

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

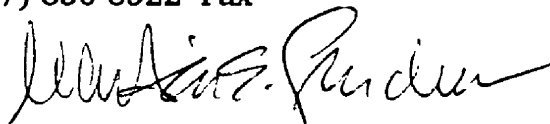
In re: Application of)
UTILITIES, INC. OF SANDALHAVEN)
for a rate increase in Charlotte County) DOCKET NO. 020409-SU
_____)

NOTICE OF FILING

Applicant, UTILITIES, INC. OF SANDALHAVEN, hereby notices the filing of the Affidavit of Mailing the Combined Initial Customer Notice and Notice of Customer Meeting to the Customers of Utilities, Inc. of Sandalhaven.

Respectfully submitted on this
21st day of November, 2002, by:

ROSE, SUNDSTROM & BENTLEY, LLP
650 S. North Lake Boulevard
Suite 420
Altamonte Springs, Florida 32701
(407) 830-6331
(407) 830-8522 Fax

By: 

MARTIN S. FRIEDMAN

Utilities\Sandalhaven\NOF Aff of Mailing Combined Notice

DOCUMENT NUMBER-DATE

13080 DEC-28

FPSC-COMMISSION CLERK

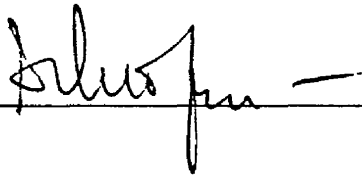
AFFIDAVIT OF MAILING

STATE OF ILLINOIS

COUNTY OF COOK

Before me, the undersigned authority, authorized to administer oaths and take acknowledgments, personally appeared Mircea Schiopu, who, after being duly sworn on oath, did depose on oath and say that he is the Mailroom Services Representative of Utilities, Inc., and that on November 14, 2002, he/she did send by regular U.S. Mail, a copy of the Combined Initial Customer Notice and Notice of Customer Meeting to the Customers of Utilities, Inc. of Sandalhaven attached hereto.

FURTHER AFFIANT SAYETH NAUGHT.

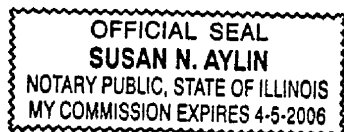


Sworn to and subscribed before me this 19th day of November, 2002, by Mircea Schiopu, who is personally known to me or has produced identification.

SUSAN N. AYLIN
Print Name

NOTARY PUBLIC - STATE OF ILLINOIS

My Commission Expires: 4-5-2006



BEFORE THE PUBLIC SERVICE COMMISSION

AMENDED
INITIAL CUSTOMER NOTICE
AND
NOTICE OF CUSTOMER MEETING
(AMENDED TO CORRECT LOCATION OF CUSTOMER MEETING)

TO THE CUSTOMERS OF
UTILITIES, INC. OF SANDALHAVEN
AND
ALL OTHER INTERESTED PERSONS

RE: DOCKET NO.: 020409-SU

APPLICATION FOR INCREASE IN RATES IN CHARLOTTE COUNTY
BY UTILITIES, INC. OF SANDALHAVEN

DATED: November 13, 2002

NOTICE is hereby given that the Staff of the Florida Public Service Commission will conduct a customer meeting to discuss Utilities, Inc. of Sandalhaven's Application for a rate increase. The meeting will be held at the following time and place:

6:00 p.m., Tuesday, December 10, 2002
Tringali Recreational Center
3460 South McCall Road
Englewood, Florida 34224

All persons who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this meeting. The meeting will begin as scheduled and will continue until all of the customers have been heard.

In addition to the customer meeting to be held on December 10, 2002, at 6:00 p.m., the Public Service Commission Staff will be available that afternoon from 3:00 p.m. to 5:00 p.m., to meet with representatives of customer groups, homeowners' associations, and developers who desire a more in-depth discussion of the issues. Appointments may be made for the meeting with Staff by contacting Jay Revell of the Florida Public Service Commission Staff at (850) 413-6425 prior to December 10, 2002. All representatives who wish to participate in individual meetings are urged to make an appointment, since the individual meetings may be canceled if no appointments are made.

Any person requiring some accommodation at the customer meeting because of a physical impairment should call the Division of Records and Reporting at (850) 413-6770 at least 48 hours prior to the meeting. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

PURPOSE

The purpose of the meeting(s) is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission staff regarding the quality of service the utility provides and to ask questions, and comment on the rates included in this Notice as well as other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public. A representative from the utility may also be in attendance. At the beginning of the meeting, procedures will be established for the order of comments. The Public Service Commission staff will have sign-up sheets, and customers will be called in the order that they sign up to speak.

HOW TO CONTACT THE COMMISSION

Any person who wishes to comment or provide information to staff may do so at the meetings, either orally or in writing. Other written comments regarding the utility and the proposed rates, or requests to be placed on the mailing list for this case, may be directed to this address:

Director, Division of the Commission Clerk & Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

All correspondence should refer to "Docket No. 020409-SU", Utilities, Inc. of Sandalhaven. Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Public Service Commission's toll-free facsimile line at 1-800-511-0809. The Commission also has a web-site available at <http://floridapsc.com/consumers/complaint/index.cfm>

If you wish to contact the Commission regarding complaints about service, you may call the Commission's Division of Consumer Affairs at the following toll-free number 1-800-342-3552.

BACKGROUND

Utilities, Inc. of Sandalhaven is a wastewater utility located in Charlotte County. As reported in its MFRs, the Utility's revenues per books are \$221,904 for the wastewater system, with operating expenses per books of \$238,233, resulting in a net operating loss of \$16,328 for the wastewater system, per books, before adjustments. The rate increase application has been filed by Utilities, Inc. of Sandalhaven because of inadequate earnings.

Copies of the MFRs filed by the Company can be reviewed at the Englewood Charlotte Library located at 3450 McCall Road, Englewood, Florida 34224 during the following hours: *Monday, Tuesday, Thursday & Friday 9:00 a.m. to 6:00 p.m.; Wednesday 9:00 a.m. to 8:00 p.m.; and Saturday, 9:00 a.m. to 1:00 p.m.* A "A Rate Case Synopsis" is also available, along with the MFRs.

The test period for setting rates is the historical average twelve-month period ended December 31, 2001.

CURRENT AND PROPOSED RATES AND CHARGES

The current and proposed rates and charges follow. These rates are subject to change based on information gathered at the customer meeting, further Staff review, and the final decision by the Commissioners.

Residential Service

<u>Class/Meter Size</u>	<u>Present Rates</u>	<u>Proposed Interim Rates</u>	<u>Proposed Final Rates</u>
All Meter Sizes	\$12.00	\$16.66	\$18.40
Gallage Charge (per 1000 gallons - 8000 gallon maximum)	\$2.59	\$3.59	\$3.97

Multi-Residential Service

<u>Class/Meter Size</u>	<u>Present Rates</u>	<u>Proposed Interim Rates</u>	<u>Proposed Final Rates</u>
All Meter Sizes - Per Dwelling Unit	\$12.00	\$16.66	\$18.40
Gallage Charge (per 1000 gallons)	\$2.59	\$3.59	\$3.97

General Service

<u>Class/Meter Size</u>	<u>Present Rates</u>	<u>Proposed Interim Rates</u>	<u>Proposed Final Rates</u>
5/8" x 3/4"	\$12.00	\$16.66	\$18.40
1"	\$30.00	\$41.64	\$46.01
1 _ "	\$60.00	\$83.28	\$92.02
1 _ (15 ERC Restaurant)	\$180.00	\$249.83	\$276.07
2"	\$96.00	\$133.24	\$147.24
3"	\$180.00	\$249.83	\$276.07
4"	\$300.00	\$416.38	\$460.12
6"	\$600.00	\$832.75	\$920.24
Gallage Charge (per 1000 gallons)	\$2.59	\$3.59	\$3.97

SERVICE AVAILABILITY CHARGES

The company is not requesting any changes to its service availability charges or its miscellaneous service charges. Even though not requested to do so, the Commission may review and adjust service availability charges.

PROCEDURES AFTER CUSTOMER MEETINGS

In addition to the customer meeting notice described above, other important dates in the rate application are as follows:

<u>Schedule Item</u>	<u>Due Dates</u>
Staff Recommendation on Interim Rates	November 7, 2002
Agenda Conference on Interim Rates	November 19, 2002
Order on Interim Rates	December 9, 2002
Staff's Proposed Agency Action ("PAA") Recommendation	February 6, 2003
Agenda Conference on PAA Rates	February 18, 2003
PAA Order Issued	March 10, 2003
Protest Period Expires	March 31, 2003

This notice was prepared by the Company and Commission staff for distribution by the utility to its customers.