

ORIGINAL



Sandra A. Khazraee
Manager
Florida

Regulatory Affairs
Box 2214
Tallahassee, FL 32316
Mailstop FTLH00107
Voice 850 847 0173
Fax 850 878 0777

Via Hand Delivery

October 7, 2002

Ms. Blanco S. Bayó, Director
Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RECEIVED
OCT 7 2002
COMMISSION
CLERK

RE: Docket 000121B - Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (SPRINT-FLORIDA TRACK)

Dear Ms. Bayó:

Enclosed please find Sprint's monthly service quality measurement results for January through August of 2002, as requested in the Staff's data request of April 12, 2002 in the above captioned docket. Subsequent monthly reports will be provided by the 30th of each month.

Please acknowledge receipt and filing of the above by stamping the duplicate copy of this letter and returning the same to this writer.

- AUS _____
- CAF _____
- CMP _____
- COM _____
- CTR _____
- ECR _____
- GCL _____
- OPC _____
- MMS _____
- SEC _____
- OTH _____

Should you have any questions, please call me at (850) 847-0173.

Sincerely,

Responses forwarded to GCL/ Banks.

Sandy Khazraee

Sandy Khazraee
Regulatory Manager

cc: Lisa Harvey

Enclosure

RECEIVED & FILED

R. V. N.

FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER DATE

10821 OCT-7 02

FPSC-00 COMMISSION CLERK