

BellSouth Telecommunications, Inc.

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Marshall M. Criser III

Vice President
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September 26, 2002

Mrs. Blanca S. Bayo
 Director, Division of the Commission Clerk
 And Administrative Services
 Florida Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399

Re: Tropical Storm Isidore

000121A-TP

Dear Ms. Bayo:

Pursuant to Section 4.5.4 of BellSouth's Self Effectuating Enforcement Mechanism Administration Plan. ("Plan"), approved by the Florida Public Service Commission on February 12, 2002, by Order No. PSC-02-0187-FOF-TP, BellSouth is not obligated for penalties under Tier 1 or Tier 2 Enforcement Mechanism for noncompliance with a performance measure if such non-compliance is the result of a force majeure event.

As of September 25, 2002, the following wire centers were under a tropical storm warning issued by the National Weather Service regarding Tropical Storm Isidore. The following wire centers and associated NPANXXs are defined as the service emergency geographic area:

Bellmont	Ferry Pass
Pine Forrest	Hillcrest
Gulf Breeze	Munson
Pace	Perdido Bay
Milton	Holly Navarre
Warrington	Jay
Cantonment	Century

NPA 850
 NNX 474 475 476 477 478 479 484 492 494 497 505 595
 623 626 675 857 912 916 932 934 936 937 939 941 944
 957 968 416 429 430 432 433 434 435 436 437 438 439
 444 452 453 454 455 456 457 458 469 470 471 473 969
 981 983 994 995

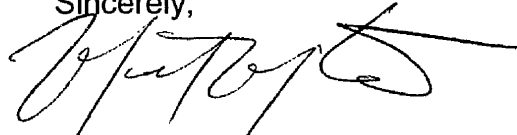
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FPSC-COMMISSION CLERK

BellSouth views Tropical Storm Isidore as a force majeure event relieving BellSouth of penalty obligations under the plan.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Criser III", written in a cursive style.

Marshall M. Criser III

cc: Lila A. Jaber, Chairman
J. Terry Deason
Braulio L. Baez
Michael A. Palecki
Rudolph Bradley
Walter D'Haeseleer
Harold McLean
Beverlee DeMello
Lisa Harvey
Jack Shreve
Charles Beck
Scott Mulcahy