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Public Service Commission

November 20, 2002

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Robert and Lillian Hoerr
4374 Reiland Lane
Shoreview, MN 55126

Re: Docket No. 020745-SU - Application for certificate to provide wastewater service in Charlotte County by Island Environmental Utility, Inc.

Dear Mr. and Ms. Hoerr:

Thank you for your letter dated November 12, 2002, regarding the application filed in the above-referenced docket. Because we have received a protest to this application from Bocilla Utilities, Inc., the docket has been scheduled for a formal hearing on October 14, 2003. Unless the two utilities settle their dispute, no decision will be made on the application until after the hearing is held.

In your letter, you indicated that you object to Island Environmental Utility, Inc.'s application to provide wastewater service, primarily because insufficient information has been provided to you. Please be advised that a copy of the application can be reviewed on the Public Service Commission's website, at www.psc.state.fl.us. The relevant information may be accessed by clicking on the "Docket & Filings" button at the top of the page, then clicking on the "Dockets" link. Enter the docket number assigned to this docket, which is 020745. (You will see your name listed there as an interested person.) To view the docket filings, click on the "Document Filings Index" button. The documents are listed in reverse chronological order, so go to the bottom of the page to find and click on the application. It is the first document listed in the file. If you do not have access to the Internet, you may request a copy of the application by contacting the Division of the Commission Clerk at (850) 413-6330. Finally, for answers to specific questions regarding the utility, you may contact Island Environmental's legal counsel, Mr. Martin S. Friedman, at (407) 830-6331. You may also contact the Commission staff. For technical questions, the staff contact person is Ms. Pat Brady, at (850) 413-6686, and for procedural or legal questions, please feel free to contact me at (850) 413-6224.

If you continue to object to the application after obtaining the additional information, and in the event that Island Environmental and Bocilla settle their dispute, the Commission will need to know your intent regarding your objection. If you choose to pursue the objection, you may

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COMMISSION CLERK

Robert and Lilliam Hoerr

November 20, 2002

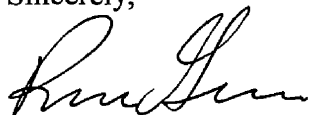
Page 2

request a formal hearing at which you will be required to provide testimony and other evidence to support your protest. Although the Commission allows individuals to represent themselves at hearing, you may wish to hire an attorney to represent you. Please be advised that regardless of whether a hearing is held in this case, the Commission's decision to approve or deny the application will be based on careful evaluation of whether the utility has the financial and technical ability to provide the service, whether there is a need for the service, and whether it is in the public interest to grant the application.

Please advise this Commission by December 20, 2002 if you intend to pursue your objection and wish to request a formal hearing. Your request should be made in writing and should be addressed to Blanca Bayó, Director, Division of Commission Clerk and Administrative Services, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850. Please reference Docket No. 020745-SU on any correspondence to this Commission. If we do not hear from you by December 20, 2002, we will assume that you do not wish to pursue a formal hearing and your letter will be placed on the correspondence side of the docket file in this case for informational purposes.

Again, thank you for your letter. If I may be of further assistance, please feel free to contact me at (850) 413-6224.

Sincerely,



Rosanne Gervasi
Senior Attorney

RG/dm

cc: Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Brady, Kaproth, Redemann)
Martin S. Friedman, Esquire

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