

REQUEST FOR CHANGE TO AGENDA CONFERENCE  
HAND DELIVER

Date of Request: 10/08/2002 Date of Agenda Conference: 10/15/2002 Item No. 8

Docket No.: 020724-T1 Brief Title: Investigation and Determination of Optical Telephone Corporation of apparent overcharges

Requested by:  Staff  Other \_\_\_\_\_

Please attach a copy of the written documentation filed (if other) \_\_\_\_\_ (Name)

STAFF's Recommendation to Executive Suite (IF OTHER)  Approve Request  Deny Request

**ACTION REQUESTED [see APM 2.11]**

Defer Item to Agenda Scheduled Date: 11/05/2002

Change Order of Item or Take Up at Time Certain

Withdraw Item

Late Filed Recommendation (must be filed no later than 3:00 p.m. on the date approved for late filing) **A copy of the front page of the recommendation must be provided to CCA by 12 noon on the regular filing date for use as a place-holder during agenda preparation.**

Add Item to Published Agenda [ see Section 120.525(2), F.S.] - Issue an ADDENDUM and give Legal NOTICE

Add Emergency Item to Published Agenda [see Section 120.525 (3), F.S.] - Issue an ADDENDUM and Give Fair NOTICE

Concise explanation, justification or comments (attach additional sheet if necessary):

The company notified staff, after the recommendation had been filed, that the amount originally reported for refund was wrong. Thus, staff needs time to modify the recommendation to include the correct refund amount, plus revise the interest calculation. Staff will submit a revised recommendation on October 24, 2002.

Signature (OPR Staff): WF

Initials (OPR Division Director or Designee): WFO

Signature (Legal Staff): WOK

Initials (Legal Division Director or Designee): WOK

**EXECUTIVE DIRECTOR:**

Recommendation to the Chairman's Office

Approve Request  Deny Request

Initials: MMB

Date: 10/9/02

Comments:

**CHAIRMAN'S OFFICE:**

Approve Request  Deny Request

Initials: QC

Date: 10/9/02

Executive Suite will send the original to the Division of Commission Clerk and Administrative Services and return a copy to the requesting staff after the Chairman's Office takes action on this request. Requesting staff should distribute copies to the Division Directors (OPR & OCR) and Attorney assigned to the docket

- AUS \_\_\_\_\_
- CAF \_\_\_\_\_
- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR \_\_\_\_\_
- GCL \_\_\_\_\_
- OPC \_\_\_\_\_
- MMS \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

Blanca Sanchez  
RDEP  
PSC/EXD-1 (10/02)

DOCUMENT FILED DATE

10922 OCT-9 02

FPSC-OCCLERK: EN CLERK

**LAW OFFICES OF THOMAS K. CROWE, P.C.**

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WASHINGTON, D.C. 20037

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October 4, 2002

**BY FACSIMILE AND U.S. MAIL (850-413-6547)**

Angela Fondo  
Regulatory Analyst  
Florida Public Service Commission  
Capital Circle Office Center  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Re: Optical Telephone Corporation; Docket No. 020724

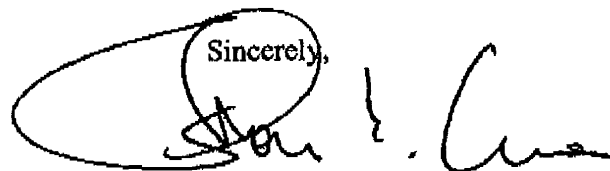
Dear Ms. Fondo:

The following responds to your e-mail dated August 1, 2002, which requests the following information:

- Total number of customers overcharged: 13,357
- Time period of overcharge: 8/31/01 – 6/3/02
- Total minutes overcharged: 2,488,170
- Total amount of overcharge: \$132,227.06

Please note that the above represents the raw, pre-credit data associated with the overcharges. As time passes, and as customers bring the matter to Optical's attention, credits are issued to customers, which affects the above totals on a daily, ongoing basis.

If you have any questions regarding the foregoing information, please do not hesitate to contact me.

Sincerely,  


Thomas K. Crowe,  
Counsel for Optical Telephone Corp.

cc: Mark Frost