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January 17, 2003

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Director, Division of the Commission Clerk  
and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
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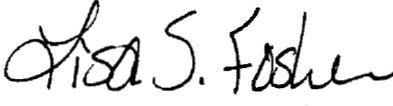
**RE: FPSC Docket No. 000121A-TP**

Dear Mrs. Bayo:

Enclosed is BellSouth Telecommunications, Inc.'s Notification that the Change to October 2002 Notification Report was not implemented correctly in the above-referenced docket.

I enclose the original and 15 copies for filing, along with an extra copy of this letter which I would appreciate your stamping "Filed" and returning to me. Thank you for your assistance in this matter.

Sincerely,

  
Lisa S. Foshee (KA)

Enclosures

cc: All Parties of Record  
Marshall M. Criser III

461879

DOCUMENT NUMBER-DATE

00551 JAN 17 03

FPSC-COMMISSION CLERK

**CERTIFICATE OF SERVICE**  
**Docket No. 000121A-TP**

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

U. S. Mail this 17th day of January 2003 to the following:

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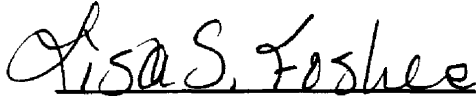
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Lisa S. Foshee (LW)

**(+) Signed Protective  
Agreement**

#237366

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January 15, 2003

**DELIVERED BY HAND**

Mr. Reece McAlister  
Executive Secretary  
Georgia Public Service Commission  
244 Washington Street, S.W.  
Atlanta, Georgia 30334-5701

Re: *Investigation Into Development of Electronic Interfaces for BellSouth's  
Operations Support Systems; Docket 8354-U*

*Performance Measurements for Telecommunications Interconnection,  
Unbundling and Resale; Docket No. 7892-U*

Dear Mr. McAlister:

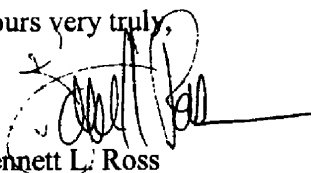
Consistent with the Commission's July 19, 2002 Order, BellSouth Telecommunications, Inc. ("BellSouth") would like to bring a matter that BellSouth recently discovered to the attention of the Commission and the parties. In its October 2002 Notification Report filed on September 2, 2002, BellSouth provided notice of a change to allow additional time to appropriately report completeness for Local Service Requests ("LSRs") received late in one month for which a FOC or Reject is sent early the following month by taking a "snapshot" of the data no earlier than the fourth day of the month. This change, which was Item No. 3 on the October 2002 Notification, was made to allow sufficient processing time for LSRs that are submitted at the end of the reporting month to be included in the data for Measure O-11 (Firm Order Confirmation and Reject Response Completeness). BellSouth has since discovered that this change was not implemented correctly, and BellSouth will be making additional coding changes with December 2002 data to address this problem.

Enclosed for filing please find an original and eighteen (18) copies, as well as an electronic version, of this letter. I would appreciate your returning the three (3) extra copies stamped "filed" in the enclosed stamped, self-addressed envelopes.

Mr. Reece McAlister  
January 15, 2003  
Page 2

Thank you for your attention to this matter, and please let me know if you have any questions or need additional information.

Yours very truly,

A handwritten signature in black ink, appearing to read "Bennett L. Ross", with a long horizontal line extending to the right.

Bennett L. Ross

BLR:nvd

cc: Mr. Leon Bowles (w/enclosure) (via electronic mail)  
Parties of Record (w/enclosure) (via electronic mail)

475513

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**8354-U/7892-U**

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