

FLORIDA PUBLIC SERVICE COMMISSION

VOTE SHEET

FEBRUARY 18, 2003

RE: Docket No. 000121C-TP - Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (VERIZON FLORIDA TRACK)

ISSUE 1: Should the Commission adopt a Performance Measurement Plan (PMP) for Verizon?

RECOMMENDATION: Yes. Staff believes the Commission should approve the Performance Measurement Plan for Verizon Florida as outlined in Staff's Revised Proposal in Section III.

MODIFIED

The existing FCC metrics were adopted, and the balance of staff's remaining proposed metrics is set for hearing on the Commission's own motion.

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

[Handwritten signatures in the majority column]

REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE

01648 FEB 18 03

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(Continued from previous page)

ISSUE 2: Should this docket be closed?

RECOMMENDATION: No. If no person whose substantial interests are affected files a protest within 21 days of the issuance date of the Order, the Order should become final upon the issuance of a Consummating Order. Any protest of the Commission's decision in this matter should identify with specificity the item or measure being protested and should not prevent the remainder of the order from becoming final and effective. Staff recommends that if a protest is filed, then resolution of the protest should be addressed during the six-month review process. Thereafter, this docket should remain open until: 1) completion of the development of a Florida-specific Verizon Performance Measurements Plan; 2) full implementation of the Verizon OSS Performance Measurements; 3) Verizon measurement reporting systems for ALECs are completely and accurately operational; 4) commencement of six-month reviews of performance measurements have begun; and 5) the completion of the initial third-party audit.

MODIFIED

*Approved with modification.
based on the Commission's decision
in issue 1 and addition of
second sentence.*