CCA Official Filing: 11/20/02*******2:19 PM******Kay Flynn*******1

(020000)

ORIGINAL

Kay Flynn

From:Kay FlynnSent:Wednesday, November 20, 2002 2:20 PMTo:Nancy PruittSubject:RE: 11/18/02 letter from Henry Walker

Thanks, Nancy. We will add this to the undocketed file as relating to DN 12639-02.

Kay

-----Original Message-----From: Nancy Pruitt Sent: Wednesday, November 20, 2002 1:44 PM To: Kay Flynn Subject: 11/18/02 letter from Henry Walker

After reading Mr. Walker's letter concerning Birch Telecom of the South, Inc. d/b/a Birch Telecom d/b/a Birch, I called Mr. Walker and left a message and requested a return call. Ms. Carol Wallace returned the call. I explained to Ms. Wallace that a telecommunications company cannot use a fictitious name in Florida without adding the name to its certificate. I informed her that CCA would be placing the letter in the undocketed correspondence file and no action would be taken on it. She said she understood Florida PSC procedures and would inform Mr. Walker.

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