

FLORIDA PUBLIC SERVICE COMMISSION

VOTE SHEET

AUGUST 19, 2003

RE: Docket No. 000121A-TP - Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (BELLSOUTH TRACK)

ISSUE 1: How should BellSouth's voluntary Self-Executing Enforcement Mechanism (SEEM) be modified to incorporate the severity of a performance measure failure?

RECOMMENDATION: BellSouth should be required to modify the SEEM plan for Tier 1 and Tier 2 to incorporate the severity of a performance measure failure in the manner recommended in the analysis portion of staff's August 7, 2003 memorandum. BellSouth's modified SEEM plan should be submitted within 60 days from the date of the Order from this recommendation.

**DEFERRED**

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

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REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE

07660 AUG 19 8

FPSC-COMMISSION CLERK

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ISSUE 2: Should this docket be closed?

RECOMMENDATION: No. If the Commission approves staff's recommendation in Issue 1, the resulting Order will be issued as Proposed Agency Action. The Order will become final upon issuance of a Consummating Order if no person whose substantial interests are affected timely files a protest within 21 days of the issuance of the Order. Staff recommends that this Docket should remain open thereafter to address approval of BellSouth's modified SEEM plan filed in response to Issue 1 and to conduct periodic reviews of the Performance Assessment Plan.