

STATE OF FLORIDA

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OFFICE OF THE GENERAL COUNSEL  
HAROLD A. MCLEAN  
GENERAL COUNSEL  
(850) 413-6199

Public Service Commission

March 25, 2003

Ms. Delia Smith  
752 McMillian Road  
Chattahoochee, Florida 32324

**Re: Docket No. 021178-TL - Complaint of Delia Smith against GCT, Inc. d/b/a/ GT Com for unauthorized charges to phone bill.**

Dear Ms. Smith:

As you may remember, the Commissioners, at the February 18<sup>th</sup> Agenda Conference, requested that you provide us with the documentation you say shows that you have paid GT Com for the calls made from your telephone.

As of this date, I have not received any documents to prove your claims. Please send them to me immediately so that we can make a comparison with the documents sent to us by GT COM. Only in this way will this Commission be satisfied that all payments have been properly credited to your account.

If you have any questions, please contact me at (850) 413-6236.

Sincerely,

A handwritten signature in black ink that reads "Brent R. Taylor".

Brent R. Taylor  
Senior Attorney

CLF/js

cc: Kate Smith  
Angela Mathis  
Linda Dodson

