

State of Florida



Public Service Commission
-M-E-M-O-R-A-N-D-U-M-

DATE: October 22, 2002
TO: All Parties of Record
FROM: Linda H. Dodson, Attorney, Office of the General Counsel *LHD*
RE: Docket No. 000121A Six Month Review of BellSouth Performance Assessment Plan

The attached list of proposed changes to the SQM plan for Docket No. 000121A has been agreed to at workshops held on September 25 and 26, 2002, and October 17 and 18, 2002. Please file comments by November 1, 2002, confirming your agreement to the issues on the list. Any issue to which you believe agreement has not been reached should be noted in your comments. Any such issues will be moved to the Disputed Issues list and all parties should comment appropriately.

If you have further questions about this memorandum or the attached list, please contact Linda H. Dodson at (850) 413-6216 or Carl Vinson at (850) 413-6812.

LHD

cc: Division of Competitive Markets and Enforcement

DOCUMENT NUMBER-DATE

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FPSC-COMMISSION CLERK

TABLE OF AGREED ISSUES

Florida BellSouth Performance Assessment Plan
Six Month Review
as of October 22, 2002

Original No.	Proposer	Reference	Metric	Proposal	Parties Agree
1	BST	Pg 3, 8/30 Filing	OSS-1	ADD: <u>Exclusion</u> - Scheduled OSS Maintenance	Yes
2	BST	Pg 3, 8/30 Filing	OSS-1	ADD: <u>Exclusion</u> - Retail Usage of LENS	Yes
4	BST	Pg 5, 8/30 Filing	OSS-2	ADD: <u>Exclusion</u> - Add language addressing trouble caused by outside BST control	Yes
5	BST	Pg 5, 8/30 Filing	OSS-2	ADD: <u>Exclusion</u> - Degraded service outage and scheduled maintenance	Yes
6	BST	Pg 5, 8/30 Filing	OSS-2	ADD: <u>Business Rule</u> - Add the words "loss of functionality" to the measure.	Yes
7	BST	Pg 5, 8/30 Filing	OSS-2	ADD: <u>Disaggregation</u> - Add "per OSS interface" to the Regional level of Disaggregation.	Yes
8	BST	Pg 5, 8/30 Filing	O-1	ADD: <u>Exclusion</u> - Scheduled OSS Maintenance	Yes
9	BST	Pg 6, 8/30 Filing	O-1	ADD: <u>Calculation</u> - Add the words "for returned acknowledgements" to the sum of all response interval in numerator.	Yes
10	BST	Pg 6, 8/30 Filing	O-1	<u>Calculation</u> - Change denominator to include acknowledgement notices returned in reporting period.	Yes
11	BST	Pg 6, 8/30 Filing	O-2	MODIFY: <u>Benchmark</u> - From 100% to 99.5% for TAG	Yes
12	BST	Pg 6, 8/30 Filing	O-3	ADD: <u>Exclusion</u> - Scheduled OSS Maintenance	Yes
13	BST	Pg 7, 8/30 Filing	LSR Flow-Through Matrix	DELETE: Remove LSR Flow-Through Matrix from the SQM Agreement reached at workshop not to delete, but to include an "as of date"	Yes

TABLE OF AGREED ISSUES Florida BellSouth Performance Assessment Plan Six Month Review as of October 22, 2002					
Original No.	Proposer	Reference	Metric	Proposal	Parties Agree
14	BST	Pg 7, 8/30 Filing	LSR Flow-Through Matrix	ADD: SQM directions for locating the latest version of the Flow-Through Matrix on PMAP	Yes
18	BST	Pg 9, 8/30 Filing	P-2	SPLIT MEASUREMENT: P-2A - Jeopardy Notice Interval P-2B - % of Orders Given Jeopardy Notices	Yes
20	BST	Pg 9, 8/30 Filing	P-2	ADD: <u>Exclusion to P-2A</u> - Orders issued with a due date of 48 hours or less.	Yes
25	BST	Pg 12, 8/30 Filing	P-12	DELETE: Eliminate measurement P-12 (LNP-Avg Disconnect Timeliness Intvl & Disconnect Timeliness Intvl Dist)	Yes
26	BST	Pg 12, 8/30 Filing	P-13B P-13C	ADD: P-13B (LNP-Avg Time Out of Svce for LNP Conversions) and P-13C (LNP-% of Time BST Applies the 10-digit Trigger Prior to the LNP Order Due Date) Agreement reached at workshop if P-13D is added. BST filed P-13D in errata.	Yes
27	BST	Pg 15, 8/30 Filing	B-4, B-5, B-6	MODIFY BENCHMARK: BST proposes benchmarks be adopted for these three billing measures, rather than retail analogs	Yes
28	BST	Pg 15, 8/30 Filing	TGP-1, TGP-2	ADD: <u>Exclusion</u> - 1)trunk groups blocked due to ALEC network/equipment failure	Yes
31	BST	Pg 15, 8/30 Filing	TGP-1, TGP-2	ADD: <u>Exclusion</u> - 4)final groups actually overflowing, not blocked	Yes
33	BST	Pg 15, 8/30 Filing	TGP-1, TGP-2	MODIFY BUSINESS RULES: Categorie 1, 10 & 16 are all "BST affecting" and should be added to the "BST affecting categories"	Yes
34	BST	Pg 17, 8/30 Filing	C-2	MODIFY BUSINESS RULE: Define the end time as the time when BST notifies the ALEC, not when the ALEC accepts the arrangement.	Yes
SQM Changes-Exhibit 3					

TABLE OF AGREED ISSUES Florida BellSouth Performance Assessment Plan Six Month Review as of October 22, 2011					
Original No.	Proposer	Reference	Metric	Proposal	Parties Agree
1	BST	Exhibit 3	Intro- duction	In the 4 th paragraph of the Introduction section of the SQMP, change "This document is intended for use by someone with knowledge of <u>the</u> telecommunication industry,..."	Yes
2	BST	Exhibit 3	Intro- duction	In the 5 th paragraph of the Introduction section of the SQMP, change: "Once it is approved, the most current copy of this document can be found on the web at URL: https://pmap.bellsouth.com in the <u>Help Documentation Downloads</u> folder.	Yes
4	BST	Exhibit 3	OSS-1	In the Business Rules, change the phrase: "...when the appropriate response is returned to the client application" to "when the appropriate response is <u>received</u> by the client application."	Yes
5	BST	Exhibit 3	OSS-1	In the Business Rules, add the following sentence: <u>BST will not schedule maintenance during the hours from 8:00 am until 9:00 pm, Monday through Friday.</u>	Yes
6	BST	Exhibit 3	OSS-1	In the Calculation, add the following formula: $\% \text{ within interval} = (e/f) \times 100$ e=Sum of Response Time for Interval f=# of Legacy Requests During the Reporting Period for System "for which a response was provided"	Yes
7	BST	Exhibit 3	OSS-1	Delete the OASISCAR, OASISLPC, and OASISMTN from the Legacy System Access Times table.	Yes
8	BST	Exhibit 3	OSS-2	Change the title and calculation of this measure from "Interface Availability..." to "OSS Availability..."	Yes
9	BST	Exhibit 3	OSS-3	Change the title and calculation of this measure from "Interface Availability..." to "OSS Availability..."	Yes
11	BST	Exhibit 3	OSS-3	Calculation change: OSS Availability (a/b) x 100 a=Functional Availability <u>of front end systems</u> b= Scheduled Availability <u>of front end systems</u> Agreement reached at workshop to delete reference to "front end systems"	Yes
12	BST	Exhibit 3	OSS-3	Change the SQM disagg and the SEEM disagg from "Regional Level" to "Regional Level, <u>per OSS interface</u> ."	Yes

<p style="text-align: center;">TABLE OF AGREED ISSUES Florida BellSouth Performance Assessment Plan Six Month Review as of October 22, 2002</p>					
Original No.	Proposer	Reference	Metric	Proposal	Parties Agree
13	BST	Exhibit 3	OSS-3	Move the OSS Interface Availability and the SEEM OSS Interface Availability to Appendix C and change the OSS Interface "LNP" to "LNP Gateway".	Yes
14	BST	Exhibit 3	OSS-4	Change the SQM disagg and the SEEM disagg from "Regional Level" to "Regional Level, Per OSS Interface."	Yes
15	BST	Exhibit 3	PO-2	Business Rules-Delete references to "RoboTAG".	Yes
16	BST	Exhibit 3	PO-2	Changes to Data Retained: Relation to CLEC Experience <ul style="list-style-type: none"> • Report Month • Legacy Contract • Response Interval • Regional Scope • Total Number of Inquiries • SI Interval • State and Region 	Yes
17	BST	Exhibit 3	O-9	Definition change: Interval for Return of a FOC Interval is the average response time from receipt of a valid LSR or ASR to distribution of a FOC. The interval will include an electronic facilities check.	Yes
19	BST	Exhibit 3	P-1	Changes to Exclusions: Orders with apptmt code of "A" for Rural orders. <u>Orders with an Apptmt Code of "A", i.e. orders for locations requiring special construction including locations where no address exists and a technician must make a field visit to determine how to get facilities to the location.</u>	Yes
22	BST	Exhibit 3	P-3	Change to Exclusions: Order Activities of BST or the CLEC associated with internal or administrative use of local services (Record Orders, Listing Orders, Test Orders, etc.) <u>Order types may be coded C, N, R, or T.</u>	Yes
23	BST	Exhibit 3	P-3	Change to Report Structure: Dispatch/Non-Dispatch (<u>except Trunks</u>)	Yes
26	BST	Exhibit 3	P-3A	Change to Report Structure: Dispatch/Non-Dispatch (<u>except Trunks</u>)	Yes

TABLE OF AGREED ISSUES Florida BellSouth Performance Assessment Plan Six Month Review as of October 23, 2002					
Original No.	Proposer	Reference	Metric	Proposal	Parties Agree
29	BST	Exhibit 3	P-4	Change to Report Structure: Residence & Business reported in day intervals= 0,1,2,3,4,5,5+ ISDN Orders included in Non-Design	Yes
31	BST	Exhibit 3	P-4	Change to SQM Disagg-Analog/Benchmark section: The Retail Analog to UNE Digital Loop>=DS1 incorrectly shows the analog as Retail Digital Loop <=DS1 and needs to be corrected to >=DS1.	Yes
32	BST	Exhibit 3	P-4A	Change to Business Rules: The interval breakout for UNE is: <u>1,2,3,4,5+</u> and Design is : <u>0-5,>5-10,>10-15,>15-20,>20- <=25,>25-30,>30</u> 0-5-0, <5,5-10-5, <10,10-15-10, <15, 15-20-15; <20, 20-25-20, <25,25-30-25, <30,>=30-30 and greater	Yes
33	BST	Exhibit 3	P-4A	Change to Report Structure: <ul style="list-style-type: none"> • Residence & Business reported in day intervals=0,1,2,3,4,5,5+ • UNE and Design reported in day intervals=0-5,5-10,10-15,15-20,20-25,25-30,>=30 0- <=5, >5-10, >10-15, >15-20,>20- <=25,>25-30,>30 • ISDN Orders included in Non-Design • <u>Geographic Scope</u> • <u>State</u> 	Yes
35	BST	Exhibit 3	P-4A	Change to SQM Disagg-Analog/Benchmark section: The Retail Analog to UNE Digital Loop>=DS1 incorrectly shows the analog as Retail Digital Loop <=DS1 and needs to be corrected to >=DS1.	Yes
36	BST	Exhibit 3	P-5	Business Rule Change: For non-mechanized orders the end-time will be date and timestamp of order update from the FAX record via LON or C-SOTS system. <u>For the retail analog, the start time is when the technician completes the order and the end time is when the order status is changed to complete in SOCS.</u> Agreement reached at workshop to delete strikeout of first sentence and include the language.	Yes

TABLE OF AGREED ISSUES Florida BSN South Performance Assessment Plan Sr. World Review as of October 22, 2002					
Original No.	Proposer	Reference	Metric	Proposal	Parties Agree
37	BST	Exhibit 3	P-5	Report Structure Change: Reporting intervals in Hours; 0, 1- \leq 2, 2- \leq 4, 4- \leq 8, 8- \leq 12, 12- \leq 24, >24 plus Overall Average Hour Interval 1-2, 2-4, 4-8, 8-12, 12-24 plus Overall Average Hour Interval (The categories are inclusive of these time intervals; 0-1=0-0.99; 1-2=1-1.99; 2-4=2-3.99; etc.)	Yes
39	BST	Exhibit 3	P-5	Change to SQM Disagg-Analog/Benchmark section: The Retail Analog to UNE Digital Loop \geq DS1 incorrectly shows the analog as Retail Digital Loop \leq DS1 and needs to be corrected to \geq DS1.	Yes
41	BST	Exhibit 3	P-7A	Business Rule Change: 1. BST performs the hot cut, notifies the CLEC by telephone. 2. BST performs the hot cut and attempts to notify the CLEC by telephone, but receives no answer and leaves a phone message.	Yes
43	BST	Exhibit 3	P-7B	Calculation Change: Average Recovery Time=(c/d) • c-Sum of all the Recovery Times • d=# of Troubles <u>per circuit</u> Referred to BST	Yes
46	BST	Exhibit 3	P-8	Change the Title of this measure by replacing the word "Tested" with the phrase "Passing Cooperative Testing".	Yes
47	BST	Exhibit 3	P-8	Definition Change: A loop will be considered successfully cooperatively tested when both the CLEC and HLEC <u>BST</u> representatives agree that the loop has passed the cooperative testing <u>meets the technical specifications set forth in TR 73600.</u>	Yes
49	BST	Exhibit 3	P-9	Business Rule Change: Measures the quality and accuracy of completed orders. The first trouble report from a <u>received after</u> service order after completion is counted in this measure.	Yes
52	BST	Exhibit 3	M&R-1	Definition Change: The percent of <u>customer</u> trouble reports not cleared by the committed date and time.	Yes

TABLE OF AGREED ISSUES Florida Bell South Performance Assessment Plan SD Month Review as of October 22, 2002					
Original No.	Proposer	Reference	Metric	Proposal	Parties Agree
53	BST	Exhibit 3	M&R-1	Calculation Change: $\% \text{ of Missed Repair Appts} = (a/b) \times 100$ a=Count of Customer Troubles Not Cleared by the Quoted Commitment Date and Time b=Total <u>Customer</u> Trouble reports closed in Reporting Period	Yes
55	BST	Exhibit 3	M&R-2	Definition Change: Initial and repeated customer direct or referred <u>customer</u> troubles reported within a calendar month per 100 lines/circuits in service.	Yes
56	BST	Exhibit 3	M&R-2	Calculation Change: a=Count of Initial and Repeated <u>Customer</u> Trouble Reports closed in the Current period b=Number of Service Access Lines in service at End of the Report Period	Yes
58	BST	Exhibit 3	M&R-3	Calculation Change: Maintenance Duration=(a-b) a=Date and Time of Service Restoration b=Date and Time <u>Customer</u> Trouble Ticket was Opened Avg Maintenance Duration=(c/d) c=Total of all maint durations in the reporting period d=Total Closed <u>Customer</u> Troubles in the reporting period	Yes
60	BST	Exhibit 3	M&R-4	Definition Change: Closed customer trouble reports on the same line/circuit as a previous customer trouble report received within 30 calendar days as a percent of total <u>customer</u> troubles closed reported.	Yes
61	BST	Exhibit 3	M&R-4	Calculation Change: $\% \text{ Repeat } \underline{\text{Customer}} \text{ Troubles within 30 Days} = (a/b) \times 100$ a=Count of closed Customer Troubles where more than one trouble report was logged for the same service line within a continuous 30 days. B=Total <u>Customer</u> Trouble Reports Closed in Reporting Period.	Yes

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Original No.	Proposer	Reference	Metric	Proposal	Parties Agree
62	BST	Exhibit 3	M&R-4	Data Retained Change: Relating to CLEC Experience: <ul style="list-style-type: none"> • Total and % Repeat <u>Customer</u> Trouble Reports within 30 Days (TOT_REPEAT) Relating to BST Performance <ul style="list-style-type: none"> • Total and % Repeat <u>Customer</u> Trouble Reports within 30 Days 	Yes
64	BST	Exhibit 3	M&R-5	Definition Change: For Out of Service <u>Customer</u> Troubles (no dial tone, cannot be called or cannot call out (the percentage of Total OSS <u>Customer</u> Troubles cleared in excess of 24 hours (All design services are considered to be out of service)).	Yes
65	BST	Exhibit 3	M&R-5	Business Rule Change: Customer Trouble reports that are out of service and cleared in excess of 24 hours. The clock begins when the <u>customer</u> trouble report is created in LMOS/WFA and the <u>customer</u> trouble is counted if the elapsed time exceeds 24 hours.	Yes
66	BST	Exhibit 3	M&R-5	Calculation Change: Out of Service (OOS)>24 Hours=(a/b) x 100 a=Total Cleared <u>Customer</u> Troubles OOS>24 Hours b=Total OOS <u>Customer</u> Troubles in Reporting Period	Yes
68	BST	Exhibit 3	M&R-6	Definition Change: This report measures the average time a customer is in queue <u>when calling a BST Repair Center.</u>	Yes
69	BST	Exhibit 3	B-1	Calculation Change: Invoice Accuracy=[(a-b)/a x 100] a=Absolute Value of Total Billing Revenues during current month b=Absolute Value of <u>Total</u> Billing Related Adjustments during current month.	Yes
70	BST	Exhibit 3	B-1	Report Structure Change: • <u>Number of Adjustments</u>	Yes
71	BST	Exhibit 3	B-1	Data Retained Change: Change the phrase "Billing Related Adjustments" to "Total Billing Related Adjustments" for both CLEC Experience and BST Performance.	Yes
72	BST	Exhibit 3	B-2	Definition Change	Yes

TABLE OF AGREED ISSUES Florida BellSouth Performance Assessment Plan Six Month Review as of October 22, 2002					
Original No.	Proposer	Reference	Metric	Proposal	Parties Agree
73	BST	Exhibit 3	B-2	Business Rule Change	Yes
74	BST	Exhibit 3	B-2	SQM Analog/Benchmark Change: CRIS based invoices will be released for delivery within 6 business days; CRIS based invoices will be released for delivery within 8 calendar days; CLEC Avg Delivery Intervals for both CRIS and CABS Invoices are comparable to BST Avg delivery for both systems.	Yes
75	BST	Exhibit 3	B-4	Report Structure Change: Remove "BellSouth Aggregate".	Yes
76	BST	Exhibit 3	B-4	Data Retained Change: Replace "Report Month" and "Record Type" with "None"	Yes
77	BST	Exhibit 3	B-5	Report Structure Change: Remove "BellSouth Aggregate".	Yes
78	BST	Exhibit 3	B-5	Data Retained Change: Replace "Report Month" and "Record Type" with "None"	Yes
79	BST	Exhibit 3	B-6	Report Structure Change: Remove "BellSouth Aggregate".	Yes
80	BST	Exhibit 3	B-6	Data Retained Change: Replace "Report Month" and "Record Type" with "None"	Yes
81	BST	Exhibit 3	B-7	Business Rule Change: Add sentence: <u>The count of fractional recurring charges in the calculation refers to a sum of absolute total dollar values either billed on the correct bill or the absolute value of total fractional recurring charges on the bill.</u> Agreement reached at workshop to delete the word "correct" from the denominator.	Yes
82	BST	Exhibit 3	B-8	Business Rule Change: Add sentence: <u>The count of non-recurring charges in the calculation refers to a sum of absolute total dollar values wither billed on the correct bill or the absolute value of total non-recurring charges on the bill.</u>	Yes

TABLE OF AGREED ISSUES
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Original No.	Proposer	Reference	Metric	Proposal	Parties Agree
83	BST	Exhibit 3	B-10	Title, Calculation, and Data Retained Change: Inserting "Business" before "Days".	Yes
85	BST	Exhibit 3	C-1	Definition Change: Measures the avg time (counted in calendar days) from the receipt of a complete and accurate collocation application (including receipt of app fee if required) to the date BST returns a response electronically or in writing. Within 40 <u>the number of</u> calendar days <u>as designated by the Collocation Order</u> after having received a bona fide application for physical collocation, BST must respond as to whether space is available or not <u>with space availability and a price quote.</u>	Yes
86	BST	Exhibit 3	C-2	SQM Analog/Benchmark Change: Virtual-Augment- 45 <u>60</u> Calendar Days (Without Space Increase).	Yes
87	BST	Exhibit 3	CM-3	Definition Change: Measures whether CLECs received requirements or business rule documentation on time to prepare for BST interface/system changes so CLEC interfaces are not impaired by change as set forth in the Change Control Process governed by the CLEC/BST Review Board.	Yes
88	BST	Exhibit 3	CM-3	Business Rule Change: This metric is designed to measure the percent of requirements or business rule documentation sent to the CLECs according to documentation standards and time frames set forth in the Change Control Process a copy of which can be found at <u>http://www.interconnection.bellsouth.com/markets/lec/cp_live/index.html</u> . The CCP is used by BellSouth and the CLECs to manage requested changes to the BellSouth Local Interfaces.	Yes
89	BST	Exhibit 3	CM-9	Calculation Change: The number of Type 6 Severity 1 Defects, the number of Type 6 Severity 2 Defects <u>without a mechanized work around</u> , and the number of Type 6 Severity 3 defects, without a mechanized work around.	Yes

TABLE OF AGREED ISSUES
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Original No.	Proposer	Reference	Metric	Proposal	Parties Agree
15	BSC	Table 1	M22.2	Change in Data Required Relating to O&E Expenses Note: The information is to be provided in the format of the <u>Service Support and Billing (SSB)</u>	BS, BSC
16	BSC	Table 1	M22.3	Change in Data Required Relating to O&E Expenses Note: The information is to be provided in the format of the <u>Service Support and Billing (SSB)</u>	BS, BSC
17	BSC	Table 1	M22.4	Change in Data Required Relating to O&E Expenses Note: The information is to be provided in the format of the <u>Service Support and Billing (SSB)</u>	BS, BSC
18	BSC	Table 1	M22.5	Change in Data Required Relating to O&E Expenses Note: The information is to be provided in the format of the <u>Service Support and Billing (SSB)</u>	BS, BSC
19	BSC	Table 1	M22.6	Change in Data Required Relating to O&E Expenses Note: The information is to be provided in the format of the <u>Service Support and Billing (SSB)</u>	BS, BSC

<p align="center">TABLE OF AGREED ISSUES Florida Bell South Performance Assessment Plan Six Month Review as of October 22, 2002</p>					
Original #	Proposer	Ref	Metric	Proposal	Parties Agree
11	ALEC	Pg 8, 8/30 Filing	PO-1	ADD to Tier 1	Yes
12	ALEC	Pg 8, 8/30 Filing	PO-2	ADD to Tier 1	Yes
14	ALEC	Pg 8, 8/30 Filing	ADM	Independent SEEM audit is necessary. ALECs want audit of BST's PARIS reports to ensure the remedy pmts are accurate.	Yes
25	ALEC	Pg 10, 8/30 Filing	PARIS	ADD: Report w/info for each submeasure on a monthly basis • Tier I Metric	Yes
26	ALEC	Pg 10, 8/30 Filing	PARIS	ADD: Report w/info for each submeasure on a monthly basis • Calc Remedy Amt on Web Site	Yes
27	ALEC	Pg 10, 8/30 Filing	PARIS	ADD: Report w/info for each submeasure on a monthly basis • Adjustment	Yes
28	ALEC	Pg 10, 8/30 Filing	PARIS	ADD: Report w/info for each submeasure on a monthly basis • Restated Remedy Calculation	Yes
35	ALEC	Pg 16, 8/30 Filing	NEW SQM	ADD: <u>SQM</u> - % of Time BST Applies the 10 Digit Trigger Prior to the LNP Order Due Date; % Out of Service < 60 Minutes; and LNP Avg Disconnects Timeliness Intvl & Disconnect Timeliness Intvl Dist (Non-Trigger) Agreement reached at workshop if P-13D is added. BST filed P-13D in errata.	Yes

TABLE OF AGREED ISSUES Florida BellSouth Performance Assessment Plan Six Month Review as of October 22, 2002					
Original #	Proposer	Ref	Metric	Proposal	Parties Agree
3	ALEC	PG 6, ALEC Modified Redline	OSS-2	Add: SEEM disagg-"BST will include all interfaces used by ALECs alone in the SEEM plan."	Yes
5	ALEC	PG 8, ALEC Modified Redline	OSS-3	Add: SEEM disagg-"BST will include all interfaces used by ALECs alone in the SEEM plan."	Yes
6	ALEC	PG 10, ALEC Modified Redline	OSS-4	MODIFY: Disagg to include Appendix D. Agreement reached at workshop that BST will add "footnote of key".	Yes
7	ALEC	PG 15, ALEC Modified Redline	O-1	MODIFY: Calculation of "c" and "d".	Yes
15	ALEC	PG 35, ALEC Modified Redline	O-9	MODIFY: Change exclusion "LCSC" to "center(s)".	Yes
25	ALEC	PG 46, ALEC Modified Redline	P-1	MODIFY: Calculation-replace "for the reporting period" with "from the earliest BST missed appt".	Yes
42	ALEC	PG 64, ALEC Modified Redline	P-5 (P-4 in ALEC Comments)	MODIFY: Business Rules-Replace "transmitted" with "delivered".	Yes
43	ALEC	PG 64, ALEC Modified Redline	P-5 (P-4 in ALEC Comments)	ADD: Business Rules-For the retail analogue, the start time is when the technician completes the order and the end time is when the order status is changed to complete in SOCs.	Yes
51	ALEC	PG 77, ALEC Modified Redline	P-8	MODIFY: Definition-replace "has passed the cooperative testing" replace with "meets the technical specifications set forth in TR73600".	Yes
71	ALEC	PG 107, ALEC Modified Redline	M&R-7	MODIFY: Definition-Replace "key customer accounts" with "customer impacting".	Yes

TABLE OF AGREED ISSUES

Florida BellSouth Performance Assessment Plan
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 as of October 22, 2012

Original #	Proposer	Ref	Metric	Proposal	Parties Agree
72	ALEC	PG 113, ALEC Modified Redline	B-3	ADD: SEEM - Add to Tier I.	Yes
82	ALEC	PG 127, ALEC Modified Redline	B-10	ADD: Calculation - Add "responses due"	Yes
85	ALEC	PG 133, ALEC Modified Redline	DUI-1	ADD: Business Rules - Add "This metric includes updates from stand-alone directory listing orders"	Yes
87	ALEC	PG 135, ALEC Modified Redline	DUI-2	ADD: Business Rules - Add "This metric includes updates from stand-alone directory listing orders"	Yes

TABLE OF AGREED ISSUES

Florida Rail South Performance Assessment Data
 Six Month Review
 as of October 22, 2012

Original #	Proposer	Ref	Metric	Proposal	Parties Agree
	ALBC	Prop 1	SEPM	ALBC will provide...	ALBC
	ALBC	Prop 2	SEPM	ALBC will provide...	ALBC
	ALBC	Prop 3	SEPM	ALBC will provide...	ALBC
	ALBC	Prop 4	SEPM	ALBC will provide...	ALBC
1	ALBC	Prop 5	SEPM	ALBC will provide...	ALBC
2	ALBC	Prop 6	SEPM	ALBC will provide...	ALBC
3	ALBC	Prop 7	SEPM	ALBC will provide...	ALBC
4	ALBC	Prop 8	SEPM	ALBC will provide...	ALBC
5	ALBC	Prop 9	SEPM	ALBC will provide...	ALBC
6	ALBC	Prop 10	SEPM	ALBC will provide...	ALBC
7	ALBC	Prop 11	SEPM	ALBC will provide...	ALBC
8	ALBC	Prop 12	SEPM	ALBC will provide...	ALBC
9	ALBC	Prop 13	SEPM	ALBC will provide...	ALBC
10	ALBC	Prop 14	SEPM	ALBC will provide...	ALBC

TABLE OF AGREED ISSUES
 Florida Ballot Initiative Performance Assessment Plan
 Six Month Review
 as of October 22, 2012

Original #	Proposer	Ref	Metric	Proposal	Parties Agree
1	ABFC	RC 100 ABFC Modified Rebate	100	SEBS ABFC willing to refer and use rebate	
2	ABFC	RC 100 ABFC Modified Rebate	100	SEBS ABFC willing to refer and use rebate	
3	ABFC	RC 100 ABFC Modified Rebate	100	SEBS ABFC willing to refer and use rebate	
4	ABFC	RC 100 ABFC Modified Rebate	100	MOBURY COMBINE REBATE WITH STATE	
5	ABFC	RC 100 ABFC Modified Rebate	100	MOBURY COMBINE REBATE WITH STATE	
6	ABFC	RC 100 ABFC Modified Rebate	100	ABFC ABFC willing to refer and use rebate	
7	ABFC	RC 100 ABFC Modified Rebate	100	SEBS ABFC willing to refer and use rebate	
8	ABFC	RC 100 ABFC Modified Rebate	100	SEBS ABFC willing to refer and use rebate	
9	ABFC	RC 100 ABFC Modified Rebate	100	SEBS ABFC willing to refer and use rebate	
10	ABFC	RC 100 ABFC Modified Rebate	100	SEBS ABFC willing to refer and use rebate	

TABLE OF AGREED ISSUES

Florida BellSouth Performance Assessment Plan
 Six Month Review
 as of October 22, 2012

Original #	Proposer	Ref	Metric	Proposal	Parties Agree
10	AT&T	DE 157 A115 Metric Redline	CS	SEEM A&T willing to determine cost share	Both
11	AT&T	DE 157 A115 Metric Redline	CS	SEEM A&T willing to determine cost share	Both