

LAW OFFICES
ROSE, SUNDSTROM & BENTLEY, LLP
2548 BLAIRSTONE PINES DRIVE
TALLAHASSEE, FLORIDA 32301

ORIGINAL

CHRIS H. BENTLEY, P.A.
ROBERT C. BRANNAN
DAVID F. CHESTER
F. MARSHALL DETERDING
JOHN R. JENKINS, P.A.
STEVEN T. MINDLIN, P.A.
DAREN L. SHIPPY
WILLIAM E. SUNDSTROM, P.A.
DIANE D. TREMOR, P.A.
JOHN L. WHARTON
ROBERT M. C. ROSE, OF COUNSEL
WAYNE L. SCHIEFELBEIN, OF COUNSEL

(850) 877-6555
FAX (850) 656-4029
www.rsbatorneys.com

CENTRAL FLORIDA OFFICE
600 S. NORTH LAKE BLVD., SUITE 160
ALTAMONTE SPRINGS, FLORIDA 32701
(407) 830-6331
FAX (407) 830-8522

MARTIN S. FRIEDMAN, P.A.
VALERIE L. LORD, OF COUNSEL
(LICENSED IN TEXAS ONLY)

May 23, 2003

Martin Sadkin
7860 Peters Road, Suite F 111
Plantation, FL 33324

Re: Service Management Systems, Inc.; PSC Docket No. 020091-WS
Application for TMOC
Our File No. 36082.01

RECEIVED
03 MAY 23 PM 4:06
COMMISSION
CLERK

Dear Mr. Sadkin:

I have been asked by members of the Florida Public Service Commission staff to write to you concerning Service Management Systems, Inc. as a water and wastewater utility under the jurisdiction of the Public Service Commission.

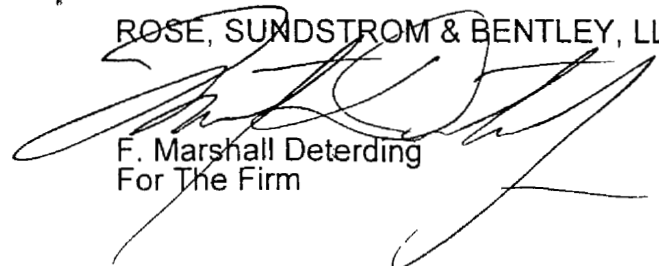
The Commission staff having had problems with some transferees in the past are concerned that each and every company recognize that they are regulated by the Florida Public Service Commission and that the Commission and its staff take that role of regulatory oversight very seriously. They have asked in this circumstance and in every case involving such a transfer that some contact be made with the entity owning the utility to make sure they understand the importance of compliance with all of the underlying rules and regulations of the Commission. It is the Commission staff's desire to begin relationships with new owners on a good footing. After the conclusion of this transfer proceeding, the Commission will send to you, or I can send to you, a copy of all of the Public Service Commission rules and statutes underlying Commission regulation, as well as any information you may need on the NARUC accounting system or other regulatory issues.

AUS _____
CAF _____
CMP _____
COM _____
CTR _____
ECR _____
GCL _____
OPC _____
MMS _____
SEC _____
OTH _____

I am told this message which I was asked to pass onto the utility's new ownership is not intended to single out Service Management Systems, Inc. but the Commission staff has asked me to write this letter simply to insure that the company's principals are aware of the Commission's desire to insure full compliance with their rules and regulations and the NARUC system of accounts, their intent to oversee the utility in insuring that compliance.

If you have any questions or if I can provide you any further information in this regard, please do not hesitate to contact me.

Sincerely,
ROSE, SUNDSTROM & BENTLEY, LLP



F. Marshall Deterding
For The Firm

FMD/tms
cc: Patty Daniels
Pat Brady
Ralph Jaeger
Blanca Bayo

DOCUMENT NUMBER 04681
MAY 23 2003
FPSC-COMMISSION CLERK