### STATE OF FLORIDA

COMMISSIONERS: LILA A. JABER, CHAIRMAN J. TERRY DEASON BRAULIO L. BAEZ MICHAEL A. PALECKI RUDOLPH "RUDY" BRADLEY



OFFICE OF THE GENERAL COUNSEL HAROLD A. MCLEAN GENERAL COUNSEL (850) 413-6199

# Aublic Service Commission

October 14, 2002

Joint Administrative Procedures Committee Room 120 Holland Building Tallahassee, FL 32399-1300

> Docket No. 020644-TP - Rules 25-4.036, 25-24.515, and 25-24.585 RE:

Dear Mr. Webb:

Enclosed is an original copy of the following materials concerning the above referenced proposed rules:

- A copy of the rules and the materials incorporated by reference into the rules. 1.
- A copy of the F.A.W. notice. 2.
- 3. A statement of facts and circumstances justifying the proposed rules.
- 4. A federal standards statement.
- No statement of estimated regulatory costs was prepared. 5.

The Commission would greatly appreciate it if your office would return the manuals referenced in the rules, which have been included with this letter, once you have reviewed them. If there are any questions with respect to these rules, please do not hesitate to call me.

Sincerely,

Samantha M. Cibula Senior Attorney

020644ADM.SMC

Enclosures

cc:

Division of the Commission Clerk and Administrative Services

25-4.036 Design and Construction of Plant.

(1) The plant and facilities of the utility shall be designed, constructed, installed, maintained and operated in accordance with provisions of the 2002 1993 Edition of the National Electrical Safety Code (IEEE C2-2002 1993), except that Rule 350G of the safety code shall be effective for cable installed on or after January 1, 1996, and the National Electrical Code (NFPA 70-2002 1993), pertaining to the construction of telecommunications facilities.

(2) Compliance with these codes and accepted good practice is necessary to insure as far as reasonably possible continuity of service, uniformity in the quality of service furnished and the safety of persons and property.

Specific Authority: 350.127(2), F.S.

Law Implemented: 364.01(4), 364.03, F.S.

History: Revised 12/1/68, Amended 4/19/77, Amended 2/5/86, Formerly 25-4.36, F.S., Amended 3/26/91, 5/3/94, xx/xx/xx.

25-24.515 Pay Telephone Service.

(1) For the purposes of this section, the term "direct free" shall mean without requiring the use of a coin, paper money, credit card, or any other form of payment, even if the payment will be returned.

- (2) Pay telephone stations shall be lighted during the hours of darkness when light from other sources is not adequate to read instructions and use the instrument.
- (3) Each pay telephone station shall return any deposited amount if the call is not completed, except messages to a Feature Group A access number.
- (4) Each pay telephone station shall permit direct free access to the universal telephone number "911", where operable.
- (5) Each pay telephone station shall permit direct free access to dialtone.
- (6) Each Pay telephone station shall permit direct free access to toll free numbers (e.g., 800, 877, and 888).
- (7) Each pay telephone station shall complete calls to local and long distance directory assistance.
- (8) Each pay telephone station shall complete calls to the responsible party for repairs or refunds by direct free access.
- (9) <u>Each</u> Except as provided in paragraph 9(c), each pay telephone station shall be equipped with a legible sign, card, or plate of reasonable permanence which shall identify the following:
  - (a) The telephone number and location address of the pay CODING: Words <u>underlined</u> are additions; words in <del>struck</del> through type are deletions from existing law.

telephone station, name and certificate number of the certificate holder, the party responsible for repairs and refunds, address of responsible party, free phone number of responsible party, clear dialing instructions (including notice of the lack of availability of local or toll services), and the local coin rate.

- (b) For those pay telephone stations that will terminate conversation after a minimum elapsed time, notice shall be included on the sign card as well as an audible announcement 30 seconds prior to termination of the phone call.
- (c) Pay telephone providers have until June 30, 1999, or six months after the effective date of this rule, which ever is later, to comply with the requirements of placing the certificate number on the pay telephone station sign, card, or plate.
- (10) Each pay telephone station which provides access to any interexchange company shall provide coin free access, except for Feature Group A access, to all locally available interexchange companies. The pay telephone station shall provide such access through the forms of access purchased by locally available long distance carriers such as 10XXXX+0, 10XXXXX+0, 101XXXXX+0, 950, toll free (e.g., 800, 877, and 888) access.
- (11) No sales solicitation shall be allowed during the interval between the last digit dialed by the end user and connection with the interexchange carrier.
- (12) All 0- calls shall be routed to a telecommunications company that is authorized by the Commission to handle 0- calls.

All other calls, including operator service calls, may be routed to the pay telephone provider's carrier of choice, unless the end user dials the appropriate access code for their carrier of choice, i.e., 950, 10XXX, 10XXXX, 101XXXX, and toll free access (e.g., 800, 877, and 888).

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- (13)(a) Each pay telephone station shall allow incoming calls to be received at all times, with the exception of those located at hospitals, schools, and locations specifically exempted by the Commission. There shall be no charge for receiving incoming calls.
- A pay telephone provider may petition the Commission for an exemption from the incoming call requirement for a period that shall not exceed two years from the effective date of the Order granting the exemption. Requests for exemption from the requirement that each pay telephone station allow incoming calls shall be accompanied by a completed Form PSC/CMP-2 (02/99), entitled "Request to Block Incoming Calls," which is incorporated into this rule by reference and may be obtained from the Commission's Division of Competitive Markets and Enforcement. The form requires an attestation from the owner of the pay telephone, the owner of the pay telephone location, and the chief of the responsible law enforcement agency that the request is sought in order to deter criminal activity facilitated by incoming calls being received at the specified pay telephone. A separate form shall be filed for each telephone number for which an exemption is

sought. Exemptions which were granted prior to the two-year limitation will expire two years from the effective date of the amendment establishing the two-year limitation. The provider of the pay telephone may request subsequent two-year exemptions by filing another Form PSC/CMP-2 (02/99). Where incoming calls are not received, central-office based intercept shall be provided at no charge to the end user and a written notice shall be prominently displayed on the instrument directly above or below the telephone number which states: "Incoming calls blocked at request of law enforcement."

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- (14) Each pay telephone station must be connected to an individual access line.
- (15)(a) Each pay telephone service company shall permit outgoing calls to be placed from its pay telephone stations at all times.
- (b) Each pay telephone service company shall make all reasonable efforts to minimize the extent and duration of interruptions of service. Service repair programs should have as their objective the restoration of service on the same day that the interruption is reported to the company. (Sundays and holidays excepted.)
- (16)(a) Where there is a single pay telephone station, a directory shall be maintained at each station. Where there are two or more pay telephone stations located in a group, a directory for the entire local calling area shall be maintained at every other

station. However, where telephone pay stations are fully enclosed, a directory shall be maintained at each pay telephone station. For purposes of this rule, the term "directory" shall mean both a current white page directory for the local calling area and a reasonably current yellow page directory that is appropriate for the calling area of the pay telephone station. Companies must comply with this subsection by June 30, 1999, or six months after the effective date of this rule, which ever is longer.

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- Pay telephone stations that provide local directory assistance at no charge are exempt from the provisions in (16)(a). A notice must appear on the placard if local directory assistance at no charge is being provided.
- (17) Normal maintenance and coin collection activity shall include a review of the cleanliness of each pay telephone station.
- Except as provided in paragraphs (18) (b) -(d) (a) -(c) and (e) below, each pay telephone station shall conform to sections 703.7.2.3 and 704 4.28.8.4 and 4.29 of the American National Standards Accessible and Usable Buildings and Facilities, approved December 15, 1992, by the American National Standards Institute, Inc. (ANSI A117.1-1998 1992), which is incorporated by reference into this rule.
- Where there are two or more pay telephone stations located in a group, there shall be a minimum of one telephone per group of ten which conforms to the ANSI standards listed in 25 | subsection (18)(a). The conforming station must be physically

located in the group of pay telephone stations or must be installed within a clear line of sight within 15 feet of the group and the route to the conforming station must be free from wheelchair barriers.

- (c) Except for locations on floors above or below entry level in buildings not serviced by a ramp or elevator, pay telephone stations shall be placed in areas accessible to the physically handicapped.
- (d) Pay telephone stations located in buildings which are not wheelchair accessible must comply with all ANSI provisions cited in this subsection except that these stations are exempt from complying with ANSI sections 4.29.2 through 4.29.4, 4.29.7, and 4.29.8 until the building is modified to make it wheelchair accessible.
- (d) (e) Pay telephones shall not be installed where the required "clear floor or ground space" provided for in ANSI section 704.2.1 would be 4.29.2 is reduced by a vehicle parked in a designated parking space.
- (f) Each pay telephone provider shall modify its pay telephone station to comply with ANSI section 4.29.5 within six months from the effective date of these rules.
- (19) Each pay telephone station shall permit end users to input unlimited digits for the duration of the call.
  - (20) Toll Fraud Liability.
  - (a) A company providing interexchange telecommunications CODING: Words <u>underlined</u> are additions; words in <del>struck</del> through type are deletions from existing law.

services or local exchange telecommunications services shall not collect from a pay telephone provider for charges billed to a line for calls which originated from that line through the use of access codes such as 10XXX, 10XXXX, 101XXXX, 950, and toll free (e.g., 800, 877, 888) access codes, or when the call originating from that line otherwise reached an operator position, if the originating line is subscribed to outgoing call screening and the call was placed after the effective date of the outgoing call screening order.

- (b) A company providing interexchange telecommunications services or local exchange telecommunications services shall not collect from a pay telephone provider for charges for collect or third number billed calls, if the line to which the call was billed was subscribed to incoming call screening and the call was placed after the effective date of the incoming call screening order.
- (c) Any calls billed through the provider of local exchange telecommunications services or directly by an interexchange company, or through a billing agent, which have been identified as not collectible as described in paragraphs (20)(a) and (20)(b) above, must be removed from any pay telephone provider's bill after the pay telephone provider gives notice of the fraudulent charges to the billing party. Pay telephone providers shall give such notice to the provider of local exchange telecommunications services and the interexchange company in writing no later than the due date of the bill.

provider of local exchange telecommunications (d) The services is responsible for charges described in paragraph (20)(c) that are associated with the failure of the provider of local exchange telecommunications services' screening services.

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- The interexchange company is responsible for charges described in paragraph (20)(c) that are associated with the failure to properly validate calls via the appropriate provider of local exchange telecommunications services' data base.
  - Definitions: For purposes of subsection (20) the term
- "Effective Date" shall mean the date after the call 1. screening order was placed and associated charges apply.
- Any charges accrued to a line when the subscriber has (q) subscribed to the provider of local exchange telecommunications services to screen calls described in paragraphs (20)(a) and (20) (b) above shall not be the basis for discontinuance of local and intrastate service.
- (21) Providers serving confinement facilities shall provide for completion of all inmate calls allowed by the confinement facility.
- (22) Pay telephone stations located in confinement facilities shall be exempt from the requirements of subsections (2), (4), (6), (7), (8), (10), (12), (13), (15), (16), and (19) of this rule. Such pay telephone stations shall also be exempt from the requirements of subsection (9), except that outgoing local and long 25 | distance calls may not be terminated until after a minimum elapsed

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time of ten minutes. Audible and written disconnect notifications
    shall apply, and one access line shall not be connected to more
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    than three pay telephone stations.
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         (23) Pay telephone facilities shall be designed, constructed,
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    installed, maintained and operated in accordance with provisions of
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    the National Electrical Safety Code (IEEE C2-2002) and the National
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   Electrical Code (NEPA 70-2002).
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    Specific Authority: 350.127(2), F.S.
    Law Implemented: 364.03, 364.035, 364.063, 364.337, 364.3375,
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    364.345, F.S.
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   History--New 01/05/87, Amended 04/14/92, 12/21/92, 02/03/93,
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    10/10/94, 12/27/94, 09/05/95, 02/01/99, xx/xx/xx.
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25-24.585 Rules Incorporated.(1) The following rules are in

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(1) The following rules are incorporated herein by reference and apply to shared tenant service companies:

4	<u>SECTION</u>	TITLE	PORTIONS APPLICABLE
5	25-4.019	Records and Reports in General	All
6	25-4.020	Location and Preservation of	All except (1) and
7		Records	(3)
8	25-4.036	Design and Construction of	All
9		<u>Plant</u>	
10	25-4.043	Response to Commission Staff	All
11		Inquiries	
	25-4.0161	Regulatory Assessment Fees;	All
12		Telecommunication Companies	
13	25-4.160	Operation of	All
14		Telecommunications Relay	
15		Service	

- (2) Each shared tenant service company shall file with the Commission's Division of Competitive Markets and Enforcement updated information for the following items within ten days after either such change occurs.
  - (a) The mailing address of the certificate holder.
- (b) Name, title, and phone number of individual responsible for Commission contacts.

Specific Authority: 350.127(2), 427.704(8), F.S.

Law Implemented: 350.113, 364.016, 364.17, 364.18, 364.183,

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364.185, 364.339, F.S.
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   History--New 1/28/91, Amended 12/29/91, 11/13/95, 7/29/97,
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   04/08/98, xx/xx/xx.
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NOTICE OF PROPOSED RULEMAKING

FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 020644-TP

RULE TITLE:

RULE NO.:

Design and Construction of Plant

25-4.036

PURPOSE AND EFFECT: To incorporate the most recent editions of the National Electrical Safety Code and National Electrical Code. SUMMARY: The amendment updates the rule so that it incorporates the most recent editions of the National Electrical Safety Code and the National Electrical Code.

SUMMARY OF STATEMENT OF ESTIMATED REGULATORY COST: No statement of estimated regulatory costs was prepared.

Any person who wishes to provide information regarding the statement of estimated regulatory costs, or to provide a proposal for a lower cost regulatory alternative must do so in writing within 21 days of this notice.

SPECIFIC AUTHORITY: 350.127(2), F.S.

LAW IMPLEMENTED: 364.01(4), 364.03, F.S.

WRITTEN COMMENTS OR SUGGESTIONS ON THE PROPOSED RULE MAY BE SUBMITTED TO THE FPSC, DIVISION OF THE COMMISSION CLERK AND ADMINISTRATIVE SERVICES, WITHIN 21 DAYS OF THE DATE OF THIS NOTICE FOR INCLUSION IN THE RECORD OF THE PROCEEDING.

IF REQUESTED WITHIN 21 DAYS OF THE DATE OF THIS NOTICE, A HEARING WILL BE SCHEDULED AND ANNOUNCED IN THE FAW.

THE PERSON TO BE CONTACTED REGARDING THESE PROPOSED RULES IS: Ray Kennedy, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, Florida 32399-0862, (850) 413-6245.

THE FULL TEXT OF THESE PROPOSED RULES IS:

25-4.036 Design and Construction of Plant.

- (1) The plant and facilities of the utility shall be designed, constructed, installed, maintained and operated in accordance with provisions of the 2002 1993 Edition of the National Electrical Safety Code (IEEE C2-2002 1993), except that Rule 350G of the safety code shall be effective for cable installed on or after January 1, 1996, and the National Electrical Code (NFPA 70-2002 1993), pertaining to the construction of telecommunications facilities.
  - (2) No change.

NAME OF PERSON ORIGINATING PROPOSED RULES: Ray Kennedy

NAME OF SUPERVISOR OR PERSONS WHO APPROVED THE PROPOSED RULES:

Florida Public Service Commission.

DATE PROPOSED RULES APPROVED: October 1, 2002.

DATE NOTICE OF PROPOSED RULE DEVELOPMENT PUBLISHED IN FAW: Vol. 28, No. 18, May 3, 2002.

If any person decides to appeal any decision of the Commission with respect to any matter considered at the rulemaking hearing, if held, a record of the hearing is necessary. The appellant must ensure that a verbatim record, including testimony and evidence

forming the basis of the appeal is made. The Commission usually makes a verbatim record of rulemaking hearings.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at: 1-800-955-8771 (TDD).

NOTICE OF PROPOSED RULEMAKING

FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 020644-TP

RULE TITLE: RULE NO.:

Pay Telephone Service 25-24.515

Rules Incorporated 25-24.585

PURPOSE AND EFFECT: To incorporate the most recent editions of the National Electrical Safety Code, National Electrical Code, and the American National Standards Institute's Accessible and Usable Building and Facilities standards into the rules.

SUMMARY: The amendments update the rules so that they incorporate the most recent editions of the National Electrical Safety Code, the National Electrical Code and American National Standards Institute's Accessible and Usable Building and Facilities standards. The amendments also remove some compliance deadlines that are no longer relevant and incorporate the requirements of Rule 25-4.036 into Rule 25-24.585, so that the requirements apply to shared tenant service companies.

SUMMARY OF STATEMENT OF ESTIMATED REGULATORY COST: No statement of estimated regulatory costs was prepared.

Any person who wishes to provide information regarding the statement of estimated regulatory costs, or to provide a proposal for a lower cost regulatory alternative must do so in writing within 21 days of this notice.

SPECIFIC AUTHORITY: 350.127(2), 427.704(8), F.S.

LAW IMPLEMENTED: 350.113, 364.01(4), 364.03, 364.035, 364.063, 364.337, 364.3375, 364.345, 364.016, 364.17, 364.18, 364.183, 364.185, 364.339, F.S.

WRITTEN COMMENTS OR SUGGESTIONS ON THE PROPOSED RULE MAY BE SUBMITTED TO THE FPSC, DIVISION OF THE COMMISSION CLERK AND ADMINISTRATIVE SERVICES, WITHIN 21 DAYS OF THE DATE OF THIS NOTICE FOR INCLUSION IN THE RECORD OF THE PROCEEDING.

IF REQUESTED WITHIN 21 DAYS OF THE DATE OF THIS NOTICE, A HEARING WILL BE SCHEDULED AND ANNOUNCED IN THE FAW.

THE PERSON TO BE CONTACTED REGARDING THESE PROPOSED RULES IS: Ray Kennedy, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, Florida 32399-0862, (850) 413-6245.

25-24.515 Pay Telephone Service.

THE FULL TEXT OF THESE PROPOSED RULES IS:

- (1)-(8) No Change.
- (9) <u>Each</u> Except as provided in paragraph 9(c), each pay telephone station shall be equipped with a legible sign, card, or plate of reasonable permanence which shall identify the following:
  - (9)(a)-(b) No Change.
- (c) Pay telephone providers have until June 30, 1999, or six months after the effective date of this rule, which ever is later, to comply with the requirements of placing the certificate

number on the pay telephone station sign, card, or plate.

- (10)-(13)(a) No Change.
- (13) (b) A pay telephone provider may petition the Commission for an exemption from the incoming call requirement for a period that shall not exceed two years from the effective date of the Order granting the exemption. Requests for exemption from the requirement that each pay telephone station allow incoming calls shall be accompanied by a completed Form PSC/CMP-2 (02/99), entitled "Request to Block Incoming Calls," which is incorporated into this rule by reference and may be obtained from the Commission's Division of Competitive Markets and Enforcement. The form requires an attestation from the owner of the pay telephone, the owner of the pay telephone location, and the chief of the responsible law enforcement agency that the request is sought in order to deter criminal activity facilitated by incoming calls being received at the specified pay telephone. A separate form shall be filed for each telephone number for which an exemption is sought. Exemptions which were granted prior to the two-year limitation will expire two years from the effective date of the amendment establishing the two-year limitation. The provider of the pay telephone may request subsequent two-year exemptions by filing another Form PSC/CMP-2 (02/99). Where incoming calls are not received, central-office based intercept shall be provided at no charge to the end user and a written notice shall be

prominently displayed on the instrument directly above or below the telephone number which states: "Incoming calls blocked at request of law enforcement."

- (14) (15) (b) No Change.
- (16) (a) Where there is a single pay telephone station, a directory shall be maintained at each station. Where there are two or more pay telephone stations located in a group, a directory for the entire local calling area shall be maintained at every other station. However, where telephone pay stations are fully enclosed, a directory shall be maintained at each pay telephone station. For purposes of this rule, the term "directory" shall mean both a current white page directory for the local calling area and a reasonably current yellow page directory that is appropriate for the calling area of the pay telephone station. Companies must comply with this subsection by June 30, 1999, or six months after the effective date of this rule, which ever is longer.
  - (16)(b)-(17) No Change.
- (18) (a) Except as provided in paragraphs (18) (b) (d) (a) (c) and (e) below, each pay telephone station shall conform to sections 703.7.2.3 and 704 4.28.8.4 and 4.29 of the American National Standards Accessible and Usable Buildings and Facilities, approved December 15, 1992, by the American National Standards Institute, Inc. (ANSI A117.1-1998 1992), which is

incorporated by reference into this rule.

- (18)(b)-(c) No Change.
- (d) Pay telephone stations located in buildings which are not wheelchair accessible must comply with all ANSI provisions cited in this subsection except that these stations are exempt from complying with ANSI sections 4.29.2 through 4.29.4, 4.29.7, and 4.29.8 until the building is modified to make it wheelchair accessible.
- (d) (e) Pay telephones shall not be installed where the required "clear floor or ground space" provided for in ANSI section 704.2.1 would be 4.29.2 is reduced by a vehicle parked in a designated parking space.
- (f) Each pay telephone provider shall modify its pay telephone station to comply with ANSI section 4.29.5 within six months from the effective date of these rules.
  - (19)-(22) No Change.
- (23) Pay telephone facilities shall be designed,
  constructed, installed, maintained and operated in accordance
  with provisions of the National Electrical Safety Code (IEEE C22002) and the National Electrical Code (NEPA 70-2002).
  - 25-24.585 Rules Incorporated.
- (1) The following rules are incorporated herein by reference and apply to shared tenant service companies:

<u>SECTION</u>	TITLE	PORTIONS APPLICABLE
25-4.019	Records and Reports in General	All
25-4.020	Location and Preservation of	All except (1) and
	Records	(3)
25-4.036	Design and Construction of	<u>All</u>
	Plant	
25-4.043	Response to Commission Staff	All
	Inquiries	
25-4.0161	Regulatory Assessment Fees;	All
	Telecommunication Companies	
25-4.160	Operation of	All
	Telecommunications Relay	
	Service	

#### (2) No Change.

NAME OF PERSON ORIGINATING PROPOSED RULES: Ray Kennedy

NAME OF SUPERVISOR OR PERSONS WHO APPROVED THE PROPOSED RULES:

Florida Public Service Commission.

DATE PROPOSED RULES APPROVED: October 1, 2002.

DATE NOTICE OF PROPOSED RULE DEVELOPMENT PUBLISHED IN FAW: Vol. 28, No. 18, May 3, 2002.

If any person decides to appeal any decision of the Commission with respect to any matter considered at the rulemaking hearing, if held, a record of the hearing is necessary. The appellant must ensure that a verbatim record, including testimony and evidence forming the basis of the appeal is made. The Commission usually

makes a verbatim record of rulemaking hearings.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at: 1-800-955-8771 (TDD).

## STATEMENT OF FACTS AND CIRCUMSTANCES JUSTIFYING RULE

Currently, Rules 25-4.036, 25-24.515, and 25.24.585, F.A.C. refer to the 1993 editions of the National Electrical Code and the National Electrical Safety Code and the 1992 edition of the American National Standards Institute's Accessible and Usable Buildings and Facilities Standards. The rule amendment updates the rules so that they refer to the most current editions of these manuals.

The current rule also contains some compliance deadlines that have long since passed. The amended rule deletes these deadlines.

Furthermore, the requirements of Rule 25-4.036 have been incorporated into Rule 25-24.585, so that the requirements apply to shared tenant service companies. The Commission believes that shared tenant service providers are currently required to meet the requirements of the National Electrical Code and the National Electrical Safety Code as part of a permitting action or when utilizing the services of a licensed electrical contractor.

#### STATEMENT ON FEDERAL STANDARDS

The American's With Disabilities Act deals with accessibility issues for the handicapped. The amended rules incorporate the standards that were developed to meet the requirements of the Act regarding accessibility to pay telephones by handicapped persons.