COMMISSIONERS:
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RUDOLPH "RUDY" BRADLEY



OFFICE OF THE GENERAL COUNSEL HAROLD A. MCLEAN GENERAL COUNSEL (850) 413-6199

## Hublic Service Commission

September 12, 2002

Occupant 26650 Robin Way Bonita Springs, FL 34135

RE: Docket No. 020640-SU - Application for certificate to provide wastewater service in Lee County by Gistro, Inc.

## Dear Occupant:

Pursuant to Section 120.573, Florida Statutes, state agencies have been charged with the responsibility of promoting mediation of administrative disputes consistent with the provisions contained therein. Mediation is an informal dispute resolution process in which a neutral third party, the mediator, helps the disputing parties reach an agreement upon the disputed matter. The mediator has no power to impose a decision on the parties. Mediation is a desirable alternative to an administrative hearing in that it can be less expensive, less time-consuming, and allows the parties themselves to negotiate settlement of disputed issues.

We will soon contact you to discuss whether this case can be handled through mediation. We encourage you to raise any questions or concerns you may have concerning mediation at that time.

If the affected persons agree to proceed to mediation, Commission staff will draft and submit for your approval an agreement to mediate. For your information, a sample Agreement to Engage in Mediation is enclosed with this letter. The agreement will include provisions for mediator selection, the allocation of any costs and fees associated with the mediation, and the mediating parties' understanding regarding the confidentiality of discussions and documents introduced during mediation, as well as the participation by Commission staff in the mediation process. Pursuant to Section 120.573, Florida Statutes, the mediation will conclude within 60 days of the agreement unless otherwise agreed upon by the parties.

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COM	In order for the mediation to be successful, all parties must be committed to engaging in good	
CTR	faith negotiations in order to reach a binding agreement on how to resolve this matter. Therefore	$\widetilde{\alpha}$
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GCL	<u>it</u> is important for all parties to be present at the mediation who are able to agree to a binding	_
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Occupant Page 2 September 12, 2002

If you have any questions, please feel free to contact me at (850) 413-6224. Thank you for your attention to this matter.

Sincerely,

Rosanne Gervasi Senior Attorney

Enclosure rg/dm

cc: Division of the Commission Clerk and Administrative Services

Division of Economic Regulation (Brady, Daniel)

Office of the General Counsel (Helton)

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## Sample REQUEST FOR MEDIATION

Florida Public Service Commission

	1
NAME OF PARTY	PARTY'S REPRESENTATIVE (IF ANY
ADDRESS	ADDRESS
TELEPHONE NUMBER (VOICE)	TELEPHONE NUMBER (VOICE)
TELEPHONE NUMBER (FAX)	TELEPHONE NUMBER (FAX)
Statement of preliminary agency action in Docket No	
Using the space below or additional pages if necessary, will be affected by the Florida Public Service Commiss specifically state the relief sought.	