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(LICENSED IN TEXAS ONLY)

June 28, 2003

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Ms. Blanca Bayo
Commission Clerk and Administrative Services Director
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

Re: Docket No. 020071-WS; Application of Utilities, Inc. of Florida for a rate increase
Our File No.: 30057.40

Dear Ms. Bayo:

Enclosed please find for filing in the above-referenced docket an original and fifteen (15) copies of the Rebuttal Testimony of the following witnesses:

1. Rebuttal Testimony of Steven M. Lubertozzi 05764-03
2. Rebuttal Testimony of Patrick C. Flynn 05765-03
3. Rebuttal Testimony of David L. Orr 05766-03
4. Rebuttal Testimony of Frank Seidman 05767-03
5. Rebuttal Testimony of Hugh A. Gower 05768-03
6. Rebuttal Testimony of Pauline M. Ahern 05769-03

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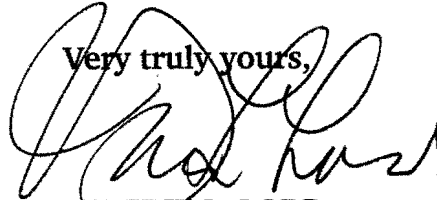
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Ms. Blanca Bayo
June 27, 2003
Page 2

Please contact me if you have any questions.

Very truly yours,



VALERIE L. LORD
Of Counsel

VLL/dlv
Enclosures

cc: Stephen Burgess, Esquire (w/enclosure)(by Federal Express)
Rosanne Gervasi, Esquire (w/enclosure) (by Federal Express)
Mr. Steven M. Lubertozi (w/enclosure) (by Federal Express)
Mr. Patrick Flynn (w/enclosure) (by hand delivery)
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utilities, inc.\2002 rate case\psc clerk (bayo) 083 (Rebuttal testimony) ltr.wpd

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 020071-WS

UTILITIES, INC. OF FLORIDA

REBUTTAL TESTIMONY OF

FRANK SEIDMAN

REGARDING THE APPLICATION FOR

INCREASE IN WATER AND WASTEWATER

RATES AND CHARGES

IN

MARION, ORANGE, PASCO, PINELLAS AND SEMINOLE

COUNTIES

DOCUMENT NUMBER 0111

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REBUTTAL TESTIMONY OF FRANK SEIDMAN

Q. Please state your name, profession and address.

A. My name is Frank Seidman. I am President of Management and Regulatory Consultants, Inc., consultants in the utility regulatory field. My mailing address is P.O. Box 13427, Tallahassee, FL 32317-3427.

Q. Have you previously filed direct testimony on behalf of the Applicant, Utilities, Inc. of Florida (UIF)?

A. Yes.

Q. What is the purpose of your rebuttal testimony?

A. The purpose of my rebuttal testimony is to respond to the direct, prefiled testimony of Office of Public Counsel (OPC) witnesses Bidy and Deronne. In addition I will respond to the direct, prefiled testimony of Commission Staff witness Redemann.

RESPONSE TO MR. BIDDY

Q. Are there specific areas of Mr. Bidy's testimony to which you are responding?

A. Yes. Mr. Bidy addresses several areas related to the determination of used and useful. I will be responding to certain portions. My response will follow the order in which Mr. Bidy addresses them.

UNACCOUNTED-FOR-WATER

Q. Would you please respond to Mr. Bidy's testimony regarding unaccounted-for-water?

1 A. Yes. At pages 6 and 7 of his prefiled testimony, Mr. Bidy addresses the
2 levels of unaccounted-for-water for the 17 UIF water systems. He has
3 prepared an analysis that is summarized in his Exhibit TLB-4. I have
4 reviewed his results and they agree with those of the Utility as shown on
5 the "F-1" schedules of the MFR for each system. However, in the course
6 of my review, it came to my attention that the "F-1" schedule filed for the
7 Marion County Golden Hills/Crownwood system is an incorrect, draft
8 schedule. For whatever reason, the final "F-1" schedule for the Marion
9 County Golden Hills/Crownwood system did not get filed. The correction
10 to Schedule "F-1" also affected the calculations on Schedules "F-3" and
11 "F-5". Copies of the correct schedules are attached as FS-4.

12 **Q. What is the difference between the schedule as filed and available to**
13 **Mr. Bidy and the corrected schedule?**

14 A. The schedule as filed and available to Mr. Bidy showed 59.497 million
15 gallons pumped and a resulting 22.2% unaccounted-for-water. Mr.
16 Bidy's calculations were in agreement with that amount and result. The
17 correct schedule takes note of the fact that tests were made for the water
18 well flow meters indicating that they were reading high. When the meter
19 flow reading correction is taken into account, the gallons pumped drops
20 to 49.536 million gallons and the unaccounted-for-water level drops to
21 6.6%.

22 **Q. Why was this meter flow test undertaken?**

1 A. When I was preparing the engineering MFR schedules, I became
2 concerned with the flow results for the Crownwood system and asked the
3 company to check them out. The company communicated its response to
4 me by e-mail, a copy of which is attached as FS-5. The results of the
5 testing for the wastewater system were properly reflected in the "F-2"
6 schedule as filed. Inadvertently, the results for the water system were not.

7 **Q. Mr. Biddy uses a 10% unaccounted-for-water level as acceptable and**
8 **considers anything above that as "excess". He states that it is the**
9 **historical policy of the Commission to use a limit of 10%. Would you**
10 **please respond to Mr. Biddy's position?**

11 A. Yes. It is true that the Commission has often used 10% as the limit for an
12 acceptable level of unaccounted-for-water in rate cases. But not always.
13 The Commission's policy is not set by rule and is therefore open to review
14 in each case. The Commission's Standard Operating Procedures (SOP)
15 state that a fair average of unaccounted-for-water might be 10-20% for
16 fully metered systems with good meter maintenance programs and average
17 conditions of service. Although the SOP is no longer utilized because it
18 was never formalized into a rule, it does reflect the historical position of
19 the Commission and its staff. So there is room for legitimate discussion.
20 When the Commission opened a Docket to consider adopting specific
21 rules for used and useful, it did propose 12.5% as an acceptable level. That
22 proposal took into consideration a new system leakage design level of 2-

1 3% as a base before including a 10% level of unaccounted-for-water.
2 Another point for consideration is that of meter accuracy. Commission
3 rules acknowledge that the accuracy limits of displacement meters are
4 between 90-101.5 percent of actual flows. For current and compound
5 meters, the limits are 90-102% and 90-103% respectively. Since meters
6 typically run slow as they age, even a system that had zero unmetered
7 water could still have up to a 10% differential between water pumped and
8 metered that would show up as unaccounted-for-water.

9 **Q. Are you aware of any other indications that a 10% allowance for**
10 **accounted-for-water may be too low?**

11 A. Yes. There are indications from some water management districts in
12 Florida that the range should be 12-15%. For example the Southwest
13 Florida Water Management District (SWFWMD) has indicated that for
14 most areas, there is no need to address reduction of unaccounted-for-water
15 levels of less than 15%. Even in water use caution areas, remedial action
16 is not required for unaccounted-for-water levels of less than 12%. So,
17 there is legitimate reason to set an acceptable level of unaccounted-for-
18 water at a level higher than 10%, and 12.5% is a conservative goal.

19 INFLOW AND INFILTRATION

20 **Q. At page of his prefiled direct testimony, Mr. Bidy next addresses**
21 **inflow and infiltration (I&I). He shows I&I calculations for three**

1 **systems - Summertree, Weathersfield and Ravenna Park/Lincoln**
2 **Heights. Would you please respond to his approach and his findings?**

3 A. Yes. Mr. Biddy calculated infiltration and inflow (I&I) for each of these
4 systems and found that they had “excess” I&I. Mr. Biddy considered any
5 I&I greater than 10% of treated flows to be excess. I am not aware of any
6 basis for 10% of treated flows as a standard for measuring excess I&I. The
7 standard of which I am aware is a specification allowance of 500
8 gpd/inch-diameter/mile of gravity mains for infiltration, excluding inflow.
9 That is a measure recommended in the previously referred to SOP’s, and
10 one which the Commission has used and accepted in other rate
11 proceedings. The basis for this specification allowance is Water Pollution
12 Control Federation (WPCF) Manual of Practice No. 9, developed in 1970,
13 superceded in 1982 by WPCF Manual of Practice No. 5.

14 **Q. At page 8 of his prefiled direct testimony, Mr. Biddy indicates that he**
15 **normally would proceed to determine the amount of I/I per inch of**
16 **sewer diameter per mile, but that the utility did not furnish sizes of**
17 **mains or lengths or reasonable maps. Was that information**
18 **available?**

19 A. Yes. But to the best of my knowledge OPC did not specifically request
20 that detail, even though it did not hesitate to requests hundreds of other
21 pieces of information during the discovery process. Such information was
22 previously available in Commission annual reports, although it stopped

1 requiring the reporting of this data several years ago. Nevertheless, it is
2 available from the company. Such information was requested by PSC
3 Staff for the Ravenna Park/Lincoln Heights system, was furnished and was
4 used to analyze I&I for that system, and is referenced in Staff Witness
5 Redemann's testimony.

6 **Q. Do you agree with how Mr. Biddy calculated I&I?**

7 A. No. He estimated I&I for all systems as the difference between treated
8 wastewater flows and what he identifies as 80% of water sold to
9 wastewater connections. First, the general assumption that only 80% of
10 water used is returned to the wastewater system is typically applied only
11 to residential service and is based on the assumption that irrigation water
12 is included in residential use. Mr. Biddy made no distinction for systems
13 where irrigation is separately metered and already excluded from
14 residential use. Second, this Commission typically assumes that 96% of
15 general service water is returned to the wastewater system. Mr. Biddy
16 made no distinction between residential and general service. Third, he
17 sometimes used the wrong numbers as input.

18 **Q. Would you please address Mr. Biddy's I&I calculations for the Pasco**
19 **County - Summertree system?**

20 A. Yes. For the Pasco County - Summertree system, I agree with the treated
21 wastewater flow of 23.690 million gallons used by Mr. Biddy. This is the
22 amount shown on MFR Schedule "F-2". I also agree with the 22,027,023

1 gallons that he identifies as water sold to wastewater connections. That is
2 an amount provided to OPC in response to its Interrogatory No. 106 which
3 the company identified as returnable water. I do not agree with Mr.
4 Bidy's assumption that only 80% of these flows are actually returned for
5 wastewater treatment for this system. He did not adjust for the fact that
6 Summertree has separately metered irrigation and irrigation use has
7 already been removed from residential use. He made no distinction
8 between residential and general service. Finally, as the company has
9 pointed out in response to OPC and Staff discovery requests, the
10 Summertree system is unique in that it has separately metered irrigation
11 for all common sites and residential lot sites in the Arborwood area. This
12 issue was addressed in Summertree's last rate case, Docket No. 910020-
13 WS. In Final Order No. 25821, the Commission agreed that due to the
14 unique circumstances, it was proper to assume that 96% of all flows
15 would be returned to the wastewater system. For this test year, $96\% \times$
16 $22,027,023 = 21,145,942$ gallons. Based on this assumption, I&I, the
17 difference between water returned and waster treated would be 2,554,058
18 gallons, rather than the 6,068,382 gallons calculated by Mr. Bidy.

19 **Q. Did you make an analysis of allowable infiltration flows for**
20 **Summertree based on the 500 gpd/inch-diameter/mile criterion?**

21 A. Yes. My analysis is shown on FS-6, page 1. The company's records show,
22 through year 2000, 1,260 feet of 6" mains, 25,165 feet of 8" mains, and

1 2,677 feet of 10" mains. Based on these quantities and an allowance of
2 500 GPD per inch-diameter mile, the allowable infiltration would be
3 22,315 GPD or 8.14 million gallons. This compares to the actual I&I of
4 2.5 million gallons, as discussed above. Keep in mind that this is an
5 infiltration allowance only and does not include any allowance for inflow.
6 Also, keep in mind that this calculation does not even include the footage
7 of service laterals which tend to account for a good deal of infiltration.
8 There is no excess I&I at Summertree.

9 **Q. Would you please address Mr. Bidy's I&I calculations for the**
10 **Seminole County - Weathersfield system?**

11 A. Yes. I disagree with Mr. Bidy's calculations because there is no valid
12 basis for his determination of wastewater treated. The wastewater flows
13 in the Weathersfield system are treated and disposed of by the City of
14 Altamonte Springs under an agreement that dates back to 1995. The City
15 bills for services, not on the basis of measured wastewater flows, but
16 rather on the basis of a percentage of water consumed by Weathersfield's
17 wastewater customers. There is no metering device to measure the flows
18 sent to the City for treatment, so there is no measurement of treated flows
19 against which to compare water consumed. Mr. Bidy has arrived at a
20 number which he identifies as wastewater treated, but I do not know how
21 he derived it, since neither the company nor the City has that information.
22 Without knowledge of the treated flows, there is insufficient information

1 with which to calculate I&I. However, since the agreement with the City
2 is to bill the utility on the basis of only 70% of water consumed, it can be
3 reasonably concluded that the costs associated with any I&I that may exist
4 is not being passed on the customers through the treatment and disposal
5 costs. A determination of I&I is not necessary for this system.

6 **Q. Would you please address Mr. Biddy's I&I calculations for the**
7 **Seminole County - Ravenna Park/Lincoln Heights system?**

8 A. Yes. The Ravenna Park/Lincoln Heights system is one for which there is
9 general agreement between OPC, the Staff and the company that there is
10 the appearance of excessive I&I. The company's assumptions were
11 provided to the PSC Staff in response to interrogatories and they are
12 correctly summarized and characterized in the prefiled direct testimony of
13 PSC Staff witness Redemann. I will not repeat them here. Although Mr.
14 Biddy's assumptions and calculations are somewhat different, there is not
15 a substantial difference in the results. Based on Mr. Biddy's input and
16 calculation the estimated allowable treatable flows, including I&I, would
17 be 24,466,200 gallons. This compares to 22,028,144 gallons calculated by
18 Mr. Redemann using the company's input.

19 **Q. Have you made calculations for the other wastewater systems?**

20 A. Yes. Mr. Biddy did not make a calculation of I&I for the Marion County -
21 Golden Hills/Crownwood system. My calculation is shown at FS-6. It
22 indicates there were 860,564 gallons of Infiltration & Inflow. Of this

1 amount, 773,689 gallons was determined to be an acceptable allowance
2 for infiltration, excluding any allowance for infiltration through service
3 laterals. The remaining 86,874 represents only 2.84% of treated flows,
4 which is not significant and could well be attributed to infiltration through
5 service laterals and/or inflow. There is no excess I&I for this system.

6 I also made a calculation for the Pasco County - Wis-Bar system, which
7 Mr. Bidy did not address and, as shown on FS-6, page 3, there is no
8 excess I&I.

9 STATUTORY 5 YEAR GROWTH

10 **Q. Mr. Bidy states that in systems experiencing negative growth he**
11 **applied the negative growth rate because “the statutory rule must**
12 **apply both ways to have any meaning.” Do you agree?**

13 A. No. The purpose of the statutory language and rule that enables it is to
14 insure that a utility has sufficient plant to serve current and future needs
15 and that the utility is compensated for the related investment. If there is no
16 growth, then no further investment is required and no allowance for
17 further growth will be provided. However, once a utility has constructed
18 plant which has been found to be necessary (used and useful) to serve its
19 customers, that plant cannot be removed without cost to the remaining
20 customers and without harm to the service of existing customers simply
21 because some of those customers no longer take service. In addition, by
22 reducing demand by applying a negative growth factor, Mr. Bidy is

1 double counting. The existing demand level, itself, already reflects
2 reduced demand. A negative growth factor just compounds the reduction,
3 artificially spiraling it down without any regard for cause and effect. Mr.
4 Biddy's interpretation is nothing more than gamesmanship.

5 FIRE FLOW

6 **Q. The utility had requested a fire flow allowance for 12 of its water**
7 **systems. Mr. Biddy recommended that a fire flow allowance not be**
8 **approved for two of those systems. Would you please respond?**

9 A. Yes. The company requested a fire flow allowance for the Orangewood
10 system and the Oakland Shores system. In both of these systems, fire flow
11 is furnished to only limited portions of the systems. Mr. Biddy believes
12 that because of this there should be no allowance for it. The problem is
13 that, limited area or not, the hydrants are in public areas and the company
14 is responsible for providing the required fire flows and must have the
15 capacity to do so. To deny the allowance would be to deny the utility the
16 ability to recover the cost associated with a service to which it is obligated.

17 UTILITY'S RATIONALE FOR USED AND USEFUL FOR WATER
18 FACILITIES

19 **Q. At pages 9 through 11 of his prefiled direct testimony, Mr. Biddy**
20 **takes issue with your approach to determining used and useful for**
21 **water supply, pumping, treatment and storage facilities. He describes**
22 **it as novel. Would you please respond?**

1 A. Certainly. I appreciate the compliment that my approach is novel, but that
2 is more than it deserves. The approach I used is simply a practical
3 application of the Commission's basic formula for determining used and
4 useful.

5 As I stated in my prefiled direct testimony, the format of the analysis is the
6 same for each system. It begins with a listing of the various input
7 parameters including the number and rating of the wells, type and size of
8 the storage facilities, high service pumping capacity, system demand,
9 fireflow requirements, and unaccounted for water. If system growth is
10 relevant that is addressed in the used & useful formula.

11 I then briefly discuss how each system functions and whether the system
12 components should be evaluated individually or together. Based on the
13 availability of well capacity, storage capacity and high service pumping
14 capacity I made a determination as to whether demand should be evaluated
15 on the basis of maximum day demand or instantaneous demand. I then
16 made a calculation of used & useful using the Commission's standard
17 formula of dividing the sum of (peak demand + fireflow - excess
18 unaccounted for water + property needed to serve five years after the test
19 year) by the firm reliable capacity.

20 Apparently, what Mr. Bidy found novel, was that I made a determination
21 as to whether demand should be evaluated on the basis of maximum day

1 demand or instantaneous demand and found that most of the systems
2 should be evaluated on the basis of instantaneous demand.

3 **Q. Under what circumstances did you determine that a system should be**
4 **evaluated on the basis of instantaneous demand?**

5 A. I made a determination that a system should be evaluated on the basis of
6 instantaneous demand when that system had no storage facilities or
7 storage of such little consequence that it would be unable to support even
8 a peak hour demand. Most of UIF's water systems are small, have simple
9 chlorine treatment, only hydropneumatic storage and no high service
10 pumping. Under these circumstances, the system demand is served directly
11 from the well pumps. Clearly, as a practical matter, the well pumps see
12 every instantaneous change in demand, and with no way to buffer that
13 demand with storage, must respond directly to those changes. My
14 approach of evaluating these systems on the basis of instantaneous
15 demand merely recognizes what is actually occurring on the systems.
16 There is nothing novel about it.

17 **Q. At page 11 of his prefiled direct testimony, Mr. Bidy concludes, after**
18 **reviewing cases that you cited, that the Commission has never**
19 **approved or even commented on instantaneous flow rationale. Do you**
20 **agree with his conclusion?**

21 A. No. OPC, through interrogatories, had asked whether this used and useful
22 rationale had ever been used or approved by the Commission and to

1 specify cases. The response, provide by me, was that the Commission had
2 previously dealt with the concept of instantaneous demand. In each of the
3 cases cited, the Commission dealt with the concept. I cited three rate cases
4 in which the concept was introduced. In each of those, peak hour demand
5 was used as a proxy for instantaneous demand. I also cited a rulemaking
6 case in which the Commission proposed a rule which directly dealt with
7 instantaneous demand in the same manner I have. Obviously, Mr. Bidy
8 and I do not agree on how to interpret how the concept of instantaneous
9 demand was addressed in each case. Nevertheless, the point is that the
10 Commission is fully aware of the concept. What is at primary issue here
11 is not whether the concept of instantaneous demand is new or legitimate,
12 but whether it is best represented by a peak hour proxy or by a an estimate
13 of diversified (coincident)instantaneous demand.

14 **Q. At page 11 of his prefiled direct testimony, Mr. Bidy alleges that**
15 **your rationale is “obviously proposed to try to obtain a U/U**
16 **percentage of 100% for all systems.” Is that true?**

17 A. That is a strong allegation and the answer is emphatically, no. My
18 rationale is to assure that the manner in which the systems operate is
19 recognized to the greatest extent in used and useful. There is no doubt that
20 I concluded that all of UIF’s water systems were 100% used and useful.
21 But that should come as no surprise - they had already been found to be
22 100% used and useful in previous cases and there has been no significant

1 change in any of the systems. My conclusions simply verify the
2 conclusions reached in those previous cases.

3 DISTRIBUTION AND COLLECTION SYSTEMS

4 **Q. At page 11 of his prefiled testimony, Mr. Biddy alleges that the utility**
5 **“ignored the long standing and Commission approved rationale and**
6 **methodology” for determining used and useful for distribution and**
7 **collection systems. Is that true?**

8 A. No. We simply didn't reinvent the wheel. As Mr. Biddy recognizes in his
9 testimony, the company did not recalculate used and useful for systems
10 which the Commission had previously found 100% used and useful and
11 in which there has been no significant change. We did calculate used and
12 useful for systems that had not previously been determined to be built out.

13 **Q. In Mr. Biddy's exhibits, he shows his calculations of used and useful**
14 **for the distribution and collection portion of each of the 15 systems**
15 **that you stated were previously found to be 100% used and useful by**
16 **this Commission. Would it surprise you that in all but one case, his**
17 **calculations yielded percentages less than 100%?**

18 A. Not at all. Apparently Mr. Biddy has relied on the strict mathematical
19 calculation of lots served versus lots available as some sacrosanct formula
20 to which reality and reason do not apply. It is not, nor are any of the many
21 formulae utilized by the Commission. If they were, there would be neither
22 need nor opportunity for the Commissioners to exercise any judgment.

1 With regard to the analysis of distribution and collection systems, it is
2 perfectly reasonable for small, closed systems to be considered 100% used
3 and useful even though some lots do not now, or may ever have
4 customers, simply because all lines in place are required as a minimal,
5 backbone system. I believe that is the gist of the Commission's previous
6 findings for these systems.

7 I have attached FS-7 which summarizes customer activity information for
8 the 15 systems for which the Commission has previously made a
9 determination of 100% used and useful. The exhibit shows, for each
10 system, the test year average single family residences, the average growth
11 activity over the last five years, and the used and useful percentages
12 calculated by Mr. Biddy. The systems are grouped according to the docket
13 in which the Commission made its last used and useful determination.
14 You can see most systems have had negligible activity since the
15 Commission's last findings. You can also see that even according to Mr.
16 Biddy's calculations, the lowest used and useful percentage is 82%. It is
17 not unreasonable or unusual for the Commission to consider distribution
18 and collection systems that are 80%+ buildout and have virtually no
19 growth potential to be 100% used and useful.

20 **Q. There are two systems - Golden Hills/Crownwood and Summertree -**
21 **that have not been previously determined to be 100% used and useful.**

1 **Did you make an evaluation for these systems, and if so, how did your**
2 **results compare to those of Mr. Biddy?**

3 A. I did evaluate the distribution and collection portion of these systems.
4 With regard to the Golden Hills/Crownwood water distribution system, I
5 had made a calculation, that based on the 597 ERC capacity previously
6 determined by the Commission, used and useful was approximately 97%
7 and that 100% should be used. Through interrogatories, OPC requested
8 that we make an actual lot count from system maps. On that basis, it
9 appeared to us that approximately 586 units could be served. This
10 approximation required an assumption as to how many multi-family units
11 might be constructed on available sites. With that change, I would
12 estimate that used and useful would calculate to approximately 90%. Mr.
13 Biddy calculated it to be 88.64% using his count and assumptions. I would
14 not dispute the differences because it is purely speculative what may or
15 may not be developed. But based on the layout of the system and where
16 available vacant lots are located, I would still recommend that the
17 distribution system be considered 100% used and useful. With regard to
18 the collection system, which only serves the Crownwood area, I made a
19 determination that it was 100% used and useful based on the configuration
20 of the system. The wastewater system only serves an area developed as
21 quadraplexes. 18 quadraplex buildings have been developed out of what
22 appears to have been a potential of anywhere from 26 to 34 total buildings,

1 depending on which plat drawing you look at. On that basis, the area
2 served could be anywhere from 52% to 70% developed. However, there
3 has been no development activity in at least five years and there does not
4 seem to be any interest in further development. The service area is
5 compact, consisting of less than 3,000 feet of mains. The wastewater
6 collection system would probably not be any less, even if the existing
7 buildings were all that were initially planned. On that basis, the collection
8 system serving this grouping of buildings should be considered 100% used
9 and useful.

10 With regard to Summertree, I did not make a determination of used and
11 useful for the distribution and collection systems because they are fully
12 contributed. Mr. Bidy determined that they were 77% and 65.96% used
13 and useful, respectively. I did not check his calculations because, right or
14 wrong, the associated investment is offset by CIAC.

15 **Q. In his calculation for three of the systems - Oakland Shores,**
16 **Weathersfield and Park Ridge, Mr. Bidy reduced used and useful**
17 **percentages by negative growth factors. Do you agree with this?**

18 A. No. Used and useful percentages should never be reduced by negative
19 growth factors. Negative growth implies a demand for service once
20 existed which the utility was obligated to serve and did. The utility cannot
21 remove the lines which were committed to serving those sites nor should

1 the Commission penalize the utility for it, anymore than a utility should
2 be penalized because demand may be reduced due to conservation.

3 **Q. Are there any specific reasons those systems show a negative growth?**

4 A. Yes. In the Weathersfield system, a portion of the service area was sold to
5 the City of Altamonte Springs. This was a one time event and does not
6 establish a pattern. In the Oakland Shores system, several customers were
7 transferred to the City of Maitland service area when an adjacent small
8 UIF system known as Druid Isles was purchased by the City of Maitland.
9 This also was a one time event. For the Park Ridge system there is really
10 not a negative growth pattern. The number of customers has not changed
11 in many years, however, the annual consumption varies from year to year -
12 sometimes up - sometimes down. Over the past five years the annual
13 change has averaged less than one-half of one percent - hardly a pattern.

14 WASTEWATER TREATMENT PLANT

15 **Q. At page 12 of his prefiled testimony, Mr. Biddy takes issue with your**
16 **approach to calculating used and useful for the Crownwood**
17 **wastewater treatment plants. He alleges that you have not used any**
18 **of the “longstanding and Commission recognized and approved**
19 **methodologies” and seem “intent on breaking new ground.” Is that**
20 **true?**

21 A. No. I have no idea what Mr. Biddy is talking about. I calculated used and
22 useful for the Crownwood plant using exactly the same formula and

1 components that he did, and in compliance with Commission Rule 25-
2 30.432, F.A.C. We differ only in our calculation of growth and in the
3 application of excess I&I. He used the three month average daily flow of
4 25,282 GPD to represent demand and I used the three month average daily
5 flow of 25,282 GPD to represent demand. He used the three month
6 average daily flow permitted capacity of 40,000 GPD and I used the three
7 month average daily flow permitted capacity of 40,000 GPD. He used
8 2,178 GPD to represent 5 years growth and I used 2,207 GPD to represent
9 growth - an insignificant difference. He deducted 362 GPD as representing
10 excess I&I. I concluded that there was no excess I&I. He concluded that
11 the plant was 67.75% used and useful. I concluded that the plant was
12 68.72% used and useful. Whatever Mr. Bidy read into my methodology,
13 just isn't there.

14 **Q. Mr. Bidy faults you for not making a used and useful determination**
15 **for treatment plant investment that was allegedly removed from**
16 **service in three systems - Ravenna Park, Weathersfield and**
17 **Summertree - that now transport their effluent for treatment. Would**
18 **you please respond?**

19 A. When I prepared my used and useful analysis, I was not aware that any
20 facilities were on the books of the company that were not providing
21 service. If they are, obviously some accounting treatment for that

1 investment should be considered. Mr. Lubertozi will be addressing Mr.
2 Biddy's allegations in his rebuttal testimony.

3 MR. BIDDY'S RATIONAL FOR DETERMINING USED AND USEFUL FOR
4 WATER SUPPLY AND PUMPING FACILITIES

5 **Q. I would now like you to address Mr. Biddy's rationale for**
6 **determining used and useful for water supply and pumping facilities.**
7 **First, however, I would direct you to the corrected MFR Schedules**
8 **you provided as FS-4. Will any of these corrected schedules affect Mr.**
9 **Biddy's calculations as shown in his Exhibit TLB-3?**

10 A. Yes. It affects his calculation of used and useful for the Marion County
11 Golden Hills/Crownwood Water System Source of Supply and Pumping
12 as shown under Par. 1.1.7. of his exhibit. It will result in a reduction in the
13 used and useful that he calculated. In all fairness to Mr. Biddy, I have
14 recalculated what the amounts would be and show them in FS-8 which is
15 a marked up reproduction of his exhibit TLB-3, page 2.

16 **Q. At page 15 of his prefiled testimony, Mr. Biddy proposes that source**
17 **of supply and pumping should be evaluated in accordance with the**
18 **FDEP rule for design. Would you please address his proposal?**

19 A. Yes. According to Mr. Biddy's testimony, source of supply and pumping
20 components should be evaluated in accordance with FDEP rules;
21 specifically FDEP Chapter 62-500, F.A.C. I believe that is an inadvertent
22 and incorrect reference. There is no FDEP Chapter 62-500, F.A.C.

1 However, judging from additional statements in Mr. Biddy's testimony,
2 I will assume he meant to refer to Chapter 62-555, F.A.C. which addresses
3 the permitting and construction of public water systems. Mr. Biddy's
4 testimony states that the FDEP rule sets forth Section 3.2.1.1 of *Ten States*
5 *Standards* as the governing rule. I can find no specific reference to
6 Section 3.2.1.1 of the *Ten States Standards* in this FDEP rule or any other
7 FDEP rule. There is, however, a general reference, in FDEP Rule 62-
8 555.330, F.A.C., to the *Recommended Standard for Water Works*, which
9 is the official name of the *Ten States Standards*. The stated purpose of that
10 reference in the FDEP rule, and the six other general references that are
11 listed, is "to be applied in determining whether applications to construct
12 or alter a public water system shall be issued or denied." Since the FDEP
13 has approved all of the applications to construct all of UIF's wells, one
14 would have to conclude that the utility met the test that Mr. Biddy
15 references.

16 That being said, I disagree that this particular DEP rule, or any DEP rule,
17 should become the basis for the Commission's evaluation of used and
18 useful. The Commission can and does consider DEP design and operating
19 requirements as a factor in a rate case. It does, in fact, review whether a
20 utility is in compliance with DEP requirements. But the evaluation of used
21 and useful requires judgment not only of engineering considerations, but

1 also efficiency, economics and sufficiency. That is not necessarily evident
2 in any particular DEP rule or rules.

3 With regard to the specific paragraph in Ten State Standards relied on by
4 Mr. Biddy to support his used and useful calculations, his interpretation
5 is myopic. The paragraph quoted by Mr. Biddy states that groundwater
6 source capacity shall equal or exceed design maximum day demand and
7 equal or exceed the design average day demand with the largest producing
8 well out of service. Mr. Biddy assumes, for his calculations, that only
9 capacity equal to the stated quantities is 100% used and useful, but any
10 capacity that exceeds the stated minimum requirement is excessive and
11 non-used and useful. He does this even though it is clear from the wording
12 that these required quantities are minimum quantities.

13 Even if one were to rely on this particular paragraph, it would have to be
14 done in the context of other portions of the document. For example,
15 Section 7.2 of Ten State Standards addresses hydropneumatic systems.
16 According to Section 7.2.2, “the capacity of the wells and pumps in a
17 hydropneumatic system should be at least ten times the average daily
18 consumption rate.” Nine of UIF’s 17 water systems are hydropneumatic
19 systems. If Section 7.2.2 were applied, rather than Section 3.2.1.1, the
20 used and useful percentages for these system would range from 86% to
21 well over 100%. This compares to a range of 13% to 100% using Mr.
22 Biddy’s approach. FS-9 provides a system by system comparison.

1 **Q. Are you recommending that Ten State Standards Section 7.2.2 be**
2 **used as a basis for evaluation used and useful for hydropneumatic**
3 **systems?**

4 A. No. I am just trying to point out the problems that arise when one tries to
5 evaluate used and useful on the basis of various design criteria without
6 looking at the whole picture. Drawing on singular paragraphs as a
7 standard, without relating them to any other requirements says nothing
8 about the presence or absence of other system components, their
9 interrelationship, and their impact on the operation of the system.

10 **Q. Are there any other problems with Mr. Biddy's approach to his**
11 **analysis of used and useful for supply and pumping that you would**
12 **like to address?**

13 A. Yes. In relying on the minimum requirement of Ten State Standards
14 Section 3.2.1.1 for systems with no or negligible storage capacity, Mr.
15 Biddy looks only at average day and maximum day demand and
16 completely ignores how demand in excess of that amount will be served.
17 Whether that excess demand is characterized as peak hour demand as PSC
18 Staff does, or instantaneous demand, as I do, the demand is there and must
19 be met. With no storage available to supplement demand in excess of
20 average day or maximum day, the capacity must come directly from the
21 well pumps. The utility recognizes this deficiency in its proposed

1 approach and the Commission engineering staff recognizes this deficiency
2 in its proposed approach.

3 The inadequacy of the result of Mr. Biddy's approach becomes clear when
4 the allowable used and useful capacity of each system without storage is
5 compared to the peak demands placed on those systems, whether
6 measured by peak hour demand as proposed by the Staff or instantaneous
7 demand as I have proposed. The bottom line is, it would not be possible
8 for the systems that have no storage or negligible storage to adequately
9 serve demand with the capacity which Mr. Biddy's approach would allow.
10 FS-10 summarizes these inadequacies.

11 **Q. Thus far you directed your critique of Mr. Biddy's methodology to his**
12 **reliance on DEP rules as a basis for evaluating used and useful. Do**
13 **have comments regarding any other parts of his approach?**

14 A. Yes. Mr. Biddy has analyzed each water system on a component by
15 component basis rather than on an integrated system basis. Although that
16 is a legitimate approach for some systems, I do not think it is appropriate
17 for these systems.

18 **Q. Why is that?**

19 A. All of the systems are small systems that dependent almost exclusively on
20 well pumping capacity to serve demand. For most, the storage capacity for
21 these systems is either hydropneumatic or limited ground storage and, as
22 previously pointed out, analyzing each component fails to recognize the

1 interrelationship of those components. And as previously demonstrated
2 that is one of the reasons Mr. Biddy's used and useful results are so low.

3 **Q. What about the UIF systems that have some storage and high service**
4 **pumping capacity?**

5 A. The same is true for these systems. They should be evaluated as integrated
6 systems in order to recognize the interrelationship of those components.

7 **Q. Can you give an example of how considering components separately**
8 **doesn't recognize the interrelationship of the components?**

9 A. Yes. Let's look at how Mr. Biddy analyzed the Weathersfield water
10 system. This system has only two wells, but it has 100,000 gallons of
11 storage as a part of a cascade aeration system. Mr. Biddy found the wells
12 and pumps to be only 56.3% used and useful which, according to his
13 calculations resulted in 346,428 GPD excess capacity on an average daily
14 flow basis. However, he found the 100,000 storage tank to be over 100%
15 used and useful, because, according to his calculations, there is a 248,197
16 GPD deficit. If there is 248,197 GPD storage deficit, where is the capacity
17 required to serve the difference between the ADF and the MDF and the
18 peak hourly flows going to come from? It will obviously have to come
19 from the "excess" well capacity. Now, if we accepted Mr. Biddy's
20 approach on its face, and just added the storage deficit to the demand on
21 the well pumps, you would be up to 92% used and useful, no questions
22 asked. You just can't look at these small systems in a piece meal fashion.

•

1 **Q. While we are looking at Weathersfield, what about the way Mr.**
2 **Biddy's has handled water treatment plant?**

3 A. That's a good question. Mr. Biddy has also analyzed the aerator as a
4 separate component. That is all that makes up the water treatment
5 equipment, other than chlorination. Mr. Biddy correctly identifies the
6 capacity of the aerator as 1,500 gpm. He then carries out a typical demand
7 vs. capacity analysis as if the aerator were sized just on the basis of
8 serving demand and reaches the conclusion that the aerator is 27.5% used
9 and useful. The aerator is not sized just on the basis of serving demand.
10 It is sized to handle the flows when all wells are operating and directing
11 flows into the storage tank associated with the aerator. Weathersfield has
12 a total well pumping capacity of 1,550 gpm and an aerator capacity of
13 1,500 gpm. If the other systems with aerators are analyzed you will find
14 that the capacity of each matches the well pumping capacity. They are all
15 100% used and useful. Mr. Biddy's piecemeal approach simply distorts
16 the results for these systems.

17 RESPONSE TO MS. DERONNE

18 **Q. What is your understanding of Ms. DeRonne's testimony?**

19 A. It is my understanding that she has prepared a financial evaluation of
20 UIF's rate request on behalf of the Office of Public Counsel. It is also my
21 understanding that, in preparing her evaluation, she has relied on, and
22 incorporated, the conclusions of Mr. Biddy with regard to used and useful,

1 including his conclusions regarding any alleged excess unaccounted-for-
2 water or I&I.

3 **Q. What is the purpose of your response to her testimony.**

4 A. The only purpose is to state, that to the extent I disagree with Mr. Biddy's
5 results, I also disagree with the effect incorporating those results would
6 have on her financial evaluation. I have not done any analysis of her
7 testimony with regard to her use of Mr. Biddy's input. Suffice it to say,
8 that whatever decision the Commission makes in this proceeding
9 regarding used and useful, unaccounted-for-water and I&I, will have a
10 fallout effect on the rate base and expense components to which they
11 apply.

12 RESPONSE TO MR. REDEMANN

13 **Q. Have you reviewed the prefiled direct testimony and exhibits of Mr.**
14 **Redemann?**

15 A. Yes, I have.

16 **Q. Do you have any general observations?**

17 A. Yes. Mr. Redemann's testimony discusses the appropriate methodology
18 for determining used and useful. After reviewing his testimony, I would
19 conclude that we are in general agreement on several points. It appears
20 that with regard to determining used and useful for water plant for this
21 particular utility he has (1) evaluated the systems on an integrated basis
22 rather than on a component by component basis, (2) determined that they

1 be evaluated on the basis of the firm reliable capacity of the wells, (3)
2 determined that systems with little or no storage must meet peak demands
3 from their well capacity, and (4) determined that for systems with little or
4 no storage, the evaluation should on the basis of gallons per minute (gpm)
5 rather than gallons per day (GPD).

6 **Q. Are there any points in Mr. Redemann's testimony with which you**
7 **take issue?**

8 A. Yes. As previously noted, Mr. Redemann and I appear to agree that water
9 systems with little or no storage must meet peak demands from their well
10 capacity and should be evaluated on the basis of (gpm) rather than (GPD).
11 However, we do not agree on how peak demands should be represented.
12 Mr. Redemann has taken the position that peak demand should be
13 represented by peak hour demand. I have taken the position that it should
14 be represented by the system's instantaneous demand.

15 **Q. Are your positions that far apart on this issue?**

16 A. No. In fact I believe we are not at all apart in goal; i.e., to find a valid
17 proxy for the maximum demand faced by well pumps in a system with
18 little or no storage. We differ only in how to practically represent that
19 demand.

20 **Q. What is Mr. Redemann's rationale for using the peak hour demand**
21 **rather instantaneous demand?**

1 A. As I understand Mr. Redemann's prefiled testimony, the primary reason
2 he would rather uses peak hour demand is because more information is
3 available about how to estimate peak hour demand than there is about how
4 to estimate instantaneous demand, peak hour demand is more commonly
5 used, and peak hour demand can be estimated from actual system data. In
6 addition, he believes that the information I used for estimating
7 instantaneous demand is from an old source that is used as a design
8 criteria and does not necessarily reflect current water usage patterns.

9 **Q. Would you please respond to that rationale?**

10 A. Yes. First I would like to point out that whether peak hour demand or
11 instantaneous demand is used, both are typically determined from
12 estimates, not from directly recorded data. Mr. Redemann provides an
13 AWWA reference that shows peak hour demand to be estimated as
14 between 1.3 and 2.0 times peak day. Another AWWA reference,
15 Distribution System Requirements for Fire Protection, Manual M31, goes
16 further and states that for small systems, peaking factors may vary
17 significantly higher. So, even though his base may be recorded maximum
18 day flows, estimation is still involved.

19 With regard to the age of the resource I used to estimate instantaneous
20 demand, I admit it is old - some 38 years. However, through an
21 interrogatory, Staff asked whether I had considered relying on a 1999
22 Army Corps of Engineers reference that followed virtually the same

1 rationale as my 38 year old resource. So, the age of the reference is
2 immaterial as long as the rationale is valid. As was explained in the
3 response to the interrogatory, I rejected the newer reference because it
4 appeared to produce results that were too low for small systems and too
5 high for what would be expected for larger systems.

6 **Q. Are the rationales for estimating peak hour demand and**
7 **instantaneous demand the same?**

8 A. Yes. Both of these measurements depend on customer diversity. Each
9 individual customer, if its demand were measured, will produce a single
10 highest instantaneous demand on the system at some time during a day.
11 But the combined demand of many customers is not the simple arithmetic
12 total of each individual demand. The reason is that all customers do not
13 necessarily produce their individual demand at exactly the same time. And
14 the more customers there are on the system, the less the probability that
15 customer demands will be coincident. In addition, the longer the period
16 over which individual demands are measured, the less the probability that
17 demands will be coincident and the more the probability that they will be
18 diverse. So, for the same set of customers in a system, one should
19 expected the coincident instantaneous demand to be higher than the
20 coincident peak hour demand, since the peak hour demand reflects the
21 average of 60 instantaneous demands.

22 **Q. Why is it important to understand this?**

1 A. It is important because it explains not only why instantaneous demands
2 will be higher than peak hour demands, but also why, as systems become
3 larger and diversity increases, coincident instantaneous demands will
4 continue to be reduced until they approach the limit of the peak hour
5 demand. In Mr. Redemann's testimony, he indicated that the peak hour
6 design criteria is 1.1 gpm per ERC. The resource I have used to estimate
7 instantaneous demand begins with an estimate of 15 gpm for a single
8 residential customer (ERC), but it quickly drops to 3.19 gpm/ERC for 100
9 customers, 1.54 gpm/ERC for 500 customers, and reaches a limit of 1.07
10 gpm/ERC for systems of 1,000 or more. This is right in line with the
11 design criteria of 1.1 gpm/ERC for peak hour demand and tends to support
12 the method I have used to estimate instantaneous demand.

13 **Q. How do you respond to the Commission's comment cited by Mr.**
14 **Redemann that your resource for estimating instantaneous demand**
15 **does not necessarily reflect current water usage patterns?**

16 A. I do not believe it is relevant. I interpret the comment to mean that the
17 Commission believes that current efforts toward water conservation would
18 probably result in lower numbers than reflected in a 38 year old document.
19 However, conservation by customers is usually reflected in a lower total
20 volume of water used or a lower seasonal volume of water used, but not
21 necessarily a lower use at the peak. Therefore, one should expect to see
22 a lower average day demand and even a lower maximum day demand, but

1 not necessarily any significant reduction in instantaneous or peak hour
2 demand. In fact, the ratio of instantaneous or peak hour demand to average
3 or maximum day demand may be exacerbated.

4

5 **Q. The results of your analysis and Mr. Redemann's analysis produce**
6 **the same used and useful results in this case. Why, then, are you**
7 **addressing this an issue?**

8 A. The fact that Mr. Redemann and I reached the same conclusion through
9 different means in this case doesn't carry over to any other case. And,
10 although the concept of instantaneous demand as a basis for used and
11 useful has been addressed to some degree in other cases, it has never been
12 addressed at a hearing. I believe it is a legitimate and meaningful approach
13 for small systems without storage, and it is important that the Commission
14 have the opportunity to explore it. The wells and pumps in water systems
15 without storage have to meet all demand - instantaneous, as well as hourly
16 and daily. I do not believe that using only the peak hour demand captures
17 that requirement.

18 **Q. Does that conclude your rebuttal testimony?**

19 A. Yes it does.

DOCKET NO. 020071-WS

REBUTTAL EXHIBITS

OF

FRANK SEIDMAN

- | | |
|----------------------|---|
| Exhibit (FS-4)_____ | Correct MFR Schedules F-1, F-3, and F-5 |
| Exhibit (FS-5)_____ | E-memo; Haws to Seidman, 6/14/02 |
| Exhibit (FS-6)_____ | Estimate of Infiltration Flows |
| Exhibit (FS-7)_____ | Distribution & Collection Systems Previously
Determined to be 100% U&U by PSC |
| Exhibit (FS-8)_____ | Marked up Copy of TLB-3, page 2 |
| Exhibit (FS-9)_____ | Well and Pumping Capacity - Hydropneumatic Systems
Comparison of Bidly U&U to Ten State Standards
Section 7.2.2 |
| Exhibit (FS-10)_____ | Analysis of Bidly Used and Useful for Systems with No
or Negligible Storage |
-

UTILITIES, INC. OF FLORIDA
DOCKET NO.: 020071-WS

EXHIBIT (FS-4) ____.

Gallons of Water Pumped, Sold and Unaccounted For
 In Thousands of Gallons

Florida Public Service Commission

Company: Utilities, Inc. of Florida (630/635-Golden Hills/Crownwood)
 Docket No.: 020071-WS
 Test Year Ended: December 31, 2001

Schedule F-1
 Page 1 of 1
 Preparer: Seidman, F.

Explanation: Provide a schedule of gallons of water pumped, sold and unaccounted for each month of the test year. The gallons pumped should match the flows shown on the monthly operating reports sent to DEP. The other uses may include plant use, flushing of hydrants and water and sewer lines, line breakages and fire flows. Provide all calculations to substantiate the other uses. If unaccounted for water is greater than 10%, provide an explanation as to the reasons why; if less than 10%, then Columns 4 & 5 may be omitted.

Month/ Year	(1) Total Gallons Pumped	(2) Gallons Purchased	(3) * Gallons Sold	(4) Other Uses	(5) Unaccounted For Water (1)+(2)-(3)-(4)	(6) % Unaccounted For Water
Jan-01	4.763	0		0.321		
Feb-01	4.208	0	6.379	0.025	2.246	25.0%
Mar-01	4.441	0		0.014		
Apr-01	5.937	0	8.231	0.080	2.053	19.8%
May-01	7.859	0		0.085		
Jun-01	5.251	0	10.107	0.090	2.828	21.6%
Jul-01	3.999	0		0.007		
Aug-01	4.219	0	6.064	0.042	2.105	25.6%
Sep-01	3.637	0		0.030		
Oct-01	5.219	0	7.061	0.066	1.699	19.2%
Nov-01	5.057	0		0.083		
Dec-01	4.907	0	7.590	0.010	2.281	22.9%
Total	59.497	0	45.432	0.853	13.212	22.2%
Corrected	49.536	0	45.432	0.853	2.398	6.6%

(Above data in millions of gallons)

* Total Gallons Sold includes water sold to Golden Hills and Crownwood subdivisions.

Note: Recent tests with a portable flow meter indicate that water well flow meters have been reading high. The comparative results are:

	Flow Meter, gpm	Portable Flow Meter, gpm
Well No. 1	224	192
Well No. 2	439	360
Total	663	552
Correction factor		83.26%

The correction factor has been applied to the total gallons pumped in Col. (1) and the % unaccounted for water has been recalculated in Col (6)

Water Treatment Plant Data

Florida Public Service Commission

Company: Utilities, Inc. of Florida (630/635-Golden Hills/Crownwood)
 Docket No.: 020071-WS
 Test Year Ended: December 31, 2001

Schedule F-3
 Page 1 of 1
 Preparer: Seidman, F.

Explanation: Provide the following information for each water treatment plant. If the system has water plants that are interconnected, the data for these plants may be combined. All flow data must be obtained from the monthly operating reports (MORs) sent to the Department of Environmental Protection.

	Date	GPD
1 Plant Capacity The hydraulic rated capacity. If different from that shown on the DEP operating or construction permit, provide an explanation.		600,000
2 Maximum Day The single day with the highest pumpage rate for the test year. Explain, on a separate sheet of paper if fire flow, line breaks, or other unusual occurrences affected the flow this day.	1/30/2001	348,027
	[Main break]	
	5/22/2001	320,551
	[No unusual occurrences]	
3 Five Day Max. Year The five days with the highest pumpage rate from any one month in the test year. Provide an explanation if fire flow, line breaks or other unusual occurrences affected the flows on these days.	(1) 5/22/2001	320,551
	(2) 5/28/2001	306,397
	(3) 5/16/2001	281,419
	(4) 5/27/2001	276,423
	(5) 5/26/2001	275,591
[May is the month with the highest pumpage rate.]		
	AVERAGE	292,076
	Max Month	211,078
	Annual	135,715
4 Average Daily Flow		
5 Required Fire Flow		500 gpm for 2 hours

The standards will be those as set by the Insurance Service Organization or by a governmental agency ordinance. Provide documents to support this calculation.

Note: As indicated in Schedule F-1, it was determined that flow meters were reading high. The correction factor of 83.26%, determined in Schedule F-1, is reflected in all of the above numbers.

Used and Useful Calculations
 Water Treatment Plant

Florida Public Service Commission

Company: Utilities, Inc. of Florida (630/635-Golden Hills/Crownwood)
 Docket No.: 020071-WS
 Test Year Ended: December 31, 2001

Schedule F-5
 Page 1 of 2
 Preparer: Seidman, F.

Explanation: Provide all calculations, analyses and governmental requirements used to determine the used and useful percentages for the water treatment plant(s) for the historical test year and the projected test year (if applicable).

Recap Schedules: A-5,A-9,B-13

INPUT INFORMATION:

Total well pumping capacity, gpm		770 gpm
Firm Reliable well pumping capacity (largest well out), gpm		330 gpm
Ground storage capacity, gal.		0 gallons
Usable ground storage (90%), gal.		0 gallons
Hydropneumatic storage capacity, gal.		20,000 gallons
Usable hydropneumatic storage capacity (33.33%), gal.		6,667 gallons
Total usable storage, gal.		6,667 gallons
High service pumping capacity, gpm		0 gpm
Average day demand, maximum month		211,078 gpd
Maximum day, maximum month demand,		320,551 gpd
Peak hour demand = 2 x max day		641,102 gpd
Instantaneous demand (see table, page 2),	456 customers	734 gpm
Fire flow requirement	500 gpm for 2 hours	60,000 gpd
Unaccounted for water	6.56% of water pumped	6,570 gpd, avg
Acceptable unaccounted for	12.50%	16,964 gpd, avg
Excess unaccounted for		0 gpd, avg

Used & Useful Analysis:

Rates were last set for this system in Docket No. 930826-WS, by stipulated settlement. Used & useful was last set for this system in Docket No. 881324-WS. The water treatment system was found to be 100% used & useful, as it had in the prior proceeding, with emphasis on the ability to meet instantaneous demand. There have been no significant changes in the system although ERCs appear to be increasing somewhat at a slow, erratic pace.

This system treats water by simple chlorination. The only storage is in hydropneumatic tanks and there is no high service pumping. All demands must be met by well pumping capacity. Used and useful is therefore determined on the basis of instantaneous demand. For this system, all components are considered together for purposes of determining used & useful. The current analysis supports the previous findings that the production, treatment, pumping and storage facilities are 100% used & useful.

Percent Used & Useful = (A + B + C - D)/E x 100%, where: 100.00%

A =	Peak demand	734 gpm
B =	Property needed to serve five years after TY	110.62 gpm
C =	Fire flow demand	500 gpm
D =	Excess Unaccounted for water	0 gpm
E =	Firm Reliable Capacity	330 gpm

The above used and useful factor is applicable to all source of supply, pumping and treatment accounts, as well as the land, structures and distribution reservoir accounts.

UTILITIES, INC. OF FLORIDA
DOCKET NO.: 020071-WS

EXHIBIT (FS-5) ____.

From: "Scotty Haws" <s.l.haws@utilitiesinc-usa.com>
To: <FRANKDEN@nettally.com>
Cc: "Don Rasmussen" <d.w.rasmussen@utilitiesinc-usa.com>; <g.l.chancellor@utilitiesinc-usa.com>
Subject: No subject was specified.
Date: Friday, June 14, 2002 10:52 AM

Mr. Seidman,

Don Rasmussen had wanted me to contact you regarding flows of our Crownwood Wastewater Facility. Our Personnel conducted Flow tests last week using a portable strap-on flowmeter which we had recently purchased. It was noted that the treated wastewatwer flows calculated for the year 2001 were off, and the flowmeters used for our drinking water wells were also off.

Through flow readings taken from our portable meter we found that the pumps averaged 128 gpm @ 144 minutes avg.per day. This calculates to 6.728 million gallons for 2001 rather than 5.766 mg treated.

Also we found that the drinking water well flowmeters were also reading high, which would explain high unaccounted for water. Well #1 flowmeter read was 224 gpm, Portable flowmeter read was 192 gpm or 14% high.

Well #2 flowmeter read was 439 gpm, portable flowmeter read was 360 gpm or 18% high.

I hope this information is helpful. If you have any questions, please contact me at (407) 869-8588, ext. 234.

Scotty L. Haws

UTILITIES, INC. OF FLORIDA
DOCKET NO.: 020071-WS

EXHIBIT (FS-6) ____.

UTILITIES, INC. OF FLORIDA
 ESTIMATE OF INFILTRATION FLOWS
 Based on Infiltration Specification Allowance of 500 gpd/inch-dia./mile
 Water Pollution Control Federation Manual of Practice - No. FD-5

Paco County - Summertree System

A. Infiltration allowance, excluding service laterals

Main dia. inches	feet	Main length miles	Allowance @ 500 gpd/inch-dia./mile	
			gpd	gpy
6	1,260	0.239	716	
8	25,165	4.766	19,064	
10	2,677	0.507	2,535	
Total	29,102	5.512	22,315	8,145,099

B. Actual Inflow & Infiltration (I&I)

Wastewater treated	23,690,000
Wastewater - returnable flows	22,027,023
All flows returned @ 96%	21,145,942

Note: Irrigation is separately metered and already removed from residential flows; therefore all flows returned at 96%.

Estimated I&I (treated less returned)	2,544,058
Actual less allowable	(5,601,042)
Excess, if any	0
Excess as percent of wastewater treated	0.00%

Marion County - Golden Hills/Crownwood System

A. Infiltration allowance, excluding service laterals

Main dia. inches	feet	Main length miles	Allowance @ 500 gpd/inch-dia./mile		
			gpd	gpy	
6		0	0.000	0	
8		2,798	0.530	2,120	
10		0	0.000	0	
Total		2,798	0.530	2,120	773,689

B. Actual Inflow & Infiltration (I&I)

Wastewater treated for UIF customers 3,056,000
 Note: Total wastewater treated is 6,728,000 gallons, of which 3,672,000 gallons is from BFF, Inc. a bulk customer whose collection system doesn't contribute to the company's I&I or allowance. Therefore, only the gallons treated for UIF are used.

Gallons billed to WW cust. (see note)	Estimated returned	
Residential 2,231,333	96%	2,142,080
General Service 55,580	96%	53,357
Estimated flows returned		2,195,436

Note: All residential customers are multiplex and there is virtually no irrigation. Therefore returned gallons assumed same as general service.

Estimated I&I (treated less returned)	860,564
Actual less allowable	86,874
Excess, if any	86,874
Excess as percent of wastewater treated	2.84%

Pasco County - Wis-Bar System

A. Infiltration allowance, excluding service laterals

Main dia. inches	feet	Main length miles	Allowance @ 500 gpd/inch-dia./mile		
			gpd	gpy	
6		0	0.000	0	
8		4,662	0.883	3,532	
10		0	0.000	0	
Total		4,662	0.883	3,532	1,289,114

B. Actual Inflow & Infiltration (I&I)

Wastewater treated 3,488,000

Gallons billed to WW cust. (see note)	Estimated returned	
Residential 3,437,992	80%	2,750,394
General Service 0	96%	0
Estimated flows returned		2,750,394

Note: WW is billed at flat rate. All customers are residential.
 Assume 80 % of water flows are returnable.

Estimated I&I (treated less returned)	737,606
Actual less allowable	(551,507)
Excess, if any	0
Excess as percent of wastewater treated	0.00%

UTILITIES, INC. OF FLORIDA
DOCKET NO.: 020071-WS

EXHIBIT (FS-7) ____.

UTILITIES, INC. OF FLORIDA

DISTRIBUTION & COLLECTION SYSTEMS PREVIOUSLY DETERMINED TO BE 100% U&U BY PSC

Systems Determined by PSC in Docket No. 940917 to be 100% , as it had in past cases.

County	System	TY Avg SFRs	Avg 5 yr Growth		U&U per Bidy *	
		W/WW	Water	WW	Water	WW
Seminole	Oakland Shores	219	-4.40%		95.70%	
Seminole	Weathersfield	1194/1184	-0.02%	-0.19%	97.00%	92.20%
Seminole	Ravenna/Lincoln Park	346/242	0.00%	0.21%	91.20%	89.10%
Seminole	Park Ridge	101	0.00%		88.40%	
Seminole	Little Wekiva	61	0.00%		83.60%	
Seminole	Bear Lake	218	0.12%		92.90%	
Orange	Davis Shores	44	0.58%		100.00%	
Orange	Crescent Heights	283	0.36%		82.93%	
Seminole	Phillips	74	1.40%		82.50%	
Seminole	Crystal Lake	170	1.53%		84.70%	
Seminole	Jansen	248	1.25%		96.30%	
Pasco	Orangewood	584	1.06%		89.97%	

* excluding negative growth applied by Bidy

Systems Determined by PSC in Docket No. 000793 to be virtually built out when they came under jurisdiction in 1

County	System	TY Avg SFRs	Avg 5 yr Growth		U&U per Bidy	
		W/WW	Water	WW	Water	WW
Pasco	Wis-Bar	140/170	0.00%	0.00%	97.20%	97.20%
Pasco	Buena Vista	1109	0.00%		98.20%	

Systems Determined by PSC in Docket No. 930826 to be 100% U&U.

County	System	TY Avg SFRs	Avg 5 yr Growth		U&U per Bidy	
		W/WW	Water	WW	Water	WW
Pinellas	Lake Tarpon	504	0.15%		94.42%	

UTILITIES, INC. OF FLORIDA
DOCKET NO.: 020071-WS

EXHIBIT (FS-8) ____.

1.1.7 USED & USEFUL CALCULATIONS

$$U/U = \frac{MDF + FF + 5YRS. GROWTH - EXCESS UFW}{TOTAL CAPACITY}$$

$$U/U = \frac{292,076 + 60,000 + 51,743 - 42,833}{1,108,800} = 37.85\% \quad 36.42\%$$

OR

$$U/U = \frac{ADF + FF + 5 YEARS GROWTH - EXCESS UFW}{FRC}$$

$$U/U = \frac{133,715 + 60,000 + 24,043 - 19,903}{475,200} = 47.80\% \quad 46.24\%$$

LARGEST PERCENTAGE CONTROLS, U/U = 47.80% 46.24%

1.2 WATER TREATMENT PLANT

SYSTEM HAS NO STORAGE EXCEPT HYDROPNEUMATIC TANKS AND NO HIGH SERVICE PUMPING. THEREFORE THE USED AND USEFUL PERCENTAGE FOR THE OVERALL WATER TREATMENT PLANT SHOULD BE TAKEN AT 47.80% TO MATCH THE U/U PERCENTAGE FOR THE WELLS. THE ONLY FACILITIES INVOLVED ARE THE CHLORINATION FACILITIES AT EACH WELL.

1.3 WATER DISTRIBUTION SYSTEM

$$U/U = \frac{CONNECTED ERCS + 5 YRS GROWTH}{TOTAL AVAILABLE ERCS}$$

COUNT PER ORIGINAL SYSTEM DRAWING SUBMITTED BY UTILITY:

COMMERCIAL CONNECTIONS	=	3
SINGLE FAMILY RESIDENCES	=	313
VACANT RESIDENTIAL	=	108
MULTIFAMILY ERCS	=	26
VACANT MULTIFAMILY ERCS	=	30
IRRIGATION ERCS	=	8
QUAD CONNECTED ERCS	=	72
VACANT QUAD ERCS	=	40
SUMMARY: CONNECTED ERCS	=	422
TOTAL AVAILABLE ERCS	=	600

UTILITIES, INC. OF FLORIDA
DOCKET NO.: 020071-WS

EXHIBIT (FS-9) ____.

UTILITIES, INC.
 WELL AND PUMPING CAPACITY - HYDROPNEUMATIC SYSTEMS
 COMPARISON OF BIDDY U&U TO TEN STATE STANDARDS SECTION 7.2.2

County	System	ADF GPD	5 yr grwth GPD	Total ADF GPD	10 x ADF GPD	Min. Required Cap. of Wells/Pumps gpm	Available Cap. of Wells/Pumps gpm	U&U	U&U per Bidy
Marion	Golden Hills/Crownwood	135,745	24,043	159,788	1,597,880	1,110	770	144.11%	46.24%
Pinellas	Lake Tarpon	78,115	2,187	80,302	803,020	558	500	111.53%	39.31%
Pasco	Buena Vista	146,951	0	146,951	1,469,510	1,020	420	242.97%	100.00%
Pasco	Summertree	153,079	21,890	174,969	1,749,690	1,215	1,270	95.67%	27.50%
Pasco	Orangewood	102,244	2,971	105,215	1,052,150	731	850	85.96%	13.20%
Seminole	Little Wekiva	16,425	0	16,425	164,250	114	65	175.48%	100.00%
Seminole	Phillips	25,422	2,008	27,430	274,300	190	110	173.17%	100.00%
Seminole	Crystal Lake	38,751	2,964	41,715	417,150	290	240	120.70%	100.00%
Seminole	Jansen	77,827	4,047	81,874	818,740	569	430	132.23%	29.90%

Note: All input from Bidy exhibits except Golden Hills, which reflects correct MFR Schedules F-1 and F-3.

UTILITIES, INC. OF FLORIDA
DOCKET NO.: 020071-WS

EXHIBIT (FS-10) ____.

UTILITIES, INC. OF FLORIDA
 ANALYSIS OF BIDDY USED AND USEFUL FOR SYSTEMS WITH NO OR NEGLIGIBLE STORAGE

County	System	Demand Basis	Biddy U&U	Capacity Basis GPD	Allowed U&U Capacity gpm	Pk Hr = M5DADF x 2 gpm	FF gpm	Pk Hr + FF gpm	Deficit with FF gpm	Deficit w/o FF gpm
Marion	Golden Hills/Crownwood	ADF	46.24%	475,200	153	487	500	987	(835)	(335)
Pinellas	Lake Tarpon	M5DADF	39.31%	720,000	197	426	0	426	(230)	(230)
Pasco	Buena Vista	ADF	100.00%	172,800	120	331	500	831	(711)	(211)
Pasco	Summertree	ADF	27.50%	1,036,800	198	330	1,000	1,330	(1,132)	(132)
Pasco	Orangewood	ADF	13.20%	756,000	69	217	500	717	(648)	(148)
Seminole	Revenna Park - comps.	ADF	33.90%	288,000	68	198	0	198	(130)	(130)
Seminole	Jansen	ADF	29.90%	273,600	57	190	0	190	(133)	(133)

NOTES:

1. The Demand Basis is that determined by Mr. Biddy to be appropriate.
 ADF = Average annual daily flow; M5DADF = Maximum 5 day, average daily flow.
2. The U&U percentage for Golden Hills reflects the correct MFR Schedules F-1 and F-3.
3. The Allowed U&U Capacity gpm = Capacity Basis/1440 x U&U percentage.
4. Pk Hr = Peak Hour. It is usually estimated as Maximum Day x 2; however to be conservative I have used M5DADF x 2 to be consistent with Mr. Biddy's assumptions.
5. FF = Fire Flow requirement.
6. The Deficit is exclusive of the requirement for growth 5 years after the test year.