

STATE OF FLORIDA

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OFFICE OF THE GENERAL COUNSEL
HAROLD A. MCLEAN
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

January 6, 2003

Martin S. Friedman, Esquire
Rose, Sundstrom & Bentley
650 S. North Lake Blvd, Suite 420
Altamonte Springs, FL 32701

Re: Docket No. 021023-WS - Joint application for approval of acquisition by Philadelphia Suburban Corporation of stock of AquaSource Utility, Inc., and resulting transfer of controlling interest of Arredondo Utility Company, Inc., Crystal River Utilities, Inc., Jasmine Lakes Utilities Corporation, Lake Suzy Utilities, Inc., and Ocala Oaks Utilities, Inc.

Dear Mr. Friedman:

Attached are three letters staff received from customers regarding the transfer of AquaSource to Philadelphia Suburban. The letters indicate complaints about the service provided by two systems, Arredondo Utility Company and Jasmine Lakes Utilities Corporation. The letter from Mr. Wehmeyer, relating to Arredondo Utility Company, states concerns over inaccurate meter readings, as well as the desire for a vacation rate. Ms. Schultz and Ms. LaCivita, customers of Jasmine Lakes Utilities Co., also appear concerned about meter readings, as well as local control of the system.

Staff would appreciate it if you could have the respective companies contact Mr Wehmeyer, Ms. Schultz and Ms. LaCivita, inquire into their concerns, and provide information to staff regarding the status of their concerns, and the efforts the companies have made to alleviate those concerns, prior to this item going to Agenda Conference on January 21, 2003. If you have any questions, please do not hesitate to contact me at (850) 413-6076.

Sincerely,

Larry D. Harris
Senior Attorney

LDH/dm

cc: Division of the Commission Clerk and Administrative Services
Division of Economic Regulation (Brady)

I:\021023 letter.wpd

DOCUMENT NUMBER DATE

00161 JAN -78

FPSC-COMMISSION CLERK

Geo. C. Wehmeyer
3148 Maple Ave
Slayton, Mn 56172

NOV 15, 02

ORIGINAL

Division of Commission Clerk & Administrative
Service - Florida Public Service Commission
2540 Shumard Oaks Boulevard - Tallahassee,
Florida 32399-0850

Attn: Director

In Re of Aqua Source water request
to switch over to Philadelphia Suburban Corp.
My Vote is definitely "NO". My address in
Florida is George C Wehmeyer - 5313 So West
69th St - Gainesville (Alachua Co) FL - 32608

I am crowding age 70 - Disabled
and trying to make ends meet on \$761⁰⁰
Social Security also diabetic - I have contacted
Aqua Source several times where as I should
be eligible for a lower rate vacation type
rate as I am not there from May thru
December - Not one drop of water used
but they are sticking me with over \$15⁰⁰
monthly - I have asked for discount
rate - They say I must pay there or not!
if I want water - There are several
vacant lots in Arredondo that don't pay
a dime but they claim every lot is paying
and I must too if I want water access.

the original I have been told your board has
given them the right to do this plus
raising rates - I need help please see what
you can do!

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12631 NOV 19 02

Since Aqua has taken over it has been a continuous program of mathematical mistakes - Overcharges - False meter readings and above all worlds worst customer service dept. I have billed from Texas - Florida Pittsburg Pa others to numerous to mention and now they want to switch around again I think they better worry more about the Florida area they now have instead of buying up all the water rights to built there water black market empire!

I have all the documentation and evidence to prove what I just told and I finally had to threaten with a attorney and a trip out there to your City and County halls to get any results and settlements - I also checked others out there who pays there bill when it comes and found out they were billed a much higher meter reading the they actually used - Please check these crooks out! Appreciate it if you could get me and other poor seasonal people a better rate. Would like to hear back from you! My address.

George C Wehmeyer - Ph 507-836-8695
3148 Maple Ave
Slayton, Mn 56172

11/20/02 ✓

021023-WS

ORIGINAL

NOTICE OF APPLICATION FOR A TRANSFER OF MAJORITY ORGANIZATIONAL CONTROL LEGAL NOTICE

Notice is hereby given on the 15th day of November 2002, pursuant to Section 367.071, Florida Statutes, of the application for transfer of majority organizational control of AquaSource Utility, Inc., to Philadelphia Suburban Corporation. THIS APPLICATION IS NOT A REQUEST TO CHANGE THE RATES OF AQUASOURCE UTILITY, INC., OR ANY OF THE BELOW LISTED SUBSIDIARIES. The following are the Utilities which are certificated by the Florida Public Service Commission, which are affected by this proceeding, and their counties of operation:

- AquaSource Utility, Inc.....Highlands, Lake, Lee, Polk
Arredondo Utility Company, Inc.....Alachua
Crystal River Utilities, Inc.....Lake, Palm Beach, Polk, Sumter
Jasmine Lakes Utilities Corporation.....Pasco
Lake Suzy Utilities, Inc.....DeSoto, Charlotte
Ocala Oaks Utilities, Inc.....Marion

Any objection to the said application must be made in writing and filed within thirty (30) days from this date to the Director, Division of Commission Clerk and Administrative Service, Florida Public Service Commission, 2540 Shumard Oaks Boulevard, Tallahassee, FL 32399-0850. A copy of said objection should be mailed to the attorney for the applicant who is: Martin S. Friedman, Esquire, Rose, Sundstrom & Bentley, LLP, 650 S. North Lake Boulevard, Suite 420, Altamonte Springs, FL 32701.

12/2/02

- AUS
CAF
CMP
COM
CTR
ECR
GCL
OPC
MMS
SEC
OTH

I STRONGLY OBJECT TO THE TRANSFER OF ORGANIZATIONAL CONTROL OF AQUASOURCE UTILITY, INC. TO PHILADELPHIA SUBURBAN CORP. CONTROL OF JASMINE LAKES UTILITIES, INC SHOULD REMAIN IN FLORIDA. CONTROL SHOULD REMAIN IN STATE WHERE CERTIFIED.

Lucille La Civita
Jasmine Lakes

3:10 PM THE DIRECTOR
6 TO MARTIN S. FRIEDMAN

Jasmine Lakes Utilities Corporation

Lucille La Civita
10326 Gardenia Ln.
Port Richey, FL 34668-3211

DOCUMENT NUMBER-DATE

13334 DEC-6 02

FPSC-COMMISSION CLERK

021023-WS

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To Whom It May Concern: I sincerely object to transfer of majority organizational control of Aqua Source Utility, Inc., Jasmine Lakes Utilities Corporation (Pasco County) to Philadelphia Suburban Corporation.

I strongly feel Jasmine Lakes Utilities Corporation should be controlled here, locally in Florida where the organization and management can oversee its operation. May we have -

- (1) Monthly meter readings - No Estimate.
(2) List entire meter reading on our monthly bills.
No estimate - Not in thousands - one numeral.
Etc, Thank You!

Mrs. Marie Schultz
10308 Gardenia Ln.
Jasmine Lakes
Port Richey, Fl. 34668-3211

AUS
CAF
EMP
COM
TR
COR
SOL
CPC
MMS
SEC
OTH

Jasmine Lakes Utilities Corporation

Maria Schultz
10308 Gardenia Ln
Port Richey FL 34668-3211

DOCUMENT # 13343 DEC 28 2002