

James Meza III
Attorney

BellSouth Telecommunications, Inc.
150 South Monroe Street
Room 400
Tallahassee, Florida 32301
(305) 347-5561

October 1, 2002

Mrs. Blanca S. Bayó
Director, Division of the Commission Clerk
And Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399


**RE: Docket No. 020611-TP -Complaint of BellSouth
Telecommunications, Inc., regarding Supra
Telecommunications and Information
Systems, Inc.'s Inappropriate Use of Lens**

Dear Ms. Bayó:

Enclosed is an original and fifteen copies of BellSouth
Telecommunications, Inc.'s Proposed Issues List, which we ask that you file in
the captioned docket.

A copy of this letter is enclosed. Please mark it to indicate that the original
was filed and return the copy to me. Copies have been served on the parties
shown on the attached Certificate of Service.

Sincerely,


James Meza III (KA)

Enclosures

cc: All Parties of Record
Marshall M. Criser III
R. Douglas Lackey
Nancy B. White

DOCUMENT NUMBER 020611-TP

10591 OCT-18

FPSC-COMMISSION CLERK

CERTIFICATE OF SERVICE
Docket No. 020611-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

Electronic Mail and First Class U.S. Mail this 1st day of October, 2002 to the following:

Beth Keating
General Counsel
Division of Legal Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
bkeating@psc.state.fl.us

Ann Shelfer, Esq.
Supra Telecommunications and
Information Systems, Inc.
1311 Executive Center Drive
Koger Center - Ellis Building
Suite 200
Tallahassee, FL 32301-5027
Tel. No. (850) 402-0510
Fax. No. (850) 402-0522
ashelfer@stis.com

Brian Chaiken
Supra Telecommunications and
Information Systems, Inc.
2620 S. W. 27th Avenue
Miami, FL 33133
Tel. No. (305) 476-4248
Fax. No. (305) 443-1078
bchaiken@stis.com


James Meza III (KA)

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Complaint of BellSouth)
Telecommunications, Inc., regarding) Docket No. 020611-TP
Supra Telecommunications and)
Information Systems, Inc.'s,)
Inappropriate Use of LENS)
_____) Filed: October 1, 2002

BELLSOUTH TELECOMMUNICATIONS, INC.'s PROPOSED ISSUES LIST

1. Has Supra used a mechanized log-in process to run LENS queries or to otherwise review customer records? If so, is this practice proper, necessary for Supra to transact business, and/or an abuse of LENS or of BellSouth's systems?
2. Does Supra's practice (1) degrade the reliability of LENS for all ALECs by among other things slowing down LENS, preventing ALECs from accessing LENS, causing LENS to lock up, and causing the loss of ALEC user session data; and/or (2) impose additional work and costs on BellSouth.
3. Is Supra's practice in violation of Chapter 364, Florida Statutes?
4. If so, what penalties, remedial action, and/or prospective action should the Commission impose against Supra for this violation.

Respectfully submitted this 1st day of October, 2002.

BELLSOUTH TELECOMMUNICATIONS, INC.

Nancy B. White

NANCY B. WHITE (KA)
JAMES MEZA III
150 South Monroe Street, Suite 400
Tallahassee, FL 32301
(305) 347-5558

R. Douglas Lackey

R. DOUGLAS LACKEY (KA)
Suite 4300
675 W. Peachtree St., NE
Atlanta, GA 30375
(404) 335-0747