

**BELLSOUTH**

**ORIGINAL**

**BellSouth Telecommunications, Inc.**  
Suite 400  
150 South Monroe Street  
Tallahassee, FL 32301-1556

marshall.criser@bellsouth.com

**Marshall M. Criser III**  
Vice President  
Regulatory & External Affairs

850 224 7798  
Fax 850 224 5073

October 28, 2002

Mrs. Blanca S. Bayó  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED FPSC  
OCT 28 PM 4:47  
COMMISSION  
CLERK

Re: Docket 021062-TP Petition for determination as to whether sufficient justification exists to implement Emergency Service Continuity Plan tariff and, if so, for emergency waiver of Rule 25-4.118, F.A.C., by BellSouth Telecommunications, Inc.

Dear Mrs. Bayo:

With regard to the above referenced docket, I am writing to request that the Commission indefinitely defer consideration of items 37 and 38 from the November 5, 2002 agenda.

Subsequent to BellSouth's filing of its Emergency Petition on October 21, 2002, Supra Telecom, on October 23, 2002, filed for Chapter 11 bankruptcy. BellSouth advised Supra in writing on October 25, 2002 that it has temporarily ceased notification to Supra customers that their service will be discontinued after a 14-day period. BellSouth further stated, in that same correspondence, that upon direct inquiry by a Supra customer regarding whether service will be discontinued after a 14-day period, BellSouth representatives will state that the service to that customer will not be discontinued, unless circumstances change.

For the above reasons, I believe that indefinite deferral of these items yields the most efficient use of the Commission's schedule and provides no detriment to the parties involved.

AUS \_\_\_\_\_  
CAF \_\_\_\_\_  
CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR \_\_\_\_\_  
GCL \_\_\_\_\_  
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
SEC   1    
OTH \_\_\_\_\_

RECEIVED  
OCT 29 2002  
F.P.S.C.  
EXECUTIVE DIRECTOR

RECEIVED & FILED

*RLM*

FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER DATE

11817 OCT 28 02

FPSC-COMMISSION CLERK

Should you have any questions please do not hesitate to call.

Sincerely,

A handwritten signature in black ink, appearing to read 'Marshall M. Criser III', written over the word 'Sincerely,'.

Marshall M. Criser III  
Vice President – Regulatory Relations

Cc: Commissioner Palecki  
Commissioner Baez  
Commissioner Bradley  
Dr. Mary Bane  
Walter D'Haeseleer  
Beth Keating  
Brian Chaiken  
Nancy White

021070



ORIGINAL

BellSouth Telecommunications, Inc.  
Regulatory Relations  
150 South Monroe Street  
Suite 400  
Tallahassee, FL 32301

Nancy H. Sims  
Director

850 222 1201  
FAX 850 222 8640

nancy.sims@bellsouth.com

October 28, 2002

Mrs. Blanca S. Bayo  
Director, Division of the Commission Clerk  
And Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399

RECEIVED PSC  
OCT 28 PM 4:47  
COMMISSION CLERK

Re: Transition of Supra's customers' telephone service

Dear Ms. Bayo:

As a follow up to BellSouth's October 22, 2002 letter regarding the Service Emergency due to the Transition of Supra's customers' telephone service, this letter notifies the Commission that BellSouth has reinstated its Service Settlement Plan on Monday October 28, 2002. Pursuant to Order No. PSC-02-1454-PCO-TL, issued October 21, 2002, BellSouth began implementation of the customer notice provisions in BellSouth's tariff. However, subsequent to BellSouth's filing of its Emergency Petition on October 21, 2002, Supra Telecom filed for Chapter 11 bankruptcy on October 23, 2002. BellSouth has delayed the implementation of its Service Continuity Plan tariff until further notice.

In BellSouth's letter of October 22, 2002, BellSouth also requested the Commission grant a waiver of Commission Rule 25-4.073 (1)(d) due to the extremely high volume of calls associated with this matter. While BellSouth has delayed the implementation of its Service Continuity Plan, BellSouth continues to request the answer time rule waiver due to the higher than normal call volumes BellSouth is experiencing in its business offices. Additionally, BellSouth continues to inform customers that they may experience a delay in business office answer times.

- AUS. \_\_\_\_\_
- CAF. \_\_\_\_\_
- CMP. \_\_\_\_\_
- COM. \_\_\_\_\_
- CTR. \_\_\_\_\_
- ECR. \_\_\_\_\_
- GCL. \_\_\_\_\_
- OPC. \_\_\_\_\_
- MMS. \_\_\_\_\_
- SEC. \_\_\_\_\_
- OTH. \_\_\_\_\_



RECEIVED & FILED  
*RLM*  
FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE  
11819 OCT 28 02  
FPSC-COMMISSION CLERK

Should you have any questions concerning this matter, please call me.

Sincerely,

Handwritten signature of Nancy H. Simon in black ink.

Director – Regulatory Relations

Cc:

Lila A. Jaber, Chairman

J. Terry Deason

Braulio L. Baez

Michael A. Palecki

Rudolph Bradley

Walter D'Haeseleer

Harold McLean

Beverlee DeMello

Jack Shreve

Charles Beck

Scott Mulcahy

Wayne Tubaugh