



ORIGINAL

Florida Telephone Services

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July 16, 2002

Ray Kennedy
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

RE: Response to Order PSC-02-0925-PAA-TX
Docket 020460-TX

Dear Mr. Kennedy:

Florida Telephone Services ("FTS") hereby fulfills our settlement offer as agreed upon by the Florida Public Service Commission ("PSC") with the provision of this detailed report. We are thanking the PSC in advance for agreeing to our request of keeping our report confidential and filing it pursuant to Rule 25-22.006(5), Florida Administrative Code.

Enclosed, please find the report listing FTS customers that have had a local PC Freeze, their telephone numbers, and the PONs requesting removal of these blocks.

We currently do not have a list of any customers that have requested a Local PC Freeze on their phone line. As such, there is no report to provide the PSC. We have implemented the use of a new letter of agency (See Attachment I), and no longer provide a Local PC Freeze.

In the event that you require additional information or have any questions, please feel free to contact me by email at pjoachim@ftstelecom.com or directly at (407) 331-9170.

Sincerely,

Paul Joachim
Senior Manager
Florida Telephone Services, LLC
1667 S. Highway 17-92 #101
Longwood, FL 32750

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