

ORIGINAL

Melinda Watts
✓ CCA



OPTICAL TELEPHONE CORPORATION

CK 5048
\$1,691.69
MC

DEPOSIT DATE
D336 APR 08 2003

April 3, 2003

BY FEDEX (850-413-6546)

Blanca S. Bayo
Director
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

TJ551

DISTRIBUTION CENTER
03 APR -4 AM 10:39

Re: Optical Telephone Corp.; Docket No. 020724; Final Report

Dear Ms. Bayo:

Optical Telephone Corp. ("Optical") hereby submits a final report of the status of the customer refunds at issue in the above referenced docket as required by § 25-4.14 of the Commission's rules. The status of the customer refunds is as follows:

1. Amount to be refunded - By order number PSC-02-1653-PAA-TI ("order") Optical was directed to credit and refund \$134,614.82 to its Florida customers for overcharges in service that occurred between August 31, 2001 and June 3, 2002. This amount includes \$2,387.76 in interest.

2. Amount actually refunded - On December 30, 2002, Optical completed the processing of credits and refunds to the company's Florida customers. Optical has issued credits and refund checks in the total amount of \$183,846.89 to its customers. Responses to customer requests and additional information regarding traffic that Optical received after it submitted its anticipated credits to the Commission caused Optical to refund an amount above that ordered by the Commission.

3. Amount of unclaimed refunds - The total amount of unclaimed credits is \$2,355.12. Of this figure, \$663.43 was billed by Optical but not collected from its customers and represents uncollectable or invalid accounts. The remaining \$1,691.69 represents credits that were issued but could not be processed by the

RECEIVED-FPSC
03 APR -8 AM 10:25
COMMISSION CLERK

DOCUMENT NUMBER-DATE
03257 APR -8 03
FPSC-COMMISSION CLERK

AUS _____
CAF _____
CMP _____
COM _____
CTR _____
ECR _____
GCL _____
OPC _____
MMS _____
SEC + _____
OTH _____



OPTICAL TELEPHONE CORPORATION

LEC for various reasons and could not be connected with a customer address for refund by check.

4. Status of unclaimed amounts – As stated above, of the \$2,355.12 in unclaimed credits, \$663.43 in charges were never collected by Optical. In accordance with the Order, Optical has enclosed a check for the remaining \$1,691.69, payable to the Florida Public Service Commission.

Optical believes that it has fulfilled the terms of the Order. If the Commission requires any additional information or has any questions please do not hesitate to contact me.

Sincerely,

Mark Frost,
President,
Optical Telephone Corp.

cc: Melinda Watts, Division of Competitive
Markets and Enforcement
Thomas K. Crowe, Esq.

Enclosure