

ORIGINAL

Susan S. Masterton Attorney

Law/External Affairs

Post Office Box 2214 1313 Blair Stone Road Tallahassee, FL 32316-2214 Mailstop FLTLH00107 Voice 850 599 1560 Fax 850 878 0777 susan.masterton@mail.sprint.com

November 27, 2002

Ms. Blanca S. Bayó, Director Division of the Commission Clerk and Administrative Services Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0870

PH 2:

ECENED FPSC

Re: Docket No. 010774-TP - Petition of The Citizens of the State of Florida to initiate rulemaking which will require telephone companies to give customers reasonable notice before customers incur higher charges or change in services, and allow them to evaluate offers for service from competing alternative providers.

Dear Ms. Bayó:

Enclosed for filing are an original and fifteen copies of Sprint's Response to the Comments of the American Association of Retired Persons (AARP).

Service has been made this same day via hand delivery and U.S. Mail to the parties listed on the attached service list.

Please acknowledge receipt and filing of the above by stamping the duplicate copy of this letter and returning the same to this writer.

Sincerely,

Susan S. Masterton

AUS CAF CMP COM CTR ECR GCL GCL OPC MMS SEC OTH

SSM/tk

Enclosures

RECEIVED & FILED

BUREAU OF RECORDS

DOCUMENT NUMBER - DATE

FPSC-COMMISSION CLERK

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Petition of the Citizens of the State) Of Florida to initiate rulemaking which will) Require telephone companies to give) Customers reasonable notice before) Customers incur higher charges or change) In services, and allow them to evaluate) Offers for service from competing) Alternative providers) Docket No. 010774-TP Filed: November 27, 2002

SPRINT'S RESPONSE TO THE COMMENTS OF THE AMERICAN ASSOCIATION OF RETIRED PERSONS

On October 10, 2002, by Order No. PSC-02-1409-NOR-TP, the Florida Public Service Commission issued its Notice of Rulemaking in Docket No. 010774-TP. Several workshops were held leading up to the Commission's issuance of the Notice. Affected parties representing all segments of the industry, the Public Counsel and Commission staff, and including Sprint-Florida, Incorporated and Sprint Communications Company Limited Partnership (collectively "Sprint"), attended the workshops and participated in discussions and negotiations regarding the proposed rule. The rule proposed by the Commission is the product of these workshops, discussions, and negotiations.

On November 8, 2002, the American Association of Retired Persons (AARP) filed comments on and recommended changes to the proposed rule. On November 18, 2002, Verizon Florida, Inc., Verizon Long Distance, and Verizon Select Services, Inc. (collectively "Verizon") filed a response to AARP's comments. On November 21, 2002, AT&T Communications of the Southern States, LLC (AT&T), MCI WorldCom, Inc. (WorldCom), and the Florida Competitive Carriers Association (FCCA) filed comments concurring in and adopting the comments filed by Verizon. Sprint also concurs and

DOCUMENT HUMBER-DATE

adopts Verizon's November 18 comments. For all the reasons noted by Verizon, Sprint urges the Commission to reject the rule changes suggested by AARP.

Respectfully submitted this 27th day of November 2002.

,

Sums metal-

Susan Masterton P.O. Box 2214 Tallahassee, FL 32316-2214 (850) 599-1560 (phone) (850) 878-0777 (fax) susan.masterton@mail.sprint.com

ATTORNEY FOR SPRINT

CERTIFICATE OF SERVICE DOCKET NO. 010774-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served by hand delivery* or U.S. Mail this 27th day of November, 2002 to the following:

AARP Florida Bentley Lipscomb 400 Carillon Parkway Suite 100 Saint Petersburg, FL 33716-1274

ALLTEL Florida, Inc. c/o Ausley Law Firm Jeffrey Wahlen P.O. Box 391 Tallahassee, FL 32302

•-..

AT&T (GA) Virginia C. Tate 1200 Peachtree St., NE Suite 8100 Atlanta, GA 30309

Association of Communications Enterprises Andrew O. Isar 1401 K Street, N.W., Suite 600 Washington, DC 20005

Ausley Law Firm Jeffry Wahlen P.O. Box 391 Tallahassee, FL 32302

Becker & Poliakoff Law Firm Allison Hift 5201 Blue Lagoon Drive, Suite 100 Miami, FL 33126

BellSouth Telecommunications, Inc. Nancy B. White/James Meza III c/o Ms. Nancy H. Sims 150 South Monroe Street, Suite 400 Tallahassee, FL 32301-1556 Florida Cable Telecommunications Assoc., Inc. Michael A. Gross 246 E. 6th Avenue, Suite 100 Tallahassee, FL 32303

Florida Competitive Carriers Assoc. c/o McWhirter Law Firm Joseph McGlothlin/Vicki Kaufman 117 S. Gadsden St. Tallahassee, FL 32301

Florida Public Telecommunications Association, Inc. Mr. David Tobin % Tobin & Reyes 7251 West Palmetto Park Road, #205 Boca Raton, FL 33433-3487

Holland Law Firm Bruce May P.O. Drawer 810 Tallahassee, FL 32302-0810

MCI WorldCom Network Services, Inc. Ms. Donna C. McNulty 1203 Governors Square Blvd., Suite 201 Tallahassee, FL 32301-2960

McWhirter Law Firm Joseph McGlothlin/Vicki Kaufman 117 S. Gadsden St. Tallahassee, FL 32301

Messer Law Firm Norman H. Horton, Jr. P.O. Box 1876 Tallahassee, FL 32302-1876

NEFCOM

•__/

Ms. Harriet Eudy 11791 110th Street Live Oak, FL 32060-6703

Office of Public Counsel Stephen M. Presnell c/o The Florida Legislature 111 W. Madison Street, Room 812 Tallahassee, FL 32399-1400

Pennington Law Firm Peter Dunbar/Karen Camechis P.O. Box 10095 Tallahassee, FL 32302-2095

Qwest Communications Corporation Ms. Kathryn Ford 1801 California Street, #4900 Denver, CO 80202-2613

Smart City Telecommunications Jeffry Wahlen c/o Ausley Law Firm P.O. Box 391 Tallahassee, FL 32302 State Technology Office Carolyn Mason/Winston Pierce 4030 Esplanade Way, Suite 235 Tallahassee, FL 32399-0950

Time Warner Telecom of Florida, L.P. Ms. Carolyn Marek % Time Warner Telecom 233 Bramerton Court Franklin, TN 37069-4002

Verizon Michelle A. Robinson/Linda Rossy One Tampa City Center P. O. Box 110, FLTC0616 Tampa, FL 33601-0110

Florida Public Service Commission Office of General Counsel Martha Brown, Esq. * Samantha Cibula, Esq. 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Shows. merty 1=

Susan S. Masterton