

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.
(VERIZON FLORIDA TRACK)

DOCKET NO. 000121C-TP
MARCH 14, 2003

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that the original and one copy of Staff's First Set of Interrogatories (Nos. 1 through 28), have been served by U.S. Mail upon Richard Chapkis, Esquire, 201 North Franklin Street, FLTC0007, Tampa, Florida 33602, on behalf of Verizon Florida, Inc., and that a true and correct copy thereof has been furnished by U.S. Mail, this 14th day of March, 2003, to the following:

AT&T/TCG South Florida, Inc.
Virginia Tate/Lisa Riley
1200 Peachtree Street, NE
Suite 8100
Atlanta, GA 30309

Pennington Law Firm
Peter Dunbar
P.O. Box 10095
Tallahassee, FL 32301

Covad Communications Company
William H. Weber
19th Floor, Promenade II
1230 Peachtree Street, NE
Atlanta, GA 30309

Time Warner Telecom of Florida
Carolyn Marek
233 Bramerton Court
Franklin, TN 37069

Florida Cable
Telecommunications Association
Michael Gross
246 E. 6th Ave., Suite 100
Tallahassee, FL 32303

Verizon Select Services, Inc.
Kimberly Caswell
P.O. Box 110; FLTC0007
Tampa, FL 33601-0110

DOCUMENT NUMBER-DATE

02507 MAR 14 8

FPSC-CONSUMER CLERK

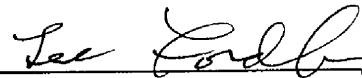
CERTIFICATE OF SERVICE
DOCKET NO. 000121-TP
PAGE 2

Hopping Law Firm
Gary Perko
P.O. Box 6526
Tallahassee, FL 32314

McWhirter Reeves McGlothlin
Vicki Kaufman
117 S. Gadsden Street
Tallahassee, FL 32301

MCI WorldCom Communications
Donna C. McNulty
1203 Governors Square Blvd.
Suite 201
Tallahassee, FL 32301

Messer Law Firm
Tracy Hatch
P.O. Box 1876
Tallahassee, FL 32302



LEE FORDHAM
Staff Counsel

FLORIDA PUBLIC SERVICE COMMISSION
Gerald L. Gunter Building
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
(850) 413-6199