



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: August 13, 2002
TO: Division of the Commission Clerk and Administrative Services
FROM: Patricia Brady, Division of Economic Regulation *pb*
RE: Docket No. 020640-SU - Application for certificate to provide wastewater service in Lee County by Gistro, Inc.

Please add to the docket file the attached ^{CAT} CCA ^{was} complaint from Mr. Terry Kyle (CATs Request No. 481455C). Mr. Kyle's complaint will be handled as part of the docket file.

Attachment

cc: Division of Economic Regulation (Redemann)
Division of Consumer Affairs (Hashisho, McCray)
Office of the General Counsel (Gervasi)
Division of the Commission Clerk and Administrative Services (Security File)

DOCUMENT NUMBER-DATE

08501 AUG 13 02

FPSC-COMMISSION CLERK

Request No. 481455C

Name KYLE, TERRY MR.

Business:



PLEASE RETURN THIS FORM WITH REPORT OF ACTION TO:

SHONNA MCCRAY

FLORIDA PUBLIC SERVICE COMMISSION

CONSUMER REQUEST

2540 SHUMARD OAK BOULEVARD

TALLAHASSEE, FL. 32399-850

850-413-6100

Public Service Commission

Name KYLE, TERRY MR. Company GISTRO, INC. Request No. 481455C

Business Name _____ Company Code SU853

Address 11641 FOREST MERE DRIVE County _____ By SDM Time 16:32 Date 08/02/2002

Consumer's Telephone # (239)-390-9489 Type GI-99 Phone PHONE

City/zip Bonita Springs 34135- Can be Reached (772)-941-1333 ← walk Date 08/02/2002

Account Number _____ E-Mail Address _____ Outreach OTHER Public Official N

Customer moved into a new home in the Bonita Preserve less than one month ago. Fritz Holzberg (Gristol, Inc) came by about 2 - 3 weeks ago and stated the customer needed to pay him \$10,000 for the sewer lines. Customer has been told by Mills Homes (the builder) that Mr. Holzberg has been demanding payment from customers for a number of years. The customer was also told by two separate parties that Mr. Holzberg and filed for bankruptcy a number of years ago and lost the property. Customer states he has been given 30 days to comply with Mr. Holzberg's request or they will be forced to disconnect the customer. The customer will fax the letter he received from Mr. Holzberg's attorney.

Please call customer with any available information.

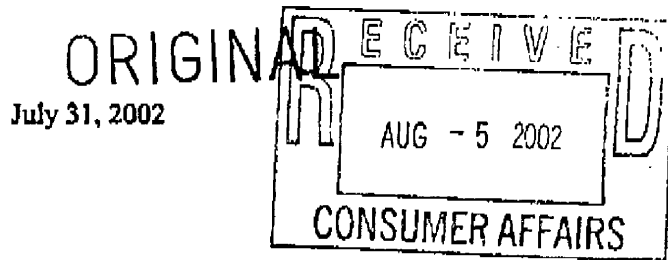
08/05/02 Customer correspondence received via fax will forward to assigned analyst. mwllivingston

Roosa, Sutton, Burandt, Adamski & Roland, L.L.P.
Attorneys and Counselors at Law

Richard V.S. Roosa
Larry D. Sutton
Robert B. Burandt
Robert C. Adamski
Ty G. Roland

1714 Cape Coral Parkway East
Cape Coral, Florida 33904

Telephone: (239) 542-4733
Facsimile: (239) 542-9203



Terry and Jeannie Kyle
11641 Forest Mere Drive
Bonita Springs, FL 34135

RE: Sewer Line Connection

Dear Mr. and Mrs. Kyle:

This letter is to inform you that your contractor has tied into sewer lines without the consent of our client, Gistro, Inc., which owns the sewer lines. Please see that a disconnection is accomplished within 30 days, otherwise my client will disconnect same.

Should you have any questions, please feel free to contact my office.

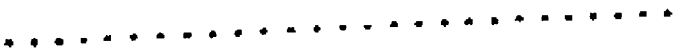
Sincerely yours,


Robert B. Burandt

RBB/bh

cc: Gistro, Inc.
Daniel Mills

PSC Commission



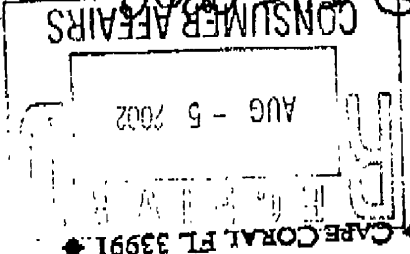
Please Reply Please Reply Please Reply Please Reply Please Reply Please Reply

CC:

Re: Request # 4814SSC Pages: 2 w/COVER

From: Terry M. Kyle Date: 8-2-02

To: PSC Attn: Shonda Fax: (800) 511-0809



PHONE: 941.772.1333 FAX: 941.772.0242

1333 SANTA BARBARA BLVD • CAPE CORAL FL 33991



ORIGINAL