

State of Florida



ORIGINAL

Public Service Commission  
-M-E-M-O-R-A-N-D-U-M-

---

**DATE:** February 10, 2002  
**TO:** Blanca Bayo, Director, Division of the Commission Clerk and Administrative Services  
**FROM:** John Baxter, Regulatory Analyst II, ECR  
**RE:** Docket Nos. 021024-WU and 021127-EI

---

Please incorporate the attached documents into Docket Nos. 021024-WU and 021127-EI.

- 1) Letter dated 2/5/03 from P. Mark Cutshaw
- 2) 5 Customer Bills with a notice of a revised late payment fee

AUS \_\_\_\_\_  
CAF \_\_\_\_\_  
CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR \_\_\_\_\_  
GCL \_\_\_\_\_  
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

DOCUMENT NUMBER DATE

01332 FEB 10 2

FPSC-COMMISSION CLERK



**FLORIDA PUBLIC**  
UTILITIES  
P. O. Box 610  
Marianna, Florida 32447

RECEIVED  
FLORIDA PUBLIC SERVICE  
COMMISSION  
03 FEB -7 AM 9:55  
DIVISION OF  
ECONOMIC REGULATION

February 5, 2003

Tim Devlin  
Division of Economic Regulation  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0872

Re: Docket No. 021024-WU Revised Tariff - Late Fee - Fernandina Beach  
Docket No. 021127-EI Revised Tariff - Late Fee - Marianna & Fernandina Beach

Dear Mr. Devlin:

Attached you will find copies of the customer notification associated with the implementation of electric and water late fees approved in Docket 021024-WU and Docket 021127-EI. This notification was included on all customer bills beginning with the January 2003 billing cycles.

Each bill contained the following message: "As previously noted, effective February 1, 2003, payments received after the due date will be assessed a late fee of 1.5% or a flat fee of \$5.00, whichever is greater, on the past due balance. You will continue to have 20 days from the billing date to make your payment before late fees are assessed."

Should you have any questions regarding this information or need additional documentation, please contact me by phone at (850) 526-6811 or email at [mcutshaw@fpuc.com](mailto:mcutshaw@fpuc.com).

Sincerely,



P. Mark Cutshaw  
Director, Northwest Florida

cc: John Baxter – FPSC  
Tiffany Joyce – FPSC  
Julie Petty – FPUC  
Mario Lacaci – FPUC  
Cheryl Martin - FPUC  
Norman Horton – MC&S



911 S 8th St  
Fernandina Beach, FL 32034-3706  
Customer Service: (904) 261-3663  
Out of Area: (904) 879-3871  
www.fpuc.com

Page 1  
Billing Date: 01/10/2003  
Service Location:

Hunts Fossils  
23 S 3rd St  
Fernandina Beach, FL 32034

Account #:0176548-6  
Route: 000251

Previous Balance	Less Current Payments	Past Due Or Credit Balance	Current Charges	Current Charges Past Due On	Total Account Balance
\$175.96	\$175.96CR	\$0.00	\$170.65	01/30/2003	\$170.65

**Current Charge Summary**

Electric.....\$72.64  
Water.....\$12.46  
Sewer/Garbage.....\$85.55

**MESSAGES**

As previously noted, effective February 1, 2003, payments received after the due date will be assessed a late fee of 1.5% or a flat fee of \$5.00, whichever is greater, on the past due balance. You will continue to have 20 days from the billing date to make your payment before late fees are assessed.

---

TOTAL CURRENT CHARGES	\$170.65
PAST DUE OR CREDIT BALANCE	\$0.00
<b>TOTAL AMOUNT DUE</b>	<b>\$170.65</b>

- A Late Payment Fee will apply if total amount due is not paid before past due date.
- Past due balances are subject to previous disconnect dates.

To ensure proper credit. Please return this portion with payment, make check / money order payable to FPUC and indicate account number

FLORIDA PUBLIC UTILITIES COMPANY  
PO BOX 418  
FERNANDINA BEACH, FL 32035-0418

Past Due On: 01/30/2003  
Account Number: 0176548-6  
Total Amount Due: \$170.65

Route: 000251

Check Number: \_\_\_\_\_  
Amount Enclosed: \_\_\_\_\_

85 1 FP 0 407 005-002757  
HUNTS FOSSILS  
P.O. BOX 279  
FERNANDINA BEACH, FL 32035-0279

FLORIDA PUBLIC UTILITIES COMPANY  
PO BOX 418  
FERNANDINA BEACH, FL 32035-0418



Please check box to indicate address / phone changes on the reverse side

0176548-6 0109-00-05-002757 005647

Service Location:  
 Hunts Fossils  
 23 S 3rd St  
 Fernandina Beach, FL 32034

Page 2  
 Billing Date: 01/10/2003  
 Account #: 0176548-6  
 Route: 000251

**ELECTRIC DETAIL SUMMARY**

Rate	Meter Number	Service Period	Meter Readings	Units Used x Multiplier =	KWH Usage	KW Demand	Metered Charges
FL541	9378F	12/03-01/03	64878-65926	1048 1	1048.00		64.89

Energy Usage		
	Last Year	This Year
KWH This Month	0	1048
Service Days	0	31
KWH per Day	0	34

Electric Customer Charge	\$10.00
Base Energy Charges:	
GS 1048.00 KWH x \$.01614	\$16.91
Fuel Adjustment Charges:	
PPA 1048.00 KWH x \$.03624	\$37.98
<b>Current Electric Charges</b>	<b>\$64.89</b>
Fernandina Beach Franchise Fee	\$3.89
Fernandina Beach Municipal Tax	\$3.15
Florida Gross Receipts Tax	\$0.71
<b>Total Current Electric Charges</b>	<b>\$72.64</b>

**WATER DETAIL SUMMARY**

Rate	Meter Number	Service Period	Meter Readings	Units Used x Multiplier =	CCF Used	Metered Charges
WC621	13110242F	12/03-01/03	717-729	12 0.1000	1.20	10.69

Energy Usage		
	Last Year	This Year
CCF This Month	0	1
Service Days	0	31
CCF per Day	0	0

Water Customer Charge	\$9.33
Base Energy Charges:	
2FW 1.20 CCF x \$1.13000	\$1.36
<b>Current Water Charges</b>	<b>\$10.69</b>
Fernandina Beach Franchise Fee	\$0.64
Fernandina Beach Municipal Tax	\$1.13
<b>Total Current Water Charges</b>	<b>\$12.46</b>

Service Days - 32

Comm-Curb 1 Roll  
 Sewer Commercial  
**Current Fixed Charges**  
**Total Current Charges**



	SEWER	GARBAGE
		\$44.30
	\$41.25	\$44.30
	\$41.25	\$44.30

**Total Current Sewer and Garbage Charges**

**\$85.55**

911 S 8th St  
Fernandina Beach, FL 32034-3706  
Customer Service: (904) 261-3663  
Out of Area: (904) 879-3871  
www.fpuc.com

Page 1  
Billing Date: 01/10/2003  
Service Location:  
B T Freeman  
602 S 6th St  
Fernandina Beach, FL 32034

Account #:0011349-8  
Route: 000251

Previous Balance	Less Current Payments	Past Due Or Credit Balance	Current Charges	Current Charges Past Due On	Total Account Balance
\$148.79	\$0.00	\$148.79	\$166.71	01/30/2003	\$315.50

**Current Charge Summary**

Electric.....\$127.73  
Sewer/Garbage.....\$38.98

**MESSAGES**

As previously noted, effective February 1, 2003, payments received after the due date will be assessed a late fee of 1.5% or a flat fee of \$5.00, whichever is greater, on the past due balance. You will continue to have 20 days from the billing date to make your payment before late fees are assessed.

---

TOTAL CURRENT CHARGES	\$166.71
PAST DUE OR CREDIT BALANCE	\$148.79
<b>TOTAL AMOUNT DUE</b>	<b>\$315.50</b>

- A Late Payment Fee will apply if total amount due is not paid before past due date.
- Past due balances are subject to previous disconnect dates.

FLORIDA PUBLIC UTILITIES COMPANY  
PO BOX 418  
FERNANDINA BEACH, FL 32035-0418

To ensure proper credit Please return this portion with payment, make check / money order payable to FPUC and indicate account number

Past Due On: 01/30/2003  
Account Number: 0011349-8  
Total Amount Due: \$315.50

Route: 000251

Check Number: \_\_\_\_\_  
Amount Enclosed: \_\_\_\_\_

39 1 FP 0.407 005-002711  
B T FREEMAN  
PO BOX 288  
FERNANDINA BEACH FL 32035-0288

FLORIDA PUBLIC UTILITIES COMPANY  
PO BOX 418  
FERNANDINA BEACH, FL 32035-0418



Please check box to indicate address / phone changes on the reverse side.

Service Location:  
 B T Freeman  
 602 S 6th St  
 Fernandina Beach, FL 32034

Page 2  
 Billing Date: 01/10/2003  
 Account #: 0011349-8  
 Route: 000251

**ELECTRIC DETAILED SUMMARY**

Rate	Meter Number	Service Period	Meter Readings	Units Used x Multiplier	Meter = Usage	KWH	KW Demand	Metered Charges
FRE22	5694F	12/03-01/03	63240-65370	2130	1	2130.00		113.80

Energy Usage		
	Last Year	This Year
KWH This Month	2180	2130
Service Days	34	31
KWH per Day	64	69

Electric Customer Charge	\$7.00	
Base Energy Charges:		
RS 2130.00 KWH x \$.01269	\$27.03	
Fuel Adjustment Charges:		
PPA 2130.00 KWH x \$.03745	\$79.77	
<b>Current Electric Charges</b>		<b>\$113.80</b>
Other Activity:		
Late Charge 1.5%	\$1.65	
<b>Other Activity</b>		<b>\$1.65</b>
Fernandina Beach Franchise Fee		\$6.83
Fernandina Beach Municipal Tax		\$4.21
Florida Gross Receipts Tax		\$1.24
<b>Total Current Electric Charges</b>		<b>\$127.73</b>

**SEWER GARBAGE DETAILED SUMMARY**

Service Days - 32		
Res-Curb 1 Roll		\$14.39
Sewer Residential	\$24.00	
<b>Current Fixed Charges</b>	<b>\$24.00</b>	<b>\$14.39</b>
Other Activity:		
Fuel Adjustment Charges:		
Late Charge 1.5%	\$0.37	\$0.22
<b>Other Activity</b>	<b>\$0.37</b>	<b>\$0.22</b>
<b>Total Current Charges</b>	<b>\$24.37</b>	<b>\$14.61</b>
<b>Total Current Sewer and Garbage Charges</b>		<b>\$38.98</b>



2825 Pennsylvania Ave  
Marianna, FL 32448-4004  
Customer Service: (850) 526-6800  
Blountstown/Bristol: (850) 674-4748  
www.fpuc.com

Page 1  
Billing Date: 01/10/2003  
Service Location:  
Crystal M Wimbush  
3070 Carters Mill Rd Apt# H5  
Marianna, FL 32446

Account #:0147412-1  
Route: 000246

Previous Balance	Less Current Payments	Past Due Or Credit Balance	Current Charges	Current Charges Past Due On	Total Account Balance
\$40.63	\$0.00	\$40.63	\$27.09	01/30/2003	\$67.72

**Current Charge Summary** Electric.....\$27.09

### MESSAGES

As previously noted, effective February 1, 2003, payments received after the due date will be assessed a late fee of 1.5% or a flat fee of \$5.00, whichever is greater, on the past due balance. You will continue to have 20 days from the billing date to make your payment before late fees are assessed.

---

TOTAL CURRENT CHARGES	\$27.09
PAST DUE OR CREDIT BALANCE	\$40.63
<b>TOTAL AMOUNT DUE</b>	<b>\$67.72</b>

- A Late Payment Fee will apply if total amount due is not paid before past due date.
- Past due balances are subject to previous disconnect dates.

FLORIDA PUBLIC UTILITIES COMPANY  
PO BOX 610  
MARIANNA, FL 32447-0610

To ensure proper credit: Please return this portion with payment, make check / money order payable to FPUC and indicate account number

Past Due On: 01/30/2003  
Account Number: 0147412-1  
Total Amount Due: \$67.72

Check Number: \_\_\_\_\_  
Amount Enclosed: \_\_\_\_\_

Route: 000246

145 I FP 0.407 005-002817  
CRYSTAL M WIMBUSH  
3070 CARTERS MILL RD #H5  
MARIANNA FL 32446-1962

FLORIDA PUBLIC UTILITIES COMPANY  
PO BOX 610  
MARIANNA, FL 32447-0610

Please check box to indicate address / phone changes on the reverse side.

0147412-1 0109-00-05-002817 005786

Service Location:

Crystal M Wimbush  
3070 Carters Mill Rd Apt# H5  
Marianna, FL 32446

Page 2

Billing Date: 01/10/2003

Account #: 0147412-1

Route: 000246

**ELECTRIC DETAILED SUMMARY**

Rate	Meter Number	Service Period	Meter Readings	Units Used x Multiplier	Meter = Usage	KWH	KW Demand	Metered Charges
MRE21	7833M	12/02-01/03	908-1182	274	1	274.00		22.37

Energy Usage		
	Last Year	This Year
KWH This Month	257	274
Service Days	35	32
KWH per Day	7	9

Electric Customer Charge	\$8.30	
Base Energy Charges:		
RS 274.00 KWH x \$.01292	\$3.54	
Fuel Adjustment Charges:		
PPA 274.00 KWH x \$.03846	\$10.53	
<b>Current Electric Charges</b>		<b>\$22.37</b>
Other Activity:		
Late Charge 1.5%	\$0.61	
<b>Other Activity</b>		<b>\$0.61</b>
Florida Gross Receipts Tax		\$0.61
Marianna Franchise Fee		\$1.34
Marianna Municipal Tax		\$2.16
<b>Total Current Electric Charges</b>		<b>\$27.09</b>



2825 Pennsylvania Ave  
Marianna, FL 32448-4004  
Customer Service: (850) 526-6800  
Blountstown/Bristol: (850) 674-4748  
www.fpuc.com

Page 1  
Billing Date: 01/13/2003  
Service Location:  
Donald Mills  
4276 Kelson Ave  
Marianna, FL 32446

Account #:0016047-3  
Route: 000347

Previous Balance	Less Current Payments	Past Due Or Credit Balance	Current Charges	Current Charges Past Due On	Total Account Balance
\$91.20	\$0.00	\$91.20	\$19.40	02/03/2003	\$110.60

**Current Charge Summary** Electric.....\$19.40

### MESSAGES

As previously noted, effective February 1, 2003, payments received after the due date will be assessed a late fee of 1.5% or a flat fee of \$5.00, whichever is greater, on the past due balance. You will continue to have 20 days from the billing date to make your payment before late fees are assessed.

---

TOTAL CURRENT CHARGES	\$19.40
PAST DUE OR CREDIT BALANCE	\$91.20
<b>TOTAL AMOUNT DUE</b>	<b>\$110.60</b>

- A Late Payment Fee will apply if total amount due is not paid before past due date.
- Past due balances are subject to previous disconnect dates.

FLORIDA PUBLIC UTILITIES COMPANY  
PO BOX 610  
MARIANNA, FL 32447-0610

To ensure proper credit Please return this portion with payment, make check / money order payable to FPUC and indicate account number

Past Due On: 02/03/2003  
Account Number: 0016047-3  
Total Amount Due: \$110.60  
Check Number: \_\_\_\_\_  
Amount Enclosed: \_\_\_\_\_

Route: 000347

807 1 AV 0.278 005-000807  
DONALD MILLS  
4276 KELSON AVE  
MARIANNA FL 32446-2969

FLORIDA PUBLIC UTILITIES COMPANY  
PO BOX 610  
MARIANNA, FL 32447-0610



Please check box to indicate address / phone changes on the reverse side.

0016047-3 0110-00-05-000807 001708

Service Location:  
 Donald Mills  
 4276 Kelson Ave  
 Marianna, FL 32446

Page 2  
 Billing Date: 01/13/2003  
 Account #: 0016047-3  
 Route: 000347

**ELECTRIC DETAILED SUMMARY**

Rate	Meter Number	Service Period	Meter Readings	Units Used x Multiplier	Meter = Usage	KW Demand	Metered Charges
MRE21	12056M	12/03-01/06	81051-81185	134	1	134.00	15.19

Energy Usage		
	Last Year	This Year
KWH This Month	1131	134
Service Days	32	34
KWH per Day	35	4

Electric Customer Charge	\$8.30	
Base Energy Charges:		
RS 134.00 KWH x \$.01299	\$1.74	
Fuel Adjustment Charges:		
PPA 134.00 KWH x \$.03846	\$5.15	
<b>Current Electric Charges</b>		<b>\$15.19</b>
Other Activity:		
Late Charge 1.5%	\$1.37	
<b>Other Activity</b>		<b>\$1.37</b>
Florida Gross Receipts Tax		\$0.41
Marianna Franchise Fee		\$0.91
Marianna Municipal Tax		\$1.52
<b>Total Current Electric Charges</b>		<b>\$19.40</b>



2825 Pennsylvania Ave  
 Marianna, FL 32448-4004  
 Customer Service: (850) 526-6800  
 Blountstown/Bristol: (850) 674-4748  
 www fpuc com

Page Page 1 of 2  
 Billing Date 01/30/2003  
 Service Location:  
 JOE RANDALL HARLOW  
 5153 ABEL LN  
 GREENWOOD, FL 32443

Account # 0087262-2  
 Route 001547

Previous Balance	Less Current Payments	Past Due Or Credit Balance	Current Charges	Current Charges Past Due On	Total Account Balance
\$104.69	\$104.69CR	\$0.00	\$102.70	02/19/2003	\$102.70

**Current Charge Summary**

Electric ..... \$102.70

**MESSAGES**

As previously noted, effective February 1, 2003, payments received after the due date will be assessed a late fee of 1.5% or a flat fee of \$5.00, whichever is greater, on the past due balance. You will continue to have 20 days from the billing date to make your payment before late fees are assessed

TOTAL CURRENT CHARGES \$102.70  
 PAST DUE OR CREDIT BALANCE \$0.00  
**TOTAL AMOUNT DUE \$102.70**

*A Late Payment Fee will apply if total amount due is not paid before past due date*

*Past due balances are due immediately and subject to previous disconnect dates.*



Florida Public Utilities  
 P.O. Box 610  
 Marianna, FL 32447-0610

Forwarding Service Requested

Route. 001547

JOE RANDALL HARLOW  
 PO BOX 112  
 GREENWOOD, FL 32443-0112

To ensure proper credit Please return this portion with payment, make check / money order payable to FPUC and indicate account number  
 Current Charges become Past Due On: 02/19/2003  
 Account Number: 0087262-2  
 Total Amount Due: \$102.70  
 Check Number: \_\_\_\_\_  
 Amount Enclosed: \_\_\_\_\_

Florida Public Utilities  
 P O Box 610  
 Marianna, FL 32447-0610

Please check box to indicate address / phone changes on the reverse side



Service Location  
 JOE RANDALL HARLOW  
 5153 ABEL LN  
 GREENWOOD, FL 32443

Page Page 2 of 2  
 Billing Date 01/30/2003  
 Account # 0087262-2  
 Route 001547

**ELECTRIC DETAILED SUMMARY**

Rate	Meter Number	Service Period	Meter Readings	Units Used	Meter Multiplier =	KWH Usage	KW Demand	Metered Charges
MRE21	17610M	12/20-01/22	92480-94157	EST 1677	1	1,677 00		94.46
Energy Usage			Electric Customer Charge				\$8.30	
Last Year			Base Energy Charges:					
This Year			RS 1677.00 KWH x \$.01292				\$21.66	
KWH	2306	1677	Fuel Adjustment Charges:					
Service Days	35	33	PPA 1677.00 KWH x \$.03846				\$64.50	
KWH per Day	66	51	<b>Current Electric Charges</b>					<b>\$94.46</b>
Florida Gross Receipts Tax								\$2.57
Jackson County Franchise Fee								\$5.67
<b>Total Current Electric Charges</b>								<b>\$102.70</b>



2825 Pennsylvania Ave  
 Marianna, FL 32448-4004  
 Customer Service: (850) 526-6800  
 Blountstown/Bristol: (850) 674-4748  
 www.fpuc.com

Page Page 1 of 2  
 Billing Date 01/30/2003  
 Service Location:  
 BROWARD O'PRY  
 5165 DOMINELLO LN APT# B  
 MARIANNA, FL 32446-8195

Account # 0130543-2  
 Route 001547

Previous Balance	Less Current Payments	Past Due Or Credit Balance	Current Charges	Current Charges Past Due On	Total Account Balance
\$101 97	\$101 97CR	\$0.00	\$63 94	02/19/2003	\$63 94

**Current Charge Summary**

Electric ..... \$63.94

**MESSAGES**

As previously noted, effective February 1, 2003, payments received after the due date will be assessed a late fee of 1.5% or a flat fee of \$5.00, whichever is greater, on the past due balance. You will continue to have 20 days from the billing date to make your payment before late fees are assessed

TOTAL CURRENT CHARGES \$63.94  
 PAST DUE OR CREDIT BALANCE \$0.00  
**TOTAL AMOUNT DUE \$63.94**

*A Late Payment Fee will apply if total amount due is not paid before past due date*

*Past due balances are due immediately and subject to previous disconnect dates.*



Florida Public Utilities  
 P O Box 610  
 Marianna, FL 32447-0610

Forwarding Service Requested

Route 001547

BROWARD O'PRY  
 5165 DOMINELLO LN #B  
 MARIANNA, FL 32446-8195

To ensure proper credit Please return this portion with payment, make check / money order payable to FPUC and indicate account number

Current Charges become Past Due On: 02/19/2003  
 Account Number: 0130543-2  
 Total Amount Due. \$63.94  
 Check Number \_\_\_\_\_  
 Amount Enclosed \_\_\_\_\_

Florida Public Utilities  
 P O Box 610  
 Marianna FL 32447-0610

Please check box to indicate address / phone changes on the reverse side



Service Location  
 BROWARD O'PRY  
 5165 DOMINELLO LN APT# B  
 MARIANNA, FL 32446-8195

Page Page 2 of 2  
 Billing Date 01/30/2003  
 Account # 0130543-2  
 Route 001547

**ELECTRIC DETAILED SUMMARY**

Rate	Meter Number	Service Period	Meter Readings	Units Used	Meter Multiplier =	KWH Usage	KW Demand	Metered Charges
MRE21	17270M	12/20-01/22	72236-73219	983	1	983.00		58.81
<b>Energy Usage</b>			<b>Electric Customer Charge</b>				\$8.30	
	<b>Last Year</b>	<b>This Year</b>	<b>Base Energy Charges:</b>					
KWH	1094	983	RS 983.00 KWH x \$.01292				\$12.70	
Service Days	35	33	<b>Fuel Adjustment Charges:</b>					
KWH per Day	31	30	PPA 983.00 KWH x \$ 03846				\$37.81	
<b>Current Electric Charges</b>								<b>\$58.81</b>
								Florida Gross Receipts Tax \$1.60
								Jackson County Franchise Fee \$3.53
<b>Total Current Electric Charges</b>								<b>\$63.94</b>