

M E M O R A N D U M

APRIL 7, 2003

TO: DIVISION OF THE COMMISSION CLERK AND ADMINISTRATIVE SERVICES

FROM: OFFICE OF THE GENERAL COUNSEL (BANKS) *FRB*

RE: DOCKET NO. 020999-TX- COMPLAINT OF MEL CITRON AGAINST SUPRA TELECOMMUNICATIONS AND INFORMATION SYSTEMS, INC. REGARDING QUALITY OF SERVICE.

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Attached is a letter from DOAH, dated April 1, 2003, requesting a copy of the original complaint filed by Mr. Citron in the above-referenced docket. Please PLACE IN DOCKET FILE and send a copy of Mr. Citron's original complaint to DOAH.

FRB  
Attachment

DOCUMENT NUMBER-DATE

03227 APR-7 '03

FPSC-COMMISSION CLERK

State of Florida  
Division of Administrative Hearings

Sharyn L. Smith  
Director and Chief Judge  
Ann Cole  
Clerk of the Division



The DeSoto Building  
1230 Apalachee Parkway  
Tallahassee, Florida  
32399-3060

April 1, 2003

Felicia R. Banks, Esquire  
Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Re: Merrill Citron vs. Supra Telecommunications and  
Information Systems, Inc., DOAH Case No. 03-1002,  
PSC Docket No. 020999-TX, PSC Consumer Activity Tracking  
System Request No. 411314T

Dear Ms. Banks,

Upon review of the materials related to the referenced case that the Public Service Commission forwarded to the Division of Administrative Hearings, I have not been able to find a copy of the original complaint submitted by Mr. Merrill Citron. (Information in the materials that were sent to the Division of Administrative Hearings indicate that Mr. Citron's original complaint was received by your agency on or about October 11, 2001.) I believe that a review of that document would be of assistance to my understanding of the scope and nature of the referenced proceeding. Accordingly, I am requesting that, at your earliest convenience, you send me a copy of the original complaint filed by Mr. Citron.

I thank you in advance for your attention to this request.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael M. Parrish", written over a large, stylized flourish.

MICHAEL M. PARRISH  
Administrative Law Judge

MMP/bcl

cc: Merrill Citron  
Ann Shelfer

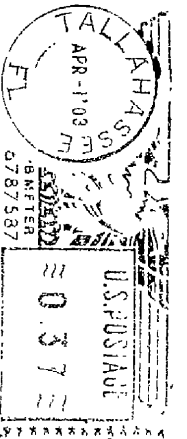
FELICIA R BANKS ESQUIRE  
PUBLIC SVC COMM  
2540 SHUMARD OAK BLVD  
TALLAHASSEE FL 32399-0850

03-1002

RECEIVED  
APR - 2 2003  
PUBLIC SERVICE COMMISSION  
OF THE GENERAL COUNSEL



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Division of Administrative Hearings  
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Tallahassee, Florida 32399-3060



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