## FLORIDA PUBLIC SERVICE COMMISSION

## NOTICE OF CUSTOMER SERVICE HEARINGS

TO

TAMPA ELECTRIC COMPANY D/B/A PEOPLES GAS SYSTEM

AND

ALL INTERESTED PARTIES

DOCKET NO. 020384-GU

RE: PETITION BY TAMPA ELECTRIC COMPANY D/B/A PEOPLES GAS SYSTEM

ISSUED: August 9, 2002

NOTICE is hereby given that the Florida Public Service Commission will hold service hearings in the above docket on the rates and charges of Tampa Electric Company d/b/a Peoples Gas System. The hearings will commence at the time and location shown below and will continue until all witnesses have been heard. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME SINCE THE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

Hollywood 12:00 P.M., Tuesday, September 17, 2002

Hollywood Beach Cultural & Community Center

1301 South Ocean Drive

Hollywood, Florida

Tampa 12:00 P.M., Tuesday, September 24, 2002

Doubletree Tampa Westshore

Lake Forest Ballroom 4500 West Cypress Street

Tampa, Florida

Orlando 12:00 P.M., Wednesday, September 25, 2002

Orlando City Council Chambers

400 South Orange Avenue

Orlando, Florida

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Jacksonville 12:00 P.M., Thursday, September 26, 2002

Holiday Inn - Baymeadows 9150 Baymeadows Road Jacksonville, Florida

Panama City 5:00 P.M., Tuesday, October 22, 2002

Holiday Inn Select

2001 North Cove Boulevard

Panama City, Florida

## PURPOSE AND PROCEDURE

The purpose of these service hearings shall be to take testimony from members of the public on the rates and service of Tampa Electric Company d/b/a Peoples Gas System. The procedure at these hearings shall be as follows: The Company will present a brief summary of its case and then members of the public may present testimony. Members of the public who wish to present testimony are urged to appear promptly at each scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be subject to cross examination at the conclusion of their testimony.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

## JURISDICTION

Jurisdiction over this utility is vested in the Commission by Chapter 366, Florida Statutes; authority to approve any change in rates is governed by Sections 366.04 through 366.076, Florida Statutes. The provisions of Chapters 25-7 and 25-9, Florida Administrative Code, are also applicable.

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By DIRECTION of the Florida Public Service Commission, this 9th day of August, 2002.

BLANCA S. BAYÓ, Director

Division of the Commission Clerk and Administrative Services

(SEAL)

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