

State of Florida

ORIGINAL



Public Service Commission

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COMMISSION CLERK

DATE: July 24, 2003
TO: Blanca S. Bayó, Commission Clerk and Administrative Services Director
FROM: Division of Economic Regulation (Matlock)
RE: Docket No. 030623-EI - Complaints by Southeastern Utility Services, Inc., on Behalf of Various Customers, against Florida Power & Light Company concerning Thermal Demand Meter Error

Please place the following correspondence in the above docket file.

- Letter addressed July 22, 2003 from Kenneth Hoffman to Cochran Keating responding to Meeting Notice of July 18, 2003.
E-Mail from George Brown dated July 22, 2003 listing agenda items to be discussed at the July 24 scheduled meeting.

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FPSC-COMMISSION CLERK

Bill Keating

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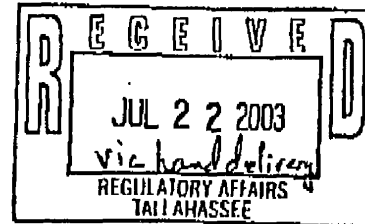
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July 22, 2003

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Tallahassee, FL 32399-0850

Re: Docket No. 030623-EI



Dear Cochran:

In response to your Notice dated July 18, 2003, Florida Power & Light Company ("FPL") submits the following list of issues for the meeting scheduled for July 24, 2003:

A. 1V Meter Issues:

(1) Overview of PSC rules addressing eligibility for and calculation of refunds and how FPL's proposal reflects pro-customer features that exceed rule requirements in effort to settle IV meter complaints. This issue would include the following sub-issues:

- (a) What is the appropriate percentage of full scale registration to be used for testing the 1V meters?
- (b) When a meter tests out of tolerance, what is the appropriate percentage error to be used?
- (c) What are the conditions that must be satisfied to provide a refund greater than 1 year?

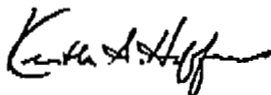
(2) Overview of general application of refund methodologies advanced by FPL and George Brown (eligibility for and calculation of refunds).

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- (a) How FPL applies methodology to develop eligibility for and calculation of refunds.
 - (b) Different methodology(ies) advanced by George Brown to develop eligibility for and calculation of refunds.
 - (3) Account by account review of 1V meter complaints (if desired by Staff).
- B. 1U Meter Issues:**
- (1) What is FPL's process for handling 1U meters?
 - (2) Why is FPL's process for handling 1U meters different than the 1V meter process?

Sincerely,



Kenneth A. Hoffman

KAH/fl

cc: Mr. Bill Feaster
Mr. George Brown, via telecopier
Charlie Beck, Esq., via telecopier

FPL/keating.7211tr

Sid Matlock

Subject: FW: docket 030623 meeting 7-24-2003 agenda

-----Original Message-----

From: george brown [mailto:george@susidot.com]
Sent: Wednesday, July 23, 2003 11:21 AM
To: Sid Matlock-FPSC
Subject: Fw: docket 030623 meeting 7-24-2003 agenda

----- Original Message -----

From: george brown
To: cochran keating-psc ; Ralph Calleja-FPL
Sent: Tuesday, July 22, 2003 3:24 PM
Subject: docket 030623 meeting 7-24-2003 agenda

At your request I am listing the agenda items we wish to have addressed during the meeting of July 24, 2003.

1. Determine the number of years or time span for applicable refunds of overbilled customer accounts.
2. Determine agreed causes for thermal meters to over register.
3. Determine a method to validate that a meter change indicates a before and after energy pattern change, and the most representative time period to determine the degree of error.
4. Interpretation of various PSC rules pertaining to backbilling undercharges.
5. Protocol for meter removal and testing.
6. Discuss the reaction of thermal demand meters when exposed to solar radiant heating.
7. Have FPL disclose the purpose and process of changing 1U thermal demand meters.

We are open to any other questions that may be raised by the PSC, FPL and the Office of Public Council.

If you have any questions prior to the meeting please feel free to call me.

George Brown
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