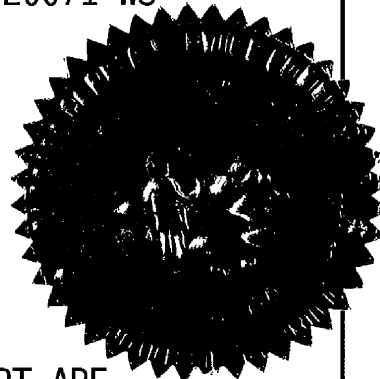


BEFORE THE  
FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 020071-WS

In the Matter of

APPLICATION FOR RATE INCREASE IN  
MARION, ORANGE, PASCO, PINELLAS,  
AND SEMINOLE COUNTIES BY  
UTILITIES, INC. OF FLORIDA.



ELECTRONIC VERSIONS OF THIS TRANSCRIPT ARE  
A CONVENIENCE COPY ONLY AND ARE NOT  
THE OFFICIAL TRANSCRIPT OF THE HEARING,  
THE .PDF VERSION INCLUDES PREFILED TESTIMONY.

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

PROCEEDINGS:           ALTAMONTE SPRINGS, FLORIDA,  
                                  SERVICE HEARING

BEFORE:                    COMMISSIONER J. TERRY DEASON  
                                  COMMISSIONER BRAULIO L. BAEZ  
                                  COMMISSIONER RUDOLPH "RUDY" BRADLEY

DATE:                      Wednesday, May 21, 2003

TIME:                      Commenced at 4:13 p.m.  
                                  Concluded at 4:45 p.m.

PLACE:                     Eastmonte Civic Center  
                                  830 Magnolia Drive  
                                  Altamonte Springs, Florida

REPORTED BY:            TRICIA DeMARTE, RPR  
                                  Official FPSC Reporter  
                                  (850) 413-6736

## 1 APPEARANCES:

2 MARTIN S. FRIEDMAN, Esquire, Rose, Sundstrom &  
3 Bentley, LLP, 600 S. North Lake Boulevard, Suite 160, Altamonte  
4 Springs, Florida 32701, appearing on behalf of Utilities, Inc.  
5 of Florida.

6 STEPHEN C. REILLY, Esquire, Office of Public Counsel,  
7 c/o The Florida Legislature, 111 W. Madison Street, #812,  
8 Tallahassee, Florida, 32399-1400, appearing on behalf of the  
9 Citizens of the State of Florida.

10 LORENA HOLLEY, Esquire, FPSC General Counsel's  
11 Office, 2540 Shumard Oak Boulevard, Tallahassee, Florida  
12 32399-0850, appearing on behalf of the Commission Staff.

13

14

15

16

17

18

19

20

21

22

23

24

25

## P R O C E E D I N G S

1  
2 COMMISSIONER DEASON: Call the hearing to order.  
3 Could I have the notice read, please.

4 MS. HOLLEY: Pursuant to notice of customer service  
5 hearings, this time and place has been scheduled to receive  
6 customer testimony in Docket Number 020071-WS, application for  
7 rate increase in Marion, Orange, Pasco, Pinellas, and Seminole  
8 Counties by Utilities, Inc. of Florida. August 20th through  
9 the 22nd has been reserved for the technical portion of this  
10 hearing to be held in Tallahassee.

11 COMMISSIONER DEASON: Thank you. Take appearances  
12 beginning with Mr. Reilly.

13 MR. REILLY: Steve Reilly with the Office of Public  
14 Counsel on behalf of the ratepayers.

15 MR. FRIEDMAN: Martin Friedman of the law firm of  
16 Rose, Sundstrom & Bentley on behalf of Utilities, Inc. of  
17 Florida.

18 MS. HOLLEY: Lorena Holley on behalf of the  
19 Commission.

20 COMMISSIONER DEASON: Okay. Mr. Willis, I know that  
21 you don't need to make a -- well, just introduce yourself, too.

22 MR. WILLIS: Marshall Willis on behalf of the Florida  
23 Public Service Commission.

24 COMMISSIONER DEASON: Let me take this opportunity to  
25 welcome everyone to the hearing. The preliminary assessment is

1 that there has been no one present that has signed up to  
2 testify. So before we go any further, I'm going to ask if  
3 there's anyone in attendance at this time who has signed up and  
4 wishes to testify, if you'll please just stand and raise your  
5 hand.

6 Let the record reflect that there is -- no one has  
7 indicated they wish to testify. So at this point I believe it  
8 would be appropriate to dispense with any opening statements or  
9 preliminaries. We will recess. And in the event that there  
10 are customers who come in and wish to participate, then we will  
11 allow there to be opening statements or preliminary matters  
12 that would be helpful to the customers. And I would suggest  
13 that we will just recess, and we will reconvene at 4:40. That  
14 would be -- that should give ample time for folks who maybe are  
15 caught in traffic or just waiting to come a little bit later.  
16 So if there's anything else we need to do at this time, we'll  
17 take advantage of the opportunity.

18 MS. HOLLEY: I don't believe there is at this time.

19 COMMISSIONER DEASON: Do the parties have anything  
20 that they need to take care of at this time?

21 MR. REILLY: No, sir.

22 COMMISSIONER DEASON: Okay. Mr. Friedman?

23 MR. FRIEDMAN: No, sir.

24 COMMISSIONER DEASON: Very well. Commissioners,  
25 anything you wish to --

1 COMMISSIONER BAEZ: No.

2 COMMISSIONER DEASON: Very well. We will recess  
3 until 4:40 and await the arrival of any customers who wish to  
4 testify. So we're in recess.

5 (Brief recess.)

6 COMMISSIONER DEASON: We'll call the hearing back to  
7 order.

8 Mr. Reilly, do you have any customers that have  
9 signed up to testify?

10 MR. REILLY: No customers at this time.

11 COMMISSIONER DEASON: Okay. Let me once again just  
12 make a public statement and ask, are there any customers in  
13 attendance who wish to make a statement? If you'll please just  
14 stand or raise your hand.

15 Let the record reflect that there is no one in  
16 attendance. The time now is about 4:45. It's customary to  
17 give the company and Public Counsel an opportunity to make  
18 opening statements for the benefit of customers in attendance.  
19 Since we have none in attendance, I think we're going to  
20 dispense with that at this time.

21 Commissioners, it's my suggestion that we just  
22 adjourn. This hearing was noticed to begin at four o'clock.  
23 It was also noticed to encourage customers to come as early as  
24 possible to be here at the beginning. It was also noticed that  
25 we will hear testimony until all customers are heard and that

1 the hearing would adjourn at that point. So I think that we  
2 have given ample opportunity for customers to come and to  
3 participate. So given the time and our efforts, it's now 4:45,  
4 we're just going to adjourn the hearing. Thank you all.

5 (Service Hearing adjourned at 4:45 p.m.)

6 - - - - -

7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

1 STATE OF FLORIDA )  
2 :  
3 COUNTY OF LEON )

CERTIFICATE OF REPORTER

4  
5 I, TRICIA DeMARTE, RPR, Official Commission Reporter, do  
6 hereby certify that the foregoing proceeding was heard at the  
7 time and place herein stated.

8 IT IS FURTHER CERTIFIED that I stenographically  
9 reported the said proceedings; that the same has been  
10 transcribed under my direct supervision; and that this  
11 transcript constitutes a true transcription of my notes of said  
12 proceedings.

13 I FURTHER CERTIFY that I am not a relative, employee,  
14 attorney or counsel of any of the parties, nor am I a relative  
15 or employee of any of the parties' attorneys or counsel  
16 connected with the action, nor am I financially interested in  
17 the action.

18 DATED THIS 2nd DAY OF JUNE, 2003.

19 *Tricia DeMarte*

20 \_\_\_\_\_  
21 TRICIA DeMARTE, RPR  
22 FPSC Official Commission Reporter  
23 (850) 413-6736  
24  
25