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18 October 2002

VIA CERTIFIED MAIL

Attn: Ms. Blanca S. Bayo
Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: Placard Status Notification

Dear Ms. Bayo:

Davel Communications, Inc. (Telereleasing Enterprises, Inc.) wants to call to the Commissions attention that we are in the process of changing operator services providers. This change is urgently mandated in response to a business issue and the need to provide a more dependable quality service to our clients.

The purpose of this letter is to advise the Commission that we have ordered the necessary placards to reflect our new operator service provider information and that those placards will be in place within the next 30-45 days.

If you have any questions, please contact:

Ms. Lin Harvey
Director – Regulatory Affairs
Davel Communications, Inc.
North Point Tower, 7th Floor
1001 Lakeside Avenue
Cleveland, Ohio 44114
phone: (216) 875-4296
fax: (216) 875-4338
lharvey@phtl.com

Thank you for your consideration on this issue.

Sincerely,

Lin Harvey
Director – Regulatory Affairs

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