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November 26, 2002

Commission Clerk's Office
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RECEIVED-FPSC
02 DEC -2 PM 2:03
COMMISSION
CLERK

Re: France Telecom Corporate Solutions L.L.C.;
Application for Authority to Provide Interexchange
Telecommunications Service Between Points Within the State of Florida

021196-TI

Dear Sir/Madam:

On behalf of France Telecom Corporate Solutions L.L.C. ("FTCS"), please find enclosed for filing an original plus 6 copies of FTCS's Application for Authority to Provide Interexchange Telecommunications Service Between Points Within the State of Florida. Also enclosed is a check, in the amount of \$250, payable to the "Florida Public Service Commission" to cover the requisite filing fee.

Please file stamp and return the extra copy of this filing in the pre-addressed, stamped envelope provided for this purpose.

Kindly direct any questions regarding this filing to the undersigned.

Regards,

Elizabeth Holowinski

William K. Coulter
Elizabeth Holowinski
Counsel for France Telecom
Corporate Solutions L.L.C.

Enclosures

Check recd. 25 with filing and forwarded
to Fiscal for deposit. Fiscal to forward
deposit information to Records.

Initials of person who forwarded check

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FPSC-BUREAU OF RECORDS

WASHINGTON 355704v10

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DOCUMENT NUMBER-DATE

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**** FLORIDA PUBLIC SERVICE COMMISSION ****

DIVISION OF REGULATORY OVERSIGHT
CERTIFICATION SECTION

Application Form for Authority to Provide
Interexchange Telecommunications Service
Between Points Within the State of Florida

021196-TI

Instructions

- ◆ This form is used as an application for an original certificate and for approval of assignment or transfer of an existing certificate. In the case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Page 16).
- ◆ Print or Type all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.
- ◆ Use a separate sheet for each answer which will not fit the allotted space.
- ◆ Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of **\$250.00** to:

Florida Public Service Commission
Division of Records and Reporting
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6770

Note: **No filing fee is required** for an assignment or transfer of an existing certificate to another company.

- ◆ If you have questions about completing the form, contact:

Florida Public Service Commission
Division of Regulatory Oversight
Certification Section
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6480

1. This is an application for $\sqrt{\quad}$ (check one):
- Original certificate** (new company).
 - Approval of transfer of existing certificate:** Example, a non-certificated company purchases an existing company and desires to retain the original certificate of authority.
 - Approval of assignment of existing certificate:** Example, a certificated company purchases an existing company and desires to retain the certificate of authority of that company.
 - Approval of transfer of control:** Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

2. Name of company:

France Telecom Corporate Solutions L.L.C.

3. Name under which applicant will do business (fictitious name, etc.):

Same.

4. Official mailing address (including street name & number, post office box, city, state, zip code):

2300 Corporate Park Drive, Mailstop SP0606

Herndon, VA 20171

5. Florida address (including street name & number, post office box, city, state, zip code):

1200 South Pine Island Road

Plantation, FL 33324

6.

Select type of business your company will be conducting $\sqrt{\quad}$ (check all that apply):

- Facilities-based carrier** - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.

- () **Operator Service Provider** - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
- () **Reseller** - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
- (x) **Switchless Rebiller** - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
- () **Multi-Location Discount Aggregator** - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers, then offers resold service by enrolling unaffiliated customers.
- () **Prepaid Debit Card Provider** - any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.

7. Structure of organization;

- | | |
|--|-------------------------|
| () Individual | () Corporation |
| () Foreign Corporation | () Foreign Partnership |
| () General Partnership | () Limited Partnership |
| (x) Other <u>Foreign Limited Liability Company</u> | |

8. **If individual**, provide:

Name: N/A
Title: _____
Address: _____
City/State/Zip: _____

Telephone No.: _____ Fax No.: _____
Internet E-Mail Address: _____
Internet Website Address: _____

9. **If incorporated in Florida**, provide proof of authority to operate in Florida:

(a) **The Florida Secretary of State Corporate Registration number:**
N/A

10. **If foreign corporation**, provide proof of authority to operate in Florida:

(a) **The Florida Secretary of State Corporate Registration number:**
M02000001494

11. **If using fictitious name-d/b/a**, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida:

(a) **The Florida Secretary of State fictitious name registration number:**
N/A

12. **If a limited liability partnership**, provide proof of registration to operate in Florida:

(a) **The Florida Secretary of State registration number:** N/A

13. **If a partnership**, provide name, title and address of all partners and a copy of the partnership agreement.

Name: N/A

Title: _____

Address: _____

City/State/Zip: _____

Telephone No.: _____ **Fax No.:** _____

Internet E-Mail Address: _____

Internet Website Address: _____

14. **If a foreign limited partnership**, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable.

(a) **The Florida registration number:** N/A

15. Provide **F.E.I. Number** (if applicable): 52-2361634

16. Provide the following (if applicable):

(a) Will the name of your company appear on the bill for your services?
() Yes () No

(b) If not, who will bill for your services?

Name: _____

Title: _____

Address: _____

City/State/Zip: _____

Telephone No.: _____ **Fax No.:** _____

(c) How is this information provided?

17. Who will receive the bills for your service?

- Residential Customers Business Customers
 PATs providers PATs station end-users
 Hotels & motels () Hotel & motel guests
 Universities Universities dormitory residents
 Other: (specify) _____.

18. Who will serve as liaison to the Commission with regard to the following?

(a) The application:

Name: William K. Coulter and Elizabeth Holowinski

Title: Counsel to France Telecom Corporate Solutions L.L.C.

Address: Coudert Brothers LLP, 1627 I Street, N.W., Suite 1200

City/State/Zip: Washington, DC 20006

Telephone No.: (202) 775-5100 **Fax No.:** (202) 775-1168

Internet E-Mail Address: coulterw@coudert.com and holowinskie@coudert.com

Internet Website Address: www.coudert.com

(b) Official point of contact for the ongoing operations of the company:

Name: Jean-Sebastien Falisse

Title: Treasurer

Address: 2300 Corporate Park Drive, Mailstop SP0606

City/State/Zip: Herndon, VA 20171

Telephone No.: (703) 375-4919 **Fax No.:** (703) 375-4905

Internet E-Mail Address: jean-sebastien.falisse@francetelecom.com

Internet Website Address: www.francetelecom.com

(c) Complaints/Inquiries from customers:

Name: Russel Alan Emerson

Title: Customer Service Manager

Address: c/o Equant, 12490 Sunrise Valley Drive

City/State/Zip: Reston, VA 20196

Telephone No.: (703) 689-5611 **Fax No.:** (703) 689-5527

Internet E-Mail Address: al.emerson@equant.com

Internet Website Address: www.equant.com

19. List the states in which the applicant:

(a) has operated as an interexchange telecommunications company.

None

(b) has applications pending to be certificated as an interexchange telecommunications company.

None

(c) is certificated to operate as an interexchange telecommunications company.

None

(d) has been denied authority to operate as an interexchange telecommunications company and the circumstances involved.

None

(e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

None

(f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

None

20. Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(a) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.

No

(b) an officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

No

21. The applicant will provide the following interexchange carrier services \sqrt (check all that apply):

a. _____ **MTS with distance sensitive per minute rates**

_____ Method of access is FGA
_____ Method of access is FGB
_____ Method of access is FGD
_____ Method of access is 800

b. _____ **MTS with route specific rates per minute**

_____ Method of access is FGA
_____ Method of access is FGB
_____ Method of access is FGD
_____ Method of access is 800

c. x _____ **MTS with statewide flat rates per minute (i.e. not distance sensitive)**

- Method of access is FGA
- Method of access is FGB
- Method of access is FGD
- Method of access is 800

d. _____ **MTS for pay telephone service providers**

e. _____ **Block-of-time calling plan (Reach Out Florida, Ring America, etc.).**

f. _____ **800 service (toll free)**

g. _____ **WATS type service (bulk or volume discount)**

- _____ Method of access is via dedicated facilities
- _____ Method of access is via switched facilities

h. **Private line services (Channel Services)**
(For ex. 1.544 mbs., DS-3, etc.)

I. **Travel service**

- _____ Method of access is 950
- Method of access is 800

j. _____ **900 service**

k. _____ **Operator services**

- _____ Available to presubscribed customers
- _____ Available to non presubscribed customers (for example, to patrons of hotels, students in universities, patients in hospitals).
- _____ Available to inmates

1. **Services included are:**

- _____ Station assistance
- _____ Person-to-person assistance
- _____ Directory assistance
- _____ Operator verify and interrupt
- _____ Conference calling

22. Submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

See Exhibit A.

23. Submit the following:

A. Managerial capability; give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.

See Exhibit B.

B. Technical capability; give resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.

See Exhibit C.

C. Financial capability.

The application **should contain** the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated. See Exhibit D.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer affirming that the financial statements are true and correct and should include:

1. the balance sheet;
2. income statement; and
3. statement of retained earnings.

NOTE: *This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.*

Further, the following (which includes supporting documentation) should be provided:

1. **A written explanation** that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served. See Exhibit D.

2. **A written explanation** that the applicant has sufficient financial capability to maintain the requested service. See Exhibit D.

3. **A written explanation** that the applicant has sufficient financial capability to meet its lease or ownership obligations.

N/A. Applicant is a switchless rebiller.

THIS PAGE MUST BE COMPLETED AND SIGNED

APPLICANT ACKNOWLEDGMENT STATEMENT

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

UTILITY OFFICIAL:

Jean-Sebastien Falisse _____

Print Name

Signature _____

Treasurer _____

Title

Date

(703) 375-4919 (703) 375-4905

Telephone No.

Fax No.

Address: 2300 Corporate Park Drive, Mailstop SP0606 _____

Herndon, VA 20171 _____

THIS PAGE MUST BE COMPLETED AND SIGNED

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

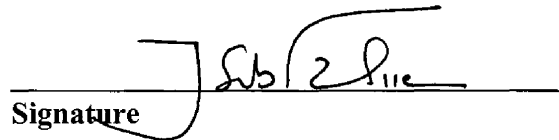
A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be provided in one of the following ways (applicant, please check one):

- () The applicant will **not** collect deposits nor will it collect payments for service more than one month in advance.

- () The applicant intends to collect deposits and/or advance payments for more than one month's service and will file and maintain a surety bond with the Commission in an amount equal to the current balance of deposits and advance payments in excess of one month.
(The bond must accompany the application.)

UTILITY OFFICIAL:

Jean-Sebastien Falisse
Print Name


Signature

Treasurer
Title

11/6/02
Date

(703) 375-4919
Telephone No.

(703) 375-4905
Fax No.

Address: 2300 Corporate Park Drive, Mailstop SP0606
Herndon, VA 20171

THIS PAGE MUST BE COMPLETED AND SIGNED

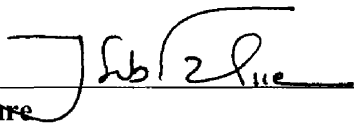
AFFIDAVIT

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide interexchange telecommunications service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

UTILITY OFFICIAL:

Jean-Sebastien Falisse
Print Name


Signature

Treasurer
Title

11/6/02
Date

(703) 375-4919
Telephone No.

(703) 375-4905
Fax No.

Address: 2300 Corporate Park Drive, Mailstop SP0606
Herndon, VA 20171

CURRENT FLORIDA INTRASTATE SERVICES

Applicant **has** () or **has not** (x) previously provided intrastate telecommunications in Florida.

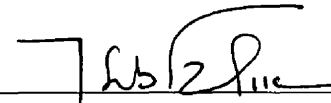
If the answer is has, fully describe the following:

a) What services have been provided and when did these services begin?

b) If the services are not currently offered, when were they discontinued?

UTILITY OFFICIAL:

Jean-Sebastien Falisse
Print Name


Signature

Treasurer
Title

11/6/02
Date

(703) 375-4919
Telephone No.

(703) 375-4905
Fax No.

Address: 2300 Corporate Park Drive, Mailstop SP0606
Herndon, VA 20171

CERTIFICATE TRANSFER, OR ASSIGNMENT STATEMENT

I, (Name) N/A _____,

(Title) _____ of
_____ (Name of Company)

and current holder of Florida Public Service Commission Certificate Number

_____, have reviewed this application and join in the petitioner's request for a:

() transfer

() assignment

of the above-mentioned certificate.

UTILITY OFFICIAL:

Print Name

Signature

Title

Date

Telephone No.

Fax No.

Address:

EXHIBIT A

TITLE PAGE

FLORIDA TELECOMMUNICATIONS TARIFF

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of telecommunications services provided by France Telecom Corporate Solutions L.L.C., with principal offices at 2300 Corporate Park Drive, Mailstop SP0606, Herndon, VA 20171. This Tariff applies for services furnished within the State of Florida. This Tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued:

Effective:

By: Jean-Sebastien Falisse
Treasurer
France Telecom Corporate Solutions L.L.C.
2300 Corporate Park Drive
Mailstop SPO606
Herndon, VA 20171

CHECK SHEET

The Title Page and pages listed below of this Tariff are effective as of the date shown. Revised pages contain all changes from the original Tariff that are in effect as of the date indicated.

<u>Page</u> <u>No.</u>	<u>Number of</u> <u>Revision</u>	<u>Page</u> <u>No.</u>	<u>Number of</u> <u>Revision</u>	<u>Page</u> <u>No.</u>	<u>Number of</u> <u>Revision</u>	<u>Page</u> <u>No.</u>	<u>Number of</u> <u>Revision</u>
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* New or Revised Page.

 Issued:

Effective:

By: Jean-Sebastien Falisse
 Treasurer
 France Telecom Corporate Solutions L.L.C.
 2300 Corporate Park Drive
 Mailstop SPO606
 Herndon, VA 20171

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2300 Corporate Park Drive
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 2300 Corporate Park Drive
 Mailstop SPO606
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Issued:

Effective:

By: Jean-Sebastien Falisse
Treasurer
France Telecom Corporate Solutions L.L.C.
2300 Corporate Park Drive
Mailstop SPO606
Herndon, VA 20171

PRELIMINARY STATEMENT

This Tariff sets forth rates and rules of France Telecom Corporate Solutions L.L.C. (the "Company") applicable to its provision of resold interexchange service within the State of Florida.

This Tariff sets forth the service offerings, rates, terms and conditions that apply to long distance telecommunications service provided by Company to business customers within the State of Florida. The Company does not provide residential long distance services at this time. This Tariff applies only for use of services provided by Company for communications between points within the State of Florida.

The rates and rules contained herein are subject to change pursuant to the rules and regulations of the Commission.

APPLICABILITY

This Tariff applies to interexchange telephone service between points in Florida. Such service is provided 24 hours per day, seven days per week. Service is offered using the facilities of the Company's underlying facilities-based carriers and may be offered in combination with resold services provided by other certificated carriers. Service is provided subject to the availability and economic feasibility of necessary service, equipment and facilities.

AVAILABILITY

The Company offers this service in the service areas in which it has been certified by the Florida Public Service Commission and in which the Company has available required network facilities or is able to lease required network facilities to enable the offering of local service. Only Customers which have also subscribed to Company's interstate and international services pursuant to an agreement with the Company are eligible to apply for the service offerings contained in this Tariff. Interstate and international services are subject to the jurisdiction of the Federal Communications Commission ("FCC").

Issued:

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EXPLANATION OF SYMBOLS

- (D) Delete Or Discontinue.
- (I) Change Resulting In An Increase to A Customer's Bill.
- (M) Moved From Another Tariff Location.
- (N) New.
- (R) Change Resulting In A Reduction To A Customer's Bill.
- (T) Change In Text Or Regulation But No Change In Rate Or Charge.

TARIFF FORMAT

- A. Page Numbering – Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new Pages are occasionally added to the Tariff. When a new Page is added between Pages already in effect, a decimal point is added. For example, a new Page added between Pages 14 and 15 would be 14.1.
- B. Page Revision Numbers – Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current Page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc. the Commission follows in their Tariff approval process, the most current Page number on file with the Commission is not always the Tariff page in effect.

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2300 Corporate Park Drive
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Herndon, VA 20171

TARIFF FORMAT (Cont'd)

- C. Paragraph Numbering Sequence – There are six levels of paragraph coding. Each level is subservient to its next higher level:
- 1.
 - 1.1
 - 1.1.1
 - 1.1.1(a)
 - 1.1.1(a)1.
 - 1.1.1(a)1.(a)
 - 1.1.1(a)1.(a)(i)
- D. Check Sheets – When a Tariff filing is made with the Commission, an updated check Page accompanies the Tariff filing. The check sheet lists the pages contained in the Tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). The Tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

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SECTION 1 - DEFINITIONS

8XX Number – A number beginning with 800, 888, 877 or 866.

Access Line – A communications path, provided by a person other than the Company on the customer side of the demarcation point, which connects a demarcation point to another point.

Alternate Destination on Call Limiter – Allows the Customer to specify the maximum number of simultaneous incoming calls allowed for a specific dialed number. As soon as the maximum number of simultaneous calls allowed is reached, calls are routed to the alternate destination predefined by the Customer. The Call Limiter can be defined per number or for a group of access numbers.

Authorization – The process of granting or denying access to a network resource.

Authorization Code – A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the Carrier's Travel Service or Prepaid Calling Card network to identify the Caller and validate the Caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Authorized User – A person, firm, corporation, or any other entity authorized by the Customer to utilize the Carrier's service under the terms and conditions of this Tariff. The Customer remains responsible for payment of services.

Bit – The smallest unit of information in the binary system of notation.

BPS – Bits per second.

Call – Telephonic communication originated by a person or mechanical or electrical device from a number to another number that is answered by a person or mechanical or electrical device. The numbers may be located any distance apart within Florida. Communication may consist of voice, data, a combination of both, or other transmission, may be by wire or wireless medium and may be for any duration of time. An attempted or incomplete Call is an unsuccessful attempt by a Customer to place a Call.

Issued:

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Herndon, VA 20171

SECTION 1 - DEFINITIONS (Cont'd)

Calling Card Call – A service whereby the Customer or Authorized User dials all of the digits necessary to route and bill a call placed from a location other than his/her residence or normal place of business. Service is accessed *via* a “1-800” or other access code dialing sequence.

Circuit – A communications path provided by Company between two or more demarcation points, at a transmission speed agreed to between Company and Customer.

Channel – A communications path between two or more points of termination. Such termination points may be located anywhere in Florida. Communication may consist of voice, data, a combination of both, or other transmission and may be by a wire or wireless medium. Channel capacity may be any size and is typically measured in bits per second, with 1.5 megabits per second equal to one voice channel. Duration is typically of unlimited duration.

Commission – Florida Public Service Commission, the regulatory agency within the State of Florida.

Committed Information Rate – The Committed Information Rate (“CIR”) is the amount of bandwidth that the Company agrees to make available to the Customer’s Frame Relay Data Terminal Equipment through the Network enabling the transfer of data between any given Frame Relay Permanent Virtual Circuit ingress and egress points during normal network operational conditions. CIRs are provided on a per individual Data Link Channel basis.

Company or Carrier – FTCS unless otherwise clearly indicated by the context.

Customer – The person, firm or corporation which orders service and is responsible for the payment of charges, compliance with the terms and conditions of this Tariff, and compliance with the laws of the State of Florida.

Customer Premises – A location occupied by Customer, or which Customer has the right to occupy, for the purposes of transmitting or receiving communications signals, and which is made available to Company for the maintenance and operation thereon or therein of a Company terminal location.

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SECTION 1 - DEFINITIONS (Cont'd)

Customized Announcement – Allows the Customer to play customized messages to callers according to pre-defined parameters such as time of day, day of week, or other routing features. The same message can be played in different languages. Once the customized announcement is read, the call is terminated.

Day – From 8:00 AM up to but not including 5:00 PM local time Sunday through Friday.

Dedicated – A facility or equipment system or subsystem set aside for the sole use of a specific Customer.

Demarcation Point – The point of interconnection of an Access Line or other connecting communications path or equipment provided by Customer or any person to company-provided equipment.

Dialed Number Identification – Dialed Number Identification is translating each public number into a specific private number, with the global VPN enables the Customer to identify the dialed number and the originating location for each call and to route the call to the appropriate operator.

Evening – From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Facilities – Cables, wires, poles, conduits and other Company equipment that is used to provide service to Customers including wire center distribution frames and central office switching equipment.

FTCS – France Telecom Corporate Solutions L.L.C.

Fiber Optic Cable – A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Holidays – The Company's recognized holidays are New Year's Day, July 4th, Thanksgiving Day, Christmas Day.

Individual Case Basis – A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer and at the Company's sole discretion.

Initial – The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points.

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SECTION 1 - DEFINITIONS (Cont'd)

Integrated Services Digital Network – The Integrated Services Digital Network (“ISDN”) is a digital network that permits the switched interconnection of voice, data and video transmissions requiring differing capacities over common facilities.

LATA – A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Mbps – Megabits per second, denotes millions of bits per second.

MRC – Monthly Recurring Charge.

NXX – The designation for the first three digits of a local telephone number where N represents 2-9 and X represents 0-9.

Optimized Call Transfer – Provides call re-direction upon customer request, with route optimization. It allows to transfer callers to other Customer sites in the most economical way, without occupying call center trunks throughout the duration of the transferred call.

Night/Weekend – From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

Permanent Virtual Circuit – The Permanent Virtual Circuit (“PVC”) is the logical connection from one port of a Frame Relay network to another port of the same Frame Relay network. The sizing of the PVC is determined by its CIR and its EIR.

Port – A facility or equipment system or subsystem set aside for the sole use of a specific Customer.

Premises – The space occupied by the Customer or Authorized User in a building or buildings or contiguous property not separated by a public or quasi-public right-of-way.

QoS – Quality of service levels.

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SECTION 1 - DEFINITIONS (Cont'd)

Recurring Charges – The monthly charges to the Customer for services, facilities and equipment, which continues for the agreed upon duration of the service.

Remote Queuing – Allows the queuing of calls within the network in case of busy conditions at the call center. Limited Customer PBX/ACD resources are mobilized and the lowest price is charged for the time the calls have been queued.

Residential Service – Telecommunications services used primarily as non-business service. Residential Service is not offered by the Company at this time.

Routing on Menu Selection – Routing on Menu Selection allows the Customer to screen calls within the network and route them according to the caller's needs. With this service, Customer call centers can implement call qualification at the network level or provide self-service for routine transactions, as a front-end application, or for overflow traffic.

Service – Any means of services offered herein by the Company or any combination thereof.

Service Order – The written request for Company services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order Form by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this Tariff.

Shared – A facility or equipment system or subsystem which can be used simultaneously by several Customers.

Special Facilities – Any facilities, goods, supplies, products, equipment, fixtures or other installation specifically installed or constructed for Customer by Company pursuant to a negotiated agreement between Company and Customer.

Subscriber – See Customer.

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SECTION 1 - DEFINITIONS (Cont'd)

Tariff – FTCS’s Florida P.S.C. No. 2.

Terminal Equipment – Any telecommunications equipment other than the transmission or receiving equipment installed at a Company Terminal Location.

Time-Dependant Routing – Allows the Customer to define a routing plan depending on date and time. The parameters are time of day, day of week, and day of year. The routing plan can be defined per dialed number or per terminating call center site.

Transmission of Touch-Tone Signaling – Transmission of Touch-Tone Signaling allows the Customer Interactive Voice Mail to accept touch-tone signaling from inbound callers to the Customer site.

Transmission Speed – Transmission speed or rate, in bits per second (bps), as agreed to by Company and Customer for each circuit.

United States – The forty-eight states contained within the mainland United States, the District of Columbia, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and the Commonwealth of the Northern Mariana Islands.

Virtual Private Network – A Virtual Private Network (“VPN”) is a switched network with special services such as abbreviated dialing, which allows customers to call between offices in different area codes without dialing all digits.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of FTCS

FTCS's services are furnished for interexchange communications originating and terminating within the State of Florida under the terms of this Tariff. FTCS's services are available twenty-four (24) hours per day, seven (7) days per week.

FTCS arranges for installation, operation and maintenance of the communications services provided in this Tariff for Customers in accordance with the terms and conditions set forth under this Tariff. FTCS may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to FTCS's network.

2.2 Use

Services provided under this Tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.

2.2.1 Any entity which uses, appropriates or secures the use of services from FTCS other than under the terms and conditions of this Tariff shall be liable for an amount equal to the accrued and unpaid charges for services received pursuant to this Tariff, plus all applicable court costs and attorneys fees.

2.3 Limitations of Service, Equipment or Facilities

2.3.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff. The Company may decline applications for Service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing Service in accordance with the terms of this Tariff. Only certificated resellers and rebillers are eligible to apply for services under this Tariff.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.3 Limitations of Service, Equipment or Facilities (Cont'd)

- 2.3.2** The Company reserves the right to discontinue or limit Service when necessitated by conditions beyond its control. Examples of these conditions are more fully set forth elsewhere in this Tariff or when Service is used in violation of the provisions of this Tariff or the law.
- 2.3.3** The Company does not undertake to generate content messages, but offers the use of its Service when available. As more fully set forth elsewhere in this Tariff, the Company shall not be liable for errors in transmission or for failure to establish connections.
- 2.3.4** The Company reserves the right to discontinue Service, limit Service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing Service, as determined by the Company in its reasonable judgment.
- 2.3.5** The furnishing of Service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and/or equipment are not available. FTCS may decline applications for service to or from a location where the necessary facilities or equipment are not available.

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SECTION 2 – RULES AND REGULATIONS (Cont'd)**2.3 Limitations of Service, Equipment or Facilities (Cont'd)**

- 2.3.6** FTCS reserves the right to deny service to any person or entity: (A) who, in FTCS's judgment, presents an undue risk of nonpayment, refuses to comply with the deposit requirements set forth in this Tariff, or does not pass a credit check; or (B) if FTCS believes that the person's or entity's use of the Service would violate the provisions of this Tariff or any applicable law or regulation, or if any applicable law or regulation restricts or prohibits provision of the Service to that person or entity; or (C) if FTCS determines in its sole discretion that facilities are not available to provide the Service; or (D) if FTCS determines in its sole discretion that any order for Service, letter of authorization and/or third party verification is not in conformance with any applicable law or regulation; or (E) the Service requested has been discontinued; or (F) if an order for the Service may be denied under the terms of any carrier, switched or independent sales representative agreement.
- 2.3.7** Service may be discontinued by FTCS, at any time and without notice to its Customers, by blocking traffic to or from certain cities, NXX exchanges, or individual telephone stations, by blocking call origination for FTCS's services, or by blocking calls using certain Customer Authorization Codes and/or access codes, when FTCS deems it necessary to take such action to prevent unlawful and/or unauthorized use of its services. In addition, FTCS may take any of the foregoing actions in the case of actual or anticipated non-payment for its service. In order to control fraud, FTCS may refuse to accept Calling Card, Collect Calling, and/or Third Party calls which it reasonably believes to be unauthorized or invalid and/or may limit the use of these billing options to or from certain areas within the State of Florida.
- 2.3.8** FTCS reserves the right to refuse to provide service to or from any location where it has not ordered access facilities, installed network interconnections, or the necessary facilities and/or equipment are not available, acceptable, or justifiable. FTCS also reserves the right to make changes to equipment, service components, and/or network configurations as may be required.

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SECTION 2 – RULES AND REGULATIONS (Cont'd)

2.3 Limitations of Service, Equipment or Facilities (Cont'd)

2.3.9 The provision of service will not create a partnership or joint venture between FTCS and the Customer nor result in joint service offerings to their respective authorized users.

2.3.10 Use of Service Mark

- (a) No Customer shall use any service mark or trademark of the Company or refer to Company in connection with any product, equipment promotion, or publication of the Customer without the prior written consent of the Company.

2.4 Location of Service

2.4.1 Originating Areas – areas in this state where service has been established by the Carrier.

2.4.2 Terminating Areas – all areas of Florida State.

2.5 Assignment or Transfer

All service provided under this Tariff is directly or indirectly controlled by FTCS and neither the Customer nor its Authorized Users may transfer or assign the use of service without the express prior written consent of FTCS. Such transfer or assignment shall only apply where there is no interruption of the use or location of service. All terms and conditions contained in this Tariff shall apply to all such permitted transferees or assignees.

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SECTION 2 – RULES AND REGULATIONS (Cont'd)**2.6 Liability**

- 2.6.1** The liability of FTCS for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of FTCS, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, maintaining, restoring, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this Tariff (calculated on a proportionate basis where appropriate) to the period during which such error, mistake, omission, interruption or delay occurs.
- 2.6.2** In no event shall FTCS or any of its affiliates be liable to Customer, its customers or any of their affiliates under this Tariff for any loss of profit or revenue or for any incidental, consequential, indirect, punitive or similar or additional damages incurred or suffered as a result of incorrect or defective transmissions, or any direct or indirect consequences thereof, while using the Services, performance, non-performance, termination, breach, or other action or inaction, on the part of FTCS, under this Tariff, even if Customer advises FTCS of the foreseeability, possibility, likelihood, probability or certainty of such loss or damage.
- 2.6.3** When the services or facilities of other entities are used separately or in conjunction with FTCS's facilities or equipment in establishing connection to points not reached by FTCS's facilities or equipment, FTCS shall not be liable for any act or omission of such other entities or their agents, servants or employees. FTCS shall not be liable for any act or omission of vendors supplying equipment to Customer nor for claims regarding the performance of such vendor supplied equipment.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.6 Liability (Cont'd)

2.6.4 FTCS shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond its reasonable control as determined by FTCS. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, unavailability of rights-of-way or materials, or preemption of existing service to restore service in compliance with the decisions, rules, regulations and orders of the Commission or any other federal, international, state, or local governmental agency or authority.

2.6.5 FTCS shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, the Customer's agents, or Authorized Users, or by facilities or equipment provided by the Customer. FTCS shall not be liable for any act or omission by any entity furnishing to the Company or to the customer facilities or equipment used for or with the services the Company offers. The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company which may be installed at the premises of the Company. The Company shall not be liable for the performance of said vendor or vendor's equipment.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)**2.6 Liability (Cont'd)**

- 2.6.6** FTCS does not guarantee or make any warranty with respect to any equipment provided by it where such equipment is used in locations containing an atmosphere which is explosive, prone to fire, dangerous, or otherwise unsuitable for such equipment. Customers and Authorized Users indemnify and hold FTCS harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any party or persons, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the Customer, Authorized User, or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such equipment so used.
- 2.6.7** The Company is not liable for any defacement of or damage to the premises of a Customer or end-user (or authorized or joint user) resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, when such defacement or damage is not the result of the gross negligence or willful misconduct on the part of the agents or employees of the Company.
- 2.6.8** The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.
- 2.6.9** The Company shall not be liable for any damages whatsoever to property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by the Company's willful misconduct or gross negligence.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.6 Liability (Cont'd)

- 2.6.10** The Company shall not be liable for any damages whatsoever associated with service, facilities, or equipment which the Company does not furnish or for any act or omission of Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with service.
- 2.6.11** THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.
- 2.6.12** The Customer and any authorized or joint users, jointly and severally, shall indemnify and hold the Company harmless from claims, loss, damage, expense (including attorney's fees and court costs), or liability for patent infringement arising from (1) combining with, or using in connection with facilities the Company furnished, facilities the Customer, authorized user, or joint user furnished, or (2) use of facilities the Company furnished in a manner the Company did not contemplate and over which the Company exercises no control and from all other claims, loss, damage, expense (including attorneys' fees and court costs), or (3) liability arising out of any commission or omission by the Customer, authorized user, or joint user in connection with the Service. In the event that any such infringing use is enjoined, the Customer, authorized user, or joint user, at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim of infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement. In addition and without limitation, the Customer, authorized user, or joint user, shall defend, on behalf of the Company and upon request by the Company, any suit brought or claim asserted against the Company for any such slander, libel, infringement, or other claims.

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SECTION 2 – RULES AND REGULATIONS (Cont'd)**2.6 Liability (Cont'd)**

2.6.13 The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits “9-1-1” or to any other person who may be affected by the dialing of the digits “9-1-1”. Customer agrees to advise its users that as to Company’s data services, the “9-1-1” emergency dialing does not connect to the local public safety answering point.

2.7 Billing and Payment for Service**2.7.1 Application for Service**

- (a) Customers desiring to obtain Service must complete service application forms provided by Company. Company may require Customers or potential customers to provide information pertaining to their ability to pay for Service. Company may deny Service to Customers or potential customers which do not provide the requested information or who fail to meet Company’s financial criteria. Only Customers which have subscribed to Company’s interstate and international services pursuant to an agreement with the Company are eligible to apply for the service offerings contained in this Tariff.

2.7.2 Cancellation of Application for Service:

- (a) Where installation of Service has been started prior to the cancellation of an application for Service, a cancellation charge equal to the costs incurred by the Company may apply.

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SECTION 2 – RULES AND REGULATIONS (Cont'd)

2.7 Billing and Payment for Service (Cont'd)

2.7.3 Cancellation of Service:

- (a) The Customer may have service discontinued upon thirty (30) days written notice to the Company. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later. Upon early cancellation of a term agreement, the Customer agrees to pay Company for the balance due under the contract for the entire term of the agreement. Unless the Customer notifies Company at least thirty (30) days prior to the end of the initial term of the agreement, the agreement shall be automatically extended for a term equivalent to the initial term.

2.7.4 Deposits

The Company does not collect deposits or prepayments from Customers at this time.

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SECTION 2 – RULES AND REGULATIONS (Cont'd)**2.7.5 Payment of Charges**

- (a) The Company shall bill on a current basis all charges incurred by and credits due to the Customer. The Customer may receive its bill in: 1) a paper format, or 2) via electronic transmission. Such bills are due upon receipt regardless of the media utilized. The Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage. Adjustments for the quantities of Service established or discontinued in any billing period beyond the minimum period will be prorated to the number of days based on a 30-day month. The Company will, upon request and if available, furnish such detailed information as may reasonably be required for verification of the bill.
- (b) All bills for Service provided to the Customer by the Company are due 15 days from the bill date. If any portion of the payment is received by the Company after the payment due date as set forth above, or if any portion of the payment is received by the Company in funds which are not immediately available to the Company, then a late payment penalty shall be due to the Company. The late payment penalty shall be a portion of the payment not received by the payment due date times a late factor. The late factor shall be 1.5% per month or 18% annually, or the highest rate allowed by law, whichever is the lesser. The late factor will be applied for the number of days from the payment due date to and including the date that the Customer actually makes the payment to the Company.
- (c) Customer shall be responsible for payment of all sales, use, gross receipts, excise, access, bypass or other local, state and Federal taxes, charges or surcharges, however designated, imposed on or based upon the provision, sale or use of the services rendered by Company. Such taxes and surcharges shall be separately stated on the Customer's bill, and are not included in the quoted rates.

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SECTION 2 – RULES AND REGULATIONS (Cont'd)

2.7 Billing and Payment for Service (Cont'd)

2.7.5 Payment of Charges (Cont'd)

- (d) When a check which has been presented to Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Returned Check Charge of \$20.

2.7.6 Non-Recurring Charges

- (a) Non-recurring charges are payable when the service for which they are specified has been ordered. If an entity other than FTCS (*e.g.*, another carrier or supplier) imposes or will impose charges on FTCS in connection with an ordered service, those costs will also be charged to the Customer.

2.7.7 Customer Overpayments

- (a) Company will provide interest on customer overpayments that are not refunded within 30 days of the date Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the greater of the customer deposit interest rate or Company's applicable late payment penalty.
- (b) Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the customer's overpayment was originally recorded to the customer's account by Company.

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SECTION 2 – RULES AND REGULATIONS (Cont'd)

2.7 Billing and Payment for Service (Cont'd)

2.7.8 Disputed Bills

- (a) In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Customer must submit a written documented claim for the disputed amount. The Customer must submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within thirty (30) days of receipt of billing for those services. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter.
- (b) Unless disputed, the invoice shall be deemed to be correct and payable in full by Customer. If the Customer is unable to resolve any dispute with the Company, then Customer may file a complaint with the Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399-0850.
- (c) If the dispute is resolved in favor of the Customer, no interest credits or penalties will apply.

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SECTION 2 – RULES AND REGULATIONS (Cont'd)**2.8 Service Connections and Facilities on Customer's Premises**

- 2.8.1** All Service along the facilities between the point identified as the Company's origination point and the point identified as the Company's termination point will be furnished by the Company, its agents or contractors.
- 2.8.2** Customer shall allow Company continuous access and right-of-way to Customer's premises to the extent reasonably determined by the Company to be appropriate to the provision and maintenance of services, equipment, facilities and systems relating to this Tariff.
- 2.8.3** The Company may undertake to use reasonable efforts to make available services to a Customer, on or before a particular date subject to the provisions of and compliance by the Customer with the regulations contained in this Tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing Service to any Customer.
- 2.8.4** The Company undertakes to use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer, joint user, or authorized user may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise tamper with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- 2.8.5** Title to all facilities provided by Company, including Terminal Equipment, shall remain with the Company. The operating personnel and the electric power consumed by such equipment on the premises of the Customer shall be provided by and maintained at the expense of the Customer.
- 2.8.6** Equipment the Company provides or installs at the Customer's premises for use in connection with the Services the Company offers shall not be used for any purpose other than that for which the Company provided it.

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SECTION 2 – RULES AND REGULATIONS (Cont'd)**2.8 Service Connections and Facilities on Customer's Premises (Cont'd)**

2.8.7 Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents imposed on Company-provided equipment and wiring by connection shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons.

2.8.8 The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Tariff and to the maintenance and operation of such facilities; subject to this responsibility, the Company shall not be responsible for:

- (a) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission of; or
- (b) the reception of signals by Customer-provided equipment.

2.8.9 Company is solely responsible for operating Company-provided equipment. In the event that Customer attempts to operate any Company-provided equipment without first obtaining Company's written approval, in addition to any other remedies of Company for a breach by Customer of Customer's obligations hereunder, Customer shall pay Company for any damage to Company-provided equipment caused or related to Customer's improper operation of Company-provided equipment upon receipt by Customer of a Company invoice therefore. In no event shall Company be liable to Customer or any other person for interruption of the Service or for any other loss, cost or damage caused or related to Customer's improper use of Company-provided equipment.

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SECTION 2 – RULES AND REGULATIONS (Cont'd)

2.8 Service Connections and Facilities on Customer's Premises (Cont'd)

2.8.10 Customer agrees to allow Company to remove all Company-provided equipment from Customer's premises:

- (a) upon termination, interruption or suspension of the Service in connection with which the equipment was used; and
- (b) for repair, replacement or otherwise as Company may determine is necessary or desirable.

2.8.11 At the time of such removal, such equipment shall be in the same condition as when delivered to Customer or installed on Customer's premises, normal wear and tear only excepted. Customer shall reimburse Company for the unamortized cost of any such equipment in the event the foregoing conditions are not met.

2.8.12 The Customer, authorized user, or joint user is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such Company equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company provided equipment and wiring or injury to the Company's employees or to other persons. In advance, Customer will submit to Company a complete manufacturer's specification sheet for each item of equipment that is not provided by the Company and which shall be attached to the Company's facilities. The Company shall approve the use of such item(s) of equipment unless such item is technically compatible with Company's facilities. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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SECTION 2 – RULES AND REGULATIONS (Cont'd)

2.8 Service Connections and Facilities on Customer's Premises (Cont'd)

2.8.13 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Service, and the channels, facilities, or equipment of others shall be provided at the Customer's expense.

2.9 Interconnection

2.9.1 Service furnished by FTCS may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by FTCS. Service furnished by FTCS is not part of a joint undertaking with such other common carriers or systems. FTCS does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of FTCS with services or facilities of other common carriers or with private systems.

2.9.2 Interconnection with the services or facilities of other common carriers shall be under the applicable terms and conditions of this Tariff and the other common carrier's Tariffs.

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SECTION 2 – RULES AND REGULATIONS (Cont’d)

2.10 Inspection, Testing and Adjustment

FTCS may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the Customer’s facilities or equipment. FTCS may interrupt service at any time, without penalty or liability, due to the departure from or reasonable suspicion of the departure from any of these terms and conditions.

2.11 Credit Allowances for Interruption of Service

Credit allowances for interruptions of service which are not due to FTCS’s inspection or testing, to the negligence of the Customer, or the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in this Tariff.

It shall be the obligation of the Customer to notify FTCS immediately of any interruption in service for which the Customer desires a credit allowance. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer.

For purposes of credit computation, every month shall be considered to have 30 days. The Customer shall be credited for an interruption of one day (24 hours) or more at the rate of 1/30th of the monthly charge for the services affected for each day that the interruption continues.

Credit Formula:

$$\text{Credit} = A/30 \times B$$

A = outage time in days

B = total monthly charge for affected service.

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SECTION 2 – RULES AND REGULATIONS (Cont'd)

2.11 Credit Allowances for Interruption of Service (Cont'd)

No credit allowances shall be made for:

Interruptions that are caused by the negligence of the Customer or others authorized by the Customer to use the Customer's service;

Interruptions that are due to the failure of power, equipment, systems, or services not provided by FTCS;

Interruptions during any period during which FTCS or its agents are not afforded access to the premises where Access Lines associated with the Customer's service are located;

Interruptions during any period when the Customer or user has released the service to FTCS for maintenance, rearrangement, or the implementation of a Customer order;

Interruptions during any period when the Customer or user has refused to release the service for testing or repair;

Interruptions during any period when the non-completion of calls is due to network busy conditions; or

Interruptions not promptly reported to the FTCS.

2.12 Obligations of the Customer

2.12.1 The Customer shall be responsible for:

- (a) The payment of all applicable charges as set forth in this Tariff.
- (b) Damage or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer, authorized user, or joint user or the non-compliance by the Customer, authorized user, or joint user with these regulations; or by fire or theft or other casualty on the premises of the Customer, authorized user, or joint user unless caused by the negligence or willful misconduct of the employees or agents of the Company.

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SECTION 2 – RULES AND REGULATIONS (Cont'd)**2.12 Obligations of the Customer (Cont'd)**

- (c) Providing as specified from time to time by the Company any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, authorized user, or joint user and the level of power, heating and air conditioning necessary to maintain the proper environment on such premises.
- (d) Obtaining, maintaining, and otherwise having full responsibility for rights of way and conduit necessary for installation of fiber optic cable and associated equipment to provide Service to the Customer, authorized user or joint user from the cable building entrance or the property line of the land on which the structure wherein any termination point or origination point used by the Customer, authorized user or joint user is placed or located, whichever is applicable, through the point of entry into the structure, throughout the structure, to the location of the equipment space. Any and all costs associated with the obtaining and maintaining of the rights of way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for Service.
- (e) Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury to Company employees or property might result from installation or maintenance by the Company.

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SECTION 2 – RULES AND REGULATIONS (Cont'd)**2.12 Obligations of the Customer (Cont'd)**

- (f) Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights of way for which the Customer is responsible and obtaining permission for Company agents or employees to enter the premises of the Customer, authorized user, or joint user at any reasonable hour for the purpose of installing, inspecting, repairing, or upon termination of Service as stated herein, removing the facilities or equipment of the Company.
- (g) Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which Service is interrupted for such purposes.
- (h) Keeping the Company's equipment and facilities located on the Customer's premises of rights of way obtained by the Customer free and clear of any liens or encumbrances relating to the Customer's use of the Company's services or from the locations of such equipment and facilities.
- (i) Customer provided terminal equipment on the premises of the Customer, authorized user, or joint user, the operating personnel there, and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Customer, authorized user, or joint user. Conformance of Customer provided station equipment with Part 68 of the FCC Rules is the responsibility of the Customer.
- (j) The Customer, authorized user, or joint user is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons.

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SECTION 2 – RULES AND REGULATIONS (Cont'd)

2.13 Refusal or Discontinuance by the Company

- 2.13.1** The Company, by written notice to the Customer and in accordance with applicable law, may discontinue Service or cancel an application for Service without incurring any liability when there is an unpaid balance for Service that is overdue and not disputed.
- 2.13.2** The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, shall be subject to discontinuance of Service in the same manner as provided for nonpayment of overdue charges.
- 2.13.3** The Customer shall be subject to discontinuance of Service, without notice, for any violation of any law, rule, regulation or policy of any government authority having jurisdiction over Service, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such Service, or for any violation of any of the provisions governing the furnishing of Service under this Tariff.
- 2.13.4** The Company may immediately discontinue service to any Customer, without notice, in order to protect against fraud or to otherwise protect Company personnel, agents, facilities, or services.
- 2.13.5** The Customer shall be subject to discontinuance of Service, without notice, for the Company to comply with any order or request of any governmental authority having jurisdiction.
- 2.13.6** If any Customer files for bankruptcy or reorganization or fails to discharge an involuntary petition therefor within the time permitted by law, the Company may immediately discontinue or suspend Service under this Tariff without incurring any liability.

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SECTION 2 – RULES AND REGULATIONS (Cont'd)**2.13 Refusal or Discontinuance by the Company (Cont'd)**

- 2.13.7** Upon the Company's discontinuance of Services to the Customer, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this Tariff, may declare all future monthly and other charges which would have been payable by the Customer under this Tariff during the remainder of the minimum term for which such Services would have otherwise been provided to the Customer to be immediately due and payable.
- 2.13.8** If Service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, Service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected and the Customer pays a deposit in advance at Company's discretion. Non-recurring charges apply to restored Services.
- 2.13.9** Any notice the Company may give to a Customer shall be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, addressed to the Customer's billing address or to such address as may be subsequently given by Customer to the Company.
- 2.13.10** Except for cancellation of Service or as otherwise provided by these rules, any notice from any Customer may be given by the Customer or any authorized representative to the Company's business office orally or by written notice mailed to the Company's business address. Cancellation of Service must be by written notice.

2.14 Restoration of Service

If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at FTCS's discretion, be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

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SECTION 2 – RULES AND REGULATIONS (Cont'd)**2.15 Use of Recording Devices**

Customers and Authorized Users who use recording devices do so at their own risk. A Customer or Authorized User may only use a recording device if the Customer or Authorized User complies with the requirements of this section and only if the Customer or Authorized User is able to connect and disconnect the recording device, or turn the recording device on or off, at will.

2.15.1 A Customer or Authorized User may record a conversation if the Customer or Authorized User obtains written or verbal consent to the recording of all parties to the conversation prior to or at the beginning of the conversation.

2.15.2 A distinctive recorder tone must be repeated at intervals of approximately fifteen (15) seconds to alert all parties to the conversation that a recording device is being used.

2.15.3 The requirements of this Section are waived for Broadcast licensees who use a recording device to record a conversation for broadcast if all parties to the conversation are aware that the conversation will be broadcast.

2.16 Schools and Libraries Discount Program**2.16.1 General**

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase FTCS services offered in this Tariff at a discounted rate, in accordance with the Rules adopted by the FCC in its Universal Service Order 97-157, issued May 8, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 *et. seq.*

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SECTION 2 – RULES AND REGULATIONS (Cont'd)

2.16 Schools and Libraries Discount Program (Cont'd)

2.16.1 General (Cont'd)

As indicated in the Rules, the discounts will be between twenty (20) and ninety (90) percent of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the rules.

Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

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SECTION 2 – RULES AND REGULATIONS (Cont’d)

2.16 Schools and Libraries Discount Program (Cont’d)

2.16.2 Regulations

- (a) Obligation of eligible schools and libraries:
 - 1. Requests for service:
 - (a) Schools and libraries and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.
 - (i) Schools and libraries and consortia shall submit requests for services to the Schools and Libraries Division, as designated by the FCC, and follow established procedures.
 - (ii) Services requested will be used for educational purposes.
 - (iii) Services will not be sold, resold or transferred in consideration for money or any other thing of value.
- (b) Obligations of FTCS:
 - 1. FTCS will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this Tariff.
 - 2. FTCS will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).
 - 3. In competitive bidding situations, FTCS may offer flexible pricing or rates other than in this Tariff, where specific flexible pricing arrangements are allowed.

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SECTION 2 – RULES AND REGULATIONS (Cont’d)

2.16 Schools and Libraries Discount Program (Cont’d)

2.16.3 Discounted Rates for Schools and Libraries

- (a) Discounts for eligible schools and libraries and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.
- (b) The discount rate will be applied to all commercially available telecommunications services purchased by eligible schools, libraries or consortia.
- (c) The discount rate is based on each school or library’s level of economic disadvantage as determined in accordance with the FCC’s Rules and by its location in either urban or rural area.
- (d) The discount matrix for eligible schools, libraries and consortia are as follows:

% Of Students Eligible For National School Lunch Program	% Of U.S. Schools	Urban Discount	Rural Discount
< 1%	3%	20%	25%
1% - 19%	31%	40%	50%
20% - 34%	19%	50%	60%
35% - 49%	15%	60%	70%
50% - 74%	16%	80%	80%
75% - 100%	16%	90%	90%

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SECTION 2 – RULES AND REGULATIONS (Cont'd)

2.17 Special Rates for the Handicapped

2.17.1 Directory Assistance

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing Tariff rates for every call in excess of 50 within a billing cycle.

2.17.2 Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

2.17.3 Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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SECTION 3 - SERVICE DESCRIPTIONS

3.1 General

FTCS offers intrastate interexchange telecommunications services on a resold only basis for communications originating and terminating within the State of Florida under terms of this Tariff.

Customers are billed based on their use of FTCS's services. Charges may vary by service offering, mileage band, class of call, time of day, day of week, and/or call duration.

A Customer can expect a call completion rate of not less than 90% during peak use periods for all Feature Group D services ("1+" dialing).

3.2 Timing of Calls

Billing for calls is based in part on the duration of the call as follows, unless otherwise specified in this Tariff:

- 3.2.1** Call timing begins when the called party answers the call (*i.e.*, when two-way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.2.2** Chargeable time for calls ends when one of the parties disconnects from the call.
- 3.2.3** For billing purposes, the minimum call duration periods vary by service and are specific by product or option in subsequent sections of this Tariff.
- 3.2.4** For billing purposes, usage after the initial period varies by service and is specified by product or option in subsequent sections of this Tariff. Call durations are rounded up to the next billing increment.
- 3.2.5** FTCS will not bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, FTCS will reasonably issue credit for the call.

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SECTION 3 - SERVICE DESCRIPTIONS (Cont'd)
3.3 Rate Periods

- 3.3.1** Unless otherwise specified, all usage charges are applicable twenty-four (24) hours per day, seven (7) days a week.
- 3.3.2** For services subject to holiday discounts, the following are Company-recognized national holidays, determined by the location of the calling station: New Year's Day, Memorial Day, Independence Day, Thanksgiving Day, and Christmas Day.
- 3.3.3** Calls are billed based on the rate in effect at the time the call begins. Calls that cross rate period boundaries are billed the rate in effect at the beginning of the call for the duration of the entire call.

3.4 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

Formula:

The square
root of:
$$\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}$$

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SECTION 3 - SERVICE DESCRIPTIONS (Cont'd)**3.5 Long Distance Interexchange Services****3.5.1 Nature of Service**

Carrier offers resold long distance interexchange telephone services that allow customers to originate and terminate calls at locations within the State of Florida. Usage charges are generally based on the distance, duration, and time of day of each call, or may be based on monthly volume of usage. The service is offered in two variations depending upon the method employed to gain access to the Company's underlying carrier's network for use of the service:

- (a) Switched Interexchange Service is offered in Feature Group D (FGD) exchanges where the Customer's local telephone lines are presubscribed by the local exchange company to the Company's Interexchange Service, such that "1+" interLATA calls are automatically routed to the Company's underlying carrier's network.
- (b) Dedicated Interexchange Service is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's underlying carrier's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

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SECTION 3 - SERVICE DESCRIPTIONS (Cont'd)**3.6 Virtual Private Network Service****3.6.1 Nature of Services**

The Voice Virtual Private Network (“VPN”) service provides the Customer the functionality and capabilities of a private network through the use of shared and/or dedicated transmission facilities. This service permits the Customer to establish a communications path between two Customer locations.

(a) On Net – On Net

The following features shall be available:

1. Private numbering plan;
2. Call Line Identification (“CLIP”), in order to get the appearance of an alphanumeric message including name of the calling Customer site and the last digits of the caller’s extension;
3. User access code, in order to identify, monitor and authorize the use of tolled services;
4. Intrastate toll free and toll shared services, for inbound communications to Customer call centers; and
5. Call rerouting to an alternate Customer site.

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SECTION 3 - SERVICE DESCRIPTIONS (Cont'd)

3.6 Virtual Private Network Service (Cont'd)

3.6.1 Nature of Services (Cont'd)

(b) Virtual On Net (VPN)

The following features shall be available:

1. Private numbering plan;
2. Call Line Identification ("CLID"), in order to get the appearance of an alphanumeric message including name of the calling Customer site and the last digits of the caller's extension;
3. User access code, in order to identify, monitor and authorize the use of tolled services;
4. Intrastate toll free and toll shared services, for inbound communications to Customer call centers;
5. Call rerouting to an alternate Customer site;
6. On Net – Off Net;
7. Off Net – On Net; and
8. Off Net – Off Net.

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SECTION 3 - SERVICE DESCRIPTIONS (Cont'd)**3.7 800 Services****3.7.1 Nature of Services**

Carrier 800 services are inward WATS services that permit intrastate calls to a Customer call center in one location from stations in diverse geographical locations, and for which the customer is billed for the calls rather than the call's originator. In addition, Customers may also order Originating ANI Sorting, which provides the Customer with a detailed monthly analysis of the originating telephone numbers of those placing 800 calls.

- (a) Routing Features:
1. Alternate Destination on Call Limiter;
 2. Time-Dependent Routing;
 3. Optimized Call Transfer;
 4. NIVR Services;
 5. Remote Queuing;
 6. Customized Announcement; and
 7. Routing on Menu Selection.

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SECTION 3 - SERVICE DESCRIPTIONS (Cont'd)

3.7 800 Services (Cont'd)

3.7.1 Nature of Services (Cont'd)

- (b) Termination features:
1. Call Line Identification;
 2. Dialed Number Identification; and
 3. Transmission of Touch-Tone Signaling.

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SECTION 3 - SERVICE DESCRIPTIONS (Cont'd)**3.8 Frame Relay Services****3.8.1 Nature of Services**

Frame Relay is a public, fast-packet data network service offering which offers a cost-effective alternative to meshed private line networks. It employs a form of packet switching analogous to a streamlined version of X.25 networks. The packets are in the form of "frames," which are variable in length, with the payload being anywhere between 0 and 4,096 octets. Frame Relay supports a variety of simultaneous data applications over a single integrated facility (such as data, voice and video). Frame Relay adheres to established ITU-T frame relay standards.

Access to Frame Relay is available only over a dedicated, digital access circuit (that typically is 56/64 Kbps, DS-1 or DS-3).

Transmission of frames between the user sites is on the basis of Permanent Virtual Circuits (PVCs), which are pre-determined paths specifically defined in the Frame Relay routing logic.

The Company will provide a Frame Relay data transport service to Customer, in order to support the communications needs across customer sites. The service meets the following characteristics:

1. Compliance with international standards (ANSI Forum);
2. Access leased lines speed ranging from 64 Kbps to 2 Mbps (For higher speed, ATM can be used instead of Frame Relay (after a technical feasibility study));
3. Physical interfaces V35, X.21 and G703/704;
4. Committed Information Rate ("CIR");

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SECTION 3 - SERVICE DESCRIPTIONS (Cont'd)

3.8 Frame Relay Services (Cont'd)

3.8.1 Nature of Services (Cont'd)

5. Permanent availability of the CIR;
6. Use of the LMIs (Local Management Interface) on DLCIs 0 and 1023;
7. Detection and handling of congestion issues, in compliance with ANSI T1.606 standard;
8. Bi-directional Frame Relay PVCs, with the same CIR in both directions;
9. Asymmetric PVCs;
10. Switched Virtual Circuit; and
11. End-to-end ISDN backup, which shall be activated only in the event of local loop or PVC failure.

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SECTION 3 - SERVICE DESCRIPTIONS (Cont'd)

3.9 Private Line Service

3.9.1 Nature of Services

Private Line Service is provided via DS-1 or DS-3 facility. The DS-1 service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video. The DS-3 service is a digital transmission facility of 44.736 Mbps with a capacity of up to 28 DS-1 channels or 672 voice, analog data, or digital data channels.

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SECTION 3 - SERVICE DESCRIPTIONS (Cont'd)

3.10 Calling Card Service

3.10.1 Nature of Services

Calling Card Service is designed for Customers who travel or make long distance calls away from their primary service location. Access to the service is gained by dialing a toll free "800" number plus a seven or eleven digit access code plus the called number. In addition, the Company may pass through and bill Customer-initiated charges made to calling cards billed by local exchange carriers for Customers under the other carriers' names.

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SECTION 4 - RATES

4.1 Long Distance Interexchange Services

4.1.1 Switched Interexchange Service

(a) Recurring Charges

1. IntraLATA Per Minute Rates:

Volume Commitment	Term Commitment		
	Month to Month	One Year	Two Years
10,000 + Minutes of Use	\$0.15	\$0.10	\$0.095

2. InterLATA Per Minute Rates:

Volume Commitment	Term Commitment		
	Month to Month	One Year	Two Years
10,000 + Minutes of Use	\$0.15	\$0.10	\$0.095

(b) Non-Recurring Charges

1. Early Termination Charge

If a Customer terminates service prior to the expiration of the term of the contract, the Customer will be required to pay the early termination charge in accordance with the Customer's contract for service.

2. Third Party Vendor Charges

Customers may also be charged for certain charges incurred by Carrier (at the Customer's instruction) in obtaining services from third party vendors. At the earliest opportunity, the Customer will be advised of the nature of the charges and the estimated amount of the charges.

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SECTION 4 - RATES (Cont'd)
4.1 Long Distance Interexchange Services (Cont'd)**4.1.1 Switched Interexchange Service (Cont'd)**

3. Reconnect Fee: \$50 for first two lines.

This charge applies to reconnect service after dial tone has been suspended or service has been disconnected.

4.1.2 Dedicated Interexchange Service

- (a) Recurring Charges

Term	Per Minute Rates
0-1 Year	\$0.11
2 Years	\$0.105
3 or more Years	\$0.100

- (b) Non-recurring Charges

1. Early Termination Charge

If a Customer terminates service prior to the expiration of the term of the contract, the Customer will be required to pay the early termination charge in accordance with the Customer's contract for service.

2. Third Party Vendor Charges

Customers may also be charged for certain charges incurred by Carrier (at the Customer's instruction) in obtaining services from third party vendors. At the earliest opportunity, the Customer will be advised of the nature of the charges and the estimated amount of the charges.

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SECTION 4 - RATES (Cont'd)

4.1 Long Distance Interexchange Services (Cont'd)

4.1.2 Dedicated Interexchange Service (Cont'd)

(b) Non-recurring Charges (Cont'd)

3. Reconnect Fee: \$50 for first two lines.

This charge applies to reconnect service after dial tone has been suspended or service has been disconnected.

4.2 Virtual Private Network Service

4.2.1 Recurring Charges

(a) The following per minute rates apply to all virtual private network switched and dedicated calls as specified below:

Service	InterLATA	IntraLATA
On-Net - On-Net	\$0.04	\$0.04
Virtual On Net	\$0.04	\$0.04
On Net – Off Net	\$0.10	\$0.10
Off Net – On Net	\$0.10	\$0.10
Off Net – Off Net	\$0.15	\$0.15

(b) Other Recurring Charges:

Remote Access	\$0.50 per call
Personal Codes (per account)	\$40 per month
Remote Access per 8XX	\$2 per month

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SECTION 4 - RATES (Cont'd)
4.2 Virtual Private Network Service (Cont'd)**4.2.2 Non-recurring Charges**

Set Up Charge	\$10,000
Switched Access Line Group charge (applies to each Company VPN location with switched access)	\$100 per location
Switched overflow	\$50

4.3 800 Services**4.3.1 Recurring Charges**

- (a) A monthly recurring charge applies per assigned toll-free number.
Monthly Recurring Charge: \$12
- (b) Per Minute Usage Rates:

Volume Commitment	Term Commitment		
	Month to Month	One Year	Two Years
10,000 + Minutes of Use	\$0.15	\$0.10	\$0.095

4.3.2 Non-recurring Charges

- (a) Area Code Blocking: \$150

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SECTION 4 - RATES (Cont'd)**4.4 Frame Relay Services****4.4.1 Recurring and Non-recurring Charges**

<u>Port Increment in Kbps</u>	<u>Monthly Recurring Charge/Port</u>	<u>Install Charge/Port</u>	<u>Change Charge/Port</u>
64	\$190	\$150	\$150
128	\$355	\$250	\$250
192	\$395	\$250	\$250
256	\$420	\$250	\$250
320	\$580	\$250	\$250
384	\$625	\$250	\$250
448	\$720	\$250	\$250
512	\$790	\$250	\$250
576	\$890	\$250	\$250
640	\$940	\$250	\$250
704	\$970	\$250	\$250
768	\$990	\$250	\$250
832	\$1,110	\$250	\$250
896	\$1,180	\$250	\$250
960	\$1,220	\$250	\$250
1020	\$1,265	\$250	\$250
1088	\$1,330	\$250	\$250
1152	\$1,370	\$250	\$250
1216	\$1,410	\$250	\$250
1280	\$1,450	\$250	\$250
1344	\$1,500	\$250	\$250
1408	\$1,530	\$250	\$250
1472	\$1,560	\$250	\$250
1536	\$1,595	\$250	\$250
45000	\$3,190	\$500	\$500

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SECTION 4 - RATES (Cont'd)**4.4 Frame Relay Services (Cont'd)****4.4.1 Recurring and Non-recurring Charges (Cont'd)****Permanent Virtual Circuits***

<u>QoS</u>	<u>MRC per 8K Simplex of CIR</u>	<u>Install/Change Fees/PVC</u>
VFR rt	\$8	\$25
VFR nrt	\$6	\$25
UFR	\$4	\$25

Switched Virtual Circuits**

<u>QoS</u>	<u>Per megabyte (MB) of traffic under CIR</u>	<u>Per megabyte (MB) of DE traffic</u>
VFR nrt	\$0.04	\$0.03

Gateway Connection

Customer's must subscribe to access to a particular Gateway Connection on a monthly basis in capacity increments (available in n x 64 or n x 56 increments up to DS-1 capacity) equal to or in excess of the sum of all simplex CIRs on all customer PVCs connecting to such Gateway Connection ("Total Gateway CIR"). PVC charges are additional as set forth below:

* Charges apply to each PVC between: (1) two customer Ports; (2) Customer Port and Gateway Connection; and (3) two distinct Gateway Connections.

** Metered charges are for MB of payload transmitted and accepted at ingress.

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SECTION 4 - RATES (Cont'd)

4.4 Frame Relay Services (Cont'd)

4.4.1 Recurring and Non-recurring Charges (Cont'd)

<u>Total Gateway CIR in Kbps</u>	<u>Recurring Charge/Port</u>	<u>Total Gateway CIR in Kbps</u>	<u>Recurring Charge/Port</u>
64	\$150	896	\$1,955
128	\$295	960	\$2,090
192	\$435	1020	\$2,220
256	\$570	1088	\$2,345
320	\$715	1152	\$2,465
384	\$855	1216	\$2,580
448	\$990	1280	\$2,725
512	\$1,120	1344	\$2,865
576	\$1,265	1408	\$3,000
640	\$1,405	1472	\$3,130
704	\$1,540	1536*	\$3,255
768	\$1,670	above 1536*	ICB
832	\$1,815		

	<u>Monthly Recurring</u>	<u>Install Fees</u>	<u>Change Fees</u>
Automatic Reconfiguration** Authority	\$250 \$1,000	\$250 \$2,000	\$250 \$500

* Install Charge of \$500 applies for each DS-1 level (1536 Kbps) or fraction thereof of Total Gateway CIR.

** Per disaster recovery site.

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SECTION 4 - RATES (Cont'd)

4.5 Private Line Service

4.5.1 Recurring and Nonrecurring Charges

(a) DS-1 Transport Rates

Minimum Monthly Revenue Commitment: \$500

1. Recurring

Channel Mileage – Monthly Recurring Charge per DS0 Mile: \$0.20

2. Non-Recurring

Installation: \$1,000

Cancellation prior to install: \$200

Cancellation during install, prior to acceptance: \$600

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SECTION 4 - RATES (Cont'd)

4.5 Private Line Service (Cont'd)

4.5.1 Recurring and Nonrecurring Charges (Cont'd)

(b) DS-2 Transport Rates

Minimum Monthly Revenue Commitment: \$4,000

1. Recurring

Channel Mileage – Monthly Recurring Charge per DS0 Mile: \$0.08

2. Non-Recurring

Installation: \$4,000

Cancellation prior to install: \$200

Cancellation during install, prior to acceptance: \$600

(c) OC-3 Transport Rates

Minimum Monthly Revenue Commitment: \$100,000

1. Recurring

Channel Mileage – Monthly Recurring Charge per DS0 Mile: \$0.014

2. Non-Recurring

Installation: \$10,000

Cancellation prior to install: \$300

Cancellation during install, prior to acceptance: \$1,200

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SECTION 4 - RATES (Cont'd)

4.5 Private Line Service (Cont'd)

4.5.1 Recurring and Nonrecurring Charges (Cont'd)

(d) OC-12 Transport Rates

Minimum Monthly Revenue Commitment: \$100,000

1. Recurring

Channel Mileage – Monthly Recurring Charge per DS0 Mile: \$0.018

2. Non-Recurring

Installation: \$20,000

Cancellation prior to install: \$300

Cancellation during install, prior to acceptance: \$1,200

(e) OC-48 Transport Rates

Minimum Monthly Revenue Commitment: \$100,000

1. Recurring

Channel Mileage – Monthly Recurring Charge per DS0 Mile: \$0.016

2. Non-Recurring

Installation: \$30,000

Cancellation prior to install: \$300

Cancellation during install, prior to acceptance: \$1,200

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SECTION 4 - RATES (Cont'd)

4.6 Calling Card Services

4.6.1 Recurring Charges

Per minute rate: \$0.25

Monthly advanced features charge: \$5 (per feature)

Surcharge: \$0.80 per call

Monthly Account Maintenance Charge: \$.50

4.6.2 Non-recurring Charges

Advanced features set up charge: \$10 (per feature)

Pay Telephone Surcharge: \$.30 per each call originated from a pay telephone.

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SECTION 4 - RATES (Cont'd)**4.7 Subscriber Charges****4.7.1 Payphone Use Charge**

A \$.30 per call charge will apply to calls that originate from any payphone used to access FTCS services. This charge, which is in addition to standard Tariffed usage charges and any applicable surcharges associated with FTCS service, applies for the use of the instrument used to access FTCS service and is unrelated to the FTCS service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay Service; or (iii) calls originated by customers with qualified speech or hearing impairments who are certified.

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SECTION 5 -SPECIAL PROMOTIONAL OFFERINGS

5.1 General

From time to time FTCS shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration. Such promotions shall be made available to all similarly situated Customers in the target market area(s).

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SECTION 6 - CONTRACT SERVICES**6.1 General**

At FTCS's option, service may be offered on an Individual Case Basis to meet specialized requirements of the Customer not contemplated in this Tariff. The terms of each contract shall be mutually agreed upon between the Customer and FTCS and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in FTCS's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering to the first contract Customer as specified in each individual contract.

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SECTION 7 - LEGISLATIVE, REGULATORY OR JUDICIAL ACTIVITY

Notwithstanding any statement to the contrary contained in this Tariff, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service (“Regulatory Activity”), FTCS reserves the right, at any time and without notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Tariff to reflect the impact of such Regulatory Activity.

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EXHIBIT B

France Telecom Corporate Solutions L.L.C.
Demonstration of Technical and Managerial Capability

The Members of the senior management team responsible for the operations of the Applicant have extensive experience in the telecommunications industry and highly-qualified technical staff has been assigned to work with Applicant will ensure that Applicant's operations will meet the most demanding standards for service quality and reliability.

As demonstrated by the attached resumes, Applicant has assembled an outstanding and experienced team of industry professionals to achieve its mission of market leadership. The founding members of the executive and technical teams have held key technical, marketing and financial positions at leading communications companies, including France Telecom, Equant and Global One.

Therefore, Applicant clearly possessed the requisite managerial and technical capability to provide intrastate telecommunications services in the State.

Jean-Sebastien Falisse
10394 Adel Road
22124 Oakton, Va, USA
Tel: (703) 975 6302

**CAREER
EXPERIENCE**

FRANCE TELECOM, Americas

Regional Headquarters: Herndon, VA - USA

Chief Financial Officer

April 2002 - present

Created the Finance and IT support function to provide all Finance, Information Technology and Tax related support to France Telecom Long Distance and to other France Telecom activities in the Americas, ensuring data integrity, timely reporting, and performance against financial objectives.

Establishes and monitors required budgets, issue timely reports, analyzes/reports against variances, Manages the function of Transaction Processing for FTLD in the US and in Canada. Supports external and France Telecom internal audit initiatives, Ensures timely and accurate filings with the tax authorities and Co-ordinates tax matters for the region.

Provides IT and Application support to 300 users in the region, manages the web based application that serves the finance and reporting needs of all regions of FTLD, drove the implementation of the FTLD subsidiary accounting system.

Process owner and lead on the development, formulation, implementation of all processes, methods and procedures, Information Systems related to financial reporting, internal controls, tax compliance and reporting.

EQUANT

Reston, VA - USA

Group Controller

July 2001 – March 2002

Heads up the corporate controller's function assisting all 400+ entities worldwide in reporting accurate and timely management and legal entity results in a uniform format, in accordance with US GAAP.

Led the integration of the accounting and reporting functions of the legacy Equant, Global One and SITA companies in 225 countries; implemented, staffed up and managed 5 regional organizations, redefined roles and responsibilities, initiated the centralization of the functions to reduce the 700+ staff headcount and create synergies and efficiencies.

GLOBAL ONE

Corporate Headquarters: Reston, VA - USA

Assistant Vice President – Group Accounting & Consolidation June 2000 – June 2001

Reporting to the Chief Financial Officer. With a team of 53 in the US and in Europe, assumes overall responsibility for Global One General Ledger accounting and consolidation. Supervises the accounting function in 65 countries as well as in the US based Shared Service Center established to cluster accounting responsibilities and maintain state of the art central processes.

Owns the monthly French GAAP reporting process to the shareholders. Manages and coordinates the relationships with the external auditors.

Turned the Company in 3 months to a US GAAP compliant registrant with the SEC and the COB. Implemented low cost processes for improved reporting of the Company's Fixed Assets. Developed financial systems and procedures to support the monthly multi currency Transfer Pricing Process.

GLOBAL ONE

Corporate Headquarters: Brussels, Belgium

Senior Director - Corporate Finance, Accounting & Reporting Nov. 1998 – May 2000

Responsible for the monthly consolidation and reporting of the group's financial information. Reports IAS compliant financial information to the shareholders. Managed a team of 35 in Brussels (Belgium), Reston (Virginia, US), Paris (France) and Bonn (Germany).

Financial Officer of the headquarter entities in Belgium, France, Germany and the US and of the group's clearing activities in Ireland and holding companies in the Netherlands.

Company's interface with shareholders, other departments and external auditors with respect to accounting matters.

Established, disseminated, provided advice on and ensured compliance with a US GAAP based policies and procedures manual for the group.

Performed all internal transfer pricing processes to allocate headquarters and network costs and support business model and shareholders decisions.

Coordinated the due diligence exercise conducted by the shareholders prior to the buy out by France Telecom. Acted as single point of contact for all transactions with the shareholders. Helped saving significant amounts on long outstanding disputes.

Implemented a \$184 million IAS compliant restructuring provision, set up reporting processes to gather information from Finance and non Finance departments around the world

Participated to the wind up of the Headquarter entity in Brussels, maintaining restructuring and reorganization costs to the lowest level possible.

Director – Consolidation & Reporting

July 1998 – Nov. 1998

Responsible for the Company's management and statutory financial reporting process to senior executives, shareholders, external auditors and the European Commission.

Review business units and regional results, performed detailed variance analysis and coordinated the reporting of financial results. Significantly improved the review and reporting process to streamline the legal and management consolidation processes.

Managed and coordinated external audit processes.

COOPERS & LYBRAND

Belgium/Luxembourg/Zaire/Burundi

Director Audit Brussels, Partner Audit Luxembourg

June 1990 – July 1998

Responsible of a client based portfolio in the audit practice. Ultimately responsible for audit reports and opinions on IAS, US, French, Belgian, German, Luxembourg, Dutch GAAP financial statements, due diligence review reports and for providing financial and management advice.

Lead Member of the European Audit Training Group and responsible for Audit training program for the Belgium / Luxembourg firm. Member Telecom Leadership Group.

Speaker at Insurance / Reinsurance seminars in Europe. Developed a course on Financial Instruments for the firm and for the banks in Luxembourg

Major assignments included

- Due diligence for acquisition target of a gold mine in Zaire, for privatization of a sugar company in Burundi and for the floating of a Belgian high tech company;
- Project manager for a consulting project in the reorganization of a governmental agency and in the regulatory reporting of a major Belgian telecommunication company,
- Advice to international telecommunication companies on various finance aspects (US GAAP, structural reorganization, shareholder reporting, consolidation tool)

From March through June 1998, dedicated to Global One to assist the VP Accounting and Reporting, responsible for the monthly consolidation and reporting. Supervised the accounting function in the Headquarter entities in Europe and in the United States.

Manager Audit - Zaire

June 1988 – June 1990

Manage audit assignments for the World Bank and for the IMF in Kinshasa and Lubumbashi in the mining, petrol refinery sectors.

Auditor – Brussels

September 1985 – June 1998

EDUCATION

Institut des Reviseurs d'Entreprises

Luxembourg

Chartered Accountant

September 1994

University of Louvain

Louvain la Neuve, Belgium

Institut d'Administration et de Gestion

Bachelor's Degree in Applied Economics, cum laude

June 1985

OTHER

English, French, Knowledge of Dutch

**WORK EXPERIENCE
CHRONOLOGY**

RUSSEL ALAN EMERSON

6410 Brass Bucket Ct
Laytonsville Md 20882
301 926 0386

July 2001- PRESENT	Head CPSP: Americas/TINOS Reg Dir Americas Outsourcing and Complex Projects :all telecom	EQUANT
June 2000- June 2001	Dir Prog Mgmt; Americas Region All Global One Data services	GLOBAL ONE
June 1998- May 2000	Dir Prog Mgmt, AMEA Region Asia Pac/Middle East/Russia/Africa All Global One Data services	GLOBAL ONE
June 1994- May 1998	Dir Prog Mgmt, Asia Pacific Region All Global One services	GLOBAL ONE
Feb 1993 - June 1994	Group Manager. OPNs PM <ul style="list-style-type: none">• Field Opns Logistics Group• Network Operations Rollout• Network projects: Voice• Data: X.25/FR/IP/ FAX• Managed all Sprint Intl Opns projects for 2 years Group Manager, PMs -International Services and Large Projects	SPRINT INTL
May 1990- June 1993	Senior Prog Manager Area Manager, International Services US Domestic and International	SPRINT INTL
June 1984- Apr 1990	Prog Mgr Telecom Intl services	TELENET
June 1969- May 1984	Lt Col United States Marine Corps Aviation career/Pilot	
Oct 1961- May 1969	US MARINE CORPS 16 years Mgmt/23 years service.	

Marc Dandelot
President
France Telecom North America

Marc Dandelot was named President of France Telecom North America and Country Manager of France Telecom Group in North America in February 2000. France Telecom operations in North America include Equant (corporate data networks), GlobeCast (satellite services), FT Long Distance (carrier services), Etrali (services to financial institutions), R&D Labs and Venture Capital. Prior to this appointment, Mr. Dandelot served as France Telecom's Executive Vice President for International Development, a position he held for four years.

Mr. Dandelot, a lawyer by training, began his professional career in 1973 in European Affairs, specializing in anti-trust regulations. In 1983 he joined France Telecom as a legal advisor and later became the Chief of Staff to the Minister of Telecommunications.

From 1987 to 1990, Mr. Dandelot served as the Chairman and CEO of France Câbles & Radio, a France Telecom subsidiary. In 1990 he founded a consulting firm focusing primarily on international telecommunications. Mr. Dandelot returned to the France Telecom Group in 1994 as the Chairman of France Telecom holding company Cogecom.




For several years Mr. Dandelot was a professor at the leading Business School and Political Studies Institute in Paris. He has also received the Chevalier de la Légion d'Honneur and Officier de l'Ordre National du Mérite awards.

In his current position as President of France Telecom North America, Mr. Dandelot is leading the company's efforts in developing its North America investment strategy.

Mr. Dandelot is a Partner of the New York City Partnership and Chamber of Commerce, a member of the Board of Directors of the French-American Chamber of Commerce, and member of the French-American Foundation.

EXHIBIT C

NICOLAS Frédéric
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 +1 317 828 0943 (mobile)

38 years old, single, without children
French Nationality

■ **Formation and diplomas**

1980	“Baccalauréat C”
1981 - 1982	“Mathématiques supérieures et spéciales”.
1983 - 1985	Engineer school : Ecole Centrale de Lyon (ECL) University degree: DEA Electronique
1986	Specialisation at “Sup Telecom (ENST)” in Telecommunication and Networks

■ **Professional Experience (13 years)**

Eunetcom/Global One/Equant (1996-2002)

Started in **1996** at Eunetcom as Service Manager for one of the biggest Eunetcom multinational customer (JTI) which is still a customer from Equant.

In **2001**, director of a worldwide team of 30 customer service managers spread over various countries in Europe and Asia Pacific region This team ensured the service management of 100 multinational customer networks for Voice, IP, Frame Relay or ATM products.

The responsibility of the director was particularly:

- To lead the organisation in defining role, staffing, structure, as well as improving processes and tools for Service Management for Global One customers in relation with Customer Care, Product Management and GCSC.
- To ensure chargeback of service management activities to selling entities (\$250,000 monthly)
- To define and set-up of homogeneous Service Management Reporting tools and processes for all customers

As of 2002, program and service manager of the outsourcing TINOS project for the Americas region. The Tinos Program & Service Manager Americas is responsible at the region level for the following, including services in and out of Equant port-folio:

- Manage the day-to-day relationship with the customer
- Supporting the Tinos Regional Manager during the different project phases (process implementation, local contract transfers, ...)
- Management and relationship of the local/regional sub-contractors for non-standard services, including ordering of services/equipment, validation of invoices.

- Ensuring good operation of implemented local processes (charge-back, ordering, payment of sub-contractors, maintenance,...)
- Ensuring compliance with Quality and Service Level Agreement Targets,.
- Interventions on major troubles or major customer service issues
- Consolidate Service Management Reports
- Launching & leading of regional project reviews.
- Responsible for receiving, processing and implementing all customer changes (new orders, moves, etc..), including standard and non-standard services.
- Ensuring customer invoices are accurate and timely issued. Reviewing with the customer any billing issues.

Bull Ingenierie (1988-1996)

(Subsidiary of Bull computer company specialised in system integration)

1988 to 1996

Several activities as **Manager of the network and data exchange department**

- Project Manager
- Realisation of internet security studies.
(architecture and communication protocols, networks, electronic mail and directory solutions, internet)
- Management and follow-up of Research and Development activities.
- Participation in human resource allocation to projects (training and management of the fifteen engineers of the department)
- Pre-sales activities and consulting in product or project implementation phase.

☐ Languages

Fluent in English
Some German and Spanish

☐ Technical Expertise

Systems	UNIX, WINDOWS
Computer Languages	C, Visual Basic,
Network	ISO, TCP/IP, X25, Ethernet, Lan Manager, Novell
Mail	X400, X500, SMTP, Ms-Mail, cc:Mail, gateways
Others	Word, Excel, Access, PPR (Nortel Performance Reporting tool)

☐ Other experience or activities

Sport and hobbies	• Tennis, Ski, Bridge
Teaching	• Teacher in Gabon for undergraduate students during two scholar years (1986 to 1988)

EXHIBIT D

France Telecom Corporate Solutions L.L.C.
Demonstration of Financial Capability

As a newly-formed company, Applicant does not have any audited financial statements. Applicant is majority owned and controlled by France Télécom S.A. (“France Telecom”), one of the largest communications companies in the world. Applicant’s financial information will be fully consolidated in the financial statements of its parent company.¹ A copy of France Telecom’s consolidated audited financial statements for the last three years is attached.

France Telecom is a leading integrated communications company which is publicly-traded on both the Paris Stock Exchange and the New York Stock Exchange. As indicated in its audited 2001 financial statements, France Telecom’s consolidated revenue for the year was €43.026 billion, EBITDA was €12.32 billion, and operating income was €5.2 billion.²

The attached financial documents demonstrate that France Telecom Corporate Solutions L.L.C. clearly possesses the requisite financial capability to provide intrastate telecommunications services in this State.

¹ See Consolidated Financial Statements – France Telecom, 2001, 2000 and 1999 at p. 7 (“companies which are wholly owned or which France Telecom controls, either directly or indirectly, are fully consolidated”).

² *Id.* at p. 3. As of September 12, 2002, the exchange rate between the euro and the U.S. dollar was approximately €1 to US\$0.98.

FRANCE TELECOM
CONSOLIDATED STATEMENTS OF INCOME
(in millions of euros, except per share data)

	Note	Six months to June 30,		Year ended
		2002	2001	December 31,
				2001
Sales of services and products		22 472	20 424	43 026
Cost of services and products sold (excluding items shown separately below)		(9 133)	(8 405)	(17 619)
Selling, general and administrative expenses		(6 187)	(5 687)	(12 520)
Research and development expenses		(282)	(266)	(567)
EBITDA (1)		6 870	6 066	12 320
Depreciation and amortization (excluding goodwill)		(3 595)	(3 251)	(6 910)
Operating income before special items, net	22	3 275	2 815	5 410
Special items, net	24	(93)	(101)	(210)
Operating income		3 182	2 714	5 200
Interest expenses, net	12	(1 754)	(1 967)	(3 847)
Foreign exchange loss, net		(87)	(399)	(337)
Discounting of early retirement plan and other long-term liabilities	18	(126)	(114)	(229)
Other non-operating income / (expense), net	25	(9 339)	1 778	(5 904)
Income taxes	26	(2 296)	1 439	2 932
Employees profit-sharing		(51)	(71)	(131)
Equity in net income of affiliates	7	(163)	(292)	(890)
Income (loss) before goodwill amortization and minority interest		(10 634)	3 088	(3 206)
Goodwill amortization	4 - 7	(1 466)	(1 353)	(2 531)
Exceptional goodwill amortization	4	-	-	(3 257)
Minority interest	20	(76)	216	714
Net income (loss)		(12 176)	1 951	(8 280)
<i>(1) EBITDA operating income before Special items net and Depreciation and amortization</i>				
Earnings per share (in euros)				
Earnings per share before goodwill amortization and minority interest				
- basic		(9.86)	2.80	(2.91)
- diluted		(9.86)	2.75	(2.91)
Earnings per share				
- net income (loss)		(11.29)	1.77	(7.51)
- fully diluted		(11.29)	1.74	(7.51)

See Notes to Consolidated Financial Statements

FRANCE TELECOM
CONSOLIDATED BALANCE SHEETS

(in millions of euros)

	Note	Six months ended June 30, 2002	Year ended December 31, 2001
ASSETS			
Goodwill, net	4	34 041	34 963
Other intangible assets, net	5	19 279	18 189
Property, plant and equipment, net	6	37 128	31 728
Investments accounted for under the equity method	7	4 278	8 912
Non consolidated investments, net	8	1 720	3 240
Other long-term assets, net		1 517	1 936
Deferred income taxes, net	26	4 040	5 369
Total long-term assets		102 003	104 337
Inventories		850	900
Trade accounts receivable, less allowances (1,856 at June 30, 2002, 1,475 at December 31, 2001)	9	7 730	7 596
Deferred income taxes, net	26	646	1 102
Prepaid expenses and other current assets	10	5 678	6 653
Receivable from divestment of real estate	6	239	2 689
Marketable securities	12	148	1 138
Cash and cash equivalents	12	2 288	2 943
Total current assets		17 579	23 021
TOTAL ASSETS		119 582	127 358
LIABILITIES AND SHAREHOLDERS' EQUITY			
Share capital - €4 par value - Authorised and issued 1,187,519,899 shares effective period end		4 750	4 615
Additional paid-in capital		24 755	24 228
Retained earnings (loss)		(4 865)	4 682
Net income (loss) for the year		(12 176)	(8 280)
Foreign currency translation adjustment		(2 929)	844
Own shares		(9 975)	(5 002)
Shareholders' equity	21	(440)	21 087
Minority interests	20	10 149	8 101
Exchangeable or convertible notes	12	7 668	10 750
Other long- and medium-term debt, less current portion	12	41 485	43 793
Other long-term liabilities	18	15 164	8 663
Total long-term liabilities		64 317	63 206
Current portion of long- and medium-term debt	12	9 210	1 596
Bank overdrafts and other short-term borrowings	12	13 769	11 365
Trade accounts payable		7 898	8 631
Accrued expenses and other payables	19	8 255	7 259
Other current liabilities	19	2 638	2 481
Deferred income taxes	26	456	374
Deferred income	11	3 330	3 258
Total current liabilities		45 556	34 964
TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY		119 582	127 358

See Notes to Consolidated Financial Statements

FRANCE TELECOM
CONSOLIDATED STATEMENTS OF CHANGES IN SHAREHOLDERS' EQUITY
(in millions of euros except per share data)

	<i>Number of shares issued</i>	<i>Share capital</i>	<i>Additional paid-in capital</i>	<i>Retained earnings (loss)</i>	<i>Foreign currency translation adjustment</i>	<i>Own shares</i>	<i>Total</i>
Balance at January 1, 2001	1 153 831 943	4 615	24 228	6 408	59	(2 153)	33 157
Net income for the year 2001				(8 280)			(8 280)
Movements in holdings of own shares (see Note 21)				(1 271)		(2 849)	(4 120)
Appropriation of earnings				(1 075)			(1 075)
Translation adjustment					785		785
Other movements				620			620
Balance at December 31, 2001	1 153 831 943	4 615	24 228	(3 598)	844	(5 002)	21 087
Net income for the six month period				(12 176)			(12 176)
Movements in holdings of own shares (see Note 21)						(4 973)	(4 973)
Appropriation of earnings (see Note 21)				(1 056)			(1 056)
Increases in capital (see Note 21)	33 687 956	135	527				662
Translation adjustment					(3 762)		(3 762)
Other movements mainly TP Group (see Note 3)				(211)	(11)		(222)
Balance at June 30, 2002	1 187 519 899	4 750	24 755	(17 041)	(2 929)	(9 975)	(440)

See Notes to Consolidated Financial Statements

FRANCE TELECOM
CONSOLIDATED STATEMENTS OF CASH FLOW
(in millions of euros)

	Note	Six months ended		Year ended
		June 30,	June 30,	December 31,
		2002	2001	2001
OPERATING ACTIVITIES				
Net income/(loss)		(12 176)	1 951	(8 280)
<i>Adjustments to reconcile net income/(loss) to funds generated from operations</i>				
Depreciation & amortization of property, plant & equipment and intangible assets	4-5-6-7	5 056	4 604	12 698
Gain on divestment of real estate	25	-	-	(705)
Result on divestment of other tangible and intangible assets		-	-	(92)
Result on divestment of other assets	25	(212)	(939)	(2 093)
Changes in valuation allowances and other provisions	25	9 288	(1 204)	7 860
Undistributed earnings of affiliates		164	293	841
Deferred income taxes	26	1 825	(411)	(2 090)
Minority interests	20	76	(216)	(714)
Other items		4	(5)	(19)
		4 025	4 073	7 406
Decrease (increase) in inventories		76	168	341
Decrease (increase) in trade accounts receivable		24	118	(628)
Securitization of receivables	9	288	880	914
Decrease (increase) in other current assets		115	(1 018)	(1 974)
Impact of sale of carry back receivables	26	1 111	(1 630)	(1 111)
Increase (decrease) in trade accounts payable		(422)	(928)	(588)
Increase (decrease) in accrued expenses and other payables		(378)	1 365	2 026
Impact of sales of future receivables	18	(25)	-	690
Other changes in operating assets and liabilities		789	(1 045)	(330)
Net cash provided by operating activities		4 814	3 028	7 076
INVESTING ACTIVITIES				
Purchase of property, plant, and equipment and intangible assets net of movements in supplier balances ((538) at June 30, 2002, (184) at June 30, 2001, 411 at December 31, 2001)	5 - 6	(3 820)	(4 066)	(8 553)
Income from sale of real estate	6	2 411	-	-
Proceeds from sale of other property, plant, and equipment and intangible assets		107	222	296
Repurchase of Orange SA shares exercise of E On put option	3	(950)	-	-
Purchase of own shares (Orange plc acquisition)	28	(4 974)	(8 785)	(8 807)
Orange SA IPO proceeds	3	-	6 102	6 102
Cash paid for investments securities and acquired businesses net of cash acquired	3	(97)	(728)	(1 071)
Change in net cash following the full consolidation of TP Group	3	144	-	-
Investments in affiliates	7	(3)	(442)	(3 284)
Proceeds from sale of investment securities and businesses net of cash sold	3 - 8	89	3 233	4 524
Decrease (increase) in marketable securities and other long-term assets		(10)	43	(31)
Net cash used in investing activities		(7 103)	(4 421)	(10 824)
FINANCING ACTIVITIES				
Issuance of long-term debt	12	734	22 553	37 244
Repayment of long-term debt	12	(1 212)	(11 458)	(18 174)
Increase (decrease) in bank overdrafts and short-term borrowings	12	1 806	(7 198)	(13 556)
UMTS vendor financing	18	282	-	234
Minority interest shareholder contributions		4	149	181
Dividends paid to minority shareholders	20	(39)	(99)	(128)
Appropriation of earnings	21	0	(1 075)	(1 075)
Net cash used in financing activities		1 575	2 872	4 726
Net increase (decrease) in cash and cash equivalents		(714)	1 479	978
Effect of changes in exchange rates on cash and cash equivalents		59	44	(75)
Cash and cash equivalents at beginning of period		2 943	2 040	2 040
Cash and cash equivalents at end of period		2 288	3 563	2 943
Supplementary disclosures				
<i>Cash paid during the period for</i>				
Interest		(1 887)	(1 655)	(3 695)
Income taxes		(608)	(377)	(610)

See Notes to Consolidated Financial Statements

FRANCE TELECOM

CONSOLIDATED FINANCIAL STATEMENTS

Years ended December 31, 2001, 2000 and 1999

Avertissement

Cette traduction anglaise des comptes consolidés rédigés en langue française a été préparée pour le confort des lecteurs anglophones. Malgré tout le soin apporté à cette traduction, certaines erreurs, omissions ou approximations peuvent y subsister. France Télécom, ses représentants et ses salariés n'en assumeront aucune responsabilité.

Disclaimer

This English language translation of the consolidated financial statements prepared in French has been prepared solely for the convenience of English speaking readers. Despite all the efforts devoted to this translation, certain errors, omissions or approximations may subsist. France Telecom, its representatives and employees decline all responsibility in this regard.

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FRANCE TELECOM
CONSOLIDATED STATEMENTS OF INCOME
(in millions of euros, except per share data)

	Note	Year ended December 31,		
		2001	2000	1999
Sales of services and products		43 026	33 674	27 233
Cost of services and products sold		(17 619)	(12 733)	(9 686)
Selling, general and administrative expenses		(12 520)	(9 685)	(7 341)
Research and development expenses		(567)	(449)	(593)
EBITDA (1)		12 320	10 807	9 613
Depreciation and amortization (goodwill excluded)		(6 910)	(5 726)	(4 885)
Operating income before special items, net	22	5 410	5 081	4 728
Special items, net	24	(210)	(225)	(238)
Operating income		5 200	4 856	4 490
Interest expense, net	12	(3 847)	(2 006)	(662)
Exchange gains/(losses), net		(337)	(141)	(20)
Discounting of early retirement liability	18	(229)	(237)	(196)
Other non-operating income/(expense), net	25	(5 904)	3 957	767
Income taxes	26	2 932	(1 313)	(1 797)
Employees profit-sharing		(131)	(141)	(135)
Equity in net income/ (loss) of affiliates	7	(890)	(275)	259
Income/(loss) before goodwill amortization and minority interests		(3 206)	4 700	2 706
Goodwill amortization	4 - 7	(2 531)	(1 092)	(136)
Exceptional goodwill amortization	4 - 7	(3 257)	-	-
Minority interests	20	714	52	198
Net income/(loss)		(8 280)	3 660	2 768

(1) EBITDA operating income before special items, net and depreciation and amortization

Earnings/ (loss) per share

Income/ (loss) before goodwill amortization and minority interests				
- basic		(2.91)	4.41	2.64
- diluted		(2.91)	4.33	2.60
Net income/(loss)				
- basic		(7.51)	3.44	2.70
- diluted		(7.51)	3.38	2.66

See Notes to Consolidated Financial Statements

FRANCE TELECOM
CONSOLIDATED BALANCE SHEETS
(in millions of euros)

	Note	At December 31,		
		2001	2000	1999
ASSETS				
Goodwill, net	4	34 963	36 049	1 206
Other intangible assets, net	5	18 189	16 289	925
Plant, property and equipment, net	6	31 728	34 623	28 964
Investments accounted for using the equity method	7	8 912	10 506	1 066
Investment securities, net	8	3 240	10 218	5 673
Other long-term assets, net	9	1 936	722	443
Deferred income taxes, net	26	5 369	2 532	2 285
Total long-term assets		104 337	110 939	40 562
Inventories		900	1 216	621
Trade accounts receivable, less allowances (1 475 in 2001 1 406 in 2000 and 1 137 in 1999)	9	7 596	8 783	6 884
Deferred income taxes, net	26	1 102	1 609	677
Prepaid expenses and other current assets	10	6 653	4 782	2 676
Receivable from divestment of real estate	6	2 689	-	-
Marketable securities	12	1 138	216	211
Cash and cash equivalents	12	2 943	2 040	2 424
Total current assets		23 021	18 646	13 493
TOTAL ASSETS		127 358	129 585	54 055
LIABILITIES AND SHAREHOLDERS' EQUITY				
Share capital of 1 153 831 943 shares (€ 4 par value)		4 615	4 615	4 098
Additional paid-in capital		24 228	24 228	6 629
Retained earnings		4 662	2 748	5 255
Net income (loss) for the year		(8 280)	3 660	2 768
Foreign currency translation adjustment		844	59	153
Own shares		(5 002)	(2 153)	-
Shareholders' equity	21	21 087	33 157	18 903
Minority interests	20	8 101	2 036	1 369
Convertible and exchangeable notes	13	10 750	2 653	2 654
Other long and medium term financial borrowings	14	43 793	27 894	9 579
Other long term liabilities	18	8 663	5 220	4 182
Total long-term liabilities		63 206	35 767	16 415
Current portion of long and medium term borrowings	14	1 596	7 542	2 551
Bank overdrafts and other short-term borrowings	15	11 365	25 165	2 479
Trade accounts payable		8 631	7 618	5 330
Accrued expenses and other payables		7 259	7 729	4 208
Other current liabilities	19	2 481	8 113	1 175
Deferred income taxes	26	374	512	495
Deferred income	11	3 258	1 946	1 130
Total current liabilities		34 964	58 625	17 368
TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY		127 358	129 585	54 055

See Notes to Consolidated Financial Statements

FRANCE TELECOM
CONSOLIDATED STATEMENTS OF CHANGES IN SHAREHOLDERS' EQUITY

(in millions of euros except per share data)

	<i>Number of shares issued</i>	<i>Share capital</i>	<i>Additional paid-in capital</i>	<i>Retained earnings</i>	<i>Foreign currency translation adjustment</i>	<i>Own shares</i>	<i>Total</i>
At January 1, 1999	1 024 614 561	3 905	6 629	6 472	(15)	0	16 991
Net income for the year 1999				2 768			2 768
Increase in capital (note 21)	1 340	193		(193)			0
Movements in holdings of own shares				1			1
Appropriation of net income				(1 025)			(1 025)
Translation adjustment					168		168
Balance at December 31, 1999	1 024 615 901	4 098	6 629	8 023	153	0	18 903
Net income for the year 2000				3 660			3 660
Increase in capital (note 21)	129 216 042	517	17 599				18 116
Movements in holdings of own shares (note 21)						(2 153)	(2 153)
Adjustment on Orange plc acquisition cost (note 3)				(4 335)			(4 335)
Appropriation of net income				(1 025)			(1 025)
Translation adjustment					(94)		(94)
Other movements				85			85
Balance at December 31, 2000	1 153 831 943	4 615	24 228	6 408	59	(2 153)	33 157
Net income for the year 2001				(8 280)			(8 280)
Movements in holdings of own shares (note 21)				(1 271)		(2 849)	(4 120)
Appropriation of net income				(1 075)			(1 075)
Translation adjustment					785		785
Other movements (note 7)				620			620
Balance at December 31, 2001	1 153 831 943	4 615	24 228	(3 598)	844	(5 002)	21 087

See Notes to Consolidated Financial Statements

FRANCE TELECOM
CONSOLIDATED STATEMENTS OF CASH FLOW
(in millions of euros)

	Note	Year ended December 31		
		2001	2000	1999
OPERATING ACTIVITIES				
Net income/(loss)		(8 280)	3 660	2 768
<i>Adjustments to reconcile net income/(loss) to funds generated from operations</i>				
Depreciation & amortization of property, plant & equipment and intangible assets		12 698	6 818	5 021
Gain on divestment of real estate	25	(705)	-	-
Result on divestment of other tangible and intangible assets		(92)	(23)	2
Result on divestment of other assets	25	(2 093)	(7 677)	(598)
Changes in valuation allowances and other provisions	25	7 860	4 113	79
Undistributed earnings of affiliates		841	276	82
Deferred income taxes	26	(2 090)	(277)	297
Minority interests	20	(714)	(52)	(198)
Other items		(19)	25	29
Funds generated from operations		7 406	6 863	7 482
Decrease (increase) in inventories		341	(329)	(176)
Decrease (increase) in trade accounts receivable		(628)	(978)	(780)
Securitization of receivables	9	914	-	-
Decrease (increase) in other current assets		(1 974)	(1 372)	(668)
Impact of sale of carry back receivables	26	(1 111)	-	-
Increase (decrease) in trade accounts payable		(588)	936	1 084
Increase (decrease) in other liabilities		2 026	1 493	1 167
Impact of sales of future receivables	18	690	-	-
Other changes in current assets and liabilities		(330)	(250)	627
Net cash provided by operating activities		7 076	6 613	8 109
INVESTING ACTIVITIES				
Purchase of property, plant, and equipment and intangible assets	5 - 6	(8 553)	(14 313)	(5 001)
Proceeds from sale of property, plant, and equipment and intangible		296	274	150
Cash paid for Orange plc	3	-	(21 693)	-
Purchase of own shares (Orange plc acquisition)	3	(8 807)	-	-
Orange SA IPO proceeds	3	6 102	-	-
Cash paid for investments securities and acquired businesses, net of cash acquired	3	(1 071)	(10 899)	(2 502)
Investments in affiliates	7	(3 284)	(7 969)	(302)
Proceeds from sale of investment securities and businesses, net of cash sold	3 - 8	4 524	7 930	720
Decrease (increase) in marketable securities and other long-term assets		(31)	(218)	288
Net cash used in investing activities		(10 824)	(46 888)	(6 647)
FINANCING ACTIVITIES				
Issuance of long-term debt	12	37 244	21 528	1 088
Repayment of long-term debt	12	(18 174)	(3 229)	(2 389)
Increase (decrease) in bank overdrafts and short-term borrowings	12	(13 556)	21 002	1 092
UMTS vendor financing	18	234	-	-
Minority interest shareholder contributions		181	1 847	199
Dividends paid to minority shareholders	20	(128)	(213)	(71)
Appropriation of net income		(1 075)	(1 025)	(1 025)
Net cash used in financing activities		4 726	39 910	(1 106)
Net increase (decrease) in cash and cash equivalents		978	(365)	356
Effect of changes in exchange rates on cash and cash equivalents		(75)	(19)	26
Cash and cash equivalents at beginning of period		2 040	2 424	2 042
Cash and cash equivalents at end of period		2 943	2 040	2 424
Supplementary disclosures				
<i>Cash paid during the period for :</i>				
. Interest		(3 695)	(2 132)	(1 001)
. Income taxes		(610)	(1 771)	(1 106)

See Notes to Consolidated Financial Statements

FRANCE TELECOM

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

December 31, 2001

1. DESCRIPTION OF BUSINESS

France Telecom group («France Telecom») with notably its publicly listed subsidiaries Orange, Wanadoo and Equant, is one of the leading telecommunications operators in the world and is the principal telecommunications operator in France. France Telecom provides consumers, businesses and other telecommunication carriers with a wide range of services including fixed line and mobile telecommunications, data transmission, Internet and multimedia, broadcasting and other value added services

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The consolidated financial statements of France Telecom are prepared in accordance with French generally accepted accounting principles under rule 99-02 of the *Comité de la Réglementation Comptable* (CRC)

France Telecom has reviewed provisions recorded at December 31, 2001 and does not anticipate any significant impact with respect to the first application on January 1, 2002 of rule CRC 00-06 on liabilities.

Presentation of the financial statements

The consolidated balance sheet, statement of income and statement of cash flows are prepared in Euros.

- EBITDA represents operating income before special items, net and before depreciation and amortization.
- Operating income before special items, net is presented separately.
- Operating income represents the difference between operating revenues and charges. It includes specific non-recurring items, recorded under the heading «Special items, net» within Operating Income.
- The costs resulting both from the discounting of the French early retirement plan and from the French legal regime of employee profit sharing are presented as a separate line item in the consolidated statement of income after Operating Income.
- The «Other non-operating income/(expense), net» relates mainly to gains and losses on the disposal of consolidated

subsidiaries and investment securities including dilution results and the change in provisions against investment securities and marketable securities, dividends received, and movements in restructuring provisions. This heading also includes results on disposals where their relative size exceeds ordinary activity (real estate, commercial receivables...).

- The goodwill amortization charge relates to the goodwill of fully and proportionally consolidated companies as well as investments accounted for under the equity method.
- The balance sheet classifies assets and liabilities based on liquidity or maturity dates, and presents short-term balances (due within one year) separately from long-term balances.
- The statement of cash flows excludes from changes in cash those changes in bank overdrafts and marketable securities having maturities in excess of three months at the time of purchase, which are presented as financing and investing activities.

Moreover, in order to ensure comparability of the 2001 financial statements with those of prior years, specific headings have been introduced on the face of the balance sheet and statement of income at December 31, 2001 in order to reflect directly (i) the receivable from the sale of real estate (Note 6) and (ii) the exceptional goodwill amortization.

Principles of consolidation

The main consolidation principles are as follows:

- Companies which are wholly owned or which France Telecom controls, either directly or indirectly, are fully consolidated;
- Companies in which France Telecom and a limited number of other shareholders exercise joint control are accounted for using the proportionate consolidation method,
- Companies over which France Telecom exercises significant influence but does not control (generally a 20% to 50% controlling interest), are accounted for under the equity method;
- Material inter-company balances and transactions are eliminated.

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Translation of financial statements of foreign subsidiaries

The financial statements of foreign subsidiaries in a non Euro functional currency, except for those in countries with hyper-inflationary economies, are translated into Euros as follows:

- assets and liabilities are translated at the year-end rate;
- items in the statement of income are translated at the average rate for the year,
- the translation adjustment resulting from the use of these different rates is included as a separate component of shareholders' equity.

The financial statements of the Argentinean subsidiaries have been converted under the terms of the CNC (*Conseil National de la Comptabilité*) announcement of January 18, 2002 relating to the accounting consequences of the devaluation of the Argentinean peso. Balance sheet items, revenues and expenses from significant operations from December 21, the date on which the Argentinean peso ceased to be quoted, to December 31, 2001 have been converted using a rate of 1.65 pesos for 1 Euro.

The local currency financial statements of foreign subsidiaries operating in countries with hyper-inflationary economies are remeasured into their functional currency, prior to converting to Euro, using the following method:

- monetary elements of the balance sheet are translated at the closing rate;
- non-monetary elements are converted at the historical rate;
- items in the statement of income are translated at the average rate for the year except for depreciation and amortization charges which are translated at the historical rate,
- the translation adjustment resulting from the use of these different rates is recorded in the income statement as an exchange gain or loss.

The financial statements of subsidiaries remeasured as described above are then translated into Euro using the method applied to all foreign subsidiaries of France Telecom.

Transactions in foreign currencies

At year-end, foreign currency denominated monetary balances, except for those hedged by currency swap contracts, are translated at closing exchange rates

Unrealized gains and losses on foreign currency denominated balances, except for those hedged by currency swap agreements and for those arising on liabilities effectively hedged by assets in the same currency, are recognized in the statement of income for the period.

Revenue recognition

France Telecom's principal sources of revenue are recognized as follows:

- Revenues from telephone subscriptions or Internet access are recognized on a straight-line basis over the invoicing period,
- Revenues from incoming and outgoing traffic are recognized when the service is rendered,
- Revenues from sales of telecommunications equipment, net of point of sales discounts, and connection charges are recognized upon delivery to the customer or activation of the line, as appropriate,
- Revenues from Internet advertising are recognized over the period that services are provided. Barter transactions are recorded, only when their value can be determined, and in this case are recorded at the fair value of the goods or services provided or received, whichever is more readily determinable in the circumstances,
- Revenues from advertisements in printed and electronic directories are recognized when directories are published.

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Customer acquisition costs and loyalty costs

Customer acquisition costs and loyalty costs relating to mobile and Internet customers are expensed as incurred. These costs consist principally of commissions and rebates paid to distributors

Advertising costs

Advertising costs are expensed as incurred. Advertising costs amounted to € 1,063 million in the year ended December 31, 2001, € 939 million in the year ended December 31, 2000, and € 664 million in 1999.

Research and development

Research and development costs are expensed as incurred.

Web site development costs

Costs relating to the development of web sites are capitalized or expensed depending on the phase of development of sites: costs relating to the planning and operating stages are expensed, costs related to development and creation of the design are capitalized.

Earnings per share

Two types of earnings per share are shown: basic earnings per share and diluted earnings per share. The number of shares used for the calculation of diluted earnings per share takes into account the conversion into ordinary shares of existing potentially dilutive instruments. Diluted earnings are calculated as net result adjusted for the financial charges of dilutive instruments, net of their effect on tax and employee profit sharing

Own shares held, when recorded as a reduction in consolidated shareholders' equity, are not included in the calculation of earnings per share.

Customer receivables

France Telecom does not consider itself exposed to a concentration of credit risk with respect to trade accounts receivable due to its large and diverse customer base (residential, professional and large business customers). Allowances are recorded on the basis of an evaluation of the risk of non-recovery of receivables. The allowances are based on an individual or statistical assessment of this risk.

Customer receivables which are securitized are removed from the heading "Trade accounts receivables, less allowances" when the rights and obligations attached to such receivables are definitively transferred to third parties. Subordinated shares held in *Fonds commun de créances* as part of these transactions are recorded as "Other long-term assets, net". Depreciation of such shares, determined based on the risk of non-recovery of the receivables divested, is presented as a reduction in "Other long-term assets, net"

Cash and cash equivalents

Cash and cash equivalents consist of cash and highly liquid investments with maturities generally of three months or less at the time of purchase and are stated at cost, which approximates fair value.

Marketable securities

Marketable securities are valued at acquisition cost. When necessary, a provision is recorded on an investment-by-investment basis to adjust this value to the average market value over the month prior to year-end or their estimated trading value for securities not publicly traded.

Inventories

Inventories are stated at the lower of cost or probable net realizable value taking into account notably future revenue expected from new subscriptions arising from mobile handset

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sales. Cost relates to acquisition or production costs and is generally determined using the weighted average method.

Purchase accounting and goodwill

Upon acquisition of a business, the purchase price is allocated on a fair value basis to the identifiable assets and liabilities of the business acquired. The fair value of identifiable intangible assets such as trademarks, licenses and customer relationship is determined using generally accepted methods such as the income approach, the cost approach, or the market value approach.

The excess of the purchase price over the fair value of the share of identifiable assets and liabilities of the business acquired is recorded in the consolidated balance sheet under the heading « Goodwill » for fully and proportionally consolidated entities and is included in the heading « Investments accounted for under the equity method » for entities over which France Telecom has a significant influence.

Goodwill related to foreign companies is recorded as an asset in their functional currency.

Where there is a partial disposal of shares in fully or proportionally consolidated companies, the cost of the assets sold includes the related portion of goodwill disposed of which is removed from the balance sheet at disposal, be it through a direct sale in exchange for another asset or through a dilution.

The amortization period for goodwill, usually ranging from 5 to 20 years, is determined after taking into consideration the specific nature of the business acquired and the strategic value of each acquisition.

The value in use of goodwill is subject to review when events or circumstances occur indicating that an impairment may exist. Such events or circumstances include significant adverse changes, other than temporary, in the business environment, or in assumptions or expectations considered at the time of the acquisition. The need to recognize an impairment charge is assessed with reference to undiscounted cash flows as estimated based on prospective economic and operating assumptions used by the management of France Telecom.

Impairment charges are recorded, where necessary, as the difference between net book value and fair value. The recoverable value of the goodwill is assessed with reference to cash flow projections discounted using appropriate rates and considering other advantages expected at the acquisition date such as synergies resulting from the integration of the business with France Telecom's operations and its strategic position for the group.

Other intangible assets

Other intangible assets include trademarks, customer relationship, licenses, patents and submarine cable link access rights.

Licenses to operate mobile networks are recorded at historical cost and amortized on a straight-line basis from the effective date of commercialization of services.

The right to operate, in France, a third generation mobile network (UMTS) is recorded for the fixed portion payable at the grant of the license, and this fixed portion is amortized on a straight line basis from the effective date of commercialization of services. According to the ruling of the urgent issues task force of the CNC, the variable portion (equal to 1% of the eligible sales generated by the third generation network) will be recorded as an operating expense in the period incurred.

Trademarks and customer relationship are not amortized. Impairment is recorded, as necessary, taking into account operating conditions.

Purchases of capacity transmission on land and submarine cables (IRUs) are capitalized and amortized on a straight-line basis over the forecast useful life. Income from sale of IRUs is recorded on a straight-line basis in the statement of income over the duration of the contract.

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Property, plant and equipment

Assets transferred from the French State on January 1, 1991, upon the creation of France Telecom as a public sector operator, were recorded in the opening balance sheet at values jointly approved by the Telecommunications Ministry and the Ministry of Economy and Finance.

Since that date, property, plant and equipment are recorded at historical cost of acquisition or at construction cost. Cost of networks includes planning and construction costs, as well as site installation and equipment upgrade costs.

Interest arising from debt incurred to finance construction and development of assets is, from January 1, 2000, capitalized as part of the cost of such assets during the construction period.

Repairs and maintenance costs, except to the extent that they increase productivity or extend the useful life of an asset, are expensed as incurred

Leased assets are recorded as an acquisition of an asset and the incurrance of a financial debt when the lease terms effectively transfer the risks and rewards of ownership of the asset to France Telecom. Equally, where France Telecom transfers the risks and rewards of ownership to a third party through a lease contract, this is accounted for as a disposal

Depreciation of property, plant and equipment is measured on a straight-line basis over the following estimated useful lives :

Buildings and leasehold improvements	10 to 30 years
Switching, transmission equipment and other network equipment	5 to 10 years
Cables and public infrastructure	15 to 20 years
Computers and software (excluding network)	3 to 5 years
Other	3 to 14 years

Investment subsidies

France Telecom may receive non-repayable investment subsidies in the form of capital projects funded directly or indirectly by third parties, primarily local and regional governments. Subsidies are recorded as a reduction of the cost of the assets financed and,

consequently, are recognized in income over the estimated useful lives of the corresponding assets.

Impairment of long-lived assets

Plant, property and equipment and intangible assets are written down when, as a result of events or changes in circumstances, their recoverable value appears to be permanently less than their carrying value.

- For assets to be held and used, impairment is principally determined for each group of assets by comparing their carrying value with the undiscounted cash flows they are expected to generate based upon management's expectations of future economic and operating conditions.

Where necessary, impairment of these assets is recorded as the difference between carrying value and fair value. Fair value is determined on the basis of discounted cash flows or by reference to replacement cost for used equipment, cost of alternative technologies or recent transactions for similar businesses, or market prices.

- Assets to be disposed of are written down to their fair value, less costs of disposal, when such value is lower than their carrying value.

Investment securities

Investment securities are stated at cost, including any associated direct costs. An allowance is recorded when the value in use, based upon management's analysis, appears to be permanently less than carrying value, on the basis of different criteria such as market value, the outlook for development and profitability, and the level of shareholders' equity, and taking into account the specific nature of each investment.

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Deferred income taxes

Deferred income taxes are recorded on all temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for tax purposes, as well as those arising from loss carry forwards. Deferred tax assets are provided for to the extent that the recovery of these taxes is not considered probable.

France Telecom uses the liability method under which deferred taxes are measured applying the tax rates enacted at the end of the accounting period, as applicable at the time the temporary difference is expected to reverse. Where significant, deferred tax assets and liabilities are discounted when reversals can be reliably scheduled.

Debt issuance costs

Debt issuance costs are amortized over the term of the related debt instrument since January 1, 2000.

Purchase of own shares

Own shares held by France Telecom are reflected in the consolidated balance sheet at their acquisition cost as a reduction in shareholders' equity except for those held in share price stabilization transactions, which are recorded as marketable securities. Gains and losses on disposals of such shares, including related taxes are recorded within shareholders' equity, net of tax. Allowances recorded against own shares held within investment securities in the single company financial statements of France Telecom, as well as provisions for risk relating to commitments to repurchase own shares, are eliminated on consolidation.

Commitments to repurchase own shares, set out in Note 28, are recorded as an off balance sheet commitment until the repurchase.

Derivative financial instruments

France Telecom manages interest rate and foreign currency risks using derivative financial instruments including interest rate swaps, interest rate cap and floor contracts, foreign exchange futures contracts on organized forward markets, currency swaps and currency options. All such instruments are entered into for hedging purposes.

Income and costs resulting from the use of these instruments are recorded in the consolidated statement of income on a symmetrical basis with the underlying transaction being hedged:

- Differences between interest receivable and interest payable on swaps, caps and floor contracts designated as hedges, as well as premiums paid for these operations or discounts, are recorded in the consolidated statement of income over the life of the contract as an adjustment to interest expense;
- Initial differences between the negotiated term rate and the fixing rate for the day on forward exchange contracts and currency swaps designated as hedging operations are recorded in income over the life of the contract as an adjustment to interest expense. Subsequent gains and losses generated on these contracts due to fluctuations in exchange rates are recorded as exchange rate corrections resulting from the item hedged;
- Gains and losses arising on contracts designated as hedges of identifiable firm commitments or identifiable future transactions are deferred and taken into account in the valuation of the transaction at maturity.

Certain operations do not qualify for accounting purposes as hedging operations under France Telecom's policy. Derivative financial instruments which do not qualify for accounting purposes as hedging operations relate mainly to operations related to management of short-term debt (the Euribor 3 month future contract and rate collars). Such operations are evaluated as follows:

- For operations on organized markets, margin calls are recorded directly in the statement of income.

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- Net unrealized losses, calculated on instruments negotiated over the counter, are fully provided for.
- Unrealized gains on instruments negotiated over the counter are recorded upon unwinding of the position.

Pension plan for French civil servants

Civil servants employed by France Telecom are eligible to receive retirement benefits from the civil servant and military personnel defined benefit pension plan, which is administered by the French State

The «France Telecom Law» (FT law) (French law n°96-660 of July 26, 1996) states that France Telecom's obligation is limited to a defined annual contribution. As a result, France Telecom has no additional liability either for shortfalls that might arise in the pension plan for its civil servant employees, or for plans of other civil servants.

Early retirement plan for French civil servants

In accordance with the «FT law», France Telecom has introduced an early retirement plan for civil servants and other employees. The plan provides that until December 31, 2006, civil servants and other employees working for France Telecom who attain the age of 55 with 25 years service, may elect for early retirement. Between early retirement age of 55 and normal retirement age of 60, participants will receive 70% of their salary. In addition, participants receive a lump sum indemnity, which amounts to one year of early retirement salary if they elect for early retirement at the age of 55, and which declines progressively to zero as the age at which they elect approaches normal retirement age

A provision corresponding to an actuarial measurement of the liability under this plan has been recorded (Note 18) Actuarial assumptions are monitored and modified based upon experience.

Changes in actuarial assumptions are accounted for from the anniversary of the plan, in the consolidated statement of income in the year of change, and on a prorata basis over future service

periods until the end of the plan as personnel opt for early retirement.

Retirement indemnities and other pension plans

In France, legislation requires that lump sum retirement indemnities be paid to non-civil servant employees based upon their years of service and compensation at retirement. The actuarial cost of this unfunded obligation is charged annually to income over the employees' service lives. The effect of changes in assumptions is accounted for in the consolidated statement of income over the average remaining service life of employees.

British subsidiaries of Orange S.A and Equant have for eligible employees defined contribution pension schemes and unapproved retirement benefit schemes financed by third parties. Contributions to both types of plans are expensed as incurred.

Post-retirement benefits other than pensions

France Telecom has commitments to provide certain additional post-retirement benefits such as telephone equipment, credit card fees and various other benefits to retirees.

France Telecom recognizes the expected actuarial cost of these post-retirement benefits in the consolidated statement of income over the service lives of the eligible employees.

The effect of changes in actuarial assumptions is accounted for in the consolidated statement of income over the average remaining service lives of employees.

Stock subscription plans

Shares of subsidiaries issued upon exercise of subscription options granted to employees are reflected as a share capital increase, based on the exercise price of the options, creating a dilution result for France Telecom.

With regard to purchase options, a provision is recorded in the books of the subsidiary to the extent that the acquisition cost of

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the shares purchased to service the exercised options is higher than the exercise price of the options.

Social charges assumed in connection with the share option plan are provided for when it is probable that the options will be exercised

Use of estimates

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions which affect the amounts reported in the financial statements and accompanying notes, notably with regard to provision for risks, deferred tax assets, goodwill and investment securities. Actual results could differ from those estimates.

3. MAIN ACQUISITIONS AND DIVESTITURES OF COMPANIES

For the year ended December 31, 2001

Main acquisitions

Equant

Following the Extraordinary General Meeting of Equant on June 27, 2001, and in accordance with the agreement concluded in November 2000, France Telecom performed the following transactions on June 29, 2001.

- Acquisition of 67,950,000 Equant common shares from the SITA Foundation in exchange for France Telecom shares at a ratio of 2.2 Equant shares per France Telecom share, resulting in consideration of € 1,739 million based on the share price at June 29, 2001 of € 56.3 per share
- Investment of US\$ 1 billion (€ 1,179 million) through subscription for 10 million newly issued Equant convertible preference shares; each preference share has the same voting rights as one Equant common share and will automatically convert into one new

Equant common share five years after the date of subscription, and

- Contribution to Equant in exchange for 80,617,348 newly issued Equant common shares, of 100% of the share capital of Global One Communications World Holding B.V and Global One Communications Holding B.V, with France Telecom retaining certain activities previously performed by Global One. This contribution was valued on the basis of discounted future cash flows at US\$ 5,168 million (€ 6,094 million), including contributed cash amounting to US\$ 300 million.

As a result of these transactions, France Telecom owned, at June 29, 2001, 54.27% of the combined company Equant.

Under the terms of the agreement, within a two-year period, France Telecom is to pay back to Equant:

- 50% of costs related to the preservation of employment or the cancellation of employment contracts for certain employees of the newly combined company Equant - Global One.
- Restructuring and integration costs other than those relating to employees, up to a maximum of US\$ 210 million.

On the basis of these elements, the preliminary purchase accounting for Equant at December 31, 2001 is as follows:

(in millions of euros)

Contribution of Global One	6,094	
Proceeds from subscription of the 10 million Equant preference shares, paid in cash	1,179	
	7,273	
Minority interests, corresponding to Equant shareholders	x 45.73%	3,326
Acquisition of Equant common shares from the SITA Foundation		1,739

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Restructuring, integration and associated acquisition costs	369
Preliminary acquisition cost	5,434
Fair value of net assets acquired	634
Preliminary goodwill	4,800

Preliminary goodwill in Euros is amortized from July 1, 2001, over periods of up to 20 years, and amounts to € 4,800 million (US\$ 4,071 million). The acquisition and restructuring costs associated with the acquisition were depreciated in the second half of 2001 (Note 4).

Equant CVRs

On July 2, 2001, France Telecom issued to all Equant shareholders other than the SITA Foundation and to certain owners of share options and *restricted share awards* granted by Equant before November 19, 2000, 138,446,013 contingent value rights ("CVR"). Each CVR gives the holder the right to receive a cash payment, on the third anniversary of the completion of the Equant transaction (June 2004), representing the difference if negative between the average Equant share price for a defined period and € 60, limited to a maximum of € 15 per share. Movement in market price in 2001 and in the beginning of 2002 (notably in terms of EBITDA multiples) has resulted in a CVR market value since issue corresponding to a payment of the CVR at maturity. Whilst considering that the Equant business plan assumptions remain valid, France Telecom management considers that such a payment would not be recovered from the value in use of the Equant investment as derived from the business plan. As a result of this, France Telecom has recorded a provision for the maximum risk, amounting to € 2,077 million (Note 18).

TP SA

Under an agreement signed on September 5, 2001 between the Polish government and the consortium led by France Telecom, France Telecom and Kulczyk Holding, its partner in the

consortium, increased their share in TP SA by 8.93% and 3.57% respectively for a total of PLN 3,656 million (€ 950 million) of which PLN 2,612 million (€ 679 million) were paid by France Telecom. Following this operation, the consortium holds 47.5% of TP SA, of which 33.93% is held by France Telecom. The consortium holds a call option for a supplementary investment of 2.5% plus one share. Moreover, put and call options have been concluded between Kulczyk Holding and France Telecom relating to the participation of Kulczyk Holding in TP SA (Note 28).

The preliminary goodwill relating to this complementary investment amounts to € 213 million and is amortized over 20 years from October 1, 2001. The investment in TP SA is accounted for under the equity method (Note 7).

Freeserve

In December 2000, Wanadoo SA made an offer for the entire share capital of Freeserve, the main Internet services provider in the United Kingdom. The offer was carried out in March 2001 on the basis of a parity of 0.225 new Wanadoo shares for each Freeserve share. The number of shares issued amounts to 230,069,681, resulting in a purchase price of € 2,078 million.

The resultant goodwill for this operation amounts to € 1,886 million and is amortized over a 20-year period from March 1, 2001 (Note 4).

Indice Multimedia

On December 18, 2000, Wanadoo agreed to acquire the entire share capital of Indice Multimedia, the second largest directory operator in Spain. At the general meeting on March 22, 2001 and in accordance with the agreement, Wanadoo acquired 86.71% of the capital of Indice Multimedia by issue of 20,325,444 shares and a cash payment of € 80.5 million, representing an acquisition cost of € 190 million. The remainder of the capital will be acquired through options granted both to shareholders, in cash when the option is exercised, and also to certain shareholders, in cash and in Wanadoo shares at exercise.

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The acquisition of Indice Multimedia gave rise to goodwill of € 318 million being amortized over a 20-year period from April 1, 2001 (Note 5)

Wind

On October 11, 2000, France Telecom and ENEL reached an agreement relating to the acquisition of Infostrada by ENEL and its commitment to merge Wind and Infostrada.

Under this agreement, and following an extraordinary general meeting on July 30, 2001 which approved a capital increase reserved for Enel as a consideration for the contribution of Infostrada, France Telecom's interest was reduced from 43.4% to less than 27% in the new entity. The effect of this operation is a dilution gain of € 934 million. The merger of Wind and Infostrada had legal effect at January 1, 2002.

Moreover, under this agreement, France Telecom and ENEL agreed to make a public offering of 25% of Wind, subject to market conditions. The agreement includes put and call options over Wind shares with ENEL, in favor of France Telecom (Note 28)

Orange SA IPO

In February 2001, France Telecom sold 636 million existing shares of Orange SA representing 13.24% of the total number of existing shares and voting rights in Orange SA, through a public offer to private and institutional investors as well as employees. The net proceeds from these offers amounted to € 6.1 billion.

Since February 13, 2001, Orange SA shares have been listed on the Premier Marché of Euronext Paris SA and on the London Stock Exchange. This operation has no material impact on consolidated income before tax at December 31, 2001, as a provision of € 1.773 million to cover the expected loss was recorded in the financial statements at December 31, 2000.

Following this offering and the transfer to E.On of 102.7 million shares of Orange SA as a consideration for 42.5% of Orange Communications SA, acquired in November 2000, France Telecom owns 84.4% of Orange SA (Note 28 – commitments linked to the acquisition of Orange Communications SA).

Main acquisitions and divestments of non consolidated investments (Note 8)

For the year ended December 31, 2000

Main acquisitions

Orange plc and Orange Communications SA

In May 2000, France Telecom, and the Vodafone group signed an agreement with effect August 22, 2000, resulting in (i) the cash purchase by France Telecom of 664.74 million Orange shares for € 21.5 billion (ii) the contribution by the Vodafone group to France Telecom of 544.56 million Orange plc shares in exchange for 129.20 million new France Telecom shares, issued at € 140.2 per share, with Vodafone renouncing the voting rights attached to the shares. As a result of this operation, France Telecom held 100% of the share capital of Orange plc. France Telecom immediately repurchased 15.36 million France Telecom shares from Vodafone at issue price, such that the Vodafone group would not hold more than 9.9% of the share capital of France Telecom.

This share purchase was financed by France Telecom's issue of a security of € 2.15 billion with maturity March 2001.

Following the Initial Public Offering (IPO) of Orange SA on February 13, 2001, Vodafone and France Telecom reached an agreement on February 28, 2001, with respect to the terms of the buy-back of the outstanding 113.85 million France Telecom shares held by Vodafone. This transaction represents a comprehensive settlement of the put and call arrangements set up in August 2001 and fixes the total price of these shares at approximately € 11.63 billion. Cash payments of € 6.65 billion were made in March 2001 against delivery by Vodafone of 64.1 million France Telecom shares. A final cash payment of € 4.97 billion is due on March 25, 2002 against 49.8 million France Telecom shares (Note 21 and 28).

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On the basis of this agreement, the total acquisition cost of Orange plc amounts on a historic cost basis to € 35,472 million as summarized below:

<i>(in millions of euros)</i>	
Cash consideration	21,519
Transaction costs, net of related tax	<u>174</u>
Sub-total	21,693
Share consideration through issuance of 129 201 742 France Telecom shares	18,114
Price adjustment resulting from February 28, 2001 agreement	<u>(4,335)</u>
Total purchase price	35,472

The purchase price has been allocated to the following identifiable assets and liabilities:

<i>(in millions of euros)</i>	
Purchase price	35 472
Fair Value of net assets acquired:	
Orange trademark	4 600
Customer relationship	1 950
GSM license	875
Other assets acquired	544
Other liabilities acquired	<u>(1 421)</u>
	6 548
Goodwill	28 924
Of which goodwill allocated to Orange Communications SA	<u>1 418</u>

The purchase price allocation resulted in an increase to net assets of € 7,621 million, and relates primarily to the Orange trademark, customer relationship and a GSM license not recorded in the Orange plc consolidated balance sheet before the acquisition date. The trademark has been recognized based on the discounted value of cost savings equal to royalties which would have been payable to third parties for the use of the trademark, had Orange not owned such trademark. The customer relationship has been

valued on a discounted cash flow basis relating to the customers concentration in Britain at the date of acquisition. These assets are not amortized but are subject to a regular impairment review.

Goodwill arising at acquisition amounting to € 28,924 million is amortized over a 20 year period. Following the IPO of Orange in February 2001, goodwill has been reduced to € 24,345 million

On November 10, 2000 France Telecom acquired E.On's 42.5% shareholding in Orange Communications SA (Switzerland) for € 1,299 million of which 75% was settled through shares of Orange SA, with put and call arrangements (Note 28). This investment was transferred to Orange. This acquisition increased the ownership of Orange in Orange Communications SA from 42.5% to 85%.

This investment, accounted for using the equity method since September 1, 2000, has been fully consolidated from November 1, 2000. Goodwill arising from the acquisition of the 42.5% interest amounting to € 1,466 million is amortized over 20 years. Following the IPO of Orange, goodwill has been reduced to € 1,234 million.

Global One

In March 2000, France Telecom acquired Sprint and Deutsche Telekom's interests in Global One for a total of US\$ 3,898 million (€ 4,080 million) generating goodwill of € 3,966 million amortized over a 20 year period. Following these acquisitions, France Telecom owned 100% of Global One. This investment, previously accounted for using the proportionate consolidation method, has been fully consolidated from April 1, 2000. France Telecom, holding the entire share capital of Global One following these operations, contributed almost all the activities of Global One in 2001 in relation to the Equant acquisition. Following this contribution, goodwill has been reduced to € 2,346 million at December 31, 2001.

MobilCom

On March 23, 2000, France Telecom entered into a cooperation framework agreement with MobilCom, a German fixed line operator, mobile and Internet service provider, and MobilCom's

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founding shareholder, regarding the acquisition of a UMTS license and the launch of UMTS mobile telecommunications services in Germany. Pursuant to the agreement, France Telecom extended a € 3,749 million loan to a company jointly owned by France Telecom and MobilCom to fund that company's bid for a UMTS license. In October 2000, France Telecom contributed its share in this company to MobilCom in exchange for a 28.5% equity interest in MobilCom which was subsequently contributed to Orange SA.

In connection with these transactions, France Telecom, MobilCom and MobilCom's founding shareholder entered into a cooperation framework agreement, with notably put and call option agreements exercisable under certain conditions (Note 28).

MobilCom has been accounted for under the equity method since November 1, 2000. Goodwill arising from the acquisition amounts to € 2,701 million and was initially amortized over a 20 year period.

Wind

On July 28, 2000, France Telecom reached an agreement with ENEL and Deutsche Telekom to purchase Deutsche Telekom's entire 24.5% interest in Wind. France Telecom acquired a 18.9% shareholding for € 2,082 million, bringing its ownership of Wind to 43.4%, with ENEL owning the remaining 56.6%.

Wind is accounted for under the equity method and the preliminary goodwill arising from the acquisition of the additional 18.9% amounts to € 1,994 million and is amortized over 20 years. Following the finalization of the purchase price allocation exercise in 2001, goodwill amounts to € 1,523 million before the Infostrada contribution.

TP SA

In October 2000, following an agreement between the Polish government and a consortium led by France Telecom, France Telecom acquired 25% and Kulczyk Holding, its partner in the consortium, acquired 10% of the share capital of Telekomunikacja Polska SA (TP SA), Poland's state-owned

telecommunications operator, for total consideration of € 4.5 billion, of which France Telecom contributed € 3.4 billion. Preliminary goodwill arising from the acquisition amounts to € 2,701 million and is amortized over 20 years since October 1, 2000.

This investment has been accounted for under the equity method since October 1, 2000.

JTC

In January 2000, the consortium composed of France Telecom and the Arab Bank of Jordan reached an agreement with the Jordanian government over the acquisition of 40% of the capital of the Jordanian telecommunications operator, Jordan Telecommunications Company (JTC), for US\$ 508 million (€ 510 million). This acquisition was made through a holding company, Jitco, held 88% by France Telecom and 12% by the Arab Bank of Jordan. Goodwill amounts to € 342 million and is amortized over 15 years. This investment has been proportionately consolidated from January 1, 2000.

Wanadoo IPO

On July 19, 2000, France Telecom carried out an IPO of its newly created wholly owned subsidiary Wanadoo with a listing on Euronext Paris. Approximately 10% of the outstanding shares of Wanadoo were listed through the issuance by Wanadoo of new shares and the sale by France Telecom of existing shares. The proceeds from the offering amounted to approximately € 2 billion. This IPO was followed in October 2000 by Wanadoo's purchase of minority interests in France Telecom Internet subsidiaries in Spain and in the Netherlands in exchange for newly issued Wanadoo shares. The effect of these two transactions resulted in an after tax gain in 2000 of € 1,952 million. As a result of these transactions, France Telecom's interest in Wanadoo has decreased to 88.64%.

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Main acquisitions

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In August 1999, France Telecom and Telecom Italia increased their investment in the consortium Nortel Inversora, which controls the Argentine operator Telecom Argentina, by jointly acquiring an additional 35% of voting rights for US\$ 265 million (€ 249 million) each. Following this transaction, France Telecom and Telecom Italia each control 50% of the voting rights of the consortium. This investment has been accounted for using the proportional consolidation method from September 1, 1999 to December 21, 2001. The goodwill arising from this acquisition amounted to € 190 million, and was initially amortized over 15 years.

4. GOODWILL IN CONSOLIDATED INVESTMENTS

Main goodwill arising from fully or proportionately consolidated investments is as follows:

	At December 31,			
	2001			2000
	Cost ⁽¹⁾	Accumul ated amortiza tion	Net book value	Net book value
(in millions of euros)				
Orange				
Orange PCS	23,435	(1,565)	21,870	27,047
Orange Communications SA (Switzerland)	2,554	(153)	2,401	2,848
Other Orange	567	(348)	219	496
Equant / Global One				
Equant	4,619	(546)	4,073	-
Global One	2,347	(181)	2,166	3,833
Other Equant/ Global One	85	(34)	51	16
Wanadoo				
Freeserve	1,980	(82)	1,898	-
Indice Multimedia	323	(12)	311	-
Wanadoo España	328	(81)	247	316
Pages Jaunes	319	(56)	263	279
Other Wanadoo	319	(130)	189	217
Other	1,724	(449)	1,275	997
Total	38,600	(3,637)	34,963	36,049

⁽¹⁾ Goodwill denominated in foreign currency is translated at the closing rate.

France Telecom assesses the value in use of Orange PCS and Orange Communications SA at the level of the segment resulting from the regrouping of Orange plc and the mobile activities formerly held by France Telecom.

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Due to the integration of Global One within Equant, France Telecom assesses their value in use on a joint basis, taking into account their strategic value for the group

The value in use of Freeserve and Wanadoo Espana as well as Pages Jaunes and Indice Multimedia take into account their strategic value within Wanadoo's internet and directories businesses respectively.

Movements in net book value of goodwill is as follows:

	2001	2000	1999
(in millions of euros)			
Opening balance	36,049	1,206	872
• Acquisitions	8,027	35,757	461
• Divestitures	(6,489)	-	(1)
• Amortization	(2,195)	(966)	(136)
• Exceptional amortization	(560)	-	-
• Translation adjustment	296	4	10
• Reclassification	(165)	48	-
Closing balance	34,963	36,049	1,206

The effect of the main acquisitions is set out in note 3.

Divestments relate to the decrease in goodwill generated by the IPO of Orange and Global One's contribution to Equant.

In 2001, the goodwill amortization charge includes € 1.2 billion relating to Orange PCS and € 365 million relating to Equant and Global One and, in 2000, € 458 million relating to Orange PCS for the period from September 1 to December 31 and € 251 million for Global One.

Exceptional goodwill amortization in 2001 relates to Ananova and Wildfire (€ 211 million) and to the restructuring and other related costs for the new Equant entity (€ 349 million) included in the acquisition cost

Translation adjustments result mainly from the recording in foreign currency of goodwill relating to non Euro zone companies

5. OTHER INTANGIBLE ASSETS

(in millions of euros)	At December 31,			
	2001		2000	
	Cost	Accumul ated deprecia tion	Net book value	Net book value
Telecommunications licenses	9,548	(244)	9,304	8,236
Patents and rights of use	1,145	(363)	782	761
Trademarks	5,051	(86)	4,965	4,602
Market share	2,688	-	2,688	2,195
Other intangible assets	819	(369)	450	495
Total	19,251	(1,062)	18,189	16,289

Movements in the net book value of other intangible assets is as follows:

	2001	2000	1999
(in millions of euros)			
Opening balance	16,289	925	645
• Acquisitions of intangible assets	1,169	7,368	166
• Effect of acquisitions and divestitures	716	8,573	171
• Divestments	(31)	(14)	-
• Amortization and provisions	(382)	(214)	(62)
• Reclassification	76	(16)	(14)
• Translation adjustment	352	(333)	19
Closing balance	18,189	16,289	925

«Telecommunications licenses» relates primarily to operating licenses of mobile networks, in particular the payments paid for the granting of UMTS licenses:

(i) in 2001, in France for € 619 million (fixed payment excluding associated costs). The duration of this license is 20 years.

(ii) in 2000, in the United Kingdom for € 6.6 billion and in the Netherlands for € 436 million.

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«Patents and rights of use» relate mainly to patents and cable usage rights .

«Trademarks» and «Customer relationship» relate mainly to the Orange trademark and the Orange customer relationship in the United Kingdom resulting from the purchase price allocation of Orange plc (Note 3). The Global One trademark was depreciated in 2001

6. PROPERTY, PLANT AND EQUIPMENT

	At December 31,			
	2001		2000	
	Cost	Accumul ated deprecia tion	Net book value	Net book value
(in millions of euros)				
Land and buildings	11,498	(5,197)	6,301	8,348
Switching and transmission equipment	24,217	(16,963)	7,254	7,285
Cables and public infrastructure	20,250	(11,789)	8,461	9,055
Other network equipment	9,187	(3,822)	5,365	4,736
Computer and terminal equipment	7,638	(4,500)	3,138	3,102
Motor vehicles and other	2,737	(1,528)	1,209	2,097
Total	75,527	(43,799)	31,728	34,623

Changes in the net book value of property, plant and equipment are as follows:

	2001	2000	1999
(in millions of euros)			
Opening balance	34 623	28 964	26 577
• Acquisitions of plant, property and equipment	7 811	6 993	4 835
• Effect of acquisitions and divestitures	(1 605)	4 210	2 323
• Sale of real estate	(1 963)	-	-
• Other retirements and sales	(286)	(237)	(151)
• Depreciation expense	(6 613)	(5 509)	(4 819)
• Reclassification	(428)	(70)	(25)
• Translation adjustment	189	272	224
Closing balance	31 728	34 623	28 964

In November 2001, France Telecom concluded a binding reciprocal agreement with a consortium of real estate investors to sell 431 office and mixed technical buildings, whereby the parties committed to sign notarial deeds by September 30, 2002. The notarial deeds were signed on March 12, 2002 for 242 buildings, representing 74.7% of the sales price of the transaction, and the remaining deeds are to be signed by June 30, 2002 as the administrative issues are settled. The result on disposal of the 431 buildings, recorded in "Other receivables" amounts to € 2.7 billion, of which € 2 billion has been cashed at March 13, 2002. The gain on disposal, net of costs, amounts to € 705 million, and has been recorded in non-operating result (Note 25). At the same time France Telecom is committed to release through 6-9 year leases these buildings except for certain assets to be vacated in the short-term (Note 28).

In 2001, the effect of acquisitions and divestitures relate mainly to:

- (i) the first consolidation of Equant NV, for € 699 million,
- (ii) the equity accounting of Nortel/Telecom Argentina, for € 2.7 billion,
- (iii) the change in the percentage of proportional consolidation of ECMS, for € 156 million,

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(iv) the first consolidation of Mauritius Telecom for € 120 million.

In 2000, the effect of acquisitions and divestitures relate mainly to the consolidation of Orange plc for a total of € 2,685 million and of Orange Communications SA (Switzerland) for a total of € 704 million, and to Global One (previously accounted for using the proportionate consolidation method) for € 444 million

In 1999, the effect of acquisitions and divestitures related mainly to the proportional consolidation of Telecom Argentina for € 2,278 million.

7. INVESTMENTS ACCOUNTED FOR USING THE EQUITY METHOD

The carrying values of France Telecom's investments in affiliates are as follows (in millions of euros):

Company	Principal activities	% control at December 31, 2001	2001	2000	1999
MobilCom ⁽¹⁾	Telephony operator in Germany	28.3	0	3 687	-
TP SA ⁽¹⁾	Telephony operator in Poland	33.9	4 552	3 441	-
Wind Infostrada ⁽¹⁾	Telephony operator in Italy	26.6	3 349	2 011	58
BITCO	Mobile telephony operator in Thailand	49.0	460	370	-
Radianz ⁽²⁾	Financial information provider	49.0	301	-	-
PTK	Mobile telephony operator in Poland	34.0	164	60	60
Télévision Par Satellite (TPS) ⁽³⁾	Satellite television packages	25.0	(67)	(99)	(67)
FTICI ⁽⁴⁾	Holding company for investments in STMicroelectronics	-	-	785	586
Nortel / Télécom Argentina		See below	0	-	-
Other Companies ⁽⁵⁾			153	251	429
Total			8,912	10,506	1,066

(1) Related off balance sheet commitments are set out in Note 28

(2) Subsidiary of Equant

(3) TPS is accounted for using the equity method (25%), corresponding to the direct control of the parent company, France Télévision Entreprise, in which France Telecom has a direct controlling interest of 65.84%. A memorandum of understanding to sell TPS was signed with TFI in December 2001 (Note 28)

(4) Transferred to investment securities in 2001 (Note 8).

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(5) These shares include notably the investment in the Brazilian operator Intelh, whose value of € 87.8 million under equity accounting has been written down to zero at December 31, 2001

Telecom Argentina

Telecom Argentina, proportionally consolidated until December 21, 2001, is equity accounted for from this date. Moreover, the conversion of the financial statements of Telecom Argentina as set out in Note 2, as well as the amortization of the entire remaining goodwill have reduced the value under equity accounting to zero. The Argentinean peso crisis of December 21, 2001 has lead Telecom Argentina to designate advisory banks in charge of setting up propositions for management of its debt. The debt of Telecom Argentina is mainly denominated in dollars, and the indexation of prices to the dollar has been suppressed. France Telecom therefore considers that the Argentinean crisis has reduced its capacity to control. France Telecom neither intends nor is obliged to increase its commitments in Argentina. The impact of the proportional consolidation of Telecom Argentina until December 21, 2001 is as follows:

(in millions of euros)	2001	2000
Sales of services and products	1,792	1,818
Ebitda	641	685
Operating income	178	235
Financial charges	(128)	(126)

MobilCom

Reexamining the perspectives for the mobile telephony market in Germany with the presence of two dominants operators and four entering operators has lead France Telecom:

- To depreciate in full the goodwill, i.e. € 2,509 million recorded in exceptional amortization,
- To depreciate the balance of the equity accounting value, i.e. € 839 million recorded in non-operating expenses,

- Finally to depreciate, as a measure of prudence, several assets totaling € 554 million (mainly the current account of MobilCom with France Telecom), recorded in non-operating expenses.

Changes in investments in affiliates are as follows:

(in millions of euros)	2001	2000	1999
Opening balance	10,506	1,066	956
• Investments made in affiliates including capital increases ⁽¹⁾	1,208	9,958	302
• Contribution of LHS in Sema Group	-	348	-
• Contribution of Infostrada in Wnd	934	-	-
• Effect of transfer to investment securities	(786)	(565)	(17)
• Depreciation of the equity accounting value of MobilCom	(839)	-	-
• Effect of acquisitions and divestitures	1,326	74	(180)
• Equity in net income/(loss) of affiliates	(890)	(275)	275
• Amortization of goodwill	(336)	(126)	(16)
• Exceptional amortization of goodwill	(2,697)	-	-
• Dividends received from affiliates ⁽²⁾	49	(1)	(341)
• Translation adjustment ⁽³⁾	437	27	87
Closing balance	8,912	10,506	1,066

⁽¹⁾ For 2000, investments include € 2,076 million paid in 2001.

⁽²⁾ Including in 1999 € 312 million of dividends paid by FT1CI, company holding indirectly France Telecom's investment in STMicroelectronics.

⁽³⁾ Of which € 276 million relate to the translation adjustment on the goodwill of TP SA in 2001.

In 2001, complementary investments relate mainly to TP SA as set out in Note 3. The effect of acquisitions and divestitures show

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mainly (i) the difference arising on the revaluation of € 620 million in the equity accounted value prior to the complementary investment in Wind in July 2000 on the basis of fair value at that date (Note 3), (ii) the entry of the Radianz shares held by Equant, for € 342 million and (iii) the equity accounting of Nortel/Telecom Argentina.

In 2000, the investments made in affiliates relate mainly to investments in the mobile telephony operator MobilCom (Germany) and the operators TP SA (Poland) and Wind (Italy) as described in Note 3.

In 1999, the main effect of acquisitions relates to the Nortel Inversora consortium, proportionally consolidated from September 1, 1999 (Note 3)

Amortization of goodwill arising on equity accounted affiliates amounts to € 336 million in 2001 (€ 126 million in 2000). Exceptional amortization has also been recorded for € 2,509 million relating to MobilCom and for € 185 million related to Nortel/Telecom Argentina

Following this, the net book value of the principal goodwill is as follows at December 31, 2001.

	At December 31,		
	2001	2000	1999
(in millions of euros)			
TP SA	2,574	2,668	-
Wind ⁽¹⁾	867	1,953	-
BITCO	331	243	-
Radianz	155	-	-
MobilCom	0	2,678	-
Nortel / Telecom Argentina	0	-	-
Other	29	39	53
Total	3,956	7,581	53

⁽¹⁾ The decrease in the net goodwill for Wind is due mainly to (i) the impact on the preliminary goodwill in 2000 of the purchase price allocation exercise on the assets and liabilities acquired and (ii) the dilution effect following the contribution of Infostrada to Wind (Note 3).

The equity in net income/(loss) of affiliates is presented as follows:

	2001	2000	1999
(in millions of euros)			
TP SA ⁽¹⁾	65	52	-
Intelig	(45)	(98)	(14)
BITCO	(58)	(1)	-
MobilCom ⁽²⁾	(178)	(40)	-
Wind ⁽³⁾	(358)	(253)	(138)
Nortel / Telecom Argentina ⁽⁴⁾	(178)	-	-
FTICI ⁽⁵⁾	-	181	425
Other companies	(138)	(116)	2
Equity in net income/(loss) of affiliates	(890)	(275)	275

⁽¹⁾ Over three months in 2000 (Note 3)

⁽²⁾ Over two months in 2000 (Note 3)

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⁽¹⁾ As set out in Note 3, the contribution of Infostrada to Wind in July 2001 brought France Telecom's controlling interest in the new entity Wind/Infostrada from 43.4% to 26.6%

⁽⁴⁾ Company proportionally consolidated until December 21, 2001. The loss under equity accounting covers the period from December 21, 2001 to December 31, 2001 and corresponds mainly to the loss recorded by these companies on their dollar denominated borrowings

⁽⁵⁾ Including € 399 million in 1999 from disposal of part of the investment in STMicroelectronics (Note 3)

8. OTHER INVESTMENT SECURITIES AND RELATED RECEIVABLES

France Telecom's main investment securities are as follows:

(in millions of euros)	At December 31,			At Dec 31,	
	% interest	Cost	Provision	Net book value	Net book value
NTL shares	18.3%	2,967	(2,967)	0	2,074
NTL preferred shares					
Series ⁽¹⁾	-	2,938	(1,910)	1,028	2,819
Series ⁽²⁾	-	777	(505)	272	777
NTL convertible notes	-	230	(161)	69	250
Bull SA	16.9%	438	(438)	0	34
Bull SA other instruments	-	33	(33)	0	33
Panafon	11.0%	35	-	35	35
Sema Group plc	-	-	-	-	565
Sprint	5.7%	306	-	306	1,617
Quoted companies		7,724	(6,014)	1,710	8,184
KPN Orange	-	-	-	-	517
Mauritius Telecom ⁽³⁾	-	-	-	-	310
FTICI ⁽⁴⁾	36.2%	464	-	464	-
Satellite organizations ⁽⁵⁾		335	-	335	218
Optimus	20.0%	122	-	122	94
Connect Austria	17.5%	112	-	112	109
Other companies		916	(419)	497	786
Non quoted companies		1,949	(419)	1,530	2,034
Total		9,673	(6,433)	3,240	10,218

⁽¹⁾ 5% Cumulative Participating Convertible Preferred Stocks

⁽²⁾ 5% Cumulative Participating Convertible Preferred Stocks

⁽³⁾ Investment consolidated from January 1, 2001

⁽⁴⁾ Transferred to Investments accounted for using the equity method then part divestment as part of the exit of France Telecom from STMicroelectronics (see below)

⁽⁵⁾ Eutelsat, Inmarsat and Intelsat.

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At the date of preparation of the consolidated financial statements of France Telecom, 2001 net income and shareholders' equity which major quoted and non-consolidated investees have made available are as follows:

(in millions of euros)	2001	
	Shareholders' equity ⁽¹⁾	Net income for the period ⁽¹⁾
NTL	n/a	n/a
Sprint	14.315	(1,417)

n/a . not available

⁽¹⁾ Local GAAP data, translated at closing rate at December 31, 2001

Investment in NTL

In 1999, France Telecom acquired ordinary and preferred shares of NTL, telephone, internet access and cable television operator for € 2.97 billion and € 2.94 billion respectively.

As part of an issue by NTL in March 2000 of 1.85 million preferred shares, for US\$ 1.85 billion, bearing interest at 5% and payable in preferred stock, France Telecom together with financial institutions subscribed preferred shares for US\$ 750 million (€ 777 million at the historical rate) and US\$ 1.1 billion respectively. As part of this transaction, France Telecom entered into put and call option agreements with these four financial institutions, amended in January 2002 (Note 28).

At December 31, 2001, France Telecom held 18.3% of the voting rights (18.6% at December 31, 2000)

On September 12, 2001, France Telecom, the financial institutions and NTL agreed that these shares:

- may be exchangeable in whole or in part, at the choice of France Telecom, into shares of NTL Cablecom Holding GmbH, representing up to 50% of the share capital of the company (this company holds the cable television activity of NTL in Switzerland)
- may be convertible in whole or in part, at the choice of France Telecom at March 27, 2002, 2003 or 2004 into convertible preferred shares, convertible into common

shares of NTL until March 2009 (unless NTL at that time opts for cash reimbursement or defers convertibility of the preferred shares by one year, but in no event later than March 27, 2004). The number of NTL ordinary shares obtained through conversion of the convertible preferred shares would be equal to liquidation value per preferred share (US\$ 1,091), divided by the weighted average share price of the 25 days prior to the date the preferred shares become convertible preferred shares multiplied by 1.25.

- are repayable in cash on March 27, 2009 for those preferred shares, which are neither exchanged nor converted.

In order to reduce its debt, NTL began early in 2002 to seek a new strategic shareholder and commenced a process of financial restructuring. In this context, France Telecom has decided not to increase its financial commitments within NTL, and to reappraise the value in use of its investment on the following basis:

- The ordinary shares have been completely depreciated, representing a complementary provision of € 2,075 million in 2001,
- The convertible notes have been valued on the basis of their market price at December 31, 2001, resulting in a depreciation charge of € 161 million,
- The preferred shares have been depreciated for 65% of their nominal value, resulting in a charge of € 2,415 million. The depreciation of the preferred shares was determined by reference to the market values of the NTL notes. On the assumption of a favorable outcome from the process of financial restructuring committed and on the basis of the business plan presented by NTL management, the management of France Telecom considers that the net book value of these preferred shares corresponds to the best estimate of the probable realizable value of its economic interest in NTL.
- A provision for risk of € 811 million has also been set up on the same basis for the preferred shares held by the financial institutions and which are subject to put and call options with France Telecom (Note 28).

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- Different costs linked to this operation have also been recorded as charges for € 448 million.

These items have been recorded in non-operating expenses for a total of € 5,910 million (Note 25)

The management of France Telecom considers that it is not exposed to financial risk beyond the net book value of the investments and commitments set out above i.e. € 1,806 million.

Divestments in 2001

Exit from STMicroelectronics

In December 2001, STMicroelectronics Holding II BV (STH II) the holding company through which France Telecom, Areva, and Finmeccanica held together an investment of 43.4% of the capital of STMicroelectronics NV (STM) made a private placement of 69 million STM shares, of which 39 million on behalf of France Telecom and 30 million for Finmeccanica. Following this placement and as part of the new agreement with Areva, France Telecom reduced from 49% to 36.2% its holding in FT1CI, the company holding indirectly 50% of the capital of STF II. This operation generated a gain before tax of € 1,068 million.

Simultaneous to the placement of STM shares by STH II, France Telecom issued notes convertible into STM shares for a nominal value of € 1.5 billion (Note 13). These notes are exchangeable from January 2, 2004 into 30 million existing STM shares, subject to subsequent revision of the exchange parity. The STM shares underlying the notes issued have been placed under escrow by STH II and will be transferred to France Telecom through the exercise of the call options issued by STH II. As part of the agreement with Areva, France Telecom has committed to reduce its share in FT1CI through and in proportion to the number of STM shares which are transferred to holders of the exchangeable notes.

Under the shareholder agreement held with Areva and Finmeccanica, France Telecom has committed to retaining the balance of its indirect share in STM until the end of June 2002,

from which date France Telecom is entitled to dispose of it within the limits and conditions set out in the shareholder agreement.

Sprint FON

As part of a public offering France Telecom sold its share of 9.9% of Sprint FON, the American telecommunications operator, for US\$ 1,616 million (€ 1,899 million) on June 4, 2001. The pre-tax gain on this transaction (net of exchange) amounts to € 181 million.

Sema Group plc

On February 12, 2001, in accordance with the agreement reached with Schlumberger and Sema Group plc, France Telecom contributed its investment in Sema group plc to the public offer for an amount of € 931 million. The pre-tax gain on this transaction amounts to € 401 million.

KPN Orange

In February 2001, France Telecom sold its 50% share in KPN Orange (Belgium) to KPN Mobile for a net cash payment of € 500 million, including € 102 million for the reimbursement of short-term borrowings. KPN Orange being reflected at fair value in the purchase price allocation of Orange plc, this transaction has no effect on the income before tax for the period.

Divestitures in 2000

Telefonos de Mexico (Telmex)

In June 2000, France Telecom sold its stake of 7.1% in the Mexican national telecommunications operator, Telefonos de Mexico (Telmex) in the form of an international public offering on the Mexican, American and European markets. The sales price, net of commission and costs, amounted to US\$ 2.7 billion (€ 2.9 billion). The net gain after tax amounts to € 2,173 million.

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Crown Castle International Corp Group (CCIC)

In connection with the investments made in the British telecommunications operator NTL, the British competition authorities (Office of Fair Trading) requested that France Telecom withdraw from the companies forming the Crown Castle International Corp Group (CCIC) before October 31, 2000. In June 2000, France Telecom sold a first tranche of 24.9 million ordinary CCIC shares in a public offering. The sales price amounted to US\$ 693 million (€ 730 million). The net gain after tax amounts to € 301 million

In accordance with the commitments given in May 2000 by France Telecom to the British competition authorities, those shares of CCIC which were not sold as part of the public offering in June 2000, were sold to a financial institution. In July 2000, France Telecom sold 17.7 million shares. The sales price amounted to US\$ 505 million. The recognition of this sale in the statement of income has been deferred given the contractual commitments of France Telecom (Note 28)

Deutsche Telekom

Pursuant to the framework agreement entered into in May 2000 between France Telecom, Deutsche Telekom and Kreditanstalt für Wiederaufbau (KfW) to unwind the cross shareholdings between France Telecom and Deutsche Telekom, France Telecom sold its 1.8% holding in Deutsche Telekom to KfW in December 2000. The sales price amounted to € 3.1 billion. The net after tax gain amounts to € 1,445 million.

9 TRADE ACCOUNTS RECEIVABLE, LESS ALLOWANCES

Securitization of receivables

In June 2001, France Telecom sold trade receivables for fixed line telephony contracts with consumers and certain businesses in France. This sale was made without recourse, as part of a securitization program with a Security Fund (*Fonds commun de*

créances). France Telecom remains in charge of servicing the transferred receivables on behalf of the *Fonds commun de créances*

France Telecom subscribed for beneficial interests in the FCC, notably beneficial interests subordinated for risk of non-recovery of the securitized receivables. Such beneficial interests are recorded in "Other long-term assets, net". Consequently, depreciation of such beneficial interests, is presented as a reduction in "Other long-term assets, net". Losses on irrecoverable receivables and movements in the depreciation provision for securitized receivables are presented within operating expenses.

The positive effect of this operation on operating cash flow amounts in 2001 to € 914 million (excluding costs of sale of receivables – see Note 25). As a result of this transaction, "Trade accounts receivable" have been reduced by € 1,765 million, corresponding to the transferred receivables, and "Other long-term assets, net" have been increased by a net amount of € 851 million of beneficial interests in the *Fonds commun de créances*.

10 • PREPAID EXPENSES AND OTHER CURRENT ASSETS

At December 31, 2001, the variation of other receivables and prepaid expenses is due primarily to the different categories of preferred shares and securities with a May 2002 maturity on NTL (€ 553 million) and Morgan Stanley Dean Witter (€ 510 million) received as payment from the sale of Noos shares.

On May 18, 2001, in accordance with the agreement reached in August 2000 with Suez Lyonnaise des Eaux, Noos' majority shareholder, France Telecom (i) brought its aggregate interest in Noos to 49.9% in exchange for the contribution of France Telecom's cable network infrastructure used by Noos and other minority shares in cable operators, subsequently (ii) sold its entire interest in Noos for an amount of € 1,187 million to Morgan Stanley Dean Witter Private Equity and NTL

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Incorporated (respectively 22.9% and 27%) The different categories of preferred shares and securities issued by the purchasers that represent the sale price have a maturity date of May 18, 2002, except for an amount of € 138 million, which is due on May 18, 2007. As security, France Telecom maintains pledges on the Noos shares

In the context of the NTL's financial restructuring (see note 8), no result was recorded from this sale of shares, and the gain recorded at June 30, 2001 (representing € 333 million) has been reclassified as deferred income at December 31, 2001.

11 • DEFERRED INCOME

At December 31, 2001, apart from the operation set out in note 10 above, this heading includes for € 634 million the effect of spreading over 20 years the invoicing of civil works within the context of the contribution of cable networks

12. NET BORROWINGS

France Telecom's net borrowings are as follows:

Net borrowings (in millions of euros)	Note	2001	2000
Exchangeable or convertible notes	13	10,750	2,653
Other long-term borrowings (including the portion due within one year)	14	45,389	35,436
Bank overdrafts and other short-term borrowings	15	11,365	25,165
Gross borrowings		67,504	63,254
Marketable securities		(1,138)	(216)
Cash		(2,943)	(2,040)
Net borrowings (*)		63,423	60,998

(*) After taking into account the receivable from sale of real estate for €2,689 million (Note 6), the net borrowings of France Telecom amount to € 60,734.

At December 31, 2001, the contribution of newly consolidated companies in 2001 amounts to € 38 million. Moreover, accounting for Nortel / Telecom Argentina using the equity method since December 21, 2001 has the effect of reducing net borrowings of France Telecom at December 31, 2001 by € 2 billion

The bond market is the main source of long-term financing for France Telecom

The annual weighted average interest rate of France Telecom's net borrowings in 2001 represents 5.82% compared to 5.74% in 2000. Moreover, the weighted average spot rate of bank loans and notes amounts at the end of December 2001 to 5.29% compared to 5.98% at the end of 2000.

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13. CONVERTIBLE AND EXCHANGEABLE NOTES

The table below gives details of outstanding convertible or exchangeable notes issued by France Telecom SA at December 31, 2001:

Origin al curren cy	Amount issued (1)	Maturity	Interest Rate (%)	At December 31,	
				2001	2000
				(in millions of euros)	
Euro	623	2004	4.125 ⁽²⁾	623	623
FF	13,322	2004	2.000 ⁽³⁾	2 030	2,030
Euro	3,082	2003	2.500 ⁽⁴⁾	3,082	-
Euro	3,492	2005	4.000 ⁽⁵⁾	3,492	-
Euro	1,523	2004	1.000 ⁽⁶⁾	1,523	-
Total convertible or exchangeable notes				10,750	2,653

1) in millions of currency

2) Bond of nominal value of € 1,000 exchangeable for Panafon shares between January 8, 2000 and November 29, 2004, at a ratio of approximately 70 shares per bond, this ratio may be subject to adjustment

3) Bond of nominal value of € 800 convertible into France Telecom shares between December 7, 1999 and January 1, 2004 at a ratio of 10 shares per bond, thus a price of € 80 per share, this ratio could be subject to adjustment

4) Bond of nominal value of € 12.7 exchangeable for Orange S.A. shares at a ratio of one share per bond, thus a price of € 12.7 per share, this ratio could be subject to adjustment.

5) Bond of nominal value of € 1,000 exchangeable for France Telecom shares at a ratio of 13.8889 shares per bond, thus a price of € 72 per share, this ratio could be subject to adjustment

6) Bond of nominal value of € 1,000 exchangeable for STMicroelectronics shares at a ratio of 19.6986 shares per bond, thus a price of € 50 765 per share, this ratio could be subject to adjustment.

The characteristics of the exchangeable notes issued by France Telecom in 2001 are as follows

Notes exchangeable for shares of Orange SA

Concurrent with the sale of shares of Orange SA in February 2001, France Telecom issued exchangeable notes for € 3.1 billion. The notes, of nominal value € 12.70, bear interest at a rate of 2.5% per annum with the first payment due on February 16, 2002 and the final payment due on February 16, 2003. At any time after their issue, these notes are redeemable by way of exchange, at the option of the holder, for existing shares of Orange SA at an initial ratio of one share for each note, subject to adjustment on the occurrence of certain events and subject to the right of France Telecom to elect to pay cash in lieu of delivering shares of Orange SA.

Notes exchangeable for shares of France Telecom

On November 29, 2001, France Telecom issued notes exchangeable for its own shares for € 3.5 billion. The notes, of nominal value € 1,000, bear interest at a rate of 4% per annum. At any time after their issue, these notes are redeemable by way of exchange, at the option of the holder, for existing shares of France Telecom at a ratio of 13.8889 per bond (representing an exchange price per share of € 72), this ratio being subject to possible adjustment. Starting December 15, 2003 under certain conditions, then unconditionally starting December 13, 2004, the notes issued are repayable in advance at a price corresponding to their nominal value plus accrued interest.

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Under certain conditions, France Telecom has the right to reimburse the bond following the following terms

- delivery of France Telecom shares on the basis of the exchange ratio,
- and settlement of the positive difference between the redemption price of the bond and 99% of the market value of the exchanged shares

Notes exchangeable for shares of STMicroelectronics

Concurrent with the private placement of 69 million common shares of STMicroelectronics in December 2001, France Telecom issued exchangeable notes for € 1.5 billion (see note 8). The notes, of nominal value € 1,000, bear interest at a rate of 1% per annum. Starting January 2, 2004 until December 17, 2004, these notes are redeemable for shares of STMicroelectronics at a ratio of 19.6986 share for each note (representing an exchange price per STMicroelectronics share of € 50.765), this ratio may be subject to adjustment. Starting January 21, 2004, without condition, France Telecom can exercise its option of anticipated repayment.

Under certain conditions, France Telecom has the right to repay the bond following these terms:

- delivery of STMicroelectronics shares on the basis of the exchange ratio,
- settlement of the positive difference between the redemption price of the bond and 99% of the market value of the exchanged shares

14. OTHER LONG-TERM BORROWINGS

The table below presents an analysis of France Telecom's other long-term borrowings by type, after the effects of currency swaps:

Other long-term borrowings	At December 31,	
	2001	2000
<i>(in millions of euros)</i>		
Notes	38,251	19,128
Capital leases	73	180
Bank loans ⁽²⁾	6,338	15,773
Other non-bank loans ⁽¹⁾	727	355
Total other long-term borrowings	45,389	35,436
Due within one year	(1,596)	(7,542)
Other long-term borrowings excluding current portion	43,793	27,894

1) Primarily the long-term portion of cash advances from associates

2) Includes at December 31, 2000, € 10 billion relating to the syndicated credit line of July 31, 2000, refinanced as long-term borrowings on March 14, 2001

The movement in notes is primarily due to the following:

- On March 14, 2001, France Telecom issued international notes for the equivalent of € 17.6 billion. The notes were issued to refinance existing borrowings and consist of 7 tranches, of which 4 tranches are in US\$ for US\$ 9 billion, 2 in euros for € 7 billion, and one in GBP for GBP 600 million. The notes mature between 2 and 30 years.
- At December 31, 2001, outstanding notes issued under the EMTN programs amount to € 16,681 million, of which € 16,055 million is classified as long-term debt.

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The table below presents the annual maturities of total long-term debt at December 31, 2001, excluding the short-term portion, after the effect of currency swaps:

(in millions of euros)	2001	2000
Two years	10,070	1,682
Three years	5,405	3,474
Four years	6,223	1,590
Five years	3,940	3,485
Six years and above	18,155	17,663
Total other long-term financial borrowings due after more than one year	43,793	27,894

The table below sets our notes by issuer (excluding convertible or exchangeable notes):

Notes ⁽¹⁾ (in millions of euros)	At December 31,	
	2001	2000
France Telecom SA	36,985	17,083
Orange plc	1,164	1,135
Nortel / Telecom Argentina ⁽²⁾	-	824
Other issuers	102	86
Total	38,251	19,128

1) Excluding convertible or exchangeable notes.

2) Consolidated using the equity method since December 21, 2001.

The table below gives details of other outstanding notes issued by France Telecom SA at December 31, 2001, before consideration of the impact of interest or currency swap agreements.

Origin al curren cy	Amount issued (⁽¹⁾)	Matu rity	Interest Rate (%)	At December 31,	
				2001	2000
				<i>(in millions of euros)</i>	
CHF	200	2002	3.250	135	131
FF ⁽⁵⁾	2,000	2002	9.000	305	305
FF	2,500	2003	7.875	381	381
US\$	1,000	2,003	US Libor 3 months+ 1.25 ⁽⁴⁾	1,135	-
Euro	2,250	2003	Euribor 3 months+1 ⁽⁴⁾	2,250	-
CHF	200	2003	3.250	135	131
JPY	275,000	2003	JP Libor 3 months+ 0.55 ⁽⁴⁾	2,384	-
Euro	1,400	2003	Euribor 3 months + 0.375	1,400	1,400
FF ⁽⁵⁾	1,500	2004	5.750	229	229
Euro	3,500	2004	5.750 ⁽⁴⁾	3,500	-
JPY	50,000	2004	1.000 ⁽⁴⁾	434	-
Euro	1,000	2005	6.125	1,000	1,000
Euro	2,750	2005	5.000 ⁽⁴⁾	2,750	-
GBP	500	2005	7.000	822	801
FF ⁽⁵⁾	2,000	2005	4.800	305	305
FF	1,000	2005	1.000 ⁽²⁾	152	152
CHF	1,000	2006	4.500 ⁽⁴⁾	674	-
US\$	2,000	2006	7.200 ⁽⁴⁾	2,269	-
FF	4,500	2006	6.250	686	686
FF	300	2006	3.030% until 7/08/01 then indexed on the TEC10 ⁽²⁾	46	46
FF ⁽⁵⁾	6,000	2007	5.750	915	915
Euro	3,500	2008	6.750 ⁽⁴⁾	3,500	-
FF ⁽⁵⁾	3,000	2008	5.400	457	457
FF	900	2008	4.600% until 13/03/02, then TEC10 ⁽³⁾ less 0.675%	137	137

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FF	200	2008	10.165%, less 3 month PIBOR	30	30
US\$	500	2008	6 000	567	537
FF ⁽⁵⁾	1,500	2009	TEC 10 ⁽³⁾	229	229
FF ⁽⁵⁾	3,000	2010	5 700	457	457
Euro	1,400	2010	6.625	1,400	1,400
US\$	3,500	2011	7.750 ⁽⁴⁾	3,971	-
GBP	600	2011	7.500 ⁽⁴⁾	986	-
GBP	450	2020	7.250	740	721
US\$	2,500	2031	8.500 ⁽⁴⁾	2,837	-
Loans maturing in 2001				6,692	
Currency Swaps				(233)	(59)
Total other notes				36,985	17,083

1) In millions of currency.

2) With a redemption premium indexed on the value of the Company's shares, capped at 100% of the share value at issue, and covered by a swap of the same amount, which indexes this debt on PIBOR

3) TEC10 variable rate with constant 10-year maturity, determined by the *Comité de Normalisation Obligataire*

4) Notes with coupons subject to revision in case of changes in credit rating

5) These loans, initially denominated in FF, have been converted into euros

At December 31, 2001, France Telecom SA notes are repayable at due date, and no specific guarantees have been given in relation to their issue. The outstanding notes of France Telecom SA at December 31, 2001 have not been guaranteed. Certain notes may be repayable in advance, at the request of the issuer.

At December 31, 2001, borrowings also include the bond debt of Orange plc:

Original currency	Amount issued	Maturity	Interest Rate (%)	As at 31 December	
				2001 (in millions of euros)	2000 (in millions of euros)
US\$	197	2006	8.75	224	213
GBP	197	2008	8.63	324	316
US\$	18	2008	8.00	21	19
Euro	94	2008	7.63	94	94
GBP	150	2009	8.88	247	240
US\$	263	2009	9.00	298	282
Currency Swaps				(44)	(29)
Total				1,164	1,135

15. OTHER SHORT-TERM BORROWINGS

The table below presents an analysis of France Telecom's other short-term borrowings by type, after the effects of currency swaps:

Other short-term borrowings	At December 31,	
	2001	2000
(in millions of euros)		
Short-term notes and commercial paper ⁽¹⁾	2,369	10,129
Bank loans	7,619	13,603
Overdrafts	995	794
Other loans	382	639
Total	11,365	25,165

⁽¹⁾ The balance at December 31, 2001 includes only short-term notes.

Interest rates on France Telecom's short-term borrowings are generally based on French and foreign (essentially U.S.) money

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market rates. The weighted average interest rate on negotiable bills and bank loans (after taking into account the effect of interest rate hedging instruments) amounts to 4.38% at December 31, 2001, compared to 5.68% at December 31, 2000.

At December 31, 2001, France Telecom had the following bilateral and syndicated credit lines.

At December 31, 2001				
(in millions of euros)	Origin al curren cy	Amounts in Currency	Equivalents in millions of euros	Amounts drawn in millions of euros
Bilateral credit lines				
Long-term ⁽⁵⁾	US\$	245	289	221
Long-term ⁽⁵⁾	Euro	7	7	6
Long-term	CHF	39	26	26
Court term ⁽¹⁾	Euro	1,055	1,055	-
Bank overdrafts	Euro	150	150	-
Syndicated credit lines				
Long-term ⁽¹⁾⁽⁴⁾	MC ⁽³⁾	15,000	15,000	5,200
Long-term ⁽¹⁾	MC ⁽²⁾	1,400	1,589	1,550
Long-term ⁽⁵⁾	GBP	1,599	2,628	2,545
Long-term ⁽⁵⁾	BEF	18,000	446	367
Long-term ⁽⁵⁾	DEM	218	111	93

1) The weighted average maturity of these long-term credit lines is 1.31 years for France Telecom SA

2) MC = Multi-currency facilities, denominated in US\$ equivalents

3) MC = Multi-currency facilities, denominated in Euro equivalents.

4) Syndicated credit line of € 30 billion negotiated in relation with the purchase of Orange plc was reduced to € 15 billion.

5) At December 31, 2001, the amounts drawn against these credit lines are classified in long-term debt.

On February 14, 2002, France Telecom negotiated a € 15 billion multi-currency syndicated credit line replacing the credit line negotiated in relation with the purchase of Orange plc. This credit line is composed of two tranches:

- Tranche A of € 5 billion, with one year maturity and one year term-out, thus a total of 2 years following closing date

- Tranche B of € 10 billion, with 3 year maturity.

When this syndicated credit line was obtained, France Telecom committed to maintain certain financial ratios using EBITDA, interest expense and net borrowings.

16. EXPOSURE TO MARKET RISKS

Market risk management

In connection with its industrial and commercial activities, France Telecom is exposed to various types of market risk related to the management of the cost of its debt and the value of certain foreign currency denominated assets (foreign investment securities). Based on an analysis of its overall risk exposure, primarily due to changes in interest rates and exchange rates, France Telecom uses a variety of derivative financial instruments within limits set by management as to their potential impact on the statement of income, with the objective being to optimize the cost of financing.

France Telecom distinguishes between three different types of use of derivative financial instruments:

Long-term debt rate risk management

France Telecom aims to balance its long-term debt portfolio between fixed and variable rate instruments in Euros so as to minimize the cost of financing, and uses firm and optional interest rate instruments (swaps, future, caps and floors) within limits established by management.

The following table analyzes long-term debt by interest rate, including all exchangeable and convertible notes and other long-term debt, with the short-term portion, taking into account the effect of interest rate and currency rate swap agreements:

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(in millions of euros)	December 31,	
	2001	2000
Notes and bank loans ⁽¹⁾		
Less than 5%	15,377	3,490
Between 5 and 7%	18,717	5,681
Between 7% and 9%	6,708	5,748
Greater than 9%	322	394
Total fixed rate (Weighted average spot rate: 5.51% at 31/12/01; 6.33% at 31/12/00)	41,124	15,313
Total variable rate (Weighted average spot rate: 4.70% at 31/12/01; 5.75% at 31/12/00)	14,942	22,596
Total bank loans and notes (Weighted average spot rate: 5.29% at 31/12/01; 5.98% at 31/12/00)	56,066	37,909
Capital leases	73	180
Total long-term borrowings	56,139	38,089

⁽¹⁾ Long-term debt including convertible and exchangeable notes.

The interest rate swaps at December 31, 2001 included in the table above are as follows:

	Nominal in millions of euros
Swap to cover long-term debt	
Swaps paying fixed rate and receiving variable rate	12,028
Swaps paying variable rate and receiving fixed rate	7,106
Swaps paying variable rate and receiving variable rate	1,114
Swaps of structured issues against variable rate	391

Interest rate swaps are used to cover a part of France Telecom's future bond issues. At December 31, 2001, € 300 million of forward fixed rate swaps is available to France Telecom to cover future notes issue at variable rate as well as € 2,250 million of fixed rate swaps covering future bond issues at fixed interest rate.

At December 31, 2001, a notional amount of € 594 million of swaps not qualifying as hedges for accounting purposes is available to France Telecom. These swaps were accounted for using the method described in Note 2.

Short-term debt rate risk management

France Telecom manages a treasury position as either lender or borrower depending on cash flows provided by operating cash flows and maturities of long-term debt. France Telecom periodically reviews its projected short-term debt position and may use derivative interest rate instruments (future rate agreements, short-term swaps, EURIBOR contracts and interest rate collar agreements) to cover this position against unfavorable changes in interest rates.

At December 31, 2001, the derivative interest rate instruments covering the short-term debt interest rates are as follows:

	Notional amount in millions of euros
Short-term swaps allocated to short-term notes issued	1,170
3 month Euribor contract (Maturity March, June, September 2002) ⁽¹⁾	22,822
Sale of option on 3 month Euribor contract (Maturity March, June, September) ⁽¹⁾	5,500
Sale of 3 month Eurodollar contract (Maturity March and June)	1,702
Rate collar (purchase of cap/sale of floor) ⁽¹⁾	1,500

⁽¹⁾ The interest rate collar agreements and the future sales contracts hedging the future short-term debt interest rates have not been qualified as hedging instruments. The accounting method of these instruments is described in Note 2.

Foreign currency risk management

The activities of France Telecom abroad are carried out by subsidiaries operating essentially in their own countries.

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Therefore, the exposure to foreign currency risk on these commercial operations is limited. France Telecom primarily hedges the risk related to the issuance of foreign currency notes and on certain assets in foreign currency notably certain non-strategic investments

In order to take advantage of opportunities to reduce the cost of borrowings, debt instruments may in some cases be initially contracted in foreign currencies. They are generally converted into Euros immediately through the use of currency rate swap agreements in order to reduce France Telecom's exposure to foreign exchange risk.

Long-term borrowings by currency, taking into account the effect of currency swap contracts, is as follows:

(in millions of euros)	At December 31,	
	2001	2000
Euro	43,632	26,755
GBP	5,335	5,378
US\$	5,859	5,463
Other currencies	1,313	493
Total long-term borrowings	56,139	38,089

The borrower position in foreign currency detailed above is due to:

- borrowings of the subsidiaries in the currency in which they operate;
- France Telecom's foreign currency debts used to finance the subsidiaries' operations in this same currency, or hedging assets in this currency

At December 31, 2001, France Telecom SA hedged assets in foreign currency through a borrower position and currency options of an amount equivalent to € 2,590 million. At December 31, 2001, France Telecom was exposed to foreign currency risk due to a non hedged foreign currency borrower position for an amount equivalent to € 3,159 million.

The following table gives, for the off balance sheet instruments (currency swaps, foreign exchange forward contracts and currency options) held by France Telecom group, details on the currencies to be delivered and to be received:

(1)	Amounts in millions of currency				
	EUR	US\$	JPY	GBP	Other currencies (2)
Asset leg of currency swaps	685	6,002	447,300	600	293
Liability leg of currency swaps	(11,285)	(14)	0	(361)	(577)
Currency to be received on forward currency contracts	604	781	0	1,084	664
Currency to be delivered on forward currency contracts	(3,055)	(248)	0	(194)	(243)
Currency options	1,485	(1,500)	0	0	0

(1) - Positive values indicate the currencies to be received and negative values indicate the currencies to be delivered.

(2) - In Euro equivalent.

Credit risk management

Financial instruments that potentially subject France Telecom to concentrations of credit risk consist primarily of cash equivalents, negotiable bills, marketable securities, trade accounts receivable and financial instruments used in hedging activities

France Telecom does not consider itself exposed to a concentration of credit risk with respect to trade accounts receivable due to its large and diverse customer base (residential,

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professional and large business customers) operating in numerous industries and located in many regions and countries

France Telecom places its cash equivalents and marketable securities with a number of very highly rated financial institutions and industrial groups. France Telecom contracts interest rate and foreign exchange instruments with major high credit quality financial institutions. France Telecom does not believe that there is a significant risk of nonperformance by these counterparties because it continually monitors their credit ratings and limits the financial exposure to any one financial institution. For each financial institution, the maximum loss in the event of nonperformance is determined based on the notional amounts of interest rate and foreign exchange contracts outstanding and coefficients, which take into account their nature and remaining duration

Individual limits are established based on the counterparties' credit rating and net assets. Contracts with a duration of more than one year can in principle only be entered into with financial institutions having a credit rating of at least AA-/Aa3 from at least two credit rating agencies.

Notional amounts of derivative financial instruments

The contract or notional amounts shown below do not represent amounts exchanged and thus are not a measure of the exposure of France Telecom through its use of derivatives

(in millions of euros)	At December 31,	
	2001	2000
Interest rate caps	1,541	968
Interest rate collars (caps and floors)	1,500	562
Interest rate swaps	24,953	20,712
Currency swaps	12,567	5,471
Forward currency contracts	4,143	5,416
Currency options	1,702	2,149
Futures	24,524	8,550
Options on futures	5,500	-

17 • FAIR VALUE OF FINANCIAL INSTRUMENTS

The principal methods and assumptions used to estimate the fair value of each class of financial instruments are described below.

For cash and cash equivalents, trade accounts receivable, bank overdrafts and other short-term borrowings and trade accounts payable, France Telecom considers their carrying value to be the most representative estimate of market value, due to the short-term maturity of these instruments.

The market value of non-consolidated marketable securities and unrestricted investments in quoted companies has been estimated based on quoted market prices at December 28, 2001. For other investments, France Telecom considers, using available information, that their market value is not less than carrying value.

(in millions of euros)	At December 31,			
	2001		2000	
	Carryin g value	Fair value	Carryin g value	Fair value
Financial instruments (assets)				
Marketable securities	1,138	1,138	216	216
Non consolidated investment securities and related receivables	3,231	6,467	10,218	11,357

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The market value of long-term debt was determined using:

- the present value of future cash flows, discounted using rates available to France Telecom at December 28, 2001 for instruments with similar terms and maturities.
- the quoted market value for convertible, exchangeable and indexed notes

(in millions of euros)	At December 31,			
	2001		2000	
	Carrying value	Fair value	Carrying value	Fair value
Financial instruments (liabilities)				
Bank overdrafts and other short-term loans ^{(1) (2)}	11,365	11,368	25,165	25,165
Long-term borrowings ^{(1) (2)}	56,139	57,598	38,089	38,596

- 1) After taking into account the effect of currency swap contracts
- 2) The accounting and market values presented exclude accrued interest.

The fair values of currency exchange and interest rate swap contracts were estimated by discounting the expected future cash flows using market exchange rates and related interest rates at December 28, 2001 over the remaining terms of the contracts.

The fair value of over-the-counter options was estimated using option pricing tools recognized by the market

(in millions of euros)	At December 31,			
	2001		2000	
	Carrying value	Fair value	Carrying value	Fair value
Off balance sheet financial instruments ⁽³⁾				
Interest rate caps	5	(3)	7	6
Interest rate collars (caps and floors)	-	9	-	(2)
Interest rate swaps	(311)	(259)	6	(111)
Currency swaps	235	338	(146)	(157)
Forward currency contracts	42	43	(237)	(237)
Currency options	(72)	(217)	-	(170)
Futures	(7)	(7)	-	-
Options on futures	(21)	(21)	-	(5)
Total	(129)	(117)	(370)	(676)

- 1) Market value of swaps includes accrued interest.
- 2) The carrying value of off balance sheet derivative instruments includes accrued interest, discounts and premiums paid for or received, as well as exchange differences already accounted for in France Telecom's books. The difference between accounting and market values represents the unrealized gain or loss on off balance sheet derivative instruments.

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18 • PENSION PLANS AND OTHER LONG-TERM LIABILITIES

Pension plans and other long-term liabilities are as follows:

Early retirement plan	3,479	616	4,095	4,149
Post retirement benefits other than pensions	143	6	149	140
Retirement indemnities	151	24	175	133
Long-term deferred tax ⁽²⁾	330	-	330	830
Provision for Equant CVRs	2,077	-	2,077	-
Provision for the commitment for NTL preferred shares	811	-	811	-
Other long-term liabilities	1,672	83	1,755	509
Total	8,663	729	9,392	5,761

1) The current portion is included in «current liabilities».

2) Note 26

Early retirement plan for French civil servants

The actuarial cost of the early retirement plan described in Note 2, and the sensitivity of this cost to the success rate of the plan are as follows:

(in millions of euros)	At December 31,			
	2001		2000	
	Portion more than one year	Portion less than one year ⁽¹⁾	Total	Total
			2001	2000
Plan data (in millions of euros)				
Actuarial value of the plan at the beginning of the year			4,823	4,935
Actuarial adjustments			51	55
Discounting effect			229	237
Payments made			(492)	(404)
Actuarial value of the plan at the end of the year			4,611	4,823
Actuarial adjustment not yet amortized			(516)	(674)
Accrued early retirement liability			4,095	4,149
Assumptions				
• Success rate			94%	94%
• Discount rate			5%	5%
Analysis of the charge for the year				
Discount charge			229	237
Amortization of actuarial adjustment			210	220
Charge for the year			439	457
Effect of a change in the success rate of the actuarial liability at December 31				
• 5% increase			270	296
• 5% decrease			(222)	(246)

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Actuarial assumptions have been reviewed on the basis of trends noted at the end of 2001. The discount rate of the plan for 2002 and the following years remains unchanged at 5%, and the success rate remains unchanged compared to 1999 and 2000.

The impact of the revision of actuarial assumptions is accounted for as described in «Early Retirement Plan for French civil servants», Note 2. A charge of € 210 million was recorded within «Special items, net» in 2001 (Note 24)

Early retirement payments made under the plan since its initiation on September 1, 1996 amount to € 1,743 million (including € 492 million in 2001), covered by an equivalent cumulative reversal of provision at December 31, 2001.

Post-retirement benefits other than pensions

The actuarial liability for post-retirement benefits of € 149 million at December 31, 2001 (€ 140 million at December 31, 2000) has been determined using a discount rate of 5%.

Equant CVR provision

As described in Note 3, the amount of € 2,077 million covers the maximum payment risk of the CVR

Provision of commitment related to NTL preferred shares

As described in Note 8, the amount of € 811 million covers the risk of loss on the call and put options contracted with financial institutions.

Other long-term liabilities

In 2001, the other long-term liabilities include:

- fixed asset supplier payables for € 209 million;

- deferred income for a total amount of € 160 million relating to Orange plc. Deferred income relates to the net credits arising from in-substance early extinguishment («in substance defeasance») of drawdowns under finance leases (Note 28). This is amortized to the statement of income over the lease term on a straight-line basis;

- debt for an amount of € 690 million related to a sale operation entered into with a bank of future France Telecom receivables from the French State related to years 2002 to 2008. The commitments made by France Telecom are described in note 28;

- Orange SA's vendor financing arrangements with equipment manufacturers for the construction of the UMTS network, as follows:

At December 31, 2001			
Origin al curren cy	Maturity	Equivalent in millions of euros	Amounts drawn in millions of euros
MC (1)	2003	270	234
Euro	2004	470	-
GBP	2004	10	-
Total		750	234

(1) Multicurrency in Euro equivalent

19. OTHER CURRENT LIABILITIES

At December 31, 2000, other current liabilities included:

- the debt related to the acquisition in 2000 from Deutsche Telekom of its investment in Wind settled in July, 2001 (€ 2.4 billion);
- the payable to E.On, related to the acquisition of Orange Communications SA (€ 1.0 billion) settled through Orange SA shares in the six months ended June 30, 2001. Upon transfer of the shares in 2001, put and call options were entered into (See Note 28);
- the security issued in favor of Vodafone following the purchase of France Telecom shares in August, 2000 in connection with the Orange plc acquisition (€ 2.2 billion), settled in March 2001.

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Settlement of these liabilities during the year explains the movements between 2000 and 2001 of the other current liabilities

20. MINORITY INTERESTS

Changes in minority interests are as follows:

	2001	2000	1999
<i>(in millions of euros)</i>			
Opening balance	2,036	1,369	779
• Result for the year	(714)	(52)	(198)
• Issuance of share capital to minority interests	74	299	134
• Effect of acquisitions and divestitures	6,802	386	646
• Appropriation of net result	(128)	(213)	(71)
• Translation adjustment	31	113	79
• Other changes	-	134	-
Closing balances	8,101	2,036	1,369

In 2001, the effect of acquisitions and divestitures relate mainly to the public offering of approximately 13% of the capital of Orange, the Equant/Global One transactions and the dilutions in Wanadoo for the Freeserve and Indice Multimedia acquisitions (see Note 3), as well as Nortel/Telecom Argentina being accounted for using the equity method.

At December 31, 2001, minority interests relate to Orange SA and its subsidiary for an amount of € 4,204 million, to the Equant/Global One group for € 1,532 million and to Wanadoo for € 1,507 million.

21 • SHAREHOLDERS' EQUITY

At December 31, 2001, the share capital of France Telecom amounts to € 4,615,327,772 and comprises 1,153,831,943 ordinary shares of par value € 4. For the year ended December 31, 2001, the weighted average number of ordinary shares in circulation amounted to 1,103,126,514 shares and the weighted average number of ordinary and dilutive shares amounted to 1,176,996,343 shares.

The «FT law» provides notably that the French State remains the majority shareholder. The State owns 55.5% of France Telecom's share capital at December 31, 2001.

Changes in share capital

During 1999, France Telecom performed two capital increases, as follows:

- The conversion of the share capital into Euros, giving a nominal value of € 4 per share, through incorporation of reserves for € 193 million,
- 1,340 ordinary shares were issued as part of the conversion right of convertible notes open since December 7, 1999, for € 107,200, including premium.

In 2000, France Telecom :

- increased its share capital through the issuance of 129,201,742 new shares with par value of € 4, representing € 516,8 million, in connection with the acquisition of Orange plc from Mannesmann on August 22, 2000. The premium attached to each share issued amounted to € 136.2, and totaled € 17,597.3 million,
- issued 14,300 ordinary shares as part of the conversion right of convertible notes open since December 7, 1999 for € 1.1 million, including premium.

In 2001, there have been no operations on share capital.

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Convertible notes

In 1998 and 2001, convertible notes were issued for a total amount of € 5.5 billion (See Note 13). The maximum number of shares to issue upon conversion or exchange is respectively 25.4 million and 48.5 million

Through the powers vested in it by the Annual General Meeting of June 21, 2000, the Board of Directors of France Telecom has the authority for 26 months from such date to issue shares or instruments giving access to France Telecom share capital. The cumulative nominal amount of share increases including both newly issued shares or shares issuable upon conversion or exercise of securities and the aggregate cumulative nominal amount of debt instruments may both not exceed € 900 million. No issues have been made in 2001 under this authority.

Purchase of the company's own shares

At the Ordinary and Extraordinary General Meeting held on May 31, 2001, the company's shareholders authorized the Board of Directors to purchase France Telecom shares representing up to 10% of the capital. At December 31, 2001 France Telecom held 48.5 million of its own shares, for a gross amount of € 5,002 million, representing 4.2% of the share capital. At December 31, 2000, France Telecom held 15.4 million France Telecom shares (representing 1.3% of its share capital).

During the year ended December 31, 2001, France Telecom purchased 64.6 million shares at an average price of € 103.37. The acquisitions result mainly from two purchases in March 2001 concerning 64.1 million shares for an amount of € 6.65 billion in accordance with the agreement signed on February 28, 2001 between France Telecom and Vodafone (See Note 3).

During the year ended December 31, 2001, France Telecom sold 31.5 million shares at an average price of € 56.71, including the contribution to the SITA foundation of 30.9 million shares for the acquisition of Equant (See Note 3). The result of these sales is

offset against consolidated reserves for an amount of € 1,271 million, net of tax (€ 778 million).

The purchase on March 25, 2002 of the remaining France Telecom shares held by Vodafone (See Note 28) will reduce shareholders' equity by € 4.9 billion. Additionally, if France Telecom or Deutsche Telekom exercise their cross options (See Note 28), it would have the effect, on the basis of quoted market value of France Telecom shares at December 28, 2001, of reducing shareholders' equity by € 920 million.

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22 • SEGMENT INFORMATION

As a result of the reorganization in 2001 of its global services to businesses under Equant and of the reorganization in 2000 of its mobile telephony activities under Orange SA and its consumer Internet activity under Wanadoo, France Telecom has redefined its segments as follows:

- The segment "Orange" includes worldwide mobile telephony services, in France and the United Kingdom, as contributed to Orange S.A. in 2000, including Orange plc from its date of acquisition by France Telecom (i.e. for 4 months in 2000).
- The segment "Wanadoo" includes Internet Access, Portals, e-Merchant, Directories and Application Service Provider (ASP) activities contributed in 2000 to Wanadoo S.A.
- The segment "Fixed line, voice and data services in France" mainly includes the activities within France as an operator of fixed telephony, data transmission, broadcasting and cable television.
- The segment "Fixed line, voice and data services - International" includes the same activities outside France (notably Equant).

France Telecom segments may evolve in the future, along with France Telecom's strategic choices. France Telecom evaluates the performance of its segments and allocates its resources based on EBITDA results, which represents the operating income before "specific non-recurring items" and "depreciation and amortization".

The "Elimination and other items" column includes inter-segment transaction eliminations and other non-material reconciliation items to France Telecom financial statements.

The table below sets out main operating indicators per segment for the last three years:

(in millions of euros)	Orange	Wanadoo	Fixed line, voice and data services in France	Fixed line, voice and data services - International	Eliminations and other	Total France Telecom
At December 31, 2001						
Total Sales	15,087	1,563	23,231, ⁽¹⁾	7,382	(4,237)	43,026
EBITDA	3,288	(64)	7,902	1,165	29	12,320
Depreciation and amortization	(1,848)	(89)	(3,445)	(1,415)	(113)	(6,910)
Operating income before special items	1,440	(153)	4,457	(250)	(84)	5,410
Purchase of tangible and intangible assets						
- UMTS licenses	873	-	-	-	-	873
- excluding UMTS licenses	3,356	111	2,718	1,906	-	8,091
Average number of employees ⁽²⁾	29,970	6,588	133,752	35,874	-	206,184

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	Orange	Wanadoo	Fixed line, voice and data services in France	Fixed line, voice and data services - Internati onal	Elmina- tions and other	Total France Telecom
(in millions of euros)						
At December 31, 2000						
Total Sales	9,025	1,111	20,793 ⁽¹⁾	5,936	(3,191)	33,674
EBITDA	1,668	(67)	8,142	1,044	20	10,807
Depreciation and amortization	(1,035)	(62)	(3,516)	(1,073)	(40)	(5,726)
Operating income before special items	633	(129)	4,626	(29)	(20)	5,081
Purchase of tangible and intangible assets						
- UMTS licenses	7,068	-	-	-	-	7,068
- excluding UMTS licenses	2,449	96	2,363	2,339	(2)	7,245
Average number of employees ⁽²⁾	17,163	4,662	138,854	28,187	-	188,866
At December 31, 1999						
Total Sales	4,942	810	20,704	2,713	(1,936)	27,233
EBITDA	763	68	8,427	355	-	9,613
Depreciation and amortization	(718)	(29)	(3,711)	(444)	17	(4,885)
Operating income before special items	45	39	4,716	(89)	17	4,728
Purchase of tangible and intangible assets	1,408	44	2,550	1,018	(19)	5,001
Average number of employees ⁽²⁾	9,061	3,363	144,959	16,768	111	174,262

⁽¹⁾ From January 1, 2001, sales for the fixed-line activity of France Telecom includes income from fixed-line to mobile calls invoiced to fixed-line subscribers

⁽²⁾ Average full time equivalents

Sales, EBITDA, and operating income before special items of the Orange segment in 2000 includes Orange plc and its subsidiaries for 4 months. On a scope comparable to 2001 (pro forma), the sales, EBITDA and operating income before special items would have represented respectively € 12,059 million, € 1,765 million and € 383 million for 2000.

The "Fixed line, voice and data services" segment outside of France includes Equant for the last six months of 2001. On a scope comparable to 2001 (pro forma), the sales, EBITDA and operating income before special items of the "Fixed line, voice and data services" segment outside of France for 2000 would have represented respectively € 6,988 million, € 1,235 million and € (12) million.

Geographical breakdown

(in millions of euros)	Year ended December 31,		
	2001	2000	1999
Sales	43,026	33,674	27,233
France	27,626	24,986	23,753
Other	15,400	8,688	3,480
Fixed assets⁽¹⁾	49,917	50,912	29,889
France ⁽²⁾	20,431	22,171	22,882
Other	29,486	28,741	7,007

⁽¹⁾ tangible and intangible, excluding goodwill

⁽²⁾ includes all shared network structures, notably the European backbone.

23. PERSONNEL COSTS

(in millions of euros, except number of employees)	Year ended December 31		
	2001	2000	1999
Average headcount (full time equivalents ⁽¹⁾)	206,184	188,866	174,262
Personnel costs ⁽²⁾			
• Wages and salaries	6,889	5,993	5,177
• Social charges	2,593	2,406	2,212
Total	9,482	8,399	7,389

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⁽¹⁾ Of whom approximately 51.6% were French civil servants at December 31, 2001

⁽²⁾ Excluding early retirement plan for French civil servants and employee profit sharing

24. SPECIAL ITEMS

	Year ended December 31		
	2001	2000	1999
(in millions of euros)			
French early retirement plan ⁽¹⁾	(210)	(225)	(238)

⁽¹⁾ See Note 18

25. OTHER NON-OPERATING INCOME (EXPENSE), NET

In 2001, the other non-operating income (expense) relates mainly to

- non-operating expenses for a total amount of € 9,380 million (€ 7,882 million, net of tax) of which (i) € 5,910 million (€ 4,581 million net of tax) relate to the valuation allowance on NTL's common and preferred stocks as described in Note 8, (ii) € 2,077 million (€ 2,077 million, net of tax) relate to the provision for losses and charges on the Equant CVR (see Note 3 and Note 17) and (iii) € 1,393 million (€ 1,224 million, net of tax) relate to MobilCom (see Note 7);
- as well as other non-operating income (expense) set out below

	Year ended December 31		
	2001	2000	1999
(in millions of euros)			
Gain or loss on divestment ⁽¹⁾	2,576	5,544	603
Dividends received	262	255	180
Dilution result ⁽²⁾	1,993	2,096	-
Other provision movements ⁽³⁾	(694)	(3,931)	-
Cost of sale of receivables ⁽⁴⁾	(503)	-	-
Other	(158)	(7)	(16)
Total	3,476	3,957	767

⁽¹⁾ Includes in 2001 the result of the divestments of investments in Sema Group plc (€ 401 million), Sprint Fon (€ 181 million) and FT1CI/STMicroelectronics (€ 1 068 million) as well as a gain of € 482 million following the determination of the fair value of Global One in the context of the contribution of Global One to Equant.

Also includes € 705 million relating to the gain on sale of office and mixed technical buildings to a consortium of investors in 2001 (Note 6).

Moreover, due to the provision recorded at December 31, 2000, the IPO of Orange SA did not have a significant incidence on the non-operating result.

⁽²⁾ Includes in 2001 a gain of € 1 086 million related to the Indice Multimedia and Freeserve transactions and a gain of € 934 million following the contribution of Infostrada to Wind (Note 3),

⁽³⁾ In 2001, the other movements in provision relate mainly to:

- a net reversal, for € 396 million in the provision set up at December 31, 2000 for the Equant/Global One operation,
- a provision of € 134 million relating to TE.SA.M.
- provisions relating to the realizable value of certain non strategic foreign subsidiaries including € 141 million relating to Intelig.

⁽⁴⁾ including € 419 million relating to the sale of the carry back receivable (Note 26) and € 79 million relating to the Securitization of receivables with a *Fonds Commun de Créances*.

26 • INCOME TAXES

France Telecom files a consolidated tax return for all French subsidiaries owned in excess of 95%. Following the Orange public offering, Orange SA and its French subsidiaries are no longer in 2001 within the

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scope of the France Telecom consolidated tax regime but have their own tax regime starting in 2002.

Following the Wanadoo public offering in July 2000, Wanadoo SA and its French subsidiaries have their own consolidated tax regime from 2001 onwards.

Income before income taxes, minority interests and goodwill amortization of the companies and equity in net result of affiliates is as follows:

	<u>Year ended December 31,</u>		
(in millions of euros)	2001	2000	1999
French companies	(2,938)	7,423	4,885
Foreign companies	(2,310)	(1,135)	(641)
Total	(5,248)	6,288	4,244

Income tax for the year is the result of the application of the forecast year-end effective tax rate on the result before tax at December 31, 2001. Deferred taxes are based on determined tax rates, i.e. 36.43% for 2001 and 35.43% for 2002.

In 2001, France Telecom SA and companies within the scope of its consolidated tax regime recorded a significant tax loss, which is mainly due to the Orange capital public offering and to the sale of France Telecom shares to SITA as part of the purchase of Equant. A carry back of € 1,630 million and a loss carry-forward of € 2,231 million resulted from this tax loss.

In December 2001, France Telecom sold the following Government receivables to a financial institution:

- a receivable of € 235 million resulting from the option of carrying back the tax loss related to fiscal year 2000
- A receivable of an estimated amount of € 1,471 million resulting from the option of carrying back the tax loss related to fiscal year 2001. As compensation, France Telecom received notes worth € 1,111 million.

Non transferable tax loss carry-forwards gave rise to the recognition of a credit of € 1,453 million in the statement of income related to creation of a deferred tax asset, with € 778 million recorded directly against consolidated reserves for the part resulting from the tax effect of the sale of France Telecom shares (see Note 21).

France Telecom considers that, on the basis of budgets and strategic plans of France Telecom SA and of the companies within the scope of its consolidated tax regime, (i) no current income tax will be due before 2009 by France Telecom SA's consolidated tax regime, (ii) the recognized deferred income tax asset resulting from France Telecom SA's loss carry-forwards will be recovered through taxable profits expected for future fiscal years in its activities as fixed line operator in France, activities historically profitable. Moreover, due to these results and to the tax method of reputed deferred amortization (*amortissements réputés différés*), the part of the loss carry-forwards that cannot be carried forward indefinitely under French tax law, should be entirely used within the 5-year legal limit. The remainder of the loss can be indefinitely carried forward. On this basis net deferred tax assets are estimated at € 3.6 billion at the end of 2006.

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Income taxes can be analyzed as follows:

Income (charge)	Year ended December 31,	
	2001	2000
(in millions of euros)		
- France Telecom SA Carry-back	1,630	76
- Other	(788)	(1,666)
Current tax	842	(1,590)
- France Telecom SA tax loss carry forward	1,453	-
- Discounting charge for entities of the tax group France Telecom SA	(750)	-
- Other	1,387	277
Deferred taxes	2,090	277
Total taxes	2,932	(1,313)

The reconciliation between the French statutory tax rate and the effective rate of income tax credit/ expense is as follows.

Income (charge)	Year ended December 31,	
	2001	2000
(in millions of euros)		
Legal tax rate	36.43%	37.76%
Theoretical tax	1,912	(2,374)
• Permanent differences	2,846	1,433
• Losses from subsidiaries not included in the French consolidated tax regime	(1,826)	(1,154)
• Effect of reduced tax rate	-	782
Effective tax	2,932	(1,313)

Permanent differences for fiscal year 2001 are mainly impacted by (i) the difference between book value and tax value of the Orange SA shares sold in the IPO, (ii) the dilution gains related to Wanadoo and Wind, as well as (iii) the effect of the gain

recognized in the context of the contribution of Global One to Equant

Deferred taxes assets/(liabilities) by nature of temporary difference before compensation by tax entity are analyzed as follows:

(in millions of euros)	At December 31,	
	2001	2000
Early retirement plan	1,451	1,469
Impairment of long-lived assets	437	453
Non deductible provisions	1,768	1,232
Employee profit sharing	45	51
France Telecom SA tax loss carry forward	2,999	-
Other tax loss carry forwards	3,320	2,181
Other deferred tax assets	782	720
Accelerated tax depreciation	(341)	(248)
Other deferred tax liabilities	(922)	(1,094)
Discounting charge	(750)	-
Depreciation	(3,022)	(1,965)
Net group deferred tax assets	5,767	2,799

This net position is presented as follows in the balance sheet:

(in millions of euros)	At December 31,	
	2001	2000
Net long-term deferred tax assets	5,369	2,532
Net short-term deferred tax assets	1,102	1,609
Net long-term deferred tax liabilities	(330)	(830)
Net short-term deferred tax liabilities	(374)	(512)
Total	5,767	2,799

A € 750 million discounting effect has been recorded against deferred tax assets of the France Telecom SA's consolidated tax regime based on the anticipated timing of reversal.

Allowances against deferred tax assets relate principally to tax loss carry forwards in new subsidiaries or subsidiaries

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operating in emerging markets for an amount of € 2,923 million (€ 1,859 million at December 31, 2000). A part of these tax loss carry forwards will be recognized when the activity of the subsidiaries becomes durably profitable

27. RELATED PARTY TRANSACTIONS

Telecommunications services to French governmental authorities, which are one of France Telecom's largest customers, as well as those to its various regional and local authorities are provided at market prices. Subsequent to the separation of France Telecom and postal services (La Poste) in 1987 a number of transactions have subsisted relating particularly to personnel and shared properties.

The transactions and balances summarized below arose in the ordinary course of business between France Telecom and related parties

Amounts receivable from related parties

(in millions of euros)	At December 31,		
	2001	2000	1999
Related party			
Sprint	20	20	-
La Poste	50	54	34
Satellite organizations	92	28	11

Amounts payable to related parties

(in millions of euros)	At December 31,		
	2001	2000	1999
Related party			
Sprint	10	10	4
La Poste	30	31	50
Satellite organizations	147	62	3

Significant transactions with related parties

Related party	Nature of transaction	Income/(expenses or investments)		
		Year ended December 31,		
		2001	2000	1999
La Poste	Personnel programs	-	(24)	(88)
	Commonly managed services	71	28	15
Satellite organizations	Expenses	(248)	(169)	(88)
	Income	50	-	-
Sprint	Invoiced services	38	32	19
	Expenses	(7)	(14)	-

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28. COMMITMENTS AND CONTINGENCIES

Off balance sheet commitments related to purchases of network equipment and terminals

In the ordinary course of its activities, France Telecom enters into purchase contracts with network equipment manufacturers and into supply contracts with suppliers of terminals and other equipment. Management believes that there is no significant risk of financial loss from these contracts.

Off balance sheet commitments related to network construction and operation

In connection with the award of licenses, concession contracts or acquisition of businesses, France Telecom is committed to certain obligations imposed by administrative or regulatory authorities relating to network coverage, quality of service and tariffs. In some instances, France Telecom is required to provide comfort letters to financial institutions relating to bank guarantees given to relevant authorities. Management believes that France Telecom has the ability to meet these obligations to administrative or regulatory authorities.

Off balance sheet commitments related to leases

Leases

France Telecom leases land, buildings, equipment, vehicles and other items under lease agreements expiring at various dates during the next 10 years

Moreover, as part of the divestment of part of its buildings (Note 6), France Telecom is committed to re-lease these buildings except for certain assets to be vacated in the short-term.

Management expects that leases that expire may or may not be renewed or replaced by other leases in the normal course of business

Rental expense under operating leases in the year ended December 31, 2001 amounts to € 831 million (€ 473 million in 2000 and € 313 million in 1999).

The table below shows future minimum lease payments due under non-cancelable capital and operating leases at December 31, 2001, including those contracted within the context of the divestment of part of the real estate.

	Capital lease	Operating lease ⁽¹⁾
(in millions of euros)		
2002	41	881
2003	20	745
2004	7	656
2005	2	616
2006	1	702
2007 and thereafter	4	1,380
Total minimum future lease payments	75	4,980
Less: interest payments	(2)	
Present value of minimum commitments	73	

⁽¹⁾ including those contracted in relation to the sale of part of the real estate

Strategic technical buildings

On October 31, 2001, France Telecom signed a promise to sell 42 technical strategic buildings which will be re-leased as part of a capital lease contract. The sale and the capital lease related to these buildings are planned by June 30, 2002.

QTE leases

As part of cross-operation leases (QTE lease) with distinct third parties, France Telecom gave and took for hire certain telecommunications equipment. The crossed rental flow and France Telecom remuneration were prepaid at the outset of the contracts and, for this reason, are not shown in the above table. Of this remuneration, the portion which pays for the guarantee against third party commitments given by France Telecom is taken as income over the period of this guarantee. France Telecom estimates that the risk of the guarantee, which amounts to € 750 million at December 31, 2001, being drawn upon is negligible.

Orange in substance defeasance

As part of the lease agreements concluded in 1995 and 1997, Orange plc has deposited amounts equal to the present value of

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its rental obligations with UK financial institutions to secure letters of credit issued by these institutions to the lessors in connection with Orange plc's rental obligations. These funds, which totaled € 1,247 million at December 31, 2001 (€ 1,221 million at December 31, 2000 and € 1,192 million in 1999), together with the interest earned thereon, will be used to settle Orange plc's rental obligations under the leases.

These in substance early extinguishments of lease commitments result in the offset of the deposit amount and the capital lease obligation, and result in a net credit which has been reflected in the consolidated balance sheet as deferred income that will be amortized to the statement of income over the lease term on a straight line basis. This includes a provision, based on management assessment of likely outcomes, for possible future costs arising for variation in interest rates or tax rates

Accordingly the related capital lease obligations are not shown in the above table.

Off balance sheet commitments related to investment securities and own shares held

As part of the agreements between certain companies of the group and their partners within other subsidiaries or consortia, clauses relating to put or call options exist over shares held by partners as well as clauses relating to the transfer of such shares of which the most significant are:

CCIC

In July 2000, France Telecom sold its remaining 17.7 million CCIC shares for US\$ 505 million, i.e. US\$ 28.5 per share (Note 8)

Since France Telecom remains contractually exposed to the risk of stock exchange fluctuations for the shares sold, for a period to June 2002, the sale result has been deferred until the end of this contractual commitment

The unwinding of this operation on the basis of the share price of CCIC as at December 28, 2001 would have lead France Telecom to pay an amount of € 357 million to the purchasers of the shares, less at this date than the deferred gain on divestment.

Put and call options over NTL preference shares

As part of the transaction described in note 7, France Telecom entered into an agreement on February 17, 2000, and amended on December 21, 2001, with financial institutions whereby France Telecom may exercise, upon payment, a call option over all the NTL preferred shares held by the financial institutions, at the initial acquisition price i.e. US\$ 1.1 billion. The financial institutions may each sell all their shares to France Telecom at initial acquisition price, notably if this call option is not exercised by France Telecom before March 28, 2003 or under certain circumstances.

A provision for risk of € 811 million has been recorded on the basis of this commitment at December 31, 2001 (Note 8). The residual exposure on this commitment amounts to € 437 million included in the € 1,806 million mentioned in Note 8.

MobilCom

Orange has a call option to purchase 21.6 million shares (33% of the outstanding MobilCom shares) held by MobilCom's founding shareholder, which is exercisable between 2003 and 2006. Moreover, the founding shareholder has a put option against Orange regarding these shares exercisable in certain limited circumstances (if the France Telecom group acquires shares such that it owns more shares than the founding shareholder, or if a major disagreement arises and the France Telecom group imposes its position on the founding shareholder through the contractual mediation process, or if the France Telecom group breaches certain material obligations of the cooperation framework agreement with MobilCom and MobilCom's founding shareholder). The exercise price of the put and call options is to be determined based upon formal evaluation opinions by

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internationally recognized investment banks, using multi criteria valuations.

If MobilCom is unable, through existing own capital resources and loan facilities and through additional financing that it procures on its own, to commence UMTS operations, France Telecom SA has a commitment under the terms and conditions set out in this agreement and on the basis of a budget and business plan agreed by the France Telecom group to provide loans directly to MobilCom or to guarantee third party loans to the extent of any financing necessary until the commencement of UMTS operations

The conditions of application of the cooperation framework agreement and of France Telecom SA's financing commitments are currently the subject of disagreements with the founding shareholder. A discussion is in progress, of which the France Telecom group cannot predict the outcome.

Moreover, France Telecom group management considers, to the best of its current knowledge, that the increase in borrowings recorded in the financial statements of the France Telecom group could reach a maximum of €6 billion to €7 billion within 18 months should Orange have to fully consolidate MobilCom, of which the existing credit facilities of €6.2 billion are non recourse to the France Telecom group. In this case, the assets of MobilCom, mainly represented by the UMTS license, would be reassessed based on the new business plan set up by Orange, and taking into account the existence or not of likely consolidation in the mobile market in Germany. France Telecom group management considers that the exceptional depreciation of the investment in MobilCom recorded in 2001 translates implicitly a loss of value of the license compared to its historic cost.

Over and above the application of the contractual arrangements, the sharing between France Telecom SA and Orange of any financial consequences of the disagreements with the founding shareholder will be determined on the basis of a fairness opinion issued by internationally recognized investment banks designated by the independent directors of France Telecom SA and Orange.

TP SA

Following the sale by the Polish government in 2000 and 2001 of shares in the Polish operator TP SA, the consortium created by France Telecom and Kulczyk Holding held 47.5% of TP SA at October 31, 2001. The consortium also hold a call option enabling it to acquire 2.5% of the capital of TP SA plus one share, at any time between January 1, 2002 and December 31, 2002, at a price equal to the average closing share price of TP SA for the 100 trading days prior to the exercise of the call option, plus 25%. Following this acquisition, the consortium would also become the majority shareholder of TP SA. Moreover, the consortium also holds a call option enabling it to acquire a further 10% of the capital of TP SA in the event that the Polish State were to offer TP SA shares, an option exercisable at the same price as that proposed to institutional investors within this offer. The shareholder agreement between France Telecom and Kulczyk Holding includes the following clauses relating to the transfer of TP SA shares: (i) France Telecom has a preemption right over any transfer of TP SA shares by Kulczyk Holding ; (ii) France Telecom has a call option enabling it to purchase from Kulczyk Holding its original investment of 10% in TP SA and its investment of 3.57% after July 2006 or earlier in the event of change of control or of violation of Kulczyk Holding 's obligations, at a price equal to the higher of the acquisition cost plus accrued interest and market value of the shares; (iii) Kulczyk Holding holds a put option enabling it to sell to France Telecom its original investment of 10% in TP SA and its further investment of 3.57% between October 2003 and January 2007, at a price equal to its acquisition cost plus accrued interest less dividends paid; the banks who financed the purchase by Kulczyk Holding of TP SA shares can also demand that France Telecom takes possession of all the shares which the banks may hold as security at a price equal to the residual credit plus interest. The amount of this commitment amounts to approximately € 1.7 billion at December 31, 2001

E.On

Following the agreements in relation to the purchase by France Telecom of the 42.5% interest which E.On held in the capital of Orange Communications SA (Switzerland), approximately 75%

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of the payments due to E.On were made through the delivery of 102.7 million Orange SA shares at the IPO. In this context, France Telecom agreed put and call options with E.On which were the subject of an amendment on January 28, 2002. Under the terms of these amended options, in June 2002, (i) E.On has the right to sell to France Telecom the Orange SA shares which it holds at a price of € 9.25 per share (i.e. a total of € 950 million) and (ii) France Telecom has the right to purchase the Orange SA shares which E.On holds at a price of € 11.25 per share (i.e. a total of € 1,155 million). E.On has the ability to sell its Orange SA shares in an orderly manner. Given the value in use of Orange no provision was set up at December 31, 2001.

Wind Infostrada

France Telecom and Enel agreed to undertake an initial public offering of Wind as soon as possible after the merger on January 2, 2002 of Infostrada and Wind. France Telecom holds an option to purchase a portion of the Wind shares held by Enel, with a floor and a ceiling price, sufficient to increase its equity interest in Wind to 76.6% of Enel's interest. This option can be exercised at any moment between July 31, 2003 and January 31, 2004. Moreover, France Telecom also holds a put option of its Wind shares to Enel at market value on a 100% basis (as defined by independent experts) exercisable at any moment in the event of a disagreement between France Telecom and Enel concerning Wind. Put and call options are also planned in the event of a blockage, violation of obligations or change in ownership of the shareholders.

San Salvador CTE

France Telecom sold in March 2000 24.5% of the shares which it held in the capital of Estel Co. LLC ("Estel") to Central America Communications LLC ("CAC"). In the context of this sale, France Telecom granted CAC a put option exercisable in case of default of CAC under the terms of the credit agreement between CAC and Citybank. The price varies between:

- \$134.8 million for all 490 CAC shares in Estel before September 16, 2003 latest falling to

- \$101.1 million between September 17, 2003 and September 16, 2004, then
- \$67.4 million between September 17, 2004 and September 16, 2005, and
- \$33.7 million between September 15, 2005 and June 16, 2007

Equant Contingent Value Rights (CVR)

In the context of the acquisition of Equant, France Telecom issued CVR to certain beneficiaries (Note 3). This commitment resulted in a provision for the maximum risk (Notes 3 and 18)

France Telecom Dominicana

The joint shareholder has an option to sell its 14% interest in the company between 2003 and 2007 at market value.

BITCO (Thailand)

If one of the shareholders does not respect their commitments, the other shareholders can at any moment exercise a call option equal to 80% of market value or a put option over their own shares at a price equal to 120% of market value. Moreover, given the current legislation in Thailand, the group can in no case increase its interest in BITCO beyond its current interest of 49%.

TPS

France Telecom signed with TF1 in December 2001 a memorandum of understanding to sell its share in the satellite offer TPS for €128.7 million (Note 7).

Commitments linked to holdings of own shares

Own shares of France Telecom held by Deutsche Telekom

France Telecom has an option to purchase, at any time between January 1, 2002 and January 31, 2003, 20,492,292 of its shares, representing 1.8% of its share capital, held by Deutsche Telekom at a price determined on the basis of the then prevailing market

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price. If France Telecom does not exercise this option, Deutsche Telekom may exercise a put option requiring France Telecom to purchase these shares on January 31, 2003 under the same terms.

Own shares of France Telecom held by Vodafone

As described in note 3, France Telecom is committed to repurchase all the France Telecom shares held by Vodafone in connection with the acquisition of Orange plc. The third and final tranche of the repurchase, of 49.7 million shares, is to be performed on March 25, 2002, for € 4.9 billion.

Commitments linked to sales of receivables

Securitization of receivables

As part of the Securitization program set out in Note 9, the beneficial interests subscribed by France Telecom in the *Fonds Commun de Créances* have been pledged.

Sales of carry back receivables

As part of the sale of carry back receivables resulting from the choice to carry back tax losses for the years 2000 and 2001, as set out in Note 26, France Telecom has guaranteed the receivables sold to the credit institution and is committed to indemnify it for any error or inexactitude noted in the amounts or nature of the receivables sold.

Sale of future receivables from the French State

As part of the sale of future receivables from the French State set out in Note 18, France Telecom has guaranteed to the assignee institution the existence and amount of the receivables sold and is committed to indemnify it to this regard.

Sundry commitments

Apart from the commitments set out in Notes 14 and 15, France Telecom has issued no guarantee on its financial debt nor is it bound by any commitment beyond those normally subscribed in financing contracts

In the ordinary course of business, the group gives certain guarantees of which the most significant at December 31, 2001 are as follows:

- Shares and sundry other assets held by the Orange group have been pledged to lending financial institutions (or given as security), as collateral for bank loans and credit lines, amounting to € 3,936 million, of which € 3,679 million has been drawn at December 31, 2001;
- A counter guarantee of € 169 million has been given to Enel to cover the guarantee granted by Enel to financial institutions in the context of Wind's deferred UMTS license payment,
- A guarantee of a maximum of € 104 million has been given to a joint venture to be operated in common between Orange Sverige AB and the two other operators in Sweden, as part of a network sharing contract,
- Guarantees of maximum € 49 million and € 58 million respectively have been given to equipment suppliers in the context of the network rollout of BITCO in Thailand. The first guarantee is valid for a five-month period from November 30, 2001. The second guarantee also has a limited validity duration. In February 2002, a new guarantee of a maximum of US\$ 175 million replaced these two guarantees

29. LITIGATION AND CLAIMS

In the ordinary course of business, France Telecom is involved in a number of legal, and arbitration proceedings and administrative actions

The costs associated with the legal proceedings are only accrued for when it is probable that a liability will be incurred and the amount of that liability can be quantified or estimated within a reasonable range. In the latter case, an allowance is recorded to provide for the lower end of the range.

France Telecom believes that there are meritorious defenses to all these claims. Although the ultimate resolution of such claims cannot be predicted with certainty, it is France Telecom's opinion that their resolution will not have a material adverse

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effect on its consolidated operating results, its activity or financial position

FTML (Lebanon)

FTML and the Lebanese Ministry of Post and Telecommunications agreed in 1994 a Build, Operate and Transfer contract (BOT) for the construction and operation of a GSM mobile telephony network in the Lebanon. A similar contract was granted to the competitor Libancell.

These two contracts are the subject of disputes between the Lebanese governments and the two operators.

- on June 14, 2001, the Lebanese government notified the cancellation of the BOT contract of FTML and that of its competitor, effective December 13, 2001. The cancellation and the transfer are to give rise, under the BOT contract, to an indemnisation of each operator by the Lebanese government which may be subject to an international arbitration, under the French-Lebanese agreement of protection of investments, in the absence of a global agreement in the context of the negotiation and the tender for the two or three GSM mobile telephony licenses in Lebanon, anticipated within six months
- prior to June 14, 2001 the government considered that the operators had not respected certain clauses in their contracts, and claimed indemnities. FTML refused these allegations within the context of an international arbitration, temporarily suspended until March 31, 2002 as part of a joint agreement between FTML and the Ministry of Post and Telecommunications with the goal of finding a global solution to the dispute.

Competition law

France Telecom is subject to claims made by its competitors in front of the Competition Authorities (*Conseil de la concurrence*) or the European Commission for alleged abuse of dominant position and anti competitive behavior, of which the most significant claims are:

Fixed line

- The *Conseil de la concurrence* following a double claim by Cégétel / Tele 2 ordered on December 19, 2001 that France Telecom was to suspend immediately the commercialization of four tariff offers until the other operators were able to propose equivalent offers. France Telecom has three months to migrate to new offers those customers who subscribed to the offer.

Internet high-speed access

The France Telecom group has been accused in several disputes related to the different internet high-speed access markets, susceptible to give rise to the pronouncement of financial sanctions or damages and interests against the group.

- Under a decision on February 27, 2002, the *Conseil de la concurrence* ordered France Telecom to suspend commercialization of the ADSL of Wanadoo Interactive in its agencies until France Telecom provides to all internet access providers a computerized tool enabling mass handling of high speed internet access requests with France Telecom. France Telecom has lodged an appeal to cancel this decision with the *Pans Cour d'appel*.
- 9Telecom requested that the *Conseil de la concurrence* fine France Telecom for non respect of the decision of the *Conseil* of February 18, 2001, which ordered France Telecom to propose the operators an ADSL access offer enabling them to compete effectively both through the price and the nature of services offered. On July 16, 2001, the *Conseil de la concurrence* announced a halt in the procedure, to enable a full enquiry.
- On December 21, 2001, Wanadoo Interactive was informed by the European Commission of claims against the company's tariffs for the high-speed internet services *Wanadoo ADSL* and *Pack X-Tense* throughout 2001. The Commission considers that the price policy of Wanadoo Interactive since the beginning of 2001 constitutes an abuse of dominant position.

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30. SUBSEQUENT EVENTS

Pramindo Ikat

On February 20, 2002, the shareholders of Pramindo Ikat signed with Perusahaan Perseroan (Persora) PT Telekomunikasi Indonesia TBK a memorandum of understanding to sell their shares at a price of US\$ 339 million (of which 40% for France Telecom), which will be paid after the sale in ten quarterly payments with interest

TDF

On February 22, 2002, France Telecom signed a letter of intention with the group Caisse des dépôts and the investment funds Charterhouse Capital Development and CDC Equity Capital for the acquisition of 100% of the TDF group by a new structure. This transaction would value the entire TDF group between € 2 billion and € 2.3 billion of which € 2 billion are to be paid to France Telecom upon the transaction and € 300 million (bearing interest at 7% per annum) are to be paid by the investors to France Telecom under the form of an increase in price at the time of divestment of their shares and on the basis of the return on investment achieved. France Telecom is to subscribe for 35% of this new structure.

31. COMPENSATION OF THE BOARD OF DIRECTORS AND THE EXECUTIVE MANAGEMENT COMMITTEE

The aggregate amount of remuneration allocated to directors and members of the executive committee of France Telecom SA amounted to approximately € 5.27 million in 2001.

The directors of France Telecom do not receive any compensation for their services as directors other than reimbursement of expenses incidental to their attendance at Board of Directors meetings

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32 • LIST OF CONSOLIDATED COMPANIES AND AFFILIATES AT DECEMBER 31, 2001

The main changes in consolidation scope in 2001 are set out in Notes 3 and 7

Orange Segment

Company	Interest	Control	Country
FULLY CONSOLIDATED COMPANIES			
Orange SA	84.17	84.17	France
Orange Int. Developments Ltd	84.17	100.00	Bahamas
Wirefree Services Belgium	84.17	100.00	Belgium
Mobistar Corporate Solutions	42.75	100.00	Belgium
Mobistar	42.75	50.79	Belgium
Vista Cellular	42.93	51.00	Botswana
Company Camerounaise de Mobiles	88.92	100.00	Cameroon
Rapid Link	56.39	67.00	China
Company Ivoirienne de Mobiles	71.54	85.00	Ivory Coast
Orange A/S	45.10	100.00	Denmark
Orange Holding A/S	45.10	53.58	Denmark
Wirefree Services Denmark A/S	84.17	100.00	Denmark
Orange World, Inc	84.17	100.00	US
Wildfire Communications, Inc.	84.17	100.00	US
Inventmobile	78.93	100.00	France
Mobile Internet for Business	92.10	100.00	France
Orange Caraibes	84.19	100.00	France
Orange Clients	84.19	100.00	France
Orange Distribution	84.19	100.00	France
Orange France SA	84.19	100.00	France
Orange Réunion	84.19	100.00	France
Orange Promotions	84.19	100.00	France
Orange Services	84.19	100.00	France
Orange International SAS	84.17	100.00	France
Orange Supports & Consulting	84.19	100.00	France
Rapp 6	84.19	100.00	France
Telsea	52.73	75.50	Mauritius
Company Malgache de Mobiles	34.75	65.90	Madagascar
Dutchtone	84.17	100.00	Netherlands
Dutchtone Retail	84.17	100.00	Netherlands
France Telecom Dominicana	72.38	86.00	Dominican Republic
Orange Romania (MobilRom)	57.08	67.81	Romania
Ananova	84.17	100.00	UK
Orange plc	84.17	100.00	UK
Orange Cellular Services Ltd	84.17	100.00	UK
Orange Mobile Data Ltd	84.17	100.00	UK
Orange Paging (UK) Ltd	84.17	100.00	UK
Orange Personal Communications Services Ltd	84.17	100.00	UK
Orange Retail Ltd	84.17	100.00	UK

Orange Holdings Ltd et ses filiales	84.17	100.00	UK
Orange Holdings (UK) Ltd	84.17	100.00	UK
Orange Overseas Holdings n°2 Ltd And its subsidiaries	84.17	100.00	UK
Orange 3G Ltd	84.17	100.00	UK
The Point Communications Ltd	84.17	100.00	UK
Globtel	54.10	64.27	Slovakia
Globtel Net	71.54	85.00	Slovakia
Orange Sverige	82.45	97.96	Sweden
Orange Communications SA ("OCH")	83.96	99.75	Switzerland

PROPORTIONALLY CONSOLIDATED COMPANIES

Darty France Telecom	42.10	50.00	France
Fidecall	42.10	50.00	France

EQUITY ACCOUNTED COMPANIES

MobilCom AG	23.83	28.31	Germany
NewsTakes	21.04	25.00	US
Wind Telecomunicazioni	22.37	26.58	Italy
Book2eat.com Holdings Ltd	35.13	41.74	UK
Bangkok Inter Teletech Company (BITCO)	41.24	49.00	Thailand

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Segment Wanadoo

Company	Interest	Control	Country
FULLY CONSOLIDATED COMPANIES			
Wanadoo SA	73.68	73.68	France
Wanadoo Belgium	73.68	100.00	Belgium
Wanadoo International	73.68	100.00	Belgium
Pages Jaunes do Brasil	73.68	100.00	Brazil
Telelistas	73.68	100.00	Brazil
Activos Mass Market	73.68	100.00	Spain
Indice Multimedia	69.67	94.56	Spain
Wanadoo España	73.68	100.00	Spain
FIT Production	73.68	100.00	France
Kompass France	73.68	100.00	France
Marcopoly	73.68	100.00	France
Nordnet	73.68	100.00	France
Pages Jaunes	73.68	100.00	France
Wanadoo Data	73.68	100.00	France
Wanadoo Interactive Câble	73.68	100.00	France
Wanadoo Edition	46.96	63.74	France
Wanadoo E-Merchant	73.68	100.00	France
Wanadoo Interactive	73.68	100.00	France
Wanadoo Portals	73.68	100.00	France
Wanadoo Services Pro	73.68	100.00	France
Maroc Connect	66.31	90.00	Morocco
Euronet Internet	73.68	100.00	Netherlands
Freeserve holding plc	73.68	100.00	UK
Babyworld.com Ltd	73.68	100.00	UK
Freeserve.com	73.68	100.00	UK
Freeserve Auctions Ltd	64.73	87.85	UK
Intracus Ltd	73.68	100.00	UK
Freeserve Investment Ltd	73.68	100.00	UK
F3B Property Company	73.68	100.00	UK
EQUITY ACCOUNTED COMPANIES			
Eurodirectory	36.84	50.00	Luxembourg

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Fixed line, voice and data services in France segment

Company	Interest	Control	Country
FULLY CONSOLIDATED COMPANIES			
Almerys	60.00	60.00	France
Cit Com	99.97	99.97	France
Cogecom	100.00	100.00	France
Cognac Jay Image	100.00	100.00	France
CV2F	100.00	100.00	France
CVF	86.00	86.00	France
Etrali SA	100.00	100.00	France
Expertel Consulting	100.00	100.00	France
Expertel FM	100.00	100.00	France
France 102 Studio	100.00	100.00	France
France Télévision Entreprise	65.84	65.84	France
France Telecom EGT	100.00	100.00	France
FT Câble	100.00	100.00	France
FT Câble Angers	100.00	100.00	France
FT Câble Atlantique	100.00	100.00	France
FT Câble Avignon	100.00	100.00	France
FT Câble Bassin Parisien	100.00	100.00	France
FT Câble Bordeaux	100.00	100.00	France
FT Câble Côte d'Opale	100.00	100.00	France
FT Câble Drôme	100.00	100.00	France
FT Câble Lille	100.00	100.00	France
FT Câble Lorraine	100.00	100.00	France
FT Câble Marseille	100.00	100.00	France
FT Câble Montpellier	100.00	100.00	France
FT Câble Région	100.00	100.00	France
FT Câble Rennes	100.00	100.00	France
FT Câble Rouen	99.99	99.99	France
FT Câble SIRCA	100.00	100.00	France
FT Câble Tours	99.69	99.69	France
FT e-business	100.00	100.00	France
FT Immo	100.00	100.00	France
FT Immo Holding	100.00	100.00	France
FT Immo Investissement	100.00	100.00	France
FT Multimédia 2	100.00	100.00	France
FT Technologie Investissement	100.00	100.00	France
FT Terminaux	100.00	100.00	France

Fixed line, voice and data services in France segment

Company	Interest	Control	Country
FULLY CONSOLIDATED COMPANIES			
FT Transmissions Audiovisuelles	100.00	100.00	France
GIE Innovacom	92.49	100.00	France
Globecast Reportages	100.00	100.00	France
Immobilière FT	100.00	100.00	France
Immobilière ISIS	100.00	100.00	France
Innovacom SA	100.00	100.00	France
Innovacom I	100.00	100.00	France
Intelmatique	100.00	100.00	France
Interpac	100.00	100.00	France
Montenay Video	100.00	100.00	France
NEDFI	51.61	51.61	France
Rapp Fin I	100.00	100.00	France
Régie T France	100.00	100.00	France
Resocom Services	100.00	100.00	France
Setib	99.99	99.99	France
SFET	100.00	100.00	France
Sofratev	100.00	100.00	France
TDF Câble Cenod	100.00	100.00	France
TDF Câble Est	100.00	100.00	France
TDF Vidéo Service	100.00	100.00	France
TéléDiffusion de France (TDF)	100.00	100.00	France
Telinvest et ses filiales	100.00	100.00	France
Transpac	100.00	100.00	France
Viaccess	100.00	100.00	France
Visual TV	100.00	100.00	France
Voltaire Image	100.00	100.00	France
W-HA	100.00	100.00	France
EQUITY ACCOUNTED COMPANIES			
CNTP	50.00	50.00	France
Technocom	49.91	49.91	France
Télévision Par Satellite (SNC)	16.46	25.00	France

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Fixed line, voice and data services outside France segment

Company	Interest	Control	Country
FULLY CONSOLIDATED COMPANIES			
FT Deutschland GmbH	100.00	100.00	Germany
Financiera S.A	100.00	100.00	Argentina
Sofrecom Consultora	100.00	100.00	Argentina
Atlas Services Belgium	100.00	100.00	Belgium
Mobinvest	75.75	90.00	Belgium
CI-Telcom	45.90	51.00	Ivory Coast
Atlas Services Denmark	100.00	100.00	Denmark
Menatel	47.00	47.00	Egypt
Catalana	75.00	75.00	Spain
Etrali Espagne	100.00	100.00	Spain
Madrid Films	100.00	100.00	Spain
Medialatina	100.00	100.00	Spain
Uni2	100.00	100.00	Spain
NRM	100.00	100.00	Spain
Estel	51.00	51.00	US
Etrali North America	100.00	100.00	US
FCR America	100.00	100.00	US
FT Network LLC	100.00	100.00	US
FT Participations US	100.00	100.00	US
Globecast N A	100.00	100.00	US
Atrium 3	100.00	100.00	France
E2CS	100.00	100.00	France
Etrali International	100.00	100.00	France
France Câbles et Radio	100.00	100.00	France
FT/FCR Sénégal	100.00	100.00	France
FCR Côte d'Ivoire	90.00	90.00	France
FT Développement International	100.00	100.00	France
FTFI	100.00	100.00	France
FT Marine	100.00	100.00	France
FT Mobiles International	100.00	100.00	France
FT Publiphonie International	100.00	100.00	France
FT Services	100.00	100.00	France
Silex	100.00	100.00	France
Rapp 10	100.00	100.00	France
Sofrecom	100.00	100.00	France
Stellat	70.00	70.00	France
TDF International	100.00	100.00	France
Etrali HK	100.00	100.00	Hong Kong
Rincom	100.00	100.00	Mauritius
Saficable	100.00	100.00	Mauritius
Global One Communications Operations	100.00	100.00	Ireland
Global One Communication GBN Holding	100.00	100.00	Ireland

Fixed line, voice and data services outside France segment

Company	Interest	Control	Country
FULLY CONSOLIDATED COMPANIES			
Global One Communication World Operations	100.00	100.00	Ireland
Etrali SRL	100.00	100.00	Italy
Etrali KK	100.00	100.00	Japan
JIT CO	88.00	88.00	Jordan
FTM Liban	67.00	67.00	Lebanon
Régie T Mexico	75.00	75.00	Mexico
Voxtel	53.23	53.64	Moldavia
FT Network Services Norway	100.00	100.00	Norway
Casema	86.00	100.00	Netherlands
DFI	100.00	100.00	Netherlands
Dutchtone Group BV	86.00	86.00	Netherlands
FT Services Nederland	100.00	100.00	Netherlands
Global One Communications Services	100.00	100.00	Netherlands
Global One Communications World Services	100.00	100.00	Netherlands
Equant NV (et ses filiales) ⁽¹⁾	54.17	54.17	Netherlands
Newsforce & ses filiales	100.00	100.00	Netherlands
TFN	100.00	100.00	Netherlands
PSN	100.00	100.00	Poland
TOUT	100.00	100.00	Poland
FT Network Services UK	100.00	100.00	UK
FTMAN UK	100.00	100.00	UK
Etrali UK	100.00	100.00	UK
FT Participations UK	100.00	100.00	UK
Globecast N.E	100.00	100.00	UK
CTE	26.01	51.00	Salvador
CTE Telecom Personal	26.01	100.00	Salvador
Publicom	22.99	51.00	Salvador
Publitel	26.01	100.00	Salvador
Telecom ODA	45.08	100.00	Salvador
Sonatel	42.33	42.33	Senegal
Sonatel Mobiles	42.33	100.00	Senegal
Etrali Singapore PTE	100.00	100.00	Singapore
FT Network Services Sweden	100.00	100.00	Sweden
Etrali Suisse	100.00	100.00	Switzerland
FT Network Services Switzerland	100.00	100.00	Switzerland
Global One Swiss Sales	100.00	100.00	Switzerland
FCR Vietnam PTE Ltd	74.00	74.00	Vietnam

⁽¹⁾ Including Global One Communications World Holding BV and Global One Communications Holding BV from June 29, 2001 (Note 3)

FRANCE TELECOM
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
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**Fixed line, voice and data services outside
France segment**

Company	Interest	Control	Country
PROPORTIONALLY CONSOLIDATED COMPANIES			
DT-FT Italian Holding GmbH	50.00	50.00	Germany
ECMS	36.36	71.25	Egypt
MMEA	36.33	71.25	Egypt
MobiNil	71.25	71.25	Egypt
Globecast España S.L.	50.72	50.72	Spain
EBTC	49.00	49.00	Estonia
Digita	49.00	49.00	Finland
Cell Plus	40.00	40.00	Mauritius
Telecom Mauritius	40.00	40.00	Mauritius
Telecom Plus	58.00	70.00	Mauritius
Mobilecom	35.20	40.00	Jordan
JTC	35.20	40.00	Jordan
Metroholdings	50.00	50.00	UK
EQUITY ACCOUNTED COMPANIES			
Nortel Inversora	25.52	50.00	Argentina
Publicom	13.97	50.00	Argentina
Telecom Argentina	13.97	50.00	Argentina
Telecom Personal	13.97	50.00	Argentina
Intelig	25.00	25.00	Brazil
Axion	40.00	40.00	Spain
Pramindo Ikat	40.00	40.00	Indonesia
Nucleo	9.43	50.00	Paraguay
PTK	34.00	34.00	Poland
TP SA	33.93	33.93	Poland
Clix	43.33	43.33	Portugal
Novis	43.33	43.33	Portugal