

ORIGINAL

The FLORIDA PUBLIC SERVICE COMMISSION announces customer service hearings in the following docket, to which all interested persons are invited.

DOCKET NO. 020071-WS - Application for Rate Increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

DATE AND TIME: May 21, 2003, 4:00 P.M.

PLACE: Eastmonte Civic Center
830 Magnolia Drive
Altamonte Springs, Florida

DATE AND TIME: May 22, 2003, 10:00 A.M.

PLACE: Spartan Manor
6121 Massachusetts Avenue
New Port Richey, Florida

DATE AND TIME: May 22, 2003, 6:00 P.M.

PLACE: Golden Hills Golf & Turf Club
4782 NW 80th Avenue
Ocala, Florida

These hearings will begin as scheduled and will continue until all

AUS _____ witnesses have been heard. If no witnesses are present, the
CAF _____
CMP _____ hearing may be adjourned. All persons desiring to present
COM _____
CTR _____
ECR _____ testimony are urged to appear at the beginning of the hearing.
GCL _____
OPC _____
MMS _____ PURPOSE: To permit members of the public to give testimony
SEC I regarding the petition for rate increase by Utilities, Inc. of
OTH _____

DEPARTED
2003 APR 23 AM 10:55
DEPARTMENT OF STATE
TALLAHASSEE, FLORIDA

DOCUMENT NUMBER-DATE

03733 APR 23 8

FPSC-COMMISSION CLERK

Florida. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

Any person requiring some accommodation at the service hearings because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the hearings. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

For further information, contact Rosanne Gervasi or Lorena Holley, Office of the General Counsel, (850) 413-6199.