

STATE OF FLORIDA

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GENERAL COUNSEL
HAROLD A. MCLEAN
(850) 413-6248

Public Service Commission

March 20, 2003

Mark Waltrip
River Ranch Water Management, L.L.C.
5601 Windhover Ave.
Orlando, FL 32819

Re: Docket No. 021067-WS, Staff Assisted Rate Case for River Ranch Water Management, L.L.C., in Polk County

Dear Mr. Waltrip:

This will confirm that Commission Staff will hold a customer meeting at the River Ranch Saloon on April 23, 2003. We ask that, if at all possible, you or another knowledgeable representative of the utility attend the meeting in order to answer customer questions. The location of the meeting will be the:

River Ranch Saloon
3600 River Ranch Blvd.
River Ranch, FL 33867

The original customer meeting notice is enclosed. Please note the date has been left blank so that you can fill in the date that the notice is sent to the customers. The customers must have at least 14 calendar days' notice of the meeting, calculated from the day that they receive the notice as required by Rule 25-22.0407(9)(b), Florida Administrative Code (F.A.C.). Please furnish me with a copy of the notice, as reproduced at the time it is distributed to your customers, together with a cover letter indicating the exact date(s) on which the notice was mailed or otherwise delivered to the customers.

Two copies of the staff report dated March 11, 2003, is enclosed. When you receive the staff report, please ensure that a copy of the completed Application for Staff Assistance and the staff report are available for review, pursuant to Rule 25-22.0407 (9)(b), F.A.C., by all interested persons at the following three locations:

DOCUMENT NUMBER-DATE

02705 MAR 20 03

REG. COMMISSION OF FRK

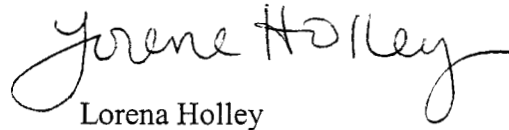
Mark Waltrip
Page 2
March 20, 2003

River Ranch - Office for the Inns and Cottages,
Marina Restaurant, and RV Office
3600 River Ranch Blvd.
River Ranch, FL 33867

For your convenience, I have also enclosed a copy of Rule 25-22.407, F.A.C.

Should you have any questions about any of the matters contained herein, please do not hesitate to contact me at (850) 413-6185. In addition, you may contact Ryan Fitch at (850) 413-6928, or Linda Stone at (850) 413-6690 with any questions.

Sincerely,

A handwritten signature in black ink that reads "Lorena Holley". The signature is written in a cursive, flowing style with a long horizontal flourish at the end.

Lorena Holley
Senior Attorney

Enclosures

LH:ls

cc: Division of Commission Clerk and Administrative Services
Mr. Martin S. Friedman, Esq.
Mr. Bill Goaziou