



Public Service Commission
-M-E-M-O-R-A-N-D-U-M-

DATE: October 7, 2002
TO: Blanca Bayo, Director, Division of Commission Clerk and Administrative Services
FROM: Angela Fondo, Division of Competitive Markets and Enforcement
RE: Add to Docket 020724-TI

Please add this letter to Docket File for 020724-TI.

cc: Wayne Knight, Office of the General Counsel
Linda Dodson, Office of the General Counsel

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October 4, 2002

BY FACSIMILE AND U.S. MAIL (850-413-6547)

Angela Fondo
Regulatory Analyst
Florida Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Optical Telephone Corporation; Docket No. 020724

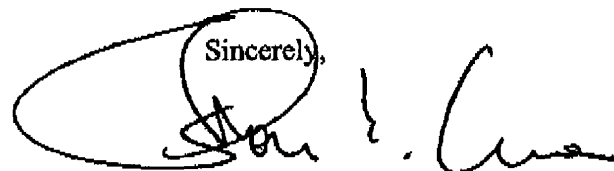
Dear Ms. Fondo:

The following responds to your e-mail dated August 1, 2002, which requests the following information:

- Total number of customers overcharged: 13,357
- Time period of overcharge: 8/31/01 – 6/3/02
- Total minutes overcharged: 2,488,170
- Total amount of overcharge: \$132,227.06

Please note that the above represents the raw, pre-credit data associated with the overcharges. As time passes, and as customers bring the matter to Optical's attention, credits are issued to customers, which affects the above totals on a daily, ongoing basis.

If you have any questions regarding the foregoing information, please do not hesitate to contact me.

Sincerely,


Thomas K. Crowe,
Counsel for Optical Telephone Corp.

cc: Mark Frost