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ORIGINAL

SANLANDO UTILITIES CORP.

an Affiliate of Utilities, Inc.
144 Ledbury Drive
Longwood, FL 32779

Corporate Offices:
2335 Sanders Road
Northbrook, IL 60062
(847) 498-6440

September 13, 2002

Ms. Blanca Bayo
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32999-0850

RE: 2002 Price Index for Sanlando Utilities Corp.

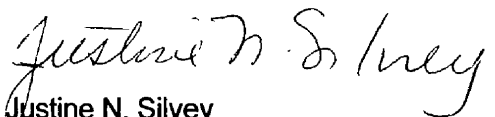
Dear Ms. Bayo:

I am writing today to inform you that Sanlando Utilities Corp. is withdrawing its 2002 price index application for water increase. The company is doing this to remain in compliance with Order No. PSC-02-2174-FOF-WS dated November 5, 2001 that Mr. Sargent, Florida Public Service Commission staff, recently brought to my attention in a recent letter.

I have enclosed a new customer notice excluding the requested water rates. Please note Sanlando Utilities Corp. is still seeking a 2002 wastewater price index increase.

If you have questions or concerns regarding this filing, please advise.

Sincerely,



Justine N. Silvey
Assistant Regulatory Analyst

cc: Mr. Tony Sargent

enclosure

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DISTRIBUTION CENTER
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DOCUMENT NUMBER-DATE

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FPSC-COMMISSION CLERK

ORDER NO. PSC-02-0129-FOF-WS

DOCKET NO. 020005-W/S

NOTICE TO CUSTOMERS

Pursuant to Section 367.081 (4) (a), Florida Statutes, water and sewer utilities are permitted to adjust the rates it charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in noncontrollable expenses subject to inflationary pressures such as chemicals, and other general operation and maintenance costs.

On August 29, 2002 Sanlando Utilities Corporation filed its notice of intention with the Florida Public Service Commission to increase water and sewer rates in Seminole County pursuant to this Statute. The filing is subject to review by the Commission Staff for accuracy and completeness. If approved by the Commission, sewer rates will increase by approximately 1.15%. These rates should be reflected on your bills for service rendered on or after October 29, 2002.

If you have any questions, please contact your local utility office. Be sure to have your account number handy for quick reference.