

ORIGINAL

LAW OFFICES

ROSE, SUNDSTROM & BENTLEY, LLP

2548 BLAIRSTONE PINES DRIVE
TALLAHASSEE, FLORIDA 32301

(850) 877-6555

FAX (850) 656-4029

www.rsbattoorneys.com

REPLY TO ALTAMONTE SPRINGS

CENTRAL FLORIDA OFFICE

600 S. NORTH LAKE BLVD., SUITE 160

ALTAMONTE SPRINGS, FLORIDA 32701

(407) 830-6331

FAX (407) 830-8522

MARTIN S. FRIEDMAN, P.A.

VALERIE L. LORD, OF COUNSEL

(LICENSED IN TEXAS ONLY)

CHRIS H. BENTLEY, P.A.
ROBERT C. BRANNAN
DAVID F. CHESTER
F. MARSHALL DETERDING
JOHN R. JENKINS, P.A.
STEVEN T. MINDLIN, P.A.
DAREN L. SHIPPY
WILLIAM E. SUNDSTROM, P.A.
DIANE D. TREMOR, P.A.
JOHN L. WHARTON
ROBERT M. C. ROSE, *OF COUNSEL*
WAYNE L. SCHIEFELBEIN, *OF COUNSEL*

March 7, 2003

VIA FEDERAL EXPRESS

Ms. Blanca Bayo
Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

Re: Cypress Lakes Utilities, Inc.; Application for Rate Increase
in Polk County, Florida; Docket No. 020407-WS
Our File No. 30057.45

Dear Ms. Bayo:

Cypress Lakes Utilities, Inc., submits the following in response to the Commission Staff's data requests dated January 9, 2003:

1. Describe the utility's meter testing and replacement program. Provide a copy of any documents that detail the utility's policy.

AUS _____
CAF _____
CMP _____
COM _____
CTR _____
ECR _____
GCL _____
OPC _____
MMS _____
SEC _____
OTH _____
RESPONSE: Customers contact the utility on a sporadic basis regarding meter tests. Therefore, when requested by the customer, a meter test is performed and the test report is kept as a record. Please refer to the enclosed meter test reports performed since 1998. The utility also routinely changes meters based upon differing circumstances such as difficulty reading in the meter, broken or damaged registers, and damage to the meter case. The utility believe s that the inspection, testing, and meter replacements performed under the described circumstances collectively meet the requirements for the rule.

Copies of the meter tests performed since 1989 are attached.

DOCUMENT NUMBER-DATE

U2375 MAR 10 8

FPSC-COMMISSION CLERK

Ms. Blanca Bayo
Commission Clerk and Administrative Services
March 7, 2003
Page 2

2. Please explain how the utility is in compliance with the procedures of recording and maintaining meter testing documentation, pursuant to PSC Rule 25-30.267.

RESPONSE: Please refer to response to data request no. 1.

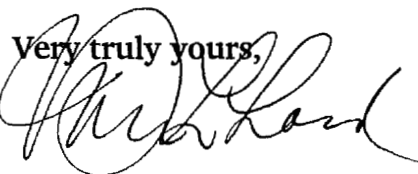
3. Please provide a detailed description of the construction budget for 2002-2004. The details should include all plant addition and the 2002 budget.

RESPONSE: The capital improvement budget includes one item for Cypress Lakes, the construction of an equalization tank and an 8,000 gallon sludge holding tank at an estimated cost of \$100,000 including engineering, construction, permitting, and associated items.

4. Please provide a detail report of the proposed operational budget 2002-2004. Please include any cost changes.

RESPONSE: Cypress Lakes will provide a response next week.

Should you have any questions concerning the enclosed, please do not hesitate to give me a call.

Very truly yours,


VALERIE L. LORD
Of Counsel

VLL/dmp
Enclosures

cc: Mr. Gerald D. Edwards (w/enclosures) (via facsimile)
Mr. Steven M. Lubertozzi (w/o enclosures)
Mr. Donald W. Rasmussen (w/o enclosures)
Mr. David L. Orr, EI (w/o enclosures)
Mr. Frank Seidman (w/o enclosures)
Mr. Patrick C. Flynn (w/o enclosures)

UTILITIES, INC. OF FLORIDA
AN AFFILIATE OF UTILITIES, INC.
20 WEATHERSIDE AVENUE
ALTA MONTE SPRINGS, FLORIDA 32704

CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 708-498-6440

Telephone: 407-869-1919
Florida: 800-272-1919
Fax: 407-869-6400

METER FIELD TEST

In the presence of:

Ann Zimbalist

Date performed:

11-11-98

Requested by:

Ann Zimbalist

Address:

113 HOBBS S.W.

Account Number:

Meter Number:

96090295

RESULTS OF FULL OPEN/10 GALLONS

TEST METER

Stop Read 71.0
Start Read 11.0
Usage 10 gal

CUSTOMER METER

Stop Read 51.6
Start Read 30.6
Usage 10 gal

CUSTOMER METER

Gallons
Over: 0
Under: 0
& Accuracy 100

RESULTS OF HALF OPEN/10 GALLONS

TEST METER

Stop Read 71.0
Start Read 11.0
Usage 10 gal

CUSTOMER METER

Stop Read 51.6
Start Read 30.6
Usage 10 gal

CUSTOMER METER

Gallons
Over: 0
Under: 0
& Accuracy 100

RESULTS OF SLOW OPEN/10 GALLONS

TEST METER

Stop Read 13.0
Start Read 11.0
Usage 10 gal

CUSTOMER METER

Stop Read 53.6
Start Read 30.6
Usage 10 gal

CUSTOMER METER

Gallons
Over: 0
Under: 0
& Accuracy 100

TEST PERFORMED BY:

Joseph [Signature]

02/19/2003 17:05 4078696961

UTILITIES INC FL

PAGE 03/06

FROM : CYPRESS LAKES UTIL

FAX NO. : 863 815 1524

Sep. 27 2001 02:32PM PZ

FROM : Peabick Creek Utilities

P-ONE NO. : 18139917299

Oct. 26 1999 10:11AM PZ

UTILITIES, INC. OF FLORIDA
AN AFFILIATE OF UTILITIES INC
210 WEATHERSHIELD AVENUE
ALTAIR/ONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:
2335 Sanders Road
Northbrook, Illinois 60062
Telephone: 708-498-6440

Telephone: 407 869-1910
Florida, 800 572-1910
Fax: 407-869-6061

METER FIELD TEST

In the presence of:

Della NEOBERG

S/O# SioKaOb

Date performed:

9-27-01

Requested by:

Della NEOBERG

Address:

653 TOP FLIGHT

Account Number:

92048860

Meter Number:

RESULTS OF FULL OPEN/10 GALLONS

TEST METER

Stop Read 4320
Start Read 4310
Usage 10

CUSTOMER METER

Stop Read 527730
Start Read 527720
Usage 10

CUSTOMER METER

Gallons Over: 0
Under: 0
& Accuracy

RESULTS OF HALF OPEN/10 GALLONS

TEST METER

Stop Read 4330
Start Read 4320
Usage 10

CUSTOMER METER

Stop Read 527740
Start Read 527730
Usage 10

CUSTOMER METER

Gallons Over: 0
Under: 0
& Accuracy

RESULTS OF SLOW OPEN/10 GALLONS

TEST METER

Stop Read 4340
Start Read 4330
Usage 10

CUSTOMER METER

Stop Read 527750
Start Read 527740
Usage 10

CUSTOMER METER

Gallons Over: 0
Under: 0
& Accuracy

TEST PERFORMED BY:

Richard Thomas

D. R.

FROM : CYPRESS LAKES UTIL

FAX NO. : 863 815 1524

Mar. 07 2002 04:55PM P2

FROM : Pebbie Creek Utilities

PHONE NO. : 18139917259

Oct. 29 1999 10:11AM P3

547374

UTILITIES, INC. OF FLORIDA
AN AFFILIATE OF UTILITIES, INC.
310 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FLORIDA 32714

COMPLETED

CORPORATE OFFICES:
2135 Sanders Road
Northbrook, Illinois 60062
Telephone: 708-498-6640

Telephone: 407-800-1919
Florida: 800-272-1919
Fax: 407-800-6981

METER FIELD TEST

In the presence of:

JOANNA MOLLISON

Data performed:

3-7-02

Requested by:

JOANNA MOLLISON

Address:

335 CERRADO W

Account Number:

16207464

Meter Number:

RESULTS OF FULL OPEN/10 GALLONS

TEST METER

Stop Read 4590
Start Read 4580
Usage 10.0

CUSTOMER METER

Stop Read 117700
Start Read 117690
Usage 10.1

CUSTOMER METER

Gallons
Over: _____
Under: _____
% Accuracy _____

RESULTS OF HALF OPEN/10 GALLONS

TEST METER

Stop Read 4600
Start Read 4590
Usage 10.0

CUSTOMER METER

Stop Read 117710
Start Read 117700
Usage 10.3

CUSTOMER METER

Gallons
Over: _____
Under: _____
% Accuracy _____

RESULTS OF SLOW OPEN/10 GALLONS

TEST METER

Stop Read 4610
Start Read 4600
Usage 10.0

CUSTOMER METER

Stop Read 117720
Start Read 117710
Usage 10.3

CUSTOMER METER

Gallons
Over: _____
Under: _____
% Accuracy _____

TEST PERFORMED BY:

Dave R.

meter S/N

16207464
R-117680

Bodger meter

FROM : CYPRESS LAKES UTIL

FAX NO. : 853 815 1324

Mar. 28 2002 03:13PM P2

FROM : Pebble Creek Utilities

PHONE NO. : 181 399 1759

672 000 1041

UTILITIES INC. OF FLORIDA
AN AFFILIATE OF FORTIS INC.
210 WEATHERSHIELD AVENUE
ALTA MONTA SPRINGS, FLORIDA 32714

COMPLETED

CORPORATE OFFICES:
2333 Sanders Road
Northbrook, Illinois 60062
Telephone: 708-498-6440

Telephone: 407 864-1919
Florida: 800 232-1919
Toll: 800-864-6064

METER FIELD TEST

In the presence of:

Mr O'Brien

Date performed:

3-28-02

Requested by:

Mr O'Brien

Address:

109 Horse Shod Dr

Account Number:

96092234

Meter Number:

RESULTS OF FULL OPEN/10 GALLONS

TEST METER

Stop Read 4660
Start Read 4650
Usage 10

CUSTOMER METER

Stop Read 317160 2/10
Start Read 317150 2/10
Usage 10

CUSTOMER METER

Gallons
Over: 0
Under: 0
% Accuracy

RESULTS OF HALF OPEN/10 GALLONS

TEST METER

Stop Read 4670
Start Read 4660
Usage 10

CUSTOMER METER

Stop Read 317170 4/10
Start Read 317160 4/10
Usage 10 3/10

CUSTOMER METER

Gallons
Over: 2/10
Under: 0
% Accuracy

RESULTS OF SLOW OPEN/10 GALLONS

TEST METER

Stop Read 4680
Start Read 4670
Usage 10

CUSTOMER METER

Stop Read 317180 2/10
Start Read 317170 4/10
Usage 10

CUSTOMER METER

Gallons
Over: 0
Under: 2/10
% Accuracy

TEST PERFORMED BY: Dave R.

3-28-02 1:00 PM

Meter Register in meter moves
Added 2/10 Gallon before test

Inside's seem loose and shake very easily

MAR-06-2003 16:01

850 877 0673

P.01

ORDER NUMBER 602449 00672 CYPRESS LAKES FIELD OPERATOR CLI - CYPRESS LAKES UTILITIES, INC

ENTERED 03/22/02 10:42

SERVICE ORDER ACCOUNT# NUMB - 00672 000104 1 SUB- CYPRESS LAKES

PHONE - 941 853-1647

863 853-1647

NAME WILLIAM E O'BRYAN
ADDR 104 FORSTEROS DR
ZIP LAKELAND FL 33809

TYPE AL9
TEST METER
METER NO- 96092234

FOLLOW-UP
OPERATOR MICHAEL
DUE DATE 03/25/02

RDE SEGN DW UNITS INSTALLED SIZE COEW TYPE UT
1 768 1 5/8 1 S
LOC - LEFT
COM -

INSTRUCTIONS

PLEASE CALL CUSTOMER TO SCHEDULE FIELD TEST
3/6/02 METER READ 313180 CONS 16670
PH. #863-853-1647

FAXED
MAR 25 2002
BY: 3 22 [Signature]

RESOLUTION DATE-
DESCRIPTION

CODE-

HOURS-

MATERIAL COST-

1/1

10:47:40 '22 MAR 2002

Meter test

Redo

Thursday

1:00 PM

Talked to customer

3/7/02



AHN
Kim

MAR-06-03 THU 17:05 M&R - CONSULTANTS, INC. CALL 850 877 0673 FAX NO. : 863 815 1524 Mar. 28 2002 03:14 PM PJ