FLORIDA PUBLIC SERVICE COMMISSION

VOTE SHEET

OCTOBER 1, 2002

RE: Docket No. 010774-TP - Petition of The Citizens of the State of Florida to initiate rulemaking which will require telephone companies to give customers reasonable notice before customers incur higher charges or change in services, and allow them to evaluate offers for service from competing alternative providers.

ISSUE 1: Should the Commission propose the adoption of Rule 25-4.1105, Florida Administrative Code, entitled Notice to Customers Prior to Increase in Rates or Charges, and the amendment of Rules 25-24.490 and 25-24.845, Florida Administrative Code, both entitled Customer Relations; Rules Incorporated?

RECOMMENDATION: Yes. The Commission should propose the adoption of staff's version of Rule 25-4.1105, Florida Administrative Code, and propose the amendment of Rules 25-24.490 and 25-24.845, Florida Administrative Code, as set forth in Attachment A of staff's September 19, 2002 memorandum.

MODIFIED *Approved with modifications to proposed rule, att. A*
- *Page 19, line 6, change "telecommunications" to "IXCs."*
- *Page 19, line 10, after the word affected, insert "residential and single-line business".*
- *Page 20, line 6, delete "signed by the subscriber" and insert on line 7 behind specifically "and conspicuously".*

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES

MAJORITY   DISSENTING

REMARKS/DISSENTING COMMENTS:

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alternative providers.

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ISSUE 2: If no request for hearing or comments are filed, should the
proposed rules be filed for adoption with the Secretary of State and the
docket closed?
RECOMMENDATION: Yes. The docket should be closed if no requests for
hearing or comments are filed.

APPROVED