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**2002 Alternative Local Exchange Carrier (ALEC) Data Request**

**Legal company name:**

MCI WorldCom Communications, Inc. (TA047)  
MCImetro Access Transmission Services, LLC (TA005)  
Intermedia Communications Inc. (TA0001)

MCI WorldCom Network Services, Inc. (TA020)  
Metropolitan Fiber Systems of Florida, Inc. (TA012)

**FPSC company code (e.g., TX000):** See above.

**Contact name & title:** Donna McNulty, Associate Counsel

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Florida Statute 364.02(2) defines basic local service as follows:

**“Basic local telecommunications service”** means voice-grade, flat-rate residential and single line business local exchange services which provide dial tone, local usage necessary to place unlimited calls within a local exchange area, dual tone multi-frequency dialing, and access to the following: emergency services such as “911,” all locally available interexchange companies, directory assistance, operator services, relay services, and an alphabetical directory listing. For a local exchange company, such terms shall include any extended area service routes, and extended calling service in existence or ordered by the commission on or before July 1, 1995.

1. **Are you currently providing residential or business service to customers in Florida that complies with the above definition of basic local service? If yes, continue with Question #1; if no, continue with Question #2.**

**Response:** Yes.

- a. **To how many residential customers are you providing basic local service in Florida and what are your current rates?**

**Response:** As of June 30, 2002, MCImetro, MCI WorldCom Communications and Intermedia Communications provided basic local service to the following number of residential customers:

MCImetro: [REDACTED]  
MCI WorldCom Communications: [REDACTED]  
Intermedia Communications: [REDACTED]

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**NOTE:** These numbers reflect a combination of services provided with basic local service rather than stand-alone basic local service.

Current Rates:

	<u>Monthly Recurring Charge</u>
Residential R1 Service	\$19.99
Residential RA Service	\$24.99
Residential RLA Service	Zone 1: \$49.99 Zone 2: \$59.99
Residential RLB Service	Zone 1: \$32.99 Zone 2: \$37.99
Residential RLC Service	Zone 1: \$20.99 Zone 2: \$24.99
Residential RLD Service	Zone 1: \$18.99 Zone 2: \$22.99

**b. To how many business customers are you providing basic local service in Florida and what are your current rates?**

**Response:** As of June 30, 2002, MCImetro, MCI WorldCom Communications and Intermedia Communications provided basic local service to the following number of business customers:

MCImetro: [REDACTED]

MCI WorldCom Communications: [REDACTED]

Intermedia Communications: [REDACTED]

**NOTE:** These numbers reflect a combination of services provided with basic local service rather than stand-alone basic local service.

Current Rates:

Small Business:

	<u>Monthly Recurring Charge</u>
Business B1:	Offering A: \$47.99 Offering B: \$58.99 Offering C: \$72.99 Offering D: \$97.99
Business B1 Multiline Service	\$27.99
Business Service A	\$42.99

The above rates are monthly recurring charges applicable to basic local service for both MCImetro and MCI WorldCom Communications. These rates do not include any taxes, fees and other applicable charges.

2. **Are you currently providing types of local service (business or residential) in Florida that you may not meet Florida's statutory definition of basic local service? (Examples could include: multi-line business users; services with toll or usage restrictions; mandatory 900 blocking; limited amount of local calling included in the monthly charge; bundled service offerings; etc.) If yes, continue with question #2; if no, skip to Question #3.**

**Response:** Yes.

- a. **Please describe each of the forms of local service you are providing to residential customers in Florida, where you are offering these services (e.g., in which cities or areas), and indicate your current rates.**

**Response:**

Residential R1 Service: Customers who subscribe to this service will receive one home phone line which includes touch tone service. Customers who qualify for Lifeline Service Programs are eligible for this service. Unlimited local calling is included with this service. The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, blocking options, taxes, surcharges, custom calling features and per-call charges (i.e. 900/976, local, intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service. IntraLATA calls are not included in the monthly R1 charge. Customers who have selected MCI WorldCom as their primary IntraLATA exchange carrier will be charged the IntraLATA rates as specified in MCI WorldCom Communications, Inc. F.P.S.C. Tariff No. 3.

Monthly Recurring Charge: \$19.99

Residential RA Service: Customers who subscribe to this service will receive one home phone line that includes touch-tone service. Customer of Lifeline service as described in this tariff are not eligible for enrollment in this service. Customers of Link Up Service as described in this tariff are eligible for enrollment in this service. Unlimited local calling is included with this service. Customers receive a choice between feature grouping A and B that are also included in the monthly line charge: Feature Grouping A: Caller ID Name & Number, Call Waiting ID, 3-Way Calling Feature Grouping B: Call Return, Call Waiting, 3-Way Calling. The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, blocking options, taxes, surcharges, custom calling features not included

in feature grouping A or B and per-call surcharges (i.e. 900/976, local intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service. IntraLATA calls are not included in the monthly RA charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications Inc., FL P.S.C. Tariff No. 3.

Monthly Recurring Charge: \$24.99

Residential RLA Service: Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc., FL PSC No. 3 and MCImetro FPSC Price List No. 2.

Monthly Recurring Charge:           Zone 1: \$49.99  
  Zone 2: \$59.99

Residential RLB Service: Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc. FPSC No. 3 and MCImetro FPSC Price List No. 2.

Monthly Recurring Charge:           Zone 1: \$32.99  
  Zone 2: \$37.99

Residential RLC Service: Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI WorldCom Communications, Inc. FPSC No. 3.

Monthly Recurring Charge:           Zone 1: \$20.99  
  Zone 2: \$24.99

Residential RLD Service: Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers of Lifeline service as

described in this tariff are eligible for enrollment in this service. Customers must contact a Company representative to enroll in this service; this service is only available to i) customers previously enrolled in Residential RLA, Residential RLB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications, Inc. FPSC No. 3 or ii) new or existing customers of Lifeline or Link Up Service as described in this tariff. Unlimited local calling is included with this service.

Monthly Recurring Charge: Zone 1: \$18.99  
Zone 2: 22.99

Residential Services listed above are available only to customers in BellSouth Zone 1 Wire Centers. BellSouth Zone 1 wire centers, as listed in APPENDIX B of ORDER NO. PSC-01-1181-FOF-TP from DOCKET NO. 990649-TP, are provided below.

BCRTFLBT	FTLDFLSG	KYWSFLMA	MIAMFLFL	MIAMFLWM
BCRTFLMA	FTLDFLSU	MIAMFLAE	MIAMFLGR	MNDRFLAV
CCBHFLMA	HLWDFLHA	MIAMFLAL	MIAMFLIC	NDADFLAC
DYBHFLFN	HLWDFLMA	MIAMFLAP	MIAMFLKE	NDADFLLOL
FTLDFLCR	JCVLFLCL	MIAMFLBA	MIAMFLME	NKLRFLMA
FTLDFLCY	JCVLFLIA	MIAMFLBC	MIAMFLNM	ORLDFLMA
FTLDFLMR	JCVLFLJT	MIAMFLBR	MIAMFLPB	WPBHFLAN
FTLDFLOA	JCVLFLSM	MIAMFLDB	MIAMFLPL	

- b. Please describe each of the forms of local service you are providing to business customers in Florida, where you are offering these services (e.g., in which cities or areas), and indicate your current standard rates.**

**Response:**

**Business B1:** Business B1 is an outbound and inbound Dial 1 service available to small business customers. Customers may select one offering as described below. Customers who subscribe to this service must 1) select and designate MCI Metro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc., FL PSC No. 3.

Monthly Recurring Charge: Offering A: \$47.99  
Offering B: \$58.99  
Offering C: \$72.99  
Offering D: \$97.99

Business B1 Multiline Service: Business B1 Multiline Service is available to Small Business customers who enroll in Business B1 Service as described in this tariff and who have an additional line or lines on their account. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B1 service as offered in MCI WorldCom Communications, Inc., FL PSC No. 3. A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate or intrastate long distance service.

Monthly Recurring Charge: \$27.99

Business Service A: Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Business B1 service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications, Inc., FL PSC No. 3. For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Monthly Recurring Charge: \$42.99

Service availability on the above Small Business Services is available in Zones 1 and 2 as adopted by the Florida Public Service Commission.

**3. Do you actively market your local services to Florida residential customers?**

**Response:** Yes.

- a. **If not, please explain why.**
- b. **If so, in what geographic areas?**

**Response:** In BellSouth's Zones 1 and 2.

**c. If so, what types of marketing do you use? Please check all that are applicable.**

- Newspaper**
- Radio**

- TV
- Direct Mail
- Telemarketing
- Email
- Website
- Other (please specify)

d. If available, please provide marketing brochures or comparable materials.

**Response:** See Attachment 1 for an example of one of the marketing brochures used in Florida.

4. Does your company offer xDSL? If so, please indicate, by exchange, the number of xDSL lines your company provides and explain how your company's various service offerings are priced.

**Response:** This information will be provided in a supplemental response when it is available.

5. Are you offering or providing voice over DSL (VoDSL) service? If so, in what exchanges and respective wire centers and at what price(s)? Is your service local, long distance, or both?

**Response:** This information will be provided in a supplemental response when it is available.

6. Please describe the method(s) you are using to provide telephone services (e.g., resale, interconnection, unbundled network elements, facility-based, etc.).

**Response:**

MCI WorldCom Communications, Inc. offers telephone services via resale, interconnection, unbundled network elements, and its own facilities.

MCImetro currently provides telecommunications services via interconnection, unbundled network elements, and its own facilities.

a. Please indicate, by exchange and respective wire center, the number of incumbent local exchange carrier (ILEC) access lines you are reselling to residential customers.

**Response:** None.

- b. **Please indicate, by exchange and respective wire center, the number of ILEC access lines you are reselling to business customers.**

**Response:** None for MCI WorldCom Communications, Inc. and MCImetro Access Transmission Services, LLC. For Intermedia Communications Inc., the most recent information in this format (Nov., 2001) indicates the following number of resold ILEC lines: [REDACTED]

- c. **Please indicate, by exchange and respective wire center, the types of unbundled network elements, if any, you are obtaining from the ILEC.**

**Response:** The Company has obtained unbundled loops and unbundled transport (in some instances these are combined - EELs) from the incumbent LEC. (This information is unavailable by exchange.) See response under Item 6(e) regarding UNE-P information.

- d. **Please indicate, by exchange and respective wire center, the number of unbundled local loops, by type, if any, you are obtaining from the incumbent ILEC.**

**Response:**

MCImetro: [REDACTED] (unable to break out by exchange).  
MCI WorldCom Communications. [REDACTED] (unable to break out by exchange)  
Intermedia Communications: [REDACTED]

- e. **Please indicate, by exchange and respective wire center, the number of access lines you are serving through UNE loop combinations, such as the UNE Platform.**

**Response:**

MCImetro: See Attachment 2 (confidential)  
MCI WorldCom Communications. None.  
Intermedia Communications: None.

- f. **Please indicate the types of facilities deployed by your company in Florida to provide local telephone services, and indicate where these facilities are deployed.**

**Response:** WorldCom has local switches and networks in the Jacksonville, Miami, Orlando, Tampa and Pompano Beach markets.



- g. If known, please indicate the number of access lines by exchange, separately for residential and business customers, provisioned solely over company-owned facilities.**

**Response:**

MCI WorldCom Communications: [REDACTED] circuits (lines and trunks combined)  
MCImetro: [REDACTED] lines  
Intermedia Communications: approximately [REDACTED] lines  
(Note: Not able to breakout by exchange, and these numbers pertain to business only.)

- h. Please indicate, by exchange, the number of business access lines you serve that are provided to Internet service providers.**

**Response:**

Neither MCImetro, MCI WorldCom Communications, or Intermedia Communications keeps records in the normal course of business of the number of business access lines that are provided to specific types of local customers, such as internet service providers or voicemail service providers.

- i. Please indicate, by exchange, the number of business lines you serve that are provided to voicemail service providers.**

**Response:**

Neither MCImetro, MCI WorldCom Communications, or Intermedia Communications keeps records in the normal course of business of the number of business access lines that are provided to specific types of local customers, such as internet service providers or voicemail service providers.

- 7. Referring back to your responses to question number 6, please provide by subpart (e.g., 6(g)), where applicable, the number of voicegrade equivalent lines that you are providing (e.g., 1 DS1 should be considered equivalent to 24 voicegrade lines).**

**Response:** See response to Item 6.

- 8. a. Please indicate the number and location of switches you have located in Florida (if any) used to provide services to customers in Florida, identify whether they are circuit or packet switches, and identify the manufacturer.**

**Response:** All switches below are circuit switches.



- b. Please indicate the projected number and location of circuit and packet switches that you expect to locate in Florida within the next five years.**

**Response:** Based on current market conditions and given the company's response to Item 22, it is premature to project the number and location of circuit and packet switches expected to be located in Florida within the next five years.

- c. If applicable, please indicate if and where you have deployed transport facilities, and describe the technology(ies) deployed.**

**Response:** WorldCom has deployed local transport facilities in the Orlando, Miami and Tampa markets. These facilities are SONET based fiber optic transmission systems with transmission rates up to [REDACTED].

- 9. a. For each exchange where you are providing any form of residential local telephone service, please identify by exchange (a list of exchanges is attached) and respective wire center, the number of residential access lines served as of June 30, 2002. (See example below)**

**Response:** See response to Item 6(e) (Confidential Attachment).

- b. For each exchange where you are providing any form of business local telephone service, please identify by exchange**

**and respective wire center, the number of business access lines served as of June 30, 2002. (See example below)**

*Examples (numbers for illustrative purposes only)*

Miami Exchange – Miami Beach

*Business Access Lines: non-resold – 10,702; resold – 2,210; total 12,912*

*Residential Access Lines: non-resold – 15,467; resold – 1,422; total 16,889*

Miami Exchange – Miami Metro

*Business Access Lines: non-resold – 15,702; resold – 5, 210; total 20,912*

*Residential Access Lines: non-resold – 15,467; resold – 10,222; total 24,573*

Tampa East Exchange – Brandon

*Business Access Lines: non-resold – 13,650; resold- 5,145; total; 18,795*

*Residential Access Lines: non-resold – 14,252; resold – 10,321; total: 24,573*

Clearwater Exchange – Clearwater

*Business Access Lines: non-resold – 10,650; resold – 2,145; total; 12,795*

*Residential Access Lines: non-resold – 12,252; resold – 4,321; total: 16,573*

**Response:** See Attachment 3 (Confidential)

**10. For billing and accounting purposes, do you differentiate between residential and business customers?**

**Response:** Yes, for billing.

**11. Have you experienced any significant barriers in entering Florida’s local exchange markets? Please list and describe any obstacles or barriers encountered.**

**Response:** The high price of unbundled network elements (UNEs), which ALECs lease from the ILEC to provide competitive local services, is *the* most significant barrier to widespread local residential entry in Florida. The pricing of UNEs is critical to any ALEC’s decision to enter the market. The best method of providing widespread residential local service is by a combination of UNEs or the UNE platform (UNE-P). It is *essential* that the UNE rates be reduced and set using the total element long run incremental cost (TELRIC) standard, as required by the FCC.

The Commission issued an order setting the rates for UNEs and requested further study of certain inputs that create UNE prices (Order No. PSC-01-1181-FOF-TP, issued on May 25, 2001; Order on Reconsideration, PSC-01-2051-FOF-TP, issued October 18, 2001). Although the Commission took a small positive

step in setting wholesale rates, it did not take the necessary and prudent steps to foster widespread local residential competition. Specifically, average loop rates, feature charges and daily usage file charges need to be significantly reduced. DSL wholesale pricing needs to be examined to ensure that it will produce competition as well. It has been well-over one year since the Commission set rates on a generic basis for BellSouth and requested further study, but the Commission is not expected to vote on final rates in the BellSouth docket until September 6, 2002.

As the FCCA's rebuttal testimony in Docket No. 960786-TL points out, BellSouth's UNE rates preclude UNE-based competition in Florida. In fact, not even BellSouth could profitably offer local service if required to lease UNEs at the rates it charges competitors.

Although MCI has entered the Florida local market in BellSouth's Zones 1 and 2, when the Commission sets economically viable UNE rates, MCI is committed to expanding our Neighborhood offering. Florida is the only state to have two price points for the Neighborhood, and this is because of the high UNE rates in Florida. WorldCom wants to provide more competitive services; however, the current wholesale pricing in this state precludes the offering of such services. It is imperative for the Commission to significantly reduce wholesale UNE rates like other states have done such as California, Illinois, Michigan, and New York.

The Commission made the right call in deciding to proceed with a thorough and probing test of BellSouth's operations support systems (OSS). Under staff's direction, KPMG uncovered problems, unmasking BellSouth's claims that its OSS, change control process and performance metrics provided ALECs with a level playing field. Some of the OSS testing issues are especially critical to WorldCom: change management, provisioning accuracy, and performance metrics validity. Essentially, WorldCom submits there are three steps the Commission should take in response to KPMG's final report: 1) require BellSouth to prepare and implement corrective action plans for the test criteria found not satisfied; 2) ensure that BellSouth corrects any flaws that KPMG finds with BellSouth's performance measurement system; and 3) suspend its consideration of BellSouth's 271 petition until the first two steps have been completed. (See WorldCom's comments, filed July 24, 2002 in Docket No. 960786B).

Previously it has taken the Commission about one year to resolve complaints arising from interconnection agreements. The Commission has developed a procedure to resolve such complaints in less than 100 days provided that the complaints meet certain criteria. (See Chairman Jacobs memorandum, dated June 19, 2001). WorldCom commends the Commission for developing such a procedure. Quick resolution of complaints is essential for ALECs entering the local market. This new procedure should reduce the amount of time needed

for the Commission to resolve specific complaints. WorldCom would encourage the Commission to allow use of this expedited procedure in as many dockets as possible to encourage timely resolution of complaints.

Two other important barriers must be addressed. The first is the recent pro-competitive decisions made by the Commission in the FDN and Supra arbitration dockets. The Commission was correct to order BellSouth to stop the discriminatory and anti-competitive practice of preventing consumers a choice for their local voice service when they select BellSouth's FastAccess DSL service. The Commission should immediately ensure this policy applies to all ALECs and grant the FCCA's petition requesting that this anti-consumer practice end.

Second, the Commission has the ability and right under state law to determine which UNEs the ILEC must offer in this state. The Commission must ensure that no UNEs are eliminated from the unbundled requirements of the ILECs. Maintaining this list in Florida is essential to maintaining and expanding local competition. Moreover, the Commission has the authority to add to the list. The key element for UNE-P, which is the essential for widespread local residential entry, is switching. This Commission should end and all restrictions on the use of switching in Florida, which would ensure the continued success of ALECs. Moreover, the Commission should eliminate any restrictions on EELs because such restrictions hinder local competition in Florida.

**12. Have you experienced any difficulties involving any agreements you may have with incumbent LECs? If so, please describe any significant problems encountered.**

**Response:** Yes. The Commission must understand that "negotiating" with the ILECs is not a normal business relationship. The ILECs have had decades of being permitted by law to be the monopoly provider in the market and thus have many advantages over the new entrants, the ALECs. The ILECs need nothing from the ALECs, thus putting the ALECs in a decidedly strong disadvantage at the bargaining table. Indeed, it is extremely difficult to negotiate in arbitrations, for example, when one entity has all the cards. (See WorldCom arbitration, which had well over 100 unresolved issues).

Moreover, change of law provisions, which should be incorporated into the interconnection agreement, take too long to amend into the interconnection agreements. For example, BellSouth has not been cooperative in amending WorldCom's interconnection agreement to reflect the U.S. Supreme Court's recent opinion on "currently combines" – a task that should be relatively simple.

The Commission must make some difficult decisions if it wants a robust, competitive marketplace, and it must make those difficult decisions now. Continuing to ask the parties to negotiate only harms the ALECs and favors the ILECs. The Commission must set a pro-competitive agenda and make the tough decisions.

- 13. Please describe your long-term (5 years) business strategy, including whether you intend to change your method of provisioning (e.g., from resale/mixed to all UNEs to facilities-based).**

**Response:** Provisioning in the future will be affected by changes in the marketplace, and the ILECs' level of cooperation (in particular change management process) as the ALECs enter the local market on a widespread basis.

- 14. Have you been assigned your own NXX codes? If yes, how many codes have you been assigned? For each code that you have been assigned as of June 30, 2002, please indicate how many numbers have been assigned and how many of those numbers have active status. If you have been assigned NXX codes, please identify where they have been homed for rating and routing purposes.**

**Response:** See Attachment 4 (Confidential).

- 15. a. At any time during the last 12 months have you provided local telephone services in Florida and then withdrawn a service? If yes, please identify the service(s), prices, and exchange, and discuss the reasons for this decision.**

**Response:** No.

- b. During the last 12 months have you expanded your service offerings in Florida? If so, please list the new offerings, if they are residence or business (or both), their prices and the exchanges where you have offered the services.**

**Response:**

	<u>Monthly Recurring Charge</u>
<u>Residential:</u> Residential R1 Service	\$19.99
Residential RA Service	\$24.99
Residential RLA Service	Zone 1: \$49.99
	Zone 2: \$59.99
Residential RLB Service	Zone 1: \$32.99
	Zone 2: \$37.99
Residential RLC Service	Zone 1: \$20.99
	Zone 2: \$24.99



companies, local access ATM-based backbone service, Web server hosting and integration services, dial-up networking services and interconnection to ISPs.

- b. **If you are involved in providing cable television in Florida, do you offer any package plans combining cable television and local telephone services? If so, please indicate where such packages are being offered, and whether they are provided through your company itself, or an affiliate, or a business partner.**

**Response:** N/A

- c. **If you or an affiliate provides long distance telephone service in Florida, do you offer any package plans combining long distance and local telephone services? If so, please describe any such plans, their terms and conditions, and when you began offering the plans. Is subscribing to both local telephone and long distance a condition of providing service?**

**Response:** Yes, see responses for 2(a).

The following services became effective November 16, 2001:

Residential R1 Service

Residential RA Service

The following services became effective April 16, 2002:

Residential RLA Service

Residential RLB Service

Residential RLC Service

Residential RLD Service

Business B1

Business B1 Multiline Service

Business Service A

17. **Please provide any additional comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida. In particular, we are seeking comment on any major obstacles that you believe may be impeding the growth of local competition in the state and any suggestions you may have on how to remove such obstacles. We are also seeking comment on alternative methods to evaluate the level of competition in Florida (e.g., use of the E911 databases, etc.) as well as comments or information on intermodal local competition (e.g., wireless, cable telephony).**



**Response:** The Florida Public Service Commission should act quickly to remove the barriers to local entry identified in previous responses. The most critical issue at this time is that the prices for UNEs need to be reduced and TELRIC-based to foster widespread local residential entry as discussed previously. It is important that the Commission and Legislature support policies that promote local competition, prevent anti-competitive behavior and discriminatory pricing, and to refrain from imposing unnecessary regulatory requirements on ALECs. Once those barriers have been removed, the state of Florida should begin to see significant local entry.

This Commission should be concerned about the re-monopolization of telecommunications services. The collapse of the ALEC market is pervasive, covering all business strategies, experience levels and technologies.

The Commission should use other methods of measuring levels of competition for a more accurate depiction of the market. The Commission should take into account levels of facilities-based competition based on the number of interconnection trunks and their usage, adjusted to remove unique characteristics of ALECs' ISP customers, updating UNE and resale data, and including all of the ILEC's lines.

Further, the Commission should tell the FCC and Joint Board to adopt the "Connection Plan" offered by the Coalition for Sustainable Universal Service (members are Ad Hoc Telecommunications Committee, AT&T, e-TUG, Level 3 and WorldCom). The current methodology is flawed and unworkable. The Connection Plan proposes to ensure that the Federal USF fund would continue, and the Connection Plan should help Florida ratepayers.

18. **If your company filed a Form 477 with the Federal Communications Commission in March 2002, please enclose a copy of the completed Form 477 with your response to this data request.**

**Response:** See Attachment 5 (Confidential).

19. **Please provide a copy of the most up-to-date information that your company has provided to Wall Street analysts for the period July 1, 2001 through June 30, 2002 that discusses the number of access lines you provide as an ALEC in Florida. If the numbers differ from what you are reporting to the Florida Public Service Commission, please explain the differences.**

**Response:** Upon information and belief, WorldCom currently does not provide the number of local access lines by state to Wall Street analysts.

20. **For the year ending December 31, 2001, please identify your total revenue from local service, broken out by business and residence.**

**Response:** Total intrastate revenue:  
MCI metro residential:  
MCI metro business:  
MCI WorldCom Communications residential:  
MCI WorldCom Communications business:  
Intermedia Communications residential:  
Intermedia Communications business:



**21. As of December 31, 2001, how much money (in thousands of dollars) have you invested in your network?**

**Response:**

MCI metro:  
Intermedia Communications:  
MCI Communications:



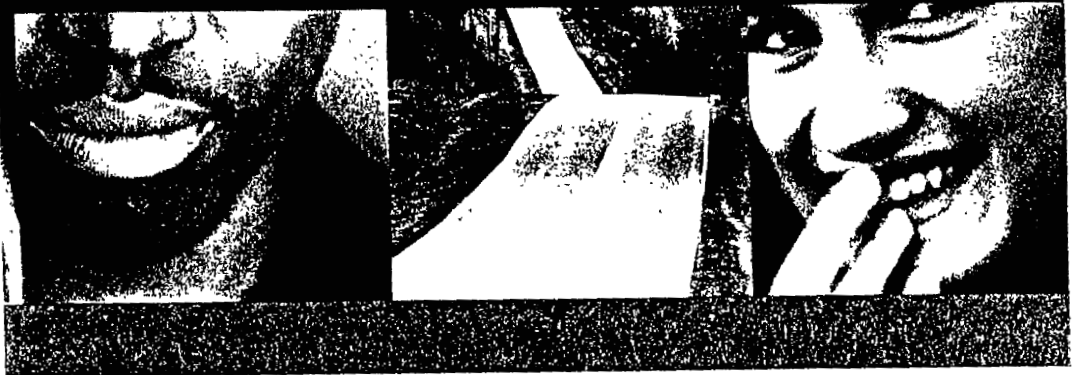
(Note – money denoted in actual dollars rather than thousands of dollars)

**22. Has your company filed either Chapter 7 or Chapter 11 bankruptcy in the past, are you currently operating under Chapter 7 or Chapter 11 protection, or do you anticipate possibly filing for Chapter 7 or Chapter 11 bankruptcy? If so, please provide relevant dates and details about the filing, including which chapter.**

**Response:** Yes. WorldCom, Inc. filed a voluntary petition under Chapter 11 in the United States Bankruptcy Court on July 21, 2002. Documents regarding WorldCom's petition can be found at [www.clawforworldcom.com](http://www.clawforworldcom.com).

# **ATTACHMENT 1**

# The Neighborhood guide



welcome to The Neighborhood

Prepared exclusively  
for the home of:  
J.D. SMITH  
June 22, 2002





# welcome

## **Welcome to the Neighborhood**

Welcome to a place where you're free to speak your mind, your hopes, your fears, or to listen in absolute silence for a word that will change your life. Here, time and distance don't matter, what you say does.

The Neighborhood gives you everything you need to change the way you communicate. And this personalized Guide explains it.

## **What's Included in This Guide**

- Your Telephone Number(s)
- Your Calling Plan, Features and Services
- How to Use Your Calling Features
- Your Rights and Responsibilities as a Customer

We recommend you look through this guide and keep it handy for future reference. If you have any questions or you would like to make any changes to your account, please call **1-888-624-5622** or find us online at **[www.mci.com/service](http://www.mci.com/service)**.

See complete details on the services and features you have ordered.

Phone Number: 386-555-0001

### Neighborhood Plan Selected

#### Rates

\$24.99 per month

#### Neighborhood Standard

Includes unlimited local calling. PLUS, you have Neighbor-to-Neighbor calling!

The Neighborhood plan includes unlimited local and Neighbor-to-Neighbor Calling, both of which are intended for residential use only. An additional monthly fee may be assessed for Internet or data use. If it is determined that usage is not consistent with residential voice services, MCI reserves the right to adjust a customer's service upon appropriate customer notification. You must remain a Neighborhood local and long distance customer to qualify for Neighbor-to-Neighbor calling. For more information or any other questions, please call our Local Customer Service professionals at 1-888-624-5622. Hours of service are available 7:00 a.m. to 10:00 p.m. (EST), Monday through Saturday.

With Neighborhood, you automatically get **Neighbor-to-Neighbor calling** that allows you to call other MCI residential local customer from home, anywhere in the U.S., at no extra charge. You can reach someone across the country just as if they were next door, without watching the clock. As you enjoy this new freedom, spread the word and share it with the people you talk to the most. They can call 1-888-624-5622 or visit [www.TheNeighborhood.com](http://www.TheNeighborhood.com) for more information.

#### Our State-to-State Long Distance

35¢ a minute all day Sunday. 35¢ a minute Monday through Saturday from 7:00 a.m. to 6:59 p.m. and 45¢ a minute all other times. A \$6 monthly minimum applies.

#### Our International Calling Service

\$2.00 per month

Low rates to each country you call from home. Your plan also gives you the same low rates when making international card calls from the U.S. or overseas back to the U.S.

A small per-minute charge may apply to international calls to wireless devices in certain countries. Charges vary by country. For more information on these charges by country can be found at [www.mci.com/international](http://www.mci.com/international). Rates exclude Universal Service Fee.

### Additional Services

#### Neighborhood Calling Card

All your state-to-state card calls, 24 hours a day, 7 days a week. Your calling card is an easy and convenient way to stay in touch when traveling in the U.S. or overseas.

#### Rates

35¢ per minute  
75¢ surcharge per call

### Features Ordered

900/976 Blocking

#### Monthly Charge

n/c

### Directory Listing Description

**Listed:** Your name, address and phone number will be listed in the phone directory and made available through Directory Assistance. The information listed below will appear in the next edition of your local phone book. If this information is incorrect, please call Customer Service at 1-888-624-5622.

Monthly charge: n/c

Listing:

J.D. SMITH 1  
123 MAIN STREET  
386-555-0001

### Surcharges

Emergency 911 Fee

Telecommunications Access System Fund

Local Number Portability

Network Access Charge (primary line)\*

Network Access Surcharge (each additional line)

Federal Universal Service Fee

#### Amount per Month

\$ .30 - \$.50 per line - varies by jurisdiction

12¢

35¢

\$5.00

\$7.00

9.9%

\*The Network Access Charge for your primary line will increase to \$6 on August 1, 2002.

### How to Use the Features You Selected

976 Blocking  
outgoing

4, 540, 550, 910 in NYC, 920 in Long Island and lower LATA

Questions? Please call 1-888-624-5622

Please call 1-888-624-5622

exact function of each feature may vary slightly by area.

## Your Rights and Responsibilities As A Customer

### TERMS OF SERVICE

- I. Termination
- II. Billing
- III. Special Services (Lifeline, Link-Up, Deaf and Disabled and Tele Relay Service/TTY/TDD)
- IV. Payment Deferral Plans
- V. Inside Wire Service

If you have any questions after reviewing this information, please contact your MCI Customer Service Representative by calling 1-888-624-5622.

### I. TERMINATION / RE-ESTABLISHMENT OF SERVICE

MCI may suspend/terminate residential service for:

- Failure to pay past due charges
- Failure or refusal to provide the company with a deposit in accordance with MCI's tariff
- Unreasonable refusal to permit access to telephone equipment or facilities
- Violation of state regulations governing telecommunication services or MCI's tariff
- Failure to comply with municipal ordinances or other laws pertaining to telephone service

#### Notice of Shutoff of Service

MCI will not shut off service unless written notice is sent to the customer at least five (5) working days before the date of the proposed shutoff. If direct contact was not previously made with the customer, MCI will make a good faith effort to contact the customer at least two (2) working days before the proposed disconnection. A notice of shutoff will not be sent before the time an account becomes delinquent. A notice of shutoff of service will not be issued if a customer has a pending formal complaint concerning the charges upon which the notice is based, and if all undisputed charges have been paid.

MCI may discontinue service without notice if:

- Use of service proves physically harmful to the MCI service delivery system
- The equipment furnished and owned by the utility has been tampered with

#### Medical Emergencies

MCI will postpone discontinuance of telephone service to a residential customer for thirty (30) days from the date of certification by a physician, county board of health, hospital, or clinic identifying the illness and stating that discontinuance of service during the next thirty (30) days will aggravate an existing medical condition or create a medical emergency for the customer or a permanent resident in the customer's household. Certification may be renewed by the customer for one additional month by providing to MCI another certificate covering an additional thirty (30) day time period. Failure to renew the certificate shall entitle MCI to initiate discontinuance procedures. Initial certification may be by telephone if written certification is forwarded within ten (10) days.

#### Re-establishment of Service

If service has been disconnected, re-establishment of service will be treated as a new order for service and could take up to three (3) weeks.

For further information regarding termination and re-establishment of service please call 1-888-624-5622.

## **LLING**

ers may raise a billing dispute with MCI either orally or in writing. If an MCI customer believes he or she has billed incorrectly the customer may contact MCI at 1-888-MCI-LOCAL for an investigation and review of the billed amount. The customer must pay the undisputed portion of a disputed bill during review to prevent discontinuance of service. Suspension/Termination is prohibited until resolution of the dispute, if the customer has undisputed amounts of the bill. If a customer is not satisfied with the outcome, he or she may address the dispute to the Florida Public Service Commission.

will re-establish terminated residential service when the full amount in arrears is received, a deferred payment established, or a certificate of medical emergency is received.

## **Med Check Policy**

If a customer's check is returned for insufficient funds, MCI will charge the customer a \$10.00 fee.

## **Residential Voice Services**

Local service is for use by residential customers only. MCI reserves the right to disconnect customer's residential service or convert any residential plan to a business plan with appropriate customer notification, if it is determined that usage is not consistent with normal residential usage.

Local service is for Voice Use only. MCI reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice services but instead data service, customer's service may be assessed a \$50 monthly recurring data usage charge or disconnected upon appropriate notification.

## **SPECIAL SERVICES-FLORIDA**

MCI offers the following discounted services to eligible customers:

### **Relay Services/TTY/TDD Discounts - Rate Subject to Change**

- Tele Relay Services users are eligible for discounted Local Toll rates of 7¢ per minute, 24 hours a day, 7 days a week and free Directory Assistance, Directory Assistance Call Completion and Operator Service calls.

### **and Disabled Services**

- Customers with disabilities preventing them from using a printed telephone directory may receive free Directory Assistance, Directory Assistance Call Completion and Operator Service calls.
- Non-Tele Relay Service Users with disabilities are eligible to receive these benefits by calling 1-888-MCI-LOCAL for an application.

For more information on Tele Relay Services contact:

1-888-447-5620 (TTY)  
1-800-222-3448 (Voice)

## **Link-Up**

### **Line**

Individuals who are recipients of certain types of government assistance are eligible for Lifeline discounts. These discounts include credits to reduce the monthly local line charge and waive the Network Access/Interstate Calling line charge and the Local Number Portability charge. Discounts will be applied upon receipt and verification of the customer's Lifeline application.

To be eligible for Lifeline discounts, customers must currently participate in one of the following programs:

- Temporary Assistance For Needy Families (TANF)
- Supplemental Security Income (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Plan (LIHEAP)
- Federal Public Housing/Section 8

### **- Link-Up**

Individuals eligible for Lifeline also may receive a Link-Up discount of 50% off the line connection fee for a single residence line at the customer's principle residence, up to a maximum discount of \$30.00.

## **IV. PAYMENT DEFERRAL PLANS**

Customers having difficulty paying their phone bills are eligible for payment deferral plans. These plans allow customers to continue receiving local service while paying their past due bills. Plans are arranged based on your personal income and financial obligations, allowing payment to be made over a six(6)-month period.

## **V. Inside Wire Service Limitation**

MCI offers standard surface-mounted "inside wire" installation and repair services (excluding surface repair/cosmetic work), where available on wiring that meets our technical standards. "Inside wire" is the privately-owned wiring used to distribute telephone service in your home - like your home's "inside" electrical wiring - starting at the demarcation point usually marked by a Network Interface Device or NID box (where we "hand off" dial tone to you) and ending at the wall jacks to which your telephones are connected.

Please be aware, that when responding to an inside wire call, our agents may access unsecured areas around your home when you are not present. A service charge may apply if a dispatched technician is unable to perform the work requested because the problem is (1) in your telephone (including the cord to the wall jack) or other premises equipment (e.g. modem or fax), (2) the limited operating capability of your line, (3) all necessary components were not plugged in, or (4) no problem was found nor any work required. A service charge also may apply if you are not present or do not allow the technician to complete the work at the agreed-upon time and you did not reschedule at least 24 hours in advance.



Additional charges may apply. Prices subject to change. Please consult MCI's tariffs filed with the Public Utility Commission of your state for complete pricing information.

The Federal Communications Commission (FCC) requires MCI to provide customer billing name and address to Telecommunications Service Providers and their authorized billing agents. This information is for billing and collection purposes ONLY when you make third party or collect calls on another long distance carrier's network. If you choose, MCI can withhold this information; however, we would then have to block those types of calls previously mentioned. To stop disclosure of your billing name and address, please contact our customer service department at 1-800-999-4400. If we do not hear from you, this information will be released.

Local Service provided by MCI Metro Access Transmission Services, LLC.



11111 11 11111 11

Welcome to



6x9, 2, LGZ, 119824, 000016, 000031, 0622, SA043065, FL  
J.D. SMITH  
123 MAIN STREET  
DELAND, FL 32724-1517



Welcome to The Neighborhood

Everything is all in The Neighborhood

Welcome to a revolutionary new place where you can finally speak to the people you want, as often as you want. It's time to close the distance between you and the people you want to call.

In The Neighborhood, you automatically get **Neighbor-to-Neighbor calling** that allows you to call any other CI residential local customer, anywhere in the U.S., for no additional charge. Now you can talk to someone across the country just as if they were next door, without watching the clock. It's all part of the savings and service of the Neighborhood Standard. As you enjoy this new freedom, spread the word and share it with the people you talk to most.

Of course there's more to The Neighborhood than unlimited local and **Neighbor-to-Neighbor calling** and that's why we've enclosed **The Neighborhood Guide**. The Guide will explain your calling plan, calling features, and any additional services you may have requested. Read through it and keep it handy to help with any future questions you may have.

Thanks for being in The Neighborhood

Sincerely,

Tim Myers  
Vice President, Customer Service

**SIMPLIFY**



With Online Account Manager, you have the power to:

- Access your interactive invoice.
- Research or upgrade your service plan
- E-mail Customer Service for fast answers to your questions.

Visit [www.mci.com/service](http://www.mci.com/service) to take advantage of this complimentary service today!

any concerns or questions, simply call 1-888-624-5622 or go to [www.mci.com/service](http://www.mci.com/service) and review your account online.

**\*\*\*MORE INFORMATION ABOUT YOUR SERVICES\*\*\***

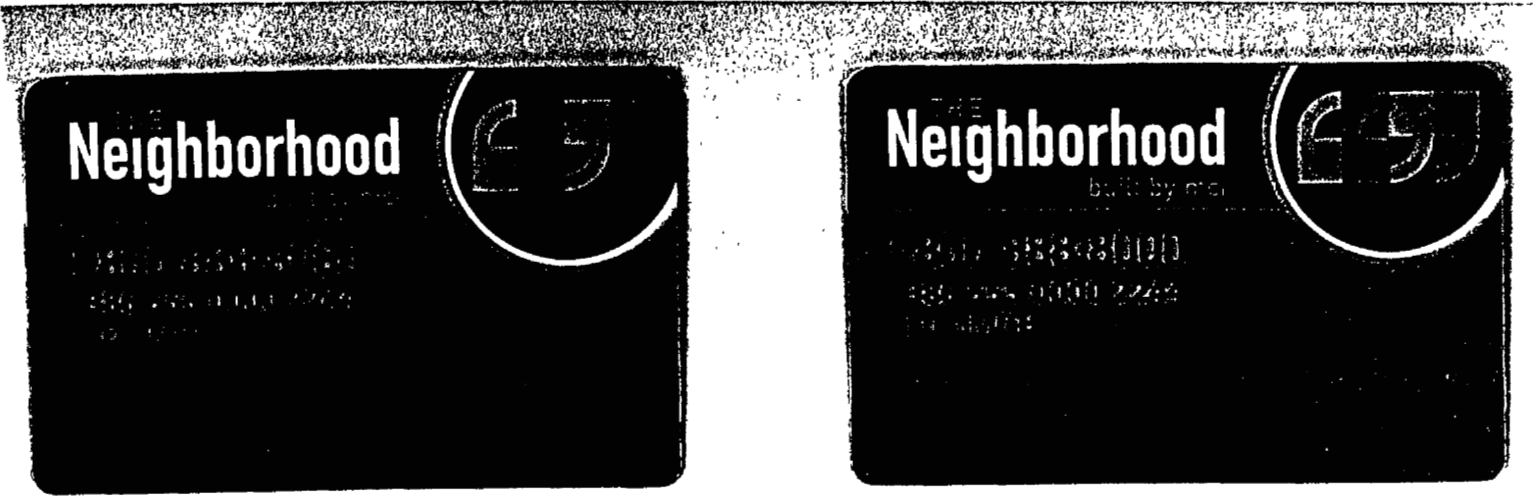
**The Neighborhood Calling Card Guide.** Enclosed you will find a calling guide for use with your Neighborhood Calling Card. It includes directions for calling anyone, virtually anywhere, in the U.S. and overseas. It also contains added features to make your calling even more convenient. Carry the guide in your wallet with your card so you will have easy access to these helpful tips at all times

**Questions?** Your satisfaction is important to us. Should you have any concerns about your service, simply call 1-888-624-5622 or go to [www.mci.com/service](http://www.mci.com/service) and review your account online

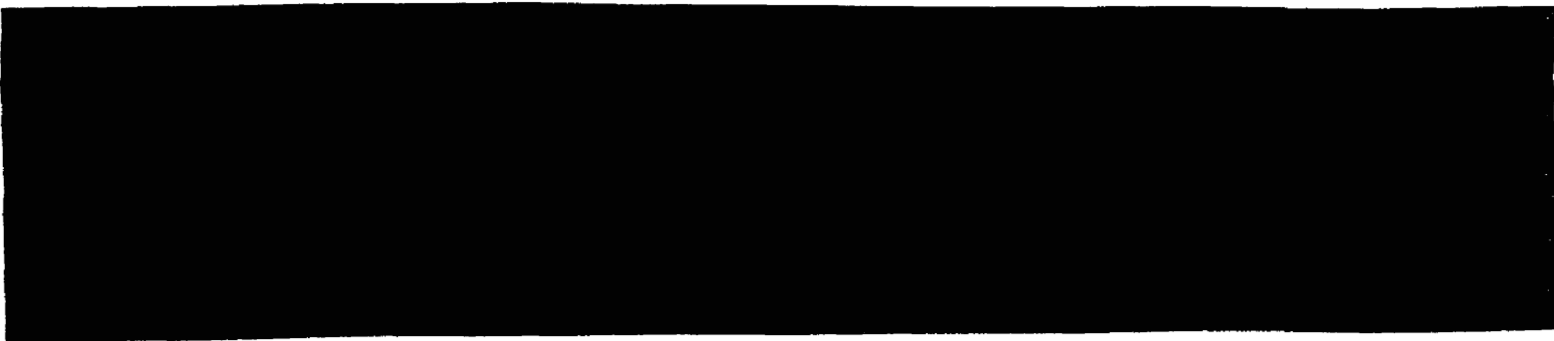
**It's all just a phone call away.**

**Here are some great reasons to start using your Neighborhood Calling Card today:**

- It's easy to use
- You can use it in the U.S. and overseas
- It's great for emergencies
- No need for exact change



I,E,E,FLBP,REGI\_E,,IC60,,,,,80743  
ZWEL01 Z6X901,ZWEL01,ZCOV01,ZBKSH1,ZICG01, 0000-0



## HOW TO MAKE CALLS USING YOUR NEIGHBORHOOD CALLING CARD

When calling from the U.S., Puerto Rico, the U.S. Virgin Islands or Canada to virtually anywhere in the world:

1. Dial 1-800-888-8000
2. Enter your card number + PIN, listen for the dial tone
3. Dial the number you are calling:

Domestic Calls: Area Code + Phone Number

International Calls:

011+ Country Code + City Code + Phone Number

When calling from outside the U.S., use WorldPhone from over 125 countries and places worldwide:

1. Dial the WorldPhone access toll-free number of the country you are calling from
2. Follow the voice instructions or hold for a WorldPhone operator to complete the call

For calls from your hotel:

1. Obtain an outside line
2. Follow instructions above on how to place a call

Note: If your hotel blocks the use of your Neighborhood Calling Card, you may have to use an alternative location to place your call.

### WorldPhone Access Numbers

<b>American Samoa</b> 633-2MCI (633-2624)	Fiji (CC) 004-890-1002	<b>Netherlands Antilles (CC) +</b> 001-800-888-8000
<b>Antigua +</b> 1 800 888-8000	<b>Finland (CC) +</b> 08001-102-80	<b>New Zealand (CC)</b> 000-912
(from public card phones only) #2	<b>France (CC) +</b> 0-800-99-0019	<b>Nicaragua (CC)</b> 166
<b>Argentina (CC)</b>	<b>French Guiana (CC)</b>	<b>Norway (CC) +</b> 800-19912
Using Telefonica 0800-222-6249	0-800-99-0019	<b>Panama</b> 0800-001-0108
Using Telecom 0800-555-1002	Gabon 00-005	<b>Papua New Guinea (CC)</b>
<b>Aruba +</b> 800-888-8	<b>Gambia +</b> 00-1-99	05-07-19140
<b>Australia (CC) +</b>	<b>Germany (CC)</b> 0800-888-8000	<b>Paraguay +</b> 00-812-800
Using OPTUS 1-800-551-1111	<b>Greece (CC) +</b> 00-800-1211	<b>Peru (CC)</b> 0-800-500-10
Using TELSTRA 1-800-881-100	<b>Grenada +</b> 1-800-888-8000	<b>Philippines (CC) +</b>
<b>Austria (CC) +</b> 0800-200-235	<b>Guam (CC)</b> 1-800-888-8000	Using PLDT 105-14
<b>Bahamas (CC) +1-800-888-8000</b>	<b>Guatemala (CC) +</b> 14-59-189	Using Globe Telecom 105-14
<b>Bahrain</b> 800-902	<b>Haiti (CC) +</b>	Using Smart 105-14
<b>Barbados +</b> 1-800-888-8000	Collect Access 193	Using Digital 105-14
<b>Belarus (CC)</b> 8 800-103	Collect Access in Creole 190	Filipino-speaking operator
From localities of	<b>Honduras +</b> 8000-122	for all carriers listed above 105-15
Brest, Vitebsk,	<b>Hong Kong (CC)</b> 800-96-1121	<b>Poland (CC) +00-800-111-21-22</b>
Grodno and Minsk regions	<b>Hungary (CC) +06-800-01411</b>	<b>Portugal (CC) +</b> 800-800-123
<b>Belgium (CC) +</b> 0800-10012	<b>Iceland (CC) +</b> 800-9002	<b>Qatar *</b> 0800-012-77
<b>Belize</b>	<b>India (CC)</b> 000-127	<b>Romania (CC) +</b> 01-800 1800
From payphones 815	Collect access 000-126	<b>Russia (CC) +</b>
<b>Bermuda (CC) +1-800-888-8000</b>	<b>Iran +</b> 09000120611	Russian-speaking operator
<b>Bolivia (CC) +</b> 800-10-2222	<b>Ireland (CC)</b> 1-800-55-1001	747-3320
<b>Brazil (CC)</b> 0800-890-0012	<b>Israel (CC)</b> 1-800-920-2727	Using Rostelcom 747-3322
<b>British Virgin Islands +</b>	<b>Italy (CC) +</b> 172 1022	Using Sovintel 960-2222
1-800-888 8000	<b>Ivory Coast (CC)</b> 1001	<b>Saipan (CC) +</b> 1-800-888-8000
<b>Brunei</b> 800-011	<b>Jamaica +</b>	<b>San Marino (CC)</b> 172-1022
<b>Bulgaria (CC)</b> 08000-0001	Collect Access 1-800 888-8000	<b>Saudi Arabia (CC)</b> 1 800 11
<b>Canada (CC)</b> 1-800-888-8000	From payphones #2	<b>Singapore</b> 8000-112-112
<b>Cayman Islands +</b>	<b>Japan (CC) +</b>	<b>Slovak Republic (CC)</b>
1-800-888 8000	Using KDDI 00539-121	08000-0112
<b>Chile (CC)</b>	Using IDC 0066 55-121	<b>Slovenia</b> 080-8808
Using TM 800-207-300	Using JT 0044-11-121	<b>South Africa (CC)</b> 0800-99 0011
Using ENTEL 800-360-180	<b>Jordan</b> 18-800-001	<b>Spain (CC)</b> 900-99-0014
<b>China +</b> 108-12	<b>Kazakhstan (CC)</b> 8-800-131-4321	<b>Sri Lanka</b>
Mandarin-speaking operator	<b>Kenya</b> 080011	Within Colombo 440100
108-17	<b>Korea (CC)</b>	Outside Colombo 01 440108
<b>Colombia (CC) +980-9-16-0001</b>	To call using KT 00729-14	<b>St. Lucia +</b> 1-800-888-8000
Collect Access in Spanish	Using DACOM 0309-12	<b>Sweden (CC) +</b> 020-795-922
980-9-16-1111	Phone Booths +	<b>Switzerland (CC) +0800-89-0222</b>
Cook Islands 09121	Press red button ,03, then*	<b>Taiwan (CC) +</b> 0080-13-4567
<b>Costa Rica +</b> 0800-012-2222	<b>Kuwait</b> 800-MCI (800-624)	<b>Thailand *</b> 001-999-1-2001
<b>Croatia (CC) +</b> 0800 22 0112	<b>Latvia</b> 800-8888	<b>Trinidad &amp; Tobago +</b>
<b>Cyprus (CC) +</b> 080-909000	<b>Liechtenstein (CC) +</b> 809 8000	1-800-888-8000
<b>Czech Republic (CC) +</b>	<b>Luxembourg (CC)</b> 8002-0112	<b>Turkey (CC) +</b> 00-8001-1177
00-42-000112	<b>Macao</b> 0800-131	<b>Turks and Caicos +</b>
<b>Denmark (CC) +</b> 8001-0022	<b>Macedonia (CC) +</b> 99800-4266	1-800-888-8000
<b>Dominica +</b> 1-800-888-8000	<b>Malaysia (CC) +</b> 1-800-80-0012	<b>Ukraine (CC) +</b> 8*10-013
<b>Dominican Republic (CC) +</b>	Using Digi 1-800-28-0012	<b>United Arab Emirates</b> 800-111
Collect Access 1-800-888-8000	<b>Malta</b> 0800-99-0120	<b>United Kingdom (CC)</b>
Collect Access in Spanish 1121	<b>Marshall Islands</b> -800 888 8000	Using BT 0800-89-0222
<b>Ecuador (CC) +</b> 999-170	<b>Mexico (CC)</b> 001-800-674-7000	Using C&W 0500-89-2222
<b>Egypt (CC) +</b> 795-5770	<b>Monaco (CC) +</b> 800 90 019	<b>Uruguay</b> 000-412
(Outside of Cairo, dial 02 first)	<b>Montserrat +</b> 1-800-888-8000	<b>Venezuela (CC) +</b>
<b>El Salvador</b> 800-1767	<b>Morocco</b> 00-211-0012	0-800-100-1131
<b>Federated States of Micronesia</b> 624	<b>Netherlands (CC) +</b>	<b>Vietnam +</b> 1201 1022
	0800-022-91-22	

KEY ON BACK

**START USING YOUR  
NEIGHBORHOOD CALLING CARD TODAY.**

**INTERNATIONAL CALLING PLAN CUSTOMERS**—Get the same low rate per country as on calls from home when you\*

1. Receive International collect calls to your home using WorldPhone access numbers
2. Make International calls with your Neighborhood Calling Card from the U.S.\*\*
3. Call back to anywhere in the U.S. from abroad using your Neighborhood Calling Card and WorldPhone access numbers

\* You must be an International Calling Plan customer to receive benefits. Call customer service to sign up today!

\*\* An additional charge applies to calls from U.S. payphones

**WORLDPHONE OVERSEAS LAPTOP CONNECTION TIPS**

Visit our Website, [www.mci.com/worldphone](http://www.mci.com/worldphone) to learn how to access the Internet and email via your laptop when travelling abroad and using The Neighborhood Calling Card and WorldPhone access numbers.

**TRAVELERS ASSIST**

When you are overseas, get emergency interpretation assistance, local medical, legal and entertainment referrals. Simply dial the country's toll-free access number. And follow the voice prompts.

**PLANNING A TRIP?**

Call the WorldPhone hotline at 1-800-736-1828 for new and updated country access availability or visit our Website: [www.mci.com/worldphone](http://www.mci.com/worldphone)

ZJCG01

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For new and updated country access availability

[www.mci.com/service](http://www.mci.com/service)

1-888-624-5622

Contact Customer Service:


- KEY**
- \* Not available from public payphones.
  - ♦ Public phones may require deposit of coin or phone card for dial tone
  - Local service fee in U.S. currency required to complete call
  - + Limited availability available (CC) Country-to-country calling are shown in Italics most locations where automation is not yet available
  - † Regulation does not permit intra-Japan calls
  - Wait for second dial tone
  - Local surcharge may apply
  - Hint for Puerto Rico and Caribbean Islands not listed above, you can use 1-800-888-8000 as the WorldPhone access number



**Neighborhood Calling Card and Communications Guide**

**Key Benefits**

- Place calls in the U.S. or abroad with WorldPhone
- Operator Service in 19 Languages
- Directory Assistance
- Speed Dial Home



## **ATTACHMENT 2**

**NUMBER OF ACTIVE LOCAL CUSTOMERS IN FLORIDA  
BY ZONE AND WIRE CENTER AS OF JUNE 2002**

ZONE	WIRE CENTER	COUNT
------	-------------	-------



TOTAL

## **ATTACHMENT 3**

MCImetro internally tracks the number of accounts. The term "customers," as described below, refers to the number of accounts. Some customers, of course, may have multiple accounts, and may have several lines and/or trunks.

<u>Ratecenter</u>	<u># of Customers</u>	<u># of Lines</u>	<u># of Trunks</u>
-------------------	-----------------------	-------------------	--------------------

For MCI WorldCom Communications, Inc.:

Business: approximately [REDACTED] business customers and [REDACTED] total circuits (lines and trunks).

(Note: Unable to break out by exchange).

## **ATTACHMENT 4**

MCImetro:

NPA	NXX	RATECENTER	# of TN Assigned
-----	-----	------------	------------------

MCI WorldCom Communications:

NPA	NXX	RATECENTER	# of TN Assigned
-----	-----	------------	------------------

## ATTACHMENT 5



All filers must complete this section.

File data as of: December 31, 2001

- 1. Filing status
- 2. Company
- 3. Indicate the category that best describes the operations covered by this filing.
- 4. Filers must report separate data for ILEC and non-ILEC operations. Use the following drop-down box to indicate whether this worksheet contains data for ILEC or for non-ILEC operations.
- 5. Use the following drop-down box to select your company, parent or controlling entity name. Select "not shown" if it is not in the list. See instructions Section IV-B-1 for information on preparing file names.

If you selected "not shown" above, then provide the following:

Name of company, parent or controlling entity.

- 6. State.
- 7. Contact person (person who prepared the data contained below).
- 8. Contact person telephone number and e-mail address.  
phone   
e-mail
- 9. Indicate whether this is an original or revised filing.
- 10. Indicate whether you request non-disclosure of some or all of the information in this file because you believe that this information is privileged and confidential and public disclosure of such information would likely cause substantial harm to the competitive position of the filer.
- 11. If you requested non-disclosure in line 10, indicate if this is your complete or redacted file.

Please review instructions before completing form.

Reminders:

- 1) Ensure files are virus free by using up-to-date virus detection software. Filers are encouraged to submit files via e-mail (address: FCC477@fcc.gov).
- 2) If you are filing original or revised data for an earlier semi-annual reporting period, do not use this particular form (which is only for data as of December 31, 2001). See reminder 4.
- 3) You may not insert or delete columns or rows, move cells, or edit text or numbers outside the cells provided for data entries. Files that cannot be opened in EXCEL97, files whose structure has been altered, and files with improper names will have to be refiled.
- 4) If you have questions about the form, contact the Common Carrier Bureau, Industry Analysis Division at (202) 418-0940; via e-mail at 477INFO@fcc.gov; or via TTY at (202) 418-0484.
- 5) You must submit a Certification Statement signed by an officer of your company. A single statement may cover all files submitted. See Instructions sections IV & V
- 6) If you request non-disclosure of some data, you must file a public version of the form with such information redacted. See Instructions sections IV.B and IV.C for information on preparing a redacted file.
- 7) Name your files as specified in Instructions section IV.B.1. To assist you, complete this Cover Page to generate an "example" name, below. Replace the character "#" in this example name with a sequence number as specified in the instructions. This number should be "1" unless using "1" would cause you to submit more than one file with the identical file name.

Example

OMB NO: 3060-0816

EXPIRATION DATE: 11/30/2003

WorldCom non-ILEC operations for Florida December 31, 2001

Complete Part I if you and all affiliates (including commonly controlled entities) provide 250 or more broadband lines or wireless channels in the state over your small business".

If you provide data in Part I, you must provide in Part V a list containing the 5-digit Zip Codes of the end-user locations in which you provide the broadband services reported herein. See instructions.

Data as of December 31, 2001

A. Lines and wireless channels of broadband service that you provided over your own facilities, or over UNE loops or other lines and wireless channels that you obtained from other service providers and equipped as broadband, categorized by technology at the end-user location.

(a) Total one-way and two-way (full) broadband lines and wireless channels	Percentages of lines and wireless channels reported in (a)				
	(b) % of (a) used by residential & small business customers	(c) % of (a) provided over your own facilities	(d) % of (a) provided (i.e. billed directly) to end users	(e) % of (a) providing customers greater than 200 kbps in both directions	(f) % of (a) providing customers greater than 2 mbps in both directions
I - 1. Asymmetric xDSL.					
I - 2. Other traditional wireline including symmetric xDSL.					
I - 3. Coaxial carrier systems including hybrid fiber-coaxial systems.					
I - 4. Optical carrier (fiber to the end user).					
I - 5. Satellite.					
I - 6. Terrestrial wireless fixed.					
I - 7. Terrestrial wireless mobile.					
I - 8. All other technologies, such as distribution over electric power lines.					

Note: In Part I, report actual counts. Do not report voice-grade equivalent measures.

WorldCom non-ILEC operations for Florida December 31, 2001

Complete Part II if you and all affiliates (including commonly controlled entities) provide 10,000 or more voice-grade equivalent lines or wireless voice-grade equivalent channels used for local exchange or exchange access service in the state. See instructions for definitions of "voice telephone service", "voice-grade equivalent lines", "residential and small business", "owned facilities", "COLO switching centers", and "end users".

If you provide data in Part II, you must provide in Part V a list containing the 5-digit Zip Codes of the end-user locations in which you provide the wireline or fixed wireless voice grade services reported herein. See instructions.

Data as of December 31, 2001

A. Voice telephone service provided to end users.

(a) Total voice-grade equivalent lines and voice-grade equivalent wireless channels in service	Percentages of lines and wireless channels reported in (a)			
	(b) % of (a) used for residential & small business service	(c) % of (a) provided over your own facilities	(d) % of (a) provided over UNE loops	(e) % of (a) in ILEC COLO switching centers

II - 1. Total lines and channels you provided to end users.

B. Voice telephone service provided to other communications carriers, categorized by:

II - 2. Lines and channels that you provided under a Total Service Resale arrangement. See instructions.

II - 3. Lines and channels you provided under other resale arrangements, such as resold Centrex.

C. UNE loops, special access lines, and those private lines that connect to carriers, categorized by:

(a)  
Total lines and wireless channels

II - 4. Lines and channels that you provided under a UNE loop arrangement, where you do not provide switching for the line.

II - 5. Lines and channels that you provided under a UNE loop arrangement, where you also provided switching for the line.

II - 6. Special access lines not provided as broadband and private lines that connect an end-user premises to a telecommunications common carrier and is not provided as broadband.

D. Total wireline voice-grade equivalent lines & fixed wireless voice-grade equivalent channels in service.

II - 7. Total lines and channels provided. [line II-1+line II-2 + line II-3]

Percentage of channels reported in (a), carried over the following types of facilities categorized by the technology used in the part of the line or wireless channel at the end-user location		
(f) Cable coaxial	(g) Wireless	(h) All other including traditional wireline

WorldCom non-ILEC operations for Florida December 31, 2001

Complete Part III if you and all affiliates (including commonly controlled entities) serve 10,000 or more mobile voice telephony subscribers in the state over your own facilities. See instructions for definitions of "mobile voice telephony subscribers" and "owned facilities".

Data as of December 31, 2001

A. Mobile voice telephony subscribers in service and served over your own facilities.

(a) Network telephone service subscribers	(b) Percentage of (a) provided (i.e. billed directly) to end users
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III - 1. Cellular, PCS & other mobile telephony.





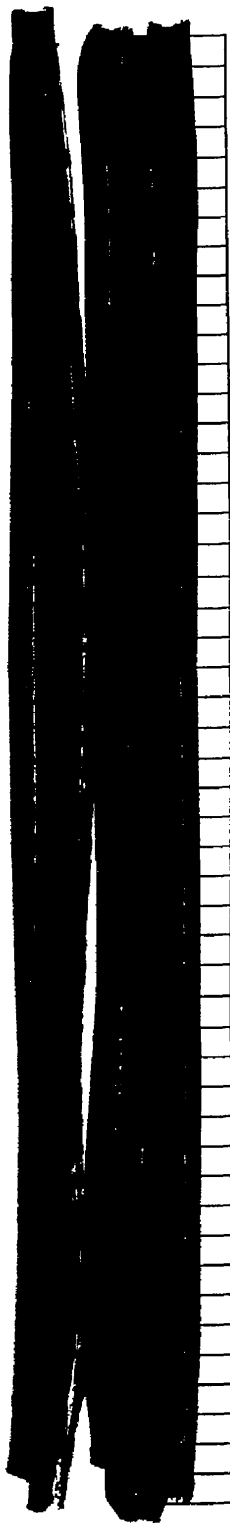




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