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July 30, 2003
VIA HAND DELIVERY

JUL 30 AM 11:53
COMMISSION
CLERK

Ralph Jaeger, Esquire
General Counsel
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0873

Re: Service Management Systems, Inc.; PSC Docket No. 021228-WS
Application for Staff Assisted Water and Sewer Rate Increase in Brevard County.
Our File No. 36082.01

Dear Mr. Jaeger:

As a follow up to my conversation with you this morning, Service Management Systems, Inc. wishes to request that the consideration of the final Staff Recommendation in the above-referenced Staff Assisted Rate Case be deferred for one, or if necessary two, agenda conferences to allow for attendance at the meeting by Mr. Jim Bates, the President and Manager for the Utility, as well as for the Utility to provide information to the staff on three additional issues.

Mr. Bates is scheduled to have outpatient surgery on August 5, 2003 and will not be able to attend the August 5, 2003 agenda conference. With the issuance of the Staff Recommendation, Mr. Bates heard for the first time about allegations of poor customer relations by the Utility, and has had no opportunity to address the discussion of those concerns outlined in the Staff Recommendation. In addition, there are issues related to insurance and office rent that need to be addressed by the Utility in discussions with the staff. We would like to take the additional time that will result from a deferral, to briefly address these additional concerns, which we believe we should be able to get final information and discussion to the staff by the date of the agenda conference or within a day or two thereafter.

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Ralph Jaeger, Esquire
July 30, 2003
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Please consider this our official request for extension of time for consideration of this matter on the agenda conference from the August 5, 2003 agenda to the August 19, 2003 or the agenda conference immediately following that August 19, 2003 date.

In order to accommodate our request for more time for consideration of these matters, we are hereby waiving for a period of up to thirty days, the statutory time frame for processing of this application.

If you have any questions in this regard, please let me know.

Sincerely,

ROSE, SUNDBLUM & BENTLEY, LLP



F. Marshall Deterding
For The Firm

FMD\tms

cc: Blanca S. Bayo, Commission Clerk
Marshall Willis, CPA
Ryan Fitch
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