

LAW OFFICES OF
SUZANNE FANNON SUMMERLIN, P.A.

2536 CAPITAL MEDICAL BOULEVARD
TALLAHASSEE, FLORIDA 32309

TELEPHONE (850) 656-2288
TELECOPIER (850) 656-5589

December 11, 2002

Ms. Blanca S. Bayo', Director
Commission Clerk and Administrative Services
Easley Building, Room 110
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

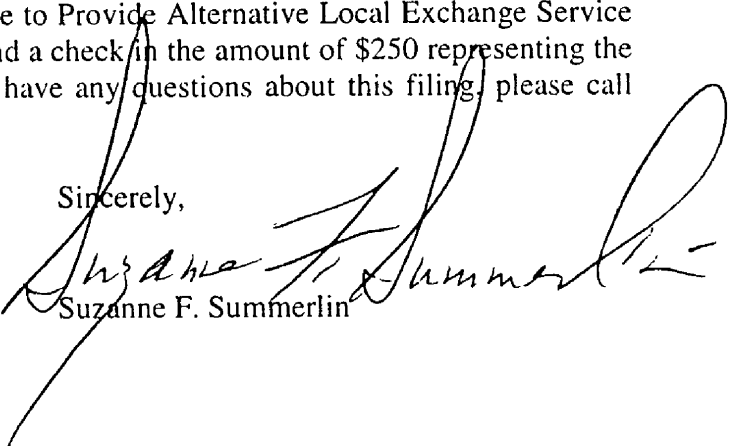
021232-TX

RE: Application by The Gulas Group for Certificate to Provide Alternative Local
Exchange Service

Dear Ms. Bayo':

Enclosed for filing on behalf of The Gulas Group, LLC are the original and six copies of an Application for a Certificate to Provide Alternative Local Exchange Service in the State of Florida, Florida Tariff, and a check in the amount of \$250 representing the non-refundable application fee. If you have any questions about this filing, please call me. Thank you.

Sincerely,


Suzanne F. Summerlin

SFS/sbh
Enclosures (3)

DOCUMENT NUMBER-DATE
13544 DEC 11 02
FPSC-COMMISSION CLERK

**** FLORIDA PUBLIC SERVICE COMMISSION ****

DIVISION OF REGULATORY OVERSIGHT
CERTIFICATION SECTION

APPLICATION FORM
for
AUTHORITY TO PROVIDE
ALTERNATIVE LOCAL EXCHANGE SERVICE
WITHIN THE STATE OF FLORIDA

Instructions

- ◆ This form is used as an application for an original certificate and for approval of the assignment or transfer of an existing certificate. In the case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Page 12).
- ◆ Print or type all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.
- ◆ Use a separate sheet for each answer which will not fit the allotted space.
- ◆ Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission
Division of Records and Reporting
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6770

- ◆ If you have questions about completing the form, contact:

Florida Public Service Commission
Division of Regulatory Oversight
Certification Section
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6480

APPLICATION

1. This is an application for (check one):

- Original certificate (new company).
- Approval of transfer of existing certificate: Example, a non-certificated company purchases an existing company and desires to retain the original certificate of authority.
- Approval of assignment of existing certificate: Example, a certificated company purchases an existing company and desires to retain the certificate of authority of that company.
- Approval of transfer of control: Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

2. Name of company:

The Gulas Group, LLC

3. Name under which the applicant will do business (fictitious name, etc.):

The Gulas Group, LLC

4. Official mailing address (including street name & number, post office box, city, state, zip code):

2530 Kanawha Cir
Birmingham, AL 35244

5. Florida address (including street name & number, post office box, city, state, zip code):

~~N/A~~ Suzanne Summerlin
2536 Capital Medical Blvd
Tallahassee, FL 32309

6. Structure of organization:

- | | |
|--|--|
| <input type="checkbox"/> Individual | <input type="checkbox"/> Corporation |
| <input type="checkbox"/> Foreign Corporation | <input type="checkbox"/> Foreign Partnership |
| <input type="checkbox"/> General Partnership | <input type="checkbox"/> Limited Partnership |
| <input checked="" type="checkbox"/> Other <u>LLC</u> | |

7. If individual, provide:

Name: _____

Title: _____

Address: _____

City/State/Zip: _____

Telephone No.: _____ Fax No.: _____

Internet E-Mail Address: _____

Internet Website Address: _____

8. If incorporated in Florida, provide proof of authority to operate in Florida:

(a) The Florida Secretary of State corporate registration number:

N/A

9. **If foreign corporation**, provide proof of authority to operate in Florida:

(a) The Florida Secretary of State corporate registration number:

10. **If using fictitious name-d/b/a**, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida:

(a) The Florida Secretary of State fictitious name registration number:

_____ *N/A*

11. **If a limited liability partnership**, provide proof of registration to operate in Florida:

(a) The Florida Secretary of State registration number:

_____ *N/A*

12. **If a partnership**, provide name, title and address of all partners and a copy of the partnership agreement.

Name: _____ *N/A*

Title: _____

Address: _____

City/State/Zip: _____

Telephone No.: _____ Fax No.: _____

Internet E-Mail Address: _____

Internet Website Address: _____

13. **If a foreign limited partnership**, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable.

(a) The Florida registration number: _____ *N/A*

14. Provide **F.E.I. Number**(if applicable): _____ *N/A*

15. Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(a) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. Provide explanation.

No

-

(b) an officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

No

16. Who will serve as liaison to the Commission with regard to the following?

(a) The application:

Name: Suzanne Summerlin

Title: _____

Address: 2536 Capital Medical Blvd

City/State/Zip: Tallahassee, FL 32309

Telephone No.: _____ Fax No.: _____

Internet E-Mail Address: _____

Internet Website Address: _____

(b) Official point of contact for the ongoing operations of the company:

Name: Bill Gulas
Title: President
Address: 2530 Kanawha Cir
City/State/Zip: Birmingham, AL 35243
Telephone No.: 205.985.0860 Fax No.: 205.985.2036
Internet E-Mail Address: bgulas2530@charter.net
Internet Website Address: _____

(c) Complaints/Inquiries from customers:

Name: Bill Gulas
Title: President
Address: 2530 Kanawha Cir
City/State/Zip: Birmingham, AL 35243
Telephone No.: 205.985.0860 Fax No.: 205.985.2036
Internet E-Mail Address: bgulas2530@charter.net
Internet Website Address: _____

17. List the states in which the applicant:

(a) has operated as an alternative local exchange company.

None
-

(b) has applications pending to be certificated as an alternative local exchange company.

None
-

(c) is certificated to operate as an alternative local exchange company.

None
-

(d) has been denied authority to operate as an alternative local exchange company and the circumstances involved.

None

(e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

None

(f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

None

18. Submit the following:

- A. Managerial capability: give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.**

- B. Technical capability: give resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.**

C. Financial capability.

The application **should contain** the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer **affirming that the financial statements are true and correct** and should include:

1. the balance sheet:
2. income statement: and
3. statement of retained earnings.

NOTE: *This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.*

Further, the following (which includes supporting documentation) should be provided:

1. **written explanation** that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
2. **written explanation** that the applicant has sufficient financial capability to maintain the requested service.
3. **written explanation** that the applicant has sufficient financial capability to meet its lease or ownership obligations.

THIS PAGE MUST BE COMPLETED AND SIGNED
APPLICANT ACKNOWLEDGMENT STATEMENT

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

UTILITY OFFICIAL:

William P. Gulas
Print Name

William P. Gulas
Signature

President
Title

08/12/02
Date

205.985.0860
Telephone No.

205.985.2034
Fax No.

Address: 2530 Kanawha Cir
Birmingham, AL 35243

THIS PAGE MUST BE COMPLETED AND SIGNED

AFFIDAVIT

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

UTILITY OFFICIAL:

William P. Gulas

Print Name

William P. Gulas

Signature

President

Title

08/12/02

Date

205.985.0860

Telephone No.

Fax No.

205.985.2036

Address: 2530 Kanawha Cir

Birmingham, AL 35243

INTRASTATE NETWORK (if available)

Chapter 25-24.825 (5), Florida Administrative Code, requires the company to make available to staff the alternative local exchange service areas only upon request.

1. POP: Addresses where located, and indicate if owned or leased.

1) _____ _____	2) _____ _____
3) _____ _____	4) _____ _____

2. SWITCHES: Address where located, by type of switch, and indicate if owned or leased.

1) _____ _____	2) _____ _____
3) _____ _____	4) _____ _____

3. TRANSMISSION FACILITIES: POP-to-POP facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

<u>POP-to-POP</u>	<u>OWNERSHIP</u>
1) _____	_____
2) _____	_____
3) _____	_____
4) _____	_____

CERTIFICATE SALE, TRANSFER, OR ASSIGNMENT STATEMENT

I, (Name) _____
(Title) _____ of (Name of Company)

and current holder of Florida Public Service Commission Certificate Number # _____
_____, have reviewed this application and join in the petitioner's request for a:

- () sale
- () transfer
- () assignment

of the above-mentioned certificate.

UTILITY OFFICIAL:

Print Name _____

Signature _____

Title _____

Date _____

Telephone No. _____

Fax No. _____

Address: _____

THE GULAS GROUP, LLC

Florida Price List No. 1
Original Sheet 1

ALTERNATIVE LOCAL EXCHANGE SERVICE

TITLE SHEET

ALTERNATIVE LOCAL EXCHANGE SERVICES PRICE LIST

This price list contains the descriptions, regulations, and rates applicable to alternative local exchange telecommunications services provided by The Gulas Group, LLC, with principal offices at 2530 Kanawha Circle, Birmingham, AL 35244. This price list applies for services furnished within the state of Florida. This price list is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

CHECK SHEET

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date on the bottom of this page.

<u>SHEET</u>		<u>SHEET</u>	
1	Original	31	Original
2	Original	32	Original
3	Original	33	Original
4	Original	34	Original
5	Original	35	Original
6	Original	36	Original
7	Original	37	Original
8	Original		
9	Original		
10	Original		
11	Original		
12	Original		
13	Original		
14	Original		
15	Original		
16	Original		
17	Original		
18	Original		
19	Original		
20	Original		
21	Original		
22	Original		
23	Original		
24	Original		
25	Original		
26	Original		
27	Original		
28	Original		
29	Original		
30	Original		

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

TABLE OF CONTENTS

Title Sheet.....	1
Check Sheet.....	2
Table of Contents.....	3
Symbols Sheet.....	4
Price List Format Sheets.....	5
Exchange Service List.....	6
Section 1 - Technical Terms and Abbreviations.....	7
Section 2 - Rules and Regulations and Service Quality Criteria.....	8
Section 3 - Basic Service Descriptions and Rates.....	16
Call Timing.....	16
Late Payment, Returned Check, Non-pay Disconnection.....	17
Product Descriptions.....	18
Billing Name and Address Service.....	23
Service for Company Employees.....	23
Special Provisions for the Handicapped.....	23
Operator Services.....	24
BellSouth Service Area Rates (Resold Service).....	25
Business Line Charges.....	25
Business Connection Charges.....	26
Business Plans (Gulas Choice, LATA Wide, Message Rate).....	26
Cities by Rate Group.....	28
Residential Line Charges.....	30
Residential Plans (Gulas Choice, LATA Wide).....	30
Residential Plans (Message Rate, Packages with Long Distance).....	30
Residential Connection Charges.....	30
Prepaid Local Service.....	30
Sprint Service Area Rates (Resold Service).....	30
Sprint-United Rate Groups.....	31
Sprint-United Flat Rate Service.....	32
Sprint-United Measured Rate Residential.....	33
Sprint-Central Rate Groups.....	33
Sprint-Central Flat Rate Service.....	34
Sprint-Central Measured Rate Residential.....	35
Gulas Choice.....	35
Service Charges.....	36

ISSUED: December 1, 2002

EFFECTIVE:

BY: William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SYMBOLS SHEET

The following are the only symbols used for the purposes indicated below:

D - Delete or Discontinue

I - Change Resulting In An Increase to A Customer's Bill

M - Moved From Another Price List Location

N - New

R - Change Resulting In A Reduction To A Customer's Bill

T - Change in Text Or Regulation But No Change In Rate Or Charge

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

PRICE LIST FORMAT SHEETS

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet revision on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the FPSC follows in their price list approval process. The most current sheet number on file with the Commission is not always the price list page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

D. Check Sheets - When a price list filing is made with the FPSC, an updated check sheet accompanies the price list filing. The check sheet lists the sheet contained in the price list, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The price list user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

THE GULAS GROUP, LLC

Florida Price List No. 1
Original Sheet 6

ALTERNATIVE LOCAL EXCHANGE SERVICE

EXCHANGE SERVICE LIST

The Company will provide local exchange service throughout the State of Florida. Local calling areas will coincide with those of the Incumbent Local Exchange Carrier (ILEC), unless otherwise specified.

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to the Company's network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - The Gulas Group, LLC

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's price list regulations.

Day - From 7:00 AM up to and including 6:59 PM local time Monday through Friday.

Holidays - The Company's recognized holidays are New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, Christmas Day.

Non-Day Rate Period - From 7:00 PM up to and including 6:59 AM local time at the originating terminal Monday through Friday, and all day Saturday, Sunday and Holidays.

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 2 - RULES AND REGULATIONS AND SERVICE QUALITY CRITERIA

2.1 Undertaking of the Company.

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this price list.

The Company installs, operates, and maintains the communications services provided here in accordance with the terms and conditions set forth under this price list. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days a week.

2.2 Limitations.

- 2.2.1 Service is offered subject to the availability of facilities and provisions of this price list.
- 2.2.2 The Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control: or when the customer is using service in violation of the law or the provision of this price list.
- 2.2.3 All facilities provided under this price list are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this price list shall apply to all such permitted assignees or transferees, as well as all conditions for service.

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 2 - RULES AND REGULATIONS continued

2.2 Limitations (Cont.)

- 2.2.5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity as an ALEC carrier from the Florida Public Service Commission.

2.3 Liabilities of the Company.

- 2.3.1 The Company's liability arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur, unless ordered by the Commission.
- 2.3.2 The Company shall be indemnified and held harmless by the customer against claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.

2.4 Interruption of Service.

- 2.4.1 Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence or the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.
- 2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 2 - RULES AND REGULATIONS continued

2.4 Interruption of Service.

2.4.3 The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

Credit = A/B x C

"A" - outage time in hours

"B" - total days in month

"C" - total monthly charge for affected facility

2.5 Disconnection of Service by Carrier.

The Company, upon five (5) working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

2.5.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.

2.5.2 A violation of any regulation governing the service under this price list.

2.5.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.

2.5.4 The company has given the customer notice and has allowed a reasonable time to comply with any rule, or remedy, and deficiency as stated in Rule 25-4.113, F.A.C. Refusal or Discontinuance of Service by Company.

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 2 - RULES AND REGULATIONS continued

2.6 **Deposits**

The Company, at its discretion, may require a deposit from the customer.

2.7 **Advance Payments**

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

2.8 **Taxes**

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.9 **Billing of Calls**

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 2 - RULES AND REGULATIONS continued

2.10 **Equipment**

- 2.10.1 The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Customer is responsible to ensure that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities.
- 2.10.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others, to disconnect, rearrange, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- 2.10.3 Equipment the Company provides or installs at the Customer premises for use in connection with services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- 2.10.4 The Customer shall be responsible for payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the company, including but not limited to the Customer.
- 2.10.5 The Company shall not be responsible for the installation, operation or maintenance of any customer-provided equipment. Where such equipment is connected to the facilities furnished pursuant to this price list, the responsibility of the Company shall be limited to the furnishing of facilities offered under this price list and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for the transmission of signals by customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by customer-provided equipment.
-

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 2 - RULES AND REGULATIONS continued

2.10 **Equipment (continued)**

2.10.6 Upon reasonable notification to the Customer and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in the section of the installation, operation and maintenance of customer-provided facilities, equipment and wiring in the connection of such facilities and equipment to Company-provided facilities and equipment.

2.11 **Installation**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this price list.

2.12 **Service of Implementation**

Absent a promotional offering, service implementation charges will apply to new service orders or to orders to change existing service. Implementation charges for business services are listed in Section 3.

2.13 **Reconnection Charge**

A reconnection fee may be charged when service is re-established for customers who have been disconnected for non-payment, and is payable at the time that the restoration of suspended service and facilities is arranged.

2.14 **Operator Service Rules**

The Company shall enforce the operator service rules specified by the Commission and by the FCC and offers access to operator services

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 2 - RULES AND REGULATIONS continued

2.15 **Access to Telephone Relay Services**

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law. For calls received from the relay service, the Company will, when billing relay calls, discount relay service calls by 50 percent off the otherwise applicable rate for a voice non-relay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60% off the otherwise applicable rate for a voice non-relay call.

2.16 **Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communication Research in their NPA-NXX V&H Coordinate Tape and AT&T Tariff.

Formula:
$$\frac{\sqrt{(V1 - V2)^2 + (H1 - H2)^2}}{10}$$

2.17 **Cancellation of Service by Customer**

Customers can cancel basic local exchange service by providing written or oral notification to the Company.

For cancellation of Private Branch Exchange (PBX) service, the customer must provide five (5) working days written notice of cancellation to the Company.

ISSUED: December 1, 2002

EFFECTIVE:

BY: William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 2 - RULES AND REGULATIONS continued

2.18 Minimum Call Completion Rate

Customers can expect a call completion rate (number of calls completed divided by the number of calls attempted) of 90% during peak use periods for all FG D services (1+ dialing).

2.19 Access to 911 Emergency Services

The Company will provide, at no cost to the customer, 911 emergency services access at levels equal to the service provided by the ILEC. Access to 911 will be maintained during temporary disconnection of a residential subscriber for non-payment of the local bill.

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES

3.1 **Timing of Calls**

3.1.1 **When Billing Charges Begin and End For Phone Calls**

The customer's usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver (i.e. when 2 way communication, often referred to as "conversation time" is possible). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

3.1.2 **Billing Increments**

The billing increments for each service is set forth in the individual product rate section.

3.1.3 **Per Call Billing Charges**

Billing will be rounded up to the nearest penny for each call.

3.1.4 **Uncompleted Calls**

There shall be no charges for uncompleted calls.

3.2 **Determining Applicable Rate in Effect.**

For the initial minute, the rate applicable at the start of chargeable time at the calling station applies. For additional minutes, the rate applicable is that rate which is in effect at the calling station when the additional minute(s) begin. That is, if chargeable time begins during the Day Period, the Day Rate applies to the initial minute and to any additional minutes that the call continues during the rate period. If the call continues into a different rate period, the appropriate rates from that period apply to any additional minutes occurring in that rate period. If an additional minute is split between two rate periods, the rate period applicable at the start of the minute applies to the entire minute.

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES (continued)

3.3 **Payment of Calls**

3.3.1 **Late Payment Charges**

Interest charges of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

3.3.2 **Returned Check Charges**

A returned check charge of \$25.00 will be assessed for checks returned for insufficient funds.

3.4 **Restoration of Service**

A reconnection fee equal to the line change charge or separately listed service restoral charge as established in Section 3 of this price list applies when service is re-established for customers who have had service temporarily suspended for non-payment.

3.5 **Local Service Areas**

The Company will provide Local Exchange Service in the entire State of Florida. Local calling service areas will coincide with those of the ILEC, unless otherwise specified.

Installation, monthly recurring and per minute usage charges will apply to the Company's local exchange services. An additional per-call operator service charge will apply for operator-assisted calling.

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES (continued)

3.6 **Product Descriptions**

3.6.1 Business Services

Business Services are offered for local calling using the facilities of the Company and/or those of other authorized Local Exchange Carriers. Business Services are offered primarily to the following:

1. Offices, stores, factories, mines and all other places of a strictly business nature;
2. Offices of hotels, boarding houses, apartment houses, colleges, quarters occupied by clubs and fraternal societies, public, private or parochial schools, hospitals, nursing homes, libraries, churches, and other institutions; and
3. Services terminating solely on the secretarial facilities of a telephone answering bureau.

3.6.1.A Business Exchange Line Service

Business Exchange Line Service provides a facility from a Customer's location to the Company's Central Office and gives the Customer the ability to complete local and long distance calls. This service provides Customer with unlimited local calling, including rotary/hunting service, at a flat monthly rate. Special rates are offered to customers who purchase this service in conjunction with the Company's Business long distance products. Options available with Business Exchange Line Service include Call Waiting, Call Forwarding, Three-way Calling and Speed Dialing, as well as Class Features. Installation charges apply.

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES (continued)

3.6.1.B Private Branch Exchange (PBX) Service

The Company's PBX Service uses PBX Trunks to connect a customer PBX system or other similar equipment to the Company's Central Office. Standard configurations include Local CO Trunks, Direct Inward Dialing (DID), Direct Outward Dialing (DOD) and Combination Trunks. This service provides Customers with unlimited local calling, rotary/hunting service and Carrier Access. The Company treats these trunks similar to individual exchange lines and supports multi-line hunting over a group of trunks. Service is billed based on monthly usage, together with monthly recurring charges. Installation charges also apply.

3.6.1.C Optional Business Features

3.6.1.C.1 Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX Trunks. One additive charge applies for each DID equipped PBX Trunk or channel. Customer is required to purchase at least one DID number block for each DID equipped trunk or trunk group, or DID-equipped channel or group. The Company reserves the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES (continued)

3.6.1.C Optional Business Features

3.6.1.C.1 Direct Inward Dial (DID) Service (continued)

to change such numbers, or the end office designation associated with such numbers, or both; assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

3.6.2 Directory Listings

For each Customer of Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at an additional charge.

3.6.3 Operator-Assisted Services

Operator-assisted services are provided to Customers on a presubscribed basis. Services are also provided to Customers and Users of exchange access lines which are presubscribed to the Company's interexchange outbound calling services. Various billing arrangements are available with the Company's operator-assisted service including Calling Card, Collect, Person-to-Person and Third Party. Monthly and/or usage-sensitive charges may apply, as well as per call operator charges.

3.6.3.A Operator Dialed Surcharge

This surcharge applies to Operator, Station and Person-to-Person rated calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- 1) Calls where a Customer cannot otherwise dial the call due to defective equipment or trouble on the network; and

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES (continued)

3.6.3.A Operator Dialed Surcharge (continued)

- 2) Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

3.6.3.B Busy Line Verify and line Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line. The operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

A charge will apply when:

1. The operator verifies that the line is busy with a call in progress;
2. The operator verifies that the line is unavailable for incoming calls; or
3. The operator verifies that the called number is busy with a call in progress and customer requests interruption. The operator will then interrupt the call, advising the called party of the name of the calling party. A charge will apply for both verification and interruption. A verification must be made and its service charge incurred prior to the interruption. The additional charge will then apply to the interruption. The charge is not dependent on whether the called party agrees to release the line and accept the call.

No charge will apply when:

1. The calling party advises that the call is to or from an official public emergency agency; or
2. Under conditions other than the three stated above. Busy Verification and Interrupt

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES (continued)

3.6.3.B Busy Line Verify and line Interrupt Service (continued)

service is furnished where and to the extent that facilities permit. The Customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

3.6.4 Directory Assistance

Customers and users of the Company's services (excluding Toll Free services) may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance Operator.

A credit will be given for calls to Directory Assistance when:

1. The Customer experiences poor transmission or is cut-off during the call,
2. The Customer is given an incorrect telephone number, or
3. The Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

Exemptions

1. The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol.35 #126, which has been registered with the Company will be exempt from Directory Assistance charges for the first 50 calls within a billing cycle as set forth in Section 3.10.1.

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES (continued)

3.6.4 Directory Assistance (continued)

2. Directory Assistance charges apply to all requests, including when the information is unlisted, non-published or no record can be found. Customers are allowed a maximum of two requests for information per call.

3.6.5 Extended and Expanded Area Calling Service

Extended and Expanded Area Calling Service allows the Customer to make calls to specific NXX codes within designated exchanges outside the Customers' Local Calling area without paying intraLATA toll rates. The Customer is billed per call according to the duration of the call. The Company will mirror all existing extended and expanded calling areas the ILEC currently has in place for facilities-based or resold services.

3.6.6 Service and Billing

All service quality standards and billing and payment arrangements outlined in Section 2 of this price list apply to services and packages offered in Section 3, unless otherwise noted.

3.6.7 Special Rates for the Handicapped

A. Directory Assistance

There shall be no charge for up to fifty (50) calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every directory assistance call in excess of 50 within a billing cycle.

B. Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES (continued)

3.6.8 Special Rates for the Handicapped (continued)

C. Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will, when billing relay calls, discount relay service calls by fifty percent (50%) off of the otherwise applicable rate for a voice nonrelay call, except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted sixty percent (60%) off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

3.6.9 A. Local Operator Services

	<u>Per Call</u>
Customer Dialed Calling Card	\$0.80
Collect, 3 rd Number	\$1.75
Person-to-Person Calls	\$3.25
Operator Dialed Surcharge (applies when the operator dials the terminating number)	\$0.60
Verification, Each Request	\$2.50
Interruption, Each Request	\$5.00
Directory Assistance	\$0.36
Directory Assistance Call Completion	\$0.30

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES (continued)

3.6.9 (continued)

B. Intralata Operator Services

	<u>Surcharge Per Call</u>
Calling Card	\$1.75
Collect, 3 rd Number - Automated	\$1.25
Collect, 3 rd Number - Operator Dialed	\$1.75
Person-to-Person Calls	\$3.25
Rate per minute	\$0.30
Directory Assistance/	
Directory Assistance Call Completion	\$1.49
Direct Dialed Calls	\$0.50
Customer Dialed Calling Card	\$0.85

2.7 **Business Service Rates Applicable in BellSouth's Service Area**

3.7.1 **Business Line Monthly Charges**

<u>Group Number</u>	<u>Rate Per Month</u>	<u>Group Number</u>	<u>Rate Per Month</u>
1	\$20.46	7	\$26.61
2	\$21.49	8	\$27.49
3	\$22.63	9	\$28.31
4	\$23.66	10	\$28.93
5	\$24.65	11	\$29.55
6	\$25.73	12	\$30.07

3.7.2 **Non-Recurring Charges**

3.7.2.A **Line Connection**

First Line	\$56.00
Additional Line	\$12.00

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES (continued)

3.7.2 Non-Recurring Charges (continued)

3.7.2.B Line Charge	
First Line	\$38.00
Additional Line	\$11.00

3.7.2.C Secondary Service	
Per Request	\$19.00

3.7.2.D Premise Work	
First 15 Minutes	\$28.00
Additional 15 Minutes	\$ 9.00

3.7.2.E Trouble Location	\$45.00
---------------------------------	---------

3.7.3 The Gulas Choice for Business

The Gulas Choice for Business packages are offered to business subscribers and consist of four components - a line (business flat rate service), calling features, listings and rotary service. The calling features may vary from line to line in multiple line packages.

	Monthly Rate
One-line Package	\$52.00
Two-line Package	\$94.00
Three-line Package	\$142.00

ISSUED: December 1, 2002

EFFECTIVE:

BY: William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES (continued)

3.7.4 Message Rate Service - Business

Group 1	\$18.41	Group 7	\$23.95
Group 2	\$19.34	Group 8	\$24.74
Group 3	\$20.39	Group 9	\$25.48
Group 4	\$21.29	Group 10	\$26.04
Group 5	\$22.19	Group 11	\$26.60
Group 6	\$23.16	Group 12	\$27.06

The monthly message allowance is 30 calls. The rate for calls in excess of the allowance is \$0.15 per call.

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.7 City/Group Numbers

CITY	GROUP NUMBER	CITY	GROUP NUMBER	CITY	GROUP NUMBER
Archer	5	Green Cove Spgs.	3	Orlando	11
Baldwin	9	Gulf Breeze	6	Oviedo	11
Belle Glade	3	Havana	6	Pace	6
Big Pine Key	0	Hawthorne	5	Pahokee	3
Boca Raton	10	Hobe Sound	6	Palatka	4
Boynton Bch	10	Holley Navarre	6	Palm Coast	3
Bronson	0	Hollywood	12	Panama City	5
Brooksville	5	Homestead	12	Panama City Bch	5
Bunnell	3	Islamorada	4	Pensacola	6
Cantonment	6	Jacksonville	10	Perrine	12
Cedar Keys	1	Jacksonville Bch	9	Pierson	4
Century	6	Jay	0	Pomona Park	4
Chiefland	3	Jensen Bch	5	Pompano Bch	12
Chipley	3	Julington	9	Ponte Vedra Bch	9
Cocoa (Main & Merritt)	7	Jupiter	9	Port St. Lucie	6
Cocoa Bch	7	Key Largo	4	St. Augustine	4
Coral Springs	12	Keystone Heights	3	St. Johns	11
Cross City	2	Key West	4	Sanford	8
Daytona Bch	6	Lake City	4	Sebastian	6
DeBary	5	Lynn Haven	5	Stuart	6

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

CITY	GROUP NUMBER	CITY	GROUP NUMBER	CITY	GROUP NUMBER
Deerfield Bch	12	Marathon	3	Sugarloaf Key	4
Deland	5	Maxville	7	Sunny Hills	3
DeLeon Springs	4	Melbourne	7	Titusville	5
Delray Bch	8	Miami	12	Trenton	0
Dunnellon	6	Micanopy	5	Vernon	3
East Orange	11	Middleburg	9	Vero Beach	5
Eau Gallie Bch	7	Milton	6	Weekiwachee Springs	5
Fernandina Bch	3	Munson	6	Welaka	4
Flagler Beach	3	Newsberry	5	West Palm Bch	9
Ft. Lauderdale	12	New Smyrna Bch	4	Yankcetown	4
Fort Pierce	5	North Dade	12	Youngstown-Fountain	5
Gainesville	6	North Key Largo	3	Yulee	8
Geneva	7	Oak Hill	4		
Graceville	3	Old Town	2		
		Orange Park	9		

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES (continued)

3.8 Gulas Choice - Residential

Gulas Choice service provides residential subscribers with the following features in conjunction with a flat rate access line, which includes touch-tone capability.

Custom Calling Services - all services except Three-way Calling with Transfer .
TouchStar Services excluding Calling Number Delivery Blocking - Permanent
Customized Code Restriction.
Customized Code Restriction
RingMaster Service
Message Waiting Indication

Service charges described in Section 3 of this price list do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service. However, service charges specified 3 of this price list apply for a conversion of existing service to/from Gulas Choice Service.

Gulas Choice	Suspend Rate	Suspend Rate	Monthly Rate
Residential	Residential		Residential
	<u>Level Two</u>	-	<u>Level Two</u>
Per line	\$8.25		\$45.00
Per Two Line Plan Pkg.	\$16.50		\$87.75
Per Three-Line Plan Pkg.	\$24.75		\$130.50

3.9 Business and Residential Service for Sprint, Sprint United or Sprint Centel Exchanges -

3.9.1 The following is a list of those exchanges served by Sprint or Sprint United. The Group members contained herein correspond to those numbers and geographic descriptions contained within the Sprint United Local Service Tariffs.

ISSUED: December 1, 2002

EFFECTIVE:

BY: William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.9.2 Sprint United Exchanges/Rate Groups

City	Group	City	Group	City	Group
Apopka	6	Lady Lake (821)	5	Punta Gorda	3
Arcadia	1	Lake Placid	1	Reedy Creek	6
Astor	4	Leesburg	4	St. Cloud	3
Avon Park	1	LeHigh Acres	4	Salt Springs	4
Bellevue	4	Marco Island	4	San Antonio	2
Beverly Hills	3	Montverde	6		
Boca Grande	1	Moore Haven	1		
Bonita Springs	5	Mount Dora	4		
Bowling Green	1	Naples	4	Winter Park	6
Bushnell	1	N. Cape Coral	5	ZolfoSprings	1
Cape Coral	5	N. Ft. Myers	5		
Cape Haze	2	N. Naples	4		
Clermont	6	Ocala	4		
Clewiston	1	Ocklawaha	4		
Crystal River	3	Okeechobee	1		
Dade City	2	Orange City	3		
Eustis	4	Pine Island	5		
Everglades	1	Port Charlotte	3		
Forest	4	Sanibel-Captva Is.	5		
Ft. Mead	3	Sebring	2		
Ft. Myers	5	Silver Springs Shores	4		
Ft. Myers Beach	5	Spring Lake	2		
Groveland	4	Tavares	4		
Homosassa Springs	3	Trilacoochee	2		
Howey-in-the-Hills	4	Umatilla	4		
Immokalee	1	Wauchula	1		
Inverness	3	West Kissimmee	3		
Keanansville	3	Wildwood	1		
Kissimmee	3	Williston	1		
LaBelle	1	Windemere	6		
Lady Lake	4	Winter Garden	6		

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.9.2 Flat Rate Local Exchange Services (United)

<u>Upper Limits</u>	Residential	Business <u>Monthly</u>	<u>Monthly</u>
Group 1 - 20,000		\$14.95	\$15.47
Group 2 - 50,000		\$14.95	\$17.26
Group 3 - 100,000		\$14.95	\$19.04
Group 4 - 200,000		\$14.95	\$20.83
Group 5 - 400,000		\$14.95	\$22.68
Group 6 - unlimited	\$10.41	\$14.95	\$24.46

*

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.9 Business and Residential Service for Sprint, Sprint United or Sprint Centel Exchanges (continued)

3.9.4 Sprint Centel Exchanges and Rate Groups

City	Group	City	Group
Alford	2	Santa Rosa Beach	4
Baker	2	Seagrove Beach	1
Bonifay	1	Shalimar	5
Cherry Lake	1	Sneads	2
Cottondale	2	Sopchoppy	6
Crawfordville	6	Starke	2
Crestview	2	Tallahassee	6
DeFuniak Springs	2	Valparaiso	5
Destin	5	Westville	1
Ft. Walton Beach	5		
Freeport	2		
Glendale	1		
Grand Ridge	2		
Greenville	6		
Greenwood	2		
Kingsley Lake	2		
Lawtey	2		
Lee	1		
Madison	1		
Malone	2		
Marianna	3		
Monticello	6		
Panacea	6		
Ponce de Leon	2		
Reynolds Hill	1		
St. Marks	6		

ISSUED: December 1, 2002

EFFECTIVE:

BY: William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.9 Business and Residential Service for Sprint, Sprint United or Sprint Centel Exchanges (continued)

3.9.5 Rates for Flat Rate Local Exchange Service (Centel Exchanges)

<u>Upper Limits</u>	Residential	
	<u>Business Monthly</u>	<u>Monthly</u>
Group 1 - 8,000	\$14.95	\$16.94
Group 2 - 16,000	\$14.95	\$17.96
Group 3 - 32,000	\$14.95	\$18.88
Group 4 - 64,000	\$14.95	\$19.95
Group 5 128,000	\$14.95	\$20.97
Group 6 - unlimited	\$14.95	\$22.14

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.9 Business and Residential Service for Sprint, Sprint Centel or Sprint United Exchanges (continued)

3.9.6 Gulas Solutions

Gulas Solutions service provides subscribers with certain features and service in conjunction with a flat rate access line.

The plan is not available with ISDN-BRI service or to customers who become toll restricted. If a customer becomes toll restricted, Gulas Solutions lines will be converted to applicable price list rates and optional services will convert to applicable price list rates. No service charges are applicable.

No more than four residence lines can be enrolled with the Gulas Solutions option for each customer billed telephone account number. Service charges, as outlined in Section 3.15 of this price list apply to requests for new and additional Gulas Solutions lines, and for moving existing lines. Service charges will not apply when the Gulas Solutions replaces existing local exchange service or if a customer changes back to local exchange service from Gulas Solutions. Customers are not eligible for promotional offerings associated with custom calling services included in this plan, and the plan may not be combined with any other optional toll calling plan service.

3.9.6A The following Gulas Group Solutions Package is offered:

	Monthly Rate <u>Residential</u>
Local exchange service, Custom Calling Feature Package 5	\$32.93
	Monthly Rate <u>Business</u>
	\$38.95

3.10 Service Charges, Residential and Business, Sprint United and Sprint Centel Exchanges - Resold Service

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

<u>Service Charges</u>	<u>Residence</u>		<u>Business</u>	
	<u>United</u>	<u>Centel</u>	<u>United</u>	<u>Centel</u>
Service Ordering Charge - primary (Associated with access line)	\$20.36	\$20.36	\$25.45	\$30.54
Service Ordering Charge - Secondary	\$ 9.67	\$12.21	\$16.28	\$14.25
Access Line Charge, each line	\$30.54	\$30.54	\$35.63	\$35.63
Premise Visit Charge	\$10.18	\$21.37	\$10.18	\$30.54
Premise Work Charge, per 1/4 hour or fraction thereof	\$12.00		\$12.00	
Record Change Charge	\$ 5.09		\$ 5.09	
Restore Service (suspended at customer request or nonpay suspension)	\$15.27	\$15.27	\$20.36	\$15.27

3.10.1 Trouble Location Charge

A trouble location charge will apply when a report of trouble results in a visit to the customer's premises and the trouble is found on the customer's side of the demarcation point in the customer owned CPE or customer owned inside wire.

Charge per visit \$40.00

3.10.2 Touch Tone Line Charge

Monthly, per line \$1.01

ISSUED: December 1, 2002

EFFECTIVE:

BY: William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244

THE GULAS GROUP, LLC

Florida Price List No. 1
Original Sheet 37

ALTERNATIVE LOCAL EXCHANGE SERVICE

SECTION 3 — BASIC SERVICE DESCRIPTION AND RATES (Continued)

ISSUED: December 1, 2002

EFFECTIVE:

BY:

William Gulas, President
The Gulas Group, LLC
2530 Kanawha Circle
Birmingham, AL 35244