State of Florida





Hublic Service Commission
-M-E-M-O-R-A-N-D-U-M-

DATE: August 21, 2003

TO: Division of the Commission Clerk and Administrative Services

FROM: Ralph Jaeger Economic Regulation Section - Office of the General Counses

RE: Docket No. 021228-WS - Application for Staff-Assisted Rate Case in Brevard Co

Service Management Systems, Inc.

Please place attached letter dated August 19, 2003, from Mr. Tom McMullen in the docket

Thanks.

RRJ/jb

file.

cc: Division of Economic Regulation (Rendell, Fitch, T. Davis, Sargent)

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DOCUMENT NUMBER-DATE
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FPSC-COMMISSION CLERK

AQUARINA RESIDENTS' ASSOCIATION, INC. 208 OSPREY VILLAS COURT MELBOURNE BEACH, FL 32951 (321) 768-9730; FAX (321) 952-0572

August 19, 2003

Via Facsimile

Mr. Ralph R. Jaeger Senior Attorney State of Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

RE: Docket No. 021228-WS – Application for Staff-Assisted Rate Case in Brevard County by Service Management Systems, Inc.

Dear Mr. Jaeger:

For your information at 5:50 P.M. today, August 19, all Aquarina residents were notified by reverse 911, Mr. Ron Johnson of the Brevard County Fire and Rescue, telephone (321) 633-1770 that there is a 48 hour boil alert. This is the third break in the potable water line (not to mention the 8 or 10 breaks in the irrigation main lines) this year.

Thank you for past courtesies and considerations.

Very truly yours,

Jon McMullen
Tom McMullen

President

TMcM/sm