

BellSouth Telecommunications, Inc.
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Nancy H. Sims
Director

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July 8, 2003

Mrs. Blanca S. Bayó
Director, Division of the Commission Clerk
And Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

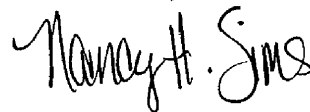
RE: Docket No. 000121A-TP (OSS)

Dear Ms. Bayó:

Enclosed is BellSouth Telecommunications, Inc.'s letter to Lisa Harvey detailing omissions made in the implementation of Commission orders PSC-02-1107-CO-TP and PSC-02-0989-PAA-TP, dated July 8, 2003, which we ask that you file in the above captioned docket.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,


Nancy H. Sims (LA)

Cc: All parties of Record
Marshall M. Criser III
R. Douglas Lackey
Nancy B. White
Lisa Harvey

DOCUMENT NUMBER - DATE

06051 JUL-8 8

FPSC-COMMISSION CLERK

CERTIFICATE OF SERVICE
Docket No. 000121A-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

First Class U. S. Mail this 8th day of July, 2003 to the following:

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Nancy H. Sims (CA)

**(+) Signed Protective
Agreement**

#237366

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July 8, 2003

Lisa Harvey
Florida Public Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32302

RE: Docket No. 000121A-TP (OSS)

Dear Ms. Harvey,

BellSouth has determined an omission was made in the implementation of the Commission's orders of PSC-02-1107-CO-TP and PSC-02-0989-PAA-TP. This omission pertained to a revision in the Performance Assessment Plan to:

1. Double the penalty for Tier 1 measurement O-4 and Tier 2 measurement O-3.
2. Change the application of Tier 2 penalties from being based on misses for three consecutive months to an application for each month BellSouth fails to meet the benchmark.

This revision was implemented with May 2003 data.

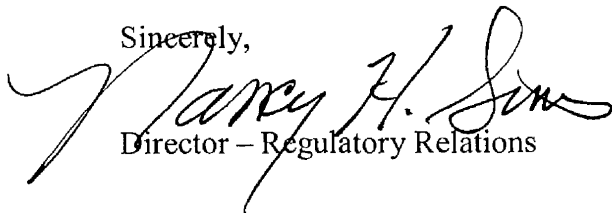
BellSouth proposes to recalculate the penalties based on these revisions and to pay any additional amounts for the months of January through April 2003.

This period is consistent with item 6 of BellSouth's reposting policy, which states:

“When updated performance data has been made available for reposting or when a payment error in PARIS has been discovered, BellSouth will recalculate applicable SEEM payments. Where technically feasible, SEEM payments will be subject to recalculation for a maximum of three months in arrears from the date updated performance data was made available or the date when the payment error was discovered.”

Please let me know if you have questions.

Sincerely,

A handwritten signature in cursive script, appearing to read "Nancy H. Sims". The signature is written in black ink and is positioned above the printed name and title.

Director – Regulatory Relations

Cc: MaryRose Sirianni