

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (VERIZON FLORIDA TRACK)

DOCKET NO. 000121C-TP  
MARCH 14, 2003

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that the original and one copy of Staff's First Request for Production of Documents (Nos. 1 through 6), have been served by U.S. Mail upon Richard Chapkis, Esquire, 201 North Franklin Street, FLTC0007, Tampa, Florida 33602, on behalf of Verizon Florida, Inc., and that a true and correct copy thereof has been furnished by U.S. Mail, this 14<sup>th</sup> day of March, 2003, to the following:

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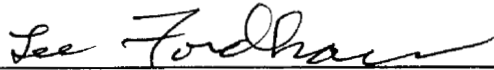
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