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**Year 2002 Alternative Local Exchange Carrier (ALEC) Data Request  
Response of  
AT&T Communications of the Southern States, LLC  
TCG of South Florida, Inc.  
AT&T Broadband Phone of Florida, LLC d/b/a AT&T Digital Phone**

Florida Statute 364.02(2) defines basic local service as follows:

**“Basic local telecommunications service”** means voice-grade, flat-rate residential and flat-rate single line business local exchange services which provide dial tone, local usage necessary to place unlimited calls within a local exchange area, dual tone multi-frequency dialing, and access to the following: emergency services such as “911,” all locally available interexchange companies, directory assistance, operator services, relay services, and an alphabetical directory listing. For a local exchange company, such terms shall include any extended area service routes, and extended calling service in existence or ordered by the commission on or before July 1, 1995.

- 1. Are you currently providing residential or business service to customers in Florida that complies with the above definition of basic local service? If yes, continue with Question #1; if no, continue with Question #2.

**Response: Yes.**

- a. To how many residential customers are you providing **basic local service** in Florida and what are your current rates?

**Response: Neither AT&T nor TCG are providing basic local service to residential customers at this time. AT&T Broadband has residential subscribers. AT&T Broadband rates are included in Attachment 1. [CONFIDENTIAL RESPONSE PURSUANT TO F.S. 364.183(3)(a) & (e)]**

- b. To how many business customers are you providing **basic local service** in Florida and what are your current rates?

**Response: Neither AT&T nor TCG have a customer count at this time. Rates are included in Attachments 2, 2a and 2b. AT&T Broadband has business subscribers. AT&T Broadband rates are included in Attachment 1. [CONFIDENTIAL RESPONSE PURSUANT TO F.S. 364.183(3)(a) & (e)]**

- 2. Are you currently providing types of local service (business or residential) in Florida that may not meet Florida’s statutory definition of basic local service? (Examples could include: multiline business users; services with toll or usage restrictions; mandatory 900 blocking; limited amount of local calling included in the monthly charge; bundled service offerings; etc.)

(If yes, continue with question #2; if no, skip to question #3)

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**Response: Yes.**

- a. Please describe each of the forms of local service you are providing to residential customers in Florida, where you are offering these services (e.g., in which cities or areas), and indicate your current rates.

**Response: AT&T Broadband offers residential packages that bundle "basic local telecommunications service" with long distance services. Rates are included in Attachment 1.**

- b. Please describe each of the forms of local service you are providing to business customers in Florida, where you are offering these services (e.g., in which cities or areas), and indicate your current rates.

**Response: Yes. AT&T, TCG and AT&T Broadband offer business packages that bundle "basic local telecommunications service" with long distance services. Rates are included in Attachments 1, 2, 2a and 2b.**

**The following services are marketed by AT&T:**

**AT&T Digital Link – AT&T's Dedicated Local Service via T1 Access Providing 100% Digital Connectivity to the AT&T Worldwide Intelligent Network.**

**AT&T All In One – An integrated bundle of communication services for slam business. This service allows customers to combine all their communications services to a single invoice. Services included in the Bundle are Local, IntraLATA, Calling Card, Long Distance and Internet Access.**

**PrimeXpress Network Service -- (See TCG South Florida Price List Section 4 for service description.)**

**PrimePlus IntraLATA Toll Service – (See TCG South Florida Price List Section 4 for service description.)**

**PrimePath Business Line Service – (See TCG South Florida Price List Section 4 for service description.)**

**PrimePath NBX Service – (See TCG South Florida Price List Section 4 for service description.)**

**PrimeNBX Service – (See TCG South Florida Price List Section 4 for service description.)**

**See Attachments 2, 2a, and 2b for rates.**

August 12, 2002

3. Do you actively market your local services to Florida residential customers?
- a. If not, please explain why.
  - b. If so, in what geographic areas?
  - c. If so, what types of marketing do you use? Please check all that are applicable.
    - Newspaper
    - Radio
    - TV
    - Direct Mail
    - Telemarketing
    - Email
    - Website
    - Other (please specify)

**Response: Yes, AT&T and TCG actively market local service offerings throughout the entire state. AT&T Broadband markets local services in Northern and Southern Florida. AT&T uses a variety of means to market its services, including, but not limited to, the types mentioned above.**

4. Does your company offer xDSL? If so, please indicate, by exchange, the number of xDSL lines your company provides and explain how your company's various service offerings are priced.

**Response: Yes; however, AT&T does not track xDSL lines by exchange. The total number of xDSL lines provided by AT&T and AT&T Broadband is**

**[CONFIDENTIAL RESPONSE PURSUANT TO F.S. 364.183(3)(a) & (e)]**

5. Are you offering or providing voice over DSL (VoDSL) service? If so, in what exchanges and respective wire centers and at what price(s)? Is your service local, long distance, or both?

**Response: No.**

6. Please describe the method(s) you are using to provide telephone services (e.g., resale, interconnection, unbundled network elements, facility-based, etc.)

**Response: Service is provided through owned facilities, unbundled network elements purchased from interconnection agreement with incumbent local exchange telephone companies, and special access lines purchased from ILEC tariffs. Neither AT&T, TCG or AT&T Broadband track the number of access lines by exchange.**

- a. Please indicate, by exchange and respective wire center, the number of ILEC access lines you are reselling to residential customers.

August 12, 2002

**Response: Not applicable.**

- b. Please indicate, by exchange and respective wire center, the number of ILEC access lines you are reselling to business customers.

**Response: Not applicable.**

- c. Please indicate, by exchange and respective wire center, the types of unbundled network elements, if any, you are obtaining from the incumbent ILEC.

**Response: AT&T Broadband is a facilities-based provider of residential local telecommunications service. As such AT&T Broadband obtains only a few unbundled network elements from BellSouth. These elements are operator services/directory assistance, signaling, and call-related databases (i.e., the Line Information Database (LIDB), the Toll Free Calling database (800), the calling name database (CNAM), and the E-911 database). These elements are used across all of the exchanges where AT&T Broadband offers service. AT&T is a provider of business local telecommunications service. AT&T obtains unbundled local loops using the unbundled network element platform (UNE-P) and call related databases from the incumbent LEC. This information is not available by exchange.**

- d. Please indicate, by exchange and respective wire center, the number of unbundled local loops, by type, if any, you are obtaining from the incumbent ILEC.

**Response: Not applicable.**

- e. Please indicate, by exchange and respective wire center, the number of access lines you are serving through UNE loop combinations, such as the UNE Platform.

**Response: AT&T does not track access lines by exchange. The total number of access lines being served through UNE-P for AT&T, TCG and AT&T Broadband is  
[CONFIDENTIAL RESPONSE PURSUANT TO F.S. 364.183(3)(a) & (e)]**

- f. Please indicate the types of facilities deployed by our company in Florida to provide local telephone services, and indicate where these facilities are deployed.

**Response: AT&T has deployed a fiber network throughout the state with circuit switches. TCG deploys fiber optic facilities with circuit switches in its service areas in Florida. AT&T Broadband is a facilities-based provider of residential local telecommunications service. Its hybrid fiber-coaxial network and circuit switches are deployed in Jacksonville and Pompano Beach utilizing a hub and node architecture. Additionally, AT&T Broadband is a bundled service offering for AT&T's dedicated customers.**

August 12, 2002

The dedicated facility (T1) is leased via the ILEC. ADL shares this dedicated facility with other services such as Data, Long Distance, International, and IntraLATA toll services. (See Attachment 3 provided in No. 14 for NPA/NXX served in Florida to identify locations deployed.)

- g. If known, please indicate the number of access lines by exchange, separately for residential and business customers, provisioned solely over company-owned facilities.

**Response: As of June 30, 2002, AT&T, TCG and AT&T Broadband provide service over its own facilities to residential and business lines. This information is not available by exchange.**

**[CONFIDENTIAL RESPONSE PURSUANT TO F.S. 364.183(3)(a) & (e)]**

- h. Please indicate, by exchange, the number of business access lines you serve that are provided to Internet service providers.

**Response: This information is unavailable at this time.**

- i. Please indicate, by exchange, the number of business access lines you serve that are provided to voicemail service providers.

**Response: None.**

- 7. Referring back to your question number 6, please provide by subpart (e.g., 6(g)), where applicable, the number of voice grade equivalent lines that you are providing (e.g., 1 DS1 should be considered equivalent to 24 voice grade lines).

**Response: Information unavailable for AT&T and TCG. AT&T Broadband provides service to residential lines and business lines as of June 30, 2002.**

**[CONFIDENTIAL RESPONSE PURSUANT TO F.S. 364.183(3)(a) & (e)]**

- 8. a. Please indicate the number and location of switches you have located in Florida, (if any) used to provide services to customers in Florida, identify whether they are circuit or packet switches, and identify the manufacturer.

**Response: AT&T switches in Florida are as follows:**

Locations	# of Switches
ELLISVILLE	1
FORT MYERS	1
JACKSONVILLE	4
ORLANDO	3
TAMPA	2
WEST PALM BEACH	1

August 12, 2002

POMPANO BEACH	1
FORT LAUDERDALE	2
OJUS	1
WINDERMERE	1
SOUTH FLORIDA	3

- b. Please indicate the projected number and location of circuit and packet switches that you expect to locate in Florida within the next five years.

**Response: AT&T does not have that information at this time.**

- c. If applicable, please indicate if and where you have deployed transport facilities, and describe the technology (ies) deployed.

**Response: AT&T does not have that information at this time.**

9. a. For each exchange where you are providing any form of residential local telephone service, please identify by exchange (a list of exchanges is attached), and respective wire center, the number of residential access lines served as of June 30, 2002.

**Response: AT&T Broadband does not track access lines by exchange/wire center. As stated in question #7, AT&T Broadband provides service to residential lines as of June 30, 2002.**

**[CONFIDENTIAL RESPONSE PURSUANT TO F.S. 364.183(3)(a) & (e)]**

- b. For each exchange where you are providing any form of business local telephone services, please identify by exchange and respective wire center, the number of business access lines served as of June 30, 2002.

**Response: AT&T Broadband does not track access lines by exchange/wire center. As stated in question #7, AT&T Broadband provides service to business lines as of June 30, 02.**

**[CONFIDENTIAL RESPONSE PURSUANT TO F.S. 364.183(3)(a) & (e)]**

10. For billing and accounting purposes, do you differentiate between residential and business customers?

**Response: Yes. At this time, AT&T, TCG and AT&T Broadband have different systems that bill residential and business customers.**

11. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any obstacles or barriers encountered.

**Response:**

August 12, 2002

1. **UNE prices which do not allow for competitive entry.**
  2. **The lack of non-discriminatory access to Operations Support Systems comparable to those available to the ILEC. Examples include discriminatory ordering systems with high rates of manual processing, high rates of LEC errors in ordering and provisioning, failure by the ILEC to promptly remove ADSL USOC and freezes from end-users lines, failure to provide sufficient facilities information, and failure to implement changes to its OSS that would increase the efficiency and reduce the cost of doing business for AT&T. Additional information may be found in the Supplemental Post-Workshop Comments made in Docket No. 981834-TP on July 25, 2002.**
  3. **BellSouth has caused unwarranted delays in AT&T's ability to quickly enter new markets through its refusal to cooperatively install and leave in service test lines necessary for AT&T to ensure an effective market entry**
  4. **Gross failure of BellSouth's CLEC Account/Care team to provide timely and responsive information to requests from AT&T, thereby hampering market entry, and decreasing the efficiency and increasing the cost of AT&T's local operation.**
12. Have you experienced any difficulties involving any agreements you may have with incumbent LECs? If so, please describe any significant problems encountered.

**Response:**

**AT&T continues to encounter numerous difficulties with incumbent LECs when entering the local exchange market.**

1. **BellSouth has failed to provide timely and responsive information regarding AT&T's billing disputes involving significant sums of money and in violation of the BST/ATT ICA.**
2. **Additionally, BellSouth made the unilateral decision to no longer take the lead on jointly provisioned (LEC and ICO ) orders and has removed these orders from their reported on-time provisioning results. All other LECs do act as the primary lead in implementing meet point orders and include these in their results.**
3. **Further, in violation of the ICA, BellSouth as attempted implementation of inappropriate and excessive project management charges and concurrently began requiring AT&T's work centers to complete unnecessary forms before it would confirm the transition of service. In spite of extensive and time consuming efforts, BellSouth has refused to permanently deal with this issue, which AT&T believes is both unreasonable and not allowed by our contract.**

August 12, 2002

13. Please describe your long-term (5 years) business strategy, including whether you intend to change your method of provisioning (e.g., from resale/mixed to all UNEs to facilities-based).

**Response: Information is unavailable at this time.**

14. Have you been assigned your own NXX codes? If yes, how many codes have you been assigned and for each code that you have been assigned as of June 30, 2002, please indicate how many numbers have been assigned and how many of those numbers have active status. If you have been assigned NXX codes, please identify where they have been homed for rating and routing purposes.

**Response: Yes. See Attachment 3.**

**[CONFIDENTIAL RESPONSE PURSUANT TO F.S. 364.183(3)(a) & (e)]**

15. a. At any time during the last 12 months have you provided local telephone services in Florida and then withdrawn the service? If yes, please identify the service(s), prices, and exchange, and discuss the reasons for this decision.

**Response: No.**

- b. During the last 12 months have expanded your service offerings in Florida? If so, please list new offerings, if they are residence or business (or both), their prices and the exchanges where you have offered the services.

**Response: No.**

16. a. Please list your primary line of business (for example, entertainment, cable television, private line/special access service, interexchange service, local service, cellular service, paging service, electric service, municipality, etc.).

**Response: AT&T/TCG – long distance and local service; AT&T Broadband d/b/a AT&T Digital Phone – local service.**

- b. If you are involved in providing cable television in Florida, do you offer any package plans combining cable television and local telephone services? If so, please indicate where such packages are being offered, and whether they are provided through your company itself, or an affiliate, or a business partner.

**Response: No.**

- c. If you or an affiliate provides long distance telephone service in Florida, do you offer any package plans combining long distance and local telephone services? If so, please describe any such plans and their terms and conditions, and when you

August 12, 2002



began offering the plans. Is subscribing to both local telephone and long distance a condition of providing service?

**Response: Yes. AT&T Broadband does offer package plans. The plans are outlined in Attachments 1, 2, 2a, and 2b, including terms and conditions.**

17. Please provide any additional comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida. In particular, we are seeking comment on any major obstacles that you believe may be impeding the growth of local competition in the state and any suggestions you may have on how to remove such obstacles. We are also seeking comment on alternative methods to evaluate the level of competition in Florida (e.g., use of the E911 databases, etc.) as well as comments or information on intermodal local competition (e.g., wireless, cable telephony).

**Response:**

**AT&T continues to encounter significant difficulties with BellSouth in the areas of performance monitoring and improvement.**

**Data Integrity**

**BellSouth makes unilateral decisions regarding which data to exclude from performance reporting. Although the measurements and associated formulas are ordered at the state commission level, BellSouth has repeatedly excluded types of orders that are not commission-sanctioned exclusions. BellSouth does not include the raw data associated with the exclusions in their raw data files, preventing AT&T from checking the results or recreating the calculations. AT&T should not be required to police BellSouth's compliance with results reporting requirements.**

**In spite of BellSouth's efforts to thwart AT&T's analysis efforts by removing access to raw data, AT&T continues to find issues of missing data from its performance results reported by BellSouth. Additionally, as BellSouth refuses to provide timely and complete responses to AT&T's inquiries and engage in data reconciliation, AT&T recommends that BellSouth be required to implement a formal and public data reconciliation process. Additional information may be found in the Supplemental Post-Workshop Comments made in Docket No. 981834-TP on July 25, 2002.**

18. If your company filed a Form 477 with the Federal Communications Commission in March 2002, please enclose a copy of the completed Form 477 with your response to this data request.

**Response: Provided as Attachment 4.**

**[CONFIDENTIAL RESPONSE PURSUANT TO F.S. 364.183(3)(a) & (e)]**

August 12, 2002



### 3. EXCHANGE SERVICES

#### 3.1 SERVICE CONNECTION CHARGES

(N)

##### 3.1.1 SERVICE CONNECTION AND LINE ACTIVATION CHARGES

###### A. General

1. Nonrecurring charges apply to customer requests for connecting, moving or changing service. They are in addition to any other scheduled rates and charges that would normally apply under this Price List.
2. Charges for the connection, move or change of service will apply for work being performed during the Company's normal business hours. If the customer requests that overtime labor be performed at a premises on the day or days of the week other than normal work hours or on holidays, or interrupts work once it has begun, an additional charge may apply based upon the additional cost involved, as set forth in Section 3.2.5.
3. All changes in location of the customer's service from one premises to another, except as otherwise provided in this Section, are treated as new service connections with the appropriate Service Charges applying.
4. The Company may from time to time waive or reduce the nonrecurring charge as part of a promotion.

###### B. Description of Charges

A Service Connection Charge or Line Activation Charge applies when a customer requests establishment of new service. The requirement to install certain facilities or equipment, or the presence of such facilities or equipment, will determine whether the Service Connection Charge or the Line Activation Charge will apply.

1. The Service Connection Charge applies per occurrence for the initial or subsequent installation of broadband facilities and equipment, and to any change of location of such facilities and equipment.
2. The Primary Line Activation Charge applies per occurrence where existing broadband facilities and equipment (with sufficient capacity to meet the activation requirement) are available. Where existing facilities are not available, a Service Connection Charge applies in lieu of the Primary Line Activation Charge.

(N)

(D)

(D)

3. EXCHANGE SERVICES

3.1 SERVICE CONNECTION CHARGES (CONT'D)

(N)

3.1.1 SERVICE CONNECTION AND LINE ACTIVATION CHARGES (CONT'D)

B. Description of Charges (Cont'd)

- 3. The Additional Line Activation Charge applies per occurrence for additional lines where existing broadband facilities and equipment (with sufficient capacity to meet the activation requirement) are available. Where existing facilities are not available, a Service Connection Charge applies. The Line Activation Charge will be waived if the Service Connection Charge or Primary Line Activation Charge applies.
- 4. The Service Dispatch Charge applies for any subsequent request to add or modify facilities after initial installation.

C. Rates and Charges

	<u>NONRECURRING CHARGE</u>
1. Service Connection	
a. Residence	\$30.00
b. Business [1]	56.00
2. Primary Line Activation	
a. Residence	30.00
b. Business [1]	56.00
3. Additional Line Activation	
a. Residence	30.00
b. Business [1]	12.00
4. Service Dispatch	
a. Residence	45.00
b. Business [1]	45.00

(T)

(M)

(M)

[1] AT&T Broadband Business Service will be available on August 15, 2001.

(M) Text has been moved to Sheets 46 and 47.

**3. EXCHANGE SERVICES**

**3.2. MISCELLANEOUS NONRECURRING CHARGES**

**3.2.1 SERVICE CHANGE CHARGES**

Service Change Charges apply per line when a customer requests a change in existing service.

- A. Telephone Number Change - A charge applies to each customer-requested change in telephone number.
- B. Feature Change Charge - Applies to an existing service line when the customer requests to add or change a standard custom calling feature. This charge is assessed per access line for each occurrence.
- C. Customer Change to Lifeline Service - No charge applies when an existing customer requests a change in their local service to Lifeline Service.
- D. Directory Listing Change Charge - A charge applies to each customer-requested change in directory listing.
- E. Hunting Configuration Change Charge - A charge applies to each customer requested change in Hunting configuration after initial installation.
- F. Rates and Charges

	<b>NONRECURRING CHARGE</b>	
1. Telephone Number Change		
a. Residence	\$20.00	
b. Business [1]	19.00	
2. Custom Calling Feature Change		
a. Residence	5.00	
b. Business [1]	19.00	
3. Change to Lifeline Service		
a. Residence	0.00	
b. Business [1]	N/A	(T)
4. Directory Listing Change		
a. Residence	5.00	
b. Business [1]	19.00	
5. Hunting Configuration Change		
a. Residence	N/A	
b. Business [1]	19.00	

[1] AT&T Broadband Business Service will be available on August 15, 2001.

**3. EXCHANGE SERVICES**

**3.2. MISCELLANEOUS NONRECURRING CHARGES (CONT'D)**

**3.2.2 CHANGE OF RESPONSIBILITY**

(T)(M)

A. Terms and Conditions

When acceptable to the Company, an applicant may supersede exchange service of a customer where an arrangement is made by the customer and the applicant to pay all outstanding charges against the service.

B. Rates and Charges

**NONRECURRING  
CHARGE**

1. Change of Responsibility

a. Residence

\$10.00

b. Business [1]

10.00

(N)(M)

(D)

[1] AT&T Broadband Business Service will be available on August 15, 2001.

(M) Text has been moved from Sheet 45.

**3. EXCHANGE SERVICES**

**3.2. MISCELLANEOUS NONRECURRING CHARGES (CONT'D)**

**3.2.3 MOVES, ADDS AND CHANGES**

(T)(M)

**A. Terms and Conditions**

1. The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the nonrecurring charge for the underlying service will apply as if the work had been done by the Company.

2. The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

a. Move

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

b. Add

The addition of service(s) to existing equipment and/or service(s) at one location.

c. Change

The rearrangement or reclassification of existing service at the same location.

**B. Rates and Charges**

	NONRECURRING CHARGE	(T)
1. Move		
a. Residence	\$5.00	(R)
b. Business [1]	5.00	(N)
2. Add		
a. Residence	5.00	(R)
b. Business [1]	5.00	(N)
3. Change		
a. Residence	5.00	(R)
b. Business [1]	5.00	(N) (M)
		(D)

[1] AT&T Broadband Business Service will be available on August 15, 2001

(M) Text has been moved from Sheet 46.

(M) Text has been moved to Sheet 49.

### 3. EXCHANGE SERVICES

#### 3.2 MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

##### 3.2.4 RESTORAL OF SERVICE

(T)(M)

###### A. Terms and Conditions

1. A nonrecurring charge will be applied to reestablish service if service is interrupted due to nonpayment of exchange service, or other charges, but an order providing for complete disconnection has not been completed.
2. Once a disconnection order has been completed, service will be reestablished only upon the basis of a new application of service in addition to any charges for services due up to the date of suspension.
3. The following charge will be applied unless a charge for restoral of service is included in a specific service's section of this Price List. Additionally, all charges up to the date of the suspension are due prior to restoral of service.

###### B. Rates and Charges

(T)

###### NONRECURRING CHARGE

1. Line Restoration Charge (per line, after interruption for non-payment)
  - a. Residence
  - b. Business [1]

\$30.00  
30.00

(T)

(I)

(N)

(M)

##### 3.2.5 PREMISES VISIT

(T)

###### A. Terms and Conditions

1. Premises Visit charges are based on the customer's physical location as predetermined by the Company. Premises Visit charges will be quoted to the customer prior to commencement of work. Premises Visit charges apply to work performed by the Company as follows:
  - When a visit to the customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire.
  - When the customer requests and the Company agrees to perform work which is not covered under individual services offered in this Price List.

[1] AT&T Broadband Business Service will be available on August 15, 2001  
(M) Text has been moved from Sheet 48.



3. EXCHANGE SERVICES

3.2. MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

3.2.7 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

A. Description

Presubscription is an arrangement whereby an end user may select and designate to the Company an Inter/IntraLata Interexchange Carrier (IC) to access, without an access code, for long distance calls. This IC is referred to as the end user's Primary Interexchange Carrier (PIC). The end user may select any IC that orders Feature Group D Switched Access Service at the end office that serves the end user.

B. Regulations

Subsequent to the installation of Local Exchange Service, and after the end user's initial selection of a PIC, the following nonrecurring charge applies for any additional change in selection. This charge is billed to the end user which is the subscriber to the Local Exchange Service and applies only for changing to another IC which provides long distance service.

C. Rates and Charges

(T)

The following charge will apply each time the customer requests a change in their long distance carrier after the initial installation of service.

	NONRECURRING CHARGE	
1. Change in PIC, per customer request		
a. Residence	\$5.00	(T)
b. Business [1]	5.00	(N)

[1] AT&T Broadband Business Service will be available on August 15, 2001.

### 3. EXCHANGE SERVICES

#### 3.3 BASIC EXCHANGE SERVICE

##### 3.3.1 GENERAL

###### A. Description

1. Basic Exchange Service provides a connection to the Company's switching network which enables the customer to:
  - a. Place and receive calls from other access lines on the public switched telephone network;
  - b. Access the Company's local calling service;
  - c. Access the operator service and business office for service related assistance; access toll-free telecommunications services such as 800/888 NPA; and access 911 service for emergency calling; and
  - d. Access the service of providers of Interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800/888 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).
  - e. Originate calls to the Telecommunications Relay Service (TRS) which enables hearing or speech-impaired persons using Telephone Devices for the Deaf (TDDs) or similar devices to communicate with the hearing population not using TDDs and vice versa. A customer will be able to access the state provider to complete such calls.

B. The rate and charges as quoted herein for exchange services entitle the customer to local calls, without toll.

C. The provisions of exchange service at the rates and charges and terms and conditions shown is subject to the provisions of other sections of this Price List.

D. Business service is offered to customers at business locations and residence service is offered to customers at residence locations.

E. A residence service may not be part of a hunting sequence that contains business lines.

(N)

(N)

(D)

### 3. EXCHANGE SERVICES

#### 3.3 BASIC EXCHANGE SERVICE (CONT'D)

(D)

##### 3.3.2 CUSTOM CALLING FEATURES

(T)

Optional Custom Calling Features are available with Basic Exchange Service. customers may order features individually or as part of a feature package, as shown below. Monthly recurring charges associated with features are applied in addition to any other applicable charges.

#### A. Anonymous Call Rejection

Allows customer to reject any call that has blocked the customer's Caller ID information by dialing a code and the telephone number(s) of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer.

#### B. Call Forwarding Remote Access

Allows a customer to activate or deactivate Call Forwarding Variable or Call Forwarding Selective from a line other than their base station line. The customer uses a Personal Identification Number (PIN) to access Call Forwarding with Remote Access.

#### C. Call Forwarding

Enables the customer to forward incoming calls to another number by dialing a code, plus the number to receive the call.

#### D. Call Forwarding Selective

Allows a customer to forward only select calls to another telephone number. The customer assumes responsibility for all calling charges generated by the use of this feature.

#### E. Call Forwarding Variable

Enables the customer to forward all incoming calls to another number by dialing a code plus the number to receive the call. The customer assumes responsibility for all calling charges generated by the use of this feature.

(T)

### 3. EXCHANGE SERVICES

#### 3.3 BASIC EXCHANGE SERVICE (CONT'D)

##### 3.3.2 CUSTOM CALLING FEATURES (CONT'D)

(T)

###### F. Call Return

Allows a customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the calling party's number is blocked by the calling party, the service will not return the call. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.

###### G. Call Screening

Allows a customer to dial a code enabling the customer to not receive calls from a preassigned list of telephone numbers.

###### H. Call Trace

Allows the customer to dial a code to automatically request that the Company record a caller's originating telephone number and the date and time of the call as well as the date and time of the customer initiated trace. The Company will hold the traced telephone number for release to the appropriate law enforcement personnel.

###### I. Call Transfer

Enables a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three-party connection, and then to leave the connection without disconnecting the call. Call Transfer is grandfathered to existing service arrangements at existing locations for customers of record as of March 31, 1999.

###### J. Call Waiting

When a customer is talking on the telephone, a short spurt of tone signals the customer that an incoming call is waiting. The tone is heard only by the Call Waiting customer, while the incoming caller hears a regular ringing signal. Flashing the switchhook holds the first call while the second is answered.

###### K. Caller ID

Allows a Caller ID display unit to display the name and telephone number of incoming calls.

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### 3. EXCHANGE SERVICES

#### 3.3 BASIC EXCHANGE SERVICE (CONT'D)

##### 3.3.2 CUSTOM CALLING FEATURES (CONT'D)

###### L. Caller ID with Call Waiting

Allows the customer to control the disposition of incoming calls while in an off-hook condition, via a visual display unit. A customer provided visual display unit is required to interact with this feature. Customers subscribing to Caller ID and to Call Waiting receive the Caller ID Call Waiting feature at no additional charge.

###### M. Caller ID Blocking Per Call

Enables a customer to control the disclosure of the customer's name and/or telephone number to a subscriber of Caller ID by temporarily changing the public/private status indicator of the telephone number. A customer must dial a code before each call to change the indicator from public to private. "Public Status" allows delivery of the name and/or telephone number. "Private Status" prevents delivery of the name and/or telephone number.

###### N. Caller ID Blocking Per Line

Enables a customer to control the disclosure of the customer's name and/or telephone number to a subscriber of Caller ID on all calls made from the customer's line. This feature may be de-activated at any time by the customer.

###### O. Custom Code Restriction

Allows a customer to block any of the following types of calls:

1. Operator assisted calls,
2. International and direct-dialed long distance calls,
3. N11 calls (e.g. 411 and 511), and

(D)

###### P. Custom Ring

This service enables the customer to have multiple telephone numbers associated with a single line. Each number when dialed will result in a distinctive ring that enables the customer to determine which number is being called.

### 3. EXCHANGE SERVICES

#### 3.3 BASIC EXCHANGE SERVICE (CONT'D)

##### 3.3.2 CUSTOM CALLING FEATURES (CONT'D)

###### Q. Customer Originated Trace

Allows a called party to initiate an automatic trace of the last call received. The customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them. The company is not liable for damages if, for any reason, the Call Trace attempt is not successful. Monthly-rated Customer Originated Trace is grandfathered to existing service arrangements at existing locations for customers of record as of March 31, 1999.

###### R. Distinctive Ring

Differentiates incoming calls from a list of preselected telephone numbers by signaling the customer with a distinctive ringing pattern.

###### S. LD Alert

This feature allows call waiting and ringing operations to provide a distinctive ring or call waiting tone to announce incoming Long Distance calls. LD Alert is available at no additional charge to customers who also subscribe to Call Waiting.

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|  
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###### T. Prohibit Billed to Third Number Calls

Allows a customer to prevent all Billed to Third Number calls from being billed to their telephone number, provided the transmitting operator checks the validation database.

###### U. Prohibit Collect Calls

Allows a customer to prevent all Collect calls from being billed to their telephone number, provided the transmitting operator checks the validation database.

###### V. Repeat Dialing

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available. This feature is available on a monthly subscription or pay-per-use basis.

### 3. EXCHANGE SERVICES

#### 3.3 BASIC EXCHANGE SERVICE (CONT'D)

##### 3.3.2 CUSTOM CALLING FEATURES (CONT'D)

###### W. Speed Dial 8

Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished by dialing one digit instead of seven to ten digits. Up to eight numbers may be stored in memory.

###### X. Speed Dial 30

Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished by dialing two digits instead of seven to ten digits. Up to 30 numbers may be stored in memory.

###### Y. Three-Way Calling

Enables a customer to add a third party on an established local or long distance connection without operator assistance. The customer assumes financial responsibility for all calling charges generated by the use of this feature. This feature is available on a monthly subscription or a pay-per-use basis.

###### Z. Hunting

For Business multi-line customers, this feature provides the ability to have calls route to another line instead of reaching a busy signal. The customer must have at least two Business lines and determine the order of call routing. The customer will be assessed a monthly charge as set forth in Section 3.3.5, following. Changes to the hunt sequence after initial installation will require a change in service request and will incur a service change charge as set forth in Section 3.2.1, preceding.

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(T)

### 3. EXCHANGE SERVICES

#### 3.3 BASIC EXCHANGE SERVICE (Cont'd)

##### 3.3.3 GRANDFATHERED RESIDENTIAL SERVICE

###### A. General

Residential Basic Exchange Service (Digital Phone Service) is offered as a flat rated service which allows unlimited local calling with no usage charges. (T)

###### B. Basic Service

###### 1. Basic Telephone Line includes:

- One exchange access line
- One telephone number
- One directory listing

###### C. Basic Exchange Service Packages

###### 1. One-Line Package (RightPak Value) includes:

- One exchange access line
- One telephone number
- One directory listing
- The following Custom Calling features:
  - Call Waiting
  - Caller ID
  - Caller ID with Call Waiting
  - Caller ID Blocking Per Call



### 3. EXCHANGE SERVICES

#### 3.3 BASIC EXCHANGE SERVICE (CONT'D)

##### 3.3.3 GRANDFATHERED RESIDENTIAL SERVICE (CONT'D) (T)

#### C. Basic Exchange Service Packages (Cont'd)

##### 2. One-Line Package (RightPak) includes:

- a. One exchange access line,
- b. One telephone number,
- c. The following Custom Calling features:

- (1) Anonymous Call Rejection
- (2) Call Forwarding
- (3) Call Forwarding Selective
- (4) Call Return
- (5) Call Screening
- (6) Call Transfer [1]
- (7) Call Waiting
- (8) Caller ID
- (9) Caller ID with Call Waiting
- (10) Caller ID Blocking Per Call
- (11) Custom Code Restriction
- (12) Custom Ring
- (13) Customer Originated Trace [1]
- (14) Distinctive Ring
- (15) Repeat Dialing
- (16) Speed Dial 8 or 30
- (17) Three-Way Calling

[1] Feature is grandfathered to existing service arrangements at existing locations for customers of record as of March 31, 1999.

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.3 GRANDFATHERED RESIDENTIAL SERVICE (CONT'D)**

(T)

C. Basic Exchange Service Packages (Cont'd)

3. Two Line Package (RightPak Plus) includes:

- a. One exchange access line with Custom Calling features as specified in 2., preceding
- b. One exchange access line without features, and
- c. Two telephone numbers

4. Two-Line, Fully-Featured Package (RightPak II) includes:

- a. Two exchange access lines with Custom Calling features as specified in 2., preceding, and
- b. Two telephone numbers.

D. Additional Basic Exchange Lines

1. Additional Basic Line

- a. Available in conjunction with One- or Two-Line Packages.
- b. Includes one exchange access line without features, and
- c. One telephone number

2. Additional Fully-Featured Line

- a. Available in conjunction with Two-Line Packages only.
- b. Includes one exchange access line with Custom Calling features as specified in 2., preceding, and
- c. One telephone number

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.3 GRANDFATHERED RESIDENTIAL SERVICE (CONT'D) (T)**

E. Rates and Charges [1] (T)	NONRECURRING CHARGE	MONTHLY RATE	
1. Basic Service			
a. Basic Telephone Line, each	\$35.00	\$10.00	
2. Packages			
a. One-Line Package (RightPak Value), each	35.00	19.95	
b. One-Line Package (RightPak), each	35.00	24.95	
c. Two-Line Package (RightPak Plus), each	35.00	33.95	
d. Two-Line, Fully-Featured Package (RightPak II), each	35.00	41.95	
3. Additional Exchange Access Lines			
a. Basic Line, each [2]	20.00	8.00	(T)
b. Fully-Featured Line, each [2]	20.00	18.00	(T)

[1] Service is grandfathered to existing customers of record as of August 6, 2001. (N)  
[2] Nonrecurring charge does not apply if installed on the same order, at the same time as an associated Service Package. (T)

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.3 GRANDFATHERED RESIDENTIAL SERVICE (CONT'D) (T)**

**E. Rates and Charges (Cont'd) [1] (T)**

**4. Optional Features**

**a. Custom Calling Features**

	NONRECURRING CHARGE	MONTHLY RATE	
(1) Anonymous Call Rejection	[2]	\$2.00	(T)
(2) Call Forwarding	[2]	2.50	
(3) Call Return	[2]	3.00	
(4) Call Transfer [3]	[2]	3.00	
(5) Call Waiting	[2]	3.50	
(6) Caller ID Blocking Per Call [4]	-	-	
(7) Caller ID	[2]	6.50	
(8) Caller ID with Call Waiting [5]	[2]	10.00	
(9) Repeat Dialing	[2]	3.00	
(10) Custom Code Restriction	[2]	2.00	
(11) Custom Ring	[2]	3.50	
(12) Customer Originated Trace [3]	[2]	4.00	
(13) Call Forwarding Selective	[2]	3.00	
(14) Distinctive Ring	[2]	3.50	
(15) Call Screening	[2]	2.00	
(16) Speed Dial 8	[2]	1.75	
(17) Speed Dial 30	[2]	2.75	
(18) Three-Way Calling	[2]	3.00	
	NONRECURRING CHARGE	USAGE CHARGE	
(19) Call Trace [6]	[2]	\$1.00	(T)

[1] Service is grandfathered to existing customers of record as of August 6, 2001. (N)

[2] Nonrecurring charge does not apply if installed on the same order, at the same time as the associated access line. See Section 3.2, preceding, for applicable nonrecurring charges. (T)

[3] Feature is grandfathered to existing service arrangements at existing locations for customers of record as of March 31, 1999. (T)

[4] Provided at no charge. (T)

[5] Customers subscribing to Call Waiting Caller ID receive the Call Waiting and Caller ID features at no additional charge. (T)

[6] Usage charge applies per use. (T)

### 3. EXCHANGE SERVICES

#### 3.3 BASIC EXCHANGE SERVICE (CONT'D)

##### 3.3.4 AT&T BROADBAND RESIDENTIAL LOCAL SERVICE

###### A. General

AT&T Broadband Residential Local Service (Digital Phone Service) is offered as a stand-alone offer or in conjunction with an associated long distance service. (T)

###### B. AT&T Broadband Integrated Offering (T)

The Integrated Offering is provided in conjunction with an associated long distance service. Customers who order the Integrated Offering must be presubscribed to the Company for both Intrastate and Interstate long distance. (T)

The Integrated Offering is subject to monthly recurring charges and/or per minute usage, on a per access line basis. Each of the following offers provides customers with the option of one to four access lines. The customer may add one additional line per offer, up to a total of four lines per single-family residence. For each local access line a customer may subscribe to one of the following options. (T)

###### 1. Block of Time Offers

The following Block of Time plans provide the customer with unlimited calls within their Local Calling Area and a specified amount of long distance calling for a flat monthly fee. The following types of calls do not apply towards minutes included in any of the block-of-time plans listed below: Operator Assisted calls, Calling Card calls, Information Service Provider calls (i.e., 976, 900), international calls, or calls to toll free dialing numbers. Block of Time usage is measured per month, based on all applicable usage on all lines associated with the account. Unused portions of the monthly allowance will not be credited to a subscriber's account, carried over to another month, or transferred to another account.

###### a. 180 Minute Block of Time Offer

The 180 Minute Block of Time offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and 180 minutes of domestic long distance calling per monthly billing period. Additional long distance usage will be rated on a per minute basis as specified in AT&T Broadband Phone of Florida, LLC, Tariff No. 1. Optional features are available for an additional monthly charge, as specified in this Price List.

3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE (CONT'D)

3.3.4 AT&T BROADBAND RESIDENTIAL LOCAL SERVICE (CONT'D)

B. AT&T Integrated Offering (Cont'd)

1. Block of Time Offers (Cont'd)

b. 300 Minute Block of Time Offer

The 300 Minute Block of Time offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and 300 minutes of domestic long distance calling per monthly billing period. Additional long distance usage will be rated on a per minute basis as specified in AT&T Broadband Phone of Florida, LLC, Tariff No. 1. Optional features are available for an additional monthly charge, as specified in this Price List.

(T)

c. 600 Minute Block of Time Offer

The 600 Minute Block of Time offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and 600 minutes of domestic long distance calling per monthly billing period. Additional intrastate long distance calling will be rated on a per minute basis as specified in AT&T Broadband Phone of Florida, LLC, Tariff No. 1. Optional Custom Calling Features are available for an additional monthly charge, as specified in this Price List.

(N)

(N)

d. 1000 Minute Block of Time Offer

The 1000 Minute Block of Time offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and 1000 minutes of domestic long distance calling per monthly billing period. Additional long distance calling will be rated on a per minute basis as specified in AT&T Broadband Phone of Florida, LLC, Tariff No. 1. Optional features are available for an additional monthly charge, as specified in this Price List.

(T)

(T)

2. "By the Minute" Offer

The "By the Minute" offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and long distance calling rated on a per minute basis as specified in AT&T Broadband Phone of Florida, LLC, Tariff No. 1. Optional features are available for an additional monthly charge, as specified in this Price List.

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(M)

(M) Text has been moved to Sheet 62.1.

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.4 AT&T BROADBAND RESIDENTIAL LOCAL SERVICE (CONT'D)**

C. Local Only Offer

The Local Only Offer is provided as a stand-alone local offer not associated with a long distance service. The Local Only Offer is subject to monthly recurring charges on a per access line basis.

The Local Only Offer provides customers with a local access line, touch-tone service, and unlimited calling within the customer's local calling area. Other features are available for an additional monthly charge, as specified in this Price List.

(M)

(T)

(T)(M)

(M) Text has been moved from Sheet 62.

3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE (CONT'D)

3.3.4 AT&T BROADBAND RESIDENTIAL LOCAL SERVICE (CONT'D)

D. Additional Lines

The customer may add additional access lines, up to a total of four lines per account. A monthly charge for each additional line will be assessed per line.

E. Rates and Charges

	NONRECURRING CHARGE	MONTHLY RATE	
1. Integrated Offer			
a. Line Component			
(1) Primary Access Line	[1]	\$10.25	
b. Usage Component			
(1) 180 Minute Block of Time	[1]	11.95	
(2) 300 Minute Block of Time	[1]	16.95	
(3) 600 Minute Block of Time	[1]	34.95	(N)
(4) 1000 Minute Block of Time	[1]	49.95	(T)
(5) By the Minute	[1]	2.95	(T)
2. Local Only Access Line, each	[1]	10.25	
3. Additional Exchange Access Line, each	[1]	8.00	
4. Optional Long Distance Calling Plans			(N)
a. \$.12 Per Minute Offer[2]	[3]	N/A	
b. 5 Cent Off-Peak Pricing Plan[2]	[3]	2.95	(N)
5. Optional Feature Packages			
a. Two Feature Pack, each [4]	[3]	9.75	(T)
b. Multi Feature Pack, each [5]	[3]	14.75	(T)

[1] Nonrecurring charge does not apply if installed on the same order, at the same time as an associated primary line.

[2] Usage rate applies as set forth in AT&T Broadband Phone of Florida, LLC, Tariff No. 1. (N)  
(N)

[3] Nonrecurring charge does not apply if installed on the same order, at the same time as the associated access line. See Section 3.2.2, preceding, for applicable nonrecurring charges.

[4] Includes Call Waiting and Caller ID. (T)

[5] Includes Anonymous Call Rejection, Call Forwarding, Call Forwarding Remote Access, Call Forwarding - Selective, Last Call Return, Call Screening, Call Waiting, Call Waiting Caller ID, Distinctive Ring, Continuous Redial, Speed Calling 30 and Three-Way Calling. (T)



**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.4 AT&T BROADBAND-RESIDENTIAL LOCAL SERVICE (CONT'D)**

E. Rates and Charges (Cont'd)

6. Optional Features

a. Individual Features

	NONRECURRING CHARGE	MONTHLY RATE	
(1) Anonymous Call Rejection	[1]	\$2.00	
(2) Call Forwarding Remote Access	[1]	4.50	
(3) Call Forwarding Selective	[1]	3.00	
(4) Call Forwarding Variable	[1]	2.50	
(5) Call Return	[1]	3.00	
(6) Call Screening	[1]	2.00	
(7) Call Waiting	[1]	3.50	
(8) Caller ID	[1]	6.50	
(9) Caller ID Blocking Per Call	[1]	0.00	
(10) Caller ID Blocking Per Line	[1]	0.00	
(11) Custom Ring	[1]	3.50	
(12) Distinctive Ring	[1]	3.50	
(13) LD Alert [2]	[1]	3.00	(N)
(14) Prohibit Billed to Third Number Calls	[1]	0.00	
(15) Prohibit Collect Calls	[1]	0.00	
(16) Repeat Dialing	[1]	3.00	
(17) Speed Dial 8	[1]	1.75	
(18) Speed Dial 30	[1]	2.75	
(19) Three-Way Calling	[1]	3.00	

b. Per Use Features

	NONRECURRING CHARGE	PER USE	MONTHLY CAP
(1). Call Return	[1]	\$0.50	\$3.50
(2). Call Trace	[1]	1.00	-
(3). Repeat Dialing	[1]	0.50	3.50

[1] Nonrecurring charge does not apply if installed on the same order, at the same time as the associated access line. See Section 3.2.2, preceding, for applicable nonrecurring charges.

[2] Monthly rate does not apply if Call Waiting is provisioned on the same line. (N)

3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE (CONT'D)

3.3.4 AT&T BROADBAND RESIDENTIAL LOCAL SERVICE (CONT'D)

(T)

\_F. Low Income Assistance Programs

(N)

1. Lifeline Service

Lifeline Service offers a credit on monthly local service bills to qualified customers who receive state and federal assistance from one of the following programs: Temporary Assistance to Needy Families (TANF), Supplemental Security Income (SSI), Food Stamps, Medicaid, Federal public housing/Section 8, or Low Income Home Energy Assistance Plan (LIHEAP).

The Company will pass through to the customer the available federal and state credits for Lifeline service. The amount of such credits will not exceed the charge for local service.

Lifeline Service is available only with the Company's Local Only Offer and is limited to one service per qualified customer or household. A Lifeline customer may subscribe to standard features and services at the applicable rates, charges and regulations for each feature and service provided, as set forth in this Price List. Nonrecurring service connection charges will apply as specified in Section 3.1, preceding.

2. Link-Up Florida

Link Up Florida is available to customers who meet the eligibility requirements for the Lifeline Assistance Program.

Link-Up Florida provides for a 50% reduction in the Service Connection Charge associated with the connection of a new residence local access line. The total amount of the discount may not exceed \$30.00, and any remaining charges will be billed to the Link Up Florida customer.

(N)

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.5 AT&T BROADBAND BUSINESS SERVICE [1]**

(N)

AT&T Broadband Business Service provides the customer with an access line and usage within a Local Calling Area for the transmission of two-way interactive switched voice or data communications. The Company's services are furnished in multi-dwelling units where facilities and equipment are available, and are subject to the terms and conditions of this Price List.

AT&T Broadband Business Service is offered as a stand-alone local offer or in conjunction with an associated long distance service provided by AT&T.

AT&T Broadband Business Service is subject to monthly recurring charges, usage rates, and, for certain call types, service charges on a per access line basis.

**A. Broadband Business Basic**

The Broadband Business Basic offer provides the customer with an access line, touch-tone service, one commercial white page listing, one simple yellow page listing, 900/976 call blocking, and unlimited calling within the customer's Local Calling Area. Customers may order optional features individually or as part of a feature package, as shown in D., following.

**B. Broadband Business Bundle**

The Broadband Business Bundle provides the customer with services available in the Broadband Business Basic offer, as specified above, together with AT&T long distance service options as described in the appropriate AT&T Tariff. Customers may order optional features individually or as part of a feature package, as shown in D., following.

**C. Broadband Business Bonus Bundle**

The Broadband Business Bonus Bundle provides the customer with services available in the Broadband Business Bundle offer, as specified above, with the Full Feature Package as described in D., following. Hunting is also included in this offer for multi-line customers.

(N)

[1] AT&T Broadband Business Service will be available on August 15, 2001.

### 3. EXCHANGE SERVICES

#### 3.3 BASIC EXCHANGE SERVICE (CONT'D)

#### 3.3.5 AT&T BROADBAND BUSINESS SERVICE (CONT'D) [1]

(N)

##### D. Optional Features

The customer may choose to subscribe to any one of the following feature packages per line. Monthly recurring charges associated with each feature package are applied per access line, and are in addition to any other applicable charges.

##### 1. One Feature Selected

The One-Feature Package provides the customer with a choice of one feature from those listed in E.4.b., following.

##### 2. Two Features Selected

The Two Feature Package provides the customer with a choice of two features from those listed in E.4.b., following.

##### 3. Three Features Selected

The Three Feature Package provides the customer with a choice of three features from those listed in E.4.b., following.

##### 4. Four or More Features Selected

If the customer has selected the Broadband Business Basic offer, feature charges over the third selection are free; if the Broadband Business Bundle is selected, the customer will be automatically upgraded to the Broadband Business Bonus Bundle that includes all features in the monthly charge.

(N)

[1] AT&T Broadband Business Service will be available on August 15, 2001.

3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE (CONT'D)

3.3.5 AT&T BROADBAND BUSINESS SERVICE (CONT'D) [1]

(N)

E. Rates and Charges

	NONRECURRING CHARGE	MONTHLY RATE
1. Broadband Business Basic	[2]	\$35.99
2. Broadband Business Bundle	[2]	26.99
3. Broadband Business Bonus Bundle	[2]	42.99
4. Optional Features		
a. One Feature Selected	[3]	[4]
b. Two Features Selected	[3]	6.50
c. Three Features Selected	[3]	9.00
d. Four or More Features Selected	[3]	[5]

(N)

[1] AT&T Broadband Business Service will be available on August 15, 2001.

[2] Nonrecurring charges apply as set forth in Section 3.1, preceding.

[3] Nonrecurring charges apply as set forth in Section 3.2.1, preceding. Nonrecurring charge does not apply if installed on the same order, at the same time as an associated primary line.

[4] Price for one feature selected is as specified in 4.b., following, for the feature selected.

[5] If the customer has selected the Broadband Business Basic offer, feature charges over the third selection are free; if the Broadband Business Bundle is selected, the customer will be automatically upgraded to the Broadband Business Bonus Bundle that includes all features in the monthly charge.

3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE (CONT'D)

3.3.5 AT&T BROADBAND BUSINESS SERVICE (CONT'D) [1]

(N)

E. Rates and Charges (Cont'd)

4. Optional Features (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE
b. Individual Features		
(1) Anonymous Call Rejection	[2]	\$4.00
(2) Call Forwarding Remote Access	[2]	4.00
(3) Call Forwarding Selective	[2]	4.00
(4) Call Forwarding Variable	[2]	4.00
(5) Call Return	[2]	4.00
(6) Call Screening	[2]	4.00
(7) Call Waiting	[2]	4.00
(8) Caller ID	[2]	4.00
(9) Caller ID with Call Waiting [3]	[2]	8.00
(10) Caller ID Blocking Per Line	[2]	0.00
(11) Distinctive Ring	[2]	4.00
(12) LD Alert	[2]	N/A
(13) Repeat Dialing	[2]	4.00
(14) Speed Dialing 8	[2]	4.00
(15) Speed Dialing 30	[2]	4.00
(16) Three-Way Calling	[2]	4.00
c. Hunting		
	[2]	N/A
d. Usage Sensitive Features		
	PER USE	MONTHLY CAP
(1) Call Return	\$0.75	\$5.50
(2) Call Trace	3.00	6.00
(3) Repeat Dialing	0.75	5.00

(N)

[1] AT&T Broadband Business Service will be available on August 15, 2001.

[2] Nonrecurring charges apply as set forth in Section 3.2.1, preceding. Nonrecurring charge does not apply if installed on the same order, at the same time as an associated primary line.

[3] Customers subscribing to Caller ID with Call Waiting receive the Call Waiting and Caller ID features at no additional charge.

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.6 EXTENDED CALLING SERVICE**

**A. General**

1. Extended Calling Service (ECS) provides usage based pricing for Residence customer dialed or operator assisted calls to selected exchanges within the customer's LATA.
2. ECS is provided by the Company between exchanges as specified in C, following, subject to the availability of facilities and billing capabilities.
3. ECS is provided on a per use basis to customers who subscribe to the Residential Local Service offerings described in 3.3.3 and 3.3.4, preceding. (T)
4. Any AT&T Broadband Residence Local Service customer may choose to subscribe to the ECS Unlimited Calling Option, which provides unlimited calls to ECS locations for a flat monthly rate. (T)
5. When appropriate, service charges for Operator Services, as set forth in Section 3.4, following, will apply in addition to ECS rates.

**B. Rates and Charges**

	<b>CHARGE PER CALL</b>
1. ECS Per Use	\$ 0.25
	<b>NONRECURRING CHARGE</b>
2. ECS Unlimited Calling Option	[1] \$15.95

[1] Nonrecurring charges apply as set forth in Section 3.1, preceding. Nonrecurring charge does not apply if installed on the same order, at the same time as an associated primary line.

3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE (CONT'D)

3.3.6 EXTENDED CALLING SERVICE (CONT'D)

(M,T)

C. ECS Exchange Routes

<u>FROM EXCHANGE</u>	<u>TO EXCHANGES</u>
Coral Springs	Boynton Beach, Delray Beach, Hollywood, Miami, North Dade, Perrine, Homestead
Deerfield Beach	Boynton Beach, Hollywood, Miami, North Dade, Perrine, Homestead
Fernandina Beach	Jacksonville
Florida Keys	Homestead, Miami, Perrine
Fort Lauderdale	Boca Raton, Boynton Beach, Delray Beach, Homestead, Miami, North Dade, Perrine,
Hollywood	Boca Raton, Boynton Beach, Coral Springs, Deerfield Beach, Delray Beach, Homestead, Miami, Perrine, Pompano Beach
Homestead	Coral Springs, Deerfield Beach, Florida Keys, Fort Lauderdale, Hollywood, North Dade, Pompano Beach
Jacksonville	Fernandina Beach, Hilliard, MacClenny, Palatka, Sanderson, St. Augustine
Jacksonville Beach	St. Augustine
Julington	Green Cove Springs, Palatka, Ponte Vedra Beach, St. Augustine
Miami	Boca Raton, Coral Springs, Deerfield Beach, Florida Keys, Fort Lauderdale, Hollywood, Pompano Beach
North Dade	Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Homestead, Pompano Beach

(M) Text has been moved from Page 9.

(M,T)



3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE (CONT'D)

3.3.6 EXTENDED CALLING SERVICE (CONT'D)

C. ECS Exchange Routes (Cont'd)

FROM EXCHANGE

TO EXCHANGES

Orange Park

Palatka

Perrine

Coral Springs, Deerfield Beach, Florida  
Keys, Fort Lauderdale, Hollywood,  
Pompano Beach

Pompano Beach

Boynton Beach, Delray Beach, Hollywood,  
Homestead, Miami, North Dade, Perrine

Ponte Vedra Beach

Julington, St. Augustine

St. Augustine

Green Cove Springs, Jacksonville,  
Jacksonville Beach, Julington, Palatka,  
Ponte Vedra Beach

(M,T)

(M,T)

(M) Text has been moved from Page 9.

**3. EXCHANGE SERVICES**

**3.4 MISCELLANEOUS EXCHANGE SERVICES**

**3.4.1 GENERAL**

A. Terms and Conditions

1. The features in this section are made available on an individual basis or as part of multiple feature packages.
2. All features are provided subject to availability: Features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

**3.4.2 VOICE MAIL SERVICE**

A. Voice Mail is offered on a non-regulated basis.

(C)

(D)

(D)

(D)

(D)

### 3. EXCHANGE SERVICES

#### 3.4 MISCELLANEOUS EXCHANGE SERVICES

##### 3.4.3 BLOCKING SERVICES

###### A. 900/976 Information Service Blocking

###### 1. Description

900/976 Information Service Blocking is provided by the Company as the default service option to restrict calls from the customer's local access line to all 900 and/or 976 service access codes. (D)

###### 2. Terms and Conditions

- a. When blocking is activated, direct dialed calls to all 900 and/or 976 service numbers from the customer's local access line will be blocked. These blocked calls will be directed to an announcement.
- b. This option does not prevent customers from placing 900 and/or 976 calls from their local access line using other Operator Service Providers. In addition, this option does not prevent customers from placing operator-assisted or credit card calls to 900 and/or 976 services from a line which is not blocked

(D)

(D)

(D)

**3. EXCHANGE SERVICES**

**3.4 MISCELLANEOUS EXCHANGE SERVICES (CONT'D)**

**3.4.3 BLOCKING SERVICES (CONT'D)**

(N)

B. Toll Restriction

1. Description

Toll Restriction provides for exchange access lines to be restricted from dialing billable toll calls. Local directory assistance calls are allowed. Attempted violations of the restrictions will be routed to an announcement.

2. Terms and Conditions

- a. Toll Restriction will be initiated at the customer's request.
- b. Toll Restriction will be provided at no charge to qualifying Lifeline Assistance customers.
- c. The activation of the Toll Restriction option does not prevent customers from placing long distance calls from the access line utilizing an Operator Service Provider that can be reached through the use of a local call. In addition, this option does not prevent customers from placing operator assisted or calling card calls to a long distance number from a line that is not blocked.

3. Rates and Charges

	<b>MONTHLY RATE</b>
a. Residence	\$2.00
b. Business [1]	0.00

(N)

[1] AT&T Broadband Business Service will be available on August 15, 2001.

**3. EXCHANGE SERVICES**

**3.4 MISCELLANEOUS EXCHANGE SERVICES**

(D)

(D)

**3. EXCHANGE SERVICES**

**3.4 MISCELLANEOUS EXCHANGE SERVICES (CONT'D)**

**3.4.4 OPERATOR SERVICES**

**A. Directory Assistance Service**

Directory Assistance Service (411) is furnished upon customer request for assistance in determining telephone numbers. Customers will be charged for all requests including requests for listings that are not found.

(T)

**1. Terms and Conditions**

- a. Directory Assistance charges apply on a per call basis, with a maximum of two requested telephone numbers allowed per call.
- b. A Directory Assistance call charged to a third number will be billed the appropriate operator charge, plus the charge for Directory Assistance as specified below.
- c. An allowance of two free calls per month for each line (not transferable) is provided for each Residence Local Exchange access line.

**2. Exemptions**

- a. A customer who cannot use telephone directories because of physical or mental limitations may obtain an exemption from Directory Assistance Service charges.
- b. Charges do not apply for up to fifty (50) calls per billing cycle from lines serving individuals with disabilities. To obtain such exemption, the customer shall provide the name, address, telephone number and nature of the limitation for each individual requiring the exemption. Information contained on the exemption records shall be treated as confidential by the Company. The customer shall notify the Company when the need for an exemption no longer exists.

**3. Rates and Charges**

	<b>PER REQUEST</b>	
a. Residence	\$0.25	(T)
b. Business [1]	0.45	(N)

(D)

[1] AT&T Broadband Business Service will be available on August 15, 2001.

3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES (CONT'D)

3.4.4 OPERATOR SERVICES (CONT'D)

B. Directory Assistance Call Completion Service

Directory Assistance Call Completion Service provides a customer calling Directory Assistance with the option of having the call to the last requested number completed. A service message will inform the customer that he may be connected to the requested number automatically for a specified additional charge.

1. Regulations

- a. Directory Assistance Call Completion Service is furnished only where facilities are available. Directory Assistance charges and normal usage charges apply in addition to a Directory Assistance Call Completion Service charge.
- b. In situations where the calling number cannot be billed directly, the call will be completed automatically only as a Billed to Third Number or Collect call. The charge appropriate to the billing option used will apply in addition to the Directory Assistance Call Completion Service charge.
- c. When a caller requests more than one number from Directory Assistance, Directory Assistance Call Completion Service is offered only for the last number requested.
- d. The Directory Assistance Call Completion Service charge applies only to calls actually completed.
- e. The Directory Assistance Call Completion Service charge will be credited for completion of calls to the wrong number, incomplete connections or calls with unsatisfactory transmission.
- f. The Directory Assistance Call Completion Service charge does not apply to disabled persons who are exempt from the Directory Assistance charge pursuant to this price list.

2. Rates and Charges

PER COMPLETED CALL

- a. Residence \$0.30
- b. Business [1] 0.30

[1] AT&T Broadband Business Service will be available on August 15, 2001.

(M) Text has been moved to Sheet 71.

(N)

(N)

(D)

(M)

**3. EXCHANGE SERVICES**

**3.4 MISCELLANEOUS EXCHANGE SERVICES (CONT'D)**

**3.4.4 OPERATOR SERVICES (CONT'D)**

C. Busy Line Verification and Interrupt Service (T)

1. General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will interrupt an existing call on the called line if the calling party indicates an emergency and requests interruption.

2. Rate Application

a. A Verification Charge will apply when:

- (1) The operator verifies that the line is busy with a call in progress, or
- (2) The operator verifies that the line is available for incoming calls.

If the customer requests that the operator connect him or her to the verified telephone number, the operator assistance charge in 5.b, preceding, applies. This charge does not cover completion of the call by the operator, if the customer requests, when the line is available.

b. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

c. No charge will apply when the calling party advises that the call is from an official public emergency agency.

3. Rates and Charges (T)

	CHARGE PER REQUEST	
a. Local Verification		(T)
(1) Residence	\$0.35	(T)
(2) Business [1]	1.25	(N)
b. Local Interruption		(T)
(1) Residence	\$0.45	(T)
(2) Business [1]	1.65	(N)

[1] AT&T Broadband Business Service will be available on August 15, 2001.



**3. EXCHANGE SERVICES**

**3.4 MISCELLANEOUS EXCHANGE SERVICES**

**3.4.4 OPERATOR SERVICES (Cont'd)**

**B. Local Operator Service**

(T)(M)

1. Local calls may be completed or billed with live or mechanical assistance by the Company's operator center.
2. Calls may be billed collect to the called party, to an authorized third party number, or to the originating line. Local calls may be placed on a station-to-station basis, or to a specified party (Person-to-Person) or designated alternate.
3. Charges for local operator services will be credited to the customer for calls completed to a wrong number, for incomplete connections, or for calls with unsatisfactory transmission.
4. When the customer requests an operator to dial the called number, an Operator Dialed Surcharge will apply in addition to the applicable service charge as set forth following.
5. Rates and Charges

	<u>SERVICE CHARGE PER CALL</u>	
a. Residence		
(1) Operator Station, Collect	\$1.75	
(2) Billed to Third Number	1.50	
(3) Person-to-Person	2.75	
(4) Operator Dialed Surcharge	0.50	(T)(M)

(M)Text has been moved from Sheet 69.

**3. EXCHANGE SERVICES**

**3.4 MISCELLANEOUS EXCHANGE SERVICES (CONT'D)**

**3.4.5 DIRECTORY LISTING SERVICES**

The alphabetical directory is a list of names that includes information essential to the identification of the listed party and facilitates the use of the directory. The Company reserves the right to refuse to publish listings which, in the judgment of the Company, are considered inappropriate.

**A. Additional and Foreign Listings**

**1. Description**

- a. Additional Listings are provided in addition to the main listing on a telephone service. Additional Listings may be used to help locate another individual in addition to the main listed person in a dual name listing.
- b. Customers may request a Foreign Listing, which is a listing entered in the alphabetical list of a directory other than that in which the customer is regularly listed.

**2. Rates and Charges**

	NONRECURRING CHARGE	MONTHLY RATE	
<b>a. Additional Listing</b>			
(1) Residence	[1]	\$1.20 (I)	
(2) Business	[1]	1.20	(T)
<b>b. Foreign Listing</b>			
(1) Residence	[1]	1.20 (I)	
(2) Business	[1]	1.20	(T)

**B. Nonlisted Service**

**1. Description**

At the request of the customer, any one or all of the customer's listings normally published in the alphabetical directory will be omitted from the directory but listed in the information records available to the general public.

[1] Nonrecurring Charge does not apply if ordered at the same time as the associated exchange access line. See Miscellaneous Nonrecurring Charges, Section 3.2, for charges to add, or change Directory Listings on an existing line.

(D)

### 3. EXCHANGE SERVICES

#### 3.4 MISCELLANEOUS EXCHANGE SERVICES (CONT'D)

##### 3.4.5 DIRECTORY LISTING SERVICES (CONT'D)

###### B. Nonlisted Service (Cont'd)

###### 2. Terms and Conditions

The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly by the publication of a listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular Nonlisted Service.

###### 3. Rates and Charges

	NONRECURRING CHARGE	MONTHLY RATE	
a. Residence	[1]	\$0.30 (I)	
b. Business	[1]	0.60	(T)

###### C. Nonpublished Service

###### 1. Description

- a. The telephone numbers of Nonpublished Service are not listed in the telephone directory or in the information records available to the general public.
- b. Nonpublished information may be released to emergency service providers, to customers who subscribe to Company offerings which require the information to provide service and/or bill their clients, or, to telephone customers who are billed for calls placed to or from nonpublished numbers and to entities which collect for the billed services. Nonpublished names and/or telephone numbers may also be delivered to customers on a call-by-call basis.

###### 2. Terms and Conditions

- a. Incoming calls to Nonpublished Service will be completed only when the calling party places the call by telephone number. The Company will adhere to this condition notwithstanding any claim made by the calling party.

[1] Nonrecurring Charge does not apply if ordered at the same time as the associated exchange access line. See Miscellaneous Nonrecurring Charges, Section 3.2, for charges to add, or change Directory Listings on an existing line.

(D)

**3. EXCHANGE SERVICES**

**3.4 MISCELLANEOUS EXCHANGE SERVICES (CONT'D)**

**3.4.5 DIRECTORY LISTING SERVICES (CONT'D)**

C. Nonpublished Service

2. Terms and Conditions (Cont'd)

- b. No liability for damages arising from publishing the telephone number of Nonpublished Service in the telephone directory or disclosing the telephone number to any person shall attach to the Company. Where such number is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the Nonpublished Service.
- c. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by refusing to disclose a nonpublished telephone number upon request or by the publication of the number of a Nonpublished Service in the telephone directory or disclosing of such number to any person.

d. Lines Dedicated to Data Usage

The customer may request that lines ordered solely for data usage (i.e., computers, fax machines, etc.) be non-published without charge where:

- such service is provided for the same customer at the same address as the customer's Company-provided primary service,
- the customer's primary listing is either published or the customer is paying a monthly recurring charge to have the primary listing non-published or non-listed, and
- the non-published directory assistance listing is in the customer's name.

(N)  
|  
(N)

3. Rates and Charges

	NONRECURRING CHARGE	MONTHLY RATE	
a. Residence	[1]	\$1.45 (I)	
b. Business	[1]	1.45	(T)

(M)  
(M)

[1] Nonrecurring Charge does not apply if ordered at the same time as the associated exchange access line. See Miscellaneous Nonrecurring Charges, Section 3.2, for charges to add, or change Directory Listings on an existing line.

(D)

(M) Text has moved to Sheet 74.1.

**3. EXCHANGE SERVICES**

**3.4 MISCELLANEOUS EXCHANGE SERVICES (CONT'D)**

**3.4.5 DIRECTORY LISTING SERVICES (CONT'D)**

D. Extended Referral

(M)

1. Description

Upon disconnection of a line the customer may request an extended announcement referring the caller to the customer's new number for up to three months from the date of disconnect.

2. Rates and Charges

- a. Residence
- b. Business

**NONRECURRING  
CHARGE**  
\$2.00  
2.00

(T)(M)

(M) Text has been moved from Sheet 74.

**3. EXCHANGE SERVICES**

**3.4 MISCELLANEOUS EXCHANGE SERVICES**

**3.4.6 CUSTOMER REQUESTED SERVICE SUSPENSION [1] (T)**

- A. At the request of the customer the Company will suspend incoming and outgoing service on the Customer access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.
- B. The Company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due without reduction during the period of suspension.

<b>PERIOD OF SUSPENSION</b>	<b>CHARGE</b>
1. First month or partial month	Regular Monthly Rate
2. Each additional month (up to one year)	1/2 of Regular Monthly Rate

[1] Service is grandfathered to existing customers of record as of July 18, 2001.

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

ISSUED: May 31, 2000

BY: Gary Graham, Tariff Administrator

EFFECTIVE: June 1, 2000

FIRST REVISED PAGE 1

CANCELS ORIGINAL PAGE 1

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L8. COMMERCIAL SERVICES RATES

	<u>Contents</u>	<u>Page</u>	
L8.1	AT&T Local Exchange Services	1	
L8.1.1	Non-Recurring Charges .....	1	
L8.1.2	Monthly Recurring Charges .....	3	
L8.1.3	Local Operator Services Charges .....	7	
L8.1.4	Directory Listings Charges .....	7	
L8.1.5	AT&T Local Exchange Services-ISDN PRI .....	8	N
L8.1.6	AT&T Local Exchange Services-DS-1 Digital Facilities....	12	N

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

ISSUED: June 30, 1999  
BY: Gary Graham, Tariff Administrator

EFFECTIVE: July 1, 1999  
ORIGINAL PAGE 1

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L8. COMMERCIAL SERVICES RATES

L8.1 AT&T Local Exchange Services

L8.1.1 Non-Recurring Charges

A. Service Order Charge

Per Order

\$40.00

B. Line/Trunk Move or Add w/Dispatch

Initial  
Hour

Each Add'l  
15 Minutes

\$125.00

\$30.00

C. Feature Change Charge

Per Line/  
Per  
Occurrence

\$5.00

D. Record Order Charge

Per Record  
Order

\$20.00

E. Pre-Installation Cancellation Charge

Per  
Cancellation

\$75.00



AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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BY: Gary Graham, Tariff Administrator

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CANCELS FIRST REVISED PAGE 2

L8. COMMERCIAL SERVICES RATES

L8.1 AT&T Local Exchange Services (Cont'd)

L8.1.1 Non-Recurring Charges (Cont'd)

F. 25 Pair Termination Block Charge

Per Block

\$65.00

G. Installation Charges\*

T

Per Main Business Line	\$25.00
Per Additional Business Line	\$25.00
Per DOD Trunk	\$25.00
Per Two Way Combo-Attendant Trunk	\$25.00
Per One Way In Local Trunk	\$25.00
Per DID Trunk	\$25.00

\*The installation Charge is waived for new and existing ALES Customers who buy new or add lines and/or trunks on AT&T Business Network and OneNet services. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date or they will be billed a termination charge equal to the waived installation charge(s).

N  
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|  
N

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

ISSUED: May 16, 2002  
BY: Leslie Buford, Tariff Administrator

EFFECTIVE: May 17, 2002  
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CANCELS THIRD REVISED PAGE 3

L8. COMMERCIAL SERVICES RATES

L8.1 AT&T Local Exchange Services (Cont'd)

L8.1.2 Monthly Recurring Charges

- A. Monthly Recurring Charges shown below apply to Customers who order AT&T Local Exchange Services associated with AT&T Business Network- UniPlan Basic, AT&T Business Network- UniPlan OneRate, AT&T CustomNet-Simply Better, OneNet Option or AT&T Business Network Service. Monthly recurring line and/or trunk charges include the Customer's local calling.

T  
T

<u>Line/Trunk Charges</u>	<u>Per Month</u>
Per Main Business Line	\$26.60
Per Additional Business Line	\$26.60
Per DOD Trunk	\$44.50
Per Two Way Combo-Attendant Trunk	\$44.50
Per One Way In Local Trunk	\$44.50
Per DID Trunk	\$64.15
<u>DID Number Blocks</u>	<u>Per Month</u>
Initial 20 Numbers	\$3.60
Each Additional 10 Numbers	\$1.80

Rounding of Charges

If the computed usage charges or credit for such charges include one-half cent or more, the fraction is rounded up to the next highest cent. Fractions of less than one-half cent are rounded down to the next whole cent, unless the cost of the call would total less than \$.01. The minimum charge for each local call made by a OneNet customer is \$.01.

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
 LOCAL EXCHANGE SERVICES PRICE LIST  
 FLORIDA

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 BY: Leslie Buford, Tariff Administrator

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 FOURTH REVISED PAGE 4  
 CANCELS THIRD REVISED PAGE 4

L8. COMMERCIAL SERVICES RATES

L8.1 AT&T Local Exchange Services (Cont'd)

L8.1.2 Monthly Recurring Charges

A. (Cont'd)

<u>Features</u>	<u>Per Month</u>	<u>Per Use</u>	
Call Forward Busy	\$4.30		
Call Forward Don't Answer	\$4.30		
Call Forward Variable	\$4.50		
Call Return*		\$0.90	N
Call Trace*		\$3.50	N
Call Transfer**	\$6.30		I
Call Waiting/Cancel Call Waiting	\$6.30		
Caller ID	\$9.90		
Caller ID with Name	\$9.90		
Distinctive Ring Service	\$9.00		
Remote Access to Call Forwarding	\$9.00		
Repeat Dial*		\$0.90	N
Selective Call Rejection	\$4.95		
Speed Dialing 8	\$2.70		
Three Way Calling	\$4.50		
<u>Feature Packages</u>	<u>Per Month</u>		
Feature Package 1	\$8.50		
Feature Package 2	\$14.45		
Feature Package 3	\$22.30		

\* This feature is only available with AT&T SDN OneNet Service. N  
 \*\* This feature is only available with AT&T Business Network Service. N

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

ISSUED: June 30, 1999

EFFECTIVE: July 1, 1999

BY: Gary Graham, Tariff Administrator

ORIGINAL PAGE 5

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L8. COMMERCIAL SERVICES RATES

L8.1 AT&T Local Exchange Services (Cont'd)

L8.1.2 Monthly Recurring Charges (Cont'd)

B. Monthly Recurring Charges shown below apply to all other AT&T Local Exchange Customers.

<u>Line/Trunk Charges</u>	<u>Per Month</u>
Per Main Business Line	\$29.10
Per Additional Business Line	\$29.10
Per DOD Trunk	\$49.45
Per Two Way Combo-Attendant Trunk	\$49.45
Per One Way In Local Trunk	\$49.45
Per DID Trunk	\$71.25

<u>DID Number Blocks</u>	<u>Per Month</u>
Initial 20 Numbers	\$4.00
Each Additional 10 Numbers	\$2.00

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
 LOCAL EXCHANGE SERVICES PRICE LIST  
 FLORIDA

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 FOURTH REVISED PAGE 6  
 CANCELS THIRD REVISED PAGE 6

L8. COMMERCIAL SERVICES RATES

L8.1 AT&T Local Exchange Services (Cont'd)

L8.1.2 Monthly Recurring Charges (Cont'd)

B. (Cont'd)

<u>Features</u>	<u>Non Recurring Charge</u>	<u>Per Month Charge</u>	<u>Per Use Charge</u>	
Call Forward Busy		\$3.25		
Call Forward Don't Answer		\$3.25		
Call Forward Variable		\$5.00		
Call Return			\$0.90	N
Call Trace			\$3.50	N
Call Transfer		\$7.00		I
Call Waiting/Cancel Call Waiting		\$6.25		
Caller ID		\$10.00		
Caller ID with Name		\$11.00		
Distinctive Ring Service		\$8.00		
Remote Access to Call Forwarding		\$9.00		
Remote Call Forwarding	\$19.00			N
Main Line		\$16.00		
Additional Line		\$16.00		N
Repeat Dial			\$0.90	N
Selective Call Rejection		\$4.50		
Speed Dialing 8		\$3.00		
Speed Dialing 30		\$5.50		N
Three Way Calling		\$5.00		

M  
|  
M

AT&T Response  
FPSC Data Request  
Attachment 2

(M) Material has been moved to Page 6.0.1.

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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ORIGINAL PAGE 6.0.1

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L8. COMMERCIAL SERVICES RATES

L8.1 AT&T Local Exchange Services (Cont'd)

L8.1.2 Monthly Recurring Charges (Cont'd)

B. (Cont'd)

<u>Feature Packages</u>	<u>Per Month</u>	M
Feature Package 1	\$8.50	
Feature Package 2	\$13.80	
Feature Package 3	\$20.25	M

AT&T Response  
FPSC Data Request  
Attachment 2

(M) Material previously located on Page 6.

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

ISSUED: July 17, 2001  
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L8. COMMERCIAL SERVICES RATES

L8.1 AT&T Local Exchange Services (Cont'd)

L8.1.2 Monthly Recurring Charges (Cont'd)

C. Monthly Recurring Charges shown below apply to Customers who order AT&T Local Exchange Services associated with ACC Business Service.

<u>Line/Trunk Charges</u>	<u>Per Month</u>	
Per Main Business Line	\$26.60	I
Per Additional Business Line	\$26.60	I
Per DOD Trunk	\$44.50	
Per Two Way Combo-Attendant Trunk	\$44.50	
Per One Way In Local Trunk	\$44.50	
Per DID Trunk	\$64.15	

<u>DID Number Blocks</u>	<u>Per Month</u>	
Initial 20 Numbers	\$4.00	
Each Additional 10 Numbers	\$2.00	



AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
 LOCAL EXCHANGE SERVICES PRICE LIST  
 FLORIDA

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FOURTH REVISED PAGE 6.2

CANCELS THIRD REVISED PAGE 6.2

L8. COMMERCIAL SERVICES RATES

L8.1 AT&T Local Exchange Services (Cont'd)

L8.1.2 Monthly Recurring Charges (Cont'd)

C. (Cont'd)

<u>Features</u>	<u>Non Recurring Charge</u>	<u>Per Month Charge</u>	<u>Per Use Charge</u>
Anonymous Call Rejection		No Charge	
Call Forward Busy		\$4.30	
Call Forward Don't Answer		\$4.30	
Call Forward Variable		\$4.50	
Call Return			\$0.80 N
Call Trace			\$3.15 N
Call Transfer		\$6.30	N
Call Waiting/Cancel Call Waiting		\$6.30	
Caller ID		\$9.90	
Caller ID with Name		\$9.90	
Distinctive Ring Service		\$9.00	
Remote Access to Call Forwarding		\$9.00	
Remote Call Forwarding	\$17.10		N
Main Line		\$14.40	N
Additional Line		\$14.40	N
Repeat Dial			\$0.80 N
Selective Call Rejection		\$4.95	
Speed Dialing 8		\$2.70	
Speed Dialing 30		\$4.95	N
Three Way Calling		\$4.50	

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 CANCELS ORIGINAL PAGE 7

L8. COMMERCIAL SERVICES RATES

L8.1 AT&T Local Exchange Services (Cont'd)

L8.1.3 Local Operator Services Charges

	Rate Per Call	
Local Directory Assistance	\$0.45	I

	Rate Per Call
Busy Line Verification	\$1.25
Busy Line Verification w/Interrupt	\$2.00
Operator Station	\$1.25
Customer Dialed Calling Card Station	\$0.50
Person-to-Person	\$3.00
Billed to Third Party	\$1.33
Operator Assistance Local Usage Charges	\$0.08

L8.1.4 Directory Listings Charges

	Non-Recurring Installation/Change Charge Per Change	Monthly Charge
Main Listing	No Charge	No Charge
Additional Listing		\$1.50
Non-Published Listing	\$8.00	\$1.50
Non-Listed Listing	\$8.00	\$1.50

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L8. COMMERCIAL SERVICES RATES

L8.1 AT&T Local Exchange Services (Cont'd)

L8.1.5 AT&T Local Exchange Services-ISDN PRI

A. Monthly Recurring Charges

Monthly Recurring Charges include customer's local calling.

Monthly Recurring Charges shown below apply per facility to Customers who order AT&T Local Exchange Services-ISDN PRI associated with AT&T Business Network and OneNet Option. T

	<u>Per Facility</u>
Primary ISDN Facility Charge 23B+D	\$990.00
Secondary ISDN Facility Charge 24B	\$990.00
ISDN Back-up Facility Charge 23B+Back-up D	\$990.00

The following charges apply to Customers using data facilities:

	<u>Per Facility</u>
Primary ISDN Data Facility Charge 23B+D Data Only	\$845.00
Secondary ISDN Data Facility Charge 24B Data Only	\$845.00
ISDN Back-up Data Facility Charge 23B+Back-up D Data Only	\$845.00

<u>DID Number Blocks</u>	<u>Per Month</u>
Initial 20 Numbers	\$3.60
Each Additional 10 Numbers	\$1.80

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L8. COMMERCIAL SERVICES RATES

L8.1 AT&T Local Exchange Services (Cont'd)

L8.1.5 AT&T Local Exchange Services-ISDN PRI (Cont'd)

B. Non-Recurring Charges

<u>Installation Charge*</u>	<u>Per Facility</u>	T
Primary ISDN Facility Charge 23B+D	\$1,100.00	
Secondary ISDN Facility Charge 24B	1,100.00	
ISDN Back-up Facility Charge 23B+Back-up D	1,100.00	
Primary ISDN Data Facility Charge 23B+D Data Only	1,100.00	
Secondary ISDN Data Facility Charge 24B Data Only	1,100.00	
ISDN Back-up Data Facility Charge 23B+Back-up D Data Only	1,100.00	

C. ISDN Facility Change Order Charge-BellSouth Exchange Area

Per Change  
Order

\$100.00

D. Local Operator Service

Local Operator Service is rated as described in Section L8.1.3,  
preceding.

E. Directory Directory Listings

Directory Directory Listings are rated as described in Section  
L8.1.4, preceding.

\* Installation Charges are waived for new and existing Customers.  
Customers must maintain service for a minimum of 12 consecutive billing  
months from the installation date or they will be billed a termination  
charge equal to the waived Installation Charge(s).

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L8. COMMERCIAL SERVICES RATES

L8.1 AT&T Local Exchange Services (Cont'd)

L8.1.5 AT&T Local Exchange Services-ISDN PRI (Cont'd)

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CANCELS ORIGINAL PAGE 11

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L8. COMMERCIAL SERVICES RATES

L8.1 AT&T Local Exchange Services (Cont'd)

L8.1.5 AT&T Local Exchange Services-ISDN PRI (Cont'd)

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L8. COMMERCIAL SERVICES RATES

L8.1 AT&T Local Exchange Services (Cont'd)

L8.1.6 AT&T Local Exchange Services-DS-1 Digital Facilities

A. Monthly Recurring Charges

Monthly Recurring DS-1 Digital Facility Charges include customer's local calling.

Monthly Recurring Charges shown below apply per facility to Customers who order AT&T Local Exchange Services-DS-1 Digital Facilities associated with AT&T Business Network and OneNet Option.

	<u>Per Facility</u>
DOD Digital Facility	\$735.00
Two-way Combo Digital Facility	\$735.00
DID Digital Facility	\$930.00
DID/DOD Digital Facility	\$930.00

<u>DID Number Blocks</u>	<u>Per Month</u>
Initial 20 Numbers	\$3.60
Each Additional 10 Numbers	\$1.80

B. Non-Recurring Charges-BellSouth Exchange Area

<u>Installation Charge*</u>	<u>Per Facility</u>
DOD Digital Facility	\$1,000.00
Two-way Combo Digital Facility	\$1,000.00
DID Digital Facility	\$1,000.00
DID/DOD Digital Facility	\$1,000.00

\* Installation Charges are waived for new and existing Customers. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date or they will be billed a termination charge equal to the waived Installation Charge(s).

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CANCELS ORIGINAL PAGE 13

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L8. COMMERCIAL SERVICES RATES

L8.1 AT&T Local Exchange Services (Cont'd)

L8.1.6 AT&T Local Exchange Services-DS-1 Digital Facilities (Cont'd)

C. DS-1 Digital Facility Change Order Charge

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Per Change  
Order

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\$100.00

D. Local Operator Service

Local Operator Service is rated as described in Section L8.1.3,  
preceding.

E. Directory Listings

Directory Listings are rated as described in Section L8.1.4,  
preceding.

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CANCELS ORIGINAL PAGE 14

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L8. COMMERCIAL SERVICES RATES

L8.1 AT&T Local Exchange Services (Cont'd)

L8.1.6 AT&T Local Exchange Services-DS-1 Digital Facilities (Cont'd)

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CANCELS ORIGINAL PAGE 15

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L8. COMMERCIAL SERVICES RATES

L8.1 AT&T Local Exchange Services (Cont'd)

L8.1.6 AT&T Local Exchange Services-DS-1 Digital Facilities (Cont'd)

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 TENTH REVISED PAGE 1  
 CANCELS NINTH REVISED PAGE 1

L9. AT&T DIGITAL LINK

	<u>Contents</u>	<u>Page</u>	
L9.1	Description	1	
L9.1.1	General .....	1	
L9.1.2	AT&T Digital Link Direct Outward Dialing Service (DOD) ..	2	
L9.1.3	AT&T Digital Link Direct Inward Dialing Service (DID) ...	2.1	
L9.1.4	AT&T Digital Link Main Listed Number (MLN) .....	2.3	
L9.1.5	AT&T Digital Link Originating Toll Free Service (8YY) ...	2.3	
L9.2	Regulations	3	
L9.2.1	Provision of AT&T Digital Link .....	3	
L9.3	Rates and Charges	3	
L9.3.1	Time Periods .....	3.1	
L9.3.2	Software Defined Network Service (SDN) .....	4	
L9.3.3	AT&T Business Network-UniPlan® Service - Special Access .	4	T
L9.3.4	AT&T Business Network-UniPlan Service Basic Service Option - Special Access .....	5	
L9.3.5	AT&T Business Network-UniPlan Service FlatRate Pricing Option - Special Access .....	5	T
L9.3.6	AT&T State Calling Service .....	6	
L9.3.7	AT&T College Connect Calling Service Custom .....	6	
L9.3.8	AT&T Virtual Telecommunications Network Service (VTNS) ..	7	
L9.3.9	AT&T CustomNet <sup>SM</sup> Service - Special Access .....	7	
L9.3.10	AT&T Business Network-UniPlan OneRate Service .....	8	T
L9.3.11	AT&T Business Network-UniPlan OneRate Service Pricing Option II .....	8	T
L9.3.12	AT&T Digital Link .....	8.1	
L9.3.13	AT&T Business Network Service .....	8.3	
L9.3.14	ACC Business Service .....	8.4	
L9.3.15	Flat Rate Calling Plan .....	8.5	
L9.3.16	AT&T SDN OneNet Service .....	8.6	
L9.4	Service Quality Guarantees	9	
L9.4.1	General .....	9	
L9.4.2	Call Satisfaction Guarantee .....	10	
L9.4.3	Service Interruption Satisfaction Guarantee and Installation Satisfaction Guarantee .....	10	
L9.4.4	AT&T FAX Performance Guarantee .....	13	
L9.5	Directory Listings - GTE Exchange Area	15	
L9.5.1	General .....	15	
L9.5.2	Business Listings .....	16	
L9.5.3	Main Listings .....	18	
L9.5.4	Additional Listings .....	18	
L9.5.5	Non-Published Listings .....	20	
L9.5.6	Non-Listed Listings .....	21	
L9.5.7	Rates and Charges .....	22	
L9.6	Directory Listings - BellSouth Exchange Area	23	
L9.6.1	General .....	23	
L9.6.2	Main Listing .....	25	
L9.6.3	Additional Listing .....	26	
L9.6.4	Non-Published Listing .....	29	

L9.6.5	Non-Listed Listing .....	30
L9.6.6	Rates and Charge .....	31
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ORIGINAL PAGE 2

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L9. AT&T DIGITAL LINK

	<u>Contents</u>	<u>Page</u>	
L9.7	Directory Listings - Sprint Exchange Area	32	N
L9.7.1	General .....	32	
L9.7.2	Main Listing .....	33	
L9.7.3	Additional Listing .....	33	
L9.7.4	Non-Published Listing .....	35	
L9.7.5	Non-Listed Listing .....	36	
L9.7.6	Rates and Charge .....	37	N

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
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L9. AT&T DIGITAL LINK

L9.1 Description

L9.1.1 General

AT&T Digital Link is a Local Exchange Service which permits outward and inward local calling capability from a Customer's premises utilizing Direct Outward Dialing (DOD), Direct Inward Dialing (DID) and Main Listed Number (MLN) over dedicated digital facilities (as described in AT&T's Tariffs FCC Nos. 9 and 11) and Originating Toll Free Service (8YY). The Customer's premises must have a Customer provided compatible Private Branch Exchange (PBX) system or multiline terminating system to originate and terminate the calls. AT&T Digital Link also permits outward local calling capability from a Customer's premises utilizing Direct Outward Dialing (DOD) over an external Local Exchange Company (LEC) provided Centrex Service. The Customer will be responsible for obtaining all necessary Centrex Service Automatic Route Selection (ARS) reprogramming. DOD, DID, 8YY and MLN capability is available where facilities and operating systems exist.

AT&T Digital Link is only available at locations where Customers subscribe to one or more of the following intrastate services: AT&T SDN OneNet Service, Software Defined Network Service, AT&T Business Network-UniPlan Service - Special Access, AT&T Business Network-UniPlan Basic Service Option - Special Access, AT&T Business Network-UniPlan Service FlatRate Pricing Option - Special Access, AT&T Business Network-UniPlan OneRate Service - Special Access, AT&T Business Network-UniPlan OneRate Service Option II, AT&T Virtual Telecommunications Network Service (VTNS), AT&T CustomNet Service - Special Access, AT&T State Calling Service, AT&T College Connect Calling Service-Custom, AT&T Business Network Service or ACC Business Service provided under this Company's Custom Network Services Tariff.

AT&T Digital Link calls using special access will be rated from the originating rate center to the terminating rate center.

AT&T Digital Link does not include any of the following: Operator Assisted Services, Special Service Codes, Special Access Codes, or Carrier Access Codes. The Customer is responsible for securing individual business lines, or other appropriate facilities, to access these services and/or codes, including:

Conference Calls

Calls to Special Service Codes including 500, 700, 900, 976, or N11 (where N = 2-9) or other special service codes that may be created

Calls to 0+ and 00

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SIXTH REVISED PAGE 2  
CANCELS FIFTH REVISED PAGE 2

L9. AT&T DIGITAL LINK

L9.1 Description (Cont'd)

L9.1.1 General (Cont'd)

AT&T Digital Link Customers cannot receive:

Person to Person calls,  
Collect calls,  
Third Number Billed calls.

L9.1.2 AT&T Digital Link Direct Outward Dialing Service (DOD)

AT&T Digital Link Direct Outward Dialing Service provides outward calling from the Customer's premises to the telecommunications network. Two Calling Plans are available with DOD service. The Customer may subscribe to either the Usage Based Calling Plan or the Flat Rate Calling Plan. The Flat Rate Calling Plan is available only to customers whose AT&T Digital Link Service at a given location is associated with one of the following Long Distance services:

AT&T Software Defined Network Service  
AT&T SDN OneNet Service  
AT&T Business Network-UniPlan Service - Dedicated Access  
AT&T Business Network-UniPlan Basic Service Option  
AT&T Business Network-UniPlan Service Flat Rate Pricing Option  
AT&T Business Network-UniPlan OneRate Service Option  
AT&T Business Network-UniPlan OneRate Service Option II  
AT&T Virtual Telecommunications Network Service (VTNS) (non-  
ISDN)  
AT&T Virtual Telecommunications Network Service (VTNS) (ISDN)  
AT&T State Calling Service  
AT&T College Connect Calling Service-Custom  
ACC Business Service  
AT&T Business Network Service

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Customers with multiple locations in a state may select either the Usage Calling Plan or if otherwise qualified, the Flat Rate Calling Plan for each location. Customers who do not make a selection will automatically receive the Usage Calling Plan. DOD is only furnished where facilities exist.



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L9. AT&T DIGITAL LINK

L9.1 Description (Cont'd)

L9.1.3 AT&T Digital Link Direct Inward Dialing Service (DID)

AT&T Digital Link Direct Inward Dialing Service provides inward calling service from the telecommunications network to the Customer's premises for use in connection with PBX dial switching equipment. DID is not available with an external LEC provided Centrex Service. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route the incoming calls directly to the individual stations corresponding to each individual DID number. In order to subscribe to DID Service, the Customer must also subscribe to DOD Service.

AT&T Digital Link Direct Inward Dialing Service requires a subscription to DID number groups. When dialed, these numbers are routed over available DID arranged channels of the digital access facilities to the Customer's premises. DID number groups may be ordered in an initial group of 20 and additional groups of 10.

AT&T Digital Link DID Service is not available to Customers with Terminating Switched Access Arrangement functionality or Access Value Arrangement functionality with AT&T.

The Customer will make available to AT&T sufficient capacity on the dedicated digital facilities between its premises and AT&T's network to allow AT&T to terminate all calls to that Customer, including calls originated by Interexchange Carriers and other local service providers.

A. AT&T Incoming Call Re-Direct

AT&T Digital Link (ADL) Direct Inward Dialing (DID) Customers may choose to redirect their incoming calls to an alternate ADL DID location within the local calling area, designated by the Customer, for completion during a network failure lasting more than four hours, a customer premise problem that causes an out-of-service condition, or a customer-scheduled interruption.

When re-directing calls the Customer will be responsible for ensuring that the receiving number(s) has the necessary capacity to handle the additional calling load. The Customer may re-direct their calls to either a single number or multiple numbers. If the customer opts to direct their calls to more than one number, the customer may re-direct up to five numbers to be routed to a maximum of five alternate routing numbers. The choice of five alternate routing numbers is applicable per location T1.5, not per trunk group (a "limited re-direct"). If the customer opts to direct their calls to a single number, the customer may re-direct any portion of their numbers to that single routing number (a "complete redirect").

AT&T Response  
Staff Data Request  
Attachment 2A

(M) Material has been moved to Page 2.3.

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L9. AT&T DIGITAL LINK

L9.1 Description (Cont'd)

L9.1.3 AT&T Digital Link Direct Inward Dialing Service (DID) Cont'd

B. Emergency Routing

If the Company determines that an out-of-service condition cannot be resolved within four hours, the Company will attempt to implement an alternative routing limited re-direct within one hour. When line ranges are involved in a complete re-direct, implementation times may be longer. The Company will attempt to re-direct sequential ranges with a quantity of 800 telephone numbers or less within 2 hours. Non-sequential ranges or sequential ranges in excess of 800 telephone numbers may require additional time. The Company will provide the customer a targeted completion time when the determination to implement Call Re-Direct is made. If the out-of-service condition is a result of an AT&T local access or an AT&T network failure, emergency routing will be available at no charge. The re-direction will be cancelled and the original routing restored upon the earlier of (a) resolution of the out-of-service condition or (b) one week after re-direction is implemented.

If the out-of-service condition is not due to an AT&T network failure, the customer will be charged \$200 for each number, up to a maximum of five, to which the calls are being re-directed. The customer must inform AT&T when the out-of-service condition is remedied. The re-direction will be cancelled and the original routing restored upon the earlier of (a) resolution of the out-of-service condition or (b) one week after re-direction is implemented.

C. Customer-Scheduled Routing

A Customer may request, up to 6 times per year, that their calls be re-directed to an alternate location if conditions at their premise, e.g. a scheduled power shut down or disconnection of equipment, will result in an out of service condition. Customer-scheduled routing will be implemented at the discretion of the Company. The Customer is responsible for informing the Company of the timing and duration of the Call Re-Direct and must request the Call Re-Direct a minimum of 48 hours prior to the requested time of implementation. The Customer will be charged \$200 for each number, up to a maximum of five, to which the calls are being directed. The re-direction may be left in place for a maximum time period of one week.

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L9. AT&T DIGITAL LINK

L9.1 Description (Cont'd)

L9.1.4 AT&T Digital Link Main Listed Number (MLN)

AT&T Digital Link Main Listed Number Service provides inward calling service from the telecommunications network to the Customer's premises. MLN is not available with an external LEC provided Centrex Service. MLN Service will terminate at the Customer's PBX or multiline terminating system by way of the Customer's main listed number. This main listed number will be the Customer's only published and dialable AT&T Digital Link Service number. The incoming call will be completed to the called station via a prompt by an auto attendant (the PBX) or via an attending agent. In order to subscribe to MLN Service, the Customer must also subscribe to DOD Service.

AT&T Digital Link MLN Service is not available to Customers with Terminating Switched Access Arrangement functionality or Access Value Arrangement functionality with AT&T.

The customer will make available to AT&T sufficient capacity on the dedicated digital facilities between its premises and AT&T's network to allow AT&T to terminate all calls to that Customer, including calls originated by Interexchange Carriers and other local service providers.

L9.1.5 AT&T Digital Link Originating Toll Free Service (8YY)

AT&T Digital Link Originating Toll Free Service provides outward calling from the Customer's premise to Toll Free numbers. ADL 8YY service is only furnished where facilities exist. In order to subscribe to ADL 8YY service, the customer must also subscribe to DOD service.

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L9. AT&T DIGITAL LINK

L9.2 Regulations

L9.2.1 Provision of AT&T Digital Link

AT&T Digital Link may be utilized by Customers only for the completion of AT&T local calls that both originate and terminate within the AT&T Digital Link Local Service Area. Calls which terminate or originate outside of the AT&T Digital Link Local Service Area are provided under other appropriate tariffs.

L9.3 Rates and Charges

AT&T Digital Link DOD Usage Based Calling Plan rates include usage-based charges which are billed in arrears and apply to all AT&T Digital Link DOD calls associated with any of the intrastate long distance services listed in 9.1.1 at their applicable tariff rate. The AT&T Digital Link Flat Rate Calling Plan charges allow the Customer to make an unlimited number of local calls for a fixed monthly fee billed in advance. The fixed monthly fee is based upon an equivalent of full DS1 and/or half DS1 for all services except for those customers whose AT&T Digital Link service is associated with VTNS (non ISDN). Customers whose AT&T Digital Link service is associated with VTNS (non-ISDN) will be charged based on a half DS1 or multiples of half DS1s only. For Customers with multiple locations in a state that are associated with different long distance plans, charges will be calculated by location based on the calling plan selected by the Customer and their associated long distance service at that location. DOD usage charges for AT&T Digital Link are determined by the following time periods. AT&T Digital Link DID and MLN rates include non-recurring and monthly recurring charges. Direct Inward Dialing and Main Listed Number Service Trunk Establishment Charges are waived for new AT&T Digital Link DID/MLN Customer locations. D

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L9. AT&T DIGITAL LINK

L9.3 Rates and Charges (Cont'd)

L9.3.1 Time Periods

Day, Evening and Night/Weekend rates apply as follows for AT&T Digital Link calls associated with:

- AT&T SDN OneNet Service
- Software Defined Network Service
- AT&T Business Network-UniPlan Service-Special Access
- AT&T Business Network-UniPlan Basic Service Option - Special Access
- AT&T Business Network-UniPlan Service FlatRate Pricing Option - Special Access
- AT&T Business Network-UniPlan OneRate Service-Special Access
- AT&T Business Network-UniPlan OneRate Service Pricing Option II
- AT&T Virtual Telecommunications Network Service (VTNS)
- AT&T CustomNet Service-Special Access
- AT&T State Calling Service
- AT&T College Connect Calling Service-Custom
- AT&T Business Network Service

	<u>From</u>	<u>To, But Not Including</u>	<u>Days Applicable</u>
Day	8:00 AM	5:00 PM	Monday - Friday
Evening	5:00 PM	11:00 PM	Sunday - Friday
Night/ Weekend	11:00 PM 8:00 AM 8:00 AM	8:00 AM 11:00 PM 5:00 PM	All days Saturday Sunday

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L9. AT&T DIGITAL LINK

L9.3 RATES AND CHARGES (Cont'd)

L9.3.2 Software Defined Network Service

The following rates are applicable for AT&T Digital Link calls provided in connection with Software Defined Network Service. Calls originating in LATAs 460 and 953 will utilize a Local Service Area of 53 miles, and calls originating in LATA 952 will utilize a Local Service Area of 27 miles as described in Section L3.3.2 of this tariff. Calls originating in the rest of the state will utilize a Local Service Area of 37 miles.

Schedule B

Rates

LATA	Rate Mileage	Initial 18 Seconds or Fraction			Each Additional 6 Seconds or Fraction		
		Day	Eve	Ngt	Day	Eve	Ngt
460	0-53	\$0.0126	\$0.0126	\$0.0126	\$0.0042	\$0.0042	\$0.0042
953	0-53	\$0.0126	\$0.0126	\$0.0126	\$0.0042	\$0.0042	\$0.0042
952	0-27	\$0.0126	\$0.0126	\$0.0126	\$0.0042	\$0.0042	\$0.0042
Rest of State	0-37	\$0.0126	\$0.0126	\$0.0126	\$0.0042	\$0.0042	\$0.0042

L9.3.3 AT&T Business Network-UniPlan Service - Special Access

T

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T Business Network-UniPlan Service - Special Access. Calls originating in LATAs 460 and 953 will utilize a Local Service Area of 53 miles, and calls originating in LATA 952 will utilize a Local Service Area of 27 miles as described in Section L3.3.2 of this tariff. Calls originating in the rest of the state will utilize a Local Service Area of 37 miles.

T

Rates

LATA	Rate Mileage	Initial 30 Seconds or Fraction			Each Additional 6 Seconds or Fraction		
		Day	Eve	Ngt	Day	Eve	Ngt
460	0-53	\$0.0200	\$0.0200	\$0.0200	\$0.0040	\$0.0040	\$0.0040
953	0-53	\$0.0200	\$0.0200	\$0.0200	\$0.0040	\$0.0040	\$0.0040
952	0-27	\$0.0200	\$0.0200	\$0.0200	\$0.0040	\$0.0040	\$0.0040
Rest of State	0-37	\$0.0200	\$0.0200	\$0.0200	\$0.0040	\$0.0040	\$0.0040

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
 LOCAL EXCHANGE SERVICES PRICE LIST  
 FLORIDA

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L9. AT&T DIGITAL LINK

L9.3 RATES AND CHARGES (Cont'd)

L9.3.4 AT&T Business Network-UniPlan Basic Service Option - Special Access T

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T Business Network-UniPlan Basic Service Option - Special Access. Calls originating in LATAs 460 and 953 will utilize a Local Service Area of 53 miles, and calls originating in LATA 952 will utilize a Local Service Area of 27 miles as described in Section L3.3.2 of this tariff. Calls originating in the rest of the state will utilize a Local Service Area of 37 miles. T

Rates

LATA	Rate Mileage	Initial 30 Seconds or Fraction			Each Additional 6 Seconds or Fraction		
		Day	Eve	Ngt	Day	Eve	Ngt
460	0-53	\$0.0215	\$0.0215	\$0.0215	\$0.0043	\$0.0043	\$0.0043
953	0-53	\$0.0215	\$0.0215	\$0.0215	\$0.0043	\$0.0043	\$0.0043
952	0-27	\$0.0215	\$0.0215	\$0.0215	\$0.0043	\$0.0043	\$0.0043
Rest of State	0-37	\$0.0215	\$0.0215	\$0.0215	\$0.0043	\$0.0043	\$0.0043

L9.3.5 AT&T Business Network-UniPlan Service FlatRate Pricing Option - Special Access T

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T Business Network-UniPlan Service FlatRate Pricing Option - Special Access. Calls originating in LATAs 460 and 953 will utilize a Local Service Area of 53 miles, and calls originating in LATA 952 will utilize a Local Service Area of 27 miles as described in Section L3.3.2 of this tariff. Calls originating in the rest of the state will utilize a Local Service Area of 37 miles. T

Rates

LATA	Rate Mileage	Initial 30 Seconds or Fraction			Each Additional 1 Second or Fraction		
		Day	Eve	Ngt	Day	Eve	Ngt
460	0-53	\$0.0210	\$0.0210	\$0.0210	\$0.0007	\$0.0007	\$0.0007
953	0-53	\$0.0210	\$0.0210	\$0.0210	\$0.0007	\$0.0007	\$0.0007
952	0-27	\$0.0210	\$0.0210	\$0.0210	\$0.0007	\$0.0007	\$0.0007
Rest of State	0-37	\$0.0210	\$0.0210	\$0.0210	\$0.0007	\$0.0007	\$0.0007

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
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L9. AT&T DIGITAL LINK

L9.3 RATES AND CHARGES (Cont'd)

L9.3.6 AT&T State Calling Service

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T State Calling Service. Calls originating in LATAs 460 and 953 will utilize a Local Service Area of 53 miles, and calls originating in LATA 952 will utilize a Local Service Area of 27 miles as described in Section L3.3.2 of this tariff. Calls originating in the rest of the state will utilize a Local Service Area of 37 miles.

Schedule B.

Rates

LATA	Rate Mileage	Initial 18 Seconds or Fraction			Each Additional 6 Seconds or Fraction		
		Day	Eve	Ngt	Day	Eve	Ngt
460	0-53	\$0.0105	\$0.0105	\$0.0105	\$0.0035	\$0.0035	\$0.0035
953	0-53	\$0.0105	\$0.0105	\$0.0105	\$0.0035	\$0.0035	\$0.0035
952	0-27	\$0.0105	\$0.0105	\$0.0105	\$0.0035	\$0.0035	\$0.0035
Rest of State	0-37	\$0.0105	\$0.0105	\$0.0105	\$0.0035	\$0.0035	\$0.0035

L9.3.7 AT&T College Connect Calling Service - Custom

The following rates are applicable for AT&T Digital Link calls provided in connection with College Connect Calling Service - Custom. Calls originating in LATAs 460 and 953 will utilize a Local Service Area of 53 miles, and calls originating in LATA 952 will utilize a Local Service Area of 27 miles as described in Section L3.3.2 of this tariff. Calls originating in the rest of the state will utilize a Local Service Area of 37 miles.

Schedule B

Rates

LATA	Rate Mileage	Initial 18 Seconds or Fraction			Each Additional 6 Seconds or Fraction		
		Day	Eve	Ngt	Day	Eve	Ngt
460	0-53	\$0.0105	\$0.0105	\$0.0105	\$0.0035	\$0.0035	\$0.0035
953	0-53	\$0.0105	\$0.0105	\$0.0105	\$0.0035	\$0.0035	\$0.0035
952	0-27	\$0.0105	\$0.0105	\$0.0105	\$0.0035	\$0.0035	\$0.0035
Rest of State	0-37	\$0.0105	\$0.0105	\$0.0105	\$0.0035	\$0.0035	\$0.0035

AT&T Response  
 Staff Data Request  
 Attachment 2A



AT&T Response  
Staff Data Request  
Attachment 2A

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
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L9. AT&T DIGITAL LINK

L9.3 RATES AND CHARGES (Cont'd)

L9.3.8 AT&T Virtual Telecommunications Network Service (VTNS)

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T Virtual Telecommunications Network Service. Calls originating in LATAs 460 and 953 will utilize a Local Service Area of 53 miles, and calls originating in LATA 952 will utilize a Local Service Area of 27 miles as described in Section L3.3.2 of this tariff. Calls originating in the rest of the state will utilize a Local Service Area of 37 miles.

Schedule B1

		Rates					
		Initial 18 Seconds or Fraction			Each Additional 6 Seconds or Fraction		
LATA	Rate Mileage	Day	Eve	Ngt	Day	Eve	Ngt
460	0-53	\$0.0120	I \$0.0120	I \$0.0120	I \$0.0040	I \$0.0040	I \$0.0040
953	0-53	\$0.0120	\$0.0120	\$0.0120	\$0.0040	\$0.0040	\$0.0040
952	0-27	\$0.0120	\$0.0120	\$0.0120	\$0.0040	\$0.0040	\$0.0040
Rest of State	0-37	\$0.0120	I \$0.0120	I \$0.0120	I \$0.0040	I \$0.0040	I \$0.0040

L9.3.9 AT&T CustomNet Service - Special Access

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T CustomNet Service - Special Access. Calls originating in LATAs 460 and 953 will utilize a Local Service Area of 53 miles, and calls originating in LATA 952 will utilize a Local Service Area of 27 miles as described in Section L3.3.2 of this tariff. Calls originating in the rest of the state will utilize a Local Service Area of 37 miles.

		Rates					
		Initial 30 Seconds or Fraction			Each Additional 1 Second or Fraction		
LATA	Rate Mileage	Day	Eve	Ngt	Day	Eve	Ngt
460	0-53	\$0.0240	I \$0.0240	I \$0.0240	I \$0.0008	I \$0.0008	I \$0.0008
953	0-53	\$0.0240	\$0.0240	\$0.0240	\$0.0008	\$0.0008	\$0.0008
952	0-27	\$0.0240	\$0.0240	\$0.0240	\$0.0008	\$0.0008	\$0.0008
Rest of State	0-37	\$0.0240	I \$0.0240	I \$0.0240	I \$0.0008	I \$0.0008	I \$0.0008

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
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L9. AT&T DIGITAL LINK

L9.3 RATES AND CHARGES (Cont'd)

L9.3.10 AT&T Business Network-UniPlan OneRate Service T

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T Business Network-UniPlan OneRate Service - Special Access. Calls originating in LATAs 460 and 953 will utilize a Local Service Area of 53 miles, and calls originating in LATA 952 will utilize a Local Service Area of 27 miles as described in Section L3.3.2 of this tariff. Calls originating in the rest of the state will utilize a Local Service Area of 37 miles. T

Rates

LATA	Rate Mileage	Initial 30 Seconds or Fraction			Each Additional 1 Second or Fraction		
		Day	Eve	Ngt	Day	Eve	Ngt
460	0-53	\$0.0210	\$0.0210	\$0.0210	\$0.0007	\$0.0007	\$0.0007
953	0-53	\$0.0210	\$0.0210	\$0.0210	\$0.0007	\$0.0007	\$0.0007
952	0-27	\$0.0210	\$0.0210	\$0.0210	\$0.0007	\$0.0007	\$0.0007
Rest of State	0-37	\$0.0210	\$0.0210	\$0.0210	\$0.0007	\$0.0007	\$0.0007

L9.3.11 AT&T Business Network-UniPlan OneRate Service Pricing Option II T

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T Business Network-UniPlan OneRate Service Pricing Option II - Special Access. Calls originating in LATAs 460 and 953 will utilize a Local Service Area of 53 miles, and calls originating in LATA 952 will utilize a Local Service Area of 27 miles as described in Section L3.3.2 of this tariff. Calls originating in the rest of the state will utilize a Local Service Area of 37 miles. T

Rates

LATA	Rate Mileage	Initial 30 Seconds or Fraction			Each Additional 1 Second or Fraction		
		Day	Eve	Ngt	Day	Eve	Ngt
460	0-53	\$0.0210	\$0.0210	\$0.0210	\$0.0007	\$0.0007	\$0.0007
953	0-53	\$0.0210	\$0.0210	\$0.0210	\$0.0007	\$0.0007	\$0.0007
952	0-27	\$0.0210	\$0.0210	\$0.0210	\$0.0007	\$0.0007	\$0.0007
Rest of State	0-37	\$0.0210	\$0.0210	\$0.0210	\$0.0007	\$0.0007	\$0.0007

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
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L9. AT&T DIGITAL LINK

L9.3 Rates and Charges (Cont'd)

L9.3.12 AT&T Digital Link

<u>GTE EXCHANGE AREA</u>	<u>Rate Per Month</u>	
Direct Inward Dialing Service (DID) (per Channel of the Digital Facility so equipped)	\$0.00	
(OR)		
Direct Inward Dialing Service (DID) (per Digital Facility so equipped)	\$0.00	
Initial Direct Inward Dialing Service Number Group of 20*	\$7.20	
Additional Direct Inward Dialing Service Number Group of 10*	\$3.60	
	<u>Non-Recurring Charge</u>	
DID Service Establishment Charge** (initial order)	No Charge	R T
Subsequent additions or rearrangements of DID Service Terminations (per order)	No Charge	R
	<u>Rate Per Month</u>	
Main Listed Number Service (MLN) (per channel of the Digital Facility so equipped)	\$0.00	
(OR)		
Main Listed Number Service (MLN) (per Digital Facility so equipped)	\$0.00	
	<u>Non-Recurring Charge</u>	
MLN Service Establishment Charge** (initial order)	No Charge	T
Subsequent additions or rearrangements of MLN Service Terminations (per order)	No Charge	

\*These charges apply whether or not the Customer utilizes all AT&T response numbers in the group.

\*\* Direct Inward Dialing and Main Listed Number Service Trunk Establishment Charges are waived for new AT&T Digital Link DID/MLN Customer locations.

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L9. AT&T DIGITAL LINK

L9.3 Rates and Charges (Cont'd)

L9.3.12 AT&T Digital Link (Cont'd)

<u>BellSouth Exchange Area</u>	<u>Rate Per Month</u>	
Direct Inward Dialing Service (DID) (per Channel of the Digital Facility so equipped)	\$19.60	I
(OR)		
Direct Inward Dialing Service (DID) (per Digital Facility so equipped)	\$392.00	I
Initial Direct Inward Dialing Service Number Group of 20*	\$3.60	
Additional Direct Inward Dialing Service Number Group of 10*	\$1.80	
	<u>Non-Recurring Charge</u>	
DID Service Establishment Charge** (initial order)	No Charge	
Subsequent additions or rearrangements of DID Service Terminations (per order)	No Charge	
	<u>Rate Per Month</u>	
Main Listed Number Service (MLN) (per channel of the Digital Facility so equipped)	No Charge	
(OR)		
Main Listed Number Service (MLN) (per Digital Facility so equipped)	No Charge	
	<u>Non-Recurring Charge</u>	
MLN Service Establishment Charge** (initial order)	No Charge	
Subsequent additions or rearrangements of MLN Service Terminations (per order)	No Charge	

\*These charges apply whether or not the Customer utilizes all AT&T Response numbers in the group. Staff Data Request

\*\* Direct Inward Dialing and Main Listed Number Service Trunk Establishment Charges are waived for new AT&T Digital Link DID/MLN Customer locations.

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L9. AT&T DIGITAL LINK

L9.3 Rates and Charges (Cont'd)

L9.3.12 AT&T Digital Link (Cont'd)

<u>Sprint Exchange Area</u>	<u>Rate Per Month</u>	
Direct Inward Dialing Service (DID) (per Channel of the Digital Facility so equipped)	\$31.50	
(OR)		
Direct Inward Dialing Service (DID) (per Digital Facility so equipped)	\$315.00	
Initial Direct Inward Dialing Service Number Group of 20*	\$10.80	
Additional Direct Inward Dialing Service Number Group of 10*	\$5.40	
	<u>Non-Recurring Charge</u>	
DID Service Establishment Charge** (initial order)	No Charge	R T
Subsequent additions or rearrangements of DID Service Terminations (per order)	No Charge	R
	<u>Rate Per Month</u>	
Main Listed Number Service (MLN) (per channel of the Digital Facility so equipped)	No Charge	
(OR)		
Main Listed Number Service (MLN) (per Digital Facility so equipped)	No Charge	
	<u>Non-Recurring Charge</u>	
MLN Service Establishment Charge** (initial order)	No Charge	T
Subsequent additions or rearrangements of MLN Service Terminations (per order)	No Charge	

\*These charges apply whether or not the Customer utilizes all ~~ARETDRS~~ response numbers in the group. Staff Data Request

\*\* Direct Inward Dialing and Main Listed Number Service Trunk ~~Establishment~~ Charges are waived for new AT&T Digital Link DID/MLN Customer locations.

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L9. AT&T DIGITAL LINK

L9.3 Rates and Charges (Cont'd)

L9.3.13 AT&T Business Network Service (ABN)

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T Business Network Service. Calls originating in LATAs 460 and 953 will utilize a Local Service Area of 53 miles, and calls originating in LATA 952 will utilize a Local Service Area of 27 miles as described in Section L3.3.2 of this tariff. Calls originating in the rest of the state will utilize a Local Service Area of 37 miles.

Rates

LATA	Rate Mileage	Initial 30 Seconds or Fraction			Each Additional 1 Second or Fraction			
		Day	Eve	Ngt	Day	Eve	Ngt	
460	0-53	\$0.0210	I \$0.0210	I \$0.0210	I \$0.0007	I \$0.0007	I \$0.0007	I
953	0-53	\$0.0210	I \$0.0210	I \$0.0210	I \$0.0007	I \$0.0007	I \$0.0007	I
952	0-27	\$0.0210	I \$0.0210	I \$0.0210	I \$0.0007	I \$0.0007	I \$0.0007	I
Rest of State	0-37	\$0.0210	I \$0.0210	I \$0.0210	I \$0.0007	I \$0.0007	I \$0.0007	I

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L9. AT&T DIGITAL LINK

L9.3 Rates and Charges (Cont'd)

L9.3.14 ACC Business Service

The following rates are applicable for AT&T Digital Link calls provided in connection with ACC Business Service. Calls originating in LATAs 460 and 953 will utilize a Local Service Area of 53 miles, and calls originating in LATA 952 will utilize a Local Service Area of 27 miles as described in Section L3.3.2 of this tariff. Calls originating in the rest of the state will utilize a Local Service Area of 37 miles.

<u>LATA</u>	<u>Mileage</u>	<u>Initial 6 Seconds or Fraction</u>	<u>Additional 6 Seconds or Fraction</u>
460	0-53	\$0.0036	\$0.0036
953	0-53	\$0.0036	\$0.0036
952	0-27	\$0.0036	\$0.0036
Rest of State	0-37	\$0.0036	\$0.0036

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AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
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L9. AT&T DIGITAL LINK

L9.3 Rates and Charges (Cont'd)

L9.3.15 Flat Rate Calling Plan

The following rates are applicable to the AT&T Digital Link calls using the Flat Rate Calling Plan. Charges are based upon a combination of the facility capacity used by the Customer and the Customer's associated long distance plan. Facility capacity for Customers whose AT&T Digital Link Service is associated with VTNS (non ISDN) will be calculated based upon DSOs with a minimum quantity of 12 DSOs (half DS1) and in multiples of 12 DSOs thereafter. Facility capacity for Customers whose AT&T Digital Link Service is associated with VTNS (ISDN) will be calculated based upon DSOs with a minimum quantity of 12 DSOs (half DS1) or 24 DSOs (full DS1) and in multiples of half DS1 or full DS1 thereafter.

Service	Capacity	Rate Per Month
VTNS (non ISDN)	Per-half DS1	\$272.40
VTNS (ISDN)	Per-full DS1	\$545.00
VTNS (ISDN)	Per-half DS1	\$272.40
Software Defined Network	Per-full DS1	\$545.00
AT&T SDN OneNet	Per-full DS1	\$545.00

AT&T Business Network-UniPlan Service-Dedicated Access	Per-full DS1	\$545.00	T
AT&T Business Network-UniPlan Basic Service Option	Per-full DS1	\$545.00	
AT&T Business Network-UniPlan Service Flat Rate Pricing Option	Per-full DS1	\$545.00	
AT&T Business Network-UniPlan OneRate Service Option	Per-full DS1	\$545.00	
AT&T Business Network-UniPlan OneRate Service Option II	Per-full DS1	\$545.00	T
State Calling Service	Per-full DS1	\$545.00	
College Connect Calling Service	Per-full DS1	\$545.00	
ACC Business Service	Per-full DS1	\$420.00	
AT&T Business Network Service	Per-full DS1	\$545.00	
Software Defined Network	Per-half DS1	\$438.25	
AT&T SDN OneNet	Per-half DS1	\$438.25	
AT&T Business Network-UniPlan Service-Dedicated Access	Per-half DS1	\$438.25	T
AT&T Business Network-UniPlan Basic Service Option	Per-half DS1	\$438.25	
AT&T Business Network-UniPlan Service Flat Rate Pricing Option	Per-half DS1	\$438.25	
AT&T Business Network-UniPlan OneRate Service Option	Per-half DS1	\$438.25	T
AT&T Business Network-UniPlan OneRate Service Option II	Per-half DS1	\$438.25	
State Calling Service	Per-half DS1	\$438.25	
College Connect Calling Service	Per-half DS1	\$438.25	
AT&T Business Network Service	Per-half DS1	\$438.25	

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L9. AT&T DIGITAL LINK

L9.3 RATES AND CHARGES (Cont'd)

L9.3.16 AT&T SDN OneNet Service

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T SDN OneNet Service. Calls originating in LATAs 460 and 953 will utilize a Local Service Area of 53 miles, and calls originating in LATA 952 will utilize a Local Service Area of 27 miles as described in Section L3.3.2 of this tariff. Calls originating in the rest of the state will utilize a Local Service Area of 37 miles.

Rates

LATA	Rate Mileage	Initial 18 Seconds or Fraction			Each Additional 6 Seconds or Fraction		
		Day	Eve	Ngt	Day	Eve	Ngt
460	0-53	\$0.0126	\$0.0126	\$0.0126	\$0.0042	\$0.0042	\$0.0042
953	0-53	\$0.0126	\$0.0126	\$0.0126	\$0.0042	\$0.0042	\$0.0042
952	0-27	\$0.0126	\$0.0126	\$0.0126	\$0.0042	\$0.0042	\$0.0042

AT&T Response  
Staff Data Request  
Attachment 2A

Rest of  
State

0-37    \$0.0126    \$0.0126    \$0.0126    \$0.0042    \$0.0042    \$0.0042

Rounding of Charges

If the computed usage charges or credit for such charges include one-half cent or more, the fraction is rounded up to the next highest cent. Fractions of less than one-half cent are rounded down to the next whole cent, unless the cost of the call would total less than \$.01. The minimum charge for each Digital Link call made by a OneNet customer is \$.01.

N  
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N

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
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L9. AT&T DIGITAL LINK

L9.4 SERVICE QUALITY GUARANTEES

L9.4.1 General

AT&T will provide a Service Quality Guarantee to AT&T Digital Link Customers, who also subscribe to other AT&T Intrastate services. As specified in each individual guarantee, AT&T will offer a credit or delivery by an alternate means when AT&T Digital Link does not meet the Customer's quality expectations. Services Quality Guarantees are not available to AT&T Digital Link Customers who subscribe to ACC Business Service.

AT&T Digital Link Customers who are not satisfied with the quality of a call made over the Customers' subscribed service or are not satisfied with AT&T's efforts to restore an interrupted service or meet a service installation due date must contact AT&T and report their dissatisfaction in order to receive the Service Quality Guarantee Credit.

AT&T Response  
Staff Data Request  
Attachment 2A

AT&T Digital Link Customers receiving credit under the AT&T Service Quality Guarantees are not entitled to any other credits under this price list. In the event that a Customer is eligible for credits under this price list and another AT&T tariff, the Customer will only receive the larger of the two credits.

AT&T Digital Link Call Satisfaction Guarantee, Service Interruption Satisfaction Guarantee, and Installation Satisfaction Guarantee apply only to AT&T Digital Link Customers who also subscribe to AT&T SDN OneNet Service Software Defined Network Service, AT&T Business Network-UniPlan Service, AT&T CustomNet Service or AT&T Business Network Service provided under this Company's Custom Network Services Tariff. T

AT&T Digital Link FAX Performance Guarantee applies only to AT&T Digital Link Customers who also subscribe to AT&T Business Network-UniPlan Service or AT&T CustomNet Service provided under this Company's Custom Network Services Tariff.

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LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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ORIGINAL PAGE 10

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L9. AT&T DIGITAL LINK

L9.4 SERVICE QUALITY GUARANTEES (Cont'd)

L9.4.2 Call Satisfaction Guarantee

Credit under this guarantee will be calculated based on eligible AT&T Digital Link Direct Outward Dial calls. A credit equal to the price list charges for the reported local calls up to a maximum of 30 minutes per month will apply.

- A. There is a maximum of one credit per reported call.
- B. The credit will be applied to the net monthly billed charges for the Customers' subscribed service.
- C. For AT&T CustomNet Service Customers, there is a maximum credit of \$50.00 per Main Billed Account, per 12 month period. Such period will begin with the full billing month in which the Customer receives their first credit under this guarantee.
- D. Customers receiving credit under this Guarantee are not entitled to any other Service Quality Guarantees or any other compensation for unsatisfactory service provided in this price list.

L9.4.3 Service Interruption Satisfaction Guarantee and Installation Satisfaction Guarantee

A. Service Interruption Satisfaction Guarantee

A credit will apply as specified in L9.4.3.C. following when the Customer is not satisfied with AT&T's efforts to restore service which has been interrupted due to the performance of AT&T's price listed service to one or more locations of the Customer.

B. Installation Satisfaction Guarantee

A credit will apply as specified in L9.4.3.C. following when AT&T does not meet the installation due date agreed to by AT&T and the Customer and the Customer is not satisfied with AT&T's efforts to meet the service installation due date agreed to by AT&T and the Customer.

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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ORIGINAL PAGE 11

---

L9. AT&T DIGITAL LINK

L9.4 SERVICE QUALITY GUARANTEES (Cont'd)

L9.4.3 Service Interruption Satisfaction Guarantee and Installation  
Satisfaction Guarantee (Cont'd)

C. Application of Credit

Credit will be applied based on the Customer subscribed AT&T service specified below. The credit will be equal to the lower of: the credit per location specified herein, the highest monthly billing for the Customers' most recent three full billing months for the location affected; or the amount billed on the Customer's first full month's billing statement for the location affected if the Customer has subscribed to the service for less than three full billing months. The credit will be applied for each event described in L9.4.3.A. and B above subject to a maximum credit per Service Type per Main Billed Account, per twelve month period. Each Service Type is specified below. Such period will begin with the first full billing month in which the Customer receives its first credit. Multiple Main Billed Accounts per Service Type of the same Customer are considered as one billing account for the application of the maximum twelve month credit per Customer billing account. The maximum twelve month credit will be based on the total of all credits applied for both the Service Interruption Satisfaction Credit and the Installation Satisfaction Credit. Credit will be issued to the Customer within three full billing months after the Customer has reported its dissatisfaction to AT&T. Customers receiving credit under either the Service Interruption Satisfaction Guarantee or the Installation Satisfaction Guarantee are not entitled to any other Service Quality Guarantees or any other compensation for unsatisfactory service provided in this price list.

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
 LOCAL EXCHANGE SERVICES PRICE LIST  
 FLORIDA

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 THIRD REVISED PAGE 12  
 CANCELS SECOND REVISED PAGE 12

L9. AT&T DIGITAL LINK

L9.4 SERVICE QUALITY GUARANTEES (Cont'd)

L9.4.3 Service Interruption Satisfaction Guarantee and Installation Satisfaction Guarantee (Cont'd)

C. Application of Credit (Cont'd)

Following is the schedule of credit applicable to eligible services, per service type, per Main Billed Account

<u>AT&amp;T Service Type</u>	<u>Maximum Credit Per Service Type Per Location Per Event</u>	
AT&T CustomNet Service	\$25.00	
AT&T Business Network-UniPlan Services	\$300.00	T
AT&T Business Network Service	\$300.00	
Software Defined Network Service	\$300.00	
AT&T SDN OneNet Service	\$300.00	
<u>AT&amp;T Service Type</u>	<u>Maximum 12 Month Credit Per Service Type for Main Billed Account</u>	
AT&T CustomNet Service	\$300.00	
AT&T Business Network-UniPlan Services	\$2,000.00	T
AT&T Business Network Service	\$2,000.00	
Software Defined Network Service	\$5,100.00	
AT&T SDN OneNet Service	\$5,100.00	

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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FIRST REVISED PAGE 13  
CANCELS ORIGINAL PAGE 13

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L9. AT&T DIGITAL LINK

L9.4 SERVICE QUALITY GUARANTEES (Cont'd)

L9.4.4 AT&T FAX Performance Guarantee

A. General

AT&T will provide the FAX Performance Guarantee (FPG) to AT&T Digital Link Customers who have encountered a failure to transmit a FAX utilizing AT&T Digital Link Service. The FPG that provides for delivery of the Customer's local FAX transmission utilizing AT&T's domestic switched network or by way of an alternative method (as described in L9.4.4.D. following), if deemed appropriate, in order to meet the Customer's business needs. AT&T's domestic switched network is defined as the collection of network facilities and equipment used to transport AT&T's domestic calls, excluding Customer Premises Equipment (CPE) and Enhanced Services.

B. Eligibility

The FPG applies to Customers who subscribe to AT&T Business Network- UniPlan Service or AT&T CustomNet Service. The FPG will not apply to calls placed by means of wireless access (including but not limited to cellular access). T

Customers receiving credit under Guarantee are not entitled to any other Service Quality Guarantees or any other compensation for unsatisfactory service provided in this price list.



AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

ISSUED: May 16, 2002  
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EFFECTIVE: May 17, 2002  
SECOND REVISED PAGE 14  
CANCELS FIRST REVISED PAGE 14

L9. AT&T DIGITAL LINK

L9.4 SERVICE QUALITY GUARANTEES (Cont'd)

L9.4.4 AT&T FAX Performance Guarantee (Cont'd)

C. Description

If an eligible FAX call, as described above fails, the FPG will provide Customer assistance through the Domestic FAX Service Center (DFSC) twenty-four hours a day, seven days a week. Access to the DFSC is by way of a toll-free number at no cost to the Customer. The DFSC provides an analyst who will work with the Customer to isolate and resolve the trouble. Unless it is determined that the cause of the problem is Customer premises equipment related, the DFSC will initially attempt to re-FAX the document via AT&T equipment. If that fails, the DFSC will offer to place the Customer in touch with a Domestic Express Delivery Service of AT&T's choice, to deliver the FAX in accordance with the arrangements agreed to by the Customer and the Domestic Express Delivery Service, at AT&T's expense up to the annual maximum number of documents per Customer per calendar year, as specified in L9.4.4.D. following, for the type of AT&T service on which the FAX delivery trouble occurred. The value of the Domestic Express Delivery service will not exceed \$50.00 per document.

A Customer document is defined as printed material containing text and/or graphics, of up to 50 pages, 8 1/2" x 11" in size. Larger numbers of pages shall be considered multiple documents.

D. Domestic Express Delivery Alternative

The maximum annual number of documents to be offered to any Customer per calendar year under the Section preceding, for the listed AT&T service on which the FAX delivery trouble occurred, will be as follows:

<u>AT&amp;T Service</u>	<u>Maximum Documents Per Customer Per Calendar Year</u>
AT&T CustomNet Service	2
AT&T Business Network-UniPlan Services	8
AT&T Business Network Service	8

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AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

ISSUED: June 24, 1998  
BY: Gary Graham, Administrator

EFFECTIVE: June 29, 1998  
ORIGINAL PAGE 15

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L9. AT&T DIGITAL LINK

L9.5 Directory Listings - GTE Exchange Area

Customers who subscribe to only the outbound calling service (DOD) of AT&T Digital Link are not provided with Directory Listings. Customers who subscribe to either Direct Inward Dialing (DID) or Main Listed Number (MLN) Service of AT&T Digital Link receive Directory Listing(s) as follows:

L9.5.1 General

Customers shall provide the Company with information for all Directory Listings.

The Company will include the Customer's Main Listings in the white and yellow page directories, and offer Additional Listings to the Customer at an additional charge(s). The Customer must identify its Non-Published and Non-Listed business telephone numbers for directory purposes.

The Company is not liable for damages arising from errors or omissions in the making up or printing directories or in accepting Listings as presented by the Customer.

If a Customer that subscribes to AT&T Digital Link Service under this Price List, for the purposes of resale to other parties, wishes to obtain Directory Listings for its end users, the Customer must provide the Company with all information necessary for such listings in the form required by the Company. The Company will not accept such information directly from the Customer's end users, and will not gather such information for the Customer. AT&T shall not be liable to the Customer's end users for any damages arising from errors or omissions in connection with such Directory Listings. AT&T shall not be liable to the Customer for any damages arising from errors or omissions in connection with such Directory Listings that directly or indirectly are the result of errors or omissions made by the Customer in collecting or transmitting such information to AT&T.

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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ORIGINAL PAGE 16

---

L9. AT&T DIGITAL LINK

L9.5 Directory Listings - GTE Exchange Area (Cont'd)

L9.5.1 General (Cont'd)

- A. Generally, business listings consist of a name, designation descriptive of the subscriber's business, the address at which service is rendered, and the business telephone number. Names may be those of individuals doing business as such, names or firms or members thereof, or names of corporations or officers thereof, or they may be the names of persons associated with business or registered trade names, including obsolete trade names of business, which the subscriber owns, controls or represents. Business listings may also include the names of employees of the subscriber, or of persons designated as being associated in the business owned or controlled by the subscriber.
- B. A name made up by adding a term such as Company, Agency, Shop, Works, etc., to the name of a commodity or service, or by combining two or more business names, is not accepted as a listing unless the subscriber is legally authorized to do business under such as a registered trade name. The Company reserves the right to reject listings which appear to be designed primarily to give publicity to the commodity or service, or which, in its judgment, are otherwise objectionable or unnecessary for identification purposes.
- C. All listings in connection with service under contract with a subscriber on the same premises must bear the same address. An exception may be made in the case of off-premises extensions and outside stations of private branch exchange systems when the address may be that of the premises in which the station is located.

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AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

ISSUED: June 24, 1998  
BY: Gary Graham, Administrator

EFFECTIVE: June 29, 1998  
ORIGINAL PAGE 17

---

L9. AT&T DIGITAL LINK

L9.5 Directory Listings - GTE Exchange Area (Cont'd)

L9.5.1 General (Cont'd)

D. Business Designations

The designation in a business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. Designations will not be used where the name under which the subscriber is doing business indicates the character of the business. The listing of an individual, together with his title and the name of the business with which he is associated or represents, in lieu of a designation of the general character of the business, is not permitted. Likewise, the listing of the name of a firm or corporation, together with the name or name and title of an individual connected therewith, in lieu of a business designation is not permitted.

E. Special Designations

Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons or other medical practitioners, professors, government officials and officers, etc, may, for the purpose of identification, include abbreviated designations of titles. Also, the titles "Mrs.", "Ms." or "Miss" are permitted.

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AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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BY: Gary Graham, Administrator

EFFECTIVE: June 29, 1998  
ORIGINAL PAGE 18

---

L9. AT&T DIGITAL LINK

L9.5 Directory Listings - GTE Exchange Area (Cont'd)

L9.5.2 Main Listings

The Customer will receive one free Main Listing, per location, in the alphabetical section of the directory which serves the Customer's location. Business Customers will receive a single white page and a single yellow page listing of the main number.

L9.5.3 Additional Listings

The term Additional Listing denotes any white pages listing, regardless of form, in addition to the Main Listing. A monthly rate applies for each Additional Listing. Additional Listings may be any of the following:

If the Customer is a partnership or a firm, names of partners or members of the firm;

If the Customer is a corporation, names of officers of the Corporation;

For any business establishment, names of associates or employees of the establishment.

Additional Listings may also be the bona fide names of firms or corporations which the Customer owns or controls or is duly authorized to represent, or names under which business is regularly conducted.

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AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

ISSUED: June 24, 1998  
BY: Gary Graham, Administrator

EFFECTIVE: June 29, 1998  
ORIGINAL PAGE 19

---

L9. AT&T DIGITAL LINK

L9.5 Directory Listings - GTE Exchange Area (Cont'd)

L9.5.3 Additional Listings (Cont'd)

A. Reference Listings

Reference listings may be furnished to subscribers who change their names, absorb other businesses, or subdivide their business and have authority to continue the use of the old name and in other cases when, in the judgment of the Company, they are considered necessary and are not intended for advertising purposes. Such listings are furnished at the regular rate for additional listings.

B. Foreign Listings

1. Foreign Listings are provided for customers who wish to be listed in calling areas other than their own.
2. The establishment of a Foreign Listing is contingent upon the customer having such listing in the directory where it is primary.

C. Alternate (Directive) Listings

1. Subscribers may obtain listings, which refer calling parties to certain other telephone numbers after business hours and on Sundays and Holidays, or in case no answer is received on the call for the first listed number or numbers. Alternate listings are of two general types, according to whether the listing indicates:
  - a. That the alternate telephone number is to be called after business hours and on Sundays, and Holidays, or
  - b. That the alternate telephone number is to be called in the event no answer is received on the call for the first number or numbers.
2. Alternate listings which refer calling parties to other telephone numbers may indicate the telephone numbers of subscribers who are agreeable to the use of their telephone number in such alternate listings or they may be the telephone numbers of members or employees of the firm. Names of individuals are not permitted in alternate listings.

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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BY: Gary Graham, Administrator

EFFECTIVE: June 29, 1998  
ORIGINAL PAGE 20

---

L9. AT&T DIGITAL LINK

L9.5 Directory Listings - GTE Exchange Area (Cont'd)

L9.5.4 Non-Published Listings

A. General

Non-Published telephone numbers are listed in neither directories nor Directory Assistance records available to the general public.

B. Regulations

Incoming calls will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any person other than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this Price List. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Published Listing in the directory or disclosing said Listing to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have made for that Non-Published Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication/non-publication of the Non-Published Listing or the disclosing/non-disclosing of said Listing to any person.

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

ISSUED: June 24, 1998  
BY: Gary Graham, Administrator

EFFECTIVE: June 29, 1998  
ORIGINAL PAGE 21

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L9. AT&T DIGITAL LINK

L9.5 Directory Listings - GTE Exchange Area (Cont'd)

L9.5.5 Non-Listed Listings

A. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

B. Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this Price List. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Listed Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Listed Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Listed Listing.

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AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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BY: Gary Graham, Administrator

EFFECTIVE: June 29, 1998  
ORIGINAL PAGE 22

---

L9. AT&T DIGITAL LINK

L9.5 Directory Listings - GTE Exchange Area (Cont'd)

L9.5.6 Rates and Charges

<u>GTE Exchange Area</u>	<u>Non-Recurring Charge</u>	<u>Monthly Charge</u>
Main Listings	No Charge	No Charge
Additional Listings		\$1.05
Reference Listings		1.05
Foreign Listings		1.05
Alternate (Directive) Listings		1.05
Non-Published Listings	\$8.00	1.05
Non-Listed Listings	8.00	1.05

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AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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BY: Gary Graham, Administrator

EFFECTIVE: July 31, 1998  
ORIGINAL PAGE 23

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L9. AT&T DIGITAL LINK

L9.6 Directory Listings - BellSouth Exchange Area

Customers who subscribe to only the outbound calling service (DOD) of AT&T Digital Link are not provided with Directory Listings. Customers who subscribe to either Direct Inward Dialing (DID) or Main Listed Number (MLN) Service of AT&T Digital Link receive Directory Listing(s) as follows:

L9.6.1 General

Customers shall provide the Company with information for all Directory Listings.

The Company will include the Customer's Main Listings in the white and yellow page directories, and offer Additional Listings to the Customer at an additional charge(s). The Customer must identify its Non-Published and Non-Listed business telephone numbers for directory purposes.

The Company is not liable for damages arising from errors or omissions in the making up or printing directories or in accepting Listings as presented by the Customer.

If a Customer that subscribes to AT&T Digital Link Service under this Price List, for the purposes of resale to other parties, wishes to obtain Directory Listings for its end users, the Customer must provide the Company with all information necessary for such listings in the form required by the Company. The Company will not accept such information directly from the Customer's end users, and will not gather such information for the Customer. AT&T shall not be liable to the Customer's end users for any damages arising from errors or omissions in connection with such Directory Listings. AT&T shall not be liable to the Customer for any damages arising from errors or omissions in connection with such Directory Listings that directly or indirectly are the result of errors or omissions made by the Customer in collecting or transmitting such information to AT&T.

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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EFFECTIVE: July 31, 1998  
ORIGINAL PAGE 24

---

L9. AT&T DIGITAL LINK

L9.6 Directory Listings - BellSouth Exchange Area (Cont'd)

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L9.6.1 General (Cont'd)

A. Titles and Suffixes

1. A title of address that precedes a name, such as Mrs., Rev., Dr., or Capt., may be included in a business personal name listing.
2. A professional designation(s) or educational degree(s), such as MD, CPA, CREA, or JP, is a suffix which may be included at the end of a business personal name listing.
3. Notation of lineal descent, such as Jr., Sr., and III, may be included in a business personal name listing as a suffix.
4. A maximum of three titles and/or suffix are allowed per each business personal name listing.

B. Business Designation

1. Firm Name

The designation in a firm name business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. A designation may be required when the name under which the subscriber is doing business is insufficient to indicate the nature of the business.

Example:

Edward Co grocr      1580 Main      .....      850-234-6488

2. Personal Name

- a. The designation in a personal name business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. A designation may be required when the name under which the subscriber is doing business is insufficient to indicate the nature of the business. The listing of an individual, together with a title and the name of the business with which the individual is associated or represents, is not permitted.

Example:

Jones J A grocr      1580 Main      .....      850-234-6488

- b. A designation that conveys the same meaning as a title, educational degree or suffix is not permitted.

Example:

Jones Mike DDS dntst

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AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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BY: Gary Graham, Administrator

EFFECTIVE: July 31, 1998  
ORIGINAL PAGE 25

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L9. AT&T DIGITAL LINK

L9.6 Directory Listings - BellSouth Exchange Area (Cont'd)

L9.6.2 Main Listing

The Customer will receive one free Main Listing, per location, in the alphabetical section of the directory which serves the Customer's location. Business Customers will receive a single white page and a single yellow page listing of the main number.

L9.6.3 Additional Listing

The term Additional Listing denotes any white pages listing, regardless of form, in addition to the Main Listing. A monthly rate applies for each Additional Listing. Additional Listings may be any of the following:

If the Customer is a partnership or a firm, names of partners or members of the firm;

If the Customer is a corporation, names of officers of the Corporation;

For any business establishment, names of associates or employees of the establishment.

Additional Listings may also be the bona fide names of firms or corporations which the Customer owns or controls or is duly authorized to represent, or names under which business is regularly conducted.

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AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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BY: Gary Graham, Administrator

EFFECTIVE: July 31, 1998  
ORIGINAL PAGE 26

L9. AT&T DIGITAL LINK

L9.6 Directory Listings - BellSouth Exchange Area (Cont'd)

L9.6.3 Additional Listing (Cont'd)

A. Alternate Listing

Alternate listings refer calling parties to an alternate telephone number either outside of business hours or in case no answer is received at the first listed telephone number. These listings include textual phrases describing the conditions under which the number is to be used.

Examples:

If Busy Call  
If No Answer  
Nights, Weekends  
After Hours Call  
If Extension Is Not Known

B. Cross Reference Listing

Cross Reference listings may be furnished when it is necessary to refer the directory user to another directory listing. Cross Reference listings are used in connection with names which are spelled in more than one way, rearrangements of names, changes in firm names, new companies superseding old, abbreviated firm names or nicknames, or names of government departments or agencies whose complete listings appear elsewhere in the alphabetical list of the complete group of listings.

Example:

Jones Hardware Co. See Smith Hardware Co.

C. Dual Name Listing

Dual Name Listings are used when the business listing is a personal name and when the person is also known by a nickname.

Example:

Smith J H CPA and Smith Johnny CPA	850-123-4567

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

ISSUED: July 30, 1998  
BY: Gary Graham, Administrator

EFFECTIVE: July 31, 1998  
ORIGINAL PAGE 27

---

L9. AT&T DIGITAL LINK

L9.6 Directory Listings - BellSouth Exchange Area (Cont'd)

L9.6.3 Additional Listings (Cont'd)

D. Foreign Listing

Foreign Listings are provided for customers who wish to be listed in calling areas other than their own. Following are the types of foreign listings available:

- Foreign Listings
- Foreign Alternate Listings
- Foreign Cross Reference Listings
- Foreign Special Text Listings

The establishment of a Foreign Listing is contingent upon the customer having such listing in the directory where it is primary.

E. Special Text Listing

A Special Text Listing provides instructions for directing incoming calls after hours during specific time periods or calling information for a specific service/department. A Special Text Listing does not include a telephone number and must be followed by at least one other Main or Additional Listing which does include a telephone number.

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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BY: Gary Graham, Tariff Administrator

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ORIGINAL PAGE 28

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L9. AT&T DIGITAL LINK

L9.6 Directory Listings - BellSouth Exchange Area (Cont'd)

L9.6.3 Additional Listing (Cont'd)

F. Stylist Service Listing

Where available, a subscriber may request to have the assigned telephone number listed in the directory using upper case alpha characters and/or numeric characters in lieu of standard numeric characters. Use of Stylist Service Listing is not exclusive to any single subscriber. The letters "Q" and "Z" are not available nor may the "#" or "\*" symbols be used with this service. The "0" or "1" may not be used to represent the letter "O" or "I" respectively in the Stylist service telephone number. The Company reserves the right to reject a Stylist Service Listing when in its sole judgment, such listing is objectionable or would tend to delay or impede the use of the directory.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this Price List. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing or not publishing a Stylist Service Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have made for that Stylist Service Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication/non-publication of the Stylist Service Listing.

The Customer certifies and represents that use of any trademark, service mark or trade name ("Mark") is duly authorized. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the improper use of Marks.



AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

ISSUED: July 30, 1998  
BY: Gary Graham, Tariff Administrator

EFFECTIVE: July 31, 1998  
ORIGINAL PAGE 29

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L9. AT&T Digital Link

L9.6 Directory Listings - BellSouth Exchange Area (Cont'd)

L9.6.4 Non-Published Listing

A. General

Non-Published telephone numbers are listed in neither directories nor Directory Assistance records available to the general public.

B. Regulations

Incoming calls will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any person other than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this Price List. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Published Listing in the directory or disclosing said Listing to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have made for that Non-Published Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication/non-publication of the Non-Published Listing or the disclosing/non-disclosing of said Listing to any person.

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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ORIGINAL PAGE 30

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L9. AT&T DIGITAL LINK

L9.6 Directory Listings - BellSouth Exchange Area (Cont'd)

L9.6.5 Non-Listed Listing

A. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

B. Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this Price List. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Listed Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Listed Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Listed Listing.

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LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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ORIGINAL PAGE 31

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L9. AT&T DIGITAL LINK

L9.6 Directory Listings - BellSouth Exchange Area (Cont'd)

L9.6.6 Rates and Charges

<u>BellSouth Exchange Area</u>	<u>Non-Recurring Charge</u>	<u>Monthly Charge</u>
Main Listing	No Charge	No Charge
Additional Listing		\$1.05
Alternate Listing		1.05
Cross Reference Listing		1.05
Dual Name Listing		1.05
Foreign Listing		1.05
Special Text Listing		1.05
Stylist Service Listing		1.05
Non-Published Listing	8.00	1.05
Non-Listed Listing	8.00	1.05

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LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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ORIGINAL PAGE 32

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L9. AT&T DIGITAL LINK

L9.7 Directory Listings - Sprint Exchange Area

Customers who subscribe to only the outbound calling service (DOD) of AT&T Digital Link are not provided with Directory Listings. Customers who subscribe to either Direct Inward Dialing (DID) or Main Listed Number (MLN) Service of AT&T Digital Link receive Directory Listing(s) as follows:

L9.7.1 General

Customers shall provide the Company with information for all Directory Listings.

The Company will include the Customer's Main Listings in the white and yellow page directories, and offer Additional Listings to the Customer at an additional charge(s). The Customer must identify its Non-Published and Non-Listed business telephone numbers for directory purposes.

The Company is not liable for damages arising from errors or omissions in the making up or printing directories or in accepting Listings as presented by the Customer.

If a Customer that subscribes to AT&T Digital Link Service under this Price List, for the purposes of resale to other parties, wishes to obtain Directory Listings for its end users, the Customer must provide the Company with all information necessary for such listings in the form required by the Company. The Company will not accept such information directly from the Customer's end users, and will not gather such information for the Customer. AT&T shall not be liable to the Customer's end users for any damages arising from errors or omissions in connection with such Directory Listings. AT&T shall not be liable to the Customer for any damages arising from errors or omissions in connection with such Directory Listings that directly or indirectly are the result of errors or omissions made by the Customer in collecting or transmitting such information to AT&T.

The Company reserves the right to limit the length of any listing to one line in the directory by the use of abbreviations when, in the judgement of the Company, the clearness of the listing and the identification of the subscriber is not impaired in any way.

The Company reserves the right to reject additional listings when, in its judgement, such listing would tend to delay or impede the use of the service.

AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.  
LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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BY: Gary Graham, Administrator

EFFECTIVE: June 23, 2000  
ORIGINAL PAGE 33

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L9. AT&T DIGITAL LINK

L9.7 Directory Listings - Sprint Exchange Area (Cont'd)

L9.7.2 Main Listing

The Customer will receive one free Main Listing, per location, in the alphabetical section of the directory that serves the Customer's location. Business Customers will receive a single white page and a single yellow page listing of the main number.

L9.7.3 Additional Listing

The term Additional Listing denotes any white pages listing, regardless of form, in addition to the Main Listing. A monthly rate applies for each Additional Listing. Additional Listings may be any of the following:

If the Customer is a partnership or a firm, names of partners or members of the firm;

If the Customer is a corporation, names of officers of the Corporation;

For any business establishment, names of associates or employees of the establishment.

Additional Listings may also be the bona fide names of firms or corporations which the Customer owns or controls or is duly authorized to represent, or names under which business is regularly conducted.

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LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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BY: Gary Graham, Administrator

EFFECTIVE: June 23, 2000  
ORIGINAL PAGE 34

L9. AT&T DIGITAL LINK

L9.7 Directory Listings - Sprint Exchange Area (Cont'd)

L9.7.3 Additional Listing (Cont'd)

A. Alternative Listing

Subscribers may obtain listings, which refer calling parties to certain other telephone numbers after business hours or on Sundays and Holidays, or in the event no answer is received on the call for the first listed number of numbers.

Example:

Northgate Water & Sewer Corp.

2001 Main St.	850-123-4567
Nights & Sundays call	850-123-4567

B. Reference Listing

Reference Listings may be furnished to subscribers who change their names, absorb other businesses or subdivide their business and have the authority to continue the use of the old names or, when in the judgment of the Company, they are considered necessary and are not intended for advertising purposes.

Example: Long Lumber Co. See South Lumber Co.

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LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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ORIGINAL PAGE 35

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L9. AT&T Digital Link

L9.7 Directory Listings - Sprint Exchange Area (Cont'd)

L9.7.4 Non-Published Listing

A. General

Non-Published telephone numbers are listed in neither directories nor Directory Assistance records available to the general public.

B. Regulations

Incoming calls will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any person other than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this Price List. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Published Listing in the directory or disclosing said Listing to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have made for that Non-Published Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication/non-publication of the Non-Published Listing or the disclosing/non-disclosing of said Listing to any person.

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LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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ORIGINAL PAGE 36

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L9. AT&T DIGITAL LINK

L9.7 Directory Listings - Sprint Exchange Area (Cont'd)

L9.7.5 Non-Listed Listing

A. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

B. Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this Price List. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Listed Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Listed Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Listed Listing.

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LOCAL EXCHANGE SERVICES PRICE LIST  
FLORIDA

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ORIGINAL PAGE 37

L9. AT&T DIGITAL LINK

L9.7 Directory Listings - Sprint Exchange Area (Cont'd)

L9.7.6 Rates and Charges

<u>Sprint Exchange Area</u>	<u>Non-Recurring Charge</u>	<u>Monthly Charge</u>
Main Listing	No Charge	No Charge
Additional Listing		\$1.50
Alternative Listing		1.50
Reference Listing		1.50
Non-Published Listing	8.00	1.50
Non-Listed Listing	8.00	1.50

N  
N

SECTION 6.0 RATE SCHEDULE NETWORK SERVICES

6.0 TCG Network Services Rate Schedule

Service Offerings

TCG Network Services provide for the completion of IntraLATA Toll Calls and are available for use only in conjunction with a TCG Access Line Service.

The following Network Services are offered in this tariff:

- PrimePath Business Line Service
- TCG PrimePlus (EAS) Plans
- PrimeXpress Network Service
- PrimePath NBX Service (N)
- PrimeNBX Network Service (N)
- PrimeLink Service (N)

## SECTION 6.0 RATE SCHEDULE NETWORK SERVICES

## 6.0 TCG Network Services Rate Schedule (Cont'd.)

## 6.1 PrimePath Rates

Non-Recurring charge: \$25.00\*\*

Monthly Recurring Charges:

(PrimePath Month to Month rates are only available to current PrimePath Month to Month Customers as of June 28, 1999.)

	Month to Month
Basic Business Line:	\$29.84
Key Line:	\$29.84
Basic Trunk w/Hunting:	\$56.00
Basic Trunk w/Hunting:	\$47.15
DID Service w/Hunting	\$74.54
DID Service w/o Hunting:	\$65.68

Effective May 1, 2002, the following rates are only available to existing Customers.

Monthly Recurring:

	BellSouth Territory	GTE Territory
	1 Year	2 Year
Basic Business Line:	\$33.60	\$35.15
Key Line:	\$33.60	\$35.15
Basic Trunk:	\$51.95	\$55.09
DID Trunk:	\$71.55	\$55.09
DID Number Block:		
First 20	\$3.60	\$7.20
Add'l 10	\$1.80	\$3.60

## 6.1.1 Service Order Charges

In addition to the standard Service Order Charge described in Section 4.9.2, the following non-recurring charges will apply for applicable work performed by the Company.

A) Feature Change without Dispatch	\$30.00
B) Multiple Feature Change w/ Dispatch (Per hour/one hour minimum)	\$125.00
C) Line Move or Add with Dispatch (Per hour/one hour minimum)	\$125.00
D) Record Order Charge (Per request/order charge)	\$20.00
E) PIC Change Charge (per line)	\$10.00

\*\*Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a minimum of a 2 year contract, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

## SECTION 6.0 RATE SCHEDULE NETWORK SERVICES

## 6.0 TCG Network Services Rate Schedule (Cont'd.)

## 6.2 PrimePath Rates

The following rates are available to new Customers effective 05/1/02.

Non-Recurring charge: \$25.00\*\*

## Monthly Recurring:

	BellSouth <u>Territory</u>	GTE <u>Territory</u>	(N)
	1 Year	2 Year	
Basic Business Line:	\$37.95	\$35.15	
Key Line:	\$37.95	\$35.15	
Basic Trunk:	\$51.60	\$55.09	
DID Trunk:	\$71.20	\$55.09	
DID Number Block:			
First 20	\$3.60	\$7.20	
Add'1 10	\$1.80	\$3.60	(N)

\*\*Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a minimum of a 2 year contract, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charges.

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227 W. Monroe Street  
Chicago, IL 60606

AT&T Response  
Staff Data Request  
Attachment 2B

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SECTION 6.0 RATE SCHEDULE NETWORK SERVICES

6.1 PrimePath Rates (Cont'd.)

6.1.2 Miscellaneous Features

The following features are optional and apply to business lines and key lines only, no features are provided on business trunks:

BellSouth and GTE Territories

	<u>Monthly</u> <u>Recurring</u>	
Call Forward Variable	\$ 3.50	
Three-Way Calling	\$3.50	
Call Waiting/Cancel Call Waiting	\$5.25	
Speed Calling (8-Code)	\$2.75	
Call Forward Busy	\$3.00	
Call Forward Busy/Don't Answer	\$3.00	
Remote Access Call Forward	\$8.00	
Call Forward Remote	\$10.80	
Caller ID	\$4.50	
Distinctive Ringing	\$7.50	
Call Transfer	\$4.50	
Caller ID With Name (Per Line)	\$9.00	(N)

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AT&T Response  
Staff Data Request  
Attachment 2B

SECTION 6.0 RATE SCHEDULE NETWORK SERVICES (continued)

6.2 PrimeXpress Network Service

6.2.1 PrimeXpress Network Service provides trunk connections from an end user's Private Branch Exchange, Key System, or other device to the TCG Switch Port. PrimeXpress Network Service is available as a DS1 (1.544 Mbps) or DS0 connection in minimum quantities of 24. PrimeXpress is available in 1, 2 or 3-year term commitments.

The Customer may opt to utilize PrimeXpress Network Service for outgoing calls only, or for outgoing and incoming calls. In the latter case, direct inward dial numbers must be purchased from the Company.

Stand Alone

Effective May 1, 2002, these rates are only available to existing Customers. (N)

A) DOD or Combo Trunks with Flat Rate Local Calling

Non-Recurring Installation:\*\*(C) \$1000.00/facility

Monthly Recurring (Per DS1 Facility)-BellSouth Territory:

1 Year	2 Year	3 Year
\$950.00	\$880.00	\$865.00

(Current PrimeXpress Customers as of June 28, 1999 on an existing 4 to 8 year term plan, will continue on their plan until the end of their term commitment.)

4 Year	5-6 Year	7-8 Year
\$900.00	\$850.00	\$800.00

Monthly Recurring (Per DS1 Facility)- GTE Territory:

1 Year	2 Year	3 Year
\$635.00	\$620.00	\$535.00

Effective May 1, 2002, these rates are only available to existing Customers. (N)

B) DID or DID/DOD Trunk

Non-Recurring (Installation):\*\* (C) \$1000.00/facility

Monthly Recurring (Per DS1 Facility)-BellSouth Territory:

1 Year	2 Year	3 Year
\$1,155.00	\$1,080.00	\$1,055.00

Monthly Recurring (Per DS1 Facility) - GTE Territory:

1 Year	2 Year	3 Year
\$635.00	\$620.00	\$410.00

\*\*Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a minimum of a 2 year contract, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

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 Chicago, IL 60606

AT&T Response  
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 Attachment 2B

## SECTION 6.0 RATE SCHEDULE NETWORK SERVICES (continued)

## 6.2 PrimeXpress Network Service

Stand Alone

The following rates are available to new Customers effective 05/1/02.

A) DOD or Combo Trunks with Flat Rate Local Calling

Non-Recurring Installation:\*\* \$1000.00/facility

Monthly Recurring (Per DS1 Facility)-BellSouth Territory:

1 Year	2 Year	3 Year
\$990.00	\$875.00	\$855.00

Monthly Recurring (Per DS1 Facility)- GTE Territory:

1 Year	2 Year	3 Year
\$635.00	\$620.00	\$535.00

B) DID or DID/DOD Trunk

Non-Recurring (Installation):\*\* \$1000.00/facility

Monthly Recurring (Per DS1 Facility)-BellSouth Territory:

1 Year	2 Year	3 Year
\$1,190.00	\$1,070.00	\$1,045.00

Monthly Recurring (Per DS1 Facility) - GTE Territory:

1 Year	2 Year	3 Year
\$635.00	\$620.00	\$410.00

\*\*Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a minimum of a 2 year contract, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

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Attachment 2B

## SECTION 6.0 RATE SCHEDULE NETWORK SERVICES (cont'd.)

## 6.2 PrimeXpress Network Service (cont'd.)

Provisioned on AT&T ACCU-Ring facility<sup>1</sup>

Effective May 1, 2002, these rates are only available to existing Customers. (N)

DOD or Combo Trunks with Flat Rate Local Calling

Non-Recurring Installation:\*\*(C)\$1000.00/facility

Monthly Recurring (Per DS1 Facility)-BellSouth Territory:

<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$865.00	\$795.00	\$785.00

Monthly Recurring (Per DS1 Facility)-GTE Territory:

<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$545.00	\$530.00	\$460.00

DID or DID/DOD Trunk

Non-Recurring (Installation):\*\* (C) \$1000.00/facility

Monthly Recurring (Per DS1 Facility)-BellSouth Territory:

<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$1065.00	\$990.00	\$980.00

Monthly Recurring (Per DS1 Facility)-GTE Territory:

<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$545.00	\$530.00	\$460.00

\*\*Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a minimum of a 2 year contract, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

<sup>1</sup> Also requires an AT&T ACCU-Ring facility and multiplexing.

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AT&T Response  
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Attachment 2B



SECTION 6.0 RATE SCHEDULE NETWORK SERVICES (cont'd.)

6.2 PrimeXpress Network Service (cont'd.)

Provisioned on AT&T ACCU-Ring facility<sup>1</sup>

The following rates are available to new Customers effective 05/1/02.

(N)

DOD or Combo Trunks with Flat Rate Local Calling

Non-Recurring Installation:\*\*(C)\$1000.00/facility

Monthly Recurring (Per DS1 Facility)-BellSouth Territory:

<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$900.00	\$785.00	\$780.00

Monthly Recurring (Per DS1 Facility)-GTE Territory:

<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$545.00	\$530.00	\$460.00

The following rates are available to new Customers effective 05/1/02.

DID or DID/DOD Trunk

Non-Recurring (Installation):\*\* (C)\$1000.00/facility

Monthly Recurring (Per DS1 Facility)-BellSouth Territory:

<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$1100.00	\$980.00	\$970.00

Monthly Recurring (Per DS1 Facility)-GTE Territory:

<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$545.00	\$530.00	\$460.00

\*\*Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a minimum of a 2 year contract, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

1 Also requires an AT&T ACCU-Ring facility and multiplexing.

(N)

SECTION 6.0 RATE SCHEDULE NETWORK SERVICES (cont'd.)

6.2 PrimeXpress Network Service (cont'd.)

(M)

C) DID Numbers:

Monthly Recurring:

	<u>Bell South Territory</u>	<u>GTE Territory</u>
First 20:	\$3.60	\$7.20
Add'l 10:	\$1.80	\$3.60

D) Misc:

Change Order Charge:	\$100.00
Re-Arrangement Charge:	\$500.00

E) PrimeConnect High Volume Inbound Calling Option:

<u>Non- Recurring</u>	<u>Monthly Recurring</u>
\$2000.00	\$2200.00

(M)

(M) - Material previously located on sheet 66.1.

SECTION 6.0 RATE SCHEDULE NETWORK SERVICES (Cont'd.)

6.3 LATA Calling Service

6.3.1 Standard Rates- BellSouth and GTE Territories

A) PrimeOne Local Calling Service

No per minute of use apply. PrimeOne Local Calling is only available as an add-on to other services: (e.g., PrimePath, PrimeXpress, PrimeNBX Network Service, and PrimePath NBX Service).

B) PrimePlus IntraLATA Toll Service

BellSouth and GTE Territory:

Initial 18 Sec: \$0.0210 (R)  
Additional 6 Sec : \$0.0070 (R)

6.3.2

6.3.3 Usage Discount

<u>Monthly Rev.</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$0-\$100,000	8%	10%	12%
\$100,000 +	0%	0%	0%

SECTION 6.0 RATE SCHEDULE NETWORK SERVICES (continued)

6.4 Special Services

Subject to Administrative Surcharges.

Charges for the Special Services shown below shall be the sum of the charges billed to the Company by BellSouth Corporation pursuant to their effective tariffs plus a per call administrative surcharge imposed by TCG South Florida in accordance with the schedule below:

<u>Service Subject to Surcharge</u>	<u>Administrative Charge Per Call</u>
Operator-Assisted Collect Calls	\$0.25
Operator-Assisted Calling Card	\$0.25
Operator-Assisted Third Party	\$0.25
Other Operator-Assisted Calls	\$0.25
Busy Verification & Interrupt	\$0.10
Busy Verification Service	\$0.10

These charges apply to TCG South Florida Customers only.

6.5 Special Promotions

The Company will, from time to time, offer special promotions on its Network Services to its customers waiving certain charges. These promotions will be approved by the FPSC with specific starting and ending dates and under no circumstances run for longer than 90 days in any 12 month period.

6.6 PrimeNBX Service Rates

BellSouth Territory (T)

When Purchasing Flat Rate Local Calling

Non-Recurring Charges \$25.00 per line

Monthly Recurring Charges:

Standard Analog Service (per line)

<u>Lines</u>	<u>Year 1</u>	<u>Year 2</u>	<u>Year 3</u>	<u>Year 4</u>	<u>Year 5</u>
49-499	\$22.20(R)	\$21.60(R)	\$21.05(R)	(D)	(D)
Standard Digital (per line)					
<u>Lines</u>	<u>Year 1</u>	<u>Year 2</u>	<u>Year 3</u>	<u>Year 4</u>	<u>Year 5</u>
24-499(C)	\$22.20(R)	\$21.60(R)	\$21.05(R)	(D)	(D)

SECTION 6.0 RATE SCHEDULE NETWORK SERVICES (continued)

6.6 PrimeNBX Service Rates

GTE Territory

When Purchasing Flat Rate Local Calling

Non-Recurring Charges \*\*(C) \$25.00 per line  
 Monthly Recurring Charges:

Standard Analog Service (per line)

<u>Lines</u>	<u>Year 1</u>	<u>Year 2</u>	<u>Year 3</u>
49-499	\$21.95	\$21.50	\$20.60

Standard Digital Service(per line)

<u>Lines</u>	<u>Year 1</u>	<u>Year 2</u>	<u>Year 3</u>
24 499	\$21.95	\$21.50	420.60

6.7 PrimePath NBX Service Rates

BellSouth Territory

1) Non-Recurring Charges

Installation (per line)\*\*(C) \$25.00  
 Service Order Charge (per order) \$40.00

2) Monthly Recurring Charges

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Line Charges (per line)	\$24.80	\$22.75	\$21.70

3) Individual Case Basis (ICB) Arrangements

No Individual Case Basis (ICB) Arrangements exist at this time.

GTE Territory

1) Non-Recurring Charges

Installation (per line)\*\*(C) \$25.00  
 Service Order Charge (per order) \$40.00

2) Monthly Recurring Charges

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Line Charges (per line)	\$21.35	\$20.85	\$20.20

3) Individual Case Basis (ICB) Arrangements

No Individual Case Basis (ICB) Arrangements exist at this time.

\*\*Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a minimum of a 2 year contract, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

(N)  
 |  
 (N)

SECTION 6.0 RATE SCHEDULE NETWORK SERVICES (continued)

6.8 PrimeLink Service

(M)

A) Rates

	Non- Recurring <u>Charges</u>	Monthly Recurring <u>Charges</u>
PrimXpress (per T-1)	\$250.00	\$125.00
PrimeNBX (per Line)	\$5.00	\$2.50
PrimePath (per Business Line)	\$5.00	\$2.50
PrimePath (per Business Trunk)	\$5.00	\$5.00

(M)

6.9 Business Local Service Rates

A) Monthly Recurring Charges

	<u>Per Month</u>
Per Line	\$29.00
Per Basic Trunk	\$42.00
Per DID Trunk	\$85.00
DID Number Blocks	
Initial 20 numbers	\$4.00
Each add'l 10 numbers	\$2.00

B) Non-Recurring Charges

1) Installation Charge

	<u>Per Month</u>
Per Line	\$25.00
Per Basic Trunk	\$25.00
Per DID Trunk	\$25.00

2) Service Order Charge

N	<u>Per Order</u>
Service Order Charge:	\$40.00

3) Line Move or Add with Dispatch

N	<u>Initial Hour</u>
Line Move or Add with Dispatch::	\$125.00

(M) This material previously appeared on Page 68.1.

SECTION 6.0 RATE SCHEDULE NETWORK SERVICES (continued)

6.9 Business Local Service Rates (Cont'd.)

C) Features

	Monthly Recurring <u>Charges</u>	Non Recurring <u>Charges</u>
Caller ID	\$10.00 N	\$ 0.00
Call Forward Busy	\$ 3.25 I	\$ 0.00
Call Forward Don't Answer	\$ 3.25 I	\$ 0.00
Call Forward Variable	\$ 4.00	\$ 0.00
Call Waiting/Cancel Call Waiting	\$ 5.75 R	\$ 0.00
Call Transfer	\$ 5.00 N	\$ 0.00
Hunting	\$ 0.00 R	\$ 0.00
Speed Calling (8-Code)	\$ 3.00	\$ 0.00
Speed Calling (30-Code)	\$ 5.00 N	\$ 0.00
Three-Way Calling	\$ 4.00	\$ 0.00
Feature Package 1	\$ 7.50 I	\$ 0.00
Feature Package 2	\$12.25 R	\$ 0.00
Feature Package 3	\$12.25 R	\$ 0.00
Feature Package 4	\$24.25 R	\$ 0.00

(M1)

D) Local Calling Service

	Initial	Each Add'l
	<u>30 Seconds</u>	<u>1 Second</u>
Local Calling Service	\$0.0000 R	\$0.0000 R

(M2)

E) IntraLata Toll Service

	Initial	Each Add'l
	<u>30 Seconds</u>	<u>1 Second</u>
IntraLATA Toll Service	\$0.0660 R	\$0.0022 R

(M2)

(M3)

(M3)

M1- Some material on this page previously appeared on Page 51.18

M2 Material in this section previously appeared on Page 51.19

M3 Material in this section previously appeared on Page 51.20

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SECTION 6.0 RATE SCHEDULE NETWORK SERVICES (continued)

6.10 Prime Digital Trunk

BellSouth and GTE Territories

Effective May 1, 2002, the following rates are only available to existing Customers. N)

A) DOD, Two-Way Trunks

Non-Recurring Installation: \$0.00 per DSO channel

Monthly Recurring:  
PAC:  
- 1 Year Term \$51.95 per DSO channel  
- 2 Year Term \$51.35 per DSO channel  
- 3 Year Term \$50.80 per DSO channel

B) DID, DID/DOD Trunks

Non-Recurring Installation: \$823.50 per DSO channel

Monthly Recurring:  
PAC:  
- 1 Year Term \$71.55 per DSO channel  
- 2 Year Term \$70.75 per DSO channel  
- 3 Year Term \$70.00 per DSO channel

C) DID Numbers

Initial Block of 20: \$3.60 per block, per month  
Additional Block of 10: \$1.80 per block, per month

6.11 Added Labor Charge

Rates

Per 6-minute increment: \$30.00

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Issued: April 30, 2002

Effective: May 1, 2002

By: Leslie O. Buford, Tariff Administrator  
227 W. Monroe Street  
Chicago, IL 60606

AT&T Response  
Staff Data Request  
Attachment 2B



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SECTION 6.0 RATE SCHEDULE NETWORK SERVICES (continued)

6.10 Prime Digital Trunk

BellSouth and GTE Territories

The following rates are available to new Customers effective 05/1/02.

(N)

D) DOD, Two-Way Trunks

Non-Recurring Installation: \$0.00 per DSO channel

Monthly Recurring:

PAC:

- 1 Year Term \$52.75 per DSO channel  
- 2 Year Term \$51.60 per DSO channel  
- 3 Year Term \$50.45 per DSO channel

E) DID, DID/DOD Trunks

Non-Recurring Installation: \$823.50 per DSO channel

Monthly Recurring:

PAC:

- 1 Year Term \$72.80 per DSO channel  
- 2 Year Term \$71.20 per DSO channel  
- 3 Year Term \$69.60 per DSO channel

F) DID Numbers

Initial Block of 20: \$3.60 per block, per month  
Additional Block of 10: \$1.80 per block, per month

6.11 Added Labor Charge

Rates

Per 6-minute increment: \$30.00

(N)

SECTION 6.0 RATE SCHEDULE NETWORK SERVICES (continued)

(N)

6.11 Secondary Exchange

Secondary Exchange Service charges are in addition to PrimeXpress, PrimePlex or PrimePath Trunk service charges.

Non-Recurring Charge \$25.00

Monthly Recurring Charge \$124 per line

(N)