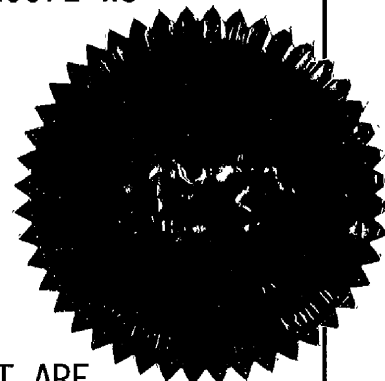


BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 020071-WS

In the Matter of

APPLICATION FOR RATE INCREASE IN
MARION, ORANGE, PASCO, PINELLAS,
AND SEMINOLE COUNTIES BY
UTILITIES, INC. OF FLORIDA.



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PROCEEDINGS: Ocala, Florida, Service Hearing

BEFORE: COMMISSIONER J. TERRY DEASON
COMMISSIONER BRAULIO L. BAEZ
COMMISSIONER RUDOLPH "RUDY" BRADLEY

DATE: Thursday, May 22, 2003

TIME: Commenced at 6:00 p.m.
Concluded at 6:33 p.m.

PLACE: Golden Hills Golf & Turf Club
4782 NW 80th Avenue
Ocala, Florida

REPORTED BY: TRICIA DeMARTE, RPR
Official FPSC Reporter
(850) 413-6736

DOCUMENT # 020071-WS

FLORIDA PUBLIC SERVICE COMMISSION 04894 JUN-3 8

FPSC-COMMISSION CLERK

1 APPEARANCES:

2 MARTIN S. FRIEDMAN, Esquire, Rose, Sundstrom &
3 Bentley, LLP, 600 S. North Lake Boulevard, Suite 160, Altamonte
4 Springs, Florida 32701, appearing on behalf of Utilities, Inc.
5 of Florida.

6 STEPHEN C. REILLY, Esquire, Office of Public Counsel,
7 c/o The Florida Legislature, 111 W. Madison Street, #812,
8 Tallahassee, Florida, 32399-1400, appearing on behalf of the
9 Citizens of the State of Florida.

10 LORENA HOLLEY, Esquire, FPSC General Counsel's
11 Office, 2540 Shumard Oak Boulevard, Tallahassee, Florida
12 32399-0850, appearing on behalf of the Commission Staff.

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I N D E X

WITNESSES

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NAME

PAGE NO.

CHARLES MURRAY

Direct Statement

9

JOHN ROBINSON

Direct Statement

15

CERTIFICATE OF REPORTER

23

P R O C E E D I N G S

1
2 COMMISSIONER DEASON: Call the hearing to order.
3 Could I have the notice read, please.

4 MS. HOLLEY: Pursuant to notice of customer service
5 hearings, this time and place has been scheduled to receive
6 customer testimony in Docket Number 020071-WS, application for
7 rate increase in Marion, Orange, Pasco, Pinellas, and Seminole
8 Counties by Utilities, Inc. of Florida. August 20th through
9 the 22nd has been reserved for the technical portion of this
10 hearing to be held in Tallahassee.

11 COMMISSIONER DEASON: Thank you. Take appearances.

12 MR. REILLY: Steve Reilly with the Office of Public
13 Counsel on behalf of the ratepayers.

14 MR. FRIEDMAN: Martin Friedman of the law firm of
15 Rose, Sundstrom & Bentley on behalf of Utilities, Inc. of
16 Florida.

17 MS. HOLLEY: Lorena Holley on behalf of the Public
18 Service Commission.

19 COMMISSIONER DEASON: Mr. Willis, will you introduce
20 yourself as well, please.

21 MR. WILLIS: Marshall Willis on behalf of the
22 technical staff of the Florida Public Service Commission.

23 COMMISSIONER DEASON: And if you would take the
24 opportunity to introduce your staff accompanying you.

25 MR. WILLIS: Also with me, if I can get you to stand

1 up, Mr. Jan Kyle, on the end over here, one of our accountants;
2 Mr. Tom Walden, right directly in front of me here, one of our
3 engineers; Ms. Bridget Hoyle, who introduced the -- or handed
4 you your brochures when you walked in tonight, is with our
5 consumer affairs division.

6 COMMISSIONER DEASON: Thank you. Let me take this
7 opportunity to welcome everyone. Let me introduce myself. My
8 name is Terry Deason; I'm a member of the Commission. I'll be
9 conducting the hearing this evening. Seated to my immediate
10 right is Commissioner Braulio Baez and to my left is
11 Commissioner Rudy Bradley. We're the panel of Commissioners
12 which will be hearing this matter.

13 We appreciate you being with us this evening even
14 though we do have some inclement weather. It is important that
15 we hear from customers and that's the reason we've come to the
16 service area to facilitate the testimony you're going to be
17 giving this evening.

18 I want to -- first of all, let me ask Public
19 Counsel's Office, do you have an opening statement you wish to
20 make?

21 MR. REILLY: I can make one, a brief one.

22 COMMISSIONER DEASON: Briefly, sure.

23 MR. REILLY: Okay. As I said, I'm with the Office of
24 Public Counsel; we're located in Tallahassee, Florida. When
25 you have a rate case like this, the regulatory scheme permits

1 the utility to recover its reasonable rate case expense. So
2 the consultants it hires, the attorneys it hires to put on its
3 case to try to justify the rate increase, that part of that
4 expense that the PSC determines is reasonable is collected in
5 the revenue requirement and you, in effect, pay for those
6 costs.

7 To help keep the burden down on ratepayers, the
8 Legislature fully funds our office to represent you, to resist
9 the rate increase, to identify the issues, and to try to do
10 everything we can to make sure that the increase that is being
11 requested is fully and totally justified, so that's -- so you
12 do not have to bear the cost of the representation against the
13 case that's being made. And just to assure you, our office has
14 been involved since this case was filed. We have hired
15 consultants. They have been developing issues. We have
16 engaged in a fair amount of discovery already. And I won't go
17 into all those issues right now, but rest assured, they are
18 being developed. And we will be filing prefiled testimony by
19 June 2nd of this year, and then the process continues until we
20 go back to Tallahassee for a technical hearing that is
21 scheduled for three days in August.

22 So we really invite the comments that you are going
23 to make today. And those of you who wish copies of our
24 testimony we're going to file on June 2nd, we'll be happy to
25 furnish that to you. Also, customers who wish to keep up with

1 this case and be formally notified of everything that comes out
2 of the PSC, including the staff's recommendation which is
3 issued prior to the agenda conference that actually decides the
4 case, please feel free to sign up for that before you leave
5 here because that will really keep you in the loop. So I
6 really appreciate again you coming out in this bad weather and
7 look forward to your comments.

8 COMMISSIONER DEASON: Thank you. Mr. Friedman, do
9 you have any comments you wish to make?

10 MR. FRIEDMAN: No, thank you.

11 COMMISSIONER DEASON: Okay. Thank you. Once again,
12 welcome. This is the third of a series of hearings we're
13 conducting in this case. Yesterday, we were in Altamonte
14 Springs, this morning in New Port Richey and, of course, here
15 this evening in Ocala.

16 As Mr. Reilly indicated, this is the opportunity for
17 customers to let their views be known to the Commission
18 concerning this pending application. We're particularly
19 interested in your evaluation of the quality of service which
20 is provided by this utility. We also are interested in any
21 comments you may have concerning the pending -- the requested
22 rate increase. Anything concerning the rate structure or the
23 operations of the utility which you think should be brought to
24 the attention of the Commission, we want you to avail
25 yourselves of that opportunity.

1 I want to take just a moment to briefly go over the
2 procedure we're going to follow for the remainder of the
3 hearing this evening. Mr. Reilly will be calling members of
4 the public who have signed up to testify. When he calls your
5 name, we ask that you come to the podium directly in front of
6 me; if you would, begin by giving us your name and your
7 address. And if you think it would be helpful to the court
8 reporter, you may wish to spell your name so it would be
9 accurate in the record.

10 This is an official hearing of the Commission. It is
11 being recorded. The evidence which we take at this proceeding
12 will become part of the record and can and will be relied upon
13 by the Commission in making its ultimate decision in this case.
14 And this will be done in conjunction with the technical
15 hearings which will be held in Tallahassee as well, which
16 Mr. Reilly also alluded to.

17 As I indicated, this is an official hearing. I will
18 ask all of those members of the public who wish to testify to
19 be put under oath. This is standard procedure, and it is
20 required for your testimony to become part of the record. We
21 ask that at the conclusion of your statement to wait, there may
22 be some clarifying questions. And we also want to advise those
23 members of the public who may not wish to make an oral
24 presentation here this evening but you still wish to
25 communicate with the Commission, if you will look at the green

1 "Special Report" which was handed to you this evening, the last
2 page of that report is designed to be detached and allow you to
3 make written comments to the Commission. You can fold that and
4 send it to the Commission. Also, on the very first page of the
5 "Special Report," there is a toll-free number which you may
6 call the Commission. There also is a means to contact the
7 Commission through the Internet. So please feel free to avail
8 yourself of those opportunities if you see fit.

9 At this time I'm going to ask all members of the
10 public who have signed up and wish to testify to please stand
11 and raise your right hand.

12 (Witnesses collectively sworn.)

13 COMMISSIONER DEASON: Thank you. Please be seated.

14 Mr. Reilly, you may call your first witness.

15 MR. REILLY: Charles Murray.

16 CHARLES MURRAY

17 was called as a witness on behalf of the Citizens of the State
18 of Florida and, having been duly sworn, testified as follows:

19 DIRECT STATEMENT

20 MR. MURRAY: I've got here an easel pad. I
21 first wish to say that --

22 COMMISSIONER DEASON: Sir -- does that microphone
23 detach, Mr. Reilly, so he can stand by his easel and --

24 MR. MURRAY: My name is Charles Murray, spelled
25 M-U-R-R-A-Y, 7632 Northwest 56th Place, Ocala, Florida

1 34482-2022. I am a spokesman for the consumers in this
2 subdivision and adjoining areas whose water supply is provided
3 by Utilities, Inc./Nuon NV, their parent company, I believe.
4 You will see the relevance of that later in my presentation.

5 I wish to base our position to this rate increase --
6 sorry for the back -- to the rate increase in the first place
7 because our rates are not competitive now. When I say
8 "actual," those are the rates, the temporary rates which are
9 subject to increase which is subject to refund if it's not
10 granted by the Commissioners.

11 The water meter, although we've got one-inch water
12 meters here, I had to base the -- had to prorate the rates
13 because the competitive water system, Marion County Utilities,
14 has three-quarter-inch meters, and I accepted the
15 three-quarter-inch rate which has been granted. We now pay
16 22 percent more than Marion Utilities, Inc. customers. The
17 full increase that is proposed -- under the full increase that
18 is proposed, we will be paying 31 percent more, 31 percent more
19 than the neighboring water system.

20 When we come to the price per 1,000 gallons, you will
21 see that the 225 which is the interim rate increase and the
22 248 -- excuse me, let me say that again. The \$2.25 interim
23 rate increase and the \$2.48 final requested rate increase are
24 way above the rates in this area. Marion County Utilities,
25 Inc. is -- well, let's see how much Utilities, Inc. is higher:

1 50 percent higher than Marion County Utilities and it's going
2 to be 65 percent higher if they are granted this final rate
3 increase.

4 Now, when it comes to a comparison against Marion
5 County Utilities, another system in the vicinity, for the
6 first 6,000 gallons, the current rate here is going to be
7 201 percent higher, 201 percent higher and 221 percent higher
8 under the requested final rate increase. When we go above
9 6,000 gallons, we've still got our differential of 33 percent
10 higher for Utilities, Inc. and 47 percent higher for the final
11 increase. These are enormous disparities which we do not see
12 any justification for, gentlemen. Now, my source, a phone
13 survey I conducted two days ago, I'm under oath, so these are
14 not fictitious figures.

15 Now, the next criterion for our objecting to the rate
16 increases are the consumer costs, and rapid inflation, there
17 might be plenty of justification. I'm quoting here from the
18 Star Banner which is a local newspaper. It's a New York Times
19 regional newspaper. Last -- I guess it's last Friday -- last
20 Saturday, it said consumer costs hit an 18-month low. That may
21 have been consumer costs, yet we're being asked to pay
22 10 percent more than -- excuse me. I have not worked out
23 the -- maybe Utilities, Inc. can tell us how much more we are
24 asked to pay than we have been and we were paying a month ago.

25 I have a second quotation from the Wall Street

1 Journal last Friday. The drop in producer prices led by
2 falling prices for energy and water comes under energy as a
3 group for the producer price index. Cars and tobacco, which
4 are in a different category, highlights a possibility, and the
5 U.S. is flirting with economy-wide deflation. As I said, that
6 was from the Wall Street Journal last Friday.

7 Now, the history of rate increases. We have been
8 plagued by rate increases in this subdivision. In 1994
9 Utilities, Inc. saddled us with a rate increase of 73 percent.
10 They asked for 92 percent. I was the person on behalf of the
11 consumers with the assistance of the Office of Public Counsel
12 to object to it, and it was reduced from 92 percent to
13 73 percent. Since then Utilities, Inc. has -- I can't tell you
14 had how many, but in theory, they can have twice-a-year
15 adjustments without a hearing of this type. And each of these
16 twice-a-year adjustments has ranged from three-quarters
17 percent, .75 percent, to 2 percent. Now, cumulatively these
18 increases amount to quite a hefty hunk.

19 Now, I've written this down here that I would ask the
20 Commissioners to compare these increases to the less than 1
21 percent typical return on money market funds, which I'm getting
22 from this morning's Wall Street Journal. And I also want to
23 add that most people who live in these subdivisions are living
24 on fixed incomes.

25 Now, I've got a couple of questions if I may

1 respectfully ask them. I think Mr. Reilly has answered one.
2 Who pays for the rate case expense? I think Mr. Reilly has
3 answered that, so I withdraw that question. It's we pay for
4 the rate case expense.

5 The next one is return on -- this reflects on the
6 return of investment. This Utilities, Inc. is owned by an
7 Amsterdam, Netherlands corporation. How much has the dollar
8 dropped in value versus the Euro since Nuon NV acquired
9 Utilities, Inc. last year? We hope that Utilities, Inc. will
10 not be able to claim insufficient return of investment because
11 of the currency situation, whereby the Euro has risen and a
12 dollar has dropped. I think the figure is roughly 17 percent,
13 but I don't have the exact date when Utilities, Inc. was
14 acquired by this Amsterdam, Netherlands firm.

15 And that is the end of my presentation. Thank you
16 very much for having me up.

17 And thank you, sir.

18 MR. REILLY: We thank you.

19 COMMISSIONER DEASON: Thank you, Mr. Murray. There
20 may be some questions.

21 Mr. Reilly, do you have any further questions?

22 MR. REILLY: No questions.

23 COMMISSIONER DEASON: Mr. Friedman, do you have any
24 questions?

25 MR. FRIEDMAN: I don't have any questions.

1 COMMISSIONER DEASON: Staff, any questions?

2 MS. HOLLEY: No questions.

3 COMMISSIONER DEASON: Sir, if I may take a moment to,
4 first of all, thank you for your testimony. It was very well
5 organized and researched. You're to be commended for that. We
6 appreciate you taking all of the effort. I would like to take
7 this opportunity to attempt to answer -- or maybe not answer
8 but shed some light on your second question.

9 The fluctuations in international money markets,
10 while it affects some things, one thing it does not affect is
11 the amount of return that we allow this utility.

12 MR. MURRAY: Thank you.

13 COMMISSIONER DEASON: We're an original cost
14 jurisdiction and what that means is that we look at the dollars
15 that are -- have been historically invested in this utility,
16 and we allow a return on those dollars, not inflated dollars,
17 deflated dollars, or in comparison to Euro dollars. It's
18 American dollars that were originally invested in this utility.
19 We look at that. We recognize the amount of depreciation that
20 has occurred over the years. We deduct out the depreciation in
21 coming up with the net rate base. We also account for any
22 contributions in aid of construction that customers may have
23 provided when the utility was being constructed; that also is
24 deducted out of the net rate base. So while fluctuations in
25 international money markets certainly is an important matter,

1 it's not something that really affects our ratemaking.

2 THE WITNESS: Thank you, Commissioner Deason.

3 COMMISSIONER DEASON: Thank you.

4 (Witness excused.)

5 COMMISSIONER DEASON: You may call your next witness.

6 MR. REILLY: John Robinson.

7 JOHN ROBINSON

8 was called as a witness on behalf of the Citizens of the State
9 of Florida and, having been duly sworn, testified as follows:

10 DIRECT STATEMENT

11 MR. ROBINSON: My name is John Robinson. I live
12 right over here, 8180 Northwest 43rd Lane, right here in the
13 forest. I'd like to absolutely give you all my support for
14 what Mr. Murray has presented. I would also like to bring out
15 a few other points, I believe.

16 Your comments, Mr. Deason, about how you arrive at
17 rates and the return of the investments, et cetera, et cetera,
18 are commendable, but I hope that's not all inclusive. The
19 reason I say that is that it would seem to me that you have
20 other factors that must be considered, which you may be doing,
21 I don't know, such as the amount of customers they have. This
22 facility has been picking up a steady amount of new customers
23 due to the growth factor in this area. I cannot give you
24 specific figures, but there are probably -- I've seen maybe
25 8 to 10, maybe 15, houses per year which is coming on-line.

1 Now, it would appear to me that if those figures are not
2 involved, you are getting a lot more moneys coming in, and I
3 don't believe, in my personal opinion, that those moneys coming
4 in are increasing their cost of operation proportionally. I
5 don't believe that could possibly be. I assume -- I hope I'm
6 making my point on that.

7 The other thing is that you -- we, as Mr. Murray has
8 mentioned, have experienced very significant percentage
9 increases in the bills that we have received over the last
10 five, ten years, whatever you want to take. It would seem to
11 me that you have a monopoly here, obviously, and that monopoly
12 can only be controlled by you gentlemen, the Commissioners, if
13 I understand the organization correctly. You have no
14 competition as such. However, your competition, I believe,
15 should be based upon competitive charges in the area from other
16 companies, and I don't know whether you consider that in your
17 considerations, but I think you should.

18 Mr. Murray has mentioned how much higher we are
19 paying for water as contrasted to other outfits in the area.
20 Why do we pay so much more than anybody else? I don't like the
21 taste of the water, but that's my own personal opinion. I
22 cannot raise that as a complaint. But I do believe that in
23 today's economy, particularly we're talking about deflation, if
24 you listen to Greenspan and the rest of them, we're not talking
25 about inflation here, God knows, and yet the prices we pay for

1 water are strongly on the inflationary side and have been for
2 quite a while. Now, if you're going to tie these people down
3 to giving realistic prices based upon the economy and based
4 upon the indirect competition -- by "indirect," I mean other
5 areas around, obviously not directly to us -- it seems to me
6 that it's about time that this outfit faced up to the facts, as
7 many industries have in this country, that they've got to cut
8 expenses. They've got to cut their prices, get things down to
9 a realistic basis. I see no evidence of this in this
10 application from this company now or have I seen it in the past
11 with their predecessors that owned the company in the past.

12 I believe that you gentlemen should start cracking
13 down and saying, we want efficiency for the thing. You're
14 getting more customers, whatever the normal growth is here.
15 They're getting more gross dollars coming in every year, and
16 how is that being reflected? It's being reflected by saying,
17 well, we need more money. We need more money at a rate over
18 the last few years that has far exceeded net inflation.

19 When do we stop? This is what I'm asking you
20 gentlemen to look at. I must say it's very commendable to say
21 you want a return on investment, but that's not the only
22 consideration. By far, it's not the only one. You've got the
23 economy, the deflationary costs, everything else, and I would
24 sincerely request that you gentlemen bring all these things
25 into the factor, and let's get this thing down to earth and get

1 us somewhere's near competitive prices with the ensuing areas
2 in the general Marion County location.

3 Thank you.

4 COMMISSIONER DEASON: Thank you. Can you wait for
5 just a moment?

6 Mr. Reilly, any further follow-up?

7 MR. REILLY: Thank you, Mr. Robinson.

8 No questions.

9 COMMISSIONER DEASON: Mr. Friedman, any questions?

10 MR. FRIEDMAN: No questions.

11 COMMISSIONER DEASON: Staff, any questions?

12 MS. HOLLEY: No questions.

13 COMMISSIONER DEASON: Sir, thank you for your
14 comments. I appreciate that. Just let me say that you've
15 raised some very valid points. These are matters which we
16 routinely explore in a rate proceeding. I wouldn't want you to
17 have the misunderstanding that in my explanation concerning
18 investment and rate base that that was all that we look at.
19 That was just an area which could be impacted conceivably by
20 differences in international money market -- I mean, money
21 rates, and I just wanted to set the record straight that it
22 doesn't apply for investment and return on investment.

23 MR. ROBINSON: I appreciate it.

24 COMMISSIONER DEASON: But we will look at operations
25 of the utility, the level of expenses they incur, whether these

1 expenses are prudently incurred. We'll also look at
2 allocations of cost from the parent company to their operating
3 company. We will look at trends in customer growth and changes
4 in revenues for the company.

5 There's -- as Mr. Reilly indicated, his Public
6 Counsel's Office, which represents consumers, they will be
7 retaining a number of expert witnesses who will be providing
8 detailed testimony on these and other type issues. We'll be
9 sponsoring testimony -- I believe we'll be sponsoring testimony
10 of an auditor from our staff. I don't know if we'll have any
11 other in-house experts testifying or not; sometimes we do. It
12 depends on the nature of the case. And of course, the utility,
13 they will be providing their own experts as well. So these
14 issues will be thoroughly explored, I want you to be assured of
15 that. Now, what the outcome is going to be, I can't say now,
16 but I can assure you that the issues will be explored.

17 MR. ROBINSON: Thank you. I appreciate your
18 comments, and please put it all into the pot. Thank you.

19 COMMISSIONER DEASON: Thank you, sir.

20 MR. REILLY: One thing, Mr. Robinson, if I could.
21 This is not a question but just a response to your comment on
22 expenses. Allocation from the parent company is going to be a
23 very big issue in this case --

24 MR. ROBINSON: I would hope so.

25 MR. REILLY: -- and will be thoroughly looked at.

1 MR. ROBINSON: I would hope so because I think things
2 are adjusted to the benefit of the company rather than to
3 actual financial analysis.

4 MR. REILLY: It's emerging as a pretty big issue.

5 MR. ROBINSON: It sure is. Thank you.

6 COMMISSIONER DEASON: Thank you, sir.

7 (Witness excused.)

8 COMMISSIONER DEASON: Mr. Reilly.

9 MR. REILLY: That's all we have signed up at this
10 point. We could maybe see if anyone's come in.

11 COMMISSIONER DEASON: Yes, let me inquire.

12 Mr. Reilly has just indicated that he's exhausted his list of
13 persons who have signed up to testify. Just let me ask, if
14 there's anyone in the audience that wishes to make a statement,
15 you know, please come forward. There's no reason to be shy.
16 I'll just have to put you under oath. This is your
17 opportunity, and I invite you to take advantage of it if you
18 see fit.

19 Let's let the record reflect that there are no other
20 individuals who have come forward at this time. I would
21 encourage you to share this information with your neighbors and
22 if any of -- in fact, I think we probably have sufficient
23 copies that we probably -- if you want to take a few of these
24 green sheets with you and share with your neighbors, perhaps
25 some of them would like to review this information and send in

1 the last page. That would be helpful, if they wish to do that.

2 I believe this hearing was noticed that we would
3 begin at 6:00, and we would continue until all customers have
4 been heard. That's the notice; correct?

5 MS. HOLLEY: That's correct.

6 COMMISSIONER DEASON: Okay. Let me ask, Mr. Reilly,
7 do you have anything further at this time?

8 MR. REILLY: Nothing further at this time.

9 COMMISSIONER DEASON: Mr. Friedman, do you have
10 anything?

11 MR. FRIEDMAN: Nothing further.

12 COMMISSIONER DEASON: Staff?

13 MS. HOLLEY: Nothing further.

14 COMMISSIONER DEASON: Commissioners, anything further
15 at this point?

16 COMMISSIONER BRADLEY: No.

17 COMMISSIONER DEASON: Well, let me take this
18 opportunity to thank you for coming out and sharing your
19 thoughts with us. It is important that we hear from customers.
20 We will be conducting further hearings on the technical side of
21 this case in Tallahassee. I think Mr. Reilly has invited any
22 customers to notify him and his office. He will let you know
23 the progress of the case. You can also -- I believe you can
24 access the status of this case via the Internet as well. That
25 will also keep you informed. And by all means, if you have any

1 questions, please feel free to call Mr. Reilly or our staff.
2 We'll be more than happy to try to assist you in any way that
3 we can. And with that, this hearing is adjourned.

4 (Service Hearing concluded at 6:33 p.m.)

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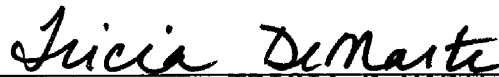
1 STATE OF FLORIDA)
2 : CERTIFICATE OF REPORTER
3 COUNTY OF LEON)

4
5 I, TRICIA DeMARTE, RPR, Official Commission Reporter, do
6 hereby certify that the foregoing proceeding was heard at the
7 time and place herein stated.

8 IT IS FURTHER CERTIFIED that I stenographically
9 reported the said proceedings; that the same has been
10 transcribed under my direct supervision; and that this
11 transcript constitutes a true transcription of my notes of said
12 proceedings.

13 I FURTHER CERTIFY that I am not a relative, employee,
14 attorney or counsel of any of the parties, nor am I a relative
15 or employee of any of the parties' attorneys or counsel
16 connected with the action, nor am I financially interested in
17 the action.

18 DATED THIS 2nd DAY OF JUNE, 2003.

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22
23
24
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TRICIA DeMARTE, RPR
FPSC Official Commission Reporter
(850) 413-6736