

RECEIVED-FPSC
03 MAR 18 AM 10:41
COMMISSION
CLERK

M E M O R A N D U M

MARCH 18, 2003

TO: DIVISION OF THE COMMISSION CLERK AND ADMINISTRATIVE SERVICES

FROM: OFFICE OF THE GENERAL COUNSEL (K. ECHTERNACHT) *KNE*

RE: COMPLAINT HANDLING AND INFORMAL CONFERENCE PROCESS REVIEW MEETING.

Attached is an original and four copies of a NOTICE to be published in the next issue of the Florida Administrative Weekly.

KNE
Attachment
cc: Division of Consumer Affairs
I:caf.faw

AUS _____
CAF _____
CMP _____
COM _____
CTR _____
ECR _____
GCL _____
OPC _____
MMS _____
SEC T
OTH ep

DOCUMENT NUMBER-DATE
02588 MAR 18 03
FPSC-COMMISSION CLERK