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July 9, 2002

BY HAND DELIVERY

Blanca Bayó
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

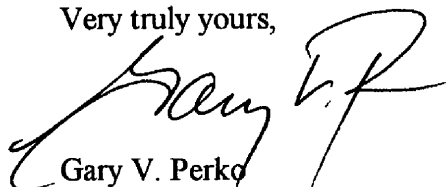
Re: Docket No. 960786B-TL & Docket No. 981834-TP

Dear Ms. Bayó:

Enclosed for filing on behalf of MCI WorldCom, Inc. are the original and fifteen copies of Worldcom's Questions for KMPG Regarding its Draft Report. By copy of this letter copies have been furnished to the parties shown on the certificate of service list.

If you have any questions please feel free to call me at 425-2359.

Very truly yours,


Gary V. Perko

GVP/jlm
Enclosures
cc: Certificate of Service

DOCUMENT NUMBER DATE

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FPSC-COMMISSION CLERK

**WORLDCOM, INC.'S QUESTIONS FOR KPMG
REGARDING ITS DRAFT REPORT
IN DOCKETS NOS. 960786B-TL AND 981834-TP**

1. POP-142.

- BellSouth uses a batch-driven EDI methodology. How does this compare to other ILECs (e.g., Verizon, Qwest, SBC, AIT)? Are there problems inherent in this methodology?

2. BellSouth will be implementing interactive agent in 2003.

- How will this affect the batch methodology described above?
- How should this Commission deal with that change when it occurs?

3. POP-263.

- What is LSRR? Is it a new system?
- What is the purpose of LSRR? Is this the EDI translator? Has it replaced another BellSouth system?

4. POP-274 (discusses flow through issues).

- Provide detail for the reason for closure of Exception 86 regarding flow-through for residential orders.

5. Provisioning-18/PPR6-23.

- Did KPMG review OLNS branding procedures?
- Does KPMG know whether ALECs are using Line Class Codes or OLNS for the majority of their orders?
- Is the LCC process now automated? If so, how?

6. Provisioning-56; TVV4-1.

- What systems fix was made to attempt to address Exception 171 regarding directory listings?
- If there was a systems fix, was this fix announced to the Change Management list? If so, what is the notification number for this change?
- Will there be a third retest?

7. Provisioning-58.

- What retesting is planned for Exception 84 (incorrect switch translations)?

- What is the impact of this problem on ALECs? (Note: MCI continues to see provisioning problems in Florida, including features, LPIC and PIC problems, blocking).

8. Provisioning-69.

- Discuss the statistical evidence showing that CSRs are updated on a timely basis.
- ALECs continue to see significant CSR update problems. What is the BellSouth process for updating CSRs? Is it manual or automated? What was the root cause for this problem?

9. Provisioning-71/72.

- How does TVV4-28 relate to TVV4-24?
- Why is TVV4-24 satisfied if these criteria are not satisfied?
- Are the problems in TVV4-28 reflected in the BellSouth service order accuracy metric?

10. Provisioning-77.

- What are the next steps for line loss testing (TVV4-39)?
- Is additional re-testing planned? If so, when and how?
- Did KPMG determine a root cause for this problem? If so, what was it?

11. Billing

- Is KPMG reviewing the CABS BOS-BDT record or using paper bills?

12. • What is the bill of record in Florida? Paper or electronic?

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a copy of the foregoing was furnished to the following parties by U.S. Mail or Hand Delivery (*) this 9th day of July, 2002.

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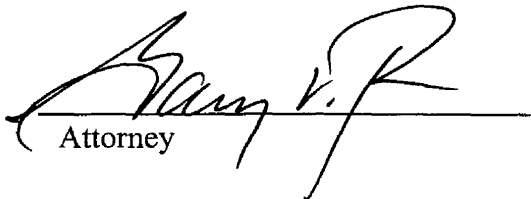
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