

BellSouth Telecommunications, Inc. 350 222-1201  
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150 South Municipal Street  
Tallahassee, Florida 32301

Nancy H. Sims  
Director - Regulatory Relations

November 12, 2002

Ms. Blanca Bayo  
Director, Division of the Commission Clerk  
And Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399

RE: Docket No. 021070-TL Request for Waiver of Answering Time Rule

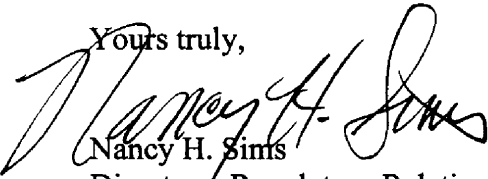
Dear Ms. Bayo:

On October 22, 2002, BellSouth Telecommunications, Inc. filed a request for a waiver of Commission Rule 25-4.073(1)(d), F.A.C. This request was made due to the high call volume that BellSouth was experiencing in our business office because of the uncertainty surrounding the provision of service to Supra. BellSouth has experienced higher than normal call volumes during the month of September, but due to the bankruptcy court action and due to the fact that we are withdrawing our Emergency Service Continuity Petition (Docket No. 021062-TL), there appears to be no need to pursue this waiver at this time.

Therefore, this letter should serve as BellSouth's withdrawal of our request for a waiver of the answering time rule.

If you have any questions or need any additional information, please give me a call.

Yours truly,



Nancy H. Sims  
Director - Regulatory Relations

CC: Patty Christensen  
Nancy White  
Walter D'Haeseleer  
Charles Beck  
Rick Moses

DOCUMENT NUMBER - DATE

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