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Public Service Commission

November 20, 2002

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Ms. Deborah L. Greene
4401 Meadow Wood Way
Tampa, FL 33624

Re: Docket No. 020745-SU - Application for certificate to provide wastewater service in Charlotte County by Island Environmental Utility, Inc.

Dear Ms. Greene:

This is to advise you that the Florida Public Service Commission has received a protest to the above-referenced application from Bocilla Utilities, Inc. For this reason, the docket has been scheduled for a formal hearing on October 14, 2003. Unless the two utilities settle their dispute, no decision will be made on the application until after the hearing is held.

For your further information, please also be advised that a copy of the application can be reviewed on the Public Service Commission's website, at www.psc.state.fl.us. The relevant information may be accessed by clicking on the "Docket & Filings" button at the top of the page, then clicking on the "Dockets" link. Enter the docket number assigned to this docket, which is 020745. (You will see your name listed there as an interested person.) To view the docket filings, click on the "Document Filings Index" button. The documents are listed in reverse chronological order, so go to the bottom of the page to find and click on the application. It is the first document listed in the file. If you do not have access to the Internet, you may request a copy of the application by contacting the Division of the Commission Clerk at (850) 413-6330. For specific information about the proposed utility, you may contact Island Environmental's legal counsel, Mr. Martin S. Friedman, at (407) 830-6331. You may also contact the Commission staff. For technical questions concerning the application, the staff contact person is Ms. Pat Brady, at (850) 413-6686, and for procedural or legal questions, please feel free to contact me at (850) 413-6224.

In the event that Island Environmental and Bocilla settle their dispute, and if no other person requests a hearing on the application, no hearing will be held and a decision on the application will likely be made before October of next year. Nevertheless, regardless of whether a hearing is held

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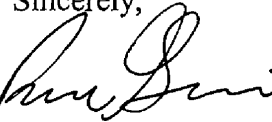
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in this case, the Commission's decision to approve or deny the application will be based on careful evaluation of whether the utility has the financial and technical ability to provide the service, whether there is a need for the service, and whether it is in the public interest to grant the application.

If you have any further questions, please feel free to contact me at (850) 413-6224.

Sincerely,


Rosanne Gervasi
Senior Attorney

RG/dm

cc: Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Brady, Kaproth, Redemann)
Martin S. Friedman, Esquire

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