

ORIGINAL



TELEDIAS

COMMUNICATIONS, INC.

5605 Riggins Court  
Suite 265  
Reno, NV 89502  
Phone: 775-827-9004  
Fax: 775-827-9005  
info@teledias.com

September 6, 2002

Florida Public Service Commission  
Division of Records and Reporting  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Via Federal Express

020965-77

Re: TELEDIAS Communications, Inc.  
**Application Form for Authority to Provide Interexchange Telecommunications  
Service Between Points Within the State of Florida**

Dear Sir or Madam:

Enclosed for submission, please find the original and six (6) copies of TELEDIAS Communications, Inc.'s Application Form for Authority to Provide Interexchange Telecommunications Service Between Points Within the State of Florida. Also enclosed is a check for the filing fee, made payable to the Florida Public Service Commission, for \$250.00.

Please do not hesitate to contact the undersigned at 954-724-5110, if you should have any questions or comments.


Sincerely,


  
Carmen Ashley  
Vice President

Enclosures

Check received with filing and  
forwarded to Fiscal for deposit.  
Fiscal to forward a copy of check  
to RAR with proof of deposit.

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**\*\*FLORIDA PUBLIC SERVICE COMMISSION\*\***

**DIVISION OF REGULATORY OVERSIGHT**  
**CERTIFICATION SECTION**

Application Form for Authority to Provide  
Interexchange Telecommunications Service  
Between Points Within the State of Florida

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Instructions

- ◆ This form is used as an application for an original certificate and for approval of assignment or transfer of an existing certificate. In the case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Page 16).
- ◆ Print or Type all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.
- ◆ Use a separate sheet for each answer which will not fit the allotted space.
- ◆ Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

**Florida Public Service Commission  
Division of Records and Reporting  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850  
(850) 413-6770**

Note: **No filing fee is required** for an assignment or transfer of an existing certificate to another company.

- ◆ If you have questions about completing the form, contact:

**Florida Public Service Commission  
Division of Regulatory Oversight  
Certification Section  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850  
(850) 413-6480**

1. This is an application for  $\sqrt{\quad}$  (check one):
- Original certificate** (new company).
  - Approval of transfer of existing certificate:** Example, a non-certificated company purchases an existing company and desires to retain the original certificate of authority.
  - Approval of assignment of existing certificate:** Example, a certificated company purchases an existing company and desires to retain the certificate of authority of that company.
  - Approval of transfer of control:** Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

2. Name of company:

TELEDIAS Communications, Inc.

3. Name under which applicant will do business (fictitious name, etc.):

N/A

4. Official mailing address (including street name & number, post office box, city, state, zip code):

5605 Riggins Court, Suite 265

Reno, NV 89502

\_\_\_\_\_

5. Florida address (including street name & number, post office box, city, state, zip code):

N/A

\_\_\_\_\_

6. Select type of business your company will be conducting  $\sqrt{\quad}$  (check all that apply):

- Facilities-based carrier** - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.

- ( ) **Operator Service Provider** - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
- ( ) **Reseller** - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
- (✓) **Switchless Rebiller** - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
- ( ) **Multi-Location Discount Aggregator** - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers, then offers resold service by enrolling unaffiliated customers.
- ( ) **Prepaid Debit Card Provider** - any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.

7. Structure of organization:

- |                         |                         |
|-------------------------|-------------------------|
| ( ) Individual          | ( ) Corporation         |
| (✓) Foreign Corporation | ( ) Foreign Partnership |
| ( ) General Partnership | ( ) Limited Partnership |
| ( ) Other _____         |                         |

8. **If individual**, provide:

**Name:** \_\_\_\_\_ N/A \_\_\_\_\_

**Title:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City, State, Zip:** \_\_\_\_\_

**Telephone No.:** \_\_\_\_\_ **Fax No.:** \_\_\_\_\_

**Internet E-Mail Address:** \_\_\_\_\_

**Internet Website Address:** \_\_\_\_\_

9. **If incorporated in Florida**, provide proof of authority to operate in Florida:

(a) **The Florida Secretary of State Corporate Registration number:**

\_\_\_\_\_ N/A, Nevada corporation \_\_\_\_\_

10. **If foreign corporation**, provide proof of authority to operate in Florida:

(a) **The Florida Secretary of State Corporate Registration number:**

\_\_\_\_\_ F02000002871 \_\_\_\_\_

11. **If using fictitious name-d/b/a**, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida:

(a) **The Florida Secretary of State Corporate Registration number:**

\_\_\_\_\_ N/A \_\_\_\_\_

12. **If a limited liability partnership**, provide proof of registration to operate in Florida:

(a) **The Florida Secretary of State Corporate Registration number:** \_\_\_\_\_

13. **If a partnership**, provide name, title and address of all partners and a copy of the partnership agreement:

**Name:** \_\_\_\_\_ N/A  
**Title:** \_\_\_\_\_  
**Address:** \_\_\_\_\_  
**City, State, Zip:** \_\_\_\_\_

**Telephone No.:** \_\_\_\_\_ **Fax No.:** \_\_\_\_\_  
**Internet E-Mail Address:** \_\_\_\_\_  
**Internet Website Address:** \_\_\_\_\_

14. If a foreign limited partnership, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable:

(a) **The Florida registration number:** \_\_\_\_\_ N/A

15. Provide **F.E.I. Number** (if applicable): \_\_\_\_\_ 45-1533636

16. Provide the following (if applicable):

(a) Will the name of your company appear on the bill for your services?  
(  ) Yes (  ) No

(b) If not, who will bill for your services?

**Name:** \_\_\_\_\_ Billing Concepts, Inc.  
**Title:** \_\_\_\_\_  
**Address:** \_\_\_\_\_ 7411 John Smith Drive, Suite 200  
**City, State, Zip:** \_\_\_\_\_ San Antonio, Texas 78229-4898  
**Telephone No.:** \_\_\_\_\_ 210-949-7000 **Fax No.:** \_\_\_\_\_ 210-692-1489

(c) How is this information provided?

Included in LEC bill 1

17. Who will receive the bills for your service?

- Residential Customers                       Business Customers  
 PATs providers                                       PATs station end-users  
 Hotels & motels ( ) Hotel & motel guests  
 Universities  
 Other: (specify) \_\_\_\_\_

18. Who will serve as liaison to the Commission with regard to the following?

(a) The application:

**Name:** Carmen Asorey  
**Title:** Vice President  
**Address:** 5605 Riggins Court, Suite 265  
**City, State, Zip:** Reno, NV 89502

**Telephone No.:** 775-827-9004      **Fax No.:** 775-827-9005  
**Internet E-Mail Address:** corporate@teledias.com  
**Internet Website Address:** In Process

(b) Official point of contact for the ongoing operations of the company:

**Name:** Carmen Asorey  
**Title:** Vice President  
**Address:** 5605 Riggins Court, Suite 265  
**City, State, Zip:** Reno, NV 89502

**Telephone No.:** 775-827-9004 **Fax No.:** 775-827-9005  
**Internet E-Mail Address:** corporate@teledias.com  
**Internet Website Address:** In Process

(c) Complaints/Inquiries from customers:

**Name:** Carmen Asorey  
**Title:** Vice President  
**Address:** 5605 Riggins Court, Suite 265  
**City, State, Zip:** Reno, NV 89502

**Telephone No.:** 775-827-9004 **Fax No.:** 775-827-9005  
**Internet E-Mail Address:** corporate@teledias.com  
**Internet Website Address:** In Process

19. List the states in which the applicant:

(a) has operated as an interexchange telecommunications company.

N/A, New Company

(b) has applications pending to be certificated as an interexchange telecommunications company.

CA, CO, IL, NY, PA



(c) is certificated to operate as an interexchange telecommunications company.

D.C., IA, MI, NJ, TX, UT

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(d) has been denied authority to operate as an interexchange telecommunications company and the circumstances involved.

NONE

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(e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

NONE

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(f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

NONE

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20. Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(a) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.

\_\_\_\_\_ No  
\_\_\_\_\_  
\_\_\_\_\_

(b) an officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

\_\_\_\_\_ No  
\_\_\_\_\_  
\_\_\_\_\_

21. The applicant will provide the following interexchange carrier services  $\sqrt{\quad}$  (check all that apply):

a. \_\_\_\_\_ **MTS with distance sensitive per minute rates**

\_\_\_\_\_ Method of access is FGA  
\_\_\_\_\_ Method of access is FGB  
\_\_\_\_\_ Method of access is FGD  
\_\_\_\_\_ Method of access is 800

b. \_\_\_\_\_ **MTS with route specific rates per minute**

\_\_\_\_\_ Method of access is FGA  
\_\_\_\_\_ Method of access is FGB  
\_\_\_\_\_ Method of access is FGD  
\_\_\_\_\_ Method of access is 800

c.  **MTS with statewide flat rates per minute (i.e., not distance sensitive)**

Method of access is FGA

Method of access is FGb

Method of access is FGD

Method of access is 800

d.  **MTS for pay telephone service providers**

e.  **Block-of-time calling plan (Reach Out Florida, Ring America, etc.)**

f.  **800 service (toll free)**

g.  **WATS type service (bulk or volume discount)**

Method of access is via dedicated facilities

Method of access is via switches facilities

h.  **Private line services (Channel Services)**  
(For ex. 1.544 mbs., DS-3, etc.)

i.  **Travel service**

Method of access is 950

Method of access is 800

j.  **900 service**

k.  **Operator services**

Available to presubscribed customers

Available to non presubscribed customers (for example, to patrons of hotels, students in universities, patients in hospitals)

Available to inmates

1. **Services included are:**

- Station assistance
- Person-to-person assistance
- Directory assistance
- Operator verify and interrupt
- Conference calling

22. Submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

23. Submit the following:

**A. Managerial capability;** give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.

**B. Technical capability;** give resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.

**C. Financial capability.**

The application **should contain** the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer affirming that the financial statements are true and correct and should include:

1. the balance sheet;
2. income statement; and
3. statement of retained earnings.

**NOTE:** *This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.*

Further, the following (which includes supporting documentation) should be provided:

1. **A written explanation** that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
2. **A written explanation** that the applicant has sufficient financial capability to maintain the requested service.
3. **A written explanation** that the applicant has sufficient financial capability to meet its lease or ownership obligations.

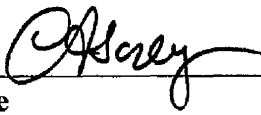
**THIS PAGE MUST BE COMPLETED AND SIGNED**

**APPLICANT ACKNOWLEDGMENT STATEMENT**

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

**UTILITY OFFICIAL:**

Carmen Asorey  
**Print Name**

  
**Signature**

Vice President  
**Title**

August 30, 2002  
**Date**

775-827-9004  
**Telephone No.**

954-724-5174  
**Fax No.**

**Address:** 5605 Riggins Court, Suite 265  
Reno, NV 89502

**THIS PAGE MUST BE COMPLETED AND SIGNED**

**CUSTOMER DEPOSITS AND ADVANCE PAYMENTS**

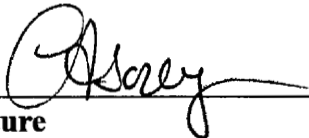
A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be provided in one of the following ways (applicant, please  check one):

- (  )        The applicant will **not** collect deposits nor will it collect payments for service more than one month in advance.
- (  )        The applicant intends to collect deposits and/or advance payments for more than one month's service and will file and maintain a surety bond with the Commission in an amount equal to the current balance of deposits and advance payments in excess of one month.

(The bond must accompany the application.)

UTILITY OFFICIAL:

\_\_\_\_\_ Carmen Asorey  
**Print Name**

\_\_\_\_\_   
**Signature**

\_\_\_\_\_ Vice President  
**Title**

\_\_\_\_\_ August 30, 2002  
**Date**

\_\_\_\_\_ 775-827-9004  
**Telephone No.**

\_\_\_\_\_ 954-724-5174  
**Fax No.**

**Address:** \_\_\_\_\_ 5605 Riggins Court, Suite 265  
\_\_\_\_\_ Reno, NV 89502  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**THIS PAGE MUST BE COMPLETED AND SIGNED**

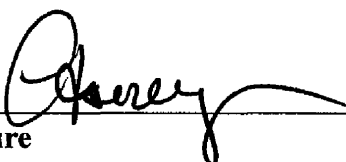
**AFFIDAVIT**

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide interexchange telecommunications service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

**Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."**

UTILITY OFFICIAL:

\_\_\_\_\_  
Carmen Asorey  
Print Name

\_\_\_\_\_  
  
Signature

\_\_\_\_\_  
President  
Title

\_\_\_\_\_  
August 30, 2002  
Date

\_\_\_\_\_  
775-827-9004  
Telephone No.

\_\_\_\_\_  
775-827-9005  
Fax No.

Address: \_\_\_\_\_  
5605 Riggins Court, Suite 265  
\_\_\_\_\_  
Reno, NV 89502  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



**CURRENT FLORIDA INTRASTATE SERVICES**

Applicant **has** ( ) or **has not** (  ) previously provided intrastate telecommunications in Florida.

If the answer is has, fully describe the following:

a) What services have been provided and when did these services begin?

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b) If the services are not currently offered, when were they discontinued?

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UTILITY OFFICIAL:

Carmen Asorey  
**Print Name**

  
**Signature**

Vice President  
**Title**

August 30, 2002  
**Date**

775-827-9004  
**Telephone No.**

775-827-9005  
**Fax No.**

**Address:** 5605 Riggins Court, Suite 265  
Reno, NV 89502  

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## ATTACHMENT 1

TELEDIAS Communications, Inc.

### BALANCE SHEET AND PROJECTED PROFIT AND LOSS STATEMENT

Applicant is a start-up company, formed on April 12, 2002, and does not yet have audited financial statements. Attached is applicant's Proforma Balance Sheet and Projected Profit and Loss Statement. I affirm that the financial statements are true and correct.



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Carmen Asorey  
Vice President

**TELEDIAS COMMUNICATIONS, INC.**  
**PRO FORMA BALANCE SHEET AND INCOME STATEMENT**

	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6	Month 7	Month 8	Month 9	Month 10	Month 11	Month 12	Year 1
<b>Balance Sheet</b>													
<b>Assets</b>													
<b>Current Assets</b>													
Cash	\$153,681	101,815	\$136,031	\$213,655	\$334,655	\$389,205	\$416,838	\$578,009	\$679,558	\$647,743	\$481,406	\$590,532	\$590,532
Investments													-
Accounts Receivable	264,687	671,554	903,693	1,087,241	1,412,343	1,640,984	1,699,625	1,824,821	1,908,708	1,965,027	2,297,843	2,424,092	2,519,218
Inventory													-
<b>Total Current Assets</b>	<b>418,348</b>	<b>773,369</b>	<b>1,039,724</b>	<b>1,300,896</b>	<b>1,746,998</b>	<b>2,030,189</b>	<b>2,116,463</b>	<b>2,402,830</b>	<b>2,588,264</b>	<b>2,612,770</b>	<b>2,759,249</b>	<b>3,014,624</b>	<b>3,014,824</b>
<b>Property &amp; Equipment</b>													
Building													-
Equipment	58,126	58,126	58,126	58,126	58,126	58,126	58,126	58,126	58,126	360,982	380,982	360,982	380,982
Furniture and Fixtures	15,698	15,698	16,514	17,373	18,276	19,227	20,227	21,278	22,385	53,207	55,974	58,884	58,884
Leasehold Improvements													-
Less: Accumulated Depr.	-	1,848	1,866	1,887	1,910	1,934	1,959	1,985	2,013	10,355	10,424	10,497	10,497
<b>Total Net Prop &amp; Equip</b>	<b>58,126</b>	<b>59,972</b>	<b>59,992</b>	<b>60,013</b>	<b>60,036</b>	<b>60,060</b>	<b>60,085</b>	<b>60,111</b>	<b>60,139</b>	<b>371,337</b>	<b>371,406</b>	<b>371,479</b>	<b>371,479</b>
<b>Other Assets</b>													
<b>Total Assets</b>	<b>\$476,474</b>	<b>\$833,340</b>	<b>\$1,099,716</b>	<b>\$1,360,910</b>	<b>\$1,807,034</b>	<b>\$2,090,249</b>	<b>\$2,176,548</b>	<b>\$2,462,941</b>	<b>\$2,648,403</b>	<b>\$2,984,106</b>	<b>\$3,130,654</b>	<b>\$3,386,103</b>	<b>\$3,386,103</b>
<b>Liabilities &amp; Equity</b>													
<b>Current Liabilities</b>													
Accounts Payable	92,155	305,292	379,372	422,211	642,479	703,975	534,870	581,737	483,411	552,474	430,315	416,833	\$416,833
Short Term Debt													-
Income Taxes Payable													-
Accrued Liabilities													-
<b>Total Current Liabilities</b>	<b>92,155</b>	<b>205,292</b>	<b>379,372</b>	<b>422,211</b>	<b>642,479</b>	<b>703,975</b>	<b>534,870</b>	<b>581,737</b>	<b>483,411</b>	<b>552,474</b>	<b>430,315</b>	<b>416,833</b>	<b>416,833</b>
<b>Long Term Debt</b>	<b>199,966</b>	<b>295,417</b>	<b>194,813</b>	<b>192,187</b>	<b>189,539</b>	<b>186,869</b>	<b>184,177</b>	<b>181,462</b>	<b>178,725</b>	<b>175,965</b>	<b>173,182</b>	<b>170,376</b>	<b>170,376</b>
<b>Total Liabilities</b>	<b>292,121</b>	<b>500,709</b>	<b>574,185</b>	<b>614,399</b>	<b>832,018</b>	<b>890,844</b>	<b>719,047</b>	<b>743,199</b>	<b>662,136</b>	<b>728,439</b>	<b>603,497</b>	<b>587,209</b>	<b>587,209</b>
<b>Stockholders' Equity</b>													
<b>Common Stock</b>	<b>150,000</b>	<b>150,000</b>	<b>150,000</b>	<b>150,000</b>	<b>150,000</b>	<b>150,000</b>	<b>150,000</b>	<b>150,000</b>	<b>150,000</b>	<b>150,000</b>	<b>150,000</b>	<b>150,000</b>	<b>150,000</b>
<b>Retained Earnings</b>	<b>34,354</b>	<b>182,631</b>	<b>375,531</b>	<b>596,511</b>	<b>825,016</b>	<b>1,049,405</b>	<b>1,307,500</b>	<b>1,589,742</b>	<b>1,836,268</b>	<b>2,105,666</b>	<b>2,377,157</b>	<b>2,648,893</b>	<b>2,648,893</b>
<b>Total Equity</b>	<b>184,354</b>	<b>332,631</b>	<b>525,531</b>	<b>746,511</b>	<b>975,016</b>	<b>1,199,405</b>	<b>1,457,500</b>	<b>1,719,742</b>	<b>1,986,266</b>	<b>2,255,666</b>	<b>2,527,157</b>	<b>2,798,893</b>	<b>2,798,893</b>
<b>Total Liabilities &amp; Equity</b>	<b>\$476,474</b>	<b>\$833,340</b>	<b>\$1,099,716</b>	<b>\$1,360,910</b>	<b>\$1,807,034</b>	<b>\$2,090,249</b>	<b>\$2,176,548</b>	<b>\$2,462,941</b>	<b>\$2,648,403</b>	<b>\$2,984,106</b>	<b>\$3,130,654</b>	<b>\$3,386,102</b>	<b>\$3,386,102</b>

**TELEDIAS COMMUNICATIONS, INC.**

**PRO FORMA BALANCE SHEET AND INCOME STATEMENT**

**Income Statement**

	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6	Month 7	Month 8	Month 9	Month 10	Month 11	Month 12	Year 1
<b>Revenues</b>													
1+	242,100	609,368	847,070	1,002,105	1,104,080	1,171,787	1,217,225	1,248,099	1,269,388	1,284,330	1,295,045	1,302,927	12,593,524
Service Fees	21,789	54,843	78,238	90,189	99,367	105,461	109,550	112,329	114,245	115,590	116,554	117,263	1,133,417
800 Inbound	-	379	607	743	5,699	874	904	921	932	938	942	945	9,011
Calling Card	496	2,601	3,900	4,704	5,205	5,519	5,717	5,844	5,925	5,978	6,014	6,038	57,941
10-10XXX	-	-	-	-	-	-	-	-	-	-	-	-	-
Debit Cards	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Total Revenues</b>	<b>\$ 264,385</b>	<b>\$ 667,191</b>	<b>\$ 927,813</b>	<b>\$ 1,097,742</b>	<b>\$ 1,214,351</b>	<b>\$ 1,283,841</b>	<b>\$ 1,333,396</b>	<b>\$ 1,367,193</b>	<b>\$ 1,390,490</b>	<b>\$ 1,406,837</b>	<b>\$ 1,418,555</b>	<b>\$ 1,427,173</b>	<b>\$ 13,793,893</b>
<b>Cost of Sales</b>													
1+	85,109	216,895	302,082	357,527	393,953	418,102	434,283	445,262	452,820	458,118	461,912	464,699	4,490,742
800 Inbound	-	95	152	186	207	219	227	231	234	235	236	237	2,258
Calling Card	58	343	518	627	694	735	762	778	789	796	800	803	7,703
10-10XXX	0	0	0	0	0	0	0	0	0	0	0	0	-
Debit Card COGS	-	-	-	-	-	-	-	-	-	-	-	-	-
Local Loop Costs	2,250	4,500	6,750	6,750	2,250	11,250	9,000	11,250	11,250	11,250	11,250	13,500	101,250
Credit Card Fees	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Total Cost of Sales</b>	<b>87,417</b>	<b>221,833</b>	<b>309,483</b>	<b>365,090</b>	<b>397,103</b>	<b>430,306</b>	<b>444,271</b>	<b>457,521</b>	<b>465,093</b>	<b>470,399</b>	<b>474,198</b>	<b>479,239</b>	<b>4,601,954</b>
<b>Gross Profit</b>	<b>176,968</b>	<b>445,358</b>	<b>618,330</b>	<b>732,652</b>	<b>817,247</b>	<b>853,335</b>	<b>889,125</b>	<b>909,672</b>	<b>925,397</b>	<b>936,438</b>	<b>944,357</b>	<b>947,934</b>	<b>9,191,939</b>
<b>Operating Expenses</b>													
<b>Facilities</b>													
CoLo Costs	2,580	2,580	2,580	2,580	8,070	8,070	8,070	8,070	8,070	8,070	8,070	8,070	74,880
Site Start-Up Costs	5,500	-	-	15,500	15,500	15,500	-	-	-	-	-	-	52,000
On-Site Maintenance Support	2,300	10,822	10,822	21,644	32,466	43,287	43,287	43,287	43,287	43,287	43,287	43,287	381,064
NOC Services	-	-	-	-	-	-	-	-	-	-	-	-	-
Switch Lease	-	-	-	-	-	-	-	-	-	-	-	-	605,342
Extended Warranty / Maint	-	-	-	-	-	-	-	-	-	-	-	-	-
Billing System Lease	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Staff</b>													
Salaries & Benefits	23,651	32,569	32,569	32,569	39,655	41,236	45,689	45,689	45,689	45,689	45,689	45,689	2,171,794
Travel & Entertainment	341	881	1,197	1,416	1,567	1,656	1,720	1,764	1,794	1,815	1,830	1,841	17,800
Training	2,385	2,504	2,629	2,761	2,899	3,044	3,196	3,356	3,523	3,700	3,885	4,079	37,958
Conferences	85	89	93	98	103	108	113	119	125	131	138	145	1,347
Staffing Costs	317	330	343	357	371	386	401	417	434	452	470	488	4,767
Executive Recruiting / Relocation	1,000	1,000	1,000	-	-	-	-	-	-	-	-	-	3,000
<b>Sales &amp; Marketing</b>													
Advertising	10,575	26,688	27,834	32,932	36,431	38,509	40,002	41,018	41,715	42,205	42,557	42,815	423,279
Marketing & Promotions	7,932	20,016	27,834	32,932	36,431	38,509	20,001	20,508	20,857	21,103	21,278	21,408	268,808
TeleMarketing Costs	32,561	48,521	126,400	126,400	126,400	126,400	126,400	126,400	126,400	126,400	126,400	126,400	1,345,082
Inbound Customer Service	3,213	7,749	10,701	12,637	13,917	14,772	15,348	15,742	16,015	16,208	16,347	16,449	159,098

**TELEDIAS COMMUNICATIONS, INC.**

**PRO FORMA BALANCE SHEET AND INCOME STATEMENT**

	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6	Month 7	Month 8	Month 9	Month 10	Month 11	Month 12	Year 1
<b>G+A</b>													
<b>Office Expenses</b>													
Automobile Expense	1,569	1,569	1,569	1,569	1,569	1,569	1,569	1,569	1,569	1,569	1,569	1,569	18,828
Rent & Utilities	5,900	5,900	5,900	5,900	5,900	5,900	5,900	5,900	5,900	5,900	5,900	5,900	70,800
Telephone	970	980	990	1,000	1,010	1,020	1,030	1,040	1,051	1,061	1,072	1,083	12,306
Network Monthly Charges	750	750	750	750	750	750	750	750	750	750	750	750	9,000
Network & Computer Lease	1,750	1,750	1,750	1,750	1,750	1,750	1,750	1,750	1,750	1,750	1,750	1,750	21,000
Office Furniture	2,625	2,625	2,625	2,625	2,625	2,625	2,625	2,625	2,625	2,625	2,625	2,625	31,500
Office Supplies	2,160	2,250	2,250	2,250	2,250	2,250	2,250	2,250	2,250	2,250	2,250	2,250	26,910
Postage	140	354	492	582	644	680	707	725	737	746	752	756	7,313
Subscriptions	72	73	73	74	75	76	76	77	78	79	80	80	913
Equipment	8	9	9	10	10	10	11	11	12	12	13	13	127
Accounting	13	33	46	55	61	64	67	68	70	70	71	71	690
Consulting Services	-	-	-	-	-	-	-	-	-	-	-	-	-
Legal Fees	2,958	7,466	10,382	12,284	13,589	14,364	3,106	3,262	3,425	3,596	3,776	3,965	82,172
Programming Fees	127	320	445	527	583	616	640	656	667	675	681	685	6,623
Professional Fees - Other	98	247	343	406	449	475	493	506	514	521	525	528	5,106
Printing & Repro	1,068	2,695	3,748	4,435	4,906	5,185	5,387	5,523	5,618	5,684	5,731	5,765	55,747
Repairs & Maintenance	1,652	1,669	1,686	1,702	1,720	1,737	1,754	1,772	1,789	1,807	1,825	1,844	20,957
Outside Services	246	520	863	1,021	1,129	1,194	1,240	1,271	1,293	1,308	1,319	1,327	12,833
Bank Fees	8	20	28	33	36	39	40	41	42	42	43	43	414
Legal & Licensing	1,182	2,982	4,147	4,907	5,428	5,738	5,960	6,111	6,215	6,289	6,341	6,379	61,680
<b>Other</b>													
Bad Debt Expense				24,323	61,382	85,359	100,992	111,720	118,095	122,672	125,782	127,925	878,251
Funding Costs													-
<b>Total Operating Expenses</b>	<b>115,737</b>	<b>186,040</b>	<b>282,100</b>	<b>348,028</b>	<b>419,672</b>	<b>462,878</b>	<b>440,576</b>	<b>453,997</b>	<b>462,360</b>	<b>468,465</b>	<b>472,803</b>	<b>475,981</b>	<b>6,889,390</b>
<b>Income from Operations</b>	<b>61,231</b>	<b>259,318</b>	<b>336,230</b>	<b>384,625</b>	<b>397,575</b>	<b>390,467</b>	<b>448,549</b>	<b>455,675</b>	<b>463,037</b>	<b>467,972</b>	<b>471,554</b>	<b>471,953</b>	<b>4,608,177</b>
Interest Expense	0	(1,667)	(1,645)	(1,523)	(1,602)	(1,579)	(1,557)	(1,535)	(1,512)	(1,489)	(1,466)	(1,443)	(17,119)
Depreciation Expense	(2,000)	(2,000)	(2,000)	(2,000)	(2,000)	(2,000)	(2,000)	(2,000)	(2,000)	(2,000)	(2,000)	(2,000)	(24,000)
<b>Income before Taxes</b>	<b>59,231</b>	<b>255,651</b>	<b>332,585</b>	<b>381,001</b>	<b>393,974</b>	<b>386,878</b>	<b>444,992</b>	<b>452,141</b>	<b>459,525</b>	<b>464,483</b>	<b>468,087</b>	<b>468,510</b>	<b>4,567,057</b>
<b>Taxes on Income</b>	<b>24,877</b>	<b>107,374</b>	<b>139,686</b>	<b>160,020</b>	<b>165,469</b>	<b>162,489</b>	<b>186,896</b>	<b>189,899</b>	<b>193,001</b>	<b>195,083</b>	<b>196,597</b>	<b>196,774</b>	<b>1,918,164</b>
<b>Net Income After Taxes</b>	<b>\$34,354</b>	<b>\$148,278</b>	<b>\$192,899</b>	<b>\$220,981</b>	<b>\$228,505</b>	<b>\$224,389</b>	<b>\$258,095</b>	<b>\$262,242</b>	<b>\$266,525</b>	<b>\$269,400</b>	<b>\$271,491</b>	<b>\$271,736</b>	<b>2,648,893</b>

## **ATTACHMENT 2**

TELEDIAS Communications, Inc.

### **STATEMENT OF FINANCIAL CAPABILITIES**

TELEDIAS Communications, Inc. ("TELEDIAS") has the financial capability to provide and maintain intrastate resale services in Florida for the following reasons. In order to offer its services as an interexchange reseller, TELEDIAS, does not have a need for a large amount of capital. The Company does not anticipate a need for taking on any debt to service. TELEDIAS Communications, Inc. maintains solid banking relationships, should an unexpected financial need arise. TELEDIAS has very experienced management to direct the services offered, and fully expects its Florida operations to be profitable within three months. TELEDIAS' international and interstate revenues, and the revenues it derives from those states where it currently offers intrastate service, can support its Florida operations until revenues in Florida are well established.

## **ATTACHMENT 3**

TELEDIAS Communications, Inc.

### **MANAGERIAL AND TECHNICAL QUALIFICATIONS**

As TELEDIAS is a non-facilities based reseller of telecommunications services, facilities are maintained utilizing the technical expertise of its underlying carrier. A Management Team profile is attached.



**TELEDIAS**

**COMMUNICATIONS, INC.**

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## **MANAGEMENT TEAM**

**Carmen Asorey**  
**Vice President**

*Career Profile*

**Consulting ~ Strategic Business Planning ~ Systems Implementations**

Carmen Asorey is a senior-level Management Executive with over 15 years of telecommunications industry experience. Ms. Asorey has served as a private consultant and as systems director to several international long distance companies.

Ms. Asorey has extensive experience in industry negotiations, including billing company and carrier contracts, which has resulted in a solid marketplace standing for contracted companies., both in the United States and Latin America. In addition to her product development and strategic planning skills, Ms. Asorey has developed and trained Customer Service departments through her leadership and ability to identify and maximize team member strengths and capabilities. Ms. Asorey holds an MBA in Business Administration.

**Alan McNeil**  
**Controller**

*Career Profile*

**Accounting and Finance ~ Cash Flow Management**

Mr. McNeil has many years' experience with several of the Big 5 CPA firms within their auditing departments where he planned, supervised and implemented audits for a variety of clients, including telecommunication companies. He has also provided consulting services regarding financial planning models, profit and loss analyses, accounting controls and accounting policies and procedures. Alan holds a Bachelor of Science degree in Accounting and is a Certified Public Accountant.

**Tony Woods**  
**Head Programmer**

*Career Profile*

**Project Management ~ Integrating Hardware and Software Systems**

Mr. Wood's ten years of experience in the field of telecommunications includes various positions with major telecommunications companies as Project Manager, Programmer, and Revenue Reporting Systems Manager. He is responsible for developing and managing project timelines, identifying and defining project benefits, identifying and integrating hardware systems requirements and customer service applications. Mr. Woods holds a Bachelor of Science degree in Business Administration and has extensive knowledge of the following programming languages: Visual Basic, SQL, UDB, Paradox, Java, Oracle, HTML, SAS and Object PAL.



**ATTACHMENT 4**

TELEDIAS Communications, Inc.

**FLORIDA DEPARTMENT OF STATE  
QUALIFICATION LETTER**



FLORIDA DEPARTMENT OF STATE  
Katherine Harris  
Secretary of State

June 7, 2002

CARMEN ASOREY  
TELEDIAS COMMUNICATIONS, INC.  
5605 RIGGINS COURT, SUITE 265  
RENO, NV 89502

Qualification documents for TELEDIAS COMMUNICATIONS, INC. were filed on June 3, 2002 and assigned document number F02000002871. Please refer to this number whenever corresponding with this office.

Your corporation is now qualified and authorized to transact business in Florida as of the file date.

A corporation annual report/uniform business report will be due this office between January 1 and May 1 of the year following the calendar year of the file date. A Federal Employer Identification (FEI) number will be required before this report can be filed. If you do not already have an FEI number, please apply NOW with the Internal Revenue by calling 1-800-829-3676 and requesting form SS-4.

Please be aware if the corporate address changes, it is the responsibility of the corporation to notify this office.

Should you have any questions regarding this matter, please telephone (850) 245-6051, the Foreign Qualification/Tax Lien Section.

Michelle Hodges  
Document Specialist  
Division of Corporations

Letter Number: 702A00037772

**ATTACHMENT 5**

TELEDIAS Communications, Inc.

**FLORIDA TARIFF**

**TITLE SHEET**

**FLORIDA TELECOMMUNICATIONS TARIFF**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by TELEDIAS Communications, Inc., with principal offices at 5605 Riggins Court, Suite 265, Reno, NV 89502. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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ISSUED: September 6, 2002

EFFECTIVE: \_\_\_\_\_

By:

Carmen Asorey, Vice President  
5605 Riggins Court, Suite 265  
Reno, NV 89502

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**CHECK SHEET**

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date at the bottom of this page.

<b><u>SHEET</u></b>	<b><u>REVISION</u></b>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original

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5605 Riggins Court, Suite 265  
Reno, NV 89502

**TABLE OF CONTENTS**

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Symbols Sheet ..... 4  
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Section 2 – Rules and Regulations ..... 7  
Section 3 – Description of Service ..... 13  
Section 4 – Rates ..... 17

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**SYMBOLS SHEET**

- D** - Delete Or Discontinue
- I** - Change Resulting In An Increase to A Customer's Bill
- M** - Moved From Another Tariff Location
- N** - New
- R** - Change Resulting In A Reduction To A Customer's Bill
- T** - Change in Text Or Regulation But No Change In Rate Or Charge

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ISSUED: September 6, 2002

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**TARIFF FORMAT SHEETS**

- A. Sheet Numbering** – Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers** – Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4<sup>th</sup> revised Sheet 14 cancels the 3<sup>rd</sup> revised Sheet 14. Because of various suspension periods, deferrals, etc., the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** – There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** – When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** – An arrangement which connects the customer’s location to the Company’s network switching center.

**Authorization Code** – A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

**Company or Carrier** – TELEDIAS Communications, Inc.

**Customer** – The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company’s tariff regulations.

**Peak** – From 7:00 AM up to but not including 7:01 PM local time Sunday through Saturday.

**Off-Peak** – From 7:01 PM up to but not including 7:00 AM local time Sunday through Saturday.

**Holidays** – The Company’s recognized holidays are New Year’s Day, July 4<sup>th</sup>, Thanksgiving Day, Christmas Day

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By: Carmen Asorey, Vice President  
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**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of the Company**

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this tariff.

The Company connects and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

**2.2 Limitations**

2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff.

2.2.2 The Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control: or when the customer is using service in violation of the law or the provisions of this tariff.

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**SECTION 2 - RULES AND REGULATIONS continued**

**2.2 Limitations (Cont.)**

- 2.2.3 All facilities provided under this tariff are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity as an interexchange carrier from the Florida Public Service Commission.

**2.3 Liabilities of the Company**

- 2.3.1 The Company's liability, arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the gross negligence or willful misconduct of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur, unless ordered by the Commission.

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By:

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5605 Riggins Court, Suite 265  
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**SECTION 2 - RULES AND REGULATIONS continued**

**2.3 Liabilities of the Company (Cont.)**

2.3.2 The Company shall be indemnified and held harmless by the customer against:

- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
- (B) Claims for patent infringement arising from a customer's use of its equipment, facilities or systems with the Company's services; and
- (C) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

**2.4 Interruption of Service**

2.4.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence or the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or equipment, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.

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ISSUED: September 6, 2002

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5605 Riggins Court, Suite 265  
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**SECTION 2 – RULES AND REGULATIONS continued**

- 2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.
- 2.4.3 No credit shall be allowed in the event service must be interrupted in order to provide routine service quality or related investigations.
- 2.4.4 No credit shall be allowed:
- a. For failure of facilities of customer; or
  - b. For failure of services or equipment caused by negligence or willful acts of customer.
- 2.4.5 Credit for an interruption shall commence after customer notifies Company of the interruption or when Company becomes aware thereof, and ceases when service has been restored.
- 2.4.6 The customer shall be credited for an interruption of more than twenty-four hours as follows:
- Credit Formula:
- $$\text{Credit} = A/720 \times C$$
- “A” - outage time in hours  
“B” - each month is considered to have 720 hours  
“C” - total monthly charge for affected facility

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ISSUED: September 6, 2002

EFFECTIVE: \_\_\_\_\_

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**SECTION 2 – RULES AND REGULATIONS continued**

**2.5 Disconnection of Service by Carrier**

The Company (carrier), upon 5 working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.5.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2.5.2 A violation of any regulation governing the service under this tariff.
- 2.5.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
- 2.5.4 The Company has given the customer notice and has allowed a reasonable time to comply with any rule, or remedy, and deficiency as stated in Rule 25-4.133, F.A.C., Refusal or Discontinuance of Service by Company.
- 2.5.5 Service may be disconnected without notice for tampering with Company equipment, or for interfering with service to other customers, or for fraud.

**2.6 Deposits**

The Company does not require a deposit from the customer.

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EFFECTIVE: \_\_\_\_\_

By: Carmen Asorey, Vice President  
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**SECTION 2 - RULES AND REGULATIONS, continued**

**2.7 Advance Payments**

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and, if necessary, a new advance payment will be collected for the next month.

**2.8 Taxes**

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

**2.9 Billing of Calls**

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

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**SECTION 3 - DESCRIPTION OF SERVICE**

3.1 **Timing of Calls**

3.1.1 **When Billing Charges Begin and End For Phone Calls**

The customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver (i.e., when 2-way communication, often referred to as "conversation time" is possible). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software answer supervision utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

3.1.2 **Billing Increments**

The minimum call duration for billing purposes is 1 minutes for a connected call and calls beyond 1 minute are billed in 1 minute increments.

3.1.3 **Per Call Billing Charges**

Billing will be rounded up to the higher increment for each call.

3.1.4 **Uncompleted Calls**

There shall be no charges for uncompleted calls.

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**SECTION 3 - DESCRIPTION OF SERVICE continued****3.2 Calculation of Distance**

Company's current services are not distance sensitive. Charges for all mileage sensitive products will be based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

**FORMULA:**

The square  
Root of: 
$$\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}$$

**3.3 Minimum Call Completion Rate**

A customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 95% during peak use periods for all Feature Group D services ("1+" dialing).

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**SECTION 3 - DESCRIPTION OF SERVICE continued**

**3.4 Service Offerings**

**3.4.1 TELEDIAS 1+ Long Distance Service**

TELEDIAS 1+ Long Distance Service is offered to residential and business customers. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in one (1) minute increments. No minimum monthly billing requirements apply.

**3.4.2 TELEDIAS 800/888 (Inbound) Long Distance Service**

TELEDIAS' 800/888 (Inbound) Long Distance Service is offered to residential and business customers. The service permits inbound 800/888 calling at a single per-minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in one (1) minute increments, with a six second minimum call duration.

**3.4.3 TELEDIAS Calling Card Service**

TELEDIAS' Calling Card Service is a calling card service offered to residential and business customers who subscribe to the TELEDIAS Long Distance Service calling plan. Customers using the Carrier's calling card service access the service by dialing a 1-800 number followed by an account identification number and the number being called. This service permits subscribers utilizing the Carrier's calling card to make calls at a single per minute rate. Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute. There are no nonrecurring or monthly recurring charges. No calling card surcharge applies.

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**SECTION 3 - DESCRIPTION OF SERVICE continued**

**3.4.4 Directory Assistance**

The Company provides standard directory assistance. The Company provides one phone number per call.

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**SECTION 4 - RATES**

**4.1 TELEDIAS Intrastate Long Distance Service**

Rate per minute - \$0.16

Monthly fee - \$5.95

Plan is billed full minute increments. Calls are rounded up to the nearest penny.

**4.2 TELEDIAS Personal 800/888 (Inbound) Long Distance Service**

Rate per 6-second increment - \$0.20

Monthly fee - \$2.99. Calls are rounded up to the nearest penny.

**4.3 TELEDIAS Calling Card Service**

Rate per minute - \$0.24

Plan is billed in full minute increments.

**4.4 Other Outbound Rates**

4.4.1 **Directory Assistance** - \$0.85 per call

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**SECTION 4 - RATES, continued**

**4.5 Payment of Calls**

**4.5.1 Late Payment Charges**

A late payment charge of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

**4.5.2 Return Check Charges**

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds if the face value does not exceed \$50.00, \$30.00 if the face value does exceed \$50.00 but does not exceed \$300.00, \$40.00 if the face value exceeds \$300.00 or 5% of the value of the check, whichever is greater.

**4.6 Restoration of Service**

A reconnection fee of \$25.00 per occurrence is charged when service is re-established for customers who had been disconnected for non-payment.

**4.7 Special Promotions**

The Company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be approved by the FPSC with specific starting and ending dates, and be made part of this tariff.

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**SECTION 4 - RATES continued**

**4.8 Special Rates For The Handicapped**

**4.8.1 Directory Assistance**

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 within a billing cycle.

**4.8.2 Hearing and Speech Impaired Persons**

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

**4.8.3 Telecommunications Relay Service**

For intrastate toll calls received from the relay service, the Company will, when billing relay calls, discount relay service calls by 50 percent off the otherwise applicable rate for a voice non-relay call; except where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off the otherwise applicable rate for a voice non-relay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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