

REQUEST TO ESTABLISH DOCKET  
(PLEASE TYPE)

Date 1/2/03

Docket No. 030010-TL

1. Division Name/Staff Name COMPETITIVE MARKETS AND ENFORCEMENT/ILERI
2. OPR
3. OCR
4. Suggested Docket Title REQUEST BY ORLANDO REGIONAL HEALTHCARE TO REVIEW THE ALLOCATION OF 321 NPA-NXXS IN THE ORLANDO AREA

5. Suggested Docket Mailing List (attach separate sheet if necessary)

- A. Provide NAMES ONLY for regulated companies or ACRONYMS ONLY regulated industries, as shown in Rule 25-22.104, F.A.C.
- B. Provide COMPLETE name and address for all others. (Match representatives to clients.)

1. Parties and their representatives (if any)

BELLSOUTH

TOM FOLEY, NPA RELIEF PLANNER, NEUSTAR

820 Riverbend Boulevard

Longwood, FL 32779

TEL: (407) 389-8929

JOHN BERGHUCS

ORLANDO REGIONAL HEALTHCARE

1414 KUHL AVENUE

ORLANDO, FL 32806-2093

TEL: (407) 841-8856

RICK SCHOOLER

ORLANDO REGIONAL HEALTHCARE

1414 KUHL AVENUE

ORLANDO, FL 32806-2093

TEL: (407) 649-7040

2. Interested Persons and their representatives (if any)

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\_\_\_\_\_

\_\_\_\_\_

6. Check one:

Documentation is attached.

Documentation will be provided with the recommendation.

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PSC/RAR 10 (Revised 01/96)

DOCUMENT NUMBER-DATE

00020 JAN-23

FPSC-COMMISSION CLERK

# ORLANDO REGIONAL HEALTHCARE

1414 Kuhl Avenue • Orlando, Florida 32806-2093 • (407) 841-5111

01-0866 DEC 23

December 19, 2002

Lila A. Jaber, Chairman  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RE: ALLOCATION OF 321-844 NUMBERS

Dear Chairman Jaber:

Over the past several years, Orlando Regional Healthcare has been in the process of implementing a "Metro Area" dialing plan to better serve our patients and the community at large. We initiated this plan by acquiring a carrier class PBX and Central Office to serve our locations across our multi-county footprint.


In order to implement the plan, we asked BellSouth to obtain for us two full exchanges in the 407 area code. When we requested the two blocks of 407 numbers, we were informed the 407 blocks were exhausted and the PSC was in the process of implementing a new 321 area code for Central Florida. Based on that, we acquired 321-841 and 321-843 to implement our "Metro Area" dialing plan. Our internal team then spent time, resources and expense to notify all parties that would need to know our new numbers in order to continue our healthcare mission. Additionally, we did a total change of all of our telephone numbers in a variety of telephone directories across multiple telephone companies.

Several months ago, my telecommunications staff concluded they would require one more 321 block to complete the integration, so we initiated the request. After several months, we were informed that because of a recent Commission ruling, no additional 321 blocks would be released because numerous 407 blocks were now available. When we were informed of this decision, we took steps to explain our situation and the hardship that it would have on our healthcare system. In spite of that appeal, we were informed that no relief could be granted.

The purpose of this letter is to verify that my understanding of this situation is correct; and if it is, find out what additional steps are necessary to appeal to the Florida Public Service Commission to allocate 321-844 so we may finish our "Metro Area" dialing plan.

I appreciate your assistance in this matter, and please feel free to contact the VP/CIO of my organization, Rick Schooler, at 407-649-7040 if further information is required.

Very truly yours,

  
John Hillenmeyer  
President/CEO

JB:kd

U:/Correspondence/PSC ORHS dialing plan ver 3

RECEIVED

DEC 20 2002

Florida Public Service Commission  
CHAIRMAN JABER



*Arnold Palmer Hospital for Children & Women • M. D. Anderson Cancer Center Orlando • Orlando Regional Medical Center  
Orlando Regional Lucerne Hospital • Orlando Regional Sand Lake Hospital • Orlando Regional South Seminole Hospital  
Orlando Regional St. Cloud Hospital • Leesburg Regional Medical Center • South Lake Hospital  
Orlando Regional Health Research Institute • Graduate Medical Education  
Orlando Regional Visiting Nurse Association • Westminster Care of Orlando*

www.orlandoregional.org



External Complaint Tracking System  
ADDING NEW RECORD

12/23/2002

Printed by: MHILTON

Chairman No. 00866

CAF No. <none>

COMPLAINT BY	
Name	JOHN HILLENMEYER
Address	1414 KUHL AVENUE ORLANDO FL 32806- 2093
Work Phone	407-841-5111
Home Phone	<none>
Organization	ORLANDO REGIONAL HEALTHCARE
FAX	<none>
Email	<none>

DESCRIPTION OF COMPLAINT	
Correspondence Date	12/19/2002
Communication Method	LETTER
Nature	
Company Name	BELLSOUTH
Description	<none>

PSC ACTION	
Date Entered	12/23/2002
Due Date	//
Division Assigned	CMP
Staff Assigned	BETH KEATING/BETH SALAK
Action Taken	<none>
Action Date	//
Date Closed	//
Notes	RESPOND AND COPY JOANN CHASE ON THE RESPONSE

COMPLAINT TRACKING SYSTEM